

Attachment RSK 1

Full text of Code of Federal Minimum Regulations CFR Part 192.615 (in its entirety)

(a) Each operator shall establish written procedures to minimize the hazard resulting from a gas pipeline emergency. At a minimum, the procedures must provide for the following:

- (1) Receiving, identifying, and classifying notices of events which require immediate response by the operator.
- (2) Establishing and maintaining adequate means of communication with appropriate fire, police, and other public officials.
- (3) Prompt and effective response to a notice of each type of emergency, including the following:
 - (i) Gas detected inside or near a building.
 - (ii) Fire located near or directly involving a pipeline facility.
 - (iii) Explosion occurring near or directly involving a pipeline facility.
 - (iv) Natural disaster.
- (4) The availability of personnel, equipment, tools, and materials, as needed at the scene of an emergency.
- (5) Actions directed toward protecting people first and then property.
- (6) Emergency shutdown and pressure reduction in any section of the operator's pipeline system necessary to minimize hazards to life or property.
- (7) Making safe any actual or potential hazard to life or property.
- (8) Notifying appropriate fire, police, and other public officials of gas pipeline emergencies and coordinating with them both planned responses and actual responses during an emergency.
- (9) Safely restoring any service outage.
- (10) Beginning action under §192.617, if applicable, as soon after the end of the emergency as possible.
- (11) Actions required to be taken by a controller during an emergency in accordance with § 192.631.

(b) Each operator shall:

- (1) Furnish its supervisors who are responsible for emergency action a copy of that portion of the latest edition of the emergency procedures established under paragraph (a) of this section as necessary for compliance with those procedures.
- (2) Train the appropriate operating personnel to assure that they are knowledgeable of the emergency procedures and verify that the training is effective.
- (3) Review employee activities to determine whether the procedures were effectively followed in each emergency.

(c) Each operator shall establish and maintain liaison with appropriate fire, police, and other public officials to:

- (1) Learn the responsibility and resources of each government organization that may respond to a gas pipeline emergency;

- 1 (2) Acquaint the officials with the operator's ability in responding to a gas pipeline
- 2 emergency;
- 3 (3) Identify the types of gas pipeline emergencies of which the operator notifies the
- 4 officials; and,
- 5 (4) Plan how the operator and officials can engage in mutual assistance to minimize
- 6 hazards to life or property.
- 7

Unitil Gas Emergency Response Times 2009 – November 2011

2009	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
<u>Normal Hours</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>
0-30 Minutes (Actual)	55.81%	88.24%	83.33%	82.35%	92.00%	89.47%	94.00%	87.50%	89.36%	92.65%	89.66%	89.13%
0-45 Minutes (Actual)	69.77%	100.00%	98.33%	97.06%	100.00%	100.00%	100.00%	95.83%	97.87%	100.00%	100.00%	100.00%
0-60 Minutes (Actual)	74.42%	100.00%	98.33%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Puc 30 Min Requirement 82%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%
Puc 45 Min Requirement 90%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Puc 60 Min Requirement 97%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%
<u>After Hours</u>	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
0-30 Minutes (Actual)	64.0%	72.73%	73.91%	41.67%	87.50%	76.92%	70.59%	75.00%	68.75%	52.63%	77.78%	62.16%
0-45 Minutes (Actual)	92.0%	95.45%	91.30%	100.00%	100.00%	100.00%	94.12%	91.67%	93.75%	84.21%	100.00%	94.59%
0-60 Minutes (Actual)	96.0%	95.45%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	95.45%	94.74%	100.00%	97.30%
Puc 30 Min Requirement 80%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%
Puc 45 Min Requirement 86%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%
Puc 60 Min Requirement 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
<u>Weekends / Holidays</u>	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
0-30 Minutes (Actual)	70.0%	53.33%	55.00%	57.14%	42.86%	63.64%	0.00%	57.14%	53.85%	66.67%	53.85%	43.48%
0-45 Minutes (Actual)	85.0%	86.67%	80.00%	71.43%	85.71%	72.73%	50.00%	100.00%	84.62%	100.00%	76.92%	91.30%
0-60 Minutes (Actual)	100.0%	100.00%	95.00%	85.71%	92.86%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	95.65%
Puc 30 Min Requirement 76%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%
Puc 45 Min Requirement 84%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%
Puc 60 Min Requirement 94%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%
	Jun 09 official report start date of order											
	Dec 08 through May 09 used Bay State Gas to respond under temporary agreement											

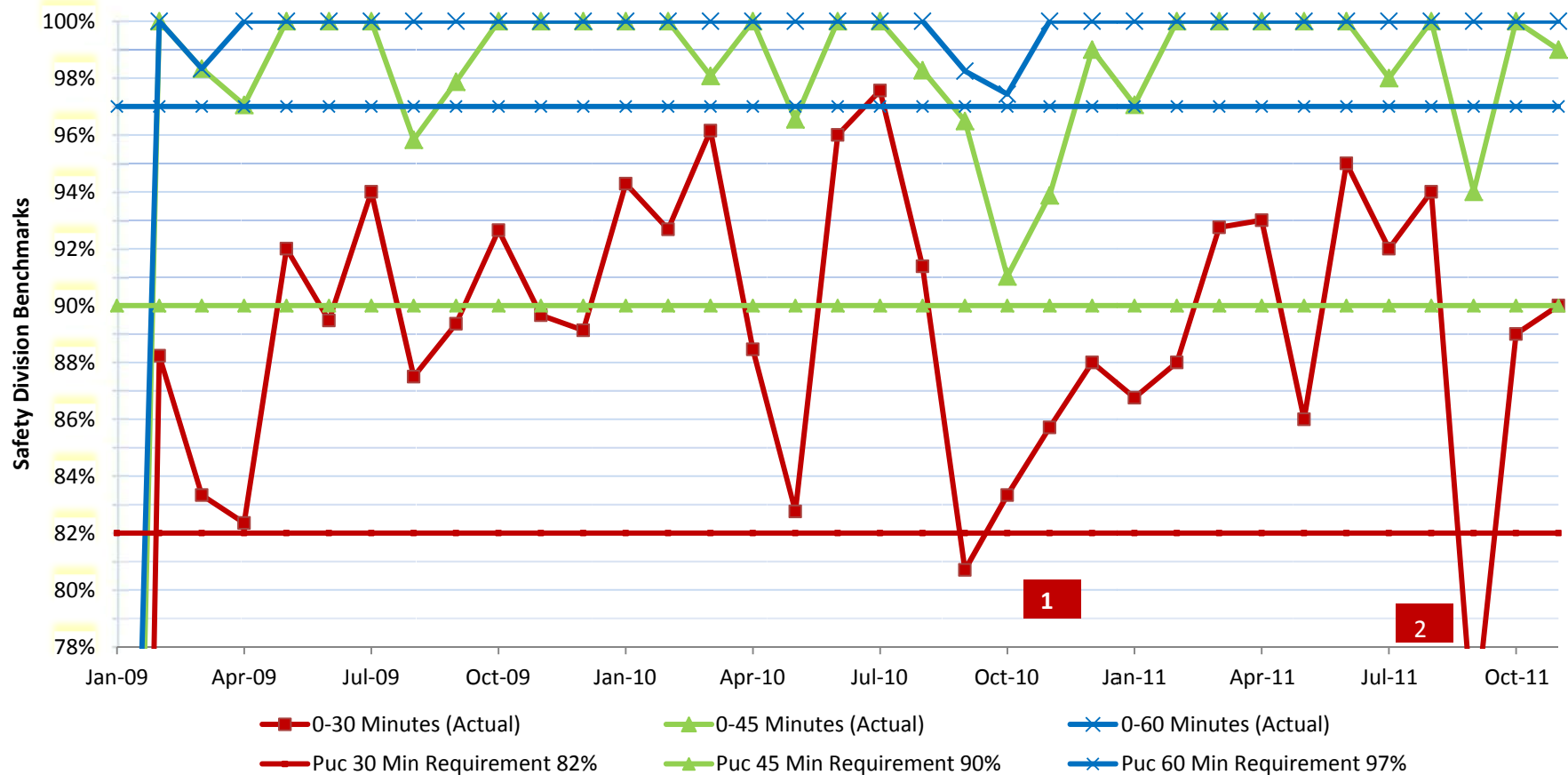
Unitil Gas Emergency Response Times 2009 – November 2011

2010	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
<u>Normal Hours</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>
0-30 Minutes (Actual)	94.3%	92.68%	96.15%	88.46%	82.76%	96.00%	97.56%	91.38%	80.70%	83.33%	85.71%	88.16%
0-45 Minutes (Actual)	100.0%	100.00%	98.08%	100.00%	96.55%	100.00%	100.00%	98.28%	96.49%	91.03%	93.88%	98.68%
0-60 Minutes (Actual)	100.0%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	98.25%	97.44%	100.00%	100.00%
Puc 30 Min Requirement 82%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%
Puc 45 Min Requirement 90%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Puc 60 Min Requirement 97%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%
<u>After Hours</u>	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
0-30 Minutes (Actual)	40.0%	66.67%	60.00%	81.82%	66.67%	75.00%	80.00%	81.25%	78.57%	94.74%	72.22%	80.00%
0-45 Minutes (Actual)	90.0%	93.33%	80.00%	95.45%	100.00%	100.00%	86.67%	100.00%	92.86%	100.00%	100.00%	95.00%
0-60 Minutes (Actual)	100.0%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Puc 30 Min Requirement 80%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%
Puc 45 Min Requirement 86%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%
Puc 60 Min Requirement 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
<u>Weekends / Holidays</u>	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10
0-30 Minutes (Actual)	42.3%	56.25%	30.00%	47.37%	50.00%	44.44%	20.00%	12.50%	66.67%	47.62%	50.00%	43.75%
0-45 Minutes (Actual)	73.1%	87.50%	90.00%	78.95%	71.43%	100.00%	50.00%	37.50%	91.67%	100.00%	66.67%	78.13%
0-60 Minutes (Actual)	96.2%	100.00%	100.00%	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	96.67%	96.88%
Puc 30 Min Requirement 76%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%
Puc 45 Min Requirement 84%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%
Puc 60 Min Requirement 94%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%
	Jun 09 official report start date of order											
	Dec 08 through May 09 used Bay State Gas to respond under temporary agreement											

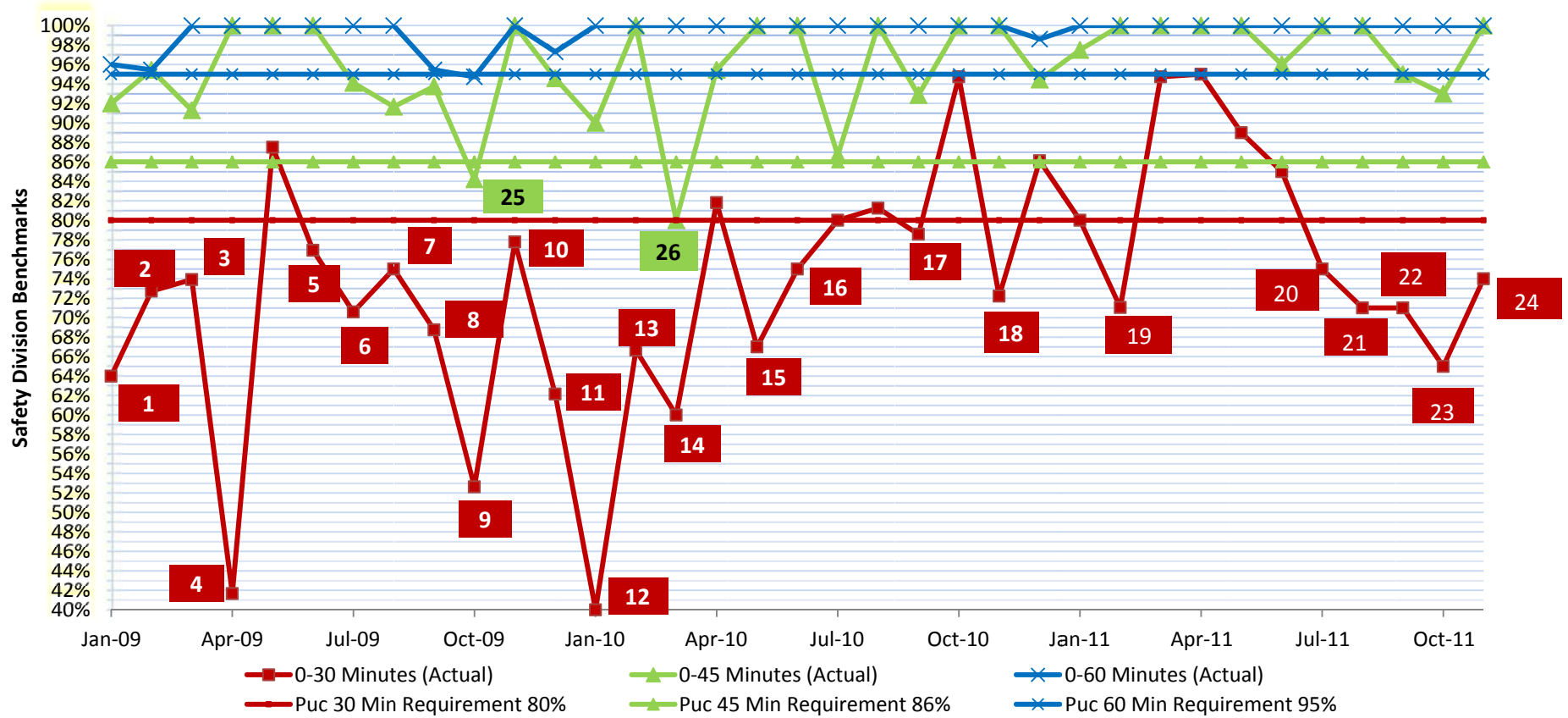
Unitil Gas Emergency Response Times 2009 – November 2011

2011	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11
<u>Normal Hours</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>	<u>Results</u>
0-30 Minutes (Actual)	86.76%	88.00%	92.75%	92.98%	86.11%	94.74%	92.31%	94.23%	75.38%	89.01%	90.00%
0-45 Minutes (Actual)	97.06%	100.00%	100.00%	98.25%	100.00%	100.00%	98.08%	100.00%	93.85%	100.00%	99.00%
0-60 Minutes (Actual)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Puc 30 Min Requirement 82%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%	82.0%
Puc 45 Min Requirement 90%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Puc 60 Min Requirement 97%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%
<u>After Hours</u>	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11
0-30 Minutes (Actual)	80.00%	71.05%	94.74%	75.00%	88.89%	84.62%	75.00%	70.59%	71.43%	65.00%	73.53%
0-45 Minutes (Actual)	97.50%	94.74%	100.00%	90.00%	100.00%	96.15%	100.00%	100.00%	95.24%	92.50%	100.00%
0-60 Minutes (Actual)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Puc 30 Min Requirement 80%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%
Puc 45 Min Requirement 86%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%	86.0%
Puc 60 Min Requirement 95%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
<u>Weekends / Holidays</u>	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11
0-30 Minutes (Actual)	58.82%	42.42%	38.46%	50.00%	58.33%	57.14%	33.33%	64.29%	52.63%	37.50%	58.70%
0-45 Minutes (Actual)	97.06%	78.79%	76.92%	92.86%	100.00%	85.71%	55.56%	85.71%	84.210%	91.67%	86.96%
0-60 Minutes (Actual)	100.00%	90.91%	100.00%	100.00%	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%
Puc 30 Min Requirement 76%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%
Puc 45 Min Requirement 84%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%	84.0%
Puc 60 Min Requirement 94%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%	94.0%
	Jun 09 official report start date of order										
	Dec 08 through May 09 used Bay State Gas to respond under temporary agreement										

Unitil Gas Response Times during Normal Business Hours



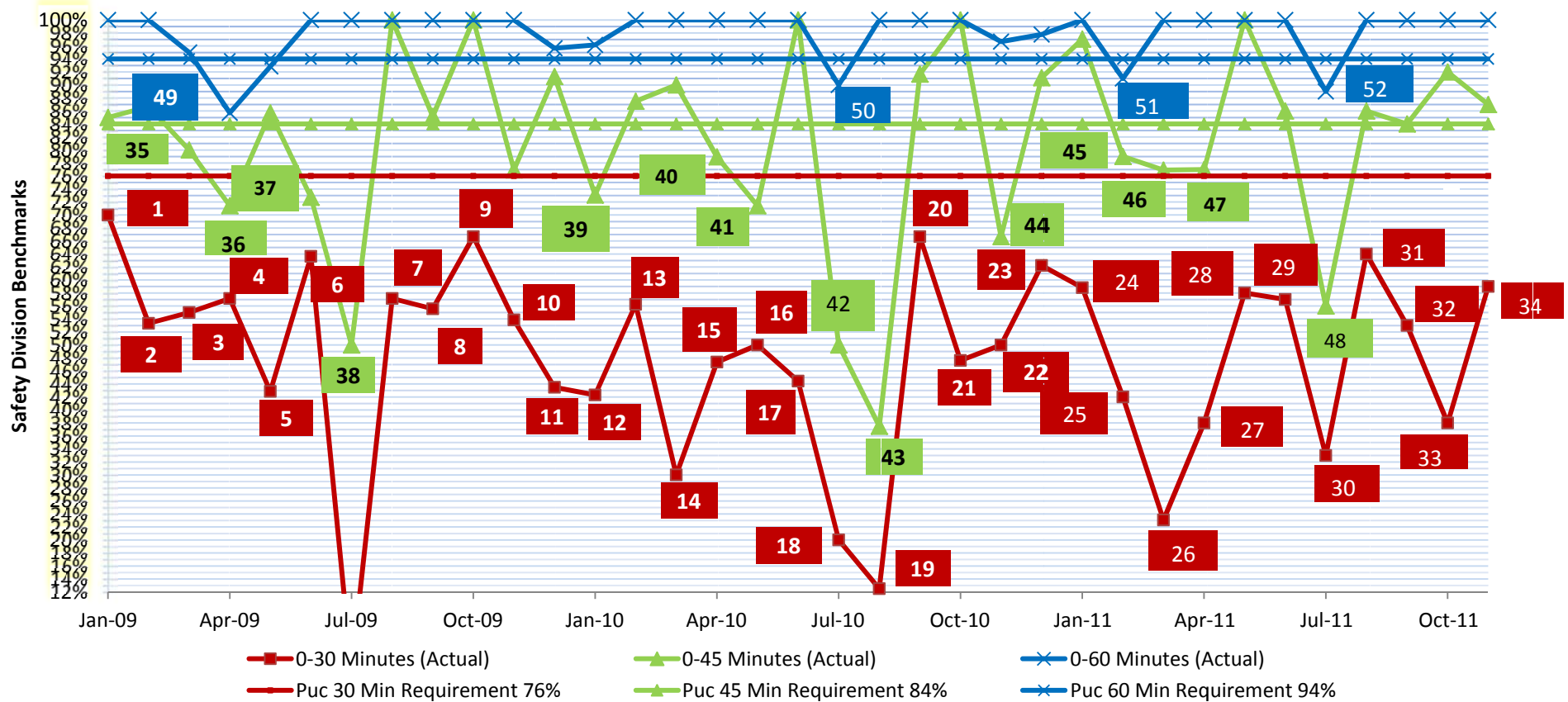
Unitil Gas Response Times during After Business Hours



All boxes represent not having met minimum standard.

updated 12/20/11

Unitil Gas Response Times during Weekends & Holidays



Emergency Response Times
work orders from 1/1/2009 to 12/31/2009
Total orders in sample: 1010

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	
1/2/2009	7:29:00 AM	50 BROOKSIDE DR. APT. 6E	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	81655200	7	14	7:36	7:38	7:38	7:52	1/2/2009	8:12:29 AM	20	23	Regular Hours < 30 minutes
1/2/2009	10:48:00 AM	358 THORNTON ST	PORTSMOUTH	NH	Kevin Ruel	bonan	9100	LEAK OUTSIDE	9455202	7	10	10:55	10:57	10:57	11:07	1/2/2009	11:14:58 AM	7	19	Regular Hours < 30 minutes
1/2/2009	11:21:00 AM	72 HIGH ST	EXETER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	271655207	2	1	11:23	11:25	11:25	11:26	1/2/2009	11:32:17 AM	6	5	Regular Hours < 30 minutes
1/2/2009	12:59:00 PM	187 CONCORD WAY	PORTSMOUTH	NH	Myron Gilman	William Jones	9100	LEAK OUTSIDE	632655207	7	9	13:06	13:15	13:15	13:24	1/2/2009	1:43:06 PM	19	25	Regular Hours < 30 minutes
1/2/2009	3:48:00 PM	2454 LAFAYETTE RD	PORTSMOUTH	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	483655209	12	8	16:00	16:06	16:07	16:14	1/2/2009	4:42:58 PM	28	26	Regular Hours < 30 minutes
1/6/2009	11:22:00 AM	11 franklin hts	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	61455206	8	3	11:30	11:33	11:33	11:36	1/6/2009	12:15:44 PM	39	14	Regular Hours < 30 minutes
1/6/2009	12:25:00 PM	24 ADAMS AVE	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	258555201	11	0	12:36	12:47	12:47	12:47	1/6/2009	12:51:48 PM	4	22	Regular Hours < 30 minutes
1/6/2009	1:38:00 PM	33/ exit 3 off 95	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	858055204	21	0	13:59	14:02	14:02	14:02	1/6/2009	2:23:36 PM	21	24	Regular Hours < 30 minutes
1/8/2009	9:10:00 AM	1039 ISLINGTON ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	243655201	9	6	9:19	9:22	9:22	9:28	1/8/2009	10:01:41 AM	33	18	Regular Hours < 30 minutes
1/8/2009	12:57:00 PM	15 gill st	HAMPTON	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	664355203	7	7	13:04	13:07	13:07	13:14	1/8/2009	1:57:00 PM	42	17	Regular Hours < 30 minutes
1/9/2009	7:24:00 AM	17 JANET LN	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	292855209	11	9	7:35	7:45	7:45	7:54	1/9/2009	8:10:23 AM	16	30	Regular Hours < 30 minutes
1/9/2009	2:43:00 PM	951 ISLINGTON ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	465555206	14	1	14:57	15:04	15:04	15:04	1/9/2009	3:18:57 PM	14	21	Regular Hours < 30 minutes
1/13/2009	10:11:00 AM	20 HARRIS AVE APT #13	HAMPTON	NH	Myron Gilman	Michael Tals	9000	LEAK INSIDE	839455203	5	5	10:16	10:18	10:18	10:23	1/13/2009	10:31:27 AM	8	12	Regular Hours < 30 minutes
1/13/2009	10:15:00 AM	49 CINNAMON RIDGE RD APT LOT BLDG 25	SOMERSWORTH	NH	Kevin Ruel	Michael Tals	9000	LEAK INSIDE	281555203	6	8	10:21	10:25	10:25	10:33	1/13/2009	10:55:04 AM	22	18	Regular Hours < 30 minutes
1/13/2009	1:53:00 PM	30 pine st	ROCHESTER	NH	David Emerton	bonan	9100	LEAK OUTSIDE	430355204	21	7	14:14	14:15	14:22	14:22	1/13/2009	2:35:07 PM	13	29	Regular Hours < 30 minutes
1/14/2009	7:59:00 AM	81 LINCOLN AVE	PORTSMOUTH	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	282265205	17	9	8:16	8:19	8:21	8:28	1/14/2009	8:58:32 AM	30	29	Regular Hours < 30 minutes
1/14/2009	1:20:00 PM	14 VIOLETTE LN	SEABROOK	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	856955209	8	21	13:28	13:28	13:32	13:49	1/14/2009	2:23:01 PM	34	29	Regular Hours < 30 minutes
1/14/2009	1:44:00 PM	352 WIBIRD ST	PORTSMOUTH	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	406955207	6	9	13:50	13:52	13:56	14:01	1/14/2009	2:55:41 PM	54	17	Regular Hours < 30 minutes
1/15/2009	9:05:00 AM	10 TOBEY ST	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	486855202	8	4	9:13	9:18	9:18	9:22	1/15/2009	9:41:56 AM	19	17	Regular Hours < 30 minutes
1/15/2009	10:57:00 AM	65 CHAMBERLAIN ST	ROCHESTER	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	459955207	8	11	11:05	11:11	11:11	11:22	1/15/2009	12:01:43 PM	39	25	Regular Hours < 30 minutes
1/15/2009	2:21:00 PM	100 BROWN AVE	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	51755206	7	19	14:28	14:31	14:31	14:50	1/15/2009	3:31:19 PM	41	29	Regular Hours < 30 minutes
1/15/2009	2:32:00 PM	109 ash st	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	244755208	13	0	14:45	14:53	14:53	14:53	1/15/2009	4:56:06 PM	123	21	Regular Hours < 30 minutes
1/16/2009	8:43:00 AM	10 HUNTINGTON PL	HAMPTON	NH	Myron Gilman	Michael Tals	9000	LEAK INSIDE	400655203	4	13	8:47	8:52	8:55	9:05	1/16/2009	9:18:02 AM	13	22	Regular Hours < 30 minutes
1/16/2009	12:57:00 PM	48 ATLANTIC AVE	SEABROOK	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	0	4	4	13:01	13:02	13:02	13:06	1/16/2009	1:19:19 PM	13	9	Regular Hours < 30 minutes
1/19/2009	11:43:00 AM	62 ROCHESTER HILL RD	ROCHESTER	NH	kingdan	Michael Tals	9000	LEAK INSIDE	295455204	5	13	11:48	11:51	11:51	12:04	1/19/2009	12:52:05 PM	48	21	Regular Hours < 30 minutes
1/20/2009	12:18:00 PM	30 LEONARD ST	ROCHESTER	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	876655203	5	19	12:23	12:27	12:27	12:46	1/20/2009	1:30:14 PM	44	28	Regular Hours < 30 minutes
1/20/2009	2:57:00 PM	17 PIERCE ST APT A BLDG A	DOVER	NH	kingdan	David Martinage	9000	LEAK INSIDE	431165209	10	15	15:07	15:12	15:12	15:27	1/20/2009	4:09:13 PM	42	30	Regular Hours < 30 minutes
1/21/2009	3:15:00 PM	60 WINTER ST	ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	694165200	8	15	15:23	17:50	17:50	18:05	1/21/2009	6:43:47 PM	38	170	Regular Hours < 30 minutes
1/22/2009	3:54:00 PM	35 WOODWORKERS WAY	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	243555204	8	3	16:02	16:02	16:03	16:05	1/22/2009	4:43:13 PM	38	11	Regular Hours < 30 minutes
1/23/2009	8:52:00 AM	270 WEST RD BLDG 3	PORTSMOUTH	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	862755203	9	20	9:01	9:02	9:04	9:22	1/23/2009	11:54:56 AM	152	30	Regular Hours < 30 minutes
1/23/2009	9:07:00 AM	61 MOULTON RD	HAMPTON	NH	Myron Gilman	Michael Tals	9100	LEAK OUTSIDE	424555204	6	5	9:13	9:18	9:18	9:23	1/23/2009	9:54:16 AM	31	16	Regular Hours < 30 minutes
1/23/2009	9:37:00 AM	129 BLUE HERON DR	PORTSMOUTH	NH	David Emerton	Michael Tals	9000	LEAK INSIDE	208165207	8	10	9:45	9:45	9:55	9:55	1/23/2009	11:01:43 AM	66	18	Regular Hours < 30 minutes
1/23/2009	10:30:00 AM	843 LAFAYETTE	SEABROOK	NH	Myron Gilman	Michael Tals	9100	LEAK OUTSIDE	244065202	3	15	10:33	10:36	10:40	10:51	1/23/2009	11:27:47 AM	36	21	Regular Hours < 30 minutes
1/23/2009	10:52:00 AM	6 SANBORN RD	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	454065202	5	17	10:57	11:04	11:04	11:21	1/23/2009	12:14:48 PM	53	29	Regular Hours < 30 minutes
1/23/2009	12:52:00 PM	105 RUTLAND ST	DOVER	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	28165209	6	14	12:58	13:01	13:01	13:15	1/23/2009	2:08:08 PM	53	23	Regular Hours < 30 minutes
1/23/2009	3:19:00 PM	34 MADISON ST	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	439165207	10	11	15:29	15:30	15:41	15:41	1/23/2009	4:03:31 PM	22	22	Regular Hours < 30 minutes
1/26/2009	7:57:00 AM	60 SILVER ST APT 1	DOVER	NH	kingdan	David Martinage	9000	LEAK INSIDE	835265209	10	9	8:07	8:09	8:12	8:18	1/26/2009	9:11:24 AM	53	21	Regular Hours < 30 minutes
1/26/2009	1:44:00 PM	18 GOSSLING RD	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	MD5434	4	3	13:48	13:49	13:50	13:52	1/26/2009	2:42:34 PM	50	8	Regular Hours < 30 minutes
1/27/2009	7:47:00 AM	978 SOUTH ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	87165201	8	6	7:55	7:57	7:57	8:03	1/27/2009	8:25:48 AM	22	16	Regular Hours < 30 minutes
1/27/2009	11:37:00 AM	2458 LAFAYETTE RD.	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	490365200	11	0	11:48	11:50	11:50	11:50	1/27/2009	12:07:19 PM	17	13	Regular Hours < 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
1/27/2009	2:46:00 PM	15 WOODBURY AVE	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	469165201	2	24	14:48	14:49	14:50	15:13	1/27/2009	5:25:40 PM	132	27	Regular Hours < 30 minutes
1/27/2009	3:48:00 PM	12 G ST	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	686655204	6	7	15:54	15:57	15:58	16:04	1/27/2009	4:22:57 PM	18	16	Regular Hours < 30 minutes
1/29/2009	8:11:00 AM	18 ARBOR ST	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	655365209	10	15	8:21	8:26	8:41	8:41	1/29/2009	9:21:15 AM	40	30	Regular Hours < 30 minutes
1/29/2009	8:37:00 AM	11 DANIELLE LN.	DOVER	NH	kingdan	William Jones	9000	LEAK INSIDE	281955203	11	16	8:48	8:51	8:52	9:07	1/29/2009	10:18:41 AM	71	30	Regular Hours < 30 minutes
1/29/2009	11:32:00 AM	29 OCEAN BLVD BLDG #1	HAMPTON	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	475665205	18	10	11:50	11:51	12:01	12:01	1/29/2009	12:14:54 PM	13	29	Regular Hours < 30 minutes
1/29/2009	2:25:00 PM	31 OLD DOVER RD	ROCHESTER	NH	kingdan	Michael Tals	9100	LEAK OUTSIDE	827365207	2	14	14:27	14:28	14:30	14:42	1/29/2009	7:39:44 PM	297	17	Regular Hours < 30 minutes
1/30/2009	7:38:00 AM	37 PATRICIA DR	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	208165208	8	5	7:46	7:46	7:47	7:51	1/30/2009	8:18:03 AM	27	13	Regular Hours < 30 minutes
1/30/2009	9:08:00 AM	725 LAFAYETTE STE 8-15	HAMPTON	NH	Myron Gilman	William Jones	9000	LEAK INSIDE	863465207	10	8	9:18	9:19	9:20	9:27	1/30/2009	10:06:10 AM	39	19	Regular Hours < 30 minutes
2/2/2009	10:08:00 AM	933 OCEAN BLVD BLDG 2	HAMPTON	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	436855204	7	5	10:15	10:17	10:17	10:22	2/2/2009	10:48:23 AM	26	14	Regular Hours < 30 minutes
2/2/2009	11:01:00 AM	24 CHARTER ST	EXETER	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	249465209	11	18	11:12	11:13	11:13	11:31	2/2/2009	1:02:10 PM	91	30	Regular Hours < 30 minutes
2/2/2009	1:47:00 PM	4 HOUGH ST APT.1	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	689465207	14	5	14:01	14:01	14:01	14:06	2/2/2009	3:10:44 PM	64	19	Regular Hours < 30 minutes
2/3/2009	2:06:00 PM	179 UNION ST	PORTSMOUTH	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	663465201	7	3	14:13	14:14	14:14	14:17	2/3/2009	3:13:09 PM	56	11	Regular Hours < 30 minutes
2/4/2009	10:19:00 AM	3 CHARTER ST	EXETER	NH	Kevin Ruel	Michael Tals	9000	LEAK INSIDE	94465201	5	12	10:24	10:25	10:25	10:37	2/4/2009	10:58:58 AM	21	18	Regular Hours < 30 minutes
2/4/2009	10:55:00 AM	714 LILAC LANE	DOVER	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	299265208	5	19	11:00	11:01	11:01	11:20	2/4/2009	1:12:04 PM	112	25	Regular Hours < 30 minutes
2/5/2009	9:31:00 AM	2299 WOODBURY AVE APT 1 BLDG STORE	NEWINGTON	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	32365206	9	9	9:40	9:49	9:41	9:58	2/5/2009	10:36:19 AM	38	27	Regular Hours < 30 minutes
2/6/2009	8:40:00 AM	225 SPINNEY RD	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	242065204	11	0	8:51	8:53	8:53	8:53	2/6/2009	9:23:30 AM	30	13	Regular Hours < 30 minutes
2/6/2009	10:34:00 AM	165 PORTLAND AVE	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	6665209	6	11	10:40	10:42	10:42	10:53	2/6/2009	11:53:48 AM	60	19	Regular Hours < 30 minutes
2/6/2009	12:37:00 PM	103 1/2 henry law ave apt 1-4	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	69365206	7	15	12:44	12:45	12:46	13:00	2/6/2009	1:08:55 PM	8	23	Regular Hours < 30 minutes
2/6/2009	1:04:00 PM	1042 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Jason Brooks	9100	LEAK OUTSIDE	489665200	10	11	13:14	13:15	13:15	13:26	2/6/2009	2:12:26 PM	46	22	Regular Hours < 30 minutes
2/9/2009	2:10:00 PM	1 LILAC LN STE HOUSE BLDG 12	DOVER	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	41075205	6	13	14:16	14:17	14:17	14:30	2/9/2009	3:25:14 PM	55	20	Regular Hours < 30 minutes
2/10/2009	7:17:00 AM	2025 WOODBURY AVE	NEWINGTON	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	46075205	5	12	7:22	7:23	7:23	7:35	2/10/2009	7:44:33 AM	9	18	Regular Hours < 30 minutes
2/10/2009	1:58:00 PM	29 SIGNAL ST APT D STE FL4	ROCHESTER	NH	kingdan	Michael Tals	9100	LEAK OUTSIDE	674165204	8	0	14:06	14:08	14:08	14:08	2/10/2009	2:13:24 PM	5	10	Regular Hours < 30 minutes
2/10/2009	3:14:00 PM	187 GONIC RD STE 1	GONIC	NH	kingdan	David Martinage	9100	LEAK OUTSIDE	418075205	9	10	15:23	15:25	15:27	15:35	2/10/2009	4:49:18 PM	74	21	Regular Hours < 30 minutes
2/11/2009	7:21:00 AM	10 BLACKMERE ST	AUBURN	NH	Gary Bell	Michael Tals	9100	LEAK OUTSIDE	601865200	8	15	7:29	7:30	7:30	7:45	2/11/2009	8:15:20 AM	30	24	Regular Hours < 30 minutes
2/11/2009	7:31:00 AM	561 OCEAN BLVD APT 2	HAMPTON	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	637665202	3	22	7:34	7:36	7:48	7:58	2/11/2009	8:32:51 AM	34	27	Regular Hours < 30 minutes
2/11/2009	10:31:00 AM	8 JONES AVE BLDG EAST	HAMPTON	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	626165204	0	21	10:31	10:39	10:40	11:00	2/11/2009	12:26:11 PM	86	29	Regular Hours < 30 minutes
2/11/2009	1:37:00 PM	11 PARKER ST APT 2	EXETER	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	848665202	1	20	13:38	13:47	13:48	14:07	2/11/2009	3:27:35 PM	80	30	Regular Hours < 30 minutes
2/12/2009	11:05:00 AM	279 LOCUST ST STE 1	DOVER	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	88565206	11	18	11:16	11:16	11:19	11:34	2/12/2009	11:56:58 AM	22	29	Regular Hours < 30 minutes
2/12/2009	1:39:00 PM	46 EXETER RD	HAMPTON	NH	Myron Gilman	Michael Tals	9000	LEAK INSIDE	678865200A	0	5	13:39	13:39	13:40	13:44	2/12/2009	2:25:33 PM	41	5	Regular Hours < 30 minutes
2/13/2009	8:28:00 AM	3613 LAFAYETTE RD	PORTSMOUTH	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	418265204	10	7	8:38	8:39	8:41	8:46	2/13/2009	9:53:15 AM	67	18	Regular Hours < 30 minutes
2/13/2009	12:56:00 PM	48 LINCOLN ST	EXETER	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	447665208	1	22	12:57	12:58	12:58	13:20	2/13/2009	1:59:11 PM	39	24	Regular Hours < 30 minutes
2/16/2009	9:41:00 AM	22 HIGH ST. APT FL 2	EXETER	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	2486652096	8	4	9:49	9:50	9:51	9:54	2/16/2009	10:10:51 AM	16	13	Regular Hours < 30 minutes
2/16/2009	10:34:00 AM	129 SILVER ST.	DOVER	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	889665208	5	0	10:39	10:39	10:39	10:39	2/16/2009	10:45:02 AM	6	5	Regular Hours < 30 minutes
2/16/2009	10:56:00 AM	18 AUBURN AVE.	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	277965200	11	0	11:07	11:21	11:21	11:21	2/16/2009	11:42:47 AM	21	25	Regular Hours < 30 minutes
2/16/2009	10:59:00 AM	237 HILLSIDE DRIVE	PORTSMOUTH	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	90565203	8	3	11:07	11:08	11:09	11:11	2/16/2009	11:28:18 AM	17	12	Regular Hours < 30 minutes
2/16/2009	12:58:00 PM	11 WINTER ST	DOVER	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	687965200	6	18	13:04	13:06	13:06	13:24	2/16/2009	1:59:09 PM	35	26	Regular Hours < 30 minutes
2/16/2009	3:07:00 PM	105 WATER ST	EXETER	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	608965200	15	6	15:22	15:23	15:24	15:29	2/16/2009	3:48:05 PM	19	22	Regular Hours < 30 minutes
2/17/2009	8:22:00 AM	12 NOREAST LN.	HAMPTON	NH	Myron Gilman	Michael Tals	9102	LEAK OUTSIDE	834865202	9	14	8:31	8:32	8:36	8:46	2/17/2009	8:57:00 AM	11	24	Regular Hours < 30 minutes
2/17/2009	12:15:00 PM	663 STATE ST APT HSE HTR	PORTSMOUTH	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	496965209	10	4	12:25	12:26	12:26	12:30	2/17/2009	1:10:56 PM	40	15	Regular Hours < 30 minutes
2/18/2009	8:35:00 AM	20 HARVARD ST	EXETER	NH	Daniel Lafortune	Michael Tals	9000	LEAK INSIDE	831765206	6	17	8:41	8:45	8:46	9:02	2/18/2009	9:19:37 AM	17	27	Regular Hours < 30 minutes
2/18/2009	11:00:00 AM	7 LAFAYETTE ST APT 2-B	ROCHESTER	NH	Kevin Clifford	Michael Tals	9100	LEAK OUTSIDE	71765206	5	11	11:05	11:05	11:09	11:16	2/18/2009	12:52:10 PM	96	16	Regular Hours < 30 minutes
2/18/2009	1:08:00 PM	135 MIRONA RD APT ST BLDG #5	PORTSMOUTH	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	205565203	10	6	13:18	13:19	13:19	13:25	2/18/2009	3:02:26 PM	97	17	Regular Hours < 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
2/19/2009	8:17:00 AM	3 ROOSEVELT AVE	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	812075209	5	19	8:22	8:24	8:32	8:43	2/19/2009	10:15:02 AM	92	26	Regular Hours	< 30 minutes
2/20/2009	2:23:00 PM	31 sylver st	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	899765208	8	6	14:31	14:40	14:40	14:46	2/20/2009	3:46:50 PM	60	23	Regular Hours	< 30 minutes
2/24/2009	9:48:00 AM	44 SUNCOOK ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	828865208	7	8	9:55	9:56	9:56	10:04	2/24/2009	10:44:03 AM	40	16	Regular Hours	< 30 minutes
2/24/2009	10:54:00 AM	46 SUNCOOK ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	MD7322	6	1	11:00	11:02	11:03	11:03	2/24/2009	11:12:53 AM	9	9	Regular Hours	< 30 minutes
2/24/2009	11:42:00 AM	11 BOXWOOD LN	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	817865206	7	12	11:49	11:50	11:50	12:02	2/24/2009	12:34:46 PM	32	20	Regular Hours	< 30 minutes
2/24/2009	1:07:00 PM	241 DRAKESIDE RD APT 1111 BLDG A	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	229865208	10	10	13:17	13:22	13:22	13:32	2/24/2009	2:26:57 PM	54	25	Regular Hours	< 30 minutes
2/25/2009	8:39:00 AM	10 GALE RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	273565204	6	11	8:45	8:46	8:46	8:57	2/25/2009	9:26:23 AM	29	18	Regular Hours	< 30 minutes
2/25/2009	2:45:00 PM	10 FELLOWS LN LOT 7	DURHAM	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	860965206	6	11	14:51	14:52	14:52	15:03	2/25/2009	5:23:28 PM	140	18	Regular Hours	< 30 minutes
2/26/2009	12:12:00 PM	10 INDUSTRIAL WAY	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	461275207	9	14	12:21	12:22	12:23	12:36	2/26/2009	2:20:06 PM	104	24	Regular Hours	< 30 minutes
2/26/2009	1:24:00 PM	3 HERITAGE DR	HAMPTON	NH	Myron Gilman	David Martinage	9000	LEAK INSIDE	675965208	8	6	13:32	13:32	13:33	13:38	2/26/2009	2:29:55 PM	51	14	Regular Hours	< 30 minutes
2/27/2009	9:10:00 AM	1 Mac In	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	423666204	10	19	9:20	9:21	9:23	9:40	2/27/2009	10:05:32 AM	25	30	Regular Hours	< 30 minutes
3/2/2009	9:29:00 AM	CNR OF PLEASANT HALL PLACE	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	8278865203	10	11	9:39	9:40	9:40	9:51	3/2/2009	10:14:20 AM	23	22	Regular Hours	< 30 minutes
3/2/2009	10:30:00 AM	10 WINDMERE LN	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	284075206	7	4	10:37	10:38	10:39	10:42	3/2/2009	10:54:36 AM	12	12	Regular Hours	< 30 minutes
3/3/2009	11:04:00 AM	0 MILL RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	19375207	8	20	11:12	11:12	11:13	11:32	3/3/2009	12:49:17 PM	77	28	Regular Hours	< 30 minutes
3/4/2009	9:23:00 AM	21 K ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	811475209	9	21	9:32	9:32	9:33	9:53	3/4/2009	10:17:54 AM	24	30	Regular Hours	< 30 minutes
3/4/2009	10:34:00 AM	300 woodbury ave	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	414175206	7	2	10:41	10:42	10:43	10:44	3/4/2009	11:23:37 AM	39	10	Regular Hours	< 30 minutes
3/9/2009	9:23:00 AM	6 TOWNSEND DR	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	836875205	5	12	9:28	9:29	9:30	9:41	3/9/2009	10:30:31 AM	49	18	Regular Hours	< 30 minutes
3/10/2009	10:35:00 AM	44 LAFAYETTE RD APT 11	NORTH HAMPTON	NH	Myron Gilman	Michael Talis	9100	LEAK OUTSIDE	214375208	8	9	10:43	10:45	10:45	10:54	3/10/2009	11:17:34 AM	23	19	Regular Hours	< 30 minutes
3/10/2009	12:33:00 PM	122 FOLLY MILL RD	SEABROOK	NH	Myron Gilman	Michael Talis	9000	LEAK INSIDE	484375208	5	13	12:38	12:38	12:39	12:51	3/10/2009	12:58:00 PM	7	18	Regular Hours	< 30 minutes
3/10/2009	12:59:00 PM	421 CENTRAL AVE APT DOWN	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	207575201	4	0	13:03	13:05	13:05	13:05	3/10/2009	2:55:10 PM	110	6	Regular Hours	< 30 minutes
3/11/2009	8:47:00 AM	725 LAFAYETTE RD STE 16	HAMPTON	NH	Myron Gilman	Michael Talis	9100	LEAK OUTSIDE	623975205	5	3	8:52	8:53	8:53	8:56	3/11/2009	9:00:23 AM	4	9	Regular Hours	< 30 minutes
3/11/2009	9:29:00 AM	176 JONES AVE	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	40075204	4	9	9:33	9:34	9:34	9:43	3/11/2009	10:17:17 AM	34	14	Regular Hours	< 30 minutes
3/11/2009	12:41:00 PM	21 CONCORD AVE	HAMPTON	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	049175203a	17	13	12:58	12:58	12:58	13:11	3/11/2009	1:29:00 PM	18	30	Regular Hours	< 30 minutes
3/11/2009	1:47:00 PM	1 MILL ST BLDG G	DOVER	NH	kingdan	Michael Talis	9000	LEAK INSIDE	34575201	7	20	13:54	13:56	13:57	14:16	3/11/2009	3:20:49 PM	64	29	Regular Hours	< 30 minutes
3/12/2009	8:45:00 AM	115 FRONT ST APT 2	EXETER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	606675200	5	23	8:50	8:52	8:52	9:15	3/12/2009	9:51:38 AM	36	30	Regular Hours	< 30 minutes
3/12/2009	9:52:00 AM	4 SCOTLAND	DURHAM	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	465975205	5	20	9:58	10:00	10:02	10:20	3/12/2009	10:46:36 AM	26	28	Regular Hours	< 30 minutes
3/12/2009	12:06:00 PM	24 VILLAGE DR	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	9375208	5	14	12:11	12:11	12:16	12:25	3/12/2009	1:14:17 PM	49	19	Regular Hours	< 30 minutes
3/12/2009	2:32:00 PM	813 SPRINGBROOK CIR	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	437675200	29	0	15:01	15:01	15:01	15:01	3/12/2009	3:17:01 PM	16	29	Regular Hours	< 30 minutes
3/13/2009	9:15:00 AM	1650 WOODBURY AVE	PORTSMOUTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	642775207	4	3	9:19	9:19	9:20	9:22	3/13/2009	9:39:15 AM	17	7	Regular Hours	< 30 minutes
3/13/2009	10:30:00 AM	6 FOOTBRIDGE LN	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	63075204	5	9	10:35	10:40	10:40	10:49	3/13/2009	11:50:54 AM	61	19	Regular Hours	< 30 minutes
3/16/2009	11:05:00 AM	384 WINNACUNNET RD APT MAIN HSE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	269775209	7	6	11:12	11:13	11:14	11:19	3/16/2009	12:31:16 PM	72	14	Regular Hours	< 30 minutes
3/17/2009	11:16:00 AM	45 IND. PARK DR	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	MD8919	2	9	11:18	11:19	11:19	11:28	3/17/2009	12:10:57 PM	42	12	Regular Hours	< 30 minutes
3/18/2009	10:11:00 AM	16 GRAND ST	SOMERSWORTH	NH	kingdan	Michael Talis	9000	LEAK INSIDE	866875207	5	17	10:16	10:17	10:18	10:34	3/18/2009	4:08:32 PM	334	23	Regular Hours	< 30 minutes
3/18/2009	10:36:00 AM	47 BAYBERRY DR APT 885 BLDG LOT	ATKINSON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	885875200	6	17	10:42	10:44	10:44	11:01	3/18/2009	11:33:40 AM	32	25	Regular Hours	< 30 minutes
3/18/2009	10:50:00 AM	549 STATE ST APT 4	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	685185205	6	3	10:56	10:59	11:00	11:02	3/18/2009	2:14:50 PM	192	12	Regular Hours	< 30 minutes
3/18/2009	12:07:00 PM	3 PLEASANT ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	817875209	3	21	12:10	12:10	12:11	12:31	3/18/2009	12:43:07 PM	12	24	Regular Hours	< 30 minutes
3/18/2009	3:43:00 PM	332 Lincoln ave	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	037875209a	0	1	15:43	15:44	15:44	15:45	3/18/2009	4:23:18 PM	38	2	Regular Hours	< 30 minutes
3/19/2009	7:46:00 AM	65 DUNNS BRIDGE LN	DOVER	NH	kingdan	Michael Talis	9000	LEAK INSIDE	200975209	4	20	7:50	7:52	7:53	8:12	3/19/2009	8:58:03 AM	46	26	Regular Hours	< 30 minutes
3/19/2009	1:47:00 PM	30 MAPLE ST	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	255475203	5	23	13:52	13:53	13:54	14:16	3/19/2009	2:30:45 PM	14	29	Regular Hours	< 30 minutes
3/20/2009	1:37:00 PM	23 PLEASANT ST	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	76975209	6	13	13:43	13:50	13:51	14:03	3/20/2009	2:21:35 PM	18	26	Regular Hours	< 30 minutes
3/20/2009	1:40:00 PM	1 LILAC LN	DOVER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	411575203	6	16	13:46	13:47	13:48	14:03	3/20/2009	2:48:29 PM	45	23	Regular Hours	< 30 minutes
3/23/2009	8:39:00 AM	12 COPPER BEECH RD	SALEM	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	59975200	10	17	8:49	8:50	8:51	9:07	3/23/2009	9:26:41 AM	19	28	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
3/23/2009 11:03:00 AM	109-111 KINGS HIGHWAY	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	212085207	8	15	11:11	11:11	11:12	11:26	3/23/2009 11:50:03 AM	24	23	Regular Hours	< 30 minutes
3/24/2009 9:15:00 AM	112 AIRPORT DR	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	616085207	9	4	9:24	9:26	9:26	9:30	3/24/2009 9:57:26 AM	27	15	Regular Hours	< 30 minutes
3/24/2009 11:19:00 AM	26 willey st	ROCHESTER	NH	David Emerton	rogersk	9100	LEAK OUTSIDE	246975201	18	0	11:37	11:42	11:42	11:42	3/25/2009 12:09:11 PM	1467	23	Regular Hours	< 30 minutes
3/25/2009 10:09:00 AM	109 FRONT ST	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	476385205	27	1	10:36	10:37	10:38	10:38	3/25/2009 10:55:16 AM	17	29	Regular Hours	< 30 minutes
3/25/2009 2:55:00 PM	4 felker st	GONIC	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	692675203	8	10	15:03	15:04	15:04	15:14	3/25/2009 4:07:36 PM	53	19	Regular Hours	< 30 minutes
3/25/2009 3:18:00 PM	123 ASHWORTH AVE	HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	MD9650	7	7	15:25	15:26	15:27	15:33	3/25/2009 3:57:12 PM	24	15	Regular Hours	< 30 minutes
3/26/2009 7:31:00 AM	623 DENNETT ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	683875208	8	15	7:39	7:40	7:41	7:55	3/26/2009 8:06:20 AM	11	24	Regular Hours	< 30 minutes
3/26/2009 8:00:00 AM	154 MARKET ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	44675203	13	0	8:13	8:15	8:15	8:15	3/26/2009 8:20:34 AM	5	15	Regular Hours	< 30 minutes
3/26/2009 2:51:00 PM	19 GILL ST	EXETER	NH	Laurie Rousseau	Michael Talls	9100	LEAK OUTSIDE	850185200	3	11	14:54	14:56	14:56	15:07	3/26/2009 3:19:46 PM	12	16	Regular Hours	< 30 minutes
3/26/2009 3:17:00 PM	35 PINE ST APT 3	ROCHESTER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	251085201	7	19	15:24	15:25	15:25	15:44	3/26/2009 4:24:05 PM	40	27	Regular Hours	< 30 minutes
3/27/2009 7:40:00 AM	151 CONGRESS ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	257875206	9	1	7:49	7:50	7:50	7:51	3/27/2009 10:02:04 AM	131	11	Regular Hours	< 30 minutes
3/27/2009 3:28:00 PM	616 PORTLAND ST APT 36	ROCHESTER	NH	David Perreault	Michael Talls	9000	LEAK INSIDE	257085201	6	21	15:34	15:35	15:36	15:56	3/27/2009 4:26:45 PM	30	28	Regular Hours	< 30 minutes
3/27/2009 3:41:00 PM	191 NORTH SHORE	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	265185200	6	16	15:47	15:48	15:49	16:04	3/27/2009 4:44:07 PM	40	23	Regular Hours	< 30 minutes
3/30/2009 7:48:00 AM	20 DOVER ST	PORTSMOUTH	NH	kingdan	David Martinage	9000	LEAK INSIDE	667575204	9	5	7:57	7:57	7:58	8:02	3/30/2009 9:26:24 AM	84	14	Regular Hours	< 30 minutes
3/30/2009 11:29:00 AM	278 LAFAYETTE RD	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	4874520050	9	2	11:38	11:39	11:39	11:41	3/30/2009 12:07:55 PM	26	12	Regular Hours	< 30 minutes
3/30/2009 1:06:00 PM	8 AUBURN AVE EXT	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	55975206	9	6	13:15	13:20	13:20	13:26	3/30/2009 1:49:28 PM	23	20	Regular Hours	< 30 minutes
3/31/2009 7:29:00 AM	80 HAVEN RD	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	415585205	9	7	7:38	7:45	7:46	7:52	3/31/2009 8:11:34 AM	19	23	Regular Hours	< 30 minutes
3/31/2009 10:41:00 AM	27 UNION ST APT 2	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	94285200	8	3	10:49	10:51	10:52	10:54	3/31/2009 11:17:02 AM	23	13	Regular Hours	< 30 minutes
3/31/2009 3:39:00 PM	140 PORTLAND ST	ROCHESTER	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	860085208	4	15	15:43	15:45	15:46	16:00	3/31/2009 4:48:06 PM	48	21	Regular Hours	< 30 minutes
4/1/2009 2:35:00 PM	132 HIGH ST	SOMERSWORTH	NH	kingdan	Michael Talls	9100	LEAK OUTSIDE	834975208A	3	1	14:38	14:40	14:41	14:41	4/1/2009 2:49:15 PM	8	6	Regular Hours	< 30 minutes
4/2/2009 9:09:00 AM	284 N BROADWAY BLDG 1	SALEM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	40775204	10	12	9:19	9:23	9:24	9:35	4/2/2009 9:57:03 AM	22	26	Regular Hours	< 30 minutes
4/3/2009 10:49:00 AM	9 LEARY CT	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	670385201	9	6	10:58	10:59	10:59	11:05	4/3/2009 11:20:47 AM	15	16	Regular Hours	< 30 minutes
4/3/2009 2:29:00 PM	44 MOORING DR	HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	214185208	5	5	14:34	14:38	14:42	14:43	4/3/2009 3:01:47 PM	18	14	Regular Hours	< 30 minutes
4/7/2009 8:40:00 AM	149 ISLINGTON ST APT 1	PORTSMOUTH	NH	kingdan	Michael Talls	9000	LEAK INSIDE	279785205	7	12	8:47	8:49	8:52	9:01	4/7/2009 9:25:44 AM	24	21	Regular Hours	< 30 minutes
4/8/2009 8:05:00 AM	12 LAFAYETTE RD APT 1A	NORTH HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	632885205	10	10	8:15	8:15	8:15	8:25	4/8/2009 8:37:12 AM	12	20	Regular Hours	< 30 minutes
4/8/2009 9:07:00 AM	151 CONGRESS ST	PORTSMOUTH	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	452885205	7	5	9:14	9:15	9:15	9:20	4/8/2009 9:43:55 AM	23	13	Regular Hours	< 30 minutes
4/9/2009 9:33:00 AM	90 INDIGO HILL RD APT 6 STE F	SOMERSWORTH	NH	David Perreault	Michael Talls	9100	LEAK OUTSIDE	488185202A	3	2	9:36	9:37	9:39	9:39	4/9/2009 9:49:19 AM	10	6	Regular Hours	< 30 minutes
4/10/2009 11:29:00 AM	6 NAVES RD	HAMPTON	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	284685209	7	11	11:36	11:41	11:43	11:52	4/10/2009 11:59:22 AM	7	23	Regular Hours	< 30 minutes
4/13/2009 1:39:00 PM	100 ROCHESTER HILL RD APT 1C	ROCHESTER	NH	David Perreault	Michael Talls	9000	LEAK INSIDE	461785207	5	22	13:44	13:46	13:47	14:08	4/13/2009 2:40:36 PM	32	29	Regular Hours	< 30 minutes
4/14/2009 2:32:00 PM	789 OCEAN BLVD	HAMPTON	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	492685202	5	0	14:37	14:39	14:39	14:39	4/14/2009 5:35:29 PM	176	7	Regular Hours	< 30 minutes
4/16/2009 9:44:00 AM	2454 LAFAYETTE RD	PORTSMOUTH	NH	Myron Gilman	Jason Brooks	9100	LEAK OUTSIDE	695885208	6	0	9:50	9:50	9:50	9:50	4/16/2009 10:32:36 AM	42	6	Regular Hours	< 30 minutes
4/20/2009 8:04:00 AM	69 MAIN ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	59685206	8	14	8:12	8:19	8:19	8:33	4/20/2009 9:32:10 AM	59	29	Regular Hours	< 30 minutes
4/20/2009 12:50:00 PM	61 THIRD ST APT B	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	267985207	8	6	12:58	12:59	12:59	13:05	4/20/2009 1:16:47 PM	11	15	Regular Hours	< 30 minutes
4/21/2009 9:56:00 AM	777 MIDDLE RD APT 14	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	414885202	7	0	10:03	10:05	10:05	10:05	4/21/2009 10:25:01 AM	20	9	Regular Hours	< 30 minutes
4/21/2009 10:32:00 AM	31 I ST	HAMPTON	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	490095209	11	1	10:43	10:44	10:45	10:45	4/21/2009 11:44:43 AM	59	13	Regular Hours	< 30 minutes
4/22/2009 8:01:00 AM	43 UNION ST APT 3	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	663785206	12	6	8:13	8:22	8:23	8:28	4/22/2009 8:52:04 AM	24	27	Regular Hours	< 30 minutes
4/22/2009 10:40:00 AM	29 GEORGE ST APT A	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	654785206	8	9	10:48	10:49	10:51	10:58	4/22/2009 11:44:48 AM	46	18	Regular Hours	< 30 minutes
4/22/2009 1:44:00 PM	56 LINCOLN ST	EXETER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	52095207	7	21	13:51	13:52	13:53	14:13	4/22/2009 3:07:39 PM	54	29	Regular Hours	< 30 minutes
4/24/2009 8:55:00 AM	339 WIBIRD ST	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	813985202	8	4	9:03	9:04	9:04	9:08	4/24/2009 9:30:38 AM	22	13	Regular Hours	< 30 minutes
4/24/2009 9:17:00 AM	23 WHITTIER ST	DOVER	NH	kingdan	David Martinage	9000	LEAK INSIDE	665685203	7	9	9:24	9:25	9:26	9:34	4/24/2009 10:11:30 AM	37	17	Regular Hours	< 30 minutes
4/27/2009 8:40:00 AM	19 HOWARD ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	MD12473	8	0	8:48	8:58	8:58	8:58	4/27/2009 9:28:08 AM	30	18	Regular Hours	< 30 minutes
4/27/2009 10:09:00 AM	39 WESTSIDE DR	EXETER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	404095201	7	9	10:16	10:17	10:19	10:26	4/27/2009 11:16:13 AM	50	17	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
4/27/2009 10:16:00 AM	14 CEILO DR LOT 12	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	885195029	8	10	10:24	10:25	10:26	10:35	4/27/2009 12:18:12 PM	103	19	Regular Hours	< 30 minutes
4/27/2009 12:07:00 PM	229 BUCKMINSTER WAY	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	874785203	7	8	12:14	12:15	12:15	12:23	4/27/2009 12:40:27 PM	17	16	Regular Hours	< 30 minutes
4/28/2009 11:11:00 AM	3 WHITTEN AVE BLDG CLAIRE	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	615095202	10	14	11:21	11:22	11:23	11:36	4/28/2009 12:23:30 PM	47	25	Regular Hours	< 30 minutes
4/29/2009 9:51:00 AM	725 LAFAYETTE RD, STE 16	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	431295202	7	18	9:58	9:59	10:00	10:17	4/29/2009 11:03:26 AM	46	26	Regular Hours	< 30 minutes
4/29/2009 11:21:00 AM	1 WASHINGTON ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	3295209	8	8	11:29	11:31	11:31	11:39	4/29/2009 12:18:12 PM	39	18	Regular Hours	< 30 minutes
5/4/2009 9:37:00 AM	10 KENTVILLE TER	HAMPTON	NH	David Perreault	Scott Lacouture	9100	LEAK OUTSIDE	893185202A	5	0	9:42	9:44	9:44	9:44	5/4/2009 10:23:31 AM	39	7	Regular Hours	< 30 minutes
5/4/2009 10:35:00 AM	20 SPRUCE CT	SEABROOK	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	257085204a	6	15	10:41	10:41	10:42	10:56	5/4/2009 11:21:16 AM	25	21	Regular Hours	< 30 minutes
5/4/2009 11:32:00 AM	7 MANCHESTER ST	SEABROOK	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	898395207	9	10	11:41	11:42	11:43	11:52	5/4/2009 1:06:10 PM	74	20	Regular Hours	< 30 minutes
5/5/2009 7:19:00 AM	100 GATES ST	PORTSMOUTH	NH	kingdan	Michael Tails	9100	LEAK OUTSIDE	24495200	6	13	7:25	7:26	7:27	7:39	5/5/2009 8:26:45 AM	47	20	Regular Hours	< 30 minutes
5/5/2009 11:54:00 AM	1 MALL RD	SALEM	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	874495209	6	14	12:00	12:06	12:06	12:20	5/5/2009 1:12:28 PM	52	26	Regular Hours	< 30 minutes
5/5/2009 12:59:00 PM	295 N MAIN ST	ROCHESTER	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	458195206	11	4	13:10	13:11	13:12	13:15	5/5/2009 1:41:01 PM	26	16	Regular Hours	< 30 minutes
5/6/2009 3:41:00 PM	292 SOUTH ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	824395202	7	20	15:48	15:50	15:50	16:10	5/6/2009 5:17:06 PM	67	29	Regular Hours	< 30 minutes
5/7/2009 10:40:00 AM	56 MARSTON AVE APT B	PORTSMOUTH	NH	Kurt House	Michael Tails	9000	LEAK INSIDE	261495201	7	1	10:47	10:48	10:49	10:49	5/7/2009 10:50:21 AM	1	9	Regular Hours	< 30 minutes
5/7/2009 10:40:00 AM	56 MARSTON AVE APT B	PORTSMOUTH	NH	Kurt House	Michael Tails	9000	LEAK INSIDE	261495201A	10	6	10:50	10:50	10:50	10:56	5/7/2009 12:30:08 PM	94	16	Regular Hours	< 30 minutes
5/7/2009 12:38:00 PM	0 OCEAN	GREENLAND	NH	Kurt House	Michael Tails	9100	LEAK OUTSIDE	296395202	4	1	12:42	12:43	12:44	12:44	5/7/2009 12:59:50 PM	15	6	Regular Hours	< 30 minutes
5/7/2009 2:39:00 PM	620 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Tails	9000	LEAK INSIDE	451595207	7	4	14:46	14:48	14:48	14:52	5/7/2009 3:11:51 PM	19	13	Regular Hours	< 30 minutes
5/8/2009 10:37:00 AM	5 DOVER AVE	HAMPTON	NH	kingdan	Michael Tails	9000	LEAK INSIDE	887595200	4	0	10:41	10:42	10:42	10:42	5/8/2009 12:21:36 PM	99	5	Regular Hours	< 30 minutes
5/11/2009 8:28:00 AM	86 FRONT ST	EXETER	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	842695209	8	10	8:36	8:38	8:38	8:48	5/11/2009 9:35:13 AM	47	20	Regular Hours	< 30 minutes
5/11/2009 8:45:00 AM	46 RUTLAND ST	DOVER	NH	Laurie Rousseau	Michael Tails	9000	LEAK INSIDE	806395206	8	0	8:53	8:54	8:54	8:54	5/11/2009 9:55:23 AM	61	9	Regular Hours	< 30 minutes
5/11/2009 11:13:00 AM	19 CLIFF AVE	HAMPTON	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	482295203	3	1	11:16	11:17	11:18	11:18	5/11/2009 11:50:32 AM	32	5	Regular Hours	< 30 minutes
5/11/2009 11:19:00 AM	37 TOWLE FARM RD APT 65	HAMPTON	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	897495202	5	6	11:24	11:28	11:30	11:34	5/11/2009 11:57:42 AM	23	15	Regular Hours	< 30 minutes
5/11/2009 3:26:00 PM	33 LITTLEWORTH RD	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	879985204	6	16	15:32	15:34	15:34	15:50	5/11/2009 4:32:02 PM	42	24	Regular Hours	< 30 minutes
5/12/2009 10:13:00 AM	655 CENTRAL AVE	DOVER	NH	David Emerton	Michael Tails	9000	LEAK INSIDE	608595201	15	5	10:28	10:29	10:29	10:34	5/12/2009 1:25:45 PM	171	21	Regular Hours	< 30 minutes
5/12/2009 10:15:00 AM	90 CHARLES ST	HAMPTON	NH	Daniel Lafortune	Michael Tails	9000	LEAK INSIDE	23095204	16	1	10:31	10:32	10:32	10:33	5/12/2009 10:49:45 AM	16	18	Regular Hours	< 30 minutes
5/12/2009 10:33:00 AM	27 FRONT ST	EXETER	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	47695207	9	18	10:42	10:43	10:44	11:01	5/12/2009 11:48:45 AM	47	28	Regular Hours	< 30 minutes
5/12/2009 1:39:00 PM	609 CENTRAL AVE APT CELLAR	DOVER	NH	David Emerton	Michael Tails	9000	LEAK INSIDE	98595201	7	2	13:46	14:00	14:00	14:02	5/12/2009 3:20:00 PM	78	23	Regular Hours	< 30 minutes
5/13/2009 8:30:00 AM	1-3 BLAKE ST	ROCHESTER	NH	kingdan	Michael Tails	9100	LEAK OUTSIDE	655095204	2	-45	8:32	9:20	8:35	8:35	5/13/2009 9:54:27 AM	79	5	Regular Hours	< 30 minutes
5/13/2009 2:57:00 PM	123 PORTLAND AVE	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	61695201	9	8	15:06	15:08	15:08	15:16	5/13/2009 3:59:09 PM	43	19	Regular Hours	< 30 minutes
5/13/2009 3:06:00 PM	75 COURT ST	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	472795209	10	14	15:16	15:16	15:17	15:30	5/13/2009 3:54:43 PM	24	24	Regular Hours	< 30 minutes
5/14/2009 8:23:00 AM	35 ROCKINGHAM AVE	PORTSMOUTH	NH	Kurt House	Michael Tails	9000	LEAK INSIDE	32006205	6	10	8:29	8:35	8:36	8:45	5/14/2009 9:11:28 AM	26	22	Regular Hours	< 30 minutes
5/14/2009 8:56:00 AM	2064 WOODBURY AVE STE 103 BLDG 1	NEWINGTON	NH	David Emerton	Michael Tails	9000	LEAK INSIDE	688495208	6	3	9:02	9:10	9:10	9:13	5/14/2009 10:51:26 AM	98	17	Regular Hours	< 30 minutes
5/14/2009 10:28:00 AM	848 LAFAYETTE RD	HAMPTON	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	468495206	5	10	10:33	10:35	10:35	10:45	5/14/2009 11:02:15 AM	17	17	Regular Hours	< 30 minutes
5/14/2009 2:06:00 PM	8 OLD LITTLEWORTH RD	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	610695202	9	7	14:15	14:17	14:17	14:24	5/14/2009 3:21:57 PM	57	18	Regular Hours	< 30 minutes
5/18/2009 11:08:00 AM	10 PHILBROOK TER	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	858595206	6	5	11:14	11:16	11:17	11:21	5/18/2009 11:58:24 AM	37	13	Regular Hours	< 30 minutes
5/18/2009 12:20:00 PM	7 LAFAYETTE ST APT 2-B	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	638895200	9	0	12:29	12:31	12:31	12:31	5/18/2009 1:15:45 PM	44	11	Regular Hours	< 30 minutes
5/18/2009 12:51:00 PM	2064 WOODBURY AVE STE 103 BLDG # 1	NEWINGTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	884795201	11	10	13:02	13:02	13:03	13:12	5/18/2009 2:46:06 PM	94	21	Regular Hours	< 30 minutes
5/18/2009 2:23:00 PM	4 CHESTNUT	EXETER	NH	Kevin Clifford	Michael Tails	9000	LEAK INSIDE	451795202	8	18	14:31	14:32	14:33	14:50	5/18/2009 3:15:28 PM	25	27	Regular Hours	< 30 minutes
5/19/2009 9:51:00 AM	204 WASHINGTON ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	639895209	8	1	9:59	10:10	10:10	10:11	5/19/2009 10:22:40 AM	11	20	Regular Hours	< 30 minutes
5/20/2009 8:31:00 AM	98 SUMMER ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	212995209	6	6	8:37	8:38	8:38	8:44	5/20/2009 9:02:44 AM	18	13	Regular Hours	< 30 minutes
5/20/2009 1:23:00 PM	1840 WOODBURY AVE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	23595203	5	7	13:28	13:28	13:29	13:35	5/20/2009 1:57:18 PM	22	12	Regular Hours	< 30 minutes
5/21/2009 8:08:00 AM	71 FOX POINT RD	NEWINGTON	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	622895202	5	14	8:13	8:14	8:14	8:28	5/21/2009 9:44:18 AM	76	20	Regular Hours	< 30 minutes
5/21/2009 12:11:00 PM	212 BROAD ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	471006200	8	13	12:19	12:20	12:20	12:33	5/21/2009 12:55:58 PM	22	22	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
5/21/2009	1:41:00 PM	1 WASHINGTON ST	DOVER	NH	kingdan	David Martinage	9000	LEAK INSIDE	812006200	4	12	13:45	13:46	13:47	13:58	5/21/2009	7:30:13 PM	332	17	Regular Hours	< 30 minutes
5/21/2009	3:24:00 PM	532 OCEAN BLVD	HAMPTON	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	4895202	11	9	15:35	15:38	15:41	15:47	5/21/2009	4:16:17 PM	29	23	Regular Hours	< 30 minutes
5/22/2009	8:40:00 AM	240 MAIN ST	SALEM	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	4903306205	6	14	8:46	8:47	8:48	9:01	5/22/2009	9:42:06 AM	41	21	Regular Hours	< 30 minutes
5/22/2009	9:44:00 AM	655 CENTRAL AVE	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	6073955204	9	18	9:53	9:53	9:54	10:11	5/22/2009	11:09:21 AM	58	27	Regular Hours	< 30 minutes
5/26/2009	9:56:00 AM	21 F ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	200495204	10	5	10:06	10:16	10:17	10:21	5/26/2009	10:39:48 AM	18	25	Regular Hours	< 30 minutes
5/27/2009	9:59:00 AM	170 WEST RD STE 1	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	294895208	7	1	10:06	10:06	10:07	10:07	5/27/2009	10:27:09 AM	20	8	Regular Hours	< 30 minutes
5/29/2009	8:50:00 AM	9 1/2 I ST	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	52595204	10	2	9:00	9:02	9:02	9:04	5/29/2009	9:52:43 AM	48	14	Regular Hours	< 30 minutes
5/29/2009	11:21:00 AM	1 GODREY AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	858795203	5	4	11:26	11:27	11:28	11:31	5/29/2009	11:50:55 AM	19	10	Regular Hours	< 30 minutes
5/29/2009	3:16:00 PM	3 BOURN AVE	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	282206200	12	1	15:28	15:28	15:29	15:29	5/29/2009	4:51:27 PM	82	13	Regular Hours	< 30 minutes
6/1/2009	11:07:00 AM	18 WATSON ST	HAMPTON	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	72106202	3	3	11:10	11:10	11:10	11:13	6/1/2009	11:24:58 AM	11	6	Regular Hours	< 30 minutes
6/1/2009	12:35:00 PM	30 NEW YORK ST APT 1	DOVER	NH	kingdan	Michael Tals	9000	LEAK INSIDE	418106201	5	18	12:40	12:43	12:45	13:01	6/1/2009	1:22:07 PM	21	26	Regular Hours	< 30 minutes
6/1/2009	2:11:00 PM	12 FIRST ST	ROCHESTER	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	285206207	5	12	14:16	14:17	14:17	14:29	6/1/2009	2:59:28 PM	30	18	Regular Hours	< 30 minutes
6/3/2009	8:23:00 AM	4 FELKER ST	GONIC	NH	kingdan	Michael Tals	9000	LEAK INSIDE	94306207	6	14	8:29	8:33	8:36	8:47	6/3/2009	9:35:06 AM	48	24	Regular Hours	< 30 minutes
6/3/2009	9:00:00 AM	154 EXETER RD	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	640406200	3	11	9:03	9:03	9:05	9:14	6/3/2009	9:43:02 AM	29	14	Regular Hours	< 30 minutes
6/3/2009	1:25:00 PM	1 MEADOW DR	EXETER	NH	Kevin Clifford	Michael Tals	9100	LEAK OUTSIDE	679995203	6	16	13:31	13:32	13:32	13:48	6/3/2009	2:15:29 PM	27	23	Regular Hours	< 30 minutes
6/3/2009	2:50:00 PM	380 OCEAN RD APT 18	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	434795204	7	17	14:57	14:58	14:58	15:15	6/3/2009	3:34:54 PM	19	25	Regular Hours	< 30 minutes
6/3/2009	3:17:00 PM	661 EXETER RD APT 1 LEFT	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	853206202	6	13	15:23	15:23	15:28	15:36	6/3/2009	4:06:49 PM	30	19	Regular Hours	< 30 minutes
6/4/2009	11:29:00 AM	76 OCEAN DR APT YACHT	SEABROOK	NH	Daniel Lafortune	Michael Tals	9000	LEAK INSIDE	676306209A	3	8	11:32	11:33	11:33	11:41	6/4/2009	12:20:06 PM	39	12	Regular Hours	< 30 minutes
6/4/2009	1:01:00 PM	12 EXETER FALLS DR	EXETER	NH	Kevin Clifford	Michael Tals	9100	LEAK OUTSIDE	830706205	4	0	13:05	13:30	13:30	13:30	6/4/2009	2:00:44 PM	30	29	Regular Hours	< 30 minutes
6/4/2009	1:33:00 PM	2 VANDERPOOL DR APT LOT BLDG 11	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	290406209	10	7	13:43	13:44	13:45	13:51	6/4/2009	2:04:46 PM	13	18	Regular Hours	< 30 minutes
6/8/2009	9:16:00 AM	1 LILAC LN STE HOUSE BLDG 12	DOVER	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	872406201	7	8	9:23	9:24	9:25	9:32	6/8/2009	10:40:53 AM	68	16	Regular Hours	< 30 minutes
6/8/2009	9:23:00 AM	10 MANCHESTER ST	HAMPTON	NH	kingdan	Michael Tals	9100	LEAK OUTSIDE	475506200	5	12	9:28	9:34	9:35	9:46	6/8/2009	10:13:38 AM	27	23	Regular Hours	< 30 minutes
6/8/2009	9:37:00 AM	13 CARROLL ST APT A	EXETER	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	675206206	6	20	9:43	9:44	9:47	10:04	6/8/2009	10:19:34 AM	15	27	Regular Hours	< 30 minutes
6/8/2009	11:23:00 AM	36 LITTLEWORTH RD APT UNIT 3-6	DOVER	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	626206206	5	5	11:28	11:29	11:30	11:34	6/8/2009	12:46:37 PM	72	11	Regular Hours	< 30 minutes
6/8/2009	11:26:00 AM	36 LITTLEWORTH RD APT 1	DOVER	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	441806205	5	1	11:31	11:33	12:48	11:34	6/8/2009	12:50:51 PM	76	8	Regular Hours	< 30 minutes
6/9/2009	12:40:00 PM	27 PORTSMOUTH AVE BLDG 5331	STRATHAM	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	664995204	5	10	12:45	12:48	12:49	12:58	6/9/2009	1:41:39 PM	43	18	Regular Hours	< 30 minutes
6/10/2009	1:48:00 PM	24 NEW YORK ST	DOVER	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	280606207	6	7	13:54	13:55	13:56	14:02	6/10/2009	2:40:43 PM	38	14	Regular Hours	< 30 minutes
6/10/2009	3:32:00 PM	64 LOCKE RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	71906205	9	11	15:41	15:41	15:41	15:52	6/10/2009	4:07:56 PM	15	20	Regular Hours	< 30 minutes
6/12/2009	9:56:00 AM	30 CROSS ST	SALEM	NH	Kurt House	Michael Tals	9000	LEAK INSIDE	434306203	6	2	10:02	10:04	10:04	10:06	6/12/2009	10:30:49 AM	24	10	Regular Hours	< 30 minutes
6/12/2009	2:44:00 PM	53 SUMMER ST APT DRYER	ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	639006204	7	11	14:51	14:53	14:53	15:04	6/12/2009	4:06:29 PM	62	20	Regular Hours	< 30 minutes
6/15/2009	9:11:00 AM	21 PERKINS AVE BLDG REAR	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	63506208	8	4	9:19	9:20	9:21	9:24	6/15/2009	9:37:38 AM	13	13	Regular Hours	< 30 minutes
6/15/2009	9:24:00 AM	13 MCDONOUGH ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	59306203	8	4	9:32	9:34	9:34	9:38	6/15/2009	10:06:50 AM	28	14	Regular Hours	< 30 minutes
6/15/2009	10:54:00 AM	4 BROOKMOOR RD	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	231806200	7	22	11:01	11:02	11:02	11:24	6/15/2009	11:53:38 AM	29	30	Regular Hours	< 30 minutes
6/15/2009	11:45:00 AM	175 BROCK ST	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	837016205	10	11	11:55	11:57	11:57	12:08	6/15/2009	1:00:01 PM	52	23	Regular Hours	< 30 minutes
6/15/2009	12:10:00 PM	803 OCEAN BLVD.	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	257016205	10	5	12:20	12:21	12:22	12:26	6/15/2009	1:08:49 PM	42	16	Regular Hours	< 30 minutes
6/15/2009	12:34:00 PM	362 PORTLAND ST	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	81806200	8	8	12:42	12:44	12:47	12:52	6/15/2009	1:17:33 PM	25	18	Regular Hours	< 30 minutes
6/16/2009	11:22:00 AM	16 PELHAM RD STE 1	SALEM	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	877506208	17	4	11:39	11:40	11:40	11:44	6/16/2009	12:16:20 PM	32	22	Regular Hours	< 30 minutes
6/16/2009	2:49:00 PM	32 DEPOT SQ	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	856506206	6	3	14:55	14:56	14:56	14:59	6/16/2009	3:07:53 PM	8	10	Regular Hours	< 30 minutes
6/17/2009	8:55:00 AM	20 MORRISON LN	DOVER	NH	David Perreault	Jason Brooks	9100	LEAK OUTSIDE	407406203	19	4	9:14	9:14	9:15	9:18	6/17/2009	10:01:15 AM	43	23	Regular Hours	< 30 minutes
6/17/2009	1:56:00 PM	10 MILL ST APT A	DOVER	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	871206204	6	6	14:02	14:03	14:04	14:09	6/17/2009	3:04:25 PM	55	13	Regular Hours	< 30 minutes
6/17/2009	2:25:00 PM	305 PORTSMOUTH AVE APT UP	SEABROOK	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	418406203	9	7	14:34	14:35	14:37	14:42	6/17/2009	3:13:58 PM	31	17	Regular Hours	< 30 minutes
6/17/2009	3:04:00 PM	CORNER OF DEWEY AND WATER ST	EXETER	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	49806200	5	11	15:09	15:10	15:11	15:21	6/17/2009	3:42:36 PM	21	17	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
6/18/2009	2:09:00 PM	12 FACULTY	DURHAM	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	231506203	7	16	14:16	14:16	14:17	14:32	6/18/2009	2:50:48 PM	18	23	Regular Hours < 30 minutes
6/19/2009	10:31:00 AM	16 FOX POINT RD	NEWINGTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	267706202	9	11	10:40	10:41	10:42	10:52	6/19/2009	11:38:58 AM	46	21	Regular Hours < 30 minutes
6/22/2009	8:23:00 AM	14 CONCORD AVE APT MSTR	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	79506203	14	5	8:37	8:38	8:39	8:43	6/22/2009	8:56:00 AM	13	20	Regular Hours < 30 minutes
6/22/2009	9:44:00 AM	14 CONCORD AVE APT MSTR	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	079506203A	18	0	10:02	10:06	10:06	10:06	6/22/2009	10:32:04 AM	26	22	Regular Hours < 30 minutes
6/22/2009	9:49:00 AM	61 MAIN ST	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	40706206	15	3	10:04	10:06	10:06	10:09	6/22/2009	10:36:55 AM	27	20	Regular Hours < 30 minutes
6/22/2009	3:03:00 PM	92 NEWTON RD	PLAISTOW	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	879216205	6	11	15:09	15:09	15:10	15:20	6/22/2009	3:33:27 PM	13	17	Regular Hours < 30 minutes
6/23/2009	10:27:00 AM	GILE , MICHAEL	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	885306204	7	10	10:34	10:39	10:40	10:49	6/23/2009	11:44:29 AM	55	22	Regular Hours < 30 minutes
6/23/2009	1:55:00 PM	6 LANCELOT CT BLDG 6	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	411906201	8	20	14:03	14:03	14:21	14:23	6/23/2009	2:58:20 PM	35	28	Regular Hours < 30 minutes
6/23/2009	3:59:00 PM	52 NUDD AVE	HAMPTON	NH	John Wiley	Michael Talls	9000	LEAK INSIDE	862316205	7	5	16:06	16:09	16:09	16:14	6/23/2009	4:28:01 PM	14	15	Regular Hours < 30 minutes
6/24/2009	7:33:00 AM	1026 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	440016207	9	6	7:42	7:44	7:44	7:50	6/24/2009	8:04:43 AM	14	17	Regular Hours < 30 minutes
6/24/2009	8:17:00 AM	6 ICE HOUSE LN	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	813316205	6	13	8:23	8:27	8:28	8:40	6/24/2009	8:57:41 AM	17	23	Regular Hours < 30 minutes
6/24/2009	3:34:00 PM	293 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	296016200	6	14	15:40	15:41	15:41	15:55	6/24/2009	4:16:05 PM	21	21	Regular Hours < 30 minutes
6/25/2009	8:37:00 AM	51 PORTSMOUTH AVE	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	695906201	9	9	8:46	8:47	8:47	8:56	6/25/2009	9:15:55 AM	19	19	Regular Hours < 30 minutes
6/25/2009	11:19:00 AM	69 LAFAYETTE RD	NORTH HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	646906201	12	4	11:32	11:33	11:33	11:37	6/25/2009	12:11:47 PM	34	18	Regular Hours < 30 minutes
6/25/2009	1:06:00 PM	38 CHARLES ST	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	48280608	9	6	13:15	13:15	13:16	13:21	6/25/2009	2:34:05 PM	73	15	Regular Hours < 30 minutes
6/26/2009	9:39:00 AM	11 J ST APT MAIN	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	45116200	7	6	9:46	9:47	9:48	9:53	6/26/2009	10:10:44 AM	17	14	Regular Hours < 30 minutes
6/30/2009	10:52:00 AM	15 APPLE ORCHARD RD	ROCHESTER	NH	David Perreault	Michael Talls	9100	LEAK OUTSIDE	86116207	7	13	10:59	11:00	11:00	11:13	6/30/2009	11:30:23 AM	17	21	Regular Hours < 30 minutes
6/30/2009	11:24:00 AM	22 MANCHESTER ST	HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	496116207	3	2	11:27	11:28	11:29	11:30	6/30/2009	12:23:54 PM	53	6	Regular Hours < 30 minutes
7/1/2009	8:07:00 AM	14 WEEKS LN	DOVER	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	35806203	5	18	8:12	8:13	8:14	8:31	7/1/2009	8:48:00 AM	17	24	Regular Hours < 30 minutes
7/1/2009	8:44:00 AM	11 BONAIR AVE BLDG A	HAMPTON	NH	Kevin Ruel	Michael Talls	9000	LEAK INSIDE	885216200	6	20	8:50	8:53	8:54	9:13	7/1/2009	9:44:36 AM	31	29	Regular Hours < 30 minutes
7/1/2009	9:44:00 AM	10 TIFFANY RD APT 7	SALEM	NH	Kurt House	Michael Talls	9000	LEAK INSIDE	465806203	15	0	9:59	10:00	10:00	10:00	7/1/2009	10:27:10 AM	27	16	Regular Hours < 30 minutes
7/1/2009	10:06:00 AM	423 HIGH ST	SOMERSWORTH	NH	David Perreault	Michael Talls	9000	LEAK INSIDE	659506204	11	11	10:17	10:18	10:19	10:29	7/1/2009	11:39:14 AM	70	23	Regular Hours < 30 minutes
7/1/2009	12:32:00 PM	29 LOWELL ST	WESTBROOK	NH	Peter Ryan	Michael Talls	9100	LEAK OUTSIDE	640606204	5	1	12:37	12:53	12:54	12:54	7/1/2009	1:19:57 PM	25	22	Regular Hours < 30 minutes
7/1/2009	1:07:00 PM	179 BLUE HERON DR	PORTSMOUTH	NH	Laurie Rousseau	Michael Talls	9100	LEAK OUTSIDE	624516205	10	8	13:17	13:17	13:17	13:25	7/1/2009	1:39:34 PM	14	18	Regular Hours < 30 minutes
7/6/2009	9:27:58 AM	112 LAFAYETTE RD	SEABROOK	NH	Kevin Ruel	Michael Talls	9100	LEAK OUTSIDE	WF0399396N	1	14	9:28	9:30	9:30	9:44	7/6/2009	10:50:29 AM	66	17	Regular Hours < 30 minutes
7/6/2009	1:06:04 PM	5 GREENLEAF DR	SEABROOK	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	WF0399445N	1	20	13:07	13:10	13:10	13:30	7/6/2009	2:58:41 PM	88	24	Regular Hours < 30 minutes
7/7/2009	9:17:06 AM	6 ASPEN DR Apt. 27B	ATKINSON	NH	Kurt House	Michael Talls	9100	LEAK OUTSIDE	WF0399525N	2	5	9:19	9:20	9:20	9:25	7/7/2009	9:57:46 AM	32	8	Regular Hours < 30 minutes
7/7/2009	11:29:44 AM	151 CONGRESS ST	PORTSMOUTH	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	WF0399548N	10	3	11:39	11:41	11:41	11:44	7/7/2009	1:51:53 PM	127	15	Regular Hours < 30 minutes
7/7/2009	12:50:18 PM	40 HAMPTON MDWS	HAMPTON	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0399560N	3	14	12:53	13:02	13:05	13:16	7/7/2009	2:33:58 PM	77	26	Regular Hours < 30 minutes
7/9/2009	10:25:56 AM	86 CHURCH ST Apt. 5	GONIC	NH	David Perreault	Jason Brooks	9100	LEAK OUTSIDE	WF0399772N	3	8	10:28	10:32	10:34	10:40	7/9/2009	12:04:59 PM	84	15	Regular Hours < 30 minutes
7/9/2009	3:30:06 PM	75 ESKER RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0399824N	2	9	15:32	15:32	15:33	15:41	7/9/2009	4:04:27 PM	23	11	Regular Hours < 30 minutes
7/9/2009	3:49:04 PM	541 OCEAN BLVD Apt. 1-12	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0399830N	11	8	16:00	16:02	16:05	16:10	7/9/2009	5:07:08 PM	57	21	Regular Hours < 30 minutes
7/10/2009	3:04:57 PM	77 OCEAN DR	SEABROOK	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0399979N	2	4	15:06	15:08	15:09	15:12	7/10/2009	4:05:48 PM	53	8	Regular Hours < 30 minutes
7/13/2009	8:41:56 AM	15 SAPPHIRE AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0400028N	3	4	8:44	8:47	8:50	8:51	7/13/2009	9:17:58 AM	26	10	Regular Hours < 30 minutes
7/13/2009	10:45:42 AM	80 OXFORD AVE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0400044N	2	8	10:47	10:48	10:48	10:56	7/13/2009	11:33:55 AM	37	11	Regular Hours < 30 minutes
7/14/2009	10:50:04 AM	1976 WOODBURY AVE Apt. 1	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0400120N	2	9	10:52	10:54	10:55	11:03	7/14/2009	11:33:48 AM	30	13	Regular Hours < 30 minutes
7/14/2009	1:38:26 PM	345 HERITAGE AVE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0400141N	2	5	13:40	13:41	13:41	13:46	7/14/2009	2:29:00 PM	43	8	Regular Hours < 30 minutes
7/15/2009	8:32:58 AM	16 METHUEN ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0400184N	7	4	8:39	8:51	8:53	8:55	7/15/2009	9:09:30 AM	14	23	Regular Hours < 30 minutes
7/15/2009	11:37:16 AM	8 HIGHLAND ST	EXETER	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF0400215N	2	24	11:39	11:39	11:40	12:03	7/15/2009	12:20:15 PM	17	26	Regular Hours < 30 minutes
7/15/2009	2:06:00 PM	13 SALTMARSH AVE	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0400238N	2	6	14:08	14:11	14:12	14:17	7/15/2009	2:39:16 PM	22	11	Regular Hours < 30 minutes
7/16/2009	12:16:42 PM	41 NORTHWESTERN DR	SALEM	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0400279N	2	26	12:18	12:19	12:20	12:45	7/16/2009	1:19:53 PM	34	29	Regular Hours < 30 minutes
7/16/2009	2:43:06 PM	56 DURHAM RD Apt. 46	DOVER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0400295N	6	6	14:49	14:50	14:50	14:56	7/16/2009	3:21:34 PM	25	13	Regular Hours < 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
7/17/2009	8:49:03 AM	12 COLUMBUS AVE	EXETER	NH	Laurie Rousseau	Michael Tails	9100	LEAK OUTSIDE	WF0400320N	3	4	8:52	8:54	8:55	8:58	7/17/2009	9:40:33 AM	42	9	Regular Hours < 30 minutes
7/17/2009	2:45:03 PM	5 PLAISTOW RD Apt. C-30	PLAISTOW	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0400396N	7	9	14:52	14:52	14:53	15:01	7/17/2009	3:41:36 PM	40	16	Regular Hours < 30 minutes
7/20/2009	8:00:14 AM	200 MONROE EXT Pst. FL	PORTSMOUTH	NH	Kevin Ruel	Michael Tails	9100	LEAK OUTSIDE	WF0400461N	3	11	8:03	8:04	8:05	8:15	7/20/2009	8:30:20 AM	15	15	Regular Hours < 30 minutes
7/20/2009	10:32:08 AM	490 LAFAYETTE RD	HAMPTON	NH	Laurie Rousseau	Michael Tails	9100	LEAK OUTSIDE	WF0400491N	1	2	10:33	10:34	10:36	10:36	7/20/2009	1:00:17 PM	144	4	Regular Hours < 30 minutes
7/20/2009	10:51:05 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	WF0400492N	1	17	10:52	11:01	11:02	11:18	7/20/2009	11:54:29 AM	36	27	Regular Hours < 30 minutes
7/20/2009	2:05:15 PM	490 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	WF0400517N	1	16	14:06	14:06	14:07	14:22	7/20/2009	2:51:22 PM	29	17	Regular Hours < 30 minutes
7/20/2009	3:00:52 PM	4 DOUGLASS WAY	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0400525N	13	9	15:13	15:15	15:15	15:24	7/20/2009	3:36:17 PM	12	24	Regular Hours < 30 minutes
7/21/2009	12:04:32 PM	335 MAPLEWOOD AVE	PORTSMOUTH	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	WF0400588N	2	11	12:06	12:08	12:09	12:19	7/21/2009	12:51:49 PM	32	15	Regular Hours < 30 minutes
7/21/2009	1:30:03 PM	9 CHARLES ST	HAMPTON	NH	Daniel Lafortune	Michael Tails	5000	GAS LEAKS - SERVICE	WF0400601N	1	15	13:31	13:32	13:33	13:47	7/21/2009	2:06:57 PM	19	17	Regular Hours < 30 minutes
7/21/2009	1:50:52 PM	26 BLUE HERON DR	PORTSMOUTH	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	WF0400606N	2	12	13:52	13:59	14:00	14:11	7/21/2009	3:00:20 PM	49	21	Regular Hours < 30 minutes
7/22/2009	8:45:20 AM	5 SANDERLING WAY	PORTSMOUTH	NH	David Perreault	Michael Tails	5000	GAS LEAKS - SERVICE	WF0400661N	2	14	8:47	8:48	8:49	9:02	7/22/2009	9:25:04 AM	23	17	Regular Hours < 30 minutes
7/22/2009	9:57:41 AM	12 DUNVEGAN WDS	HAMPTON	NH	Daniel Lafortune	Michael Tails	9000	LEAK INSIDE	WF0400673N	3	15	10:00	10:03	10:06	10:18	7/22/2009	11:30:38 AM	72	21	Regular Hours < 30 minutes
7/23/2009	3:03:27 PM	9 NORTHEASTERN BLVD	SALEM	NH	Troy Kimball	Michael Tails	9000	LEAK INSIDE	WF0400847N	2	21	15:06	15:08	15:09	15:29	7/23/2009	3:59:33 PM	30	26	Regular Hours < 30 minutes
7/24/2009	8:19:12 AM	439 ROUTE 108 Apt. 3	SOMERSWORTH	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	WF0400893N	1	4	8:20	8:21	8:22	8:25	7/24/2009	8:42:39 AM	17	6	Regular Hours < 30 minutes
7/24/2009	9:36:44 AM	600 LAFAYETTE RD Apt. SHEL Pst. EMER	PORTSMOUTH	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	WF0400896N	3	10	9:39	9:39	9:40	9:49	7/24/2009	10:32:23 AM	43	13	Regular Hours < 30 minutes
7/24/2009	10:37:30 AM	600 LAFAYETTE RD	PORTSMOUTH	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	WF0400910N	1	3	10:38	10:39	10:42	10:42	7/24/2009	10:48:22 AM	6	5	Regular Hours < 30 minutes
7/24/2009	11:35:03 AM	10 TOFTREE LN Apt. 39 Pst. LOT	DOVER	NH	David Emerton	Michael Tails	5000	GAS LEAKS - SERVICE	WF0400919N	1	17	11:36	11:37	11:37	11:54	7/24/2009	12:15:21 PM	21	19	Regular Hours < 30 minutes
7/27/2009	11:49:04 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	WF0401070N	3	24	11:52	11:53	11:55	12:17	7/27/2009	12:20:24 PM	3	28	Regular Hours < 30 minutes
7/27/2009	3:40:35 PM	113 SPINNAKER WAY	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0401127N	2	9	15:42	15:42	15:43	15:51	7/27/2009	4:22:05 PM	31	11	Regular Hours < 30 minutes
7/28/2009	9:50:48 AM	400 N MAIN ST RTE 11	ROCHESTER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0401195N	8	14	9:59	9:59	10:00	10:13	7/28/2009	10:36:21 AM	23	23	Regular Hours < 30 minutes
7/29/2009	3:04:48 PM	90 INDIGO HILL RD	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0401386N	3	14	15:07	15:09	15:09	15:23	7/29/2009	3:54:41 PM	31	19	Regular Hours < 30 minutes
7/30/2009	8:46:37 AM	2 FREEDOM CIR	PORTSMOUTH	NH	Daniel Lafortune	Michael Tails	5000	GAS LEAKS - SERVICE	WF0401445N	1	8	8:47	8:49	8:50	8:57	7/30/2009	9:03:58 AM	6	11	Regular Hours < 30 minutes
7/31/2009	9:58:12 AM	254 SOUTH ST	PORTSMOUTH	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	WF0401591N	2	7	10:00	10:05	10:06	10:12	7/31/2009	10:44:41 AM	32	14	Regular Hours < 30 minutes
8/4/2009	8:48:12 AM	14 NORTHAM DR Apt. LOT Pst. 8	DOVER	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	WF0401779N	2	3	8:50	8:51	8:52	8:54	8/4/2009	9:17:48 AM	23	6	Regular Hours < 30 minutes
8/4/2009	10:14:51 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Troy Kimball	Michael Tails	9000	LEAK INSIDE	WF0401796N	16	7	10:30	10:32	10:32	10:39	8/4/2009	11:02:55 AM	23	25	Regular Hours < 30 minutes
8/4/2009	11:59:14 AM	86 CHURCH ST Apt. 4	GONIC	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	WF0401820N	3	10	12:02	12:11	12:12	12:21	8/4/2009	12:48:59 PM	27	22	Regular Hours < 30 minutes
8/4/2009	1:28:24 PM	45 SULLIVAN DR	DOVER	NH	Kevin Clifford	Michael Tails	9000	LEAK INSIDE	WF0401835N	2	3	13:30	13:30	13:31	13:33	8/4/2009	2:22:29 PM	49	5	Regular Hours < 30 minutes
8/4/2009	2:12:23 PM	40 WALTON RD	SEABROOK	NH	John Wiley	Michael Tails	900E	LEAK INSIDE	WF0401841N	2	13	14:14	14:16	14:16	14:29	8/4/2009	2:46:56 PM	17	17	Regular Hours < 30 minutes
8/5/2009	8:53:42 AM	45 KENT ST	PORTSMOUTH	NH	Kurt House	Michael Tails	900E	LEAK INSIDE	WF0401882N	1	5	8:54	8:55	8:56	9:00	8/5/2009	9:32:58 AM	32	7	Regular Hours < 30 minutes
8/6/2009	10:53:07 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kurt House	Michael Tails	9100	LEAK OUTSIDE	WF0401989N	3	22	10:56	10:56	10:57	11:18	8/6/2009	11:49:13 AM	31	25	Regular Hours < 30 minutes
8/10/2009	8:50:52 AM	1 MARSH LN Apt. #1A	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0402163N	4	12	8:54	9:03	9:03	9:15	8/10/2009	9:47:34 AM	32	25	Regular Hours < 30 minutes
8/12/2009	1:24:35 PM	10 COMMERCIAL ALY	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0402447N	4	10	13:28	13:33	13:35	13:43	8/12/2009	2:20:49 PM	37	19	Regular Hours < 30 minutes
8/14/2009	8:18:36 AM	17 KIRKLAND ST Apt. 1 LEF	DOVER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0402613N	3	11	8:21	8:22	8:24	8:33	8/14/2009	10:22:48 AM	109	15	Regular Hours < 30 minutes
8/14/2009	9:07:15 AM	356 MIDDLE RD Apt. POOL	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0402615N	4	10	9:11	9:14	9:17	9:24	8/14/2009	10:05:59 AM	41	17	Regular Hours < 30 minutes
8/14/2009	11:28:01 AM	192 LINCOLN AVE	PORTSMOUTH	NH	David Perreault	David Martinage	500E	GAS LEAKS - SERVICE	WF0402655N	1	1	11:29	11:40	11:41	11:41	8/14/2009	11:51:29 AM	10	13	Regular Hours < 30 minutes
8/18/2009	10:54:36 AM	9 EPPING AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9006	LEAK INSIDE	WF0402928N	5	10	10:59	11:03	11:06	11:13	8/18/2009	11:32:57 AM	19	19	Regular Hours < 30 minutes
8/19/2009	1:48:44 PM	28 TUTTLE LN	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0403216N	2	7	13:50	13:50	13:50	13:57	8/19/2009	2:45:24 PM	48	9	Regular Hours < 30 minutes
8/20/2009	3:57:59 PM	69 LAFAYETTE RD	NORTH HAMPTON	NH	John Wiley	Michael Tails	9000	LEAK INSIDE	WF0403445N	1	23	15:58	16:02	16:03	16:25	8/20/2009	4:38:50 PM	13	28	Regular Hours < 30 minutes
8/21/2009	12:48:47 PM	135 HAMPTON MDWS	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0403525N	2	11	12:50	12:50	12:50	13:01	8/21/2009	1:33:29 PM	32	13	Regular Hours < 30 minutes
8/24/2009	9:38:56 AM	55 HOLIDAY DR	PORTSMOUTH	NH	Mark Goldstein	Michael Tails	9100	LEAK OUTSIDE	WF0403711N	2	12	9:40	9:40	9:41	9:52	8/24/2009	11:10:20 AM	78	14	Regular Hours < 30 minutes
8/24/2009	11:52:30 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	WF0403758N	1	8	11:53	11:55	11:55	12:03	8/24/2009	12:32:36 PM	29	11	Regular Hours < 30 minutes
8/25/2009	3:44:13 PM	10 BRADFORD AVE	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0403986N	3	8	15:47	15:48	15:49	15:56	8/25/2009	4:35:44 PM	39	12	Regular Hours < 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category
8/31/2009	10:41:05 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	WF0404535N	1	12	10:42	10:43	10:43	10:55	8/31/2009	11:30:47 AM	35	14	Regular Hours	< 30 minutes
8/31/2009	11:36:25 AM	6 H ST	HAMPTON	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0404555N	1	6	11:37	11:41	11:41	11:47	8/31/2009	12:38:57 PM	51	11	Regular Hours	< 30 minutes
9/1/2009	9:39:22 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	WF0404682N	2	9	9:41	9:42	9:43	9:51	9/1/2009	10:52:38 AM	61	12	Regular Hours	< 30 minutes
9/1/2009	11:44:42 AM	24 MANCHESTER ST	HAMPTON	NH	Kurt House	Michael Tals	9000	LEAK INSIDE	WF0404721N	2	15	11:46	11:47	11:48	12:02	9/1/2009	12:24:00 PM	22	18	Regular Hours	< 30 minutes
9/2/2009	8:34:22 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0404792N	3	13	8:37	8:40	8:40	8:53	9/2/2009	9:51:20 AM	58	19	Regular Hours	< 30 minutes
9/2/2009	11:30:33 AM	4 S WATSON LN	DOVER	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	WF0404817N	1	8	11:31	11:38	11:39	11:46	9/2/2009	12:10:51 PM	24	16	Regular Hours	< 30 minutes
9/3/2009	11:41:32 AM	25 BLUE HERON DR	PORTSMOUTH	NH	David Emerton	Michael Tals	9000	LEAK INSIDE	WF0404955N	1	24	11:42	11:44	11:45	12:08	9/3/2009	12:14:23 PM	6	27	Regular Hours	< 30 minutes
9/3/2009	11:43:41 AM	50 SEWALL RD	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	WF0404957N	4	12	11:47	11:48	11:48	12:00	9/3/2009	12:36:39 PM	36	17	Regular Hours	< 30 minutes
9/3/2009	3:01:57 PM	59 CLUFF RD Apt. OUS Pst. CLUBH	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0404980N	2	18	15:03	15:04	15:04	15:22	9/3/2009	3:58:53 PM	36	21	Regular Hours	< 30 minutes
9/4/2009	9:07:36 AM	12 BURGUNDY DR	HAMPTON	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0405043N	2	10	9:09	9:10	9:11	9:20	9/4/2009	10:50:52 AM	90	13	Regular Hours	< 30 minutes
9/4/2009	1:15:16 PM	16 MANCHESTER ST	HAMPTON	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	WF0405078N	4	8	13:19	13:19	13:20	13:27	9/4/2009	1:46:11 PM	19	12	Regular Hours	< 30 minutes
9/8/2009	1:44:45 PM	11 ROCKS RD	SEABROOK	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0405279N	4	1	13:48	13:49	13:49	13:50	9/8/2009	2:23:37 PM	33	6	Regular Hours	< 30 minutes
9/8/2009	3:26:28 PM	16 AUGUSTA WAY	DOVER	NH	Kevin Ruel	Michael Tals	9100	LEAK OUTSIDE	WF0405319N	1	10	15:27	15:34	15:36	15:44	9/8/2009	3:58:43 PM	14	18	Regular Hours	< 30 minutes
9/9/2009	8:25:54 AM	5 TOWLE AVE	DOVER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0405371N	3	9	8:28	8:28	8:30	8:37	9/9/2009	9:06:15 AM	29	12	Regular Hours	< 30 minutes
9/9/2009	10:47:15 AM	615 OCEAN BLVD Apt. 4	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0405392N	3	9	10:50	10:53	10:54	11:02	9/9/2009	11:53:13 AM	51	15	Regular Hours	< 30 minutes
9/9/2009	11:48:48 AM	25 BLUE HERON DR	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0405414N	2	8	11:50	11:50	11:50	11:58	9/9/2009	12:14:47 PM	16	10	Regular Hours	< 30 minutes
9/9/2009	2:25:48 PM	212 PARK ST	PORTSMOUTH	NH	David Emerton	Michael Tals	9002	LEAK INSIDE	WF0405444N	3	8	14:28	14:29	14:30	14:37	9/9/2009	3:08:10 PM	31	12	Regular Hours	< 30 minutes
9/9/2009	3:34:13 PM	185 GRAFTON DR	PORTSMOUTH	NH	Kevin Ruel	Michael Tals	9100	LEAK OUTSIDE	WF0405466N	2	23	15:36	15:37	15:39	16:00	9/9/2009	4:20:55 PM	20	26	Regular Hours	< 30 minutes
9/11/2009	8:29:33 AM	84 MARNE AVE	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	5000	GAS LEAKS - SERVICE	WF0405630N	2	11	8:31	8:31	8:32	8:42	9/11/2009	9:46:03 AM	64	13	Regular Hours	< 30 minutes
9/11/2009	12:43:27 PM	19 HARRISON AVE Apt. A	ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0405699N	2	7	12:45	12:50	12:50	12:57	9/11/2009	1:45:11 PM	48	14	Regular Hours	< 30 minutes
9/14/2009	7:27:11 AM	148 STATE ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0405800N	2	18	7:29	7:29	7:30	7:47	9/14/2009	8:23:56 AM	36	20	Regular Hours	< 30 minutes
9/14/2009	9:07:13 AM	23 COLUMBIA ST Apt. 1FL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0405822N	4	5	9:11	9:13	9:13	9:18	9/14/2009	10:31:54 AM	73	11	Regular Hours	< 30 minutes
9/14/2009	9:10:14 AM	17 PRODUCTION DR	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0405824N	2	13	9:12	9:15	9:16	9:28	9/14/2009	11:25:07 AM	117	18	Regular Hours	< 30 minutes
9/16/2009	3:18:41 PM	23 STACEY AVE	SEABROOK	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	WF0406139N	2	12	15:20	15:20	15:21	15:32	9/16/2009	4:16:47 PM	44	14	Regular Hours	< 30 minutes
9/17/2009	8:01:28 AM	10 CHESTNUT ST Pst. POOL	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0406163N	4	1	8:05	8:05	8:06	8:06	9/17/2009	8:13:49 AM	7	5	Regular Hours	< 30 minutes
9/17/2009	9:08:39 AM	15 SCHOOL ST	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0406175N	4	8	9:12	9:20	9:21	9:28	9/17/2009	11:02:58 AM	94	20	Regular Hours	< 30 minutes
9/18/2009	8:45:56 AM	0 ROCKINGHAM PARK BLVD	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0406327N	3	20	8:48	8:49	8:49	9:09	9/18/2009	9:35:03 AM	26	24	Regular Hours	< 30 minutes
9/18/2009	9:00:45 AM	14 PHILIP ST	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0406335N	3	11	9:03	9:03	9:04	9:14	9/18/2009	9:47:21 AM	33	14	Regular Hours	< 30 minutes
9/18/2009	10:50:26 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0406368N	3	22	10:53	10:54	10:55	11:16	9/18/2009	11:46:37 AM	30	26	Regular Hours	< 30 minutes
9/21/2009	11:54:36 AM	15 CULVER ST Apt. 30	PLAISTOW	NH	Troy Kimball	Michael Tals	9100	LEAK OUTSIDE	WF0406538N	2	5	11:56	12:19	12:19	12:24	9/21/2009	1:15:29 PM	51	30	Regular Hours	< 30 minutes
9/21/2009	3:02:49 PM	212 ATLANTIC AVE	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0406589N	6	11	15:08	15:09	15:12	15:20	9/21/2009	3:40:02 PM	20	18	Regular Hours	< 30 minutes
9/21/2009	3:11:41 PM	85 ALBANY ST Apt. #3	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0406592N	2	7	15:13	15:13	15:14	15:20	9/21/2009	3:58:45 PM	38	9	Regular Hours	< 30 minutes
9/24/2009	3:22:54 PM	95 MAIN ST Apt. 3	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0406922N	2	13	15:24	15:25	15:26	15:38	9/24/2009	4:12:36 PM	34	16	Regular Hours	< 30 minutes
9/25/2009	12:46:50 PM	155 FLEET ST Apt. FL3	PORTSMOUTH	NH	Kevin Ruel	Michael Tals	9000	LEAK INSIDE	WF0407003N	3	7	12:49	12:49	12:51	12:56	9/25/2009	2:38:51 PM	102	10	Regular Hours	< 30 minutes
9/28/2009	10:41:22 AM	935 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Tals	9100	LEAK OUTSIDE	WF0407138N	1	16	10:42	10:42	10:44	10:58	9/28/2009	11:03:38 AM	5	17	Regular Hours	< 30 minutes
9/28/2009	11:45:12 AM	127 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	WF0407167N	1	12	11:46	11:47	11:49	11:59	9/28/2009	1:15:27 PM	76	14	Regular Hours	< 30 minutes
9/28/2009	11:48:17 AM	29 APPLEVALE DR	DOVER	NH	Mark Goldstein	Michael Tals	5000	GAS LEAKS - SERVICE	WF0407169N	1	9	11:49	11:51	11:52	12:00	9/28/2009	12:48:31 PM	48	12	Regular Hours	< 30 minutes
9/28/2009	12:35:59 PM	22 HIGHLAND ST Apt. B	EAST ROCHESTER	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	WF0407198N	1	0	12:36	12:37	12:37	12:37	9/28/2009	12:42:26 PM	5	2	Regular Hours	< 30 minutes
9/29/2009	10:03:55 AM	15 HUBBARD RD	DOVER	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	WF0407326N	3	20	10:06	10:06	10:07	10:26	9/29/2009	10:39:46 AM	13	23	Regular Hours	< 30 minutes
9/29/2009	11:51:46 AM	23 STACEY AVE	SEABROOK	NH	Troy Kimball	Michael Tals	9000	LEAK INSIDE	WF0407353N	3	17	11:54	11:58	12:05	12:15	9/29/2009	12:32:22 PM	17	24	Regular Hours	< 30 minutes
9/29/2009	2:31:04 PM	69 LAFAYETTE RD	NORTH HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0407387N	1	0	14:32	14:33	14:33	14:33	9/29/2009	3:14:03 PM	41	2	Regular Hours	< 30 minutes
9/30/2009	9:40:30 AM	4 RIDGEWOOD DR Apt. 24	ATKINSON	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0407462N	1	6	9:41	9:42	9:42	9:48	9/30/2009	10:36:26 AM	48	8	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category
9/30/2009 10:07:25 AM	623 DENNETT ST		PORTSMOUTH	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	WF0407468N	1	6	10:08	10:09	10:10	10:15	9/30/2009 10:38:54 AM	23	8	Regular Hours	< 30 minutes	
9/30/2009 11:17:30 AM	28 DEERFIELD DR		DOVER	NH	Mark Goldstein	Michael Tals	9000	LEAK INSIDE	WF0407490N	1	13	11:18	11:19	11:20	11:32	9/30/2009 12:10:18 PM	38	15	Regular Hours	< 30 minutes	
10/1/2009 7:26:38 AM	238 N BROADWAY ST		SALEM	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0407591N	2	20	7:28	7:29	7:30	7:49	10/1/2009 8:14:21 AM	25	23	Regular Hours	< 30 minutes	
10/1/2009 9:46:31 AM	1 MARSTON WAY		HAMPTON	NH	Troy Kimball	Michael Tals	9000	LEAK INSIDE	WF0407608N	1	4	9:47	9:47	9:48	9:51	10/1/2009 10:24:55 AM	33	5	Regular Hours	< 30 minutes	
10/1/2009 10:45:48 AM	15 AUGUSTA WAY		DOVER	NH	Mark Goldstein	Michael Tals	9100	LEAK OUTSIDE	WF0407624N	1	19	10:46	10:48	10:49	11:07	10/1/2009 12:05:35 PM	58	22	Regular Hours	< 30 minutes	
10/1/2009 11:52:18 AM	12 INDUSTRIAL WAY		SALEM	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0407637N	1	23	11:53	11:57	11:57	12:20	10/1/2009 1:31:20 PM	71	28	Regular Hours	< 30 minutes	
10/1/2009 12:01:09 PM	51 SUMMER ST Apt. HOUSE		DOVER	NH	Mark Goldstein	Michael Tals	9000	LEAK INSIDE	WF0407641N	2	11	12:03	12:05	12:06	12:16	10/1/2009 1:21:04 PM	65	15	Regular Hours	< 30 minutes	
10/1/2009 3:17:16 PM	255 ROUTE 108 Apt. ING Pst. EXIST		SOMERSWORTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0407679N	3	15	15:20	15:21	15:22	15:36	10/1/2009 4:31:44 PM	55	19	Regular Hours	< 30 minutes	
10/2/2009 10:34:19 AM	159 KINGS HWY		HAMPTON	NH	Kevin Ruel	Michael Tals	9000	LEAK INSIDE	WF0407764N	1	18	10:35	10:36	10:38	10:54	10/2/2009 11:23:59 AM	29	20	Regular Hours	< 30 minutes	
10/2/2009 1:08:55 PM	39 SHEARWATER DR		PORTSMOUTH	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	WF0407806N	2	13	13:10	13:10	13:11	13:23	10/2/2009 1:42:10 PM	19	15	Regular Hours	< 30 minutes	
10/5/2009 8:52:29 AM	0 TROUBLE CALL 2009		PORTSMOUTH	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0407928N	16	3	9:08	8:53	8:54	8:56	10/5/2009 10:06:08 AM	70	4	Regular Hours	< 30 minutes	
10/5/2009 9:45:11 AM	448 HIGH ST		SOMERSWORTH	NH	David Perreault	Jason Brooks	9100	LEAK OUTSIDE	WF0407945N	1	5	9:46	9:48	9:49	9:53	10/5/2009 10:34:33 AM	41	8	Regular Hours	< 30 minutes	
10/5/2009 12:49:17 PM	112 BOXWOOD LN		DOVER	NH	David Perreault	Jason Brooks	9100	LEAK OUTSIDE	WF0407998N	3	14	12:52	12:54	13:07	13:08	10/5/2009 1:51:00 PM	43	19	Regular Hours	< 30 minutes	
10/5/2009 3:47:24 PM	11 MEMORIAL DR		SOMERSWORTH	NH	Daniel Lafortune	Michael Tals	9000	LEAK INSIDE	WF0408100N	1	16	15:48	15:48	15:49	16:04	10/5/2009 4:39:57 PM	35	17	Regular Hours	< 30 minutes	
10/6/2009 7:22:28 AM	49 HANCOCK ST		ROCHESTER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0408135N	4	22	7:26	7:27	7:27	7:49	10/6/2009 8:08:08 AM	19	27	Regular Hours	< 30 minutes	
10/6/2009 8:51:45 AM	24 WOODLAND GRN		ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0408145N	3	15	8:54	8:57	8:58	9:12	10/6/2009 9:23:48 AM	11	21	Regular Hours	< 30 minutes	
10/8/2009 9:21:19 AM	15 LAMBERT CT		ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0408413N	2	23	9:23	9:24	9:25	9:47	10/8/2009 10:40:04 AM	53	26	Regular Hours	< 30 minutes	
10/8/2009 11:12:30 AM	159 KINGS HWY		HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0408434N	5	18	11:17	11:17	11:17	11:35	10/8/2009 11:50:11 AM	15	23	Regular Hours	< 30 minutes	
10/9/2009 7:01:58 AM	199 WIBIRD ST		PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0408524N	4	10	7:05	7:07	7:08	7:17	10/9/2009 7:44:27 AM	27	16	Regular Hours	< 30 minutes	
10/9/2009 8:24:20 AM	1050 OCEAN BLVD		HAMPTON	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0408531N	2	12	8:26	8:34	8:35	8:46	10/9/2009 10:23:56 AM	97	22	Regular Hours	< 30 minutes	
10/9/2009 9:45:02 AM	15 FAIRCHILD DR		DURHAM	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0408557N	1	16	9:46	9:47	9:54	10:03	10/9/2009 10:20:24 AM	17	18	Regular Hours	< 30 minutes	
10/9/2009 9:57:58 AM	14 SYLVAIN ST		ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0408559N	2	17	9:59	10:02	10:06	10:19	10/9/2009 11:18:01 AM	59	22	Regular Hours	< 30 minutes	
10/9/2009 9:59:53 AM	43 CHESTNUT ST Pst. A		ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0408561N	9	18	10:08	10:08	10:08	10:26	10/9/2009 10:50:22 AM	24	27	Regular Hours	< 30 minutes	
10/9/2009 10:40:28 AM	2 LAGASSE ST Apt. #2		ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0408572N	4	17	10:44	10:44	10:45	11:01	10/9/2009 11:29:58 AM	28	21	Regular Hours	< 30 minutes	
10/9/2009 12:31:13 PM	64 MT VERNON ST		PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0408597N	1	5	12:32	12:33	12:33	12:38	10/9/2009 1:42:15 PM	64	7	Regular Hours	< 30 minutes	
10/9/2009 3:04:46 PM	0 TROUBLE CALL 2009		PORTSMOUTH	NH	Kevin Clifford	Michael Tals	9100	LEAK OUTSIDE	WF0408628N	2	27	15:06	15:06	15:07	15:33	10/9/2009 4:15:38 PM	42	29	Regular Hours	< 30 minutes	
10/12/2009 2:40:19 PM	24 NOREAST LN		HAMPTON	NH	Troy Kimball	Michael Tals	9000	LEAK INSIDE	WF0408816N	3	11	14:43	14:51	14:55	15:02	10/12/2009 3:20:48 PM	18	22	Regular Hours	< 30 minutes	
10/12/2009 3:25:38 PM	9 PLAISTOW RD Apt. 21 Pst. B		PLAISTOW	NH	Troy Kimball	Michael Tals	9100	LEAK OUTSIDE	WF0408824N	2	26	15:27	15:27	15:27	15:53	10/12/2009 4:25:48 PM	32	28	Regular Hours	< 30 minutes	
10/13/2009 8:31:42 AM	346 PLEASANT ST		PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0408867N	2	9	8:33	8:36	8:39	8:45	10/13/2009 10:17:10 AM	92	14	Regular Hours	< 30 minutes	
10/13/2009 9:16:09 AM	21 HAMPTON RD Apt. 6 Pst. 6		EXETER	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0408873N	2	12	9:18	9:18	9:20	9:30	10/13/2009 9:51:35 AM	21	14	Regular Hours	< 30 minutes	
10/13/2009 12:52:55 PM	255 ROUTE 108 Apt. ING Pst. EXIST		SOMERSWORTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0408934N	3	18	12:55	12:58	12:59	13:16	10/13/2009 1:52:00 PM	36	24	Regular Hours	< 30 minutes	
10/13/2009 1:48:41 PM	5 CLARK WAY Pst. A		SOMERSWORTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0408952N	2	2	13:50	13:50	13:52	13:52	10/13/2009 1:56:26 PM	4	4	Regular Hours	< 30 minutes	
10/14/2009 7:12:39 AM	3 THORNTON ST		HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0409038N	9	16	7:21	7:22	7:23	7:38	10/14/2009 8:11:50 AM	33	26	Regular Hours	< 30 minutes	
10/14/2009 8:54:37 AM	160 PLAISTOW RD Apt. 20-21		PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0409046N	2	4	8:56	8:59	8:59	9:03	10/14/2009 9:25:59 AM	22	9	Regular Hours	< 30 minutes	
10/14/2009 10:05:19 AM	9 FOREST ST Apt. 1		EXETER	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0409074N	2	26	10:07	10:09	10:10	10:35	10/14/2009 11:50:49 AM	75	30	Regular Hours	< 30 minutes	
10/14/2009 10:17:18 AM	1 FRANCES DR		SEABROOK	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0409085N	3	21	10:20	10:21	10:22	10:42	10/14/2009 11:15:09 AM	33	25	Regular Hours	< 30 minutes	
10/14/2009 10:46:45 AM	47 EXETER RD		HAMPTON	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF0409102N	2	11	10:48	10:48	10:49	10:59	10/14/2009 11:21:09 AM	22	13	Regular Hours	< 30 minutes	
10/14/2009 3:10:33 PM	36 JADY HILL AVE Apt. DWN		EXETER	NH	Daniel Lafortune	Michael Tals	9000	LEAK INSIDE	WF0409211N	4	1	15:14	15:15	15:15	15:16	10/14/2009 3:41:45 PM	25	6	Regular Hours	< 30 minutes	
10/15/2009 7:57:27 AM	24 H ST Apt. 6		HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF0409293N	8	7	8:05	8:06	8:06	8:13	10/15/2009 8:42:21 AM	29	16	Regular Hours	< 30 minutes	
10/15/2009 9:33:43 AM	20 DURHAM ST		PORTSMOUTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0409320N	10	11	9:43	9:43	9:44	9:54	10/15/2009 10:33:05 AM	39	21	Regular Hours	< 30 minutes	
10/15/2009 9:34:17 AM	24 KEEWAYDIN DR Apt. 5		SALEM	NH	Kurt House	Mark Severens	9100	LEAK OUTSIDE	WF0409321N	3	11	9:37	9:38	9:38	9:49	10/15/2009 10:57:03 AM	68	15	Regular Hours	< 30 minutes	
10/15/2009 9:54:35 AM	1800 WOODBURY AVE Pst. 1001		PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0409325N	4	18	9:58	10:00	10:00	10:18	10/15/2009 11:12:11 AM	54	24	Regular Hours	< 30 minutes	

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
10/15/2009 11:18:22 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0409354N	3	14	11:21	11:22	11:22	11:36	10/15/2009 12:31:48 PM	55	18	Regular Hours	< 30 minutes
10/15/2009 12:45:40 PM	10 INDUSTRIAL WAY	SALEM	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0409394N	2	3	12:47	12:47	12:50	12:50	10/15/2009 1:28:23 PM	38	5	Regular Hours	< 30 minutes
10/15/2009 2:55:49 PM	827 CENTRAL AVE Apt. #1	DOVER	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0409453N	1	12	14:56	14:58	15:00	15:10	10/15/2009 4:06:06 PM	56	15	Regular Hours	< 30 minutes
10/16/2009 12:58:20 PM	49 RIDGEWOOD DR Apt. 13 Pst. E	ATKINSON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0409611N	2	23	13:00	13:00	13:02	13:23	10/16/2009 1:34:45 PM	11	25	Regular Hours	< 30 minutes
10/19/2009 10:00:39 AM	16 J ST Apt. 3	HAMPTON	NH	Kurt House	Michael Talls	9000	LEAK INSIDE	WF0409784N	3	14	10:03	10:04	10:05	10:18	10/19/2009 10:36:32 AM	18	18	Regular Hours	< 30 minutes
10/19/2009 10:51:12 AM	39 CHESTNUT ST Apt. C	ROCHESTER	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0409799N	2	5	10:53	10:53	10:54	10:58	10/19/2009 11:56:19 AM	58	7	Regular Hours	< 30 minutes
10/20/2009 11:26:57 AM	10 CERES ST	PORTSMOUTH	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0409980N	2	8	11:28	11:31	11:31	11:39	10/20/2009 1:03:41 PM	84	13	Regular Hours	< 30 minutes
10/21/2009 7:27:46 AM	6 ROCKINGHAM ST	EXETER	NH	Kurt House	Michael Talls	9000	LEAK INSIDE	WF0410098N	2	6	7:29	7:31	7:32	7:37	10/21/2009 8:06:55 AM	29	10	Regular Hours	< 30 minutes
10/21/2009 10:54:24 AM	60 PINEHURST RD	PORTSMOUTH	NH	Laurie Rousseau	Michael Talls	9000	LEAK INSIDE	WF0410120N	1	12	10:55	10:56	10:57	11:08	10/21/2009 11:31:15 AM	23	14	Regular Hours	< 30 minutes
10/22/2009 10:44:55 AM	5 SALLY SWEETS WAY 218 Apt. 218 Pst. 2	SALEM	NH	Troy Kimball	Michael Talls	9100	LEAK OUTSIDE	WF0410230N	2	20	10:46	10:46	10:48	11:06	10/22/2009 11:40:43 AM	34	22	Regular Hours	< 30 minutes
10/22/2009 12:26:30 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	WF0410245N	2	5	12:28	12:35	12:38	12:40	10/22/2009 1:17:25 PM	37	14	Regular Hours	< 30 minutes
10/26/2009 8:59:23 AM	144 SILVER ST	DOVER	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0410494N	1	7	9:00	9:01	9:02	9:08	10/26/2009 10:27:16 AM	79	9	Regular Hours	< 30 minutes
10/26/2009 9:07:07 AM	30 OLD DOVER RD Apt. 302	ROCHESTER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	WF0410496N	1	14	9:08	9:12	9:13	9:26	10/26/2009 10:10:18 AM	44	19	Regular Hours	< 30 minutes
10/26/2009 10:14:02 AM	22 WHITEHOUSE RD	ROCHESTER	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	WF0410514N	1	12	10:15	10:17	10:18	10:29	10/26/2009 11:12:20 AM	43	15	Regular Hours	< 30 minutes
10/27/2009 3:11:28 PM	75 MONROE ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0410706N	6	15	15:17	15:18	15:18	15:33	10/27/2009 3:54:14 PM	21	22	Regular Hours	< 30 minutes
10/28/2009 10:04:05 AM	9 HAMPTON RD	EXETER	NH	Daniel Lafortune	Michael Talls	9000	LEAK INSIDE	WF0410774N	2	11	10:06	10:08	10:09	10:19	10/28/2009 10:31:03 AM	12	15	Regular Hours	< 30 minutes
10/28/2009 10:38:13 AM	20 PORTSMOUTH AVE	STRATHAM	NH	Troy Kimball	Michael Talls	9000	LEAK INSIDE	WF0410784N	1	15	10:39	10:44	10:45	10:59	10/28/2009 11:49:41 AM	50	21	Regular Hours	< 30 minutes
10/29/2009 10:18:03 AM	107 STATE ST	PORTSMOUTH	NH	David Perreault	Michael Talls	9100	LEAK OUTSIDE	WF0410885N	0	8	10:18	10:19	10:21	10:27	10/29/2009 11:42:31 AM	75	9	Regular Hours	< 30 minutes
10/29/2009 12:40:46 PM	447 S BROADWAY Pst. 1	SALEM	NH	Kurt House	Michael Talls	9100	LEAK OUTSIDE	WF0410905N	3	14	12:43	12:44	12:45	12:58	10/29/2009 1:48:45 PM	50	18	Regular Hours	< 30 minutes
10/29/2009 12:55:46 PM	27 HEDMAN AVE	HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	WF0410906N	1	9	12:56	12:59	13:00	13:08	10/29/2009 1:35:42 PM	27	13	Regular Hours	< 30 minutes
10/29/2009 3:15:36 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0410936N	2	15	15:17	15:18	15:18	15:33	10/29/2009 4:24:36 PM	51	18	Regular Hours	< 30 minutes
10/30/2009 9:34:02 AM	541 S BROADWAY	SALEM	NH	Troy Kimball	Michael Talls	9100	LEAK OUTSIDE	WF0411001N	1	20	9:35	9:35	9:35	9:55	10/30/2009 11:42:52 AM	107	21	Regular Hours	< 30 minutes
10/30/2009 12:48:59 PM	279 CENTRAL AVE	DOVER	NH	Laurie Rousseau	Michael Talls	9100	LEAK OUTSIDE	WF0411046N	2	9	12:50	12:50	12:51	12:59	10/30/2009 1:16:44 PM	17	11	Regular Hours	< 30 minutes
11/2/2009 2:00:36 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0411276N	3	20	14:03	14:03	14:04	14:23	11/2/2009 3:41:16 PM	78	23	Regular Hours	< 30 minutes
11/2/2009 2:32:45 PM	121 BROADWAY Apt. S1	DOVER	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0411282N	5	11	14:37	14:37	14:38	14:48	11/2/2009 3:50:40 PM	62	16	Regular Hours	< 30 minutes
11/3/2009 11:46:47 AM	100 ARBORETUM DR	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0411362N	3	12	11:49	11:52	11:53	12:04	11/3/2009 1:38:55 PM	94	18	Regular Hours	< 30 minutes
11/3/2009 1:31:27 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0411384N	3	14	13:34	13:35	13:39	13:49	11/3/2009 2:48:36 PM	59	18	Regular Hours	< 30 minutes
11/3/2009 1:54:54 PM	4 MANCHESTER ST	SEABROOK	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0411388N	19	2	14:13	14:13	14:14	14:15	11/3/2009 3:04:09 PM	49	21	Regular Hours	< 30 minutes
11/3/2009 3:41:25 PM	490 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0411402N	2	28	15:43	15:43	15:45	16:11	11/3/2009 4:23:03 PM	12	30	Regular Hours	< 30 minutes
11/4/2009 7:23:28 AM	22 PEARL ST Apt. D	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0411432N	5	16	7:28	7:28	7:28	7:44	11/4/2009 8:08:58 AM	24	21	Regular Hours	< 30 minutes
11/4/2009 10:44:22 AM	19 MAGIC AVE Apt. ER Pst. FL2	EAST ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0411460N	4	10	10:48	10:50	10:50	11:00	11/4/2009 11:58:16 AM	58	16	Regular Hours	< 30 minutes
11/6/2009 11:15:48 AM	12 LAWRENCE ST	SEABROOK	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0411647N	2	0	11:17	11:19	11:19	11:19	11/6/2009 12:38:11 PM	79	4	Regular Hours	< 30 minutes
11/9/2009 1:09:15 PM	11 JACKSON ST Apt. C	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0411810N	3	16	13:12	13:12	13:12	13:28	11/9/2009 2:10:46 PM	42	19	Regular Hours	< 30 minutes
11/10/2009 10:14:18 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0411868N	2	10	10:16	10:17	10:18	10:27	11/10/2009 10:55:03 AM	28	13	Regular Hours	< 30 minutes
11/10/2009 2:15:37 PM	737 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Talls	9100	LEAK OUTSIDE	WF0411901N	3	8	14:18	14:19	14:20	14:27	11/10/2009 2:47:55 PM	20	12	Regular Hours	< 30 minutes
11/13/2009 10:54:46 AM	0 TROUBLE CALL 2009	DURHAM	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0412119N	10	14	11:04	11:10	11:14	11:24	11/13/2009 11:40:18 AM	16	30	Regular Hours	< 30 minutes
11/13/2009 1:32:10 PM	15 FLORAL AVE Apt. D	DOVER	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0412145N	1	15	13:33	13:34	13:35	13:49	11/13/2009 3:07:10 PM	78	17	Regular Hours	< 30 minutes
11/16/2009 7:50:25 AM	322 LINCOLN AVE	PORTSMOUTH	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	WF0412217N	1	6	7:51	7:52	7:54	7:58	11/16/2009 9:38:08 AM	100	8	Regular Hours	< 30 minutes
11/16/2009 3:23:58 PM	22 SURREY RUN	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0412297N	2	9	15:25	15:26	15:26	15:35	11/16/2009 4:09:41 PM	34	12	Regular Hours	< 30 minutes
11/17/2009 11:15:07 AM	50 SALEM ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	WF0412361N	1	11	11:16	11:17	11:18	11:28	11/17/2009 12:10:57 PM	42	13	Regular Hours	< 30 minutes
11/18/2009 10:58:47 AM	9 G ST	HAMPTON	NH	Daniel Lafortune	Michael Talls	9000	LEAK INSIDE	WF0412447N	3	14	11:01	11:01	11:06	11:15	11/18/2009 11:25:38 AM	10	17	Regular Hours	< 30 minutes
11/20/2009 10:42:51 AM	3 WEDGEWOOD RD	PORTSMOUTH	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	WF0412619N	1	17	10:43	10:45	10:47	11:02	11/20/2009 11:37:35 AM	35	20	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
11/23/2009	9:01:43 AM	15 AUGUSTA WAY	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0412724N	3	14	9:04	9:08	9:08	9:22	11/23/2009	9:36:30 AM	14	21	Regular Hours	< 30 minutes
11/23/2009	3:24:15 PM	45 PINE MEADOW DR	EXETER	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0412803N	2	15	15:26	15:27	15:28	15:42	11/23/2009	4:09:39 PM	27	18	Regular Hours	< 30 minutes
11/24/2009	11:54:36 AM	42 MAIN ST Pst. STORE	DURHAM	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0412894N	2	18	11:56	11:56	11:56	12:14	11/24/2009	12:34:02 PM	20	20	Regular Hours	< 30 minutes
11/24/2009	3:10:42 PM	67 WASHINGTON ST	SEABROOK	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0412926N	4	23	15:14	15:17	15:17	15:40	11/24/2009	3:58:08 PM	18	30	Regular Hours	< 30 minutes
11/24/2009	3:13:56 PM	15 HAWTHORNE ST	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0412927N	4	24	15:17	15:19	15:20	15:43	11/24/2009	3:59:53 PM	16	30	Regular Hours	< 30 minutes
11/25/2009	3:35:16 PM	22 SURREY RUN	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0413019N	3	23	15:38	15:38	15:40	16:01	11/25/2009	4:32:14 PM	31	26	Regular Hours	< 30 minutes
11/30/2009	10:51:45 AM	8 CROSSROADS IND PARK	ROCHESTER	NH	Kevin Ruel	Michael Tails	9000	LEAK INSIDE	WF0413138N	1	12	10:52	10:56	10:57	11:08	11/30/2009	12:10:13 PM	62	17	Regular Hours	< 30 minutes
12/2/2009	12:28:03 PM	44 LAWRENCE ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0413460N	3	5	12:31	12:33	12:35	12:38	12/2/2009	1:01:23 PM	23	10	Regular Hours	< 30 minutes
12/2/2009	3:01:32 PM	2200 WHITE CEDAR BLVD Pst. A	PORTSMOUTH	NH	Kevin Ruel	Michael Tails	9100	LEAK OUTSIDE	WF0413486N	2	16	15:03	15:08	15:09	15:24	12/2/2009	4:13:00 PM	49	23	Regular Hours	< 30 minutes
12/3/2009	8:12:54 AM	311 LAFAYETTE RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0413516N	3	16	8:15	8:20	8:22	8:36	12/3/2009	8:47:11 AM	11	24	Regular Hours	< 30 minutes
12/4/2009	9:43:30 AM	120 RIDGES CT	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0413623N	2	12	9:45	9:46	9:47	9:58	12/4/2009	10:12:54 AM	14	15	Regular Hours	< 30 minutes
12/4/2009	12:26:45 PM	54 MOULTON RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0413649N	2	6	12:28	12:32	12:32	12:38	12/4/2009	12:56:55 PM	18	12	Regular Hours	< 30 minutes
12/7/2009	11:01:58 AM	38 HORNE ST	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0413801N	2	12	11:03	11:03	11:04	11:15	12/7/2009	12:08:34 PM	53	14	Regular Hours	< 30 minutes
12/7/2009	11:04:01 AM	21 PIERCE ST Apt. HOUSE	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0413804N	1	16	11:05	11:05	11:07	11:21	12/7/2009	11:52:47 AM	31	17	Regular Hours	< 30 minutes
12/8/2009	9:46:54 AM	8 MANCHESTER ST	SEABROOK	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0413918N	3	11	9:49	9:56	9:57	10:07	12/8/2009	10:38:03 AM	31	21	Regular Hours	< 30 minutes
12/8/2009	9:47:16 AM	47 EXETER RD Apt. A	HAMPTON	NH	Troy Kimball	David Martinage	5000	GAS LEAKS - SERVICE	WF0413919N	2	4	9:49	9:49	9:50	9:53	12/8/2009	10:36:36 AM	43	6	Regular Hours	< 30 minutes
12/8/2009	11:47:12 AM	52 SUZANNE DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0413963N	2	12	11:49	12:00	12:01	12:12	12/8/2009	12:45:49 PM	33	25	Regular Hours	< 30 minutes
12/9/2009	2:26:37 PM	40 TIDEVIEW DR	DOVER	NH	Kevin Clifford	Michael Tails	9000	LEAK INSIDE	WF0414072N	1	15	14:27	14:28	14:28	14:43	12/9/2009	3:19:39 PM	36	17	Regular Hours	< 30 minutes
12/10/2009	12:10:25 PM	33 WINTER ST	EXETER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0414144N	3	7	12:13	12:14	12:17	12:21	12/10/2009	12:37:54 PM	16	11	Regular Hours	< 30 minutes
12/10/2009	1:15:24 PM	459 HIGH ST	SOMERSWORTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0414154N	5	22	13:20	13:20	13:21	13:42	12/10/2009	2:10:34 PM	28	27	Regular Hours	< 30 minutes
12/11/2009	9:20:43 AM	160 NASHUA AVE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0414231N	4	22	9:24	9:27	9:29	9:49	12/11/2009	11:30:51 AM	101	29	Regular Hours	< 30 minutes
12/11/2009	2:08:43 PM	17 HAMPTON RD	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0414270N	2	19	14:10	14:13	14:14	14:32	12/11/2009	3:17:29 PM	45	24	Regular Hours	< 30 minutes
12/14/2009	8:29:57 AM	190 MILL RD	HAMPTON	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	WF0414384N	3	13	8:32	8:33	8:34	8:46	12/14/2009	9:55:18 AM	69	17	Regular Hours	< 30 minutes
12/14/2009	11:15:41 AM	248 BARTLETT ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Tails	9100	LEAK OUTSIDE	WF0414420N	2	12	11:17	11:17	11:17	11:29	12/14/2009	12:02:23 PM	33	14	Regular Hours	< 30 minutes
12/14/2009	3:29:18 PM	560 LINCOLN AVE	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0414457N	3	25	15:32	15:33	15:33	15:58	12/14/2009	4:13:15 PM	15	29	Regular Hours	< 30 minutes
12/15/2009	9:58:52 AM	0 ROCKINGHAM PARK BLVD Pst. 5	SALEM	NH	Troy Kimball	Michael Tails	9100	LEAK OUTSIDE	WF0414520N	1	25	9:59	10:00	10:00	10:25	12/15/2009	11:17:02 AM	52	27	Regular Hours	< 30 minutes
12/15/2009	10:07:24 AM	37 BOW ST	PORTSMOUTH	NH	David Perreault	Michael Tails	9100	LEAK OUTSIDE	WF0414522N	2	3	10:09	10:10	10:10	10:13	12/15/2009	12:08:09 PM	115	6	Regular Hours	< 30 minutes
12/17/2009	12:58:39 PM	239 CASS ST	PORTSMOUTH	NH	Mark Goldstein	Michael Tails	9000	LEAK INSIDE	WF0414751N	2	7	13:00	13:00	13:01	13:07	12/17/2009	2:10:04 PM	63	9	Regular Hours	< 30 minutes
12/18/2009	3:28:44 PM	54 WASHINGTON ST	EXETER	NH	Kurt House	Michael Tails	9100	LEAK OUTSIDE	WF0414862N	5	23	15:33	15:34	15:34	15:57	12/18/2009	4:21:33 PM	24	29	Regular Hours	< 30 minutes
12/21/2009	8:45:50 AM	15 CULVER ST Apt. 22	PLAISTOW	NH	Troy Kimball	Michael Tails	9000	LEAK INSIDE	WF0414942N	3	10	8:48	8:48	8:48	8:58	12/21/2009	9:07:18 AM	9	13	Regular Hours	< 30 minutes
12/21/2009	8:55:24 AM	138 FRANKLIN ST	SEABROOK	NH	Daniel Lafortune	Michael Tails	9000	LEAK INSIDE	WF0414944N	2	7	8:57	9:01	9:02	9:08	12/21/2009	9:35:29 AM	27	13	Regular Hours	< 30 minutes
12/21/2009	11:14:32 AM	5 CHARTERGRANT RD	DOVER	NH	Mark Goldstein	Michael Tails	9000	LEAK INSIDE	WF0414982N	1	10	11:15	11:18	11:20	11:28	12/21/2009	12:21:01 PM	53	14	Regular Hours	< 30 minutes
12/21/2009	12:31:16 PM	251 CENTRAL AVE Apt. 3	DOVER	NH	Mark Goldstein	Michael Tails	9100	LEAK OUTSIDE	WF0415008N	1	9	12:32	12:35	12:35	12:44	12/21/2009	2:12:32 PM	88	13	Regular Hours	< 30 minutes
12/22/2009	9:38:35 AM	6 FAIRVIEW DR	PORTSMOUTH	NH	David Emerton	Michael Tails	9100	LEAK OUTSIDE	WF0415066N	2	14	9:40	9:41	9:41	9:55	12/22/2009	11:14:43 AM	79	17	Regular Hours	< 30 minutes
12/22/2009	10:29:56 AM	50 BROOKSIDE DR Apt. H5	EXETER	NH	Daniel Lafortune	Michael Tails	9000	LEAK INSIDE	WF0415075N	4	12	10:33	10:33	10:35	10:45	12/22/2009	10:53:36 AM	8	16	Regular Hours	< 30 minutes
12/23/2009	9:28:14 AM	242 STATE ST Apt. A	PORTSMOUTH	NH	Kurt House	Michael Tails	9000	LEAK INSIDE	WF0415145N	2	5	9:30	9:30	9:31	9:35	12/23/2009	10:14:33 AM	39	7	Regular Hours	< 30 minutes
12/23/2009	12:43:15 PM	2 PEARL ST	DOVER	NH	David Perreault	Michael Tails	9000	LEAK INSIDE	WF0415179N	3	22	12:46	12:48	12:54	13:10	12/23/2009	1:34:30 PM	24	27	Regular Hours	< 30 minutes
12/23/2009	3:00:52 PM	28 MAIN ST Apt. MSTR Pst. 4	EAST ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0415192N	2	22	15:02	15:02	15:04	15:24	12/23/2009	4:33:16 PM	69	24	Regular Hours	< 30 minutes
12/24/2009	9:02:23 AM	27 ALLEN ST	EXETER	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0415223N	1	10	9:03	9:04	9:06	9:14	12/24/2009	9:35:11 AM	21	12	Regular Hours	< 30 minutes
12/24/2009	10:52:56 AM	69 LAFAYETTE ST Pst. FL 1	ROCHESTER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0415227N	2	9	10:54	10:55	10:55	11:04	12/24/2009	11:33:34 AM	29	12	Regular Hours	< 30 minutes
12/24/2009	12:21:20 PM	161 W/BIRD ST	PORTSMOUTH	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0415228N	1	21	12:22	12:23	12:24	12:44	12/24/2009	12:55:13 PM	11	23	Regular Hours	< 30 minutes
12/28/2009	9:09:20 AM	18 GONIC RD	GONIC	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0415284N	3	16	9:12	9:14	9:18	9:30	12/28/2009	10:16:23 AM	46	21	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	
12/29/2009	9:20:09 AM	581 OCEAN BLVD Apt. 24	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0415416N	2	16	9:22	9:24	9:25	9:40	12/29/2009	10:12:29 AM	32	20	Regular Hours	< 30 minutes
12/29/2009	3:19:25 PM	38 MAIN ST Apt. A	GONIC	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0415489N	3	4	15:22	15:25	15:26	15:29	12/29/2009	4:22:27 PM	53	10	Regular Hours	< 30 minutes
12/30/2009	9:47:08 AM	55 HANOVER ST Apt. 6A Pst. 6A	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0415534N	2	6	9:49	9:57	9:59	10:03	12/30/2009	10:27:34 AM	24	16	Regular Hours	< 30 minutes
12/30/2009	10:54:17 AM	962 ISLINGTON ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	5000	GAS LEAKS - SERVICE	WF0415539N	2	6	10:56	10:57	10:58	11:03	12/30/2009	11:16:15 AM	13	9	Regular Hours	< 30 minutes
12/31/2009	7:14:39 AM	12 CROSBY RD	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0415655N	4	11	7:18	7:19	7:20	7:30	12/31/2009	9:30:03 AM	120	16	Regular Hours	< 30 minutes
12/31/2009	7:34:10 AM	10 FORUM CT Apt. 10	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0415658N	3	19	7:37	7:39	7:39	7:58	12/31/2009	9:20:26 AM	82	24	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 157 (16% of total) for After Hours:

1/2/2009	4:23:00 PM	85 GOSLING RD	NEWINGTON	NH	kingdan	Michael Tals	9000	LEAK INSIDE	493655209	-1	21	16:22	16:25	16:28	16:46	1/2/2009	6:34:26 PM	108	23	After Hours	< 30 minutes
1/5/2009	6:21:00 AM	9D CEDARBROOK VLG	ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	400455208	7	11	6:28	6:34	6:34	6:45	1/5/2009	7:13:07 AM	28	24	After Hours	< 30 minutes
1/5/2009	6:50:00 PM	55 MILLER AVE APT 4	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	832455208	3	6	18:53	19:04	19:04	19:10	1/5/2009	7:45:14 PM	35	20	After Hours	< 30 minutes
1/7/2009	7:59:00 PM	10 OAK ST	GONIC	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	425755209	9	12	20:08	20:16	20:16	20:28	1/7/2009	9:08:09 PM	40	29	After Hours	< 30 minutes
1/8/2009	4:32:00 PM	66 TENNELL	WESTBROOK	NH	Richard Smith	Michael Tals	9100	LEAK OUTSIDE	455355203	8	9	16:40	16:45	16:54	16:54	1/8/2009	4:54:17 PM	0	22	After Hours	< 30 minutes
1/13/2009	4:09:00 PM	50 ATLANTIC AVE	SEABROOK	NH	Daniel Lafortune	Cheryl Lafortune	9100	LEAK OUTSIDE	234955200	14	20	16:23	16:18	16:18	16:38	1/13/2009	5:07:46 PM	29	29	After Hours	< 30 minutes
1/13/2009	5:20:00 PM	32 bramber II	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	652855201	10	0	17:30	17:34	17:34	17:34	1/13/2009	5:40:06 PM	6	14	After Hours	< 30 minutes
1/16/2009	5:02:00 PM	75 MAIN ST	EXETER	NH	Myron Gilman	David Martinage	9100	LEAK OUTSIDE	604955201	13	6	17:15	17:18	17:18	17:24	1/16/2009	5:53:46 PM	29	22	After Hours	< 30 minutes
1/19/2009	7:21:00 PM	21 pleasant st	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	838365205	11	6	19:32	19:36	19:36	19:42	1/19/2009	8:34:32 PM	52	21	After Hours	< 30 minutes
1/19/2009	7:39:00 PM	42 pleasant st	SOMERSWORTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	279065207	12	9	19:51	19:53	19:53	20:01	1/19/2009	8:26:08 PM	25	22	After Hours	< 30 minutes
1/21/2009	4:34:00 PM	50 Brookside dr APT 6 J	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	107555203	9	11	16:43	16:51	16:53	17:02	1/21/2009	5:35:14 PM	33	28	After Hours	< 30 minutes
1/22/2009	4:05:00 PM	21 PIERCE ST. APT D	DOVER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	475465205	12	11	16:17	16:21	16:21	16:32	1/22/2009	5:01:52 PM	29	27	After Hours	< 30 minutes
1/22/2009	4:25:00 PM	31 BARRETT FARM RD.	GREENLAND	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	422755203	11	13	16:36	16:38	16:43	16:51	1/22/2009	5:22:45 PM	31	26	After Hours	< 30 minutes
1/23/2009	4:30:00 PM	1 merill ind dr apt 104 suite 7	HAMPTON	NH	John Wiley	kelliherk	9100	LEAK OUTSIDE	275065202	3	1	16:33	16:36	16:37	16:37	1/23/2009	4:56:05 PM	19	7	After Hours	< 30 minutes
1/27/2009	7:35:00 PM	7 O street	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	452365200	9	1	19:44	19:45	19:46	19:46	1/27/2009	8:09:50 PM	23	11	After Hours	< 30 minutes
1/29/2009	8:05:00 PM	170 CASS ST APT #1	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	253955203	11	14	20:16	20:14	20:28	20:28	1/29/2009	8:31:24 PM	3	23	After Hours	< 30 minutes
2/2/2009	4:43:00 PM	18 HERITAGE DR BLDG 7	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	271565200	1	19	16:44	16:50	16:50	17:09	2/2/2009	7:01:48 PM	112	26	After Hours	< 30 minutes
2/3/2009	1:00:00 AM	5 dover point rd	DOVER	NH	Laurie Rousseau	brophyj	5000	GAS LEAKS - SERVICE	403865205	5	17	1:05	1:06	1:06	1:23	2/3/2009	1:58:31 AM	35	23	After Hours	< 30 minutes
2/4/2009	4:19:00 PM	50 CHESTNUT ST. APT A	ROCHESTER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	934655202	15	8	16:34	16:36	16:36	16:44	2/4/2009	5:05:56 PM	21	25	After Hours	< 30 minutes
2/5/2009	4:26:00 PM	1 TENNYSON AVE	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	681665207	10	6	16:36	16:36	16:37	16:42	2/5/2009	5:23:17 PM	41	16	After Hours	< 30 minutes
2/6/2009	5:11:00 PM	11 BELMONT CIR	HAMPTON	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	836565201	7	19	17:18	17:21	17:21	17:40	2/6/2009	5:59:02 PM	19	29	After Hours	< 30 minutes
2/6/2009	5:39:00 PM	1 STATION DR	DOVER	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	425565202	4	11	17:43	17:46	17:47	17:57	2/6/2009	6:40:16 PM	43	18	After Hours	< 30 minutes
2/9/2009	7:44:00 PM	50 BROOKSIDE DR APT 6E	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	76465208	11	16	19:55	19:57	19:57	20:13	2/9/2009	8:26:32 PM	13	29	After Hours	< 30 minutes
2/10/2009	6:47:00 PM	30 SPINNAKER WAY APT FLD BLDG HSE	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	278075205	6	7	18:53	18:54	18:55	19:01	2/10/2009	7:35:38 PM	34	14	After Hours	< 30 minutes
2/11/2009	7:25:00 PM	18 RIVERVIEW TER APT A	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	675365203	7	1	19:32	19:33	19:34	19:34	2/11/2009	8:07:37 PM	33	9	After Hours	< 30 minutes
2/12/2009	5:00:00 PM	127 OSPREY DRIVE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	MD6718	5	24	17:05	17:06	17:07	17:30	2/12/2009	5:42:40 PM	12	30	After Hours	< 30 minutes
2/13/2009	1:17:00 AM	1176 woodbury ave	PORTSMOUTH	NH	David Emerton	leonardt	9000	LEAK INSIDE	400865201	6	7	1:23	1:27	1:27	1:34	2/13/2009	2:23:44 AM	49	17	After Hours	< 30 minutes
2/17/2009	5:39:00 PM	89 PINE ST. APT B	ROCHESTER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	456865202	14	11	17:53	17:53	17:53	18:04	2/17/2009	6:47:34 PM	43	25	After Hours	< 30 minutes
2/23/2009	5:20:00 AM	16 interstate dr	SOMERSWORTH	NH	Laurie Rousseau	brophyj	5000	GAS LEAKS - SERVICE	14865208	2	24	5:22	5:23	5:23	5:47	2/23/2009	7:04:24 AM	77	27	After Hours	< 30 minutes
2/26/2009	4:57:00 PM	26 K ST APT 2	HAMPTON	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	200175201	4	14	17:01	17:03	17:03	17:17	2/26/2009	5:39:00 PM	22	20	After Hours	< 30 minutes
2/26/2009	6:01:00 PM	1 FOURTH ST	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	270175201	6	10	18:07	18:10	18:11	18:20	2/26/2009	10:53:04 PM	273	19	After Hours	< 30 minutes
2/26/2009	7:27:00 PM	4 THIRD ST	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	233275207	7	11	19:34	19:42	19:53	19:53	2/26/2009	7:55:24 PM	2	26	After Hours	< 30 minutes
3/5/2009	6:38:00 PM	402 PORTLAND ST APT MSTR	ROCHESTER	NH	Mark Goldstein	Michael Tals	9100	LEAK OUTSIDE	448175208	4	17	18:42	18:43	18:44	19:00	3/5/2009	8:05:25 PM	65	22	After Hours	< 30 minutes
3/5/2009	9:10:00 PM	384 LINCOLN AVE	PORTSMOUTH	NH	David Emerton	Michael Tals	9000	LEAK INSIDE	85475209	7	0	21:17	21:20	21:20	21:20	3/5/2009	9:59:27 PM	39	10	After Hours	< 30 minutes
3/6/2009	4:21:00 PM	72 ORCHARD ST	PORTSMOUTH	NH	Mark Goldstein	Michael Tals	9100	LEAK OUTSIDE	21575209	8	19	16:29	16:30	16:31	16:49	3/6/2009	5:35:17 PM	46	28	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Response Category
3/9/2009	6:59:00 PM	75 HIGH ST APT 4 BLDG GDR	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	458875205	20	7	19:19	19:20	19:21	19:27	3/9/2009	7:51:34 PM	24	28	After Hours	< 30 minutes
3/10/2009	6:02:00 PM	22 RAILROAD AVE	GONIC	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	443675200	8	4	18:10	18:12	18:12	18:16	3/10/2009	8:38:21 PM	142	14	After Hours	< 30 minutes
3/11/2009	5:57:00 PM	79 carolyn ave	SEABROOK	NH	John Wiley	David Martinage	9000	LEAK INSIDE	425675209	7	14	18:04	18:06	18:06	18:20	3/11/2009	6:34:31 PM	14	23	After Hours	< 30 minutes
3/12/2009	4:22:00 PM	125 BREWERY LN APT OFF 1	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	669375208	7	12	16:29	16:30	16:30	16:42	3/12/2009	5:01:10 PM	19	20	After Hours	< 30 minutes
3/12/2009	9:06:00 PM	23 HORNE	DOVER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	824475206	8	14	21:14	21:15	21:15	21:29	3/12/2009	10:01:09 PM	32	23	After Hours	< 30 minutes
3/16/2009	6:36:00 PM	20 HUBBARD RD	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	207175204	7	16	18:43	18:45	18:45	19:01	3/16/2009	7:37:35 PM	36	25	After Hours	< 30 minutes
3/17/2009	10:10:00 PM	87 WINTER ST APT BARN	ROCHESTER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	85475201	7	14	22:17	22:18	22:19	22:32	3/17/2009	10:58:14 PM	26	22	After Hours	< 30 minutes
3/19/2009	8:01:00 PM	1 L ST APT FRNT	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	673675206	8	0	20:09	20:09	20:09	20:09	3/19/2009	9:16:27 PM	67	8	After Hours	< 30 minutes
3/20/2009	11:45:00 PM	49 main street	EXETER	NH	Daniel Lafortune	leonardt	9000	LEAK INSIDE	254375204	2	18	23:47	23:52	23:54	0:10	3/21/2009	12:20:33 AM	10	25	After Hours	< 30 minutes
3/25/2009	4:07:00 PM	10 Q ST	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	835475204	5	6	16:12	16:13	16:14	16:19	3/25/2009	4:40:27 PM	21	12	After Hours	< 30 minutes
3/25/2009	6:06:00 PM	15 PONDVIEW DR	DOVER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	75475204	5	18	18:11	18:13	18:13	18:31	3/25/2009	7:31:13 PM	60	25	After Hours	< 30 minutes
3/25/2009	6:34:00 PM	911 SOUTH ST APT FL 1	PORTSMOUTH	NH	David Emerton	Michael Talls	9000	LEAK INSIDE	675475204	3	22	18:37	18:40	18:41	19:02	3/25/2009	7:32:38 PM	30	28	After Hours	< 30 minutes
3/26/2009	5:32:00 PM	5 DREYER WAY APT 2	ROCHESTER	NH	David Perreault	Michael Talls	9100	LEAK OUTSIDE	16875208	5	18	17:37	17:39	17:40	17:57	3/26/2009	6:35:02 PM	38	25	After Hours	< 30 minutes
3/27/2009	4:57:00 PM	49 TOFTREE LN	DOVER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	26485205	3	21	17:00	17:01	17:02	17:22	3/27/2009	5:55:06 PM	33	25	After Hours	< 30 minutes
4/7/2009	7:25:00 PM	25 WIDEMERE LN LOT 13	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	205285206	7	3	19:32	19:33	19:34	19:36	4/7/2009	8:08:02 PM	32	11	After Hours	< 30 minutes
4/13/2009	7:44:00 PM	31 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	882685201	6	10	19:50	19:55	19:56	20:05	4/13/2009	8:23:25 PM	18	21	After Hours	< 30 minutes
4/16/2009	10:57:00 PM	45 Gosling RD	NEWINGTON	NH	David Emerton	keaneb	9100	LEAK OUTSIDE	850585203	3	16	23:00	23:02	23:02	23:18	4/17/2009	2:31:11 AM	193	21	After Hours	< 30 minutes
4/17/2009	8:04:00 PM	364 CENTRAL AVE APT HOTEL	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	272985200	7	19	20:11	20:12	20:12	20:31	4/17/2009	9:07:47 PM	36	27	After Hours	< 30 minutes
4/29/2009	4:14:00 PM	23 STACEY AVE	SEABROOK	NH	John Wiley	Michael Talls	9000	LEAK INSIDE	52595205	7	17	16:21	16:22	16:22	16:39	4/29/2009	4:58:23 PM	19	25	After Hours	< 30 minutes
5/1/2009	4:14:00 PM	52 LITTLE RIVER RD	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	43395207	3	6	16:17	16:19	16:20	16:25	5/1/2009	5:00:31 PM	35	11	After Hours	< 30 minutes
5/1/2009	4:54:00 PM	37 MARKET ST BLDG A3	PORTSMOUTH	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	253395207	4	22	16:58	17:00	17:00	17:22	5/1/2009	5:48:28 PM	26	28	After Hours	< 30 minutes
5/1/2009	7:47:00 PM	12 LENOX ST	SOMERSWORTH	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	64395200	7	7	19:54	19:55	19:55	20:02	5/1/2009	8:47:02 PM	45	15	After Hours	< 30 minutes
5/6/2009	4:38:00 PM	28 MT VERNON ST	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	429495209	6	8	16:44	16:45	16:45	16:53	5/6/2009	5:25:40 PM	32	15	After Hours	< 30 minutes
5/11/2009	4:36:00 PM	31 PROSPECT ST APT A	SOMERSWORTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	863995205	6	21	16:42	16:44	16:45	17:05	5/11/2009	5:59:18 PM	54	29	After Hours	< 30 minutes
5/11/2009	7:48:00 PM	26 UNION ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	49395208	8	17	19:56	19:58	19:58	20:15	5/11/2009	8:35:32 PM	20	27	After Hours	< 30 minutes
5/11/2009	9:13:00 PM	65 ATKINS ST APT C	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	279495202	8	13	21:21	21:24	21:24	21:37	5/11/2009	10:09:16 PM	32	24	After Hours	< 30 minutes
5/12/2009	4:03:00 PM	1 MILL ST BLDG G	DOVER	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	78695207	14	10	16:17	16:17	16:17	16:27	5/12/2009	6:28:28 PM	121	24	After Hours	< 30 minutes
5/12/2009	4:03:00 PM	16 CHASE ST	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	299695209	6	2	16:09	16:10	16:10	16:12	5/12/2009	4:39:19 PM	27	9	After Hours	< 30 minutes
5/12/2009	4:37:00 PM	12 CHASE ST	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	829295203	6	2	16:43	16:44	16:46	16:46	5/12/2009	4:53:05 PM	7	9	After Hours	< 30 minutes
5/12/2009	7:57:00 PM	617 WOODBURY AVE	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	294595202	6	15	20:03	20:06	20:07	20:21	5/12/2009	9:49:05 PM	88	24	After Hours	< 30 minutes
5/13/2009	4:00:00 PM	5 ALLAN ST	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	647595202	6	11	16:06	16:07	16:08	16:18	5/13/2009	5:09:47 PM	51	18	After Hours	< 30 minutes
5/19/2009	6:18:00 AM	12 FORTIER DR	ROCHESTER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	44695208	6	13	6:24	6:31	6:31	6:44	5/19/2009	7:17:12 AM	33	26	After Hours	< 30 minutes
5/19/2009	10:47:00 PM	59 WALTONS WAY	SOMERSWORTH	NH	David Emerton	John Ridge	9100	LEAK OUTSIDE	405995200	10	1	22:57	22:58	22:58	22:59	5/19/2009	11:47:28 PM	48	12	After Hours	< 30 minutes
5/20/2009	4:36:00 PM	23 WALNUT AVE	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	492206205	3	6	16:39	16:40	16:41	16:46	5/20/2009	5:33:27 PM	47	10	After Hours	< 30 minutes
5/20/2009	5:21:00 PM	10 WHEELWRIGHT AVE	EXETER	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	24595203	6	16	17:27	17:33	17:34	17:49	5/20/2009	6:07:24 PM	18	28	After Hours	< 30 minutes
5/20/2009	10:39:00 PM	35 PINE ST APT 1	ROCHESTER	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	616206205	20	0	22:59	23:00	23:00	23:00	5/20/2009	11:27:41 PM	27	21	After Hours	< 30 minutes
5/20/2009	11:37:00 PM	35 PINE ST APT 3	ROCHESTER	NH	David Emerton	John Ridge	9000	LEAK INSIDE	26206205	13	0	23:51	23:52	23:52	23:52	5/20/2009	11:55:31 PM	3	15	After Hours	< 30 minutes
5/28/2009	4:03:00 PM	19 TUTTLE LN	DOVER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	825406205	4	11	16:07	16:10	16:10	16:21	5/28/2009	5:02:44 PM	41	18	After Hours	< 30 minutes
5/29/2009	4:18:00 PM	28 FRANKLIN ST	EXETER	NH	Kevin Clifford	Michael Talls	9000	LEAK INSIDE	252995206	4	2	16:22	16:24	16:24	16:26	5/29/2009	5:06:56 PM	40	8	After Hours	< 30 minutes
5/29/2009	5:07:00 PM	3 SIMONDS RD	PORTSMOUTH	NH	Mark Goldstein	Michael Talls	9100	LEAK OUTSIDE	238106209	2	1	17:09	17:11	17:12	17:12	5/29/2009	6:16:35 PM	64	5	After Hours	< 30 minutes
6/1/2009	6:13:00 PM	75 CROWN POINT DR	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	897506205	7	8	18:20	18:21	18:21	18:29	6/1/2009	6:45:01 PM	16	16	After Hours	< 30 minutes
6/5/2009	4:15:00 PM	76 OCEAN RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	MD17227	5	20	16:20	16:21	16:21	16:41	6/5/2009	5:00:19 PM	19	26	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
6/8/2009	5:44:00 PM	2 ELM ST APT LT BLDG 1	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	416106203	7	15	17:51	17:53	17:54	18:08	6/8/2009	6:40:38 PM	32	24	After Hours	< 30 minutes
6/9/2009	8:10:00 PM	9 B EASTERN AVE	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	860506201	8	14	20:18	20:20	20:20	20:34	6/9/2009	9:32:21 PM	58	24	After Hours	< 30 minutes
6/10/2009	7:10:00 PM	179 PLEASANT ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	649995204	7	15	19:17	19:19	19:19	19:34	6/10/2009	8:01:55 PM	27	24	After Hours	< 30 minutes
6/11/2009	6:35:00 PM	56 SHERMAN ST APT 3	PORTLAND	NH	Christopher Lane	David Martinage	9000	LEAK INSIDE	466606209	8	6	18:43	18:48	18:48	18:54	6/11/2009	7:15:26 PM	21	19	After Hours	< 30 minutes
6/12/2009	7:11:00 PM	2300 LAFAYETTE RD APT RVR BLDG SNK	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	220506208	9	10	19:20	19:22	19:22	19:32	6/12/2009	8:20:17 PM	48	21	After Hours	< 30 minutes
6/16/2009	5:02:00 PM	22 S MAIN ST	ROCHESTER	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	458606202	4	21	17:06	17:07	17:08	17:28	6/16/2009	5:50:56 PM	22	26	After Hours	< 30 minutes
6/22/2009	5:17:00 PM	16 DRIFTWOOD LN BLDG	HAMPTON	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	635706208	4	3	17:21	17:25	17:25	17:28	6/22/2009	5:41:30 PM	13	11	After Hours	< 30 minutes
6/29/2009	6:37:00 PM	175 HERITAGE AVE	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	283906208	8	2	18:45	18:46	18:46	18:48	6/29/2009	8:01:03 PM	73	11	After Hours	< 30 minutes
7/1/2009	7:25:00 PM	293 MARCY ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	45116201	7	17	19:32	19:33	19:33	19:50	7/1/2009	8:36:18 PM	46	25	After Hours	< 30 minutes
7/2/2009	4:15:00 PM	44 PLYMOUTH ST	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	229606204	6	10	16:21	16:22	16:22	16:32	7/2/2009	4:49:37 PM	17	17	After Hours	< 30 minutes
7/6/2009	4:08:17 PM	4 WHEELWRIGHT AVE	EXETER	NH	John Wiley	David Martinage	5000	GAS LEAKS - SERVICE	WF0399475N	1	20	16:09	16:10	16:10	16:30	7/6/2009	5:04:38 PM	34	22	After Hours	< 30 minutes
7/7/2009	5:22:13 PM	15 KIRKLAND ST Apt. 3	DOVER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0399600N	10	1	17:32	17:35	17:36	17:36	7/7/2009	9:10:26 PM	214	14	After Hours	< 30 minutes
7/7/2009	5:51:36 PM	15 WIBIRD ST Apt. 1	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0399604N	3	7	17:54	17:55	17:55	18:02	7/7/2009	6:15:01 PM	13	11	After Hours	< 30 minutes
7/9/2009	9:28:41 PM	243 ASHLAND ST	SEABROOK	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0399906N	7	5	21:35	21:41	21:41	21:46	7/9/2009	10:14:17 PM	28	18	After Hours	< 30 minutes
7/16/2009	4:50:56 PM	581 OCEAN BLVD Apt. POOL	HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0400309N	5	10	16:55	16:57	16:57	17:07	7/16/2009	5:32:16 PM	25	17	After Hours	< 30 minutes
7/17/2009	4:38:58 PM	56 N MAIN	ROCHESTER	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0400425N	11	7	16:49	16:52	16:52	16:59	7/17/2009	7:19:11 PM	140	21	After Hours	< 30 minutes
7/23/2009	7:09:47 PM	24 KIRKLAND ST	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0400885N	6	11	19:15	19:16	19:17	19:27	7/23/2009	7:49:55 PM	22	18	After Hours	< 30 minutes
7/28/2009	8:45:33 PM	58 CONSTITUTION WAY	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0401314N	3	11	20:48	20:53	20:53	21:04	7/28/2009	9:46:09 PM	42	19	After Hours	< 30 minutes
7/30/2009	4:15:03 PM	8 JOSEPHINE DR	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0401533N	2	17	16:17	16:18	16:19	16:35	7/30/2009	4:54:48 PM	19	20	After Hours	< 30 minutes
7/30/2009	7:55:04 PM	70 WINTER ST Apt. HSE	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0401555N	3	20	19:58	20:00	20:01	20:20	7/30/2009	9:02:10 PM	42	25	After Hours	< 30 minutes
8/3/2009	4:47:19 PM	150 WINNACUNNET RD	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0401753N	3	16	16:50	16:57	16:58	17:13	8/3/2009	5:28:47 PM	15	26	After Hours	< 30 minutes
8/3/2009	10:15:16 PM	33 PLEASANT ST	PORTSMOUTH	NH	David Emerton	David Martinage	5000	GAS LEAKS - SERVICE	WF0401772N	3	20	22:18	22:24	22:25	22:44	8/3/2009	11:01:24 PM	17	29	After Hours	< 30 minutes
8/7/2009	5:09:27 PM	2 BROOKMOOR RD	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0402119N	2	7	17:11	17:14	17:15	17:21	8/7/2009	5:46:01 PM	25	12	After Hours	< 30 minutes
8/12/2009	7:44:10 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	WF0402485N	9	17	19:53	19:53	19:53	20:10	8/12/2009	8:32:45 PM	22	26	After Hours	< 30 minutes
8/17/2009	5:03:36 PM	41 STAYSAIL WAY	PORTSMOUTH	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	WF0402857N	6	23	17:09	17:10	17:10	17:33	8/17/2009	6:29:38 PM	56	30	After Hours	< 30 minutes
8/17/2009	6:45:38 PM	4 NEW HAMPSHIRE ST	SEABROOK	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	WF0402861N	1	1	18:46	18:47	18:48	18:48	8/17/2009	6:53:21 PM	5	3	After Hours	< 30 minutes
8/17/2009	7:23:00 PM	58 KINGS HWY	HAMPTON	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	WF0402863N	2	14	19:25	19:30	19:30	19:44	8/17/2009	8:00:10 PM	16	21	After Hours	< 30 minutes
8/26/2009	5:32:20 PM	7 LAFAYETTE ST Apt. 1-A	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0404126N	3	18	17:35	17:36	17:36	17:54	8/26/2009	6:30:17 PM	36	22	After Hours	< 30 minutes
8/26/2009	7:23:17 PM	7 LAFAYETTE ST Apt. 1-A	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0404129N	4	15	19:27	19:28	19:28	19:43	8/26/2009	9:00:13 PM	77	20	After Hours	< 30 minutes
9/3/2009	6:00:01 PM	6 STARK AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0405009N	2	3	18:02	18:03	18:03	18:06	9/3/2009	8:01:23 PM	115	6	After Hours	< 30 minutes
9/4/2009	6:52:30 AM	16 MANCHESTER ST	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	WF0405027N	1	3	6:53	7:03	7:03	7:06	9/4/2009	7:32:14 AM	26	14	After Hours	< 30 minutes
9/8/2009	5:13:31 PM	66 MARCY ST	PORTSMOUTH	NH	David Emerton	Michael Tals	9000	LEAK INSIDE	WF0405339N	1	21	17:14	17:20	17:21	17:41	9/8/2009	6:36:30 PM	55	28	After Hours	< 30 minutes
9/10/2009	12:11:46 AM	1 JUNKINS AVE	PORTSMOUTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0405485N	2	19	0:13	0:20	0:20	0:39	9/10/2009	1:14:30 AM	35	28	After Hours	< 30 minutes
9/10/2009	6:28:22 PM	48 OAK ST	DOVER	NH	Kevin Ruel	Michael Tals	9100	LEAK OUTSIDE	WF0405620N	4	16	18:33	18:33	18:33	18:49	9/10/2009	7:05:43 PM	16	21	After Hours	< 30 minutes
9/10/2009	11:39:50 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0405624N	2	22	23:41	23:45	23:45	0:07	9/11/2009	1:07:27 AM	60	28	After Hours	< 30 minutes
9/16/2009	4:48:30 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	WF0406148N	2	22	16:50	16:53	16:54	17:15	9/16/2009	6:29:57 PM	74	27	After Hours	< 30 minutes
9/17/2009	4:12:09 PM	95 HAMPTON MDWS	HAMPTON	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0406270N	3	21	16:15	16:21	16:21	16:42	9/17/2009	4:54:24 PM	12	30	After Hours	< 30 minutes
9/21/2009	7:38:32 PM	813 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0406621N	5	20	19:43	19:44	19:45	20:04	9/21/2009	8:32:28 PM	28	26	After Hours	< 30 minutes
9/22/2009	4:07:16 PM	41 WATER ST Apt. UP	EXETER	NH	John Wiley	David Martinage	5000	GAS LEAKS - SERVICE	WF0406717N	2	18	16:09	16:09	16:10	16:27	9/22/2009	5:00:55 PM	33	20	After Hours	< 30 minutes
9/23/2009	5:41:22 PM	93 LILLIAN AVE	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0406841N	2	21	17:43	17:44	17:46	18:05	9/23/2009	6:18:15 PM	13	24	After Hours	< 30 minutes
9/25/2009	4:03:18 PM	95 MAIN ST Apt. 1	SOMERSWORTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0407035N	2	18	16:05	16:11	16:12	16:29	9/25/2009	5:20:40 PM	51	26	After Hours	< 30 minutes
9/30/2009	5:31:28 PM	19 DUSTON AVE	HAMPTON	NH	John Wiley	David Martinage	5000	GAS LEAKS - SERVICE	WF0407573N	2	21	17:33	17:38	17:38	17:59	9/30/2009	6:09:42 PM	10	28	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
10/2/2009	9:00:27 PM	0 TROUBLE CALL 2009	EXETER	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0407879N	2	26	21:02	21:02	21:02	21:28	10/2/2009	9:59:52 PM	31	28	After Hours	< 30 minutes
10/13/2009	8:19:12 PM	60 SILVER ST Apt. 2	DOVER	NH	Kevin Clifford	Michael Talls	9000	LEAK INSIDE	WF0409028N	1	2	20:20	20:21	20:21	20:23	10/13/2009	9:05:27 PM	42	4	After Hours	< 30 minutes
10/14/2009	6:05:01 PM	23 TREMONT ST	EXETER	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0409251N	2	20	18:07	18:12	18:12	18:32	10/14/2009	6:47:31 PM	15	27	After Hours	< 30 minutes
10/19/2009	4:52:16 PM	37 PROSPECT ST Apt. A	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0409909N	2	3	16:54	16:55	16:56	16:58	10/19/2009	5:51:08 PM	53	6	After Hours	< 30 minutes
10/20/2009	5:37:46 PM	616 PORTLAND ST Apt. 47	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0410081N	2	18	17:39	17:40	17:42	17:58	10/20/2009	6:42:54 PM	44	21	After Hours	< 30 minutes
10/20/2009	6:26:50 PM	948 ROUTE 1 BYP Apt. FL 1	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0410090N	3	6	18:29	18:42	18:42	18:48	10/20/2009	9:15:51 PM	147	22	After Hours	< 30 minutes
10/21/2009	4:07:56 PM	1052 OCEAN BLVD	HAMPTON	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0410174N	4	9	16:11	16:12	16:13	16:21	10/21/2009	4:50:24 PM	29	14	After Hours	< 30 minutes
10/22/2009	8:27:16 PM	179 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0410325N	2	15	20:29	20:29	20:29	20:44	10/22/2009	9:29:39 PM	45	17	After Hours	< 30 minutes
10/27/2009	3:08:33 AM	34 FRANKLIN ST	SOMERSWORTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0410626N	3	0	3:11	3:15	3:15	3:15	10/27/2009	3:17:03 AM	2	7	After Hours	< 30 minutes
10/27/2009	3:12:22 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0410627N	2	2	3:14	3:15	3:17	3:17	10/27/2009	4:16:03 AM	59	5	After Hours	< 30 minutes
11/3/2009	8:22:08 PM	314 ROCHESTER HILL RD Apt. 1B	ROCHESTER	NH	Kevin Clifford	Michael Talls	9000	LEAK INSIDE	WF0411422N	1	9	20:23	20:25	20:25	20:34	11/3/2009	9:20:49 PM	46	12	After Hours	< 30 minutes
11/4/2009	4:23:03 PM	31 FOLLY MILL RD	SEABROOK	NH	Kurt House	Michael Talls	9100	LEAK OUTSIDE	WF0411508N	4	19	16:27	16:27	16:28	16:46	11/4/2009	5:10:29 PM	24	23	After Hours	< 30 minutes
11/12/2009	8:33:14 PM	737 ISLINGTON ST Apt. 1	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0412063N	2	19	20:35	20:36	20:55	20:55	11/12/2009	10:08:32 PM	73	22	After Hours	< 30 minutes
11/18/2009	5:24:18 PM	7 NEWFIELDS RD	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0412488N	1	18	17:25	17:27	17:27	17:45	11/18/2009	5:54:35 PM	9	21	After Hours	< 30 minutes
11/23/2009	4:14:33 PM	23 TREMONT ST	EXETER	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF0412812N	2	12	16:16	16:17	16:19	16:29	11/23/2009	4:43:32 PM	14	15	After Hours	< 30 minutes
12/2/2009	9:21:54 PM	332 LINCOLN AVE	PORTSMOUTH	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0413510N	2	13	21:23	21:30	21:31	21:43	12/2/2009	10:12:04 PM	29	22	After Hours	< 30 minutes
12/3/2009	4:33:12 PM	293 LAFAYETTE RD	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0413585N	1	14	16:34	16:35	16:35	16:49	12/3/2009	4:55:02 PM	6	16	After Hours	< 30 minutes
12/4/2009	4:10:18 PM	470 WINNACUNNET RD Apt. 2	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0413685N	1	12	16:11	16:11	16:11	16:23	12/4/2009	5:10:51 PM	47	13	After Hours	< 30 minutes
12/4/2009	4:49:56 PM	9 DUNLIN WAY	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0413689N	3	20	16:52	16:53	16:53	17:13	12/4/2009	6:02:10 PM	49	24	After Hours	< 30 minutes
12/7/2009	4:18:53 PM	1262 WOODBURY AVE Apt. L	PORTSMOUTH	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0413882N	2	9	16:20	16:20	16:21	16:29	12/7/2009	5:36:42 PM	67	11	After Hours	< 30 minutes
12/7/2009	5:40:10 PM	612 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	Michael Talls	5000	GAS LEAKS - SERVICE	WF0413900N	1	14	17:41	17:41	17:42	17:55	12/7/2009	6:38:13 PM	43	15	After Hours	< 30 minutes
12/7/2009	7:52:33 PM	20 FRANKLIN HTS	ROCHESTER	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0413903N	3	21	19:55	19:57	20:00	20:18	12/7/2009	9:21:43 PM	63	26	After Hours	< 30 minutes
12/8/2009	7:28:34 PM	118 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	Michael Talls	9000	LEAK INSIDE	WF0414023N	1	11	19:29	19:30	19:32	19:41	12/8/2009	8:07:12 PM	26	13	After Hours	< 30 minutes
12/8/2009	9:02:27 PM	2 LANE CT	EXETER	NH	John Wiley	Michael Talls	5000	GAS LEAKS - SERVICE	WF0414025N	2	17	21:04	21:10	21:10	21:27	12/8/2009	9:54:13 PM	27	25	After Hours	< 30 minutes
12/10/2009	8:41:44 PM	314 ROCHESTER HILL RD Apt. 2B	ROCHESTER	NH	Kevin Clifford	Michael Talls	9000	LEAK INSIDE	WF0414210N	3	3	20:44	20:44	20:44	20:47	12/10/2009	9:25:27 PM	38	6	After Hours	< 30 minutes
12/15/2009	6:29:38 PM	305 UNION ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0414596N	2	16	18:31	18:35	18:35	18:51	12/15/2009	7:30:47 PM	39	22	After Hours	< 30 minutes
12/15/2009	8:00:29 PM	4 BRAMBER II	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0414602N	2	24	20:02	20:02	20:04	20:26	12/15/2009	8:37:58 PM	11	26	After Hours	< 30 minutes
12/15/2009	8:33:11 PM	259 BROAD ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0414605N	1	27	20:34	20:35	20:38	21:02	12/15/2009	9:48:16 PM	46	29	After Hours	< 30 minutes
12/16/2009	4:29:57 PM	459 HIGH ST Apt. 1LS	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0414681N	3	8	16:32	16:32	16:32	16:40	12/16/2009	4:45:22 PM	5	11	After Hours	< 30 minutes
12/16/2009	5:16:08 PM	5 COLOVIS DR	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0414684N	3	19	17:19	17:20	17:20	17:39	12/16/2009	6:03:21 PM	24	23	After Hours	< 30 minutes
12/16/2009	5:53:06 PM	54 CERES ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0414687N	1	22	17:54	17:59	18:03	18:21	12/16/2009	6:50:33 PM	29	28	After Hours	< 30 minutes
12/16/2009	8:34:25 PM	198 S MAIN ST	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0414692N	2	13	20:36	20:37	20:37	20:50	12/16/2009	8:56:36 PM	6	16	After Hours	< 30 minutes
12/17/2009	5:25:33 PM	15 CULVER ST Apt. 88	PLAISTOW	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0414802N	4	9	17:29	17:30	17:32	17:39	12/17/2009	5:57:00 PM	18	14	After Hours	< 30 minutes
12/21/2009	4:02:54 PM	58 BRIDLE PATH	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0415039N	5	10	16:07	16:07	16:07	16:17	12/21/2009	4:59:05 PM	42	15	After Hours	< 30 minutes
12/22/2009	4:19:54 PM	4 SUZANNE DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0415113N	3	13	16:22	16:23	16:23	16:36	12/22/2009	5:12:11 PM	36	17	After Hours	< 30 minutes
12/23/2009	9:17:25 PM	15 CULVER ST Apt. 16	PLAISTOW	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0415216N	2	21	21:19	21:20	21:20	21:41	12/23/2009	10:18:03 PM	37	24	After Hours	< 30 minutes
12/28/2009	7:08:36 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0415403N	3	15	19:11	19:12	19:12	19:27	12/28/2009	10:41:48 PM	194	19	After Hours	< 30 minutes
12/31/2009	4:00:56 PM	23 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0415734N	1	10	16:01	16:09	16:09	16:19	12/31/2009	4:33:06 PM	14	19	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 94 (9% of total) for Weekend/Holiday Hours:

1/1/2009	1:34:00 PM	103 Broadway Apt 6	DOVER	NH	Laurie Rousseau	machadop	9000	LEAK INSIDE	99855205	5	5	13:39	13:41	13:41	13:46	1/1/2009	1:58:25 PM	12	12	Weekend/Holiday	< 30 minutes
1/3/2009	10:58:00 AM	13 MOORES CT APT 1	ROCHESTER	NH	Kevin Ruel	machadop	9000	LEAK INSIDE	842555202	-1	27	10:57	11:00	11:00	11:27	1/3/2009	11:51:16 AM	24	29	Weekend/Holiday	< 30 minutes
1/3/2009	12:43:00 PM	42 PINE ST	ROCHESTER	NH	Kevin Ruel	machadop	5000	GAS LEAKS - SERVICE	803555201	10	14	12:53	12:57	12:57	13:11	1/3/2009	1:34:10 PM	23	28	Weekend/Holiday	< 30 minutes
1/3/2009	2:21:00 PM	27 WEARE RD	HAMPTON FALLS	NH	Daniel Lafortune	machadop	9000	LEAK INSIDE	826355206	2	15	14:23	14:26	14:29	14:41	1/3/2009	3:05:56 PM	24	20	Weekend/Holiday	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
1/10/2009	8:45:00 AM	13 park street	DOVER	NH	Kevin Ruel	kelliherk	9000	LEAK INSIDE	477555206	3	18	8:48	8:54	8:57	9:12	1/10/2009	9:34:26 AM	22	27	Weekend/ Holiday	< 30 minutes
1/10/2009	12:11:00 PM	603 ocean blvd	HAMPTON	NH	John Wiley	kelliherk	9100	LEAK OUTSIDE	614455203	9	16	12:20	12:25	12:26	12:41	1/10/2009	1:03:48 PM	22	30	Weekend/ Holiday	< 30 minutes
1/10/2009	3:03:00 PM	287 N SHORE ROAD	HAMPTON	NH	John Wiley	kelliherk	9100	LEAK OUTSIDE	425755202	6	15	15:09	15:10	15:11	15:25	1/10/2009	3:45:41 PM	20	22	Weekend/ Holiday	< 30 minutes
1/11/2009	4:07:00 PM	39 river street	ROCHESTER	NH	David Emerton	kelliherk	9100	LEAK OUTSIDE	625755201	7	11	16:14	16:19	16:19	16:30	1/11/2009	4:55:32 PM	25	23	Weekend/ Holiday	< 30 minutes
1/17/2009	4:50:00 PM	104 south main st	ROCHESTER	NH	Kevin Ruel	kelliherk	9000	LEAK INSIDE	217065207	5	0	16:55	17:02	17:02	17:02	1/17/2009	5:51:40 PM	49	12	Weekend/ Holiday	< 30 minutes
1/18/2009	1:12:00 PM	39 lafayette rd apt 2	PORTSMOUTH	NH	Kevin Ruel	waldmanr	9000	LEAK INSIDE	123456789	2	18	13:14	13:20	13:20	13:38	1/18/2009	2:11:21 PM	33	26	Weekend/ Holiday	< 30 minutes
1/24/2009	7:10:00 PM	1 spinnaker way	PORTSMOUTH	NH	Myron Gilman	kelliherk	5000	GAS LEAKS - SERVICE	498955208	7	10	19:17	19:20	19:20	19:30	1/24/2009	7:58:57 PM	28	20	Weekend/ Holiday	< 30 minutes
1/25/2009	11:57:00 AM	24 MT VERNON ST APT B	DOVER	NH	Laurie Rousseau	thompsonb	5000	GAS LEAKS - SERVICE	15265209	3	19	12:00	12:03	12:03	12:22	1/25/2009	12:42:29 PM	20	25	Weekend/ Holiday	< 30 minutes
1/31/2009	4:00:00 PM	120 BUCKMINSTER WAT	PORTSMOUTH	NH	David Emerton	kelliherk	9000	LEAK INSIDE	698465200	5	8	16:05	16:13	16:14	16:21	1/31/2009	4:43:32 PM	22	21	Weekend/ Holiday	< 30 minutes
1/31/2009	6:44:00 PM	86 CHURCH ST APT 3	GONIC	NH	David Emerton	kelliherk	9100	LEAK OUTSIDE	624065203	3	5	18:47	18:48	18:49	18:53	1/31/2009	8:05:57 PM	72	9	Weekend/ Holiday	< 30 minutes
2/1/2009	1:30:00 AM	56dunvegan woods dr	HAMPTON	NH	Myron Gilman	brophyj	9100	LEAK OUTSIDE	865365202	-7	28	1:23	1:31	1:32	1:59	2/1/2009	2:30:03 AM	31	29	Weekend/ Holiday	< 30 minutes
2/1/2009	10:15:00 AM	24 harbour rd	HAMPTON	NH	Myron Gilman	brophyj	9100	LEAK OUTSIDE	630265206	0	13	10:15	10:19	10:19	10:32	2/1/2009	10:53:14 AM	21	17	Weekend/ Holiday	< 30 minutes
2/7/2009	3:29:00 AM	26 congress st	PORTSMOUTH	NH	Kevin Ruel	waldmanr	9000	LEAK INSIDE	449965205	2	14	3:31	3:39	3:40	3:53	2/7/2009	5:11:50 AM	78	24	Weekend/ Holiday	< 30 minutes
2/14/2009	12:30:00 PM	16 AUBURN AVE	HAMPTON	NH	Kevin Clifford	thompsonb	9100	LEAK OUTSIDE	229665208	7	15	12:37	12:40	12:40	12:55	2/14/2009	1:31:47 PM	36	25	Weekend/ Holiday	< 30 minutes
2/15/2009	11:00:00 AM	152 franklin st	SEABROOK	NH	John Wiley	waldmanr	9000	LEAK INSIDE	815965209	3	22	11:03	11:06	11:10	11:28	2/15/2009	11:51:38 AM	23	28	Weekend/ Holiday	< 30 minutes
2/21/2009	2:45:00 AM	40 mt vernon	PORTSMOUTH	NH	David Emerton	brophyj	5000	GAS LEAKS - SERVICE	898075209	2	18	2:47	2:48	2:48	3:06	2/21/2009	4:25:38 AM	79	21	Weekend/ Holiday	< 30 minutes
2/21/2009	7:00:00 PM	203 MAPLEWOOD AVE	PORTSMOUTH	NH	David Emerton	kelliherk	9100	LEAK OUTSIDE	868965201	5	4	19:05	19:10	19:10	19:14	2/21/2009	8:07:49 PM	53	14	Weekend/ Holiday	< 30 minutes
2/28/2009	3:06:00 PM	6 rock st	PORTSMOUTH	NH	David Emerton	kelliherk	9100	LEAK OUTSIDE	36865203	7	19	15:13	15:14	15:14	15:33	2/28/2009	3:48:12 PM	15	27	Weekend/ Holiday	< 30 minutes
3/1/2009	2:54:00 PM	6 Cochecho Ave	ROCHESTER	NH	David Emerton	keaneb	5000	GAS LEAKS - SERVICE	259175201	3	23	14:57	14:58	14:58	15:21	3/1/2009	3:43:47 PM	22	27	Weekend/ Holiday	< 30 minutes
3/7/2009	10:40:00 AM	23 Pleasant St	EXETER	NH	John Wiley	keaneb	9000	LEAK INSIDE	215575207	14	0	10:54	11:07	11:07	11:07	3/7/2009	11:16:49 AM	9	27	Weekend/ Holiday	< 30 minutes
3/8/2009	5:04:00 PM	9 gonik road	ROCHESTER	NH	David Emerton	kelliherk	9000	LEAK INSIDE	265575200	1	11	17:05	17:07	17:07	17:18	3/8/2009	5:52:44 PM	34	14	Weekend/ Holiday	< 30 minutes
3/8/2009	6:06:00 PM	40 CHESTNUT	DOVER	NH	David Emerton	kelliherk	9000	LEAK INSIDE	265575207	2	7	18:08	18:09	18:09	18:16	3/8/2009	6:36:25 PM	20	10	Weekend/ Holiday	< 30 minutes
3/15/2009	9:14:00 AM	5 Ridgecrest DR	EXETER	NH	John Wiley	keaneb	9000	LEAK INSIDE	821575208	5	5	9:19	9:22	9:23	9:27	3/15/2009	9:53:42 AM	26	13	Weekend/ Holiday	< 30 minutes
3/15/2009	5:48:00 PM	395 Ocean Blvd	HAMPTON	NH	John Wiley	thompsonb	9100	LEAK OUTSIDE	251575208	12	11	18:00	18:03	18:01	18:14	3/15/2009	6:33:54 PM	19	26	Weekend/ Holiday	< 30 minutes
3/15/2009	8:14:00 PM	39 Chestnut St Apt C	ROCHESTER	NH	Kevin Ruel	thompsonb	5000	GAS LEAKS - SERVICE	842375203	4	18	20:18	20:25	20:25	20:43	3/15/2009	9:08:39 PM	25	29	Weekend/ Holiday	< 30 minutes
3/21/2009	9:15:00 PM	13 winter st	DOVER	NH	David Emerton	leonardt	9100	LEAK OUTSIDE	98975200	5	8	21:20	21:21	21:21	21:29	3/21/2009	9:49:04 PM	20	14	Weekend/ Holiday	< 30 minutes
3/22/2009	8:54:00 AM	44 langdale Drive	HAMPTON	NH	John Wiley	skinnerk	9000	LEAK INSIDE	813775208	4	11	8:58	8:59	8:59	9:10	3/22/2009	9:18:38 AM	8	16	Weekend/ Holiday	< 30 minutes
3/29/2009	11:34:00 AM	6 fox rd	HAMPTON	NH	Myron Gilman	waldmanr	5000	GAS LEAKS - SERVICE	671285209	2	25	11:36	11:39	11:39	12:04	3/29/2009	12:26:00 PM	22	30	Weekend/ Holiday	< 30 minutes
3/29/2009	2:43:00 PM	RTE 95 SB	SEABROOK	NH	Myron Gilman	waldmanr	9100	LEAK OUTSIDE	849185000	2	19	14:45	14:52	14:52	15:11	3/29/2009	3:33:02 PM	22	28	Weekend/ Holiday	< 30 minutes
4/4/2009	11:14:00 AM	150 Central Ave	DOVER	NH	David Emerton	skinnerk	9100	LEAK OUTSIDE	471385202	1	5	11:15	11:17	11:17	11:22	4/4/2009	1:09:26 PM	107	8	Weekend/ Holiday	< 30 minutes
4/5/2009	1:35:00 PM	8 lafayette st 1flr	ROCHESTER	NH	David Emerton	waldmanr	9000	LEAK INSIDE	412385202	3	15	13:38	13:39	13:39	13:54	4/5/2009	2:08:08 PM	14	19	Weekend/ Holiday	< 30 minutes
4/18/2009	6:23:00 PM	182 Market St apt 3	PORTSMOUTH	NH	David Emerton	keaneb	9000	LEAK INSIDE	496885201	15	14	18:38	18:39	18:39	18:53	4/18/2009	7:17:05 PM	24	30	Weekend/ Holiday	< 30 minutes
4/18/2009	7:17:00 PM	612 Springbrook Cir	PORTSMOUTH	NH	David Emerton	keaneb	5000	GAS LEAKS - SERVICE	829685	7	6	19:24	19:26	19:27	19:32	4/18/2009	7:48:58 PM	16	15	Weekend/ Holiday	< 30 minutes
5/16/2009	9:05:00 AM	115 PORTLAND AVE STE C	DOVER	NH	kingdan	John Ridge	9100	LEAK OUTSIDE	28195204	13	3	9:18	9:19	9:20	9:22	5/16/2009	12:50:19 PM	208	17	Weekend/ Holiday	< 30 minutes
5/16/2009	7:26:00 PM	98 MAIN ST	ROCHESTER	NH	kingdan	Scott Lacouture	9100	LEAK OUTSIDE	283895209	19	-10	19:45	19:47	19:37	19:37	5/16/2009	7:49:35 PM	12	11	Weekend/ Holiday	< 30 minutes
5/23/2009	10:02:00 AM	30 cross st	SALEM	NH	John Wiley	Scott Lacouture	5000	GAS LEAKS - SERVICE	607795206	4	24	10:06	10:06	10:07	10:30	5/23/2009	10:43:25 AM	13	28	Weekend/ Holiday	< 30 minutes
5/23/2009	6:53:00 PM	38 EXETER FARM RD	EXETER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	437795206	11	1	19:04	19:05	19:06	19:06	5/23/2009	7:18:19 PM	12	13	Weekend/ Holiday	< 30 minutes
5/23/2009	8:37:00 PM	45 BOXWOOD LN	DOVER	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	253006209	12	11	20:49	20:53	20:53	21:04	5/23/2009	9:14:41 PM	10	27	Weekend/ Holiday	< 30 minutes
5/24/2009	9:30:00 AM	10 BRADSTREET RD	HAMPTON	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	6530062	9	7	9:39	9:41	9:42	9:48	5/24/2009	10:07:24 AM	19	18	Weekend/ Holiday	< 30 minutes
6/6/2009	2:22:00 PM	100 ALBANY ST	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	33106203	12	15	14:34	14:34	14:35	14:49	6/6/2009	3:09:24 PM	20	27	Weekend/ Holiday	< 30 minutes
6/6/2009	3:44:00 PM	5 GOOKIN CT. APT 3-11 BLDG MSTR	HAMPTON	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	633106203	11	1	15:55	15:57	15:58	15:58	6/6/2009	4:37:34 PM	39	14	Weekend/ Holiday	< 30 minutes
6/13/2009	6:43:00 PM	285 WINNACUNNET RD APT 3	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	688306203	9	15	18:52	18:56	18:56	19:11	6/13/2009	7:21:03 PM	10	28	Weekend/ Holiday	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
6/14/2009	2:10:00 PM	30 NUDD AVE APT REAR	HAMPTON	NH	John Wiley	John Ridge	9100	LEAK OUTSIDE	203106204	10	5	14:20	14:22	14:23	14:27	6/14/2009	2:46:39 PM	19	17	Weekend/ Holiday	< 30 minutes
6/21/2009	12:26:00 PM	UNKNOWN	DOVER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	816906209	13	5	12:39	12:41	12:42	12:46	6/21/2009	2:32:59 PM	106	20	Weekend/ Holiday	< 30 minutes
6/28/2009	2:47:00 PM	55 LOVELL ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	838116200	7	20	14:54	14:56	14:56	15:16	6/28/2009	4:06:49 PM	50	29	Weekend/ Holiday	< 30 minutes
6/28/2009	8:04:00 PM	62 COURT ST.	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	248116200	10	6	20:14	20:15	20:15	20:21	6/28/2009	9:12:46 PM	51	17	Weekend/ Holiday	< 30 minutes
8/8/2009	7:01:31 PM	292 MIDDLE RD	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9106	LEAK OUTSIDE	WF0402145N	6	18	19:07	19:11	19:12	19:29	8/8/2009	8:15:03 PM	46	28	Weekend/ Holiday	< 30 minutes
8/9/2009	10:33:02 AM	110 ASH ST	PORTSMOUTH	NH	David Emerton	John Ridge	9100	LEAK OUTSIDE	WF0402152N	6	5	10:39	10:39	10:39	10:44	8/9/2009	11:35:38 AM	51	11	Weekend/ Holiday	< 30 minutes
8/22/2009	12:33:38 PM	29 RIDGEWOOD DR Pst. 7	ATKINSON	NH	Troy Kimball	Jason Brooks	900E	LEAK INSIDE	WF0403655N	3	23	12:36	12:40	12:41	13:03	8/22/2009	1:32:51 PM	29	30	Weekend/ Holiday	< 30 minutes
8/23/2009	5:55:12 PM	855 ISLINGTON ST Apt. B-1	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF0403685N	2	11	17:57	17:57	17:58	18:08	8/23/2009	6:39:37 PM	31	13	Weekend/ Holiday	< 30 minutes
9/5/2009	8:56:33 AM	6 CONCORD AVE	HAMPTON	NH	Kurt House	Mark Severens	9000	LEAK INSIDE	WF0405137N	1	15	8:57	8:58	8:58	9:13	9/5/2009	9:42:21 AM	29	17	Weekend/ Holiday	< 30 minutes
9/5/2009	9:46:20 AM	665 CENTRAL AVE	DOVER	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0405139N	9	12	9:55	9:55	9:55	10:07	9/5/2009	10:26:25 AM	19	21	Weekend/ Holiday	< 30 minutes
9/5/2009	11:41:18 AM	11 LONGLEAF LN	SOMERSWORTH	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0405149N	4	15	11:45	11:48	11:48	12:03	9/5/2009	12:52:38 PM	49	22	Weekend/ Holiday	< 30 minutes
9/6/2009	10:45:03 AM	913 OCEAN BLVD	HAMPTON	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0405168N	5	23	10:50	10:50	10:51	11:13	9/6/2009	12:27:31 PM	74	28	Weekend/ Holiday	< 30 minutes
9/7/2009	11:28:44 AM	127 PARROTT AVE	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0405179N	2	6	11:30	11:34	11:34	11:40	9/7/2009	12:28:53 PM	48	12	Weekend/ Holiday	< 30 minutes
9/7/2009	8:36:04 PM	24 PINE ST	ROCHESTER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0405181N	4	17	20:40	20:49	20:49	21:06	9/7/2009	9:17:38 PM	11	30	Weekend/ Holiday	< 30 minutes
9/12/2009	10:00:34 AM	179 LINCOLN AVE	PORTSMOUTH	NH	David Emerton	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0405768N	6	8	10:06	10:06	10:06	10:14	9/12/2009	10:31:50 AM	17	14	Weekend/ Holiday	< 30 minutes
9/12/2009	12:49:26 PM	5 SILVER BROOK RD	SALEM	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0405773N	2	21	12:51	12:51	12:51	13:12	9/12/2009	1:49:34 PM	37	23	Weekend/ Holiday	< 30 minutes
9/13/2009	10:19:17 AM	23 BROWNING DR	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0405783N	2	13	10:21	10:21	10:22	10:34	9/13/2009	10:59:13 AM	25	15	Weekend/ Holiday	< 30 minutes
9/19/2009	11:01:53 AM	6 H ST	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0406429N	2	10	11:03	11:08	11:10	11:18	9/19/2009	11:26:28 AM	8	17	Weekend/ Holiday	< 30 minutes
9/19/2009	11:27:56 AM	78 KINGS HWY	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0406432N	1	8	11:28	11:28	11:29	11:36	9/19/2009	11:51:02 AM	15	9	Weekend/ Holiday	< 30 minutes
9/19/2009	12:58:45 PM	1 MARSH LN Apt. #1A	PORTSMOUTH	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	WF0406439N	1	16	12:59	13:05	13:05	13:21	9/19/2009	1:49:17 PM	28	23	Weekend/ Holiday	< 30 minutes
9/19/2009	9:04:22 PM	11 KIRSTEN ST	ROCHESTER	NH	Kevin Clifford	John Ridge	9100	LEAK OUTSIDE	WF0406457N	2	17	21:06	21:12	21:12	21:29	9/19/2009	10:05:16 PM	36	25	Weekend/ Holiday	< 30 minutes
9/20/2009	1:57:19 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0406465N	2	24	13:59	14:03	14:04	14:27	9/20/2009	2:33:58 PM	6	30	Weekend/ Holiday	< 30 minutes
9/20/2009	4:16:06 PM	14 EMERSON RD	DOVER	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0406469N	1	14	16:18	16:18	16:18	16:32	9/20/2009	4:54:17 PM	22	16	Weekend/ Holiday	< 30 minutes
10/3/2009	10:46:59 AM	41 SUMMER ST Apt. 3 Pst. APT	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0407886N	1	14	10:47	10:48	10:48	11:02	10/3/2009	11:18:19 AM	16	16	Weekend/ Holiday	< 30 minutes
10/3/2009	1:37:51 PM	337 PORTLAND ST Pst. A	ROCHESTER	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0407894N	2	24	13:39	13:40	14:04	14:04	10/3/2009	4:26:08 PM	142	27	Weekend/ Holiday	< 30 minutes
10/3/2009	3:48:27 PM	426 WINNACUNNET RD Pst. 2	HAMPTON	NH	Kurt House	Mark Severens	9100	LEAK OUTSIDE	WF0407898N	1	13	15:49	15:55	15:55	16:08	10/3/2009	4:27:57 PM	19	20	Weekend/ Holiday	< 30 minutes
10/11/2009	10:13:23 PM	24 KIRKLAND ST	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0408692N	3	4	22:16	22:30	22:30	22:34	10/11/2009	11:05:21 PM	31	21	Weekend/ Holiday	< 30 minutes
10/17/2009	1:16:27 AM	85 ALBANY ST Apt. 1	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0409685N	3	17	1:19	1:20	1:20	1:37	10/17/2009	2:10:14 AM	33	21	Weekend/ Holiday	< 30 minutes
10/17/2009	2:13:32 PM	902 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0409707N	2	26	14:15	14:15	14:24	14:41	10/17/2009	3:03:09 PM	22	28	Weekend/ Holiday	< 30 minutes
10/18/2009	12:09:24 PM	3 LEONARD ST	ROCHESTER	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0409736N	2	12	12:11	12:14	12:15	12:26	10/18/2009	12:47:22 PM	21	17	Weekend/ Holiday	< 30 minutes
10/25/2009	12:14:49 PM	503 CENTRAL AVE	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0410472N	4	0	12:18	12:37	12:37	12:37	10/25/2009	1:23:40 PM	46	23	Weekend/ Holiday	< 30 minutes
11/7/2009	9:01:56 AM	315 LILAC LN Apt. 3 Pst. 1FL5	DOVER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0411721N	2	16	9:03	9:04	9:06	9:20	11/7/2009	9:36:42 AM	16	19	Weekend/ Holiday	< 30 minutes
11/7/2009	10:03:41 AM	13 BROOKMOOR RD Apt. CLUB Pst. HSE	DOVER	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF0411723N	3	18	10:06	10:09	10:10	10:27	11/7/2009	10:54:38 AM	27	24	Weekend/ Holiday	< 30 minutes
11/7/2009	11:00:48 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF0411726N	2	0	11:02	11:24	11:24	11:24	11/7/2009	11:32:29 AM	8	24	Weekend/ Holiday	< 30 minutes
11/11/2009	10:23:17 AM	315 ATLANTIC AVE	SEABROOK	NH	Daniel Lafortune	John Ridge	9100	LEAK OUTSIDE	WF0411935N	1	14	10:24	10:25	10:26	10:39	11/11/2009	11:09:22 AM	30	16	Weekend/ Holiday	< 30 minutes
11/11/2009	11:14:09 AM	7 MCDONOUGH ST	PORTSMOUTH	NH	David Emerton	Michael Talls	9100	LEAK OUTSIDE	WF0411938N	1	27	11:15	11:15	11:16	11:42	11/11/2009	12:01:51 PM	19	28	Weekend/ Holiday	< 30 minutes
11/22/2009	5:32:25 PM	4 HEMLOCK ST Apt. RIGH	HAMPTON	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0412708N	2	17	17:34	17:41	17:41	17:58	11/22/2009	6:12:10 PM	14	26	Weekend/ Holiday	< 30 minutes
11/22/2009	10:54:55 PM	53 BOW ST	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF0412710N	4	1	22:58	23:18	23:19	23:19	11/23/2009	12:23:03 AM	64	25	Weekend/ Holiday	< 30 minutes
12/5/2009	9:13:02 PM	51 CHARLES ST Apt. C	ROCHESTER	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0413725N	1	6	21:14	21:26	21:26	21:32	12/5/2009	9:56:21 PM	24	19	Weekend/ Holiday	< 30 minutes
12/6/2009	5:20:15 PM	71 FOX POINT RD	NEWINGTON	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0413740N	2	10	17:22	17:29	17:29	17:39	12/6/2009	5:58:12 PM	19	19	Weekend/ Holiday	< 30 minutes
12/12/2009	11:04:38 AM	507 OCEAN BLVD Apt. 4	HAMPTON	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0414337N	4	7	11:08	11:15	11:15	11:22	12/12/2009	11:41:09 AM	19	18	Weekend/ Holiday	< 30 minutes
12/13/2009	11:00:27 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0414368N	2	13	11:02	11:09	11:10	11:22	12/13/2009	11:39:44 AM	17	22	Weekend/ Holiday	< 30 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
12/13/2009	10:38:11 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0414375N	3	17	22:41	22:51	23:08	23:08	12/13/2009	11:35:27 PM	27	30	Weekend/ Holiday	< 30 minutes
12/19/2009	11:44:30 AM	44 WHOLEY WAY	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0414902N	2	17	11:46	11:46	11:47	12:03	12/19/2009	12:18:22 PM	15	19	Weekend/ Holiday	< 30 minutes
12/26/2009	1:20:50 PM	115 COCHECO ST	DOVER	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0415246N	4	22	13:24	13:27	13:28	13:49	12/26/2009	2:35:48 PM	46	29	Weekend/ Holiday	< 30 minutes
12/26/2009	5:09:58 PM	948 ROUTE 1 BYP Pst. F	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0415252N	6	12	17:15	17:23	17:23	17:35	12/26/2009	6:04:59 PM	29	26	Weekend/ Holiday	< 30 minutes
12/27/2009	10:29:45 AM	160 WASHINGTON ST Apt. L B Pst. RETAI	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0415257N	4	11	10:33	10:44	10:44	10:55	12/27/2009	11:34:08 AM	39	26	Weekend/ Holiday	< 30 minutes
12/27/2009	8:09:51 PM	22 SURREY RUN	DOVER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF0415271N	5	19	20:14	20:18	20:18	20:37	12/27/2009	9:38:57 PM	61	28	Weekend/ Holiday	< 30 minutes

Orders responded to in 31-45 minutes: 64 (6% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	Site	Work Completed	Time	Time	Hour Class	Response		
1/5/2009	12:51:00 PM	725 LAFAYETTE RD STE 1	HAMPTON	NH	Myron Gilman	bonan	9100	LEAK OUTSIDE	444555202	16	0	13:07	13:24	13:24	13:24	1/5/2009	1:34:42 PM	10	33	Regular Hours	31-45 minutes
1/9/2009	2:48:00 PM	80 DANIEL ST	PORTSMOUTH	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	265555206	6	30	14:54	14:56	14:57	15:26	1/9/2009	4:18:41 PM	52	38	Regular Hours	31-45 minutes
1/13/2009	1:19:00 PM	18 GONIC RD	GONIC	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	61265205	16	0	13:35	13:50	13:50	13:50	1/13/2009	1:55:09 PM	5	31	Regular Hours	31-45 minutes
1/13/2009	1:21:00 PM	11 school st apt of bldg scho	ROCHESTER	NH	Kevin Clifford	bonan	9100	LEAK OUTSIDE	610355204	21	16	13:42	13:45	13:45	14:01	1/13/2009	2:30:37 PM	29	40	Regular Hours	31-45 minutes
1/13/2009	1:38:00 PM	189 n main st	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	820355204	20	9	13:58	14:08	14:09	14:17	1/13/2009	2:37:21 PM	20	39	Regular Hours	31-45 minutes
1/13/2009	2:17:00 PM	25 MADBURY RD	DURHAM	NH	Kevin Clifford	bonan	9100	LEAK OUTSIDE	291265205	22	12	14:39	14:46	14:48	14:58	1/13/2009	4:02:34 PM	64	41	Regular Hours	31-45 minutes
1/13/2009	2:45:00 PM	126 CHARLES ST	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	890955202	14	21	14:59	15:01	15:22	15:22	1/13/2009	3:52:02 PM	30	37	Regular Hours	31-45 minutes
1/13/2009	3:38:00 PM	24 CHARTER ST	EXETER	NH	Myron Gilman	bonan	9100	LEAK OUTSIDE	84655206	12	22	15:50	15:52	15:52	16:14	1/13/2009	4:53:07 PM	39	36	Regular Hours	31-45 minutes
1/19/2009	10:20:00 AM	59 CAROLYN AVE	SEABROOK	NH	Myron Gilman	Michael Tals	9100	LEAK OUTSIDE	829755206	8	22	10:28	10:31	10:31	10:53	1/19/2009	11:04:37 AM	11	33	Regular Hours	31-45 minutes
1/29/2009	1:32:00 PM	373 UNION ST.	PORTSMOUTH	NH	None	William Jones	9000	LEAK INSIDE	426665205	3	32	13:35	13:35	13:35	14:07	1/29/2009	3:10:51 PM	63	35	Regular Hours	31-45 minutes
1/29/2009	2:49:00 PM	1047 BANFIELD RD	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9100	LEAK OUTSIDE	614265202	7	15	14:56	15:10	15:15	15:25	1/29/2009	3:40:54 PM	15	36	Regular Hours	31-45 minutes
1/29/2009	3:20:00 PM	306 MARCY ST APT 1	PORTSMOUTH	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	471165208	7	24	15:27	15:32	15:33	15:56	1/29/2009	4:10:50 PM	14	36	Regular Hours	31-45 minutes
2/3/2009	8:27:00 AM	430 HIGH ST	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	882565207	16	19	8:43	8:43	8:44	9:02	2/3/2009	10:19:05 AM	77	35	Regular Hours	31-45 minutes
2/6/2009	2:33:00 PM	22 MARKET SQ	PORTSMOUTH	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	299365206	7	28	14:40	14:41	14:42	15:09	2/6/2009	4:01:11 PM	52	36	Regular Hours	31-45 minutes
2/17/2009	2:11:00 PM	46 SUNCOOK ST APT A	SEABROOK	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	85865202	15	17	14:26	14:28	14:28	14:45	2/17/2009	3:13:05 PM	28	34	Regular Hours	31-45 minutes
2/18/2009	8:28:00 AM	150 W HIGH ST	SOMERSWORTH	NH	David Perreault	Michael Tals	9000	LEAK INSIDE	620075207	6	27	8:34	8:37	8:38	9:04	2/18/2009	10:00:03 AM	56	36	Regular Hours	31-45 minutes
2/19/2009	2:43:00 PM	177 MAST RD	DOVER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	71965202	13	17	14:56	14:58	14:59	15:15	2/19/2009	4:15:35 PM	60	32	Regular Hours	31-45 minutes
2/24/2009	12:12:00 PM	7 c cedarbrook vlg	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	227865206	24	9	12:36	12:38	12:40	12:47	2/24/2009	1:20:53 PM	33	35	Regular Hours	31-45 minutes
3/6/2009	11:52:00 AM	24 TORFTREE LN APT 46 BLDG LOT	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	4105752027	10	21	12:02	12:05	12:05	12:26	3/6/2009	1:21:52 PM	55	34	Regular Hours	31-45 minutes
3/16/2009	10:04:00 AM	11 HERITAGE DR	HAMPTON	NH	Myron Gilman	Michael Tals	9100	LEAK OUTSIDE	9775207	7	33	10:11	10:12	10:12	10:45	3/16/2009	12:00:53 PM	75	41	Regular Hours	31-45 minutes
3/19/2009	10:03:00 AM	34 FOLLY MILL RD APT NEW BLDG FRONT	SEABROOK	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	5275204	10	11	10:13	10:27	10:27	10:38	3/19/2009	11:33:20 AM	55	35	Regular Hours	31-45 minutes
3/19/2009	11:23:00 AM	59 PARK ST	EXETER	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	96775202	6	26	11:29	11:30	11:33	11:56	3/19/2009	12:26:12 PM	30	33	Regular Hours	31-45 minutes
3/23/2009	7:07:00 AM	623 DENNETT ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	62108207	9	33	7:16	7:18	7:18	7:51	3/23/2009	9:50:44 AM	119	44	Regular Hours	31-45 minutes
3/23/2009	8:37:00 AM	4 FELKER ST.	GONIC	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	674575203	20	17	8:57	8:59	9:00	9:16	3/23/2009	9:41:50 AM	25	39	Regular Hours	31-45 minutes
3/24/2009	1:55:00 PM	3 PLAYHOUSE CIR	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	4370785207	9	22	14:04	14:05	14:05	14:27	3/24/2009	2:29:08 PM	2	32	Regular Hours	31-45 minutes
3/25/2009	8:21:00 AM	129 OLD DOVER RD.	ROCHESTER	NH	David Perreault	William Jones	9000	LEAK INSIDE	836385205	12	30	8:33	8:34	8:34	9:04	3/25/2009	9:32:52 AM	28	43	Regular Hours	31-45 minutes
3/30/2009	8:02:00 AM	278 LAFAYETTE RD BLDG E	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	235775203	7	25	8:09	8:10	8:10	8:35	3/30/2009	9:11:12 AM	36	33	Regular Hours	31-45 minutes
4/1/2009	7:22:00 AM	21 OAK ST	GONIC	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	10385207	37	2	7:59	8:00	8:01	8:02	4/1/2009	11:24:13 AM	202	40	Regular Hours	31-45 minutes
4/2/2009	9:19:00 AM	8 CLIFFORD ST	EXETER	NH	Myron Gilman	David Martinage	9000	LEAK INSIDE	421285202	17	15	9:36	9:36	9:37	9:51	4/2/2009	10:38:14 AM	47	32	Regular Hours	31-45 minutes
4/13/2009	12:04:00 PM	41 FRONT ST APT 1	EXETER	NH	Laurie Rousseau	Michael Tals	9000	LEAK INSIDE	286585202	3	18	12:07	12:19	12:21	12:37	4/13/2009	1:04:41 PM	27	33	Regular Hours	31-45 minutes
4/16/2009	11:44:00 AM	85 GOSLING RD	NEWINGTON	NH	Myron Gilman	Michael Tals	9100	LEAK OUTSIDE	864285204	-699	25	0:05	11:55	11:55	12:20	4/16/2009	1:00:30 PM	40	36	Regular Hours	31-45 minutes
4/28/2009	10:42:00 AM	12 RIVERVIEW TER	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	288195207	38	1	11:20	11:20	11:21	11:21	4/28/2009	12:10:02 PM	49	39	Regular Hours	31-45 minutes
5/6/2009	8:23:00 AM	2 BRENTWOOD RD	EXETER	NH	David Perreault	Michael Tals	9100	LEAK OUTSIDE	227395201	5	24	8:28	8:34	8:35	8:58	5/6/2009	9:36:38 AM	38	35	Regular Hours	31-45 minutes
5/26/2009	8:48:00 AM	41 OCEAN BLVD	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	487795206	8	26	8:56	8:57	8:57	9:23	5/26/2009	9:49:56 AM	26	35	Regular Hours	31-45 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
5/26/2009	1:52:00 PM	100A ALBANY ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	476695203	14	26	14:06	14:08	14:10	14:34	5/26/2009	2:54:47 PM	20	42	Regular Hours	31-45 minutes
5/27/2009	10:09:00 AM	153 PORTLAND AVE	DOVER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	205895208	9	25	10:18	10:19	10:21	10:44	5/27/2009	11:33:42 AM	49	35	Regular Hours	31-45 minutes
6/15/2009	7:34:00 AM	43 RAILROAD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	212606202	7	28	7:41	7:42	7:44	8:10	6/15/2009	8:29:44 AM	19	36	Regular Hours	31-45 minutes
6/16/2009	11:25:00 AM	2 KINGS HIWY APT 4	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	632116205	23	10	11:48	11:49	11:49	11:59	6/16/2009	12:30:40 PM	31	34	Regular Hours	31-45 minutes
6/23/2009	10:34:00 AM	14 BARTLETT RD BLDG GRNHSE	KENSINGTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	293016200	9	30	10:43	10:44	10:46	11:14	6/23/2009	11:35:02 AM	21	40	Regular Hours	31-45 minutes
6/25/2009	1:31:00 PM	15 HIGH ST BLDG FL 1	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	299706206	10	19	13:41	13:43	13:46	14:02	6/25/2009	2:23:09 PM	21	31	Regular Hours	31-45 minutes
6/26/2009	12:05:00 PM	12 BALLARD ST	DURHAM	NH	David Perreault	David Martinage	9000	LEAK INSIDE	695116200	9	23	12:14	12:14	12:14	12:37	6/26/2009	2:07:02 PM	90	32	Regular Hours	31-45 minutes
6/29/2009	1:17:00 PM	5 GENTIAN RD	HAMPTON	NH	Daniel Lafortune	Michael Tals	9100	LEAK OUTSIDE	17016201	7	18	13:24	13:33	13:37	13:51	6/29/2009	2:11:34 PM	20	34	Regular Hours	31-45 minutes
7/13/2009	10:12:26 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0400039N	6	24	10:18	10:19	10:21	10:43	7/13/2009	11:07:49 AM	24	31	Regular Hours	31-45 minutes
7/17/2009	9:30:53 AM	989 OCEAN BLVD Apt. 14	HAMPTON	NH	Kevin Ruel	Michael Tals	9100	LEAK OUTSIDE	WF0400326N	5	38	9:35	9:35	9:40	10:13	7/17/2009	10:37:01 AM	24	43	Regular Hours	31-45 minutes
7/24/2009	3:43:27 PM	1410 SOUTH ST	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0400978N	9	21	15:52	15:53	15:54	16:14	7/24/2009	4:36:20 PM	22	31	Regular Hours	31-45 minutes
8/13/2009	3:32:59 PM	16 NASHUA ST	SEABROOK	NH	John Wiley	Michael Tals	9000	LEAK INSIDE	WF0402573N	2	36	15:34	15:39	15:39	16:15	8/13/2009	4:38:38 PM	23	43	Regular Hours	31-45 minutes
8/27/2009	9:44:04 AM	292 STATE ST	PORTSMOUTH	NH	Mark Goldstein	Michael Tals	9000	LEAK INSIDE	WF0404175N	1	8	9:45	10:10	10:10	10:18	8/27/2009	10:47:47 AM	29	34	Regular Hours	31-45 minutes
9/3/2009	3:26:14 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0404982N	3	17	15:29	15:43	16:00	16:00	9/3/2009	4:03:08 PM	3	34	Regular Hours	31-45 minutes
9/10/2009	12:13:59 PM	411 DOVER POINT RD	DOVER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0405545N	5	24	12:18	12:23	12:23	12:47	9/10/2009	1:18:24 PM	31	34	Regular Hours	31-45 minutes
9/10/2009	12:53:07 PM	400 N MAIN ST RTE 11	ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0405552N	5	25	12:58	13:01	13:01	13:26	9/10/2009	1:52:37 PM	26	33	Regular Hours	31-45 minutes
9/11/2009	1:13:58 PM	5 CHESTNUT ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0405708N	3	20	13:16	13:26	13:26	13:46	9/11/2009	2:17:35 PM	31	33	Regular Hours	31-45 minutes
10/1/2009	8:04:28 AM	1 WASHINGTON CTR	DOVER	NH	Mark Goldstein	Michael Tals	9000	LEAK INSIDE	WF0407592N	1	30	8:05	8:09	8:10	8:39	10/1/2009	10:15:47 AM	96	35	Regular Hours	31-45 minutes
10/1/2009	8:59:08 AM	354 MAIN ST Apt. 2	SOMERSWORTH	NH	Kevin Ruel	Michael Tals	9000	LEAK INSIDE	WF0407601N	1	26	9:00	9:04	9:05	9:30	10/1/2009	9:53:55 AM	23	31	Regular Hours	31-45 minutes
10/5/2009	10:57:59 AM	58 WALNUT ST	ROCHESTER	NH	David Perreault	Jason Brooks	9000	LEAK INSIDE	WF0407973N	5	26	11:02	11:02	11:03	11:28	10/5/2009	12:10:29 PM	42	31	Regular Hours	31-45 minutes
10/12/2009	11:39:29 AM	159 MAIN ST	SALEM	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0408753N	3	34	11:42	11:43	11:44	12:17	10/12/2009	12:42:30 PM	25	38	Regular Hours	31-45 minutes
10/14/2009	1:06:32 PM	302 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	5000	GAS LEAKS - SERVICE	WF0409174N	3	28	13:09	13:09	13:11	13:37	10/14/2009	2:08:07 PM	31	31	Regular Hours	31-45 minutes
11/3/2009	9:34:16 AM	143 WATER ST Pst. D	EXETER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0411332N	3	34	9:37	9:39	9:41	10:13	11/3/2009	10:59:05 AM	46	39	Regular Hours	31-45 minutes
11/3/2009	3:54:55 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Michael Tals	9100	LEAK OUTSIDE	WF0411405N	2	28	15:56	16:02	16:03	16:30	11/3/2009	9:17:51 PM	287	36	Regular Hours	31-45 minutes
11/9/2009	1:13:00 PM	30 TOFTREE LN	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0411811N	21	11	13:34	13:44	13:46	13:55	11/9/2009	2:25:16 PM	30	42	Regular Hours	31-45 minutes
12/1/2009	3:51:17 PM	560 LINCOLN AVE	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0413374N	2	22	15:53	16:01	16:01	16:23	12/1/2009	5:36:02 PM	73	32	Regular Hours	31-45 minutes
12/4/2009	1:04:09 PM	2064 WOODBURY 301 Pst. 3	NEWINGTON	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0413657N	1	15	13:05	13:21	13:22	13:36	12/4/2009	1:55:59 PM	19	32	Regular Hours	31-45 minutes
12/10/2009	2:56:43 PM	404 PLEASANT ST	PORTSMOUTH	NH	Kevin Clifford	Michael Tals	5000	GAS LEAKS - SERVICE	WF0414176N	3	22	14:59	15:05	15:05	15:27	12/10/2009	3:41:05 PM	14	31	Regular Hours	31-45 minutes
12/14/2009	12:29:57 PM	75 WASHINGTON ST Apt. A	SEABROOK	NH	Daniel Lafortune	Michael Tals	9000	LEAK INSIDE	WF0414424N	3	23	12:32	12:43	12:49	13:06	12/14/2009	1:48:14 PM	42	37	Regular Hours	31-45 minutes
12/23/2009	11:24:46 AM	948 ROUTE 1 BYP Pst. F	PORTSMOUTH	NH	Kurt House	Michael Tals	9100	LEAK OUTSIDE	WF0415171N	5	27	11:29	11:36	11:39	12:03	12/23/2009	12:26:53 PM	23	39	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 62 (6% of total) for After Hours:

1/5/2009	7:31:00 PM	11 FRANKLIN HTS	ROCHESTER	NH	Kevin Clifford	Michael Tals	9100	LEAK OUTSIDE	429655209	1	18	19:32	19:46	19:46	20:04	1/5/2009	8:33:32 PM	29	33	After Hours	31-45 minutes
1/7/2009	7:14:00 PM	2 BIRCHHOLLOW LANE APT LOT BLDG 2	ROCHESTER	NH	kingdan	Michael Tals	9000	LEAK INSIDE	405455206	0	21	19:14	19:31	19:33	19:52	1/7/2009	8:49:22 PM	57	38	After Hours	31-45 minutes
1/8/2009	4:40:00 PM	66 PENNELL ST	WESTBROOK	NH	Richard Smith	Michael Tals	9100	LEAK OUTSIDE	455355203A	22	4	17:02	17:10	17:10	17:14	1/8/2009	5:48:23 PM	34	34	After Hours	31-45 minutes
1/13/2009	7:23:00 PM	16 AMAROSA DR	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	411355204	14	23	19:37	19:44	19:44	20:07	1/13/2009	8:14:49 PM	7	44	After Hours	31-45 minutes
1/22/2009	11:21:00 PM	373 broad street	PORTSMOUTH	NH	Laurie Rousseau	leonardt	5000	GAS LEAKS - SERVICE	621955208	5	9	23:26	23:50	23:52	23:59	1/23/2009	12:46:27 PM	767	38	After Hours	31-45 minutes
1/29/2009	6:28:00 PM	21 UNION ST	EXETER	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	53955203	0	27	18:28	18:33	18:34	19:00	1/29/2009	7:22:20 PM	22	32	After Hours	31-45 minutes
1/30/2009	7:23:00 PM	698 lafayette rd bldg 5	HAMPTON	NH	John Wiley	Michael Tals	9100	LEAK OUTSIDE	812855204	12	19	19:35	19:40	19:41	19:59	1/30/2009	8:43:16 PM	44	36	After Hours	31-45 minutes
2/12/2009	4:15:00 PM	62 ORCHARD ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	201965200	16	24	16:31	16:31	16:32	16:55	2/12/2009	7:10:56 PM	135	40	After Hours	31-45 minutes
2/16/2009	5:44:00 PM	395 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	24865202	16	18	18:00	18:03	17:59	18:21	2/16/2009	7:03:49 PM	42	37	After Hours	31-45 minutes
2/20/2009	8:49:00 PM	74 WATERLOO CIR	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	857375205	10	25	20:59	21:02	21:04	21:27	2/20/2009	10:02:28 PM	35	38	After Hours	31-45 minutes
2/26/2009	9:21:00 PM	24 K ST	HAMPTON	NH	Kevin Clifford	Michael Tals	9000	LEAK INSIDE	869965208	6	34	21:27	21:31	21:48	22:05	2/26/2009	10:35:05 PM	30	44	After Hours	31-45 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
2/27/2009	5:40:00 PM	29 HAMPTON RD	EXETER	NH	John Wiley	Michael Tails	9000	LEAK INSIDE	409275209	7	28	17:47	17:48	17:49	18:16	2/27/2009	6:48:06 PM	32	36	After Hours	31-45 minutes
3/4/2009	8:34:00 PM	5 NORTH AVE	PLAISTOW	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	865175208	7	30	20:41	20:42	20:43	21:12	3/4/2009	9:23:12 PM	11	38	After Hours	31-45 minutes
3/6/2009	10:55:00 PM	36 broadway apt 1	DOVER	NH	Kevin Ruel	leonardt	9000	LEAK INSIDE	8275208	4	26	22:59	23:00	23:00	23:26	3/6/2009	11:39:57 PM	13	31	After Hours	31-45 minutes
3/16/2009	10:34:00 PM	20 BEACH PLUM WAY	HAMPTON	NH	Daniel Lafortune	roosletg	9000	LEAK INSIDE	890185205	14	26	22:48	22:51	22:51	23:17	3/16/2009	11:35:15 PM	18	43	After Hours	31-45 minutes
3/31/2009	7:53:00 PM	104 DENNETT	PORTSMOUTH	NH	Mark Goldstein	Michael Tails	9000	LEAK INSIDE	649185201	4	31	19:57	19:58	19:59	20:29	3/31/2009	9:10:03 PM	41	36	After Hours	31-45 minutes
4/2/2009	7:11:00 PM	1 PINE MEADOW DR.	EXETER	NH	Myron Gilman	merhoffj	9100	LEAK OUTSIDE	824385200	23	6	19:34	19:37	19:37	19:43	4/2/2009	8:19:08 PM	36	32	After Hours	31-45 minutes
4/7/2009	5:09:00 PM	23 FIELDING LN	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	271885205	18	12	17:27	17:28	17:28	17:40	4/7/2009	5:53:38 PM	13	31	After Hours	31-45 minutes
4/9/2009	6:09:00 PM	80 PLYMOUTH ST	HAMPTON	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	689485201	11	21	18:20	18:21	18:22	18:42	4/9/2009	7:02:11 PM	20	33	After Hours	31-45 minutes
4/9/2009	7:48:00 PM	83 FORREST ST	PLAISTOW	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	21385206	7	30	19:55	20:03	20:04	20:33	4/9/2009	9:16:32 PM	43	45	After Hours	31-45 minutes
4/14/2009	8:37:00 PM	293 RICHARDS AVE	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	4444185204	7	30	20:44	20:47	20:47	21:17	4/14/2009	10:02:14 PM	45	40	After Hours	31-45 minutes
4/23/2009	5:28:00 PM	62 MAIN ST	PLAISTOW	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	91485204	6	27	17:34	17:36	17:36	18:03	4/23/2009	6:21:58 PM	18	35	After Hours	31-45 minutes
4/27/2009	6:07:00 PM	777 MIDDLE RD APT H57	PORTSMOUTH	NH	Mark Goldstein	Michael Tails	9000	LEAK INSIDE	277195209	6	30	18:13	18:15	18:15	18:45	4/27/2009	7:26:31 PM	41	38	After Hours	31-45 minutes
5/15/2009	11:27:00 PM	13 CARROLL APT A	EXETER	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	807595206	15	20	23:42	23:43	23:44	0:03	5/16/2009	12:15:49 AM	12	36	After Hours	31-45 minutes
5/26/2009	8:58:00 PM	118 MAPLEWOOD AVE APT A1	PORTSMOUTH	NH	David Emerton	Michael Tails	9000	LEAK INSIDE	216306205	5	27	21:03	21:08	21:08	21:35	5/26/2009	9:55:49 PM	20	37	After Hours	31-45 minutes
5/27/2009	7:14:00 PM	31 MAIN ST APT 1	SALEM	NH	Kevin Clifford	Michael Tails	9000	LEAK INSIDE	235106200	4	32	19:18	19:18	19:19	19:50	5/27/2009	8:17:17 PM	27	36	After Hours	31-45 minutes
6/3/2009	11:53:00 PM	802 LAFAYETTE ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	862006203	6	22	23:59	0:05	0:06	0:27	6/4/2009	12:59:25 AM	32	34	After Hours	31-45 minutes
6/10/2009	12:03:00 AM	757 OCEAN BLVD	HAMPTON	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	74606200	13	26	0:16	0:20	0:20	0:46	6/10/2009	1:27:01 AM	41	43	After Hours	31-45 minutes
6/15/2009	5:55:00 PM	16 MANOR PKWY	SALEM	NH	Kurt House	Michael Tails	9000	LEAK INSIDE	275106204	6	25	18:01	18:06	18:07	18:31	6/15/2009	7:34:24 PM	63	36	After Hours	31-45 minutes
7/8/2009	9:20:23 PM	159 FRONT ST	EXETER	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0399744N	5	20	21:25	21:35	21:35	21:55	7/8/2009	10:35:03 PM	40	35	After Hours	31-45 minutes
7/9/2009	4:12:56 PM	15 DANIEL ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0399834N	4	29	16:16	16:16	16:26	16:45	7/9/2009	6:15:02 PM	90	33	After Hours	31-45 minutes
7/9/2009	10:34:03 PM	11 GREENOUGH RD Apt. 18	PLAISTOW	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0399907N	6	25	22:40	22:43	22:44	23:08	7/10/2009	12:18:51 AM	70	34	After Hours	31-45 minutes
7/31/2009	4:44:09 PM	5 ASH ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0401622N	3	26	16:47	16:50	16:50	17:16	7/31/2009	5:24:50 PM	8	32	After Hours	31-45 minutes
8/3/2009	7:52:23 PM	90 FRONT ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0401766N	2	28	19:54	19:59	19:59	20:27	8/3/2009	8:59:08 PM	32	35	After Hours	31-45 minutes
8/31/2009	5:39:43 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0404648N	4	28	17:43	17:43	17:49	18:11	8/31/2009	7:03:33 PM	52	32	After Hours	31-45 minutes
9/2/2009	10:21:47 PM	91 OLD DOVER RD	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0404879N	2	20	22:23	22:34	22:34	22:54	9/2/2009	11:17:55 PM	23	33	After Hours	31-45 minutes
9/14/2009	9:31:28 PM	357 RICHARDS AVE	PORTSMOUTH	NH	Laurie Rousseau	Michael Tails	9100	LEAK OUTSIDE	WF0405946N	1	27	21:32	21:42	21:42	22:09	9/14/2009	10:28:09 PM	19	38	After Hours	31-45 minutes
9/15/2009	10:17:57 PM	159 FRONT ST	EXETER	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF0406058N	5	34	22:22	22:23	22:23	22:57	9/15/2009	11:43:18 PM	46	40	After Hours	31-45 minutes
9/17/2009	9:12:09 PM	11 SURREY RUN	DOVER	NH	Kevin Ruel	Michael Tails	9100	LEAK OUTSIDE	WF0406311N	1	23	21:13	21:27	21:28	21:50	9/17/2009	10:30:56 PM	40	38	After Hours	31-45 minutes
9/22/2009	9:20:07 PM	6 SCAMMON LN	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0406738N	2	16	21:22	21:37	21:38	21:53	9/22/2009	10:07:12 PM	14	33	After Hours	31-45 minutes
9/30/2009	6:56:12 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Daniel Lafortune	Michael Tails	9100	LEAK OUTSIDE	WF0407431N	4	23	7:00	7:09	7:09	7:32	9/30/2009	7:54:58 AM	22	36	After Hours	31-45 minutes
9/30/2009	8:10:28 PM	15 CULVER ST Apt. 8	PLAISTOW	NH	John Wiley	David Martinage	5000	GAS LEAKS - SERVICE	WF0407588N	2	26	20:12	20:18	20:18	20:44	9/30/2009	9:16:19 PM	32	34	After Hours	31-45 minutes
10/2/2009	4:32:30 PM	75 COURT ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0407857N	2	32	16:34	16:38	16:38	17:10	10/2/2009	5:22:50 PM	12	38	After Hours	31-45 minutes
10/2/2009	6:02:24 PM	15 LAMBERT CT	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0407871N	1	28	18:03	18:06	18:08	18:34	10/2/2009	6:53:12 PM	19	32	After Hours	31-45 minutes
10/5/2009	5:17:54 PM	3 W PINE ST Apt. 2	PLAISTOW	NH	John Wiley	Michael Tails	9100	LEAK OUTSIDE	WF0408121N	2	35	17:19	17:21	17:22	17:56	10/5/2009	6:19:34 PM	23	39	After Hours	31-45 minutes
10/21/2009	9:38:00 PM	30 TOFTREE LN	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0410196N	2	29	21:40	21:48	21:48	22:17	10/21/2009	11:44:37 PM	87	39	After Hours	31-45 minutes
10/26/2009	5:48:18 PM	286 ALDRICH RD	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0410618N	2	20	17:50	18:05	18:06	18:25	10/26/2009	6:52:11 PM	27	37	After Hours	31-45 minutes
10/27/2009	4:27:33 PM	36 ALEXANDER DR Apt. LT Pst. 30	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0410727N	1	26	16:28	16:32	16:32	16:58	10/27/2009	5:17:33 PM	19	31	After Hours	31-45 minutes
11/10/2009	7:16:24 PM	22 SOUTH RD Apt. REAR	EAST KINGSTON	NH	Troy Kimball	Michael Tails	9000	LEAK INSIDE	WF0411931N	2	31	19:18	19:18	19:19	19:49	11/10/2009	8:15:11 PM	26	33	After Hours	31-45 minutes
11/17/2009	9:13:11 PM	71 SPINNAKER WAY	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0412419N	2	28	21:15	21:21	21:21	21:49	11/17/2009	10:34:44 PM	45	36	After Hours	31-45 minutes
12/4/2009	5:26:00 PM	114 MILTON RD	ROCHESTER	NH	Kevin Ruel	Michael Tails	9100	LEAK OUTSIDE	WF0413691N	1	17	17:27	17:42	17:42	17:59	12/4/2009	7:01:12 PM	62	33	After Hours	31-45 minutes
12/7/2009	6:20:55 PM	405 PORTLAND AVE	ROLLINSFORD	NH	Kevin Clifford	Michael Tails	9100	LEAK OUTSIDE	WF0413902N	6	5	18:26	18:49	18:53	18:54	12/7/2009	7:08:53 PM	14	34	After Hours	31-45 minutes
12/8/2009	4:56:43 PM	382 S BROADWAY	SALEM	NH	John Wiley	Michael Tails	9000	LEAK INSIDE	WF0414019N	2	34	16:58	17:02	17:02	17:36	12/8/2009	6:07:30 PM	31	40	After Hours	31-45 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	
12/8/2009	8:51:52 PM	3 LANE CT	EXETER	NH	John Wiley	Michael Talls	9000	LEAK INSIDE	WF0414024N	2	18	20:53	21:10	21:10	21:28	12/8/2009	9:52:23 PM	24	37	After Hours	31-45 minutes
12/8/2009	9:57:18 PM	38 MAIN ST Apt. A	GONIC	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0414026N	5	21	22:02	22:11	22:11	22:32	12/8/2009	10:53:19 PM	21	35	After Hours	31-45 minutes
12/11/2009	4:15:36 PM	419 S BROADWAY Apt. D Pst. 1	SALEM	NH	Kurt House	Michael Talls	9100	LEAK OUTSIDE	WF0414302N	15	24	16:30	16:31	16:31	16:55	12/11/2009	5:17:37 PM	22	40	After Hours	31-45 minutes
12/11/2009	4:21:19 PM	875 OCEAN BLVD Apt. 23	HAMPTON	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	WF0414305N	1	36	16:22	16:24	16:25	17:00	12/11/2009	5:19:36 PM	19	39	After Hours	31-45 minutes
12/14/2009	4:27:28 PM	560 LINCOLN AVE	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0414467N	3	36	16:30	16:31	16:31	17:07	12/14/2009	5:38:29 PM	31	40	After Hours	31-45 minutes
12/18/2009	11:49:52 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0414890N	11	17	0:00	0:03	0:03	0:20	12/19/2009	12:59:54 AM	39	31	After Hours	31-45 minutes
12/23/2009	4:31:32 PM	19 RICHARDS AVE Apt. 3	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0415206N	3	40	16:34	16:34	16:36	17:14	12/23/2009	5:48:13 PM	34	43	After Hours	31-45 minutes
12/28/2009	4:26:50 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0415379N	4	23	16:30	16:34	16:36	16:57	12/28/2009	5:31:19 PM	34	31	After Hours	31-45 minutes
12/31/2009	4:04:10 PM	17 FAIRFIELD DR	HAMPTON	NH	John Wiley	Michael Talls	9000	LEAK INSIDE	WF0415735N	29	6	16:33	16:34	16:34	16:40	12/31/2009	5:07:09 PM	27	36	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 53 (5% of total) for Weekend/Holiday Hours:

1/1/2009	1:16:00 PM	23 spinaker	PORTSMOUTH	NH	Kevin Clifford	machadop	9100	LEAK OUTSIDE	870655206	14	25	13:30	13:36	13:37	14:01	1/1/2009	2:20:49 PM	19	45	Weekend/Holiday	31-45 minutes
1/24/2009	10:37:00 AM	877 OCEAN BLVD	HAMPTON	NH	Myron Gilman	kelliherk	9100	LEAK OUTSIDE	2222	4	30	10:41	10:50	10:50	11:20	1/24/2009	11:30:47 AM	10	43	Weekend/Holiday	31-45 minutes
1/24/2009	4:25:00 PM	388 state st	PORTSMOUTH	NH	David Emerton	kelliherk	9100	LEAK OUTSIDE	403165201	9	19	16:34	16:43	16:43	17:02	1/24/2009	5:16:53 PM	14	37	Weekend/Holiday	31-45 minutes
2/8/2009	2:06:00 PM	352 PORTSMOUTH AVE	SEABROOK	NH	Daniel Lafortune	thompsonb	9000	LEAK INSIDE	13765200	9	25	14:15	14:16	14:16	14:41	2/8/2009	2:58:49 PM	17	35	Weekend/Holiday	31-45 minutes
2/14/2009	9:57:00 AM	29 UNION ST APT UP	EXETER	NH	Kevin Clifford	thompsonb	9100	LEAK OUTSIDE	31365204	10	27	10:07	10:09	10:09	10:36	2/14/2009	10:47:12 AM	11	39	Weekend/Holiday	31-45 minutes
2/15/2009	12:17:00 PM	129 silver st	DOVER	NH	Kevin Ruel	waldmanr	9000	LEAK INSIDE	608665206	5	26	12:22	12:28	12:28	12:54	2/15/2009	10:55:41 PM	601	37	Weekend/Holiday	31-45 minutes
2/15/2009	9:21:00 PM	314 rochester hill rd apt 1K	ROCHESTER	NH	John Wiley	kelliherk	9000	LEAK INSIDE	6275205	0	35	21:21	21:22	21:23	21:57	2/15/2009	10:24:11 PM	27	36	Weekend/Holiday	31-45 minutes
2/22/2009	2:15:00 PM	7seaview ave apt 4	HAMPTON	NH	Kevin Clifford	waldmanr	5000	GAS LEAKS - SERVICE	299075209	4	39	14:19	14:20	14:20	14:59	2/22/2009	3:20:15 PM	21	44	Weekend/Holiday	31-45 minutes
3/7/2009	6:45:00 AM	137 spinnaker way	PORTSMOUTH	NH	Kevin Ruel	brophyj	5000	GAS LEAKS - SERVICE	884575207	8	25	6:53	6:58	6:59	7:23	3/7/2009	7:33:13 AM	10	38	Weekend/Holiday	31-45 minutes
3/8/2009	5:10:00 PM	699 middle street apt#1	PORTSMOUTH	NH	Daniel Lafortune	kelliherk	9000	LEAK INSIDE	68275208	2	25	17:12	17:21	17:22	17:46	3/8/2009	6:08:23 PM	22	36	Weekend/Holiday	31-45 minutes
3/14/2009	7:00:00 PM	0 hideawaypl/rte 108	SOMERSWORTH	NH	Laurie Rousseau	rogersk	9100	LEAK OUTSIDE	25675202	25	7	19:25	19:30	19:30	19:37	3/14/2009	9:04:10 PM	87	37	Weekend/Holiday	31-45 minutes
3/15/2009	9:01:00 AM	30 Spinnaker Way	PORTSMOUTH	NH	Kevin Ruel	keaneb	9000	LEAK INSIDE	218775200	5	32	9:06	9:07	9:07	9:39	3/15/2009	10:15:58 AM	36	38	Weekend/Holiday	31-45 minutes
3/28/2009	11:57:00 AM	368 Portland Street	ROCHESTER	NH	David Emerton	skinnerk	9000	LEAK INSIDE	443975208	7	28	12:04	12:06	12:06	12:34	3/28/2009	12:50:37 PM	16	37	Weekend/Holiday	31-45 minutes
4/4/2009	9:00:00 AM	64 Augusta Way Lot 18	DOVER	NH	David Emerton	skinnerk	5000	GAS LEAKS - SERVICE	641385202	3	26	9:03	9:09	9:09	9:35	4/4/2009	9:48:08 AM	13	35	Weekend/Holiday	31-45 minutes
5/3/2009	5:50:00 PM	33 HOWARD ST	PORTSMOUTH	NH	kingdan	Jason Brooks	9000	LEAK INSIDE	51195206	11	26	18:01	18:03	18:04	18:29	5/3/2009	7:13:38 PM	44	39	Weekend/Holiday	31-45 minutes
5/10/2009	11:36:00 AM	16 WESTRIDGE DR	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	812695209	27	-686	12:03	23:36	12:05	12:10	5/10/2009	12:33:19 PM	23	34	Weekend/Holiday	31-45 minutes
5/16/2009	3:07:00 PM	11 CONCORD AVE APT 11A	HAMPTON	NH	Daniel Lafortune	John Ridge	9100	LEAK OUTSIDE	863895209	14	21	15:21	15:26	15:27	15:47	5/16/2009	4:14:19 PM	27	40	Weekend/Holiday	31-45 minutes
5/30/2009	3:35:00 PM	997 OCEAN BLVD	HAMPTON	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	222006208	8	24	15:43	15:45	15:45	16:09	5/30/2009	4:28:03 PM	19	34	Weekend/Holiday	31-45 minutes
5/31/2009	11:26:00 AM	21 F ST	HAMPTON	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	42006208	7	29	11:33	11:42	11:43	12:11	5/31/2009	12:42:51 PM	31	45	Weekend/Holiday	31-45 minutes
5/31/2009	6:28:00 PM	63 LEAVITT RD	HAMPTON	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	800306200	12	24	18:40	18:42	18:42	19:06	5/31/2009	7:42:40 PM	36	38	Weekend/Holiday	31-45 minutes
6/13/2009	10:19:00 AM	2 EIGHT ST	HAMPTON	NH	John Wiley	John Ridge	9100	LEAK OUTSIDE	96706209	12	12	10:31	10:39	10:39	10:51	6/13/2009	11:39:29 AM	48	32	Weekend/Holiday	31-45 minutes
7/12/2009	10:22:12 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kurt House	John Ridge	9100	LEAK OUTSIDE	WF0400013N	11	22	10:33	10:42	10:42	11:04	7/12/2009	11:58:24 AM	54	42	Weekend/Holiday	31-45 minutes
7/18/2009	8:07:36 PM	4 FRONT ST Apt. #1	EXETER	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0400452N	2	20	20:09	20:18	20:18	20:38	7/18/2009	9:24:53 PM	46	31	Weekend/Holiday	31-45 minutes
7/19/2009	8:00:33 AM	19 F ST Apt. REAR	HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0400453N	6	24	8:06	8:15	8:15	8:39	7/19/2009	9:34:42 AM	55	39	Weekend/Holiday	31-45 minutes
8/8/2009	9:50:10 AM	82 JEFFERSON ST	PORTSMOUTH	NH	Kevin Clifford	John Ridge	9000	LEAK INSIDE	WF0402125N	6	22	9:56	10:00	10:00	10:22	8/8/2009	10:41:48 AM	19	32	Weekend/Holiday	31-45 minutes
8/29/2009	7:25:26 PM	22 POST RD	GREENLAND	NH	Kurt House	John Ridge	9000	LEAK INSIDE	WF0404477N	4	29	19:29	19:37	19:38	20:06	8/29/2009	8:42:03 PM	36	41	Weekend/Holiday	31-45 minutes
8/30/2009	12:52:25 PM	37 HAYDEN CIR Apt. LT28	HAMPTON	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0404483N	5	21	12:57	13:07	13:07	13:28	8/30/2009	1:46:21 PM	18	36	Weekend/Holiday	31-45 minutes
9/5/2009	5:01:36 PM	12 ATLANTIC AVE	SEABROOK	NH	Kurt House	John Ridge	9000	LEAK INSIDE	WF0405163N	3	34	17:04	17:12	17:12	17:46	9/5/2009	6:35:49 PM	49	45	Weekend/Holiday	31-45 minutes
9/6/2009	10:43:01 AM	2 THIRD ST	HAMPTON	NH	Kurt House	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0405167N	2	28	10:45	10:54	10:54	11:22	9/6/2009	12:04:55 PM	42	39	Weekend/Holiday	31-45 minutes
9/6/2009	10:58:57 AM	4 FRONT ST Apt. #1	EXETER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0405169N	5	24	11:03	11:12	11:12	11:36	9/6/2009	11:54:00 AM	18	38	Weekend/Holiday	31-45 minutes
9/7/2009	5:24:48 AM	66 MARCY ST	PORTSMOUTH	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0405174N	9	21	5:33	5:40	5:40	6:01	9/7/2009	6:47:53 AM	46	37	Weekend/Holiday	31-45 minutes
9/12/2009	7:28:16 AM	45 MILLER AVE	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0405758N	12	17	7:40	7:46	7:47	8:03	9/12/2009	10:00:15 AM	117	35	Weekend/Holiday	31-45 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
9/12/2009	8:54:37 AM	20 HARRIS AVE Apt. #20	HAMPTON	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0405761N	13	27	9:07	9:08	9:08	9:35	9/12/2009	10:09:40 AM	34	41	Weekend/Holiday	31-45 minutes
9/12/2009	8:01:46 PM	16 J ST Apt. 3	HAMPTON	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0405780N	3	30	20:04	20:13	20:13	20:43	9/12/2009	9:04:50 PM	21	42	Weekend/Holiday	31-45 minutes
9/20/2009	2:57:23 PM	11 SMITH AVE	HAMPTON	NH	John Wiley	Michael Talls	9000	LEAK INSIDE	WF0406466N	1	32	14:58	15:02	15:02	15:34	9/20/2009	3:48:25 PM	14	37	Weekend/Holiday	31-45 minutes
10/3/2009	4:18:58 PM	355 SPINNEY RD	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0407902N	5	30	16:23	16:25	16:27	16:55	10/3/2009	5:27:26 PM	32	37	Weekend/Holiday	31-45 minutes
10/11/2009	9:08:18 AM	3 THORNTON ST	HAMPTON	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0408674N	2	30	9:10	9:10	9:10	9:40	10/11/2009	10:00:46 AM	20	32	Weekend/Holiday	31-45 minutes
10/11/2009	6:48:22 PM	30 TOFTREE LN	DOVER	NH	Kevin Clifford	William Jones	5000	GAS LEAKS - SERVICE	WF0408687N	6	17	18:54	19:02	19:02	19:19	10/11/2009	7:50:55 PM	31	31	Weekend/Holiday	31-45 minutes
10/17/2009	3:34:36 PM	4 SHIRLEY TER	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0409716N	2	19	15:36	15:46	15:47	16:05	10/17/2009	4:26:53 PM	21	31	Weekend/Holiday	31-45 minutes
11/7/2009	4:45:33 PM	24 BOARS HEAD TER	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF0411735N	3	23	16:48	17:01	17:01	17:24	11/7/2009	5:40:14 PM	16	39	Weekend/Holiday	31-45 minutes
11/22/2009	1:22:36 PM	30 FRONT ST	EAST ROCHESTER	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0412705N	6	26	13:28	13:29	13:29	13:55	11/22/2009	2:00:30 PM	5	33	Weekend/Holiday	31-45 minutes
11/27/2009	5:52:49 PM	382 S BROADWAY	SALEM	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0413045N	2	32	17:54	17:54	17:57	18:26	11/27/2009	6:52:53 PM	26	34	Weekend/Holiday	31-45 minutes
12/5/2009	9:07:31 AM	322 LINCOLN AVE	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0413698N	2	30	9:09	9:12	9:12	9:42	12/5/2009	10:36:34 AM	54	35	Weekend/Holiday	31-45 minutes
12/5/2009	9:14:44 AM	139 SHERBURNE AVE	PORTSMOUTH	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0413700N	4	34	9:18	9:19	9:25	9:53	12/5/2009	10:19:26 AM	26	39	Weekend/Holiday	31-45 minutes
12/6/2009	7:42:22 PM	470 WINNACUNNET RD Apt. 2	HAMPTON	NH	Kurt House	Jason Brooks	9100	LEAK OUTSIDE	WF0413743N	2	24	19:44	19:53	19:53	20:17	12/6/2009	8:47:59 PM	30	35	Weekend/Holiday	31-45 minutes
12/12/2009	9:30:53 AM	820 LAFAYETTE RD 2 Pst. 3	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0414332N	2	35	9:32	9:35	9:36	10:10	12/12/2009	10:26:03 AM	16	40	Weekend/Holiday	31-45 minutes
12/12/2009	2:16:06 PM	17 DEARBORN AVE Apt. 3	HAMPTON	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0414349N	2	29	14:18	14:18	14:19	14:47	12/12/2009	2:55:42 PM	8	31	Weekend/Holiday	31-45 minutes
12/12/2009	9:07:15 PM	0 TROUBLE CALL 2009	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0414359N	4	24	21:11	21:16	21:17	21:40	12/12/2009	9:56:00 PM	16	33	Weekend/Holiday	31-45 minutes
12/12/2009	10:08:21 PM	15 HIGHLAND ST Apt. A	EAST ROCHESTER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0414360N	2	23	22:10	22:19	22:19	22:42	12/12/2009	11:11:58 PM	29	34	Weekend/Holiday	31-45 minutes
12/13/2009	7:17:06 AM	2 LAUREL CT	EXETER	NH	Daniel Lafortune	Jason Brooks	9100	LEAK OUTSIDE	WF0414362N	1	21	7:18	7:37	7:41	7:58	12/13/2009	8:28:06 AM	30	41	Weekend/Holiday	31-45 minutes
12/13/2009	8:00:50 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0414364N	2	23	8:02	8:14	8:15	8:37	12/13/2009	9:06:05 AM	29	37	Weekend/Holiday	31-45 minutes
12/13/2009	6:37:42 PM	35 MACE RD	HAMPTON	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0414373N	6	28	18:43	18:50	18:51	19:18	12/13/2009	7:43:24 PM	25	41	Weekend/Holiday	31-45 minutes
12/20/2009	10:55:59 AM	59 CLUFF RD 42 Pst. 2	SALEM	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0414924N	4	37	10:59	11:00	11:00	11:37	12/20/2009	12:03:44 PM	26	42	Weekend/Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 7 (1% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	Site	Work Completed	Time	Time	Hour Class	Response Category		
1/13/2009	1:31:00 PM	17 MAPLE ST	ROCHESTER	NH	Myron Gilman	bonan	9100	LEAK OUTSIDE	18655208	16	39	13:47	13:50	13:50	14:29	1/13/2009	2:46:37 PM	17	58	Regular Hours	46-60 minutes
1/13/2009	1:43:00 PM	175 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	660855202	13	38	13:56	14:00	14:38	14:38	1/13/2009	2:38:48 PM	0	55	Regular Hours	46-60 minutes
1/13/2009	2:35:00 PM	5A ACADEMY ST	ROCHESTER	NH	David Emerton	bonan	9100	LEAK OUTSIDE	64655206	35	1	15:10	15:27	15:28	15:28	1/13/2009	3:56:03 PM	28	53	Regular Hours	46-60 minutes
1/13/2009	2:37:00 PM	1 may st	ROCHESTER	NH	Kevin Ruel	bonan	9100	LEAK OUTSIDE	40555203	51	5	15:28	15:30	15:30	15:35	1/13/2009	3:38:35 PM	3	58	Regular Hours	46-60 minutes
4/17/2009	2:30:00 PM	3 FIR ST	SALEM	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	276985209	14	36	14:44	14:41	14:52	15:17	4/17/2009	3:34:14 PM	17	47	Regular Hours	46-60 minutes
8/5/2009	9:50:37 AM	5 SALLY SWEETS WAY 318 Pst. 3	SALEM	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	WF0401892N	1	45	9:51	9:52	10:04	10:37	8/5/2009	11:34:45 AM	57	47	Regular Hours	46-60 minutes
9/29/2009	9:21:23 AM	103 HENRY LAW AVE	DOVER	NH	Mark Goldstein	Michael Talls	9000	LEAK INSIDE	WF0407317N	1	5	9:22	10:13	10:13	10:18	9/29/2009	11:18:16 AM	60	57	Regular Hours	46-60 minutes

Orders responded to in 46-60 minutes: 9 (1% of total) for After Hours:

1/13/2009	4:01:00 PM	1A CEDARBROOK VLG	ROCHESTER	NH	Laurie Rousseau	bonan	9000	LEAK INSIDE	274955209	16	39	16:17	16:21	16:42	17:00	1/13/2009	5:06:27 PM	6	59	After Hours	46-60 minutes
3/13/2009	6:11:00 AM	458 HIGH ST	HAMPTON	NH	Daniel Lafortune	Michael Talls	9100	LEAK OUTSIDE	652775209	18	33	6:29	6:37	6:43	7:10	3/13/2009	9:06:49 AM	116	59	After Hours	46-60 minutes
3/17/2009	4:10:00 AM	Int North Ave & Main St	PLAISTOW	NH	Daniel Lafortune	roosletg	9100	LEAK OUTSIDE	270775202	56	-9	5:06	5:19	5:19	5:10	3/17/2009	5:59:01 AM	49	60	After Hours	46-60 minutes
7/9/2009	4:55:35 PM	5 SALLY SWEETS WAY Apt. 131	SALEM	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0399856N	3	46	16:58	17:01	17:07	17:47	7/9/2009	6:07:22 PM	20	52	After Hours	46-60 minutes
8/5/2009	11:49:00 PM	300 SPINNEY RD	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0401959N	5	37	23:54	0:02	0:03	0:39	8/6/2009	12:56:10 AM	17	50	After Hours	46-60 minutes
9/23/2009	9:23:45 PM	3 THIRD ST	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0406851N	2	45	21:25	21:26	21:27	22:11	9/23/2009	10:47:32 PM	36	48	After Hours	46-60 minutes
10/9/2009	6:36:17 AM	15 PINE ST Apt. MSTR	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0408523N	4	34	6:40	6:51	6:52	7:25	10/9/2009	8:51:44 AM	86	49	After Hours	46-60 minutes
10/12/2009	6:31:57 PM	295 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Talls	9000	LEAK INSIDE	WF0408854N	4	53	18:35	18:38	18:38	19:31	10/12/2009	7:55:16 PM	24	60	After Hours	46-60 minutes
12/24/2009	10:40:18 PM	6 FAIRVIEW DR	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0415231N	3	37	22:43	22:53	22:54	23:30	12/25/2009	12:08:20 AM	38	50	After Hours	46-60 minutes

Orders responded to in 46-60 minutes: 24 (2% of total) for Weekend/Holiday Hours:

1/11/2009	9:11:00 AM	247 cass st	PORTSMOUTH	NH	David Emerton	waldmanr	9100	LEAK OUTSIDE	406165205	6	44	9:17	9:24	9:25	10:08	1/11/2009	10:42:50 AM	34	57	Weekend/Holiday	46-60 minutes
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Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
1/11/2009	12:43:00 PM	507 ocean blvd apt 5	HAMPTON	NH	Daniel Lafortune	waldmanr	9100	LEAK OUTSIDE	208855207	5	37	12:48	13:01	13:08	13:38	1/11/2009	1:49:22 PM	11	55	Weekend/Holiday	46-60 minutes
1/17/2009	8:23:00 AM	0 ROCKLAND ST	PORTSMOUTH	NH	Laurie Rousseau	kelliherk	9100	LEAK OUTSIDE	652655203	17	35	8:40	8:35	8:35	9:10	1/17/2009	8:44:54 PM	694	47	Weekend/Holiday	46-60 minutes
2/7/2009	9:53:00 AM	2458 lafayette rd	PORTSMOUTH	NH	Kevin Ruel	waldmanr	9000	LEAK INSIDE	57565202	11	41	10:04	10:08	10:09	10:49	2/7/2009	11:24:25 AM	35	56	Weekend/Holiday	46-60 minutes
2/14/2009	11:14:00 AM	0 HIGH ST	HAMPTON	NH	Kevin Clifford	thompsonb	9100	LEAK OUTSIDE	87665206	10	35	11:24	11:33	11:33	12:08	2/14/2009	12:33:32 PM	25	54	Weekend/Holiday	46-60 minutes
3/7/2009	8:32:00 AM	536 Islington St Bldg master	PORTSMOUTH	NH	John Wiley	keaneb	9000	LEAK INSIDE	281965204	31	25	9:03	9:04	9:04	9:29	3/7/2009	9:41:32 AM	12	57	Weekend/Holiday	46-60 minutes
3/14/2009	6:03:00 PM	19 dumas ave apt 6	HAMPTON	NH	Kevin Clifford	rogersk	5000	GAS LEAKS - SERVICE	48775209	3	51	18:06	18:06	18:06	18:57	3/14/2009	6:58:47 PM	1	54	Weekend/Holiday	46-60 minutes
3/15/2009	4:32:00 PM	7 VETERANS PKWY	SALEM	NH	John Wiley	roosletg	9000	LEAK INSIDE	460575206	13	35	16:45	16:47	16:47	17:22	3/15/2009	5:34:08 PM	12	50	Weekend/Holiday	46-60 minutes
4/18/2009	3:43:00 PM	43 river street	SEABROOK	NH	Myron Gilman	skinnerk	5000	GAS LEAKS - SERVICE	803885202	3	38	15:46	15:52	15:53	16:30	4/18/2009	4:49:20 PM	19	47	Weekend/Holiday	46-60 minutes
5/24/2009	11:16:00 AM	25 MELBOURNE ST APT FL 1	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	853006209	7	46	11:23	11:24	11:25	12:10	5/24/2009	12:24:20 PM	14	54	Weekend/Holiday	46-60 minutes
6/6/2009	11:47:00 AM	879 STATE ST. APT 2	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	405206206	15	30	12:02	12:03	12:03	12:33	6/6/2009	1:24:45 PM	51	46	Weekend/Holiday	46-60 minutes
6/7/2009	10:14:00 AM	117 HAMPTON MDWS	HAMPTON	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	466306202	57	1	11:11	11:13	11:14	11:14	6/7/2009	11:22:57 AM	8	60	Weekend/Holiday	46-60 minutes
6/27/2009	6:26:00 PM	152 DENNETT ST.	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	894116209	17	35	18:43	18:50	18:50	19:25	6/27/2009	7:51:40 PM	26	59	Weekend/Holiday	46-60 minutes
7/12/2009	9:01:09 AM	86 BROADWAY Apt. FL 1	DOVER	NH	Laurie Rousseau	John Ridge	9000	LEAK INSIDE	WF0400012N	4	27	9:05	9:25	9:26	9:52	7/12/2009	10:13:16 AM	21	51	Weekend/Holiday	46-60 minutes
7/12/2009	12:51:58 PM	19 F ST Apt. REAR	HAMPTON	NH	Kurt House	John Ridge	9100	LEAK OUTSIDE	WF0400017N	7	41	12:58	13:07	13:08	13:48	7/12/2009	2:34:09 PM	46	57	Weekend/Holiday	46-60 minutes
7/26/2009	10:55:20 AM	71 ATLANTIC AVE	SEABROOK	NH	Daniel Lafortune	Jason Brooks	9100	LEAK OUTSIDE	WF0401004N	3	34	10:58	11:11	11:12	11:45	7/26/2009	12:38:17 PM	53	50	Weekend/Holiday	46-60 minutes
9/7/2009	10:07:38 AM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0405177N	13	41	10:20	10:25	10:25	11:06	9/7/2009	11:22:11 AM	16	59	Weekend/Holiday	46-60 minutes
9/7/2009	10:18:02 AM	52 PROSPECT ST	PORTSMOUTH	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0405178N	7	32	10:25	10:34	10:34	11:06	9/7/2009	11:37:57 AM	31	48	Weekend/Holiday	46-60 minutes
9/13/2009	10:46:49 AM	295 OCEAN BLVD	HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0405784N	6	33	10:52	10:59	10:59	11:32	9/13/2009	12:18:19 PM	46	46	Weekend/Holiday	46-60 minutes
9/27/2009	4:18:26 PM	49 CAROLAN AVE	HAMPTON	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0407094N	6	41	16:24	16:24	16:25	17:05	9/27/2009	5:32:23 PM	27	47	Weekend/Holiday	46-60 minutes
11/7/2009	9:14:47 AM	82 WAKEFIELD ST	ROCHESTER	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF0411722N	6	41	9:20	9:22	9:28	10:03	11/7/2009	10:46:59 AM	43	49	Weekend/Holiday	46-60 minutes
11/22/2009	12:06:06 PM	105 HIGH ST	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0412704N	2	40	12:08	12:23	12:24	13:03	11/22/2009	1:23:34 PM	20	57	Weekend/Holiday	46-60 minutes
11/22/2009	3:24:52 PM	0 TROUBLE CALL 2009	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0412707N	2	41	15:26	15:35	15:36	16:16	11/22/2009	4:45:06 PM	29	52	Weekend/Holiday	46-60 minutes
12/19/2009	5:55:58 PM	50 BROOKSIDE DR Apt. H5	EXETER	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0414914N	7	38	18:02	18:05	18:05	18:43	12/19/2009	8:31:55 PM	108	48	Weekend/Holiday	46-60 minutes

Orders responded to in 61-75 minutes: 4 (0% of total) for Regular Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	Site	Work Completed	Time	Time	Hour Class	Response	
1/13/2009	1:32:00 PM	76 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	420355204	25	43	13:57	14:00	14:40	14:43	1/13/2009	2:54:11 PM	11	71	Regular Hours 61-75 minutes
1/13/2009	1:47:00 PM	50 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	224955209	16	44	14:03	14:12	14:56	14:56	1/13/2009	3:02:03 PM	6	69	Regular Hours 61-75 minutes
1/13/2009	1:55:00 PM	67 CHARLES ST	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	28655208	64	8	14:59	15:00	15:00	15:08	1/13/2009	3:22:03 PM	14	73	Regular Hours 61-75 minutes
3/17/2009	12:58:00 PM	4 EAGLES NEST RDG LOT 4	SALEM	NH	John Wiley	Michael Talls	9100	LEAK OUTSIDE	857575208	25	43	13:23	13:24	13:25	14:07	3/17/2009	2:28:49 PM	21	69	Regular Hours 61-75 minutes

Orders responded to in 61-75 minutes: 5 (0% of total) for After Hours:

1/13/2009	8:48:00 PM	86 church st apt 4	GONIC	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	852265205	19	16	21:07	21:37	21:40	21:53	1/13/2009	10:07:14 PM	14	65	After Hours	61-75 minutes
2/19/2009	5:33:00 AM	46 s main st	ROCHESTER	NH	Kevin Clifford	Michael Talls	9100	LEAK OUTSIDE	894765206	32		6:05	:00	6:39	6:39	2/19/2009	7:12:48 AM	33	66	After Hours	61-75 minutes
9/29/2009	5:05:18 PM	59 CLUFF RD 41 Pst. 2	SALEM	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0407421N	2	55	17:07	17:17	17:17	18:12	9/29/2009	6:44:48 PM	32	67	After Hours	61-75 minutes
10/12/2009	8:10:29 PM	5 SILVER BROOK RD	SALEM	NH	Troy Kimball	Michael Talls	5000	GAS LEAKS - SERVICE	WF0408859N	1	59	20:11	20:16	20:16	21:15	10/12/2009	9:36:36 PM	21	65	After Hours	61-75 minutes
12/24/2009	5:14:59 PM	22 MAPLE ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0415230N	3	41	17:17	17:34	17:34	18:15	12/24/2009	6:50:39 PM	35	61	After Hours	61-75 minutes

Orders responded to in 61-75 minutes: 3 (0% of total) for Weekend/Holiday Hours:

3/14/2009	4:05:00 PM	531 manchester st	SEABROOK	NH	Kevin Clifford	rogersk	9000	LEAK INSIDE	877085205	30	32	16:35	16:36	16:36	17:08	3/14/2009	5:28:34 PM	20	63	Weekend/Holiday	61-75 minutes
4/25/2009	2:54:00 PM	30 highland ave apt frnt bldg cott	HAMPTON	NH	Daniel Lafortune	John Ridge	9100	LEAK OUTSIDE	39985202	40	19	15:34	15:40	15:40	15:59	4/25/2009	4:28:59 PM	29	65	Weekend/Holiday	61-75 minutes
5/25/2009	7:23:00 PM	11 GREENOUGH RD STE UNIT 12	PLAISTOW	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	274695203	6	57	19:29	19:34	19:34	20:31	5/25/2009	8:58:28 PM	27	68	Weekend/Holiday	61-75 minutes

Orders responded to in < 30 minutes: 508 (50% of total) for Regular Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in > 75 minutes: 19 (2% of total) for Regular Hours:																					
Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	Site	Work Completed	Time	Time	Hour Class	Response Category	
1/13/2009	1:33:00 PM	10 ACADEMY ST APT B	ROCHESTER	NH	David Emerton	bonan	9100	LEAK OUTSIDE	234655206	42	35	14:15	14:17	14:35	14:52	1/13/2009	3:04:52 PM	12	79	Regular Hours	> 75 minutes
1/13/2009	1:35:00 PM	22 ACADEMY ST APT A	ROCHESTER	NH	David Emerton	bonan	9100	LEAK OUTSIDE	461265205	39	50	14:14	14:15	15:05	15:05	1/13/2009	3:27:51 PM	22	90	Regular Hours	> 75 minutes
1/13/2009	1:39:00 PM	20 liberty st apt 1	ROCHESTER	NH	Kevin Ruel	bonan	9100	LEAK OUTSIDE	834655206	110	13	15:29	15:32	15:41	15:44	1/13/2009	3:48:26 PM	4	125	Regular Hours	> 75 minutes
1/13/2009	1:40:00 PM	13 WHITEHALL RD	ROCHESTER	NH	Kevin Ruel	bonan	9100	LEAK OUTSIDE	493955200	111	27	15:31	15:33	15:57	16:00	1/13/2009	4:05:17 PM	5	140	Regular Hours	> 75 minutes
1/13/2009	1:41:00 PM	20 columbia ave	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	861855201	84	53	15:05	15:06	15:53	15:59	1/13/2009	4:27:56 PM	28	138	Regular Hours	> 75 minutes
1/13/2009	1:42:00 PM	66 WASHINGTON ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	460855202	102	38	15:24	15:27	16:05	16:05	1/13/2009	4:11:50 PM	6	143	Regular Hours	> 75 minutes
1/13/2009	1:43:00 PM	14 MADISON AVE	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	661265205	96	33	15:19	15:21	15:51	15:54	1/13/2009	4:01:51 PM	7	131	Regular Hours	> 75 minutes
1/13/2009	1:47:00 PM	27C KNIGHT ST	ROCHESTER	NH	Kevin Ruel	bonan	9100	LEAK OUTSIDE	244655206	103	14	15:30	15:38	15:50	15:52	1/13/2009	3:55:55 PM	3	125	Regular Hours	> 75 minutes
1/13/2009	1:48:00 PM	35 CHARLES ST APT D	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	71265205	72	87	15:00	15:03	16:30	16:30	1/13/2009	4:31:45 PM	1	162	Regular Hours	> 75 minutes
1/13/2009	1:50:00 PM	30 LAFAYETTE ST APT B	ROCHESTER	NH	David Perreault	bonan	9100	LEAK OUTSIDE	470855202	71	59	15:02	15:04	15:49	16:03	1/13/2009	4:37:09 PM	34	133	Regular Hours	> 75 minutes
1/13/2009	1:50:00 PM	18 PATTON ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	270855202	89	10	15:19	15:21	15:26	15:31	1/13/2009	3:47:59 PM	16	101	Regular Hours	> 75 minutes
1/13/2009	1:56:00 PM	16 bridge st apt rear bldg sch	ROCHESTER	NH	David Emerton	bonan	9100	LEAK OUTSIDE	671855201	124	3	16:00	16:02	16:02	16:05	1/13/2009	4:54:10 PM	49	129	Regular Hours	> 75 minutes
1/13/2009	2:34:00 PM	3 WALLACE ST	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	430555203	49	70	15:23	15:27	16:21	16:37	1/13/2009	4:38:27 PM	1	123	Regular Hours	> 75 minutes
1/13/2009	2:38:00 PM	22 jackson	ROCHESTER	NH	Laurie Rousseau	bonan	9100	LEAK OUTSIDE	418655208	54	29	15:32	15:47	16:14	16:16	1/13/2009	4:21:13 PM	5	98	Regular Hours	> 75 minutes
1/13/2009	2:40:00 PM	39 FORTIER DR	ROCHESTER	NH	David Perreault	bonan	9100	LEAK OUTSIDE	224955200	23	101	15:03	15:06	16:39	16:47	1/13/2009	5:18:05 PM	31	127	Regular Hours	> 75 minutes
1/13/2009	2:43:00 PM	424 PORTLAND ST	ROCHESTER	NH	David Perreault	bonan	9100	LEAK OUTSIDE	664655206	19	155	15:02	15:06	17:19	17:41	1/13/2009	6:01:08 PM	20	178	Regular Hours	> 75 minutes
1/13/2009	2:50:00 PM	115 CHARLES ST	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	201855202	10	87	15:00	15:01	16:28	16:28	1/13/2009	4:29:57 PM	1	98	Regular Hours	> 75 minutes
1/13/2009	2:58:00 PM	35 columbia ave ste 109	ROCHESTER	NH	John Wiley	bonan	9100	LEAK OUTSIDE	871855201	6	91	15:04	15:06	16:34	16:37	1/13/2009	4:45:45 PM	8	99	Regular Hours	> 75 minutes
1/13/2009	3:12:00 PM	28 RAILROAD AVE APT FL 1	GONIC	NH	Kevin Clifford	bonan	9100	LEAK OUTSIDE	412855201	52	21	16:04	16:08	16:08	16:29	1/13/2009	5:20:49 PM	51	77	Regular Hours	> 75 minutes

Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:

Orders responded to in > 75 minutes: 1 (0% of total) for Weekend/Holiday Hours:

12/19/2009	6:28:21 PM	59 CLUFF RD 42 Pst. 2	SALEM	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0414916N	14	49	18:42	18:58	18:58	19:47	12/19/2009	8:33:50 PM	46	79	Weekend/Holiday	> 75 minutes
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Total Hours				Regular Hours				After Hours				Weekend/Holiday Hours			
Bin	Frequency	Cumulative %		Bin	Frequency	Cumulative %		Bin	Frequency	Cumulative %		Bin	Frequency	Cumulative %	
15	246	24%		15	184	31%		15	43	18%		15	19	11%	
30	512	75%		30	323	84%		30	114	67%		30	75	54%	
45	179	93%		45	64	96%		45	62	94%		45	53	84%	
60	40	97%		60	7	96%		60	9	98%		60	24	98%	
75	12	98%		75	4	97%		75	5	100%		75	3	99%	
>75	21	100%		>75	20	100%		>75	0	100%		>75	1	100%	
Total	1010			Total	602			Total	233			Total	175		

Emergency Response Times
work orders from 1/1/2010 to 12/31/2010

Orders responded to in < 30 minutes: 552 (54% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	
1/4/2010	10:15:32 AM	5 SALLY SWEETS WAY 242 Pst. 2	SALEM	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0415828N	3	16	10:18	10:20	10:20	10:36	1/4/2010	11:12:24 AM	36	21	Regular Hours < 30 minutes
1/4/2010	11:13:12 AM	1 PINE ST	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0415846N	2	13	11:15	11:16	11:17	11:29	1/4/2010	12:05:46 PM	36	16	Regular Hours < 30 minutes
1/4/2010	2:44:40 PM	11 HEATHER LN	SEABROOK	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0415871N	2	20	14:46	14:53	14:53	15:13	1/4/2010	3:34:57 PM	21	29	Regular Hours < 30 minutes
1/5/2010	11:19:38 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0415923N	0	35	11:19	11:03	11:20	11:38	1/5/2010	2:33:10 PM	175	19	Regular Hours < 30 minutes
1/5/2010	11:31:23 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0415928N	4	4	11:35	11:38	11:40	11:42	1/5/2010	12:14:00 PM	32	11	Regular Hours < 30 minutes
1/5/2010	2:18:44 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0415954N	3	16	14:21	14:22	14:22	14:38	1/5/2010	3:09:27 PM	31	20	Regular Hours < 30 minutes
1/6/2010	8:43:02 AM	25 PIERCE ST Apt. A	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0415984N	1	13	8:44	8:47	8:49	9:00	1/6/2010	9:50:07 AM	50	17	Regular Hours < 30 minutes
1/6/2010	9:53:08 AM	19 RICHARDS AVE Apt. 2	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0416007N	1	9	9:54	10:02	10:03	10:11	1/6/2010	10:34:28 AM	23	18	Regular Hours < 30 minutes
1/6/2010	12:17:58 PM	28 SOUTH ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0416045N	3	7	12:20	12:20	12:20	12:27	1/6/2010	1:01:45 PM	34	10	Regular Hours < 30 minutes
1/7/2010	10:25:39 AM	2 INDUSTRIAL WAY Pst. 2	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0416119N	2	19	10:27	10:27	10:28	10:46	1/7/2010	11:24:10 AM	38	21	Regular Hours < 30 minutes
1/8/2010	8:42:13 AM	26 FOCH AVE	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0416202N	8	6	8:50	8:50	8:51	8:56	1/8/2010	9:24:48 AM	28	14	Regular Hours < 30 minutes
1/8/2010	1:46:44 PM	180 ISLINGTON ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0416277N	1	15	13:47	13:53	13:55	14:08	1/8/2010	2:44:04 PM	36	22	Regular Hours < 30 minutes
1/11/2010	9:46:11 AM	217 WASHINGTON ST	DOVER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0416363N	2	8	9:48	9:50	9:51	9:58	1/11/2010	10:31:37 AM	33	12	Regular Hours < 30 minutes
1/11/2010	11:49:14 AM	160 MAIN ST	SALEM	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0416383N	1	5	11:50	11:50	11:51	11:55	1/11/2010	12:38:10 PM	43	6	Regular Hours < 30 minutes
1/11/2010	1:34:02 PM	117 MAIN ST Apt. B	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0416400N	1	16	13:35	13:36	13:36	13:52	1/11/2010	2:13:38 PM	21	18	Regular Hours < 30 minutes
1/14/2010	1:38:45 PM	41 MILL ST	EAST ROCHESTER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0416649N	2	22	13:40	13:41	13:42	14:03	1/14/2010	2:24:00 PM	21	25	Regular Hours < 30 minutes
1/14/2010	3:19:34 PM	56 HIGH ST	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0416666N	2	13	15:21	15:22	15:23	15:35	1/14/2010	3:49:09 PM	14	16	Regular Hours < 30 minutes
1/15/2010	8:11:34 AM	18 LAFAYETTE RD Apt. 3	NORTH HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0416699N	2	8	8:13	8:13	8:14	8:21	1/15/2010	8:39:02 AM	18	10	Regular Hours < 30 minutes
1/15/2010	1:27:36 PM	15 PISCATAQUA DR	NEWINGTON	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0416732N	1	16	13:28	13:31	13:32	13:47	1/15/2010	2:00:59 PM	13	20	Regular Hours < 30 minutes
1/19/2010	10:56:56 AM	255 ROUTE 108 Apt. ING Pst. EXIST	SOMERSWORTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0416919N	3	15	10:59	11:00	11:00	11:15	1/19/2010	11:39:19 AM	24	19	Regular Hours < 30 minutes
1/21/2010	8:25:06 AM	373 BROAD ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0417056N	1	10	8:26	8:27	8:28	8:37	1/21/2010	9:18:14 AM	41	12	Regular Hours < 30 minutes
1/21/2010	9:38:47 AM	11 J ST Apt. 1 FL	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0417064N	2	15	9:40	9:41	9:43	9:56	1/21/2010	10:20:24 AM	24	18	Regular Hours < 30 minutes
1/21/2010	10:54:15 AM	43 ANCIENT HWY	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0417072N	1	17	10:55	10:56	10:58	11:13	1/21/2010	11:57:28 AM	44	19	Regular Hours < 30 minutes
1/21/2010	11:18:50 AM	8 WILLOW ST	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0417080N	1	14	11:19	11:20	11:20	11:34	1/21/2010	12:05:51 PM	31	16	Regular Hours < 30 minutes
1/22/2010	11:50:53 AM	69 LAFAYETTE ST Pst. FL 1	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0417209N	2	7	11:52	12:03	12:05	12:10	1/22/2010	12:53:21 PM	43	20	Regular Hours < 30 minutes
1/22/2010	1:00:31 PM	159 WIBIRD ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0417237N	1	22	13:01	13:02	13:02	13:24	1/22/2010	2:25:57 PM	61	24	Regular Hours < 30 minutes
1/25/2010	12:32:58 PM	7 THOMPSON LN	DURHAM	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0417403N	2	20	12:34	12:40	12:40	13:00	1/25/2010	1:44:53 PM	44	28	Regular Hours < 30 minutes
1/25/2010	2:42:54 PM	7 F ST Apt. 3	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0417434N	2	20	14:44	14:45	14:45	15:05	1/25/2010	3:57:29 PM	52	23	Regular Hours < 30 minutes
1/26/2010	1:15:18 PM	197 W HIGH ST	SOMERSWORTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0417531N	2	20	13:17	13:17	13:18	13:37	1/26/2010	3:21:57 PM	104	22	Regular Hours < 30 minutes
1/27/2010	7:49:00 AM	5 TENTH ST Pst. FRT	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0417594N	4	19	7:53	7:56	7:57	8:15	1/27/2010	9:03:05 AM	48	26	Regular Hours < 30 minutes
1/27/2010	8:48:10 AM	17 INTERSTATE DR Apt. 19 Pst. REAR	SOMERSWORTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0417598N	3	17	8:51	8:58	8:59	9:15	1/27/2010	10:01:15 AM	46	27	Regular Hours < 30 minutes
1/27/2010	9:07:51 AM	41 LITTLEWORTH RD	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0417600N	2	23	9:09	9:11	9:12	9:34	1/27/2010	10:14:41 AM	40	27	Regular Hours < 30 minutes
1/28/2010	10:33:07 AM	100 ARTHUR F BRADY DR Apt. B Pst. SUITE	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0417669N	1	12	10:34	10:36	10:37	10:48	1/28/2010	11:25:27 AM	37	15	Regular Hours < 30 minutes
2/1/2010	8:25:09 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0417953N	3	13	8:28	8:30	8:30	8:43	2/1/2010	9:15:12 AM	32	18	Regular Hours < 30 minutes
2/1/2010	10:40:05 AM	45 HOLIDAY DR	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0417999N	1	17	10:41	10:43	10:44	11:00	2/1/2010	11:45:35 AM	45	20	Regular Hours < 30 minutes
2/1/2010	10:44:29 AM	44 LAFAYETTE RD Apt. FERN Pst. 10	NORTH HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0418000N	2	7	10:46	10:52	10:54	10:59	2/1/2010	11:19:29 AM	20	15	Regular Hours < 30 minutes
2/1/2010	1:14:16 PM	71 FRANKLIN HTS	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0418034N	6	23	13:20	13:20	13:21	13:43	2/1/2010	2:41:05 PM	58	29	Regular Hours < 30 minutes

2/1/2010	1:17:42 PM	511 SPRINGBROOK CIR	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0418035N	1	10	13:18	13:24	13:26	13:34	2/1/2010	2:17:10 PM	43	17	Regular Hours	< 30 minutes
2/1/2010	3:58:13 PM	104 BOXWOOD LN	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0418079N	1	15	15:59	15:59	16:00	16:14	2/1/2010	4:47:55 PM	33	16	Regular Hours	< 30 minutes
2/2/2010	1:12:40 PM	553 OCEAN BLVD	HAMPTON	NH	Troy Kimball	David Martinage	5000	GAS LEAKS - SERVICE	WF0418181N	2	22	13:14	13:18	13:19	13:40	2/2/2010	2:07:27 PM	27	28	Regular Hours	< 30 minutes
2/2/2010	1:14:47 PM	76 STILLWATER CIR	GONIC	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0418182N	4	16	13:18	13:19	13:20	13:35	2/2/2010	2:38:23 PM	63	21	Regular Hours	< 30 minutes
2/2/2010	3:14:34 PM	824 CENTRAL AVE	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0418209N	3	10	15:17	15:21	15:24	15:31	2/2/2010	4:01:26 PM	30	17	Regular Hours	< 30 minutes
2/3/2010	12:10:43 PM	66 MARCY ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0418297N	6	8	12:16	12:17	12:17	12:25	2/3/2010	1:21:08 PM	56	15	Regular Hours	< 30 minutes
2/3/2010	12:44:06 PM	23 PRESIDENTIAL CIR	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0418303N	2	5	12:46	12:47	12:48	12:52	2/3/2010	1:29:56 PM	37	8	Regular Hours	< 30 minutes
2/5/2010	2:59:02 PM	100 SHATTUCK WAY Pst. HOUSE	NEWINGTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0418550N	1	18	15:00	15:02	15:02	15:20	2/5/2010	3:55:32 PM	35	21	Regular Hours	< 30 minutes
2/8/2010	1:10:33 PM	280 SOUTH ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0418714N	2	8	13:12	13:12	13:13	13:20	2/8/2010	1:40:21 PM	20	10	Regular Hours	< 30 minutes
2/8/2010	1:17:59 PM	320 CORPORATE DR Pst. MAIN	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0418719N	2	16	13:19	13:20	13:23	13:36	2/8/2010	2:20:09 PM	44	19	Regular Hours	< 30 minutes
2/9/2010	8:59:40 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0418771N	1	0	9:00	9:01	9:01	9:01	2/9/2010	9:04:11 AM	3	2	Regular Hours	< 30 minutes
2/9/2010	10:29:19 AM	319 LINCOLN AVE Apt. A	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0418786N	1	8	10:30	10:34	10:38	10:42	2/9/2010	11:46:29 AM	64	13	Regular Hours	< 30 minutes
2/9/2010	10:32:25 AM	380 LAFAYETTE RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0418787N	1	16	10:33	10:35	10:37	10:51	2/9/2010	11:13:22 AM	22	19	Regular Hours	< 30 minutes
2/9/2010	2:20:15 PM	84 SILVER ST Apt. F3 Pst. APF	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0418816N	3	7	14:23	14:23	14:24	14:30	2/9/2010	3:02:45 PM	32	10	Regular Hours	< 30 minutes
2/9/2010	2:38:04 PM	59 CLUFF RD HSE Pst. 2	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0418822N	2	25	14:40	14:40	14:41	15:05	2/9/2010	3:38:41 PM	33	27	Regular Hours	< 30 minutes
2/10/2010	1:29:49 PM	12 ATLANTIC AVE Apt. 6	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0418891N	1	3	13:30	13:30	13:33	13:33	2/10/2010	1:37:32 PM	4	4	Regular Hours	< 30 minutes
2/12/2010	12:09:28 PM	581 OCEAN BLVD Apt. 26	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0419070N	1	17	12:10	12:21	12:27	12:38	2/12/2010	1:06:39 PM	28	29	Regular Hours	< 30 minutes
2/16/2010	10:47:25 AM	237 WATER ST	EXETER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0419205N	1	24	10:48	10:51	10:51	11:15	2/16/2010	12:08:06 PM	53	28	Regular Hours	< 30 minutes
2/16/2010	3:31:05 PM	2 RAYMOND DR	SEABROOK	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0419247N	13	11	15:44	15:44	15:48	15:55	2/16/2010	4:24:55 PM	29	24	Regular Hours	< 30 minutes
2/17/2010	9:13:38 AM	4 ENTERPRISE DR	SOMERSWORTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0419274N	2	12	9:15	9:17	9:18	9:29	2/17/2010	10:08:56 AM	39	16	Regular Hours	< 30 minutes
2/17/2010	3:55:57 PM	119 CONGRESS ST	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0419315N	4	24	15:59	15:59	15:59	16:23	2/17/2010	5:57:08 PM	94	28	Regular Hours	< 30 minutes
2/18/2010	8:09:12 AM	51 PINEHURST RD	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0419339N	1	10	8:10	8:13	8:13	8:23	2/18/2010	9:47:25 AM	84	14	Regular Hours	< 30 minutes
2/18/2010	12:37:38 PM	107 MAIN ST	PLAISTOW	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0419358N	2	13	12:39	12:39	12:39	12:52	2/18/2010	1:17:09 PM	25	15	Regular Hours	< 30 minutes
2/19/2010	8:18:33 AM	45 DANIELLE LN	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0419400N	2	7	8:20	8:22	8:23	8:29	2/19/2010	8:48:16 AM	19	11	Regular Hours	< 30 minutes
2/19/2010	8:37:14 AM	299 SOUTH ST Apt. MSTR	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0419406N	2	9	8:39	8:41	8:43	8:50	2/19/2010	9:50:04 AM	60	13	Regular Hours	< 30 minutes
2/19/2010	10:25:16 AM	620 LAFAYETTE RD	HAMPTON	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0419426N	1	15	10:26	10:27	10:28	10:42	2/19/2010	11:27:48 AM	45	17	Regular Hours	< 30 minutes
2/22/2010	10:27:56 AM	49 CAROLAN AVE	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0419570N	2	15	10:29	10:29	10:29	10:44	2/22/2010	11:13:27 AM	29	17	Regular Hours	< 30 minutes
2/22/2010	1:32:34 PM	9 LINCOLN ST	EXETER	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0419595N	3	3	13:35	13:35	13:35	13:38	2/22/2010	2:25:04 PM	47	6	Regular Hours	< 30 minutes
2/25/2010	12:21:36 PM	25 MILL ST	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0419828N	5	12	12:26	12:26	12:28	12:38	2/25/2010	1:12:38 PM	34	17	Regular Hours	< 30 minutes
2/25/2010	2:19:19 PM	257 N MAIN ST Apt. C	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0419843N	5	20	14:24	14:25	14:25	14:45	2/25/2010	3:16:53 PM	31	26	Regular Hours	< 30 minutes
2/26/2010	7:58:03 AM	24 PLAISTOW RD Apt. UNIT Pst. REAR	PLAISTOW	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0419882N	1	22	7:59	8:00	8:02	8:22	2/26/2010	8:42:05 AM	20	24	Regular Hours	< 30 minutes
2/26/2010	8:32:10 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0419885N	2	13	8:34	8:34	8:38	8:47	2/26/2010	8:58:56 AM	11	15	Regular Hours	< 30 minutes
2/26/2010	2:22:51 PM	438 STATE ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0419915N	6	6	14:28	14:31	14:33	14:37	2/26/2010	3:36:56 PM	59	15	Regular Hours	< 30 minutes
2/26/2010	3:00:55 PM	331 OCEAN BLVD	HAMPTON	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0419924N	3	14	15:03	15:04	15:06	15:18	2/26/2010	3:32:27 PM	14	18	Regular Hours	< 30 minutes
3/1/2010	10:59:15 AM	30 SURREY RUN	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0420086N	4	8	11:03	11:04	11:06	11:12	3/1/2010	11:51:24 AM	39	13	Regular Hours	< 30 minutes
3/1/2010	11:00:45 AM	23 UNION ST	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0420087N	5	21	11:05	11:08	11:09	11:29	3/1/2010	12:21:49 PM	52	29	Regular Hours	< 30 minutes
3/1/2010	1:03:49 PM	5 ALUMNI DR Apt. GY Pst. SYNER	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0420111N	4	8	13:07	13:07	13:08	13:15	3/1/2010	1:33:38 PM	18	12	Regular Hours	< 30 minutes
3/2/2010	9:05:23 AM	25 OLD DOVER RD Pst. K	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0420161N	1	10	9:06	9:07	9:08	9:17	3/2/2010	10:06:07 AM	49	12	Regular Hours	< 30 minutes
3/2/2010	1:30:26 PM	109 MADBURY LN Apt. 33	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0420191N	3	12	13:33	13:33	13:34	13:45	3/2/2010	2:58:25 PM	73	15	Regular Hours	< 30 minutes
3/3/2010	9:41:08 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0420239N	4	10	9:45	9:45	9:46	9:55	3/3/2010	10:42:50 AM	47	14	Regular Hours	< 30 minutes

3/3/2010	10:08:45 AM	2 FAIRVIEW DR	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0420240N	1	7	10:10	10:10	10:11	10:17	3/3/2010	10:42:01 AM	25	9	Regular Hours	< 30 minutes
3/3/2010	12:15:48 PM	6 ELA ST	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0420259N	2	12	12:17	12:18	12:20	12:30	3/3/2010	1:34:59 PM	64	15	Regular Hours	< 30 minutes
3/3/2010	3:18:24 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0420304N	7	7	15:25	15:33	15:33	15:40	3/3/2010	3:58:12 PM	18	22	Regular Hours	< 30 minutes
3/5/2010	11:08:10 AM	140 THORNTON ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0420395N	1	11	11:09	11:10	11:11	11:21	3/5/2010	12:16:11 PM	55	13	Regular Hours	< 30 minutes
3/5/2010	12:30:59 PM	419 S BROADWAY Pst. 1	SALEM	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0420407N	3	22	12:33	12:35	12:36	12:57	3/5/2010	1:23:36 PM	26	27	Regular Hours	< 30 minutes
3/5/2010	1:08:53 PM	25 RAILROAD AVE	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0420414N	2	12	13:10	13:13	13:13	13:25	3/5/2010	1:42:56 PM	17	17	Regular Hours	< 30 minutes
3/8/2010	9:27:51 AM	9 NORTHEASTERN BLVD	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0420493N	3	25	9:30	9:31	9:31	9:56	3/8/2010	10:38:21 AM	42	29	Regular Hours	< 30 minutes
3/8/2010	12:56:44 PM	81 OCEAN DR	SEABROOK	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0420513N	4	12	13:00	13:03	13:03	13:15	3/8/2010	1:59:04 PM	44	19	Regular Hours	< 30 minutes
3/8/2010	1:12:57 PM	58 CHESTNUT ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0420517N	2	12	13:14	13:15	13:15	13:27	3/8/2010	3:53:10 PM	146	15	Regular Hours	< 30 minutes
3/10/2010	7:51:01 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0420665N	3	22	7:54	7:54	7:59	8:16	3/10/2010	9:22:05 AM	66	25	Regular Hours	< 30 minutes
3/10/2010	9:17:06 AM	22 S MAIN ST	ROCHESTER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0420670N	1	12	9:18	9:19	9:21	9:31	3/10/2010	10:15:20 AM	44	14	Regular Hours	< 30 minutes
3/10/2010	9:52:21 AM	663 STATE ST Apt. HSE M	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0420674N	4	6	9:56	9:56	9:56	10:02	3/10/2010	10:30:04 AM	28	10	Regular Hours	< 30 minutes
3/11/2010	9:15:54 AM	21 WOODMAN RD	DURHAM	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0420753N	1	27	9:16	9:17	9:19	9:44	3/11/2010	10:28:05 AM	44	29	Regular Hours	< 30 minutes
3/11/2010	9:21:25 AM	60 STRAFFORD AVE Apt. WOOD Pst. SIDE	DURHAM	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0420754N	7	16	9:28	9:29	9:29	9:45	3/11/2010	10:18:49 AM	33	24	Regular Hours	< 30 minutes
3/11/2010	1:38:02 PM	59 OAK ST Apt. 2	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0420776N	2	9	13:40	13:41	13:41	13:50	3/11/2010	3:51:28 PM	121	12	Regular Hours	< 30 minutes
3/11/2010	2:03:41 PM	15 CULVER ST Apt. 16	PLAISTOW	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0420782N	2	5	14:05	14:05	14:06	14:10	3/11/2010	2:38:12 PM	28	7	Regular Hours	< 30 minutes
3/11/2010	3:33:27 PM	564 MIDDLE ST	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0420795N	3	11	15:36	15:39	15:39	15:50	3/11/2010	4:02:26 PM	12	17	Regular Hours	< 30 minutes
3/12/2010	9:10:24 AM	1 WASHINGTON ST	DOVER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0420838N	1	11	9:11	9:12	9:13	9:23	3/12/2010	10:22:41 AM	59	13	Regular Hours	< 30 minutes
3/12/2010	9:20:51 AM	24 CROSBY RD Pst. 5	DOVER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0420842N	1	20	9:21	9:24	9:24	9:44	3/12/2010	10:29:11 AM	45	24	Regular Hours	< 30 minutes
3/12/2010	10:33:47 AM	8 ALDER LN	DOVER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0420851N	4	16	10:37	10:39	10:39	10:55	3/12/2010	11:33:28 AM	38	22	Regular Hours	< 30 minutes
3/12/2010	2:45:50 PM	252 DENNETT ST	PORTSMOUTH	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0420900N	2	12	14:47	14:47	14:48	14:59	3/12/2010	3:45:22 PM	46	14	Regular Hours	< 30 minutes
3/15/2010	7:43:04 AM	122 S MAIN ST	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0420966N	2	13	7:45	7:46	7:47	7:59	3/15/2010	8:14:28 AM	15	16	Regular Hours	< 30 minutes
3/15/2010	8:05:24 AM	7 HAM ST	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0420970N	1	21	8:06	8:08	8:08	8:29	3/15/2010	8:49:03 AM	20	24	Regular Hours	< 30 minutes
3/16/2010	9:18:40 AM	601 ISLINGTON ST	PORTSMOUTH	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0421086N	1	4	9:19	9:20	9:22	9:24	3/16/2010	10:23:46 AM	59	6	Regular Hours	< 30 minutes
3/17/2010	9:04:24 AM	23 WINGATE LN	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0421167N	3	19	9:07	9:08	9:08	9:27	3/17/2010	11:46:49 AM	139	23	Regular Hours	< 30 minutes
3/17/2010	9:53:47 AM	19 HEDMAN AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0421176N	3	12	9:56	9:58	9:59	10:10	3/17/2010	10:37:40 AM	27	17	Regular Hours	< 30 minutes
3/17/2010	10:32:29 AM	179 MCDONOUGH ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0421180N	4	9	10:36	10:36	10:38	10:45	3/17/2010	12:39:29 PM	114	13	Regular Hours	< 30 minutes
3/17/2010	11:18:32 AM	14 UNION ST	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0421187N	2	5	11:20	11:28	11:29	11:33	3/17/2010	11:44:57 AM	11	15	Regular Hours	< 30 minutes
3/17/2010	11:28:26 AM	7 HIGHLAND AVE	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0421191N	1	15	11:29	11:33	11:34	11:48	3/17/2010	12:09:16 PM	21	20	Regular Hours	< 30 minutes
3/17/2010	2:42:19 PM	7 HIGHLAND AVE	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0421230N	2	12	14:44	14:44	14:45	14:56	3/17/2010	3:04:40 PM	8	14	Regular Hours	< 30 minutes
3/18/2010	7:58:01 AM	37 OAK ST	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0421264N	3	24	8:01	8:03	8:04	8:27	3/18/2010	9:07:50 AM	40	29	Regular Hours	< 30 minutes
3/19/2010	9:24:09 AM	35 MAIN ST	PLAISTOW	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0421355N	0	18	9:24	9:27	9:27	9:45	3/19/2010	10:05:23 AM	20	21	Regular Hours	< 30 minutes
3/22/2010	11:47:10 AM	309 PORTSMOUTH AVE	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0421477N	2	15	11:49	11:50	11:50	12:05	3/22/2010	12:35:49 PM	30	18	Regular Hours	< 30 minutes
3/23/2010	12:40:09 PM	36 LITTLEWORTH RD Apt. UNIT	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0421659N	1	5	12:41	12:52	12:54	12:57	3/23/2010	1:11:09 PM	14	17	Regular Hours	< 30 minutes
3/24/2010	7:56:04 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0421717N	1	19	7:57	7:57	7:57	8:16	3/24/2010	8:30:54 AM	14	20	Regular Hours	< 30 minutes
3/24/2010	9:37:46 AM	187 MCDONOUGH ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0421727N	4	8	9:41	9:42	9:43	9:50	3/24/2010	10:06:30 AM	16	13	Regular Hours	< 30 minutes
3/24/2010	3:41:25 PM	39 BOW ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0421774N	3	15	15:44	15:44	15:47	15:59	3/24/2010	4:53:28 PM	54	18	Regular Hours	< 30 minutes
3/25/2010	10:39:50 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0421815N	2	21	10:41	10:47	10:48	11:08	3/25/2010	12:26:15 PM	78	29	Regular Hours	< 30 minutes
3/25/2010	10:54:16 AM	20 LENOX ST	SOMERSWORTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0421819N	3	23	10:57	10:58	10:58	11:21	3/25/2010	11:52:32 AM	31	27	Regular Hours	< 30 minutes
3/25/2010	2:27:18 PM	40 CONGRESS ST Apt. FL 2	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0421854N	1	17	14:28	14:29	14:31	14:46	3/25/2010	3:28:38 PM	42	19	Regular Hours	< 30 minutes

3/26/2010	9:36:12 AM	774 PORTLAND ST	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0421902N	4	21	9:40	9:43	9:44	10:04	3/26/2010	10:36:04 AM	32	28	Regular Hours	< 30 minutes
3/29/2010	1:38:08 PM	25 HIGHLAND AVE Pst. UP	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0422069N	2	4	13:40	13:43	13:44	13:47	3/29/2010	2:17:08 PM	30	9	Regular Hours	< 30 minutes
3/29/2010	1:46:16 PM	14 UNION ST	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0422073N	3	16	13:49	13:50	13:51	14:06	3/29/2010	2:48:49 PM	42	20	Regular Hours	< 30 minutes
3/31/2010	10:55:33 AM	586 BROAD ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0422341N	2	16	10:57	10:58	10:59	11:14	3/31/2010	11:43:39 AM	29	19	Regular Hours	< 30 minutes
4/1/2010	9:55:58 AM	6 GREENLEAF DR	SEABROOK	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0422467N	6	17	10:01	10:01	10:03	10:18	4/1/2010	10:56:25 AM	38	23	Regular Hours	< 30 minutes
4/1/2010	10:21:24 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0422469N	3	21	10:24	10:24	10:25	10:45	4/1/2010	11:18:20 AM	33	24	Regular Hours	< 30 minutes
4/1/2010	12:42:45 PM	51 SUMMER ST Apt. A	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0422491N	3	20	12:45	12:46	12:49	13:06	4/1/2010	1:45:24 PM	39	24	Regular Hours	< 30 minutes
4/2/2010	9:34:54 AM	280 SOUTH ST	PORTSMOUTH	NH	John Wiley	David Martinage	5000	GAS LEAKS - SERVICE	WF0422568N	3	6	9:37	9:38	9:39	9:44	4/2/2010	10:03:10 AM	19	10	Regular Hours	< 30 minutes
4/2/2010	1:23:14 PM	845 LAFAYETTE RD	SEABROOK	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0422650N	3	22	13:26	13:27	13:28	13:49	4/2/2010	2:09:22 PM	20	26	Regular Hours	< 30 minutes
4/2/2010	1:39:43 PM	5 BAKER ST Apt. FL4	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0422651N	2	13	13:41	13:41	13:42	13:54	4/2/2010	2:11:00 PM	17	15	Regular Hours	< 30 minutes
4/5/2010	1:40:32 PM	373 S BROADWAY	SALEM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0422837N	4	25	13:44	13:45	13:45	14:10	4/5/2010	3:23:59 PM	73	30	Regular Hours	< 30 minutes
4/5/2010	3:05:32 PM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0422848N	2	7	15:07	15:07	15:07	15:14	4/5/2010	4:55:01 PM	101	9	Regular Hours	< 30 minutes
4/6/2010	7:49:26 AM	55 LOVELL ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0422875N	4	20	7:53	7:54	7:55	8:14	4/6/2010	9:09:27 AM	55	25	Regular Hours	< 30 minutes
4/6/2010	11:07:19 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0422899N	2	17	11:09	11:10	11:13	11:27	4/6/2010	11:55:53 AM	28	20	Regular Hours	< 30 minutes
4/6/2010	3:43:27 PM	42 DUNVEGAN WOODS DR Pst. 7	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0422931N	2	10	15:45	15:45	15:45	15:55	4/6/2010	4:10:03 PM	15	12	Regular Hours	< 30 minutes
4/7/2010	1:48:41 PM	30 CONSTITUTION WAY	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0423012N	4	20	13:52	13:53	13:54	14:13	4/7/2010	3:57:57 PM	104	25	Regular Hours	< 30 minutes
4/7/2010	2:36:10 PM	20 CAPTAIN COOK WAY Pst. 5	PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0423031N	1	26	14:37	14:39	14:39	15:05	4/7/2010	3:28:45 PM	23	29	Regular Hours	< 30 minutes
4/8/2010	9:06:46 AM	24 HAM ST	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0423081N	1	15	9:07	9:10	9:10	9:25	4/8/2010	10:10:21 AM	45	19	Regular Hours	< 30 minutes
4/8/2010	10:38:00 AM	267 BROAD ST	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0423088N	1	7	10:39	10:45	10:45	10:52	4/8/2010	11:34:37 AM	42	14	Regular Hours	< 30 minutes
4/9/2010	8:29:48 AM	232 BARTLETT ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0423169N	4	7	8:33	8:35	8:35	8:42	4/9/2010	8:51:22 AM	9	13	Regular Hours	< 30 minutes
4/9/2010	3:18:56 PM	13 BRADSTREET RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0423284N	2	14	15:20	15:20	15:22	15:34	4/9/2010	3:56:19 PM	22	16	Regular Hours	< 30 minutes
4/12/2010	9:39:59 AM	16 FIELDING LN	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0423374N	2	8	9:41	9:41	9:43	9:49	4/12/2010	10:26:56 AM	37	10	Regular Hours	< 30 minutes
4/12/2010	10:19:05 AM	187 HIGH ST	EXETER	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0423383N	1	14	10:20	10:21	10:21	10:35	4/12/2010	11:22:05 AM	47	16	Regular Hours	< 30 minutes
4/12/2010	11:02:54 AM	5 KIRSTEN AVE	ROCHESTER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0423395N	3	19	11:05	11:07	11:11	11:26	4/12/2010	11:54:03 AM	28	24	Regular Hours	< 30 minutes
4/12/2010	12:08:58 PM	9 MAIN ST	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0423410N	2	20	12:10	12:13	12:13	12:33	4/12/2010	1:11:00 PM	38	25	Regular Hours	< 30 minutes
4/13/2010	7:42:10 AM	58 CHESTNUT ST	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0423529N	0	1	7:42	7:43	7:44	7:44	4/13/2010	8:03:42 AM	19	2	Regular Hours	< 30 minutes
4/13/2010	10:14:20 AM	579 SAGAMORE AVE Apt. 11	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0423553N	2	7	10:16	10:17	10:18	10:24	4/13/2010	11:17:26 AM	53	10	Regular Hours	< 30 minutes
4/13/2010	10:52:14 AM	5 SALLY SWEETS WAY 341 Pst. 3	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0423560N	1	25	10:53	10:54	10:56	11:19	4/13/2010	11:44:37 AM	25	27	Regular Hours	< 30 minutes
4/13/2010	1:06:19 PM	14 VANDERPOOL DR	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0423601N	3	19	13:09	13:11	13:12	13:30	4/13/2010	2:42:40 PM	72	24	Regular Hours	< 30 minutes
4/14/2010	8:31:03 AM	1 QUALITY WAY	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0423672N	2	25	8:33	8:36	8:37	9:01	4/14/2010	9:33:30 AM	32	30	Regular Hours	< 30 minutes
4/14/2010	9:43:44 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0423676N	2	12	9:45	9:45	9:45	9:57	4/14/2010	10:31:20 AM	34	14	Regular Hours	< 30 minutes
4/14/2010	10:02:12 AM	4 SECOND ST	HAMPTON	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0423677N	3	5	10:05	10:06	10:08	10:11	4/14/2010	10:46:38 AM	35	9	Regular Hours	< 30 minutes
4/15/2010	12:50:02 PM	59 MANNING ST	PORTSMOUTH	NH	Laurie Rousseau	John Ridge	9000	LEAK INSIDE	WF0423782N	2	12	12:52	12:53	12:53	13:05	4/15/2010	1:47:13 PM	42	15	Regular Hours	< 30 minutes
4/16/2010	9:05:22 AM	16 MCDUFFEE BROOK PL Apt. 16	GONIC	NH	David Emerton	Michael Talis	5000	GAS LEAKS - SERVICE	WF0423840N	4	11	9:09	9:15	9:17	9:26	4/16/2010	9:41:23 AM	15	21	Regular Hours	< 30 minutes
4/16/2010	10:28:25 AM	16 BLUE HERON DR	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0423868N	2	12	10:30	10:30	10:31	10:42	4/16/2010	12:09:26 PM	87	14	Regular Hours	< 30 minutes
4/19/2010	7:46:53 AM	30 DOVER ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0424021N	1	8	7:47	7:48	7:49	7:56	4/19/2010	2:31:33 PM	395	10	Regular Hours	< 30 minutes
4/19/2010	10:40:22 AM	2470 LAFAYETTE RD	PORTSMOUTH	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0424028N	5	8	10:45	10:46	10:46	10:54	4/19/2010	11:19:51 AM	25	14	Regular Hours	< 30 minutes
4/20/2010	8:42:22 AM	108 GROVE ST	DOVER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0424051N	2	16	8:44	8:45	8:46	9:01	4/20/2010	9:22:35 AM	21	19	Regular Hours	< 30 minutes
4/20/2010	12:22:08 PM	86 CHURCH ST Apt. 4	GONIC	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0424122N	1	13	12:23	12:25	12:26	12:38	4/20/2010	12:48:33 PM	10	16	Regular Hours	< 30 minutes
4/22/2010	10:00:25 AM	65 MARK ST	PORTSMOUTH	NH	Daniel Lafortune	John Ridge	9000	LEAK INSIDE	WF0424469N	3	5	10:03	10:05	10:05	10:10	4/22/2010	10:39:07 AM	29	10	Regular Hours	< 30 minutes

4/22/2010	1:56:34 PM	3 TUCKER LN	HAMPTON	NH	John Wiley	John Ridge	9100	LEAK OUTSIDE	WF0424505N	2	10	13:58	13:58	13:59	14:08	4/22/2010	6:32:10 PM	264	12	Regular Hours	< 30 minutes
4/23/2010	10:20:34 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	John Ridge	9100	LEAK OUTSIDE	WF0424579N	3	4	10:23	10:24	10:24	10:28	4/23/2010	12:32:36 PM	124	8	Regular Hours	< 30 minutes
4/23/2010	2:13:43 PM	12 FAIRFIELD DR	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0424661N	2	15	14:15	14:15	14:16	14:30	4/23/2010	3:35:05 PM	65	17	Regular Hours	< 30 minutes
4/27/2010	9:06:41 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0425025N	2	3	9:08	9:08	9:08	9:11	4/27/2010	9:55:47 AM	44	5	Regular Hours	< 30 minutes
4/27/2010	12:57:39 PM	13 TUCKER LN	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0425080N	2	8	12:59	13:02	13:02	13:10	4/27/2010	1:41:53 PM	31	13	Regular Hours	< 30 minutes
4/28/2010	10:29:19 AM	41 OVERLOOK DR	ATKINSON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0425189N	2	6	10:31	10:40	10:40	10:46	4/28/2010	11:05:59 AM	19	17	Regular Hours	< 30 minutes
4/28/2010	1:12:30 PM	24 DUNVEGAN WDS	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0425233N	2	8	13:14	13:14	13:14	13:22	4/28/2010	1:57:01 PM	35	10	Regular Hours	< 30 minutes
4/28/2010	1:28:16 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0425239N	2	26	13:30	13:32	13:33	13:58	4/28/2010	4:27:01 PM	149	30	Regular Hours	< 30 minutes
4/29/2010	11:14:52 AM	53 GREEN ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0425338N	2	11	11:16	11:18	11:19	11:29	4/29/2010	12:13:37 PM	44	15	Regular Hours	< 30 minutes
4/30/2010	2:15:15 PM	11 COFFIN DR	HAMPTON	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0425564N	4	8	14:19	14:20	14:20	14:28	4/30/2010	2:44:17 PM	16	13	Regular Hours	< 30 minutes
5/5/2010	11:18:08 AM	10 NUDD AVE	HAMPTON	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0426044N	5	9	11:23	11:24	11:24	11:33	5/5/2010	12:19:20 PM	46	15	Regular Hours	< 30 minutes
5/5/2010	3:32:26 PM	65 MCKINLEY RD	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0426081N	2	9	15:34	15:38	15:39	15:47	5/5/2010	4:04:38 PM	17	15	Regular Hours	< 30 minutes
5/6/2010	3:53:30 PM	45 PINE ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0426183N	2	23	15:55	15:58	15:59	16:21	5/6/2010	4:36:46 PM	15	28	Regular Hours	< 30 minutes
5/7/2010	8:26:34 AM	9 FAIRVIEW DR	PORTSMOUTH	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0426213N	3	3	8:29	8:30	8:31	8:33	5/7/2010	9:58:42 AM	85	7	Regular Hours	< 30 minutes
5/7/2010	10:30:38 AM	601 ISLINGTON ST	PORTSMOUTH	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0426233N	5	4	10:35	10:41	10:42	10:45	5/7/2010	11:33:24 AM	48	15	Regular Hours	< 30 minutes
5/10/2010	3:00:30 PM	287 HANOVER ST Apt. #1	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0426500N	2	7	15:02	15:08	15:09	15:15	5/10/2010	3:27:23 PM	12	15	Regular Hours	< 30 minutes
5/11/2010	9:41:52 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0426575N	3	26	9:44	9:45	9:45	10:11	5/11/2010	10:42:15 AM	31	30	Regular Hours	< 30 minutes
5/11/2010	10:32:59 AM	169 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	John Ridge	9000	LEAK INSIDE	WF0426589N	16	6	10:48	10:48	10:48	10:54	5/11/2010	11:26:03 AM	32	22	Regular Hours	< 30 minutes
5/12/2010	12:00:43 PM	22 LEXINGTON ST	DOVER	NH	David Emerton	John Ridge	9000	LEAK INSIDE	WF0426770N	4	11	12:04	12:04	12:05	12:15	5/12/2010	12:35:42 PM	20	15	Regular Hours	< 30 minutes
5/17/2010	10:15:40 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0427152N	2	6	10:17	10:17	10:17	10:23	5/17/2010	11:34:16 AM	71	8	Regular Hours	< 30 minutes
5/17/2010	11:27:13 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0427169N	6	11	11:33	11:33	11:35	11:44	5/17/2010	12:12:04 PM	28	17	Regular Hours	< 30 minutes
5/17/2010	2:25:24 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0427271N	4	2	14:29	14:29	14:30	14:31	5/17/2010	2:54:55 PM	23	6	Regular Hours	< 30 minutes
5/18/2010	9:16:09 AM	80 PARK ST	DOVER	NH	Daniel Lafortune	John Ridge	9100	LEAK OUTSIDE	WF0427360N	1	13	9:17	9:18	9:18	9:31	5/18/2010	9:56:53 AM	25	15	Regular Hours	< 30 minutes
5/18/2010	9:35:07 AM	11 SWEETBRIAR LN	HAMPTON	NH	Kurt House	John Ridge	5000	GAS LEAKS - SERVICE	WF0427364N	4	10	9:39	9:40	9:40	9:50	5/18/2010	10:10:01 AM	20	15	Regular Hours	< 30 minutes
5/18/2010	1:16:26 PM	679 KEARSARGE WAY	PORTSMOUTH	NH	Troy Kimball	John Ridge	9100	LEAK OUTSIDE	WF0427405N	1	16	13:17	13:18	13:18	13:34	5/18/2010	1:55:51 PM	21	18	Regular Hours	< 30 minutes
5/20/2010	10:04:02 AM	56 FELS RD	PORTSMOUTH	NH	Kurt House	John Ridge	9100	LEAK OUTSIDE	WF0427574N	1	7	10:05	10:05	10:06	10:12	5/20/2010	11:43:49 AM	91	8	Regular Hours	< 30 minutes
5/21/2010	12:53:32 PM	114 LILAC LN Apt. 1 Pst. 1FL4	DOVER	NH	David Emerton	John Ridge	9100	LEAK OUTSIDE	WF0427707N	6	7	12:59	13:06	13:07	13:13	5/21/2010	1:33:18 PM	20	20	Regular Hours	< 30 minutes
5/21/2010	1:33:59 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0427712N	5	3	13:38	13:50	13:51	13:53	5/21/2010	3:03:37 PM	70	20	Regular Hours	< 30 minutes
5/21/2010	2:09:39 PM	33 ALBACORE WAY Apt. B Pst. UNIT	PORTSMOUTH	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0427716N	2	16	14:11	14:12	14:12	14:28	5/21/2010	3:05:40 PM	37	19	Regular Hours	< 30 minutes
5/21/2010	3:24:04 PM	15 SPRINGFIELD EST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0427725N	2	9	15:26	15:27	15:27	15:36	5/21/2010	3:54:51 PM	18	12	Regular Hours	< 30 minutes
5/24/2010	8:58:19 AM	6 BRADFORD AVE	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0427784N	1	7	8:59	9:00	9:01	9:07	5/24/2010	9:48:44 AM	41	9	Regular Hours	< 30 minutes
5/27/2010	7:17:52 AM	306 SOUTH ST	PORTSMOUTH	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0428320N	2	15	7:19	7:20	7:21	7:35	5/27/2010	8:04:17 AM	29	18	Regular Hours	< 30 minutes
5/27/2010	9:13:15 AM	47 PARK AVE Apt. MAIN	GREENLAND	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0428329N	2	15	9:15	9:15	9:15	9:30	5/27/2010	10:04:29 AM	34	17	Regular Hours	< 30 minutes
5/27/2010	2:09:22 PM	18 HARRIS AVE	HAMPTON	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0428385N	2	26	14:11	14:11	14:14	14:37	5/27/2010	2:51:36 PM	14	28	Regular Hours	< 30 minutes
6/1/2010	9:43:41 AM	113 BOW ST Apt. 3B	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0428675N	2	12	9:45	9:47	9:48	9:59	6/1/2010	10:19:44 AM	20	16	Regular Hours	< 30 minutes
6/1/2010	10:18:02 AM	117 BOW ST Pst. 3	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0428684N	2	1	10:20	10:20	10:21	10:21	6/1/2010	10:38:33 AM	17	3	Regular Hours	< 30 minutes
6/1/2010	11:58:26 AM	14 KEEWAYDIN DR	SALEM	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0428706N	1	25	11:59	12:00	12:00	12:25	6/1/2010	12:44:24 PM	19	27	Regular Hours	< 30 minutes
6/1/2010	3:34:05 PM	140 KINGS HWY Apt. #8	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0428802N	1	7	15:35	15:36	15:36	15:43	6/1/2010	4:01:46 PM	18	9	Regular Hours	< 30 minutes
6/2/2010	3:08:45 PM	190 MILL RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0428951N	2	22	15:10	15:11	15:12	15:33	6/2/2010	3:50:57 PM	17	25	Regular Hours	< 30 minutes
6/3/2010	12:42:33 PM	6 SIXTH ST	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0429059N	2	6	12:44	12:44	12:45	12:50	6/3/2010	1:30:00 PM	40	8	Regular Hours	< 30 minutes

6/3/2010	3:32:52 PM	86 CHURCH ST Apt. 9	GONIC	NH	Kevin Ruel	David Martinage	5000	GAS LEAKS - SERVICE	WF0429083N	4	13	15:36	15:38	15:40	15:51	6/3/2010	3:59:51 PM	8	19	Regular Hours	< 30 minutes
6/4/2010	10:58:15 AM	9 MORGAN WAY	DOVER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0429162N	2	18	11:00	11:01	11:03	11:19	6/4/2010	11:34:59 AM	15	21	Regular Hours	< 30 minutes
6/4/2010	11:29:53 AM	153 S MAIN ST	SEABROOK	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0429208N	3	20	11:32	11:32	11:35	11:52	6/4/2010	12:47:40 PM	55	23	Regular Hours	< 30 minutes
6/7/2010	12:31:12 PM	140 ASHWORTH AVE Apt. FRONT	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0429433N	1	7	12:32	12:33	12:33	12:40	6/7/2010	1:12:32 PM	32	9	Regular Hours	< 30 minutes
6/8/2010	2:04:36 PM	55 PARK ST Apt. B	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0429580N	3	4	14:07	14:13	14:14	14:17	6/8/2010	2:52:23 PM	35	13	Regular Hours	< 30 minutes
6/9/2010	2:46:25 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0429708N	2	17	14:48	14:52	14:53	15:09	6/9/2010	3:54:35 PM	45	23	Regular Hours	< 30 minutes
6/10/2010	10:04:35 AM	599 LAFAYETTE RD Pst. 11	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0429737N	2	6	10:06	10:06	10:07	10:12	6/10/2010	11:36:43 AM	84	8	Regular Hours	< 30 minutes
6/10/2010	12:43:26 PM	24 PLAISTOW RD Apt. UNIT Pst. REAR	PLAISTOW	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0429781N	2	8	12:45	12:45	12:46	12:53	6/10/2010	12:58:54 PM	5	10	Regular Hours	< 30 minutes
6/10/2010	3:17:49 PM	12 ECHO BROOK RD	GONIC	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0429822N	3	22	15:20	15:21	15:21	15:43	6/10/2010	4:17:52 PM	34	26	Regular Hours	< 30 minutes
6/14/2010	9:14:24 AM	845 LAFAYETTE RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0430004N	1	17	9:15	9:21	9:23	9:38	6/14/2010	9:51:48 AM	13	24	Regular Hours	< 30 minutes
6/14/2010	9:55:32 AM	86 NEW CASTLE AVE	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0430026N	3	3	9:58	10:01	10:01	10:04	6/14/2010	11:40:31 AM	96	9	Regular Hours	< 30 minutes
6/14/2010	1:53:19 PM	38 HAMPTON RD	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0430124N	2	21	13:55	13:55	13:57	14:16	6/14/2010	2:48:07 PM	32	23	Regular Hours	< 30 minutes
6/15/2010	12:23:00 PM	317 ASHLAND ST	SEABROOK	NH	Troy Kimball	John Ridge	9100	LEAK OUTSIDE	WF0430241N	1	14	12:24	12:25	12:25	12:39	6/15/2010	1:31:41 PM	52	16	Regular Hours	< 30 minutes
6/16/2010	7:17:20 AM	1275 MAPLEWOOD AVE Apt. 23	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0430285N	7	14	7:24	7:24	7:25	7:38	6/16/2010	7:59:43 AM	21	21	Regular Hours	< 30 minutes
6/16/2010	7:28:49 AM	41 SPINNAKER WAY	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0430288N	5	11	7:33	7:33	7:33	7:44	6/16/2010	7:58:26 AM	14	16	Regular Hours	< 30 minutes
6/16/2010	12:06:55 PM	40 LINDEN ST Apt. VOC Pst. CTR	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0430352N	2	20	12:08	12:09	12:09	12:29	6/16/2010	12:43:27 PM	14	23	Regular Hours	< 30 minutes
6/17/2010	10:38:47 AM	53 STILLWATER CIR	GONIC	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0430461N	2	21	10:40	10:41	10:41	11:02	6/17/2010	11:16:55 AM	14	24	Regular Hours	< 30 minutes
6/17/2010	1:33:48 PM	579 SAGAMORE AVE	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0430489N	2	15	13:35	13:36	13:39	13:51	6/17/2010	2:30:48 PM	39	18	Regular Hours	< 30 minutes
6/17/2010	3:35:24 PM	6 AUTUMN ST Apt. 2	EAST ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0430517N	1	20	15:36	15:42	15:42	16:02	6/17/2010	4:44:22 PM	42	27	Regular Hours	< 30 minutes
6/17/2010	3:35:52 PM	2 KALEBS CT	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0430518N	7	15	15:42	15:43	15:43	15:58	6/17/2010	4:10:54 PM	12	23	Regular Hours	< 30 minutes
6/18/2010	8:08:22 AM	655 CENTRAL AVE	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0430534N	1	10	8:09	8:11	8:11	8:21	6/18/2010	9:04:10 AM	43	13	Regular Hours	< 30 minutes
6/18/2010	12:20:19 PM	11 ST ANDREWS CIR	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0430560N	2	23	12:22	12:23	12:25	12:46	6/18/2010	1:20:39 PM	34	26	Regular Hours	< 30 minutes
6/21/2010	10:59:48 AM	128 PENHALLOW ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0430766N	2	12	11:01	11:02	11:02	11:14	6/21/2010	11:38:44 AM	24	15	Regular Hours	< 30 minutes
6/21/2010	11:37:30 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0430772N	2	5	11:39	11:40	11:41	11:45	6/21/2010	1:40:40 PM	115	8	Regular Hours	< 30 minutes
6/22/2010	9:00:39 AM	18 FITTS FARM DR	DURHAM	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0430852N	3	23	9:03	9:04	9:06	9:27	6/22/2010	10:11:37 AM	44	27	Regular Hours	< 30 minutes
6/23/2010	9:14:40 AM	58 KINGS HWY	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0431027N	2	12	9:16	9:17	9:19	9:29	6/23/2010	10:04:10 AM	35	15	Regular Hours	< 30 minutes
6/23/2010	12:19:23 PM	162 PORTSMOUTH AVE	SEABROOK	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0431061N	3	11	12:22	12:22	12:23	12:33	6/23/2010	1:10:53 PM	37	14	Regular Hours	< 30 minutes
6/23/2010	3:00:30 PM	725 LAFAYETTE RD Pst. 1	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0431103N	1	17	15:01	15:02	15:03	15:19	6/23/2010	3:40:21 PM	21	19	Regular Hours	< 30 minutes
6/24/2010	12:50:35 PM	13 HOLLY LN	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0431196N	2	11	12:52	12:53	12:56	13:04	6/24/2010	1:44:04 PM	40	14	Regular Hours	< 30 minutes
6/25/2010	10:30:27 AM	75 PLEASANT ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0431335N	2	12	10:32	10:32	10:33	10:44	6/25/2010	12:05:33 PM	81	14	Regular Hours	< 30 minutes
6/25/2010	11:52:18 AM	209 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0431344N	9	10	12:01	12:01	12:02	12:11	6/25/2010	2:19:13 PM	128	19	Regular Hours	< 30 minutes
6/28/2010	9:13:05 AM	75 PLEASANT ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0431494N	3	9	9:16	9:18	9:19	9:27	6/28/2010	9:53:55 AM	26	14	Regular Hours	< 30 minutes
6/28/2010	10:08:17 AM	179 LITTLE RIVER RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0431514N	2	18	10:10	10:11	10:14	10:29	6/28/2010	10:39:34 AM	10	21	Regular Hours	< 30 minutes
6/28/2010	11:25:11 AM	223 HIGH ST Apt. 4	SOMERSWORTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0431548N	0	3	11:25	11:26	11:28	11:29	6/28/2010	12:31:46 PM	62	4	Regular Hours	< 30 minutes
6/28/2010	2:18:17 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0431630N	3	15	14:21	14:22	14:23	14:37	6/28/2010	2:52:49 PM	15	19	Regular Hours	< 30 minutes
6/29/2010	8:41:11 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	John Ridge	9000	LEAK INSIDE	WF0431679N	2	6	8:43	8:44	8:44	8:50	6/29/2010	10:49:22 AM	119	9	Regular Hours	< 30 minutes
6/29/2010	10:40:04 AM	8 ROCKINGHAM ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0431716N	4	17	10:44	10:44	10:46	11:01	6/29/2010	11:16:42 AM	15	21	Regular Hours	< 30 minutes
6/29/2010	10:55:15 AM	11 MIRONA RD	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0431723N	2	5	10:57	11:00	11:02	11:05	6/29/2010	11:24:42 AM	19	10	Regular Hours	< 30 minutes
6/29/2010	3:10:53 PM	111 STARK AVE	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0431832N	2	13	15:12	15:12	15:12	15:25	6/29/2010	3:44:06 PM	19	15	Regular Hours	< 30 minutes
6/30/2010	9:13:17 AM	16 INDUSTRIAL WAY	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0431900N	2	13	9:15	9:15	9:16	9:28	6/30/2010	9:51:50 AM	23	15	Regular Hours	< 30 minutes

6/30/2010	12:05:48 PM	777 MIDDLE RD Apt. 42	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	5000	GAS LEAKS - SERVICE	WF0431933N	4	18	12:09	12:10	12:11	12:28	6/30/2010	1:12:02 PM	44	23	Regular Hours	< 30 minutes
6/30/2010	3:59:39 PM	19 DIANE LN	HAMPTON	NH	David Perreault	Mark Severens	9000	LEAK INSIDE	WF0431984N	3	21	16:02	16:03	16:04	16:24	6/30/2010	4:52:01 PM	28	25	Regular Hours	< 30 minutes
7/1/2010	9:59:20 AM	90 INDIGO HILL RD	SOMERSWORTH	NH	David Emerton	John Ridge	9100	LEAK OUTSIDE	WF0432029N	6	15	10:05	10:07	10:07	10:22	7/1/2010	11:28:15 AM	66	23	Regular Hours	< 30 minutes
7/1/2010	9:59:40 AM	13 ATLANTIC AVE	HAMPTON	NH	Jeffrey Croteau	John Ridge	9100	LEAK OUTSIDE	WF0432030N	5	19	10:05	10:06	10:09	10:25	7/1/2010	1:26:16 PM	181	26	Regular Hours	< 30 minutes
7/2/2010	3:58:39 PM	55 MILLER AVE Apt. 2 Pst. APT	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0432254N	4	24	16:02	16:02	16:25	16:26	7/2/2010	4:50:05 PM	24	28	Regular Hours	< 30 minutes
7/6/2010	11:24:56 AM	15 CULVER ST Apt. 31	PLAISTOW	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0432330N	3	16	11:27	11:27	11:28	11:43	7/6/2010	11:58:46 AM	15	19	Regular Hours	< 30 minutes
7/6/2010	11:26:38 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0432332N	2	16	11:28	11:30	11:31	11:46	7/6/2010	12:10:32 PM	24	20	Regular Hours	< 30 minutes
7/6/2010	1:07:16 PM	26 KINGS HWY	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0432344N	2	20	13:09	13:10	13:11	13:30	7/6/2010	2:40:29 PM	70	23	Regular Hours	< 30 minutes
7/7/2010	7:29:53 AM	11 MAGRATH RD	DURHAM	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0432391N	2	7	7:31	7:40	7:40	7:47	7/7/2010	8:00:46 AM	13	18	Regular Hours	< 30 minutes
7/7/2010	10:45:09 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0432447N	2	14	10:47	10:48	10:51	11:02	7/7/2010	11:50:35 AM	48	17	Regular Hours	< 30 minutes
7/7/2010	2:08:46 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0432484N	3	7	14:11	14:11	14:12	14:18	7/7/2010	3:35:01 PM	77	10	Regular Hours	< 30 minutes
7/7/2010	2:21:38 PM	3370 LAFAYETTE RD Apt. A	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0432485N	7	6	14:28	14:32	14:32	14:38	7/7/2010	2:56:28 PM	18	17	Regular Hours	< 30 minutes
7/9/2010	8:26:52 AM	28 FOOTBRIDGE LN	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0432607N	2	1	8:28	8:43	8:44	8:44	7/9/2010	9:19:44 AM	35	18	Regular Hours	< 30 minutes
7/9/2010	1:11:38 PM	32 DOVETAIL LN	DOVER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0432669N	6	20	13:17	13:19	13:39	13:39	7/9/2010	2:22:33 PM	43	28	Regular Hours	< 30 minutes
7/12/2010	12:15:11 PM	41 BRIDLE PATH	DOVER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0432765N	1	19	12:16	12:17	12:18	12:36	7/12/2010	12:59:37 PM	23	21	Regular Hours	< 30 minutes
7/13/2010	3:50:54 PM	111 STARK AVE	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0433002N	3	12	15:53	15:54	15:55	16:06	7/13/2010	4:30:42 PM	24	16	Regular Hours	< 30 minutes
7/14/2010	9:29:20 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0433017N	2	9	9:31	9:31	9:33	9:40	7/14/2010	10:38:29 AM	58	11	Regular Hours	< 30 minutes
7/14/2010	2:15:15 PM	115 MADBURY LN	DOVER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0433109N	7	15	14:22	14:23	14:24	14:38	7/14/2010	3:54:06 PM	76	23	Regular Hours	< 30 minutes
7/15/2010	9:21:51 AM	490 LAFAYETTE RD	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0433172N	2	13	9:23	9:24	9:25	9:37	7/15/2010	10:20:56 AM	43	16	Regular Hours	< 30 minutes
7/15/2010	10:49:42 AM	7 TOPPAN ST	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0433188N	5	21	10:54	10:55	10:59	11:16	7/15/2010	12:21:55 PM	65	27	Regular Hours	< 30 minutes
7/16/2010	9:03:47 AM	59 PARK ST	EXETER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0433257N	2	2	9:05	9:06	9:07	9:08	7/16/2010	9:24:54 AM	16	5	Regular Hours	< 30 minutes
7/16/2010	10:12:00 AM	69 PARK ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0433263N	0	6	10:12	10:13	10:13	10:19	7/16/2010	12:20:42 PM	121	7	Regular Hours	< 30 minutes
7/19/2010	1:07:50 PM	3 BATTCKOCK AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0433533N	3	7	13:10	13:11	13:13	13:18	7/19/2010	1:53:47 PM	35	11	Regular Hours	< 30 minutes
7/19/2010	1:46:59 PM	75 REDDEN ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0433539N	5	4	13:51	13:52	13:52	13:56	7/19/2010	2:28:35 PM	32	10	Regular Hours	< 30 minutes
7/20/2010	10:31:08 AM	8 SOMERSWORTH PLZ	SOMERSWORTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0433648N	3	12	10:34	10:35	10:39	10:47	7/20/2010	1:29:14 PM	162	16	Regular Hours	< 30 minutes
7/21/2010	7:59:03 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0433720N	1	15	8:00	8:01	8:02	8:16	7/21/2010	11:10:09 AM	174	17	Regular Hours	< 30 minutes
7/21/2010	8:51:17 AM	18 GONIC RD	GONIC	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0433724N	2	13	8:53	8:53	8:55	9:06	7/21/2010	9:56:46 AM	50	15	Regular Hours	< 30 minutes
7/21/2010	9:35:34 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0433730N	4	19	9:39	9:44	9:45	10:03	7/21/2010	10:45:24 AM	42	28	Regular Hours	< 30 minutes
7/22/2010	9:07:26 AM	101 PORTLAND AVE	DOVER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0433830N	2	12	9:09	9:11	9:12	9:23	7/22/2010	9:56:50 AM	33	16	Regular Hours	< 30 minutes
7/22/2010	9:56:18 AM	112 AIRPORT DR	ROCHESTER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0433838N	2	12	9:58	10:00	10:02	10:12	7/22/2010	10:32:09 AM	20	16	Regular Hours	< 30 minutes
7/23/2010	9:20:53 AM	240 BUCKMINSTER WAY	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0433942N	3	10	9:23	9:26	9:27	9:36	7/23/2010	9:58:17 AM	22	16	Regular Hours	< 30 minutes
7/23/2010	10:30:40 AM	6 MAY ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0433955N	2	3	10:32	10:34	10:37	10:37	7/23/2010	10:57:29 AM	20	7	Regular Hours	< 30 minutes
7/26/2010	1:55:45 PM	1 GOVERNMENT WAY	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0434169N	3	19	13:58	13:58	13:58	14:17	7/26/2010	2:55:43 PM	38	22	Regular Hours	< 30 minutes
7/27/2010	9:10:39 AM	22 SEWALL RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0434218N	3	11	9:13	9:13	9:16	9:24	7/27/2010	10:14:09 AM	50	14	Regular Hours	< 30 minutes
7/27/2010	9:38:20 AM	121 MAIN ST	SALEM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0434235N	1	25	9:39	9:40	9:40	10:05	7/27/2010	10:40:42 AM	35	27	Regular Hours	< 30 minutes
7/27/2010	11:25:51 AM	30 OLD DOVER RD Apt. 202	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0434266N	1	14	11:26	11:28	11:29	11:42	7/27/2010	12:29:11 PM	47	17	Regular Hours	< 30 minutes
7/27/2010	12:24:44 PM	24 FELLOWS LN	DURHAM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0434279N	2	18	12:26	12:28	12:30	12:46	7/27/2010	1:00:51 PM	14	22	Regular Hours	< 30 minutes
7/27/2010	1:47:13 PM	47 DUMAS AVE	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0434292N	2	6	13:49	13:49	13:50	13:55	7/27/2010	2:14:10 PM	19	8	Regular Hours	< 30 minutes
7/28/2010	10:34:02 AM	124 KENSINGTON RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0434378N	4	9	10:38	10:40	10:43	10:49	7/28/2010	11:48:55 AM	59	15	Regular Hours	< 30 minutes
7/29/2010	7:39:14 AM	26 FOREST ST	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0434481N	1	20	7:40	7:41	7:42	8:01	7/29/2010	8:11:38 AM	10	22	Regular Hours	< 30 minutes

7/29/2010	10:19:40 AM	69 ALBANY ST Apt. E	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0434498N	2	12	10:21	10:22	10:22	10:34	7/29/2010	10:58:26 AM	24	15	Regular Hours	< 30 minutes
7/30/2010	12:21:08 PM	247 DENNETT ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	5000	GAS LEAKS - SERVICE	WF0434614N	1	12	12:22	12:22	12:26	12:34	7/30/2010	1:22:24 PM	48	13	Regular Hours	< 30 minutes
8/2/2010	8:16:41 AM	10 GRANDDAUGHTERS WAY	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0434846N	2	19	8:18	8:18	8:20	8:37	8/2/2010	9:18:17 AM	41	21	Regular Hours	< 30 minutes
8/2/2010	9:52:28 AM	2 FREEDOM CIR	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0434859N	2	14	9:55	9:56	9:57	10:10	8/2/2010	10:47:22 AM	37	18	Regular Hours	< 30 minutes
8/2/2010	10:46:18 AM	1 FREEDOM CIR	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0434870N	2	1	10:48	10:48	10:49	10:49	8/2/2010	11:00:06 AM	11	3	Regular Hours	< 30 minutes
8/2/2010	12:32:35 PM	14 SEWALL RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0434897N	2	6	12:34	12:36	12:37	12:42	8/2/2010	1:23:11 PM	41	10	Regular Hours	< 30 minutes
8/2/2010	1:25:02 PM	33 HARDING ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0434912N	1	16	13:26	13:27	13:29	13:43	8/2/2010	3:06:58 PM	83	18	Regular Hours	< 30 minutes
8/2/2010	2:05:56 PM	34 DOVETAIL LN	DOVER	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0434920N	3	11	14:08	14:11	14:13	14:22	8/2/2010	3:01:54 PM	39	17	Regular Hours	< 30 minutes
8/2/2010	3:04:07 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0434927N	2	4	15:06	15:06	15:10	15:10	8/2/2010	3:17:39 PM	7	6	Regular Hours	< 30 minutes
8/3/2010	8:36:32 AM	417 WOODBURY AVE	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0435002N	3	9	8:39	8:40	8:41	8:49	8/3/2010	9:50:48 AM	61	13	Regular Hours	< 30 minutes
8/4/2010	1:55:22 PM	277 COLONIAL DR	PORTSMOUTH	NH	David Perreault	Jason Brooks	9000	LEAK INSIDE	WF0435168N	5	19	14:00	14:01	14:03	14:20	8/4/2010	4:15:26 PM	115	25	Regular Hours	< 30 minutes
8/5/2010	8:54:29 AM	4 SEVENTH ST	HAMPTON	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF0435203N	3	16	8:57	8:57	8:59	9:13	8/5/2010	10:05:40 AM	52	19	Regular Hours	< 30 minutes
8/5/2010	2:39:56 PM	187 RIVER RD	NEWINGTON	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0435249N	3	9	14:42	14:44	14:45	14:53	8/5/2010	3:48:44 PM	55	14	Regular Hours	< 30 minutes
8/6/2010	7:42:47 AM	23 PROSPECT ST	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0435275N	1	6	7:43	7:44	7:44	7:50	8/6/2010	8:14:12 AM	24	8	Regular Hours	< 30 minutes
8/6/2010	8:26:39 AM	154 MAIN ST	SALEM	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0435295N	4	14	8:30	8:30	8:30	8:44	8/6/2010	9:24:07 AM	40	18	Regular Hours	< 30 minutes
8/6/2010	11:05:25 AM	335 ATLANTIC AVE	SEABROOK	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0435328N	5	14	11:10	11:12	11:13	11:26	8/6/2010	11:55:16 AM	29	21	Regular Hours	< 30 minutes
8/9/2010	8:47:01 AM	20 ATKINSON ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0435414N	3	16	8:50	8:52	8:53	9:08	8/9/2010	10:19:56 AM	71	21	Regular Hours	< 30 minutes
8/9/2010	9:00:46 AM	20 KENTVILLE TER	HAMPTON	NH	Troy Kimball	David Martinage	5000	GAS LEAKS - SERVICE	WF0435416N	2	8	9:02	9:06	9:07	9:14	8/9/2010	9:27:42 AM	13	14	Regular Hours	< 30 minutes
8/9/2010	9:17:50 AM	4 THIRTEENTH ST	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0435419N	8	8	9:25	9:26	9:29	9:34	8/9/2010	10:03:04 AM	29	17	Regular Hours	< 30 minutes
8/9/2010	9:43:01 AM	461 OCEAN BLVD Apt. 4 Pst. B	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0435421N	5	17	9:48	9:50	10:03	10:07	8/9/2010	10:17:12 AM	10	24	Regular Hours	< 30 minutes
8/9/2010	3:56:35 PM	19 TOWNSEND DR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0435510N	2	7	15:58	16:08	16:09	16:15	8/9/2010	4:42:04 PM	27	19	Regular Hours	< 30 minutes
8/11/2010	12:11:20 PM	33 APPLEVALE DR	DOVER	NH	Laurie Rousseau	David Martinage	5000	GAS LEAKS - SERVICE	WF0435714N	4	15	12:15	12:17	12:17	12:32	8/11/2010	1:23:26 PM	51	21	Regular Hours	< 30 minutes
8/11/2010	2:01:42 PM	56 RUTLAND ST	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0435725N	5	13	14:06	14:07	14:09	14:20	8/11/2010	2:36:17 PM	16	19	Regular Hours	< 30 minutes
8/11/2010	2:10:59 PM	0 TROUBLE CALL	DOVER	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0435726N	5	10	14:15	14:21	14:23	14:31	8/11/2010	3:03:31 PM	32	21	Regular Hours	< 30 minutes
8/11/2010	2:21:11 PM	40 MORRISON LN	DOVER	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0435727N	5	22	14:26	14:29	14:30	14:51	8/11/2010	3:04:25 PM	13	30	Regular Hours	< 30 minutes
8/11/2010	2:21:28 PM	109 RUTLAND ST	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0435728N	7	8	14:28	14:28	14:36	14:36	8/11/2010	2:44:59 PM	8	15	Regular Hours	< 30 minutes
8/12/2010	8:10:10 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0435760N	1	27	8:11	8:12	8:12	8:39	8/12/2010	9:52:04 AM	73	29	Regular Hours	< 30 minutes
8/12/2010	10:39:03 AM	64 PINE ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0435785N	1	14	10:40	10:41	10:42	10:55	8/12/2010	12:10:54 PM	75	16	Regular Hours	< 30 minutes
8/12/2010	12:53:34 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0435803N	2	14	12:55	12:55	12:55	13:09	8/12/2010	2:30:02 PM	81	16	Regular Hours	< 30 minutes
8/12/2010	1:29:35 PM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0435809N	2	20	13:31	13:32	13:33	13:52	8/12/2010	2:26:00 PM	34	23	Regular Hours	< 30 minutes
8/13/2010	10:39:48 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF0435896N	2	17	10:41	10:42	10:43	10:59	8/13/2010	12:21:45 PM	82	20	Regular Hours	< 30 minutes
8/16/2010	8:23:56 AM	4 SEVENTH ST	HAMPTON	NH	David Emerton	David Martinage	5000	GAS LEAKS - SERVICE	WF0435992N	2	10	8:25	8:31	8:35	8:41	8/16/2010	9:19:52 AM	38	18	Regular Hours	< 30 minutes
8/17/2010	1:28:00 PM	63 GALE RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0436180N	4	22	13:32	13:34	13:35	13:56	8/17/2010	2:27:31 PM	31	28	Regular Hours	< 30 minutes
8/17/2010	1:48:24 PM	542 HIGH ST	HAMPTON	NH	David Emerton	David Martinage	5000	GAS LEAKS - SERVICE	WF0436186N	2	21	13:50	13:50	13:51	14:11	8/17/2010	2:50:39 PM	39	23	Regular Hours	< 30 minutes
8/18/2010	9:51:31 AM	51 CINNAMON RIDGE RD	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0436277N	1	11	9:52	9:53	9:53	10:04	8/18/2010	10:34:12 AM	30	13	Regular Hours	< 30 minutes
8/18/2010	1:00:56 PM	5 ALDER LN	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0436321N	10	7	13:10	13:12	13:12	13:19	8/18/2010	1:44:51 PM	25	19	Regular Hours	< 30 minutes
8/18/2010	2:29:46 PM	117 SPINNAKER WAY	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0436343N	2	12	14:31	14:33	14:34	14:45	8/18/2010	4:51:27 PM	126	16	Regular Hours	< 30 minutes
8/18/2010	3:15:20 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0436348N	5	5	15:20	15:20	15:19	15:25	8/18/2010	4:20:29 PM	55	10	Regular Hours	< 30 minutes
8/19/2010	10:05:48 AM	308 OCEAN BLVD	SEABROOK	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0436390N	6	22	10:11	10:12	10:13	10:34	8/19/2010	11:42:21 AM	68	29	Regular Hours	< 30 minutes
8/20/2010	7:40:36 AM	188 AUSTIN ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0436461N	3	8	7:43	7:44	7:46	7:52	8/20/2010	8:47:26 AM	55	12	Regular Hours	< 30 minutes

8/20/2010	12:40:57 PM	24 PINE MEADOW DR	EXETER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0436520N	3	10	12:43	12:44	12:45	12:54	8/20/2010	1:10:31 PM	16	14	Regular Hours	< 30 minutes
8/20/2010	1:49:57 PM	68 KINGS HWY Apt. 10	HAMPTON	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0436529N	2	20	13:51	13:52	13:52	14:12	8/20/2010	2:44:17 PM	32	23	Regular Hours	< 30 minutes
8/23/2010	10:14:15 AM	74 WINTER ST	ROCHESTER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0436603N	2	18	10:16	10:17	10:19	10:35	8/23/2010	10:57:08 AM	22	21	Regular Hours	< 30 minutes
8/24/2010	8:55:34 AM	103 N MAIN ST	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0436738N	1	9	8:56	8:57	8:58	9:06	8/24/2010	9:42:34 AM	36	11	Regular Hours	< 30 minutes
8/24/2010	10:10:09 AM	215 S BROADWAY Apt. 1	SALEM	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0436764N	2	24	10:12	10:13	10:19	10:37	8/24/2010	10:56:17 AM	19	27	Regular Hours	< 30 minutes
8/24/2010	2:36:57 PM	0 TROUBLE CALL	SOMERSWORTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0436810N	3	7	14:39	14:39	14:41	14:46	8/24/2010	3:23:30 PM	37	10	Regular Hours	< 30 minutes
8/24/2010	3:30:51 PM	5 CHESTNUT ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0436824N	3	4	15:33	15:37	15:38	15:41	8/24/2010	3:53:11 PM	12	11	Regular Hours	< 30 minutes
8/25/2010	2:04:01 PM	144 POST RD	GREENLAND	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0436942N	5	14	14:09	14:10	14:11	14:24	8/25/2010	2:59:19 PM	35	20	Regular Hours	< 30 minutes
8/26/2010	10:26:08 AM	3 WELLSWEEP ACRS	ROCHESTER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0437044N	2	7	10:28	10:29	10:30	10:36	8/26/2010	11:09:46 AM	33	10	Regular Hours	< 30 minutes
8/30/2010	8:44:30 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0437300N	9	12	8:53	8:54	8:55	9:06	8/30/2010	9:45:30 AM	39	22	Regular Hours	< 30 minutes
8/30/2010	12:14:30 PM	13 WOODLAND GRN	ROCHESTER	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0437416N	1	16	12:15	12:17	12:22	12:33	8/30/2010	1:00:22 PM	27	19	Regular Hours	< 30 minutes
8/30/2010	12:38:35 PM	44 PROSPECT ST	ROCHESTER	NH	Kurt House	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0437418N	1	1	12:39	12:39	12:40	12:40	8/30/2010	12:48:19 PM	8	2	Regular Hours	< 30 minutes
8/30/2010	1:22:43 PM	195 MAPLE ST Pst. EXT	SOMERSWORTH	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0437430N	2	6	13:24	13:24	13:25	13:30	8/30/2010	2:53:11 PM	83	8	Regular Hours	< 30 minutes
8/31/2010	10:56:29 AM	28 RAILROAD AVE Apt. 2FLR	GONIC	NH	David Emerton	Michael Talis	5000	GAS LEAKS - SERVICE	WF0437559N	1	24	10:57	10:59	11:03	11:23	8/31/2010	11:49:23 AM	26	27	Regular Hours	< 30 minutes
8/31/2010	11:22:55 AM	278 COURT ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0437568N	3	6	11:25	11:26	11:28	11:32	8/31/2010	12:10:55 PM	38	10	Regular Hours	< 30 minutes
9/2/2010	8:16:32 AM	34 FOLLY MILL RD C Pst. REAR	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0437754N	4	21	8:20	8:22	8:22	8:43	9/2/2010	9:38:04 AM	55	27	Regular Hours	< 30 minutes
9/3/2010	12:36:17 PM	32 ARROWBROOK RD	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0437887N	2	10	12:38	12:39	12:39	12:49	9/3/2010	1:01:31 PM	12	13	Regular Hours	< 30 minutes
9/3/2010	12:49:25 PM	679 PORTLAND ST	ROCHESTER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0437888N	2	16	12:51	12:52	12:54	13:08	9/3/2010	1:43:17 PM	35	19	Regular Hours	< 30 minutes
9/7/2010	10:09:04 AM	15 CHARTER ST	EXETER	NH	David Emerton	John Ridge	9100	LEAK OUTSIDE	WF0438037N	4	19	10:13	10:19	10:20	10:38	9/7/2010	11:03:23 AM	25	29	Regular Hours	< 30 minutes
9/7/2010	11:12:16 AM	306 N MAIN ST	ROCHESTER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0438053N	2	3	11:14	11:15	11:15	11:18	9/7/2010	12:07:59 PM	49	6	Regular Hours	< 30 minutes
9/7/2010	12:58:59 PM	81 STARK AVE	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0438070N	5	13	13:03	13:04	13:11	13:17	9/7/2010	2:24:37 PM	67	19	Regular Hours	< 30 minutes
9/8/2010	11:34:39 AM	21 GROVE ST	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0438170N	1	3	11:35	11:35	11:35	11:38	9/8/2010	12:43:15 PM	65	4	Regular Hours	< 30 minutes
9/8/2010	3:14:19 PM	80 FOX POINT RD	NEWINGTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0438207N	1	12	15:15	15:19	15:21	15:31	9/8/2010	4:11:39 PM	40	17	Regular Hours	< 30 minutes
9/8/2010	3:54:51 PM	328 MAIN ST Apt. E	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0438212N	4	18	15:58	15:59	16:16	16:17	9/8/2010	4:45:21 PM	28	23	Regular Hours	< 30 minutes
9/9/2010	8:23:24 AM	111 WAKEFIELD ST Apt. A	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0438239N	6	17	8:29	8:33	8:34	8:50	9/9/2010	9:49:26 AM	59	27	Regular Hours	< 30 minutes
9/9/2010	10:06:39 AM	620 LAFAYETTE RD	HAMPTON	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0438257N	2	13	10:08	10:09	10:11	10:22	9/9/2010	11:01:56 AM	39	16	Regular Hours	< 30 minutes
9/9/2010	1:53:45 PM	616 SPRINGBROOK CIR	PORTSMOUTH	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0438288N	2	7	13:55	13:59	14:00	14:06	9/9/2010	2:42:54 PM	36	13	Regular Hours	< 30 minutes
9/13/2010	8:06:15 AM	1 KEEWAYDIN DR	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0438455N	1	28	8:07	8:08	8:09	8:36	9/13/2010	10:20:19 AM	104	30	Regular Hours	< 30 minutes
9/13/2010	9:23:12 AM	10 LOCKE LN	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0438471N	1	0	9:24	9:24	9:24	9:24	9/13/2010	9:39:43 AM	15	1	Regular Hours	< 30 minutes
9/13/2010	9:48:15 AM	539 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0438483N	3	14	9:51	9:52	9:54	10:06	9/13/2010	10:24:58 AM	18	18	Regular Hours	< 30 minutes
9/13/2010	10:57:23 AM	1275 MAPLEWOOD AVE Apt. 23	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0438525N	2	5	10:59	10:59	10:59	11:04	9/13/2010	11:41:56 AM	37	7	Regular Hours	< 30 minutes
9/13/2010	11:24:33 AM	7 A ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0438535N	1	27	11:25	11:26	11:28	11:53	9/13/2010	12:44:19 PM	51	29	Regular Hours	< 30 minutes
9/13/2010	11:30:08 AM	28 MAIN ST Apt. 3	EAST ROCHESTER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0438539N	7	14	11:37	11:43	11:44	11:57	9/13/2010	12:54:32 PM	57	27	Regular Hours	< 30 minutes
9/13/2010	1:20:32 PM	20 CUSHING ST Pst. FL 2	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0438573N	2	17	13:22	13:22	13:23	13:39	9/13/2010	2:33:08 PM	54	19	Regular Hours	< 30 minutes
9/13/2010	3:46:35 PM	4 SEVENTH ST	HAMPTON	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF0438599N	2	11	15:48	15:49	15:49	16:00	9/13/2010	4:22:07 PM	22	14	Regular Hours	< 30 minutes
9/14/2010	8:08:39 AM	77 SOUTH ST	PORTSMOUTH	NH	Mark Goldstein	Mark Severens	9100	LEAK OUTSIDE	WF0438647N	3	11	8:11	8:12	8:13	8:23	9/14/2010	9:01:28 AM	38	15	Regular Hours	< 30 minutes
9/14/2010	10:16:09 AM	8 HARRIS AVE	HAMPTON	NH	Daniel Lafortune	Mark Severens	9100	LEAK OUTSIDE	WF0438675N	7	5	10:23	10:23	10:24	10:28	9/14/2010	11:11:45 AM	43	12	Regular Hours	< 30 minutes
9/15/2010	8:34:54 AM	8 MAY ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0438742N	3	16	8:37	8:37	8:38	8:53	9/15/2010	9:15:41 AM	22	19	Regular Hours	< 30 minutes
9/15/2010	9:01:17 AM	60 WESTVILLE RD	PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0438746N	1	3	9:02	9:03	9:03	9:06	9/15/2010	9:23:54 AM	17	5	Regular Hours	< 30 minutes
9/15/2010	9:09:08 AM	28 RAILROAD AVE Apt. 2FLR	GONIC	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0438747N	1	14	9:10	9:11	9:16	9:25	9/15/2010	10:06:41 AM	41	16	Regular Hours	< 30 minutes

9/15/2010	11:15:57 AM	69 GLENWOOD AVE	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0438773N	3	17	11:18	11:18	11:19	11:35	9/15/2010	12:41:09 PM	66	20	Regular Hours	< 30 minutes
9/15/2010	11:49:19 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0438779N	1	22	11:50	11:51	11:51	12:13	9/15/2010	12:43:51 PM	30	24	Regular Hours	< 30 minutes
9/17/2010	10:00:03 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0438978N	3	14	10:03	10:04	10:05	10:18	9/17/2010	10:46:00 AM	28	18	Regular Hours	< 30 minutes
9/17/2010	12:49:22 PM	84 OCEAN DR Apt. YACHT	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0439012N	1	16	12:50	12:51	12:53	13:07	9/17/2010	1:24:26 PM	17	18	Regular Hours	< 30 minutes
9/17/2010	3:23:32 PM	30 OLD DOVER RD Apt. 401	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0439035N	1	7	15:24	15:28	15:30	15:35	9/17/2010	3:58:51 PM	23	12	Regular Hours	< 30 minutes
9/20/2010	9:02:05 AM	101 MILTON RD	ROCHESTER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0439118N	1	11	9:03	9:04	9:05	9:15	9/20/2010	9:56:42 AM	41	13	Regular Hours	< 30 minutes
9/20/2010	11:13:15 AM	9 BEAR PATH Apt. 14 Pst. LOT	HAMPTON	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0439196N	2	18	11:15	11:17	11:18	11:35	9/20/2010	12:04:53 PM	29	22	Regular Hours	< 30 minutes
9/20/2010	11:14:42 AM	563 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0439197N	3	7	11:17	11:18	11:19	11:25	9/20/2010	11:34:43 AM	9	11	Regular Hours	< 30 minutes
9/20/2010	1:12:21 PM	18 EVERGREEN VALLEY DR	DOVER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0439216N	2	14	13:14	13:16	13:17	13:30	9/20/2010	2:04:24 PM	34	18	Regular Hours	< 30 minutes
9/21/2010	11:52:24 AM	200 MILL RD	HAMPTON	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0439322N	2	6	11:54	11:58	11:59	12:04	9/21/2010	12:24:30 PM	20	12	Regular Hours	< 30 minutes
9/22/2010	11:47:11 AM	23 COLUMBIA ST Apt. 1FL	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0439425N	1	7	11:48	11:49	11:49	11:56	9/22/2010	1:32:26 PM	96	9	Regular Hours	< 30 minutes
9/23/2010	2:52:07 PM	21 HAMPTON RD	EXETER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0439576N	1	7	14:53	14:53	14:56	15:00	9/23/2010	3:35:48 PM	35	8	Regular Hours	< 30 minutes
9/24/2010	8:01:30 AM	6 FOURTH ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0439617N	1	1	8:02	8:27	8:28	8:28	9/24/2010	8:31:45 AM	3	27	Regular Hours	< 30 minutes
9/27/2010	9:15:44 AM	33 GARDNER ST Apt. MASTE	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF0439768N	2	15	9:17	9:17	9:18	9:32	9/27/2010	9:47:40 AM	15	17	Regular Hours	< 30 minutes
9/28/2010	10:16:01 AM	26 BROAD ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0439978N	7	14	10:23	10:29	10:29	10:43	9/28/2010	11:04:24 AM	21	27	Regular Hours	< 30 minutes
9/28/2010	10:35:28 AM	245 LINCOLN AVE	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0439985N	1	13	10:36	10:37	10:37	10:50	9/28/2010	11:36:45 AM	46	15	Regular Hours	< 30 minutes
9/28/2010	11:13:47 AM	6 SUNVIEW LN	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0439994N	2	23	11:15	11:16	11:17	11:39	9/28/2010	4:00:07 PM	261	26	Regular Hours	< 30 minutes
9/28/2010	3:05:38 PM	2839 LAFAYETTE RD	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0440045N	4	19	15:09	15:10	15:10	15:29	9/28/2010	4:03:53 PM	34	24	Regular Hours	< 30 minutes
9/29/2010	10:28:27 AM	14 BRAEMOOR WOODS RD Apt. 11 Pst. BLDG	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0440143N	4	0	10:32	10:32	10:32	10:32	9/29/2010	11:07:16 AM	35	4	Regular Hours	< 30 minutes
9/29/2010	11:08:56 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0440157N	2	22	11:10	11:10	11:10	11:32	9/29/2010	11:47:43 AM	15	24	Regular Hours	< 30 minutes
9/30/2010	2:15:14 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0440301N	2	15	14:17	14:18	14:20	14:33	9/30/2010	2:56:35 PM	23	18	Regular Hours	< 30 minutes
10/4/2010	8:40:11 AM	2 INTERNATIONAL DR	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0440520N	1	3	8:41	8:44	8:45	8:47	10/4/2010	9:30:29 AM	43	7	Regular Hours	< 30 minutes
10/4/2010	11:33:40 AM	95 MECHANIC ST Apt. 3	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0440602N	2	10	11:35	11:48	11:52	11:58	10/4/2010	12:25:15 PM	27	25	Regular Hours	< 30 minutes
10/4/2010	3:00:44 PM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0440684N	3	3	15:03	15:03	15:04	15:06	10/4/2010	3:45:54 PM	39	6	Regular Hours	< 30 minutes
10/4/2010	3:18:55 PM	21 STILLWATER CIR	GONIC	NH	Mark Goldstein	Michael Talis	5000	GAS LEAKS - SERVICE	WF0440688N	6	17	15:24	15:24	15:24	15:41	10/4/2010	4:26:20 PM	45	23	Regular Hours	< 30 minutes
10/5/2010	10:37:29 AM	33 SHAWNEE LN	DOVER	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0440818N	2	12	10:39	10:40	10:41	10:52	10/5/2010	11:45:35 AM	53	15	Regular Hours	< 30 minutes
10/6/2010	10:07:31 AM	24 DRAKES LNDG	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0440935N	2	14	10:09	10:09	10:10	10:23	10/6/2010	10:35:33 AM	12	16	Regular Hours	< 30 minutes
10/6/2010	11:22:23 AM	14 PROSPECT ST	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0440956N	1	15	11:23	11:24	11:24	11:39	10/6/2010	12:42:30 PM	63	17	Regular Hours	< 30 minutes
10/6/2010	12:45:01 PM	1 KEEWAYDIN DR	SALEM	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0440976N	3	26	12:48	12:48	12:49	13:14	10/6/2010	2:20:43 PM	66	29	Regular Hours	< 30 minutes
10/6/2010	1:01:02 PM	23 FIRST ST Apt. 2	DOVER	NH	Laurie Rousseau	David Martinage	5000	GAS LEAKS - SERVICE	WF0440979N	1	3	13:02	13:02	13:05	13:05	10/6/2010	1:15:19 PM	10	4	Regular Hours	< 30 minutes
10/6/2010	1:24:11 PM	0 TROUBLE CALL	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0440981N	2	5	13:26	13:28	13:31	13:33	10/6/2010	1:56:50 PM	23	9	Regular Hours	< 30 minutes
10/7/2010	9:28:54 AM	39 MAIN ST Apt. 102 Pst. STE	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0441041N	3	22	9:31	9:35	9:36	9:57	10/7/2010	10:45:27 AM	48	29	Regular Hours	< 30 minutes
10/7/2010	10:00:03 AM	120 RIDGES CT	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0441047N	1	11	10:01	10:02	10:04	10:13	10/7/2010	10:44:44 AM	31	13	Regular Hours	< 30 minutes
10/7/2010	11:11:38 AM	0 TROUBLE CALL	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0441065N	2	10	11:13	11:13	11:14	11:23	10/7/2010	12:24:11 PM	61	12	Regular Hours	< 30 minutes
10/7/2010	11:30:13 AM	754 PORTLAND ST	EAST ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0441072N	2	9	11:32	11:35	11:35	11:44	10/7/2010	12:16:01 PM	32	14	Regular Hours	< 30 minutes
10/7/2010	1:59:18 PM	616 PORTLAND ST Apt. 6	ROCHESTER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0441106N	1	16	14:00	14:01	14:03	14:17	10/7/2010	3:01:23 PM	44	18	Regular Hours	< 30 minutes
10/7/2010	2:26:09 PM	5 SALLY SWEETS WAY 242 Pst. 2	SALEM	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0441114N	1	26	14:27	14:30	14:30	14:56	10/7/2010	4:08:25 PM	72	30	Regular Hours	< 30 minutes
10/8/2010	7:44:57 AM	9 FRIENDSHIP ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0441169N	6	11	7:50	7:50	7:51	8:01	10/8/2010	10:32:08 AM	151	17	Regular Hours	< 30 minutes
10/8/2010	8:37:49 AM	51 ISLINGTON ST	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0441172N	2	6	8:39	8:43	8:44	8:49	10/8/2010	9:10:38 AM	21	12	Regular Hours	< 30 minutes
10/8/2010	9:44:56 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0441180N	5	17	9:49	9:49	9:51	10:06	10/8/2010	11:02:55 AM	56	22	Regular Hours	< 30 minutes

10/8/2010	10:18:34 AM	32 CINNAMON RIDGE RD	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0441182N	4	18	10:22	10:27	10:32	10:45	10/8/2010	11:17:16 AM	32	27	Regular Hours	< 30 minutes
10/8/2010	11:19:13 AM	29 MAPLE ST	SOMERSWORTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0441205N	2	20	11:21	11:24	11:26	11:44	10/8/2010	12:12:09 PM	28	25	Regular Hours	< 30 minutes
10/8/2010	12:57:18 PM	20 DEARBORN AVE	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0441221N	2	19	12:59	12:59	12:59	13:18	10/8/2010	1:53:03 PM	35	21	Regular Hours	< 30 minutes
10/11/2010	8:52:25 AM	6 DOVER POINT RD Apt. A	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0441325N	2	18	8:54	9:04	9:05	9:22	10/11/2010	10:07:12 AM	45	30	Regular Hours	< 30 minutes
10/11/2010	9:04:12 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0441328N	2	16	9:06	9:09	9:11	9:25	10/11/2010	10:02:38 AM	37	21	Regular Hours	< 30 minutes
10/11/2010	12:03:34 PM	6 NUGGET HILL RD	SALEM	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0441356N	2	7	12:05	12:06	12:06	12:13	10/11/2010	1:06:03 PM	53	10	Regular Hours	< 30 minutes
10/12/2010	10:09:56 AM	267 CATE ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0441437N	3	7	10:12	10:17	10:18	10:24	10/12/2010	11:04:04 AM	40	15	Regular Hours	< 30 minutes
10/12/2010	11:46:28 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0441465N	2	14	11:48	11:48	11:54	12:02	10/12/2010	12:43:40 PM	41	16	Regular Hours	< 30 minutes
10/12/2010	1:26:14 PM	25 LAFAYETTE RD	NORTH HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0441551N	3	16	13:29	13:29	13:31	13:45	10/12/2010	2:09:55 PM	24	19	Regular Hours	< 30 minutes
10/13/2010	8:23:06 AM	511 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0441619N	5	12	8:28	8:32	8:33	8:44	10/13/2010	9:06:00 AM	22	21	Regular Hours	< 30 minutes
10/13/2010	1:26:40 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0441690N	3	1	13:29	13:30	13:30	13:31	10/13/2010	2:41:33 PM	70	5	Regular Hours	< 30 minutes
10/14/2010	7:16:10 AM	11 BONAIR AVE Pst. B	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0441764N	5	7	7:21	7:33	7:33	7:40	10/14/2010	8:16:42 AM	36	24	Regular Hours	< 30 minutes
10/14/2010	11:56:32 AM	255 ROUTE 108 Apt. ING Pst. EXIST	SOMERSWORTH	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0441848N	3	9	11:59	12:06	12:07	12:15	10/14/2010	12:34:23 PM	19	19	Regular Hours	< 30 minutes
10/14/2010	1:08:27 PM	280 SOUTH ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0441861N	6	18	13:14	13:16	13:23	13:34	10/14/2010	1:53:48 PM	19	26	Regular Hours	< 30 minutes
10/15/2010	10:10:25 AM	89 BOXWOOD LN	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0441941N	2	15	10:12	10:15	10:16	10:30	10/15/2010	11:01:18 AM	31	20	Regular Hours	< 30 minutes
10/15/2010	11:14:34 AM	13 CARRIAGE DR Apt. LOT Pst. #6	EXETER	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0441957N	3	14	11:17	11:18	11:21	11:32	10/15/2010	12:32:24 PM	60	18	Regular Hours	< 30 minutes
10/15/2010	1:49:53 PM	9 CLIFFORD ST Apt. FL 2	EXETER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0441978N	3	15	13:52	13:53	13:55	14:08	10/15/2010	2:55:19 PM	47	19	Regular Hours	< 30 minutes
10/18/2010	12:40:40 PM	4 ASHWOOD CT Apt. 812 Pst. G	ATKINSON	NH	David Emerton	John Ridge	9000	LEAK INSIDE	WF0442178N	4	4	12:44	12:45	12:45	12:49	10/18/2010	1:35:12 PM	46	9	Regular Hours	< 30 minutes
10/18/2010	2:20:13 PM	140 OCEAN BLVD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0442203N	2	6	14:22	14:22	14:24	14:28	10/18/2010	2:44:25 PM	16	8	Regular Hours	< 30 minutes
10/18/2010	2:51:13 PM	2 SHAKER TER	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0442209N	3	10	14:54	14:54	14:58	15:04	10/18/2010	3:28:00 PM	24	13	Regular Hours	< 30 minutes
10/19/2010	7:23:25 AM	70 MAIN ST Apt. 1-A	GONIC	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0442265N	6	16	7:29	7:30	7:30	7:46	10/19/2010	8:10:19 AM	24	23	Regular Hours	< 30 minutes
10/19/2010	9:12:42 AM	84 OCEAN DR Apt. DINGY	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0442277N	2	11	9:14	9:15	9:15	9:26	10/19/2010	9:42:28 AM	16	14	Regular Hours	< 30 minutes
10/19/2010	10:28:46 AM	15 CULVER ST Apt. 39	PLAISTOW	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0442300N	1	9	10:29	10:30	10:31	10:39	10/19/2010	11:27:49 AM	48	11	Regular Hours	< 30 minutes
10/19/2010	10:45:53 AM	163 WATER ST Apt. C-2 Pst. #2	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0442303N	4	16	10:49	10:49	10:50	11:05	10/19/2010	11:32:00 AM	27	20	Regular Hours	< 30 minutes
10/19/2010	12:03:41 PM	15 LINDEN ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0442320N	2	20	12:05	12:09	12:11	12:29	10/19/2010	12:59:39 PM	30	26	Regular Hours	< 30 minutes
10/19/2010	12:20:39 PM	3 ROCKY LN	DURHAM	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0442323N	6	16	12:26	12:27	12:27	12:43	10/19/2010	1:22:38 PM	39	23	Regular Hours	< 30 minutes
10/19/2010	2:37:47 PM	216 LILAC LN Apt. 2 Pst. 1FL6	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0442340N	2	19	14:39	14:41	14:44	15:00	10/19/2010	3:14:43 PM	14	23	Regular Hours	< 30 minutes
10/19/2010	3:52:38 PM	67 SOUTH ST	PORTSMOUTH	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0442356N	2	16	15:54	15:54	15:57	16:10	10/19/2010	4:16:01 PM	6	18	Regular Hours	< 30 minutes
10/21/2010	10:51:09 AM	163 WATER ST Apt. C-2 Pst. #2	EXETER	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF0442540N	2	18	10:53	10:55	10:56	11:13	10/21/2010	11:58:40 AM	45	22	Regular Hours	< 30 minutes
10/25/2010	9:40:30 AM	737 WOODBURY AVE	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0442848N	2	17	9:43	9:46	9:47	10:03	10/25/2010	10:58:13 AM	55	23	Regular Hours	< 30 minutes
10/25/2010	9:41:41 AM	100 MAIN ST	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0442851N	3	17	9:44	9:46	9:47	10:03	10/25/2010	10:21:55 AM	18	22	Regular Hours	< 30 minutes
10/25/2010	10:14:12 AM	100 WINNACUNNET RD	HAMPTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0442864N	1	7	10:15	10:17	10:19	10:24	10/25/2010	10:44:25 AM	20	10	Regular Hours	< 30 minutes
10/25/2010	11:38:40 AM	144 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0442900N	3	9	11:41	11:44	11:45	11:53	10/25/2010	12:33:43 PM	40	15	Regular Hours	< 30 minutes
10/25/2010	1:29:55 PM	23 BLUE HERON DR	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0442922N	5	14	13:34	13:35	13:36	13:49	10/25/2010	5:00:33 PM	191	20	Regular Hours	< 30 minutes
10/25/2010	1:44:07 PM	0 TROUBLE CALL	HAMPTON	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0442927N	4	14	13:48	13:49	13:50	14:03	10/25/2010	2:29:41 PM	26	19	Regular Hours	< 30 minutes
10/25/2010	3:25:23 PM	1160 SOUTH ST	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0442948N	2	9	15:27	15:36	15:37	15:45	10/25/2010	4:12:16 PM	27	20	Regular Hours	< 30 minutes
10/26/2010	9:41:17 AM	15 CHARTER ST	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0443051N	10	8	9:51	9:52	9:53	10:00	10/26/2010	10:37:01 AM	37	19	Regular Hours	< 30 minutes
10/26/2010	11:25:24 AM	1 WALTON RD	SEABROOK	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0443073N	2	23	11:27	11:27	11:28	11:50	10/26/2010	12:21:54 PM	31	25	Regular Hours	< 30 minutes
10/26/2010	1:35:09 PM	12 NOREAST LN	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0443096N	2	16	13:37	13:37	13:37	13:53	10/26/2010	2:32:35 PM	39	18	Regular Hours	< 30 minutes
10/26/2010	1:53:54 PM	4 BROOKSIDE DR Pst. 4	EXETER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0443103N	4	23	13:57	13:57	14:00	14:20	10/26/2010	2:54:48 PM	34	27	Regular Hours	< 30 minutes

10/27/2010	10:18:36 AM	55 LOVELL ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0443173N	2	9	10:20	10:23	10:24	10:32	10/27/2010	11:06:22 AM	34	14	Regular Hours	< 30 minutes
10/27/2010	3:46:37 PM	15 BRADSTREET RD	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0443247N	2	7	15:48	15:48	15:49	15:55	10/27/2010	4:15:19 PM	20	9	Regular Hours	< 30 minutes
10/28/2010	9:36:17 AM	962 ISLINGTON ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	5000	GAS LEAKS - SERVICE	WF0443284N	2	8	9:38	9:39	9:39	9:47	10/28/2010	10:25:04 AM	38	11	Regular Hours	< 30 minutes
10/29/2010	7:52:27 AM	10 INNOVATION WAY	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0443393N	1	11	7:53	7:54	7:54	8:05	10/29/2010	8:31:29 AM	26	13	Regular Hours	< 30 minutes
10/29/2010	1:12:04 PM	1618 WOODBURY AVE	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0443458N	0	10	13:12	13:13	13:13	13:23	10/29/2010	2:17:06 PM	54	11	Regular Hours	< 30 minutes
10/29/2010	3:36:51 PM	868 LAFAYETTE RD	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0443488N	2	3	15:38	15:38	15:40	15:41	10/29/2010	4:32:23 PM	51	5	Regular Hours	< 30 minutes
11/1/2010	9:23:27 AM	348 PORTLAND ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0443587N	1	5	9:25	9:26	9:27	9:31	11/1/2010	9:48:38 AM	17	8	Regular Hours	< 30 minutes
11/1/2010	3:07:59 PM	2064 WOODBURY AVE Apt. 207 Pst. 2	NEWINGTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0443698N	3	19	15:10	15:11	15:12	15:30	11/1/2010	3:55:27 PM	25	23	Regular Hours	< 30 minutes
11/1/2010	3:13:08 PM	21 LINCOLN ST Apt. A	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0443699N	1	6	15:14	15:24	15:25	15:30	11/1/2010	3:57:08 PM	27	17	Regular Hours	< 30 minutes
11/2/2010	10:02:07 AM	14 COTTONWOOD DR	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0443769N	2	11	10:04	10:07	10:08	10:18	11/2/2010	10:51:39 AM	33	16	Regular Hours	< 30 minutes
11/2/2010	1:20:10 PM	593 OCEAN BLVD Apt. RGHT	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0443827N	1	16	13:21	13:21	13:23	13:37	11/2/2010	1:50:59 PM	13	17	Regular Hours	< 30 minutes
11/2/2010	2:38:02 PM	401 DOVER POINT RD	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0443846N	2	13	14:40	14:40	14:41	14:53	11/2/2010	3:49:04 PM	56	15	Regular Hours	< 30 minutes
11/3/2010	10:24:44 AM	1057 BANFIELD RD	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0443916N	7	4	10:31	10:31	10:32	10:35	11/3/2010	12:17:25 PM	102	11	Regular Hours	< 30 minutes
11/3/2010	12:08:43 PM	65 ROGERS ST Apt. FL 1	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0443938N	2	12	12:10	12:15	12:17	12:27	11/3/2010	1:01:23 PM	34	19	Regular Hours	< 30 minutes
11/4/2010	10:02:55 AM	278 LAFAYETTE RD Apt. #2	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0444028N	3	10	10:05	10:14	10:15	10:24	11/4/2010	11:06:33 AM	42	22	Regular Hours	< 30 minutes
11/4/2010	1:23:38 PM	176 S MAIN ST	ROCHESTER	NH	Mark Goldstein	William Jones	9000	LEAK INSIDE	WF0444077N	6	14	13:29	13:36	13:38	13:50	11/4/2010	2:30:04 PM	40	27	Regular Hours	< 30 minutes
11/4/2010	2:48:49 PM	10 LAFAYETTE ST	ROCHESTER	NH	Mark Goldstein	John Ridge	9100	LEAK OUTSIDE	WF0444106N	2	3	14:50	14:51	14:52	14:54	11/4/2010	3:21:22 PM	27	6	Regular Hours	< 30 minutes
11/5/2010	10:04:59 AM	59 SALMON FALLS RD	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0444186N	5	21	10:09	10:12	10:18	10:33	11/5/2010	11:38:44 AM	65	29	Regular Hours	< 30 minutes
11/5/2010	1:02:33 PM	6 CHARLES ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0444227N	3	6	13:05	13:07	13:09	13:13	11/5/2010	1:23:30 PM	10	11	Regular Hours	< 30 minutes
11/8/2010	8:54:14 AM	0 LAFAYETTE RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0444335N	3	13	8:57	9:02	9:05	9:15	11/8/2010	9:44:52 AM	29	21	Regular Hours	< 30 minutes
11/8/2010	12:15:23 PM	232 N BROADWAY Pst. B	SALEM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0444385N	2	14	12:17	12:18	12:18	12:32	11/8/2010	1:05:11 PM	33	17	Regular Hours	< 30 minutes
11/8/2010	12:35:10 PM	278 LAFAYETTE RD Apt. #2	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0444393N	13	8	12:48	12:50	12:51	12:58	11/8/2010	3:48:54 PM	170	23	Regular Hours	< 30 minutes
11/8/2010	2:36:05 PM	700 CENTRAL AVE	DOVER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0444419N	2	6	14:38	14:40	14:40	14:46	11/8/2010	3:22:28 PM	36	10	Regular Hours	< 30 minutes
11/9/2010	1:49:20 PM	56 CHESTNUT ST Apt. B2	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0444500N	4	7	13:53	13:56	13:57	14:03	11/9/2010	3:33:11 PM	90	14	Regular Hours	< 30 minutes
11/10/2010	7:02:34 AM	225 WATER ST	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0444564N	10	16	7:12	7:13	7:13	7:29	11/10/2010	7:58:49 AM	29	27	Regular Hours	< 30 minutes
11/10/2010	9:55:23 AM	225 WATER ST	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0444587N	2	19	9:57	9:57	9:58	10:16	11/10/2010	10:38:20 AM	22	21	Regular Hours	< 30 minutes
11/10/2010	10:34:11 AM	1811 WOODBURY AVE	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0444596N	1	14	10:35	10:36	10:49	10:50	11/10/2010	2:00:59 PM	190	16	Regular Hours	< 30 minutes
11/10/2010	3:51:53 PM	304 CABOT ST Apt. 1	PORTSMOUTH	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0444643N	2	20	15:53	15:54	15:55	16:14	11/10/2010	4:36:45 PM	22	23	Regular Hours	< 30 minutes
11/12/2010	8:35:51 AM	158 MAPLE ST EXT	SOMERSWORTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0444695N	2	7	8:38	8:39	8:39	8:46	11/12/2010	9:21:05 AM	35	11	Regular Hours	< 30 minutes
11/12/2010	9:38:17 AM	9 EPPING AVE	HAMPTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0444710N	3	5	9:41	9:41	9:42	9:46	11/12/2010	10:44:05 AM	58	8	Regular Hours	< 30 minutes
11/12/2010	12:34:18 PM	767 ISLINGTON ST Apt. 2 D	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0444752N	1	8	12:35	12:45	12:47	12:53	11/12/2010	1:35:11 PM	42	19	Regular Hours	< 30 minutes
11/15/2010	9:45:16 AM	314 BARTLETT ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF0444850N	3	12	9:48	9:50	9:51	10:02	11/15/2010	10:57:17 AM	55	17	Regular Hours	< 30 minutes
11/15/2010	10:21:30 AM	14 VAN BUREN AVE	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0444854N	1	8	10:22	10:23	10:23	10:31	11/15/2010	10:51:30 AM	20	10	Regular Hours	< 30 minutes
11/15/2010	1:04:14 PM	250 CLINTON ST	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0444901N	3	12	13:07	13:08	13:11	13:20	11/15/2010	2:00:01 PM	40	16	Regular Hours	< 30 minutes
11/15/2010	3:17:17 PM	14 PROSPECT ST	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0444931N	2	19	15:19	15:19	15:20	15:38	11/15/2010	4:05:36 PM	27	21	Regular Hours	< 30 minutes
11/16/2010	11:51:58 AM	145 MIRONA RD Apt. #7 Pst. ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0444994N	2	13	11:53	12:02	12:02	12:15	11/16/2010	12:51:07 PM	36	24	Regular Hours	< 30 minutes
11/17/2010	3:44:30 PM	581 OCEAN BLVD Apt. #2	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0445128N	1	7	15:45	15:46	15:46	15:53	11/17/2010	4:12:04 PM	19	9	Regular Hours	< 30 minutes
11/22/2010	9:38:19 AM	30 INDUSTRIAL PARK DR	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0445385N	2	6	9:40	9:41	9:41	9:47	11/22/2010	10:25:34 AM	38	9	Regular Hours	< 30 minutes
11/22/2010	2:58:53 PM	21 DRAKES LNDG	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0445445N	4	10	15:02	15:02	15:03	15:12	11/22/2010	3:38:19 PM	26	14	Regular Hours	< 30 minutes
11/22/2010	3:20:18 PM	29 JONES AVE Apt. LEFT Pst. 3RD F	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0445454N	1	13	15:21	15:22	15:22	15:35	11/22/2010	4:03:58 PM	28	15	Regular Hours	< 30 minutes

11/23/2010	8:08:17 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0445497N	1	18	8:09	8:10	8:11	8:28	11/23/2010	9:12:18 AM	44	20	Regular Hours	< 30 minutes
11/23/2010	8:46:09 AM	154 MAIN ST	SALEM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0445502N	5	17	8:51	8:53	8:54	9:10	11/23/2010	9:53:37 AM	43	24	Regular Hours	< 30 minutes
11/23/2010	9:42:40 AM	5 EVERETT ST	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0445509N	2	13	9:44	9:44	9:45	9:57	11/23/2010	10:19:56 AM	22	15	Regular Hours	< 30 minutes
11/23/2010	11:33:18 AM	652 CENTRAL AVE Pst. 2	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0445534N	10	10	11:43	11:45	11:46	11:55	11/23/2010	12:19:34 PM	24	22	Regular Hours	< 30 minutes
11/29/2010	10:36:52 AM	90 FLEET ST	PORTSMOUTH	NH	Mark Goldstein	John Ridge	9100	LEAK OUTSIDE	WF0445804N	3	12	10:39	10:39	10:40	10:51	11/29/2010	2:24:32 PM	213	15	Regular Hours	< 30 minutes
11/30/2010	10:24:50 AM	3 HIGHLAND AVE Pst. APT 1	ROLLINSFORD	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0445979N	3	8	10:27	10:29	10:29	10:37	11/30/2010	11:17:00 AM	40	13	Regular Hours	< 30 minutes
11/30/2010	12:02:35 PM	40 OLD DOVER RD Apt. E Pst. OFFIC	NEWINGTON	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0446022N	2	12	12:04	12:11	12:14	12:23	11/30/2010	12:51:09 PM	28	21	Regular Hours	< 30 minutes
11/30/2010	1:25:51 PM	331 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0446042N	3	12	13:28	13:28	13:32	13:40	11/30/2010	3:13:54 PM	93	15	Regular Hours	< 30 minutes
12/1/2010	9:30:18 AM	182 RICHARDS AVE	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0446109N	3	6	9:33	9:35	9:37	9:41	12/1/2010	10:06:35 AM	25	11	Regular Hours	< 30 minutes
12/1/2010	9:36:54 AM	795 CENTRAL AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0446111N	3	8	9:39	9:41	9:42	9:49	12/1/2010	10:21:48 AM	32	13	Regular Hours	< 30 minutes
12/1/2010	10:06:49 AM	107 MAIN ST	PLAISTOW	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0446117N	2	8	10:08	10:09	10:10	10:17	12/1/2010	11:35:29 AM	78	11	Regular Hours	< 30 minutes
12/2/2010	9:05:36 AM	21 TEN ROD RD	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0446220N	2	14	9:07	9:11	9:12	9:25	12/2/2010	10:38:13 AM	73	20	Regular Hours	< 30 minutes
12/2/2010	10:48:11 AM	0 TROUBLE CALL	GREENLAND	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0446239N	1	13	10:49	10:52	10:53	11:05	12/2/2010	11:55:22 AM	50	17	Regular Hours	< 30 minutes
12/2/2010	11:40:05 AM	0 TROUBLE CALL	NEWINGTON	NH	Kevin Clifford	John Ridge	9100	LEAK OUTSIDE	WF0446253N	2	13	11:42	11:42	11:43	11:55	12/2/2010	12:09:47 PM	14	15	Regular Hours	< 30 minutes
12/2/2010	11:53:13 AM	4 MEADOWOOD DR	EXETER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0446262N	3	7	11:56	12:12	12:13	12:19	12/2/2010	1:00:11 PM	41	26	Regular Hours	< 30 minutes
12/2/2010	12:03:59 PM	9 MECHANIC ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0446264N	4	15	12:07	12:08	12:10	12:23	12/2/2010	12:36:38 PM	13	20	Regular Hours	< 30 minutes
12/3/2010	9:16:27 AM	21 TEN ROD RD	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0446325N	2	9	9:18	9:28	9:30	9:37	12/3/2010	10:10:05 AM	33	21	Regular Hours	< 30 minutes
12/3/2010	10:53:10 AM	620 LAFAYETTE RD	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446341N	3	7	10:56	10:57	10:58	11:04	12/3/2010	12:00:06 PM	56	11	Regular Hours	< 30 minutes
12/3/2010	12:07:35 PM	19 DUSTON AVE	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446350N	9	11	12:16	12:23	12:24	12:34	12/3/2010	1:06:17 PM	32	27	Regular Hours	< 30 minutes
12/3/2010	12:17:05 PM	675 SOUTH ST Apt. 15	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0446353N	2	7	12:19	12:22	12:23	12:29	12/3/2010	12:56:32 PM	27	12	Regular Hours	< 30 minutes
12/3/2010	12:54:23 PM	35 FOLLY MILL RD	SEABROOK	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446360N	3	19	12:57	13:02	13:07	13:21	12/3/2010	1:57:31 PM	36	27	Regular Hours	< 30 minutes
12/3/2010	2:08:00 PM	217 N MAIN ST Apt. 1	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0446370N	2	6	14:10	14:11	14:12	14:17	12/3/2010	3:00:14 PM	43	9	Regular Hours	< 30 minutes
12/6/2010	9:12:17 AM	433 LINCOLN AVE	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0446445N	3	12	9:15	9:16	9:21	9:28	12/6/2010	10:25:37 AM	57	16	Regular Hours	< 30 minutes
12/6/2010	10:50:52 AM	0 TROUBLE CALL	SALEM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0446456N	4	22	10:54	10:56	10:58	11:18	12/6/2010	12:16:50 PM	58	28	Regular Hours	< 30 minutes
12/6/2010	1:39:51 PM	304 CABOT ST Apt. 1	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0446492N	3	10	13:42	13:43	13:45	13:53	12/6/2010	2:48:17 PM	55	14	Regular Hours	< 30 minutes
12/7/2010	9:16:21 AM	9 BATCHELDER RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0446557N	2	13	9:18	9:19	9:19	9:32	12/7/2010	10:06:39 AM	34	16	Regular Hours	< 30 minutes
12/7/2010	9:31:32 AM	0 TROUBLE CALL	ROCHESTER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0446559N	3	8	9:34	9:35	9:35	9:43	12/7/2010	11:02:35 AM	79	12	Regular Hours	< 30 minutes
12/8/2010	8:33:02 AM	37 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0446739N	1	7	8:34	8:34	8:36	8:41	12/8/2010	9:00:12 AM	19	8	Regular Hours	< 30 minutes
12/8/2010	8:54:24 AM	0 TROUBLE CALL	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0446743N	3	4	8:57	8:57	8:57	9:01	12/8/2010	9:58:08 AM	57	7	Regular Hours	< 30 minutes
12/8/2010	3:41:58 PM	4 MEADOWOOD DR	EXETER	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0446820N	5	10	15:46	15:46	15:47	15:56	12/8/2010	4:21:21 PM	25	15	Regular Hours	< 30 minutes
12/9/2010	8:45:28 AM	160 WIBIRD ST	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446856N	2	5	8:47	8:58	9:01	9:03	12/9/2010	9:38:02 AM	35	18	Regular Hours	< 30 minutes
12/9/2010	9:58:46 AM	808 SPRINGBROOK CIR	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446874N	3	17	10:01	10:05	10:08	10:22	12/9/2010	11:18:56 AM	56	24	Regular Hours	< 30 minutes
12/10/2010	7:47:34 AM	256 WALTON RD	SEABROOK	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0446979N	4	19	7:51	7:52	7:53	8:11	12/10/2010	8:59:03 AM	48	24	Regular Hours	< 30 minutes
12/10/2010	8:57:00 AM	50 BROOKSIDE DR Apt. J1	EXETER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0446985N	1	18	8:58	8:59	9:00	9:17	12/10/2010	9:58:26 AM	41	20	Regular Hours	< 30 minutes
12/10/2010	9:35:27 AM	212 PARK ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0447000N	2	11	9:37	9:52	9:55	10:03	12/10/2010	10:24:08 AM	21	28	Regular Hours	< 30 minutes
12/10/2010	9:41:25 AM	93 THAXTER RD	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0447002N	5	14	9:46	9:47	9:48	10:01	12/10/2010	10:28:28 AM	27	20	Regular Hours	< 30 minutes
12/10/2010	11:57:24 AM	20 K Pst. 102	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0447028N	7	3	12:04	12:08	12:10	12:11	12/10/2010	12:54:01 PM	43	14	Regular Hours	< 30 minutes
12/10/2010	2:36:48 PM	302 NEWMARKET STREET	NEWINGTON	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0447050N	3	20	14:39	14:42	14:42	15:02	12/10/2010	3:09:20 PM	7	26	Regular Hours	< 30 minutes
12/10/2010	3:27:23 PM	249 INDIAN BROOK CMNS PUMPHS Pst. 6	DOVER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0447067N	5	10	15:32	15:32	15:33	15:42	12/10/2010	3:54:18 PM	12	15	Regular Hours	< 30 minutes
12/13/2010	7:35:14 AM	37 COURT ST Apt. B	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0447142N	4	20	7:39	7:39	7:39	7:59	12/13/2010	8:33:51 AM	34	24	Regular Hours	< 30 minutes

12/13/2010	8:46:10 AM	6 RUSTIC LN	PLAISTOW	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0447144N	2	6	8:48	8:48	8:49	8:54	12/13/2010	9:06:56 AM	12	8	Regular Hours	< 30 minutes
12/13/2010	9:08:32 AM	50 ANDREW JARVIS DR Pst. POOL	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0447150N	1	6	9:09	9:11	9:12	9:17	12/13/2010	9:42:54 AM	25	9	Regular Hours	< 30 minutes
12/13/2010	10:10:47 AM	146 MAIN ST	PLAISTOW	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0447452N	2	1	10:12	10:12	10:13	10:13	12/13/2010	11:08:18 AM	55	3	Regular Hours	< 30 minutes
12/13/2010	11:58:41 AM	0 TROUBLE CALL	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0447487N	2	13	12:00	12:01	12:02	12:14	12/13/2010	12:51:09 PM	37	16	Regular Hours	< 30 minutes
12/13/2010	3:34:51 PM	23 UNION ST	EXETER	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0447529N	3	24	15:37	15:37	15:38	16:01	12/13/2010	4:27:12 PM	26	27	Regular Hours	< 30 minutes
12/14/2010	9:30:17 AM	6 WALLIS RD	PORTSMOUTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0447600N	5	1	9:35	9:36	9:37	9:37	12/14/2010	10:14:40 AM	37	7	Regular Hours	< 30 minutes
12/15/2010	7:34:46 AM	17 LAUREL LN	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0447696N	2	15	7:36	7:41	7:41	7:56	12/15/2010	9:20:17 AM	84	22	Regular Hours	< 30 minutes
12/15/2010	9:36:36 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0447709N	2	9	9:38	9:39	9:40	9:48	12/15/2010	3:15:07 PM	327	12	Regular Hours	< 30 minutes
12/15/2010	11:07:50 AM	0 TROUBLE CALL	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0447724N	2	3	11:09	11:15	11:16	11:18	12/15/2010	1:44:15 PM	146	11	Regular Hours	< 30 minutes
12/15/2010	2:20:23 PM	7 PROSPECT ST Apt. DN	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0447750N	2	10	14:22	14:28	14:36	14:38	12/15/2010	3:03:30 PM	25	18	Regular Hours	< 30 minutes
12/15/2010	3:04:39 PM	324 LAFAYETTE RD Apt. 1	HAMPTON	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF0447752N	6	8	15:10	15:10	15:11	15:18	12/15/2010	3:38:48 PM	20	14	Regular Hours	< 30 minutes
12/16/2010	9:59:42 AM	2 LANCELOT CT Pst. 2	SALEM	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0447816N	3	9	10:02	10:02	10:03	10:11	12/16/2010	11:07:36 AM	56	12	Regular Hours	< 30 minutes
12/16/2010	1:21:29 PM	21 SPRUCE ST	EXETER	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF0447862N	3	21	13:24	13:30	13:31	13:51	12/16/2010	2:13:00 PM	22	30	Regular Hours	< 30 minutes
12/16/2010	3:17:07 PM	100 ALBANY ST	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0447887N	4	10	15:21	15:21	15:21	15:31	12/16/2010	3:50:38 PM	19	14	Regular Hours	< 30 minutes
12/17/2010	11:09:55 AM	7 PROSPECT ST Apt. DN	SOMERSWORTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0447984N	1	16	11:10	11:11	11:11	11:27	12/17/2010	12:45:33 PM	78	18	Regular Hours	< 30 minutes
12/20/2010	11:29:40 AM	19 DUSTON AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0448166N	6	4	11:35	11:36	11:37	11:40	12/20/2010	11:55:47 AM	15	11	Regular Hours	< 30 minutes
12/20/2010	2:02:14 PM	70 DUNVEGAN WOODS DR	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0448188N	2	2	14:04	14:05	14:07	14:07	12/20/2010	2:28:05 PM	21	5	Regular Hours	< 30 minutes
12/21/2010	8:16:54 AM	84 LOCKE RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0448251N	3	10	8:19	8:20	8:21	8:30	12/21/2010	9:03:05 AM	33	14	Regular Hours	< 30 minutes
12/21/2010	9:43:39 AM	100 WINNACUNNET RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0448262N	1	13	9:44	9:45	9:45	9:58	12/21/2010	10:24:34 AM	26	15	Regular Hours	< 30 minutes
12/21/2010	9:57:49 AM	215 COMMERCE WAY Pst. 3	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0448263N	3	14	10:00	10:01	10:03	10:15	12/21/2010	10:57:46 AM	42	18	Regular Hours	< 30 minutes
12/22/2010	11:52:02 AM	713 CENTRAL AVE Apt. 1	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0448368N	1	14	11:53	11:55	11:55	12:09	12/22/2010	1:17:00 PM	68	17	Regular Hours	< 30 minutes
12/22/2010	1:18:58 PM	147 N MAIN ST Apt. 1	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0448377N	4	17	13:22	13:23	13:24	13:40	12/22/2010	2:10:33 PM	30	22	Regular Hours	< 30 minutes
12/22/2010	3:56:17 PM	118 MAPLEWOOD AVE Apt. C2	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0448401N	3	20	15:59	16:02	16:02	16:22	12/22/2010	4:58:47 PM	36	26	Regular Hours	< 30 minutes
12/23/2010	9:11:24 AM	0 TROUBLE CALL	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0448433N	2	18	9:13	9:14	9:14	9:32	12/23/2010	9:55:17 AM	23	21	Regular Hours	< 30 minutes
12/23/2010	10:10:20 AM	12 PORTSMOUTH AVE	STRATHAM	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0448443N	2	17	10:12	10:15	10:15	10:32	12/23/2010	11:27:50 AM	55	22	Regular Hours	< 30 minutes
12/23/2010	10:21:19 AM	99 ROCKINGHAM PK BLVD	SALEM	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0448446N	4	25	10:25	10:26	10:27	10:51	12/23/2010	11:25:47 AM	34	30	Regular Hours	< 30 minutes
12/23/2010	11:28:40 AM	28 S BROADWAY	SALEM	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0448459N	3	13	11:31	11:36	11:37	11:49	12/23/2010	12:49:40 PM	60	21	Regular Hours	< 30 minutes
12/27/2010	1:04:34 PM	582 MIDDLE ST Apt. 1	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0448666N	3	9	13:07	13:08	13:09	13:17	12/27/2010	1:30:23 PM	13	13	Regular Hours	< 30 minutes
12/27/2010	2:37:05 PM	15 AUGUSTA WAY	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0448680N	3	20	14:40	14:42	14:43	15:02	12/27/2010	3:22:17 PM	20	25	Regular Hours	< 30 minutes
12/28/2010	8:56:03 AM	222 HIGH ST Apt. 1	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0448718N	4	16	9:00	9:10	9:11	9:26	12/28/2010	10:17:29 AM	51	30	Regular Hours	< 30 minutes
12/28/2010	9:33:21 AM	139 FRONT ST	EXETER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0448729N	2	18	9:35	9:37	9:39	9:55	12/28/2010	10:37:51 AM	42	22	Regular Hours	< 30 minutes
12/28/2010	10:43:52 AM	106 CENTRAL AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0448748N	2	7	10:45	10:46	10:47	10:53	12/28/2010	11:18:23 AM	25	10	Regular Hours	< 30 minutes
12/29/2010	1:24:33 PM	15 MOORES CT Apt. A	ROCHESTER	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF0448851N	9	13	13:33	13:33	13:34	13:46	12/29/2010	2:27:18 PM	41	22	Regular Hours	< 30 minutes
12/30/2010	7:59:52 AM	125 SPINNAKER WAY	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0448902N	2	8	8:01	8:02	8:03	8:10	12/30/2010	9:02:52 AM	52	11	Regular Hours	< 30 minutes
12/30/2010	10:48:23 AM	536 MARCY ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0448918N	3	11	10:51	10:51	10:52	11:02	12/30/2010	12:00:59 PM	58	14	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 149 (15% of total) for After Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category	
1/4/2010	9:53:46 PM	15 CULVER ST Apt. 8	PLAISTOW	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0415902N	2	8	21:55	21:56	21:59	22:04	1/4/2010	10:24:32 PM	20	11	After Hours	< 30 minutes
1/14/2010	5:30:59 PM	40 STICKNEY TER	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0416686N	3	12	17:33	17:33	17:33	17:45	1/14/2010	6:06:53 PM	21	15	After Hours	< 30 minutes

1/21/2010	5:19:53 PM	23 PRESIDENTIAL CIR	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0417129N	2	4	17:21	17:22	17:23	17:26	1/21/2010	5:57:33 PM	31	7	After Hours	< 30 minutes
1/26/2010	7:07:13 PM	401 STATE ST Pst. P209	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0417583N	1	18	19:08	19:08	19:08	19:26	1/26/2010	8:17:24 PM	51	19	After Hours	< 30 minutes
2/1/2010	7:20:15 PM	7 F ST Apt. 4	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0418103N	3	14	19:23	19:28	19:29	19:42	2/1/2010	7:47:47 PM	5	22	After Hours	< 30 minutes
2/2/2010	5:08:09 PM	19 WESTRIDGE DR	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0418233N	3	9	17:11	17:14	17:14	17:23	2/2/2010	5:42:14 PM	19	15	After Hours	< 30 minutes
2/5/2010	4:25:53 PM	46 STATE ST Apt. 2	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0418571N	2	26	16:27	16:27	16:27	16:53	2/5/2010	6:04:47 PM	71	28	After Hours	< 30 minutes
2/9/2010	5:21:28 PM	17 FAIRFIELD DR	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0418849N	2	18	17:23	17:26	17:26	17:44	2/9/2010	6:22:34 PM	38	23	After Hours	< 30 minutes
2/10/2010	7:47:04 PM	167 MCDONOUGH ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0418921N	1	20	19:48	19:48	19:49	20:08	2/10/2010	8:29:05 PM	21	21	After Hours	< 30 minutes
2/16/2010	6:08:38 PM	8 CEDARBROOK VLG Apt. B	ROCHESTER	NH	Kevin Clifford	Mark Severens	5000	GAS LEAKS - SERVICE	WF0419264N	4	24	18:12	18:13	18:13	18:37	2/16/2010	6:59:53 PM	22	29	After Hours	< 30 minutes
2/16/2010	8:15:49 PM	55 BACK RIVER RD Apt. 1	DOVER	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0419269N	4	11	20:19	20:21	20:21	20:32	2/16/2010	9:39:15 PM	67	17	After Hours	< 30 minutes
2/19/2010	4:43:39 PM	2 HUBBARD RD	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0419464N	3	19	16:46	16:49	16:49	17:08	2/19/2010	5:54:05 PM	46	25	After Hours	< 30 minutes
2/19/2010	9:41:58 PM	17 STAYSAIL WAY	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0419488N	6	14	21:47	21:54	21:54	22:08	2/19/2010	10:35:48 PM	27	27	After Hours	< 30 minutes
2/26/2010	4:40:12 AM	54 SUNCOOK ST	SEABROOK	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0419873N	0	0	4:40	4:49	4:49	4:49	2/26/2010	4:51:33 AM	2	9	After Hours	< 30 minutes
3/1/2010	4:31:05 PM	511 CENTRAL AVE	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0420134N	2	13	16:33	16:33	16:34	16:46	3/1/2010	5:45:17 PM	59	15	After Hours	< 30 minutes
3/1/2010	4:44:47 PM	20 THORWALD AVE Apt. LEFT	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0420138N	1	12	16:45	16:49	16:49	17:01	3/1/2010	5:21:03 PM	20	17	After Hours	< 30 minutes
3/8/2010	8:14:38 PM	176 N SHORE RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0420556N	3	16	20:17	20:19	20:20	20:35	3/8/2010	9:25:27 PM	50	21	After Hours	< 30 minutes
3/11/2010	6:39:31 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0420826N	2	23	18:41	18:42	18:43	19:05	3/11/2010	8:58:20 PM	113	26	After Hours	< 30 minutes
3/16/2010	5:37:33 PM	366 BROAD ST	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0421154N	2	19	17:39	17:41	17:42	18:00	3/16/2010	8:27:23 PM	147	23	After Hours	< 30 minutes
3/19/2010	5:03:39 PM	94 PORTSMOUTH AVE	EXETER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0421420N	2	19	17:05	17:06	17:06	17:25	3/19/2010	5:48:29 PM	23	22	After Hours	< 30 minutes
3/23/2010	5:00:17 PM	22 ROSEMARY LANE Apt. 1 Pst. UNIT	DURHAM	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0421700N	1	17	17:01	17:02	17:03	17:19	3/23/2010	5:55:37 PM	36	19	After Hours	< 30 minutes
3/23/2010	7:56:27 PM	167 MCDONOUGH ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0421706N	3	24	19:59	20:00	20:01	20:24	3/23/2010	9:58:09 PM	94	28	After Hours	< 30 minutes
3/24/2010	4:41:44 PM	191 OCEAN BLVD	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0421782N	1	6	16:42	16:43	16:44	16:49	3/24/2010	5:06:01 PM	17	8	After Hours	< 30 minutes
3/24/2010	8:22:25 PM	26 RIVER ST	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0421796N	2	24	20:24	20:25	20:25	20:49	3/24/2010	9:10:29 PM	21	27	After Hours	< 30 minutes
3/25/2010	6:47:58 PM	6 HOMESTEAD CIR	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0421887N	1	16	18:48	18:53	18:54	19:09	3/25/2010	7:25:49 PM	16	22	After Hours	< 30 minutes
3/29/2010	5:39:36 PM	60 SILVER ST Apt. 2	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0422123N	1	14	17:40	17:41	17:42	17:55	3/29/2010	6:42:07 PM	47	16	After Hours	< 30 minutes
4/5/2010	7:39:02 PM	511 OCEAN BLVD Apt. 6	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0422873N	2	12	19:41	19:43	19:43	19:55	4/5/2010	8:08:14 PM	13	16	After Hours	< 30 minutes
4/7/2010	5:17:03 PM	117 FRANKLIN ST	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0423064N	3	16	17:20	17:21	17:22	17:37	4/7/2010	6:21:20 PM	44	20	After Hours	< 30 minutes
4/8/2010	4:26:51 PM	55 PARK ST	EXETER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0423147N	2	26	16:28	16:29	16:31	16:55	4/8/2010	5:30:19 PM	35	29	After Hours	< 30 minutes
4/8/2010	6:35:55 PM	8 SUMMER ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0423159N	2	6	18:37	18:41	18:41	18:47	4/8/2010	7:05:03 PM	18	12	After Hours	< 30 minutes
4/12/2010	4:52:28 PM	53 PRAY ST	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0423500N	2	28	16:54	16:54	17:22	17:22	4/12/2010	6:26:22 PM	64	30	After Hours	< 30 minutes
4/13/2010	5:34:13 PM	17 WINTER ST Apt. APT 4	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0423643N	1	14	17:36	17:36	17:37	17:50	4/13/2010	7:16:45 PM	86	16	After Hours	< 30 minutes
4/13/2010	10:40:09 PM	10 CUSHING ST	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0423658N	2	9	22:43	22:48	22:48	22:57	4/13/2010	11:26:08 PM	29	17	After Hours	< 30 minutes
4/14/2010	4:52:35 PM	23 PLYMOUTH ST	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0423736N	2	5	16:54	17:01	17:02	17:06	4/14/2010	5:19:44 PM	13	14	After Hours	< 30 minutes
4/20/2010	4:18:08 PM	2 CEDARBROOK VLG Apt. C	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0424163N	3	11	16:21	16:23	16:23	16:34	4/20/2010	4:58:28 PM	24	16	After Hours	< 30 minutes
4/20/2010	6:22:09 PM	20 HIGHLAND ST	EXETER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0424260N	5	24	18:27	18:28	18:31	18:52	4/20/2010	7:11:58 PM	19	30	After Hours	< 30 minutes
4/20/2010	7:18:37 PM	12 FACULTY RD	DURHAM	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0424266N	2	14	19:20	19:21	19:21	19:35	4/20/2010	8:38:00 PM	63	17	After Hours	< 30 minutes
4/20/2010	10:59:18 PM	7 WINSTON AVE	DOVER	NH	David Emerton	Mark Severens	5000	GAS LEAKS - SERVICE	WF0424275N	3	10	23:02	23:12	23:12	23:22	4/20/2010	11:50:18 PM	28	23	After Hours	< 30 minutes
4/21/2010	6:57:30 PM	7 WINSTON AVE	DOVER	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF0424450N	3	13	19:00	19:02	19:03	19:15	4/21/2010	7:35:08 PM	20	18	After Hours	< 30 minutes
4/22/2010	5:08:14 PM	10 PARKER ST Apt. #1	EXETER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0424533N	2	20	17:10	17:14	17:15	17:34	4/22/2010	7:19:23 PM	105	26	After Hours	< 30 minutes
4/22/2010	7:41:25 PM	119 N MAIN ST Apt. 4 Pst. FL 2	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0424545N	1	20	19:42	19:47	19:47	20:07	4/22/2010	8:33:22 PM	26	26	After Hours	< 30 minutes
4/26/2010	4:19:06 PM	92 CLUFF CROSSING RD Apt. 52 Pst. STE	SALEM	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0424968N	1	25	16:20	16:20	16:20	16:45	4/26/2010	5:27:23 PM	42	26	After Hours	< 30 minutes

4/26/2010	6:35:33 PM	19 PROSPECT ST	EXETER	NH	Daniel Lafortune	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0424991N	2	16	18:37	18:48	18:49	19:04	4/26/2010	7:20:52 PM	16	29	After Hours	< 30 minutes
4/28/2010	6:16:37 PM	103 PLAISTOW RD Pst. 1	PLAISTOW	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0425284N	2	12	18:18	18:18	18:18	18:30	4/28/2010	6:42:08 PM	12	14	After Hours	< 30 minutes
5/3/2010	4:21:04 PM	86 FRONT ST	EXETER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0425856N	2	28	16:23	16:23	16:23	16:51	5/3/2010	5:36:24 PM	45	30	After Hours	< 30 minutes
5/3/2010	7:05:37 PM	813 SPRINGBROOK CIR	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0425873N	2	8	19:07	19:15	19:15	19:23	5/3/2010	7:42:59 PM	19	18	After Hours	< 30 minutes
5/6/2010	4:58:49 PM	26 SHEARWATER	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0426193N	3	10	17:01	17:02	17:02	17:12	5/6/2010	5:33:24 PM	21	14	After Hours	< 30 minutes
5/7/2010	9:48:09 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0426334N	1	10	21:49	21:56	21:56	22:06	5/7/2010	10:36:51 PM	30	18	After Hours	< 30 minutes
5/14/2010	4:01:24 PM	9 EMERALD LN	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0427080N	1	16	16:02	16:14	16:15	16:30	5/14/2010	5:38:39 PM	68	29	After Hours	< 30 minutes
5/17/2010	4:05:04 PM	12 DREYER WAY Apt. B	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0427294N	1	25	16:06	16:06	16:08	16:31	5/17/2010	4:48:34 PM	17	26	After Hours	< 30 minutes
5/17/2010	4:17:56 PM	115 MARKET ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0427299N	1	12	16:18	16:19	16:19	16:31	5/17/2010	5:46:50 PM	75	14	After Hours	< 30 minutes
5/26/2010	4:03:55 PM	153 FRANKLIN ST	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0428283N	6	18	16:09	16:09	16:10	16:27	5/26/2010	4:40:24 PM	13	24	After Hours	< 30 minutes
5/26/2010	8:02:20 PM	24 HARBOR RD Pst. 10	HAMPTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0428315N	1	9	20:03	20:04	20:08	20:13	5/26/2010	8:39:47 PM	26	11	After Hours	< 30 minutes
5/28/2010	8:31:11 PM	292 WIBIRD ST Apt. HSE Pst. MTR	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0428585N	1	25	20:32	20:34	20:34	20:59	5/28/2010	11:26:39 PM	147	28	After Hours	< 30 minutes
6/4/2010	8:04:25 PM	36 ROGERS ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0429286N	2	24	20:06	20:06	20:06	20:30	6/4/2010	9:43:20 PM	73	26	After Hours	< 30 minutes
6/11/2010	5:47:22 PM	454 SOUTH ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0429956N	1	23	17:48	17:48	17:50	18:11	6/11/2010	6:28:47 PM	17	24	After Hours	< 30 minutes
6/15/2010	6:58:19 PM	86 NEW CASTLE AVE	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0430280N	2	26	19:00	19:02	19:02	19:28	6/15/2010	7:55:01 PM	27	30	After Hours	< 30 minutes
6/16/2010	5:47:21 PM	44 SCOTT AVE	SEABROOK	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0430403N	1	15	17:48	17:49	17:50	18:04	6/16/2010	6:50:03 PM	46	17	After Hours	< 30 minutes
6/18/2010	4:33:45 PM	4 WENTWORTH AVE	HAMPTON	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0430625N	5	12	16:38	16:39	16:40	16:51	6/18/2010	5:11:34 PM	20	18	After Hours	< 30 minutes
6/23/2010	4:55:24 PM	7 LAFAYETTE ST Apt. 2-B	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0431130N	1	23	16:56	16:56	16:56	17:19	6/23/2010	5:49:23 PM	30	24	After Hours	< 30 minutes
6/24/2010	6:29:32 PM	95 MAIN ST Apt. 3	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0431269N	1	19	18:30	18:31	18:32	18:50	6/24/2010	7:13:12 PM	23	21	After Hours	< 30 minutes
6/24/2010	7:44:26 PM	30 FISHER ST Apt. 1 FRO	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0431274N	1	6	19:45	19:45	19:46	19:51	6/24/2010	8:07:11 PM	16	7	After Hours	< 30 minutes
6/28/2010	5:40:16 PM	49 AUGUSTA WAY	DOVER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0431655N	2	11	17:42	17:43	17:43	17:54	6/28/2010	6:17:58 PM	23	14	After Hours	< 30 minutes
6/28/2010	7:51:57 PM	1 WOODLAND GRN	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0431664N	2	19	19:53	19:54	19:54	20:13	6/28/2010	8:33:54 PM	20	22	After Hours	< 30 minutes
6/30/2010	5:09:36 PM	461 OCEAN BLVD Apt. A-8	HAMPTON	NH	David Perreault	Mark Severens	9000	LEAK INSIDE	WF0431996N	3	11	17:12	17:14	17:14	17:25	6/30/2010	6:35:14 PM	70	16	After Hours	< 30 minutes
6/30/2010	6:04:33 PM	53 RIDGEWOOD DR	ATKINSON	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0432004N	4	11	18:08	18:08	18:10	18:19	6/30/2010	6:40:49 PM	21	15	After Hours	< 30 minutes
7/1/2010	4:22:33 PM	4 STERLING HILL LN Apt. TR Pst. HSE M	EXETER	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0432122N	3	18	16:25	16:26	16:27	16:44	7/1/2010	5:10:14 PM	26	22	After Hours	< 30 minutes
7/1/2010	6:18:46 PM	3 BROOKSIDE DR Pst. 3	EXETER	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0432140N	4	23	18:22	18:22	18:23	18:45	7/1/2010	7:08:17 PM	23	27	After Hours	< 30 minutes
7/6/2010	6:34:29 PM	96 CONCORD ST Apt. FL 1	SEABROOK	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0432387N	2	16	18:36	18:39	18:39	18:55	7/6/2010	7:20:16 PM	25	21	After Hours	< 30 minutes
7/7/2010	11:10:29 PM	39 FORTIER DR	ROCHESTER	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0432522N	6	20	23:16	23:20	23:20	23:40	7/8/2010	12:00:06 AM	20	30	After Hours	< 30 minutes
7/9/2010	8:32:49 PM	5 THORNTON ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0432703N	3	2	20:35	20:35	20:36	20:37	7/9/2010	9:39:51 PM	62	5	After Hours	< 30 minutes
7/12/2010	5:57:30 PM	24 JONES AVE	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0432874N	3	14	18:00	18:01	18:01	18:15	7/12/2010	6:27:16 PM	12	18	After Hours	< 30 minutes
7/19/2010	4:30:15 PM	55 HAMPTON MDWS	HAMPTON	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF0433575N	3	16	16:33	16:36	16:36	16:52	7/19/2010	5:11:44 PM	19	22	After Hours	< 30 minutes
7/20/2010	6:43:28 PM	73 BELLAMY RD	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0433713N	2	7	18:45	18:46	18:46	18:53	7/20/2010	7:31:07 PM	38	10	After Hours	< 30 minutes
7/22/2010	7:27:57 PM	26 WORTHLEY AVE Apt. HSE	SEABROOK	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0433917N	1	22	19:28	19:30	19:30	19:52	7/22/2010	8:07:32 PM	15	25	After Hours	< 30 minutes
7/23/2010	7:56:19 PM	14 FOOTBRIDGE LN	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0433998N	2	8	19:58	19:58	19:59	20:06	7/23/2010	8:28:25 PM	22	10	After Hours	< 30 minutes
7/26/2010	7:26:12 PM	223 HIGH ST Apt. 1	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0434200N	1	14	19:27	19:28	19:28	19:42	7/26/2010	8:11:14 PM	29	16	After Hours	< 30 minutes
7/28/2010	5:30:24 PM	62 CAROLAN AVE	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0434464N	2	21	17:32	17:32	17:35	17:53	7/28/2010	6:23:16 PM	30	23	After Hours	< 30 minutes
8/3/2010	4:28:31 PM	69 GREEN ST	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0435071N	3	15	16:31	16:31	16:32	16:46	8/3/2010	5:21:57 PM	35	18	After Hours	< 30 minutes
8/9/2010	5:07:33 PM	62 LILLIAN AVE	SEABROOK	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0435523N	1	14	17:08	17:16	17:18	17:30	8/9/2010	6:35:25 PM	65	23	After Hours	< 30 minutes
8/9/2010	6:27:38 PM	55 SCOTT AVE	SEABROOK	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0435529N	3	4	18:30	18:33	18:35	18:37	8/9/2010	6:40:58 PM	3	10	After Hours	< 30 minutes
8/10/2010	5:37:21 PM	80 PLYMOUTH ST	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0435659N	2	21	17:39	17:39	17:43	18:00	8/10/2010	6:36:20 PM	36	23	After Hours	< 30 minutes

8/11/2010	5:37:00 PM	325 LAFAYETTE RD Pst. &L	HAMPTON	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0435752N	2	10	17:39	17:39	17:40	17:49	8/11/2010	6:03:46 PM	14	12	After Hours	< 30 minutes
8/11/2010	7:13:55 PM	43 SALMON FALLS RD	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0435754N	2	26	19:15	19:17	19:17	19:43	8/11/2010	8:10:37 PM	27	30	After Hours	< 30 minutes
8/13/2010	7:03:59 PM	7 A ST	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0435949N	3	11	19:06	19:08	19:10	19:19	8/13/2010	8:07:19 PM	48	16	After Hours	< 30 minutes
8/16/2010	4:48:28 PM	22 SUZANNE DR	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0436119N	2	24	16:50	16:51	16:51	17:15	8/16/2010	6:10:20 PM	55	27	After Hours	< 30 minutes
8/18/2010	4:02:36 PM	14 PROSPECT ST	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0436353N	3	8	16:05	16:05	16:06	16:13	8/18/2010	4:27:23 PM	14	11	After Hours	< 30 minutes
8/25/2010	4:36:35 PM	83 BROWN AVE Apt. TS Pst. 5 AP	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0436982N	2	11	16:38	16:40	16:40	16:51	8/25/2010	5:21:03 PM	30	15	After Hours	< 30 minutes
8/25/2010	6:17:48 PM	83 BROWN AVE Apt. TS Pst. 5 AP	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0436999N	3	8	18:20	18:23	18:23	18:31	8/25/2010	6:52:34 PM	21	14	After Hours	< 30 minutes
8/30/2010	11:30:38 PM	18 DOVER ST Apt. 1ST	DOVER	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0437493N	2	13	23:32	23:41	23:41	23:54	8/31/2010	12:16:21 AM	22	24	After Hours	< 30 minutes
8/31/2010	10:53:05 PM	962 ISLINGTON ST	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0437656N	3	15	22:56	23:02	23:02	23:17	8/31/2010	11:35:58 PM	18	24	After Hours	< 30 minutes
9/8/2010	4:43:30 PM	773 PORTLAND ST	EAST ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0438222N	1	14	16:44	16:45	16:45	16:59	9/8/2010	5:33:29 PM	34	16	After Hours	< 30 minutes
9/8/2010	5:38:57 PM	68 OLD DOVER RD	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0438226N	3	7	17:41	17:42	17:42	17:49	9/8/2010	6:09:51 PM	20	11	After Hours	< 30 minutes
9/10/2010	6:34:43 PM	1088 OCEAN BLVD Pst. HOUSE	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0438404N	2	20	18:36	18:37	18:37	18:57	9/10/2010	7:16:57 PM	19	23	After Hours	< 30 minutes
9/10/2010	6:46:51 PM	11 HICKEY ST Apt. 5	EAST ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0438405N	2	22	18:48	18:50	18:53	19:12	9/10/2010	7:40:02 PM	28	26	After Hours	< 30 minutes
9/15/2010	8:35:51 PM	15 FORTIER DR	ROCHESTER	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF0438832N	2	22	20:37	20:38	20:38	21:00	9/15/2010	9:24:59 PM	24	25	After Hours	< 30 minutes
9/15/2010	10:58:27 PM	90 INDIGO HILL RD Apt. 7	SOMERSWORTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0438836N	1	19	22:59	23:03	23:04	23:22	9/15/2010	11:55:54 PM	33	24	After Hours	< 30 minutes
9/21/2010	5:58:21 PM	13 MILL RD	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0439382N	3	18	18:01	18:01	18:03	18:19	9/21/2010	6:49:01 PM	30	21	After Hours	< 30 minutes
9/22/2010	5:01:57 PM	3 UNION ST Apt. A	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0439489N	2	17	17:03	17:05	17:05	17:22	9/22/2010	5:48:17 PM	26	21	After Hours	< 30 minutes
9/22/2010	5:05:18 PM	88 PORTSMOUTH AVE	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0439490N	1	22	17:06	17:07	17:07	17:29	9/22/2010	6:15:09 PM	46	24	After Hours	< 30 minutes
9/23/2010	4:24:52 PM	354 MAIN ST Apt. 2	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0439590N	2	16	16:26	16:28	16:28	16:44	9/23/2010	5:06:34 PM	22	20	After Hours	< 30 minutes
9/29/2010	6:27:18 PM	109 FRONT ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0440238N	3	21	18:30	18:34	18:34	18:55	9/29/2010	7:40:17 PM	45	28	After Hours	< 30 minutes
10/1/2010	8:05:15 PM	773 PORTLAND ST	EAST ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0440465N	1	22	20:06	20:07	20:29	20:29	10/1/2010	8:48:12 PM	19	24	After Hours	< 30 minutes
10/4/2010	7:59:51 PM	833 LILAC LN	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0440722N	1	1	20:00	20:20	20:21	20:21	10/4/2010	8:23:48 PM	2	22	After Hours	< 30 minutes
10/6/2010	5:40:16 PM	3020 LAFAYETTE RD Apt. 1	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF0441024N	2	7	17:42	17:42	17:42	17:49	10/6/2010	6:04:53 PM	15	9	After Hours	< 30 minutes
10/6/2010	7:11:57 PM	104 TIDEVIEW DR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0441028N	2	14	19:13	19:13	19:13	19:27	10/6/2010	7:50:18 PM	23	16	After Hours	< 30 minutes
10/11/2010	7:51:58 PM	25 TOWNSEND DR	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0441411N	3	22	19:54	19:55	19:56	20:17	10/11/2010	8:32:46 PM	15	26	After Hours	< 30 minutes
10/11/2010	8:51:07 PM	20 DOVER ST Pst. REAR	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0441413N	4	7	20:55	20:57	20:57	21:04	10/11/2010	9:19:06 PM	15	13	After Hours	< 30 minutes
10/13/2010	4:34:30 PM	6 FAIRWAY AVE Apt. B	ROCHESTER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0441740N	2	17	16:36	16:36	16:36	16:53	10/13/2010	5:09:23 PM	16	19	After Hours	< 30 minutes
10/18/2010	7:20:31 PM	190 HIGH ST Apt. FL 2	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0442256N	2	18	19:22	19:22	19:22	19:40	10/18/2010	8:17:07 PM	37	20	After Hours	< 30 minutes
10/19/2010	4:58:29 PM	17 BRADSTREET RD	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0442369N	2	8	17:00	17:01	17:01	17:09	10/19/2010	5:48:21 PM	39	11	After Hours	< 30 minutes
10/19/2010	6:00:45 PM	6 N MAIN ST Pst. MSTR	ROCHESTER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0442375N	2	15	18:02	18:07	18:07	18:22	10/19/2010	7:37:50 PM	75	22	After Hours	< 30 minutes
10/19/2010	8:27:34 PM	42 PARTRIDGE GRN	ROCHESTER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0442383N	2	17	20:29	20:32	20:32	20:49	10/19/2010	9:02:59 PM	13	22	After Hours	< 30 minutes
10/20/2010	6:50:57 PM	196 WATER ST Apt. 12	EXETER	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0442497N	4	12	18:54	18:58	18:59	19:10	10/20/2010	7:34:07 PM	24	20	After Hours	< 30 minutes
10/21/2010	9:38:22 PM	27 LAFAYETTE ST Apt. REAR	ROCHESTER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0442653N	1	14	21:39	21:39	21:41	21:53	10/21/2010	10:05:15 PM	12	15	After Hours	< 30 minutes
10/21/2010	9:54:08 PM	103 CLUFF CROSSING RD	SALEM	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0442654N	2	0	21:56	21:57	21:57	21:57	10/21/2010	10:17:33 PM	20	3	After Hours	< 30 minutes
10/25/2010	5:23:18 PM	4 WINTER ST Apt. C	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0442980N	2	10	17:25	17:25	17:26	17:35	10/25/2010	5:47:30 PM	12	12	After Hours	< 30 minutes
10/27/2010	4:52:54 PM	6 BRAMBER II	ROCHESTER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0443253N	3	15	16:55	16:55	16:55	17:10	10/27/2010	5:45:53 PM	35	18	After Hours	< 30 minutes
10/29/2010	4:57:58 PM	408 S BROADWAY	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0443504N	3	20	17:00	17:00	17:01	17:20	10/29/2010	7:42:35 PM	142	23	After Hours	< 30 minutes
10/29/2010	8:08:03 PM	21 TEN ROD RD	ROCHESTER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0443516N	1	13	20:09	20:10	20:11	20:23	10/29/2010	8:35:40 PM	12	15	After Hours	< 30 minutes
11/1/2010	6:44:13 PM	21 BURGUNDY DR	HAMPTON	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0443737N	2	9	18:46	18:46	18:46	18:55	11/1/2010	7:25:27 PM	30	11	After Hours	< 30 minutes
11/2/2010	5:33:50 PM	241 MIDDLE ST Apt. 5	PORTSMOUTH	NH	Troy Kimball	Michael Talis	5000	GAS LEAKS - SERVICE	WF0443886N	2	8	17:35	17:36	17:39	17:44	11/2/2010	5:57:49 PM	13	11	After Hours	< 30 minutes

11/3/2010	5:58:54 PM	88 BRIDGE ST Apt. 2FLR	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0443997N	3	13	18:01	18:01	18:14	18:14	11/3/2010	7:04:59 PM	50	16	After Hours	< 30 minutes
11/4/2010	9:35:20 PM	6 HICKORY LN	SOMERSWORTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0444150N	3	13	21:38	21:38	21:40	21:51	11/4/2010	10:06:44 PM	15	16	After Hours	< 30 minutes
11/5/2010	6:41:55 PM	113 MAST RD	DOVER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0444277N	2	19	18:43	18:44	18:44	19:03	11/5/2010	7:28:16 PM	25	22	After Hours	< 30 minutes
11/17/2010	5:21:43 PM	98 HENRY LAW AVE Apt. 3	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0445133N	3	20	17:24	17:26	17:28	17:46	11/17/2010	6:01:38 PM	15	25	After Hours	< 30 minutes
11/18/2010	6:25:53 PM	8 EASTERN AVE Apt. C	ROCHESTER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0445219N	2	17	18:27	18:28	18:29	18:45	11/18/2010	6:55:42 PM	10	20	After Hours	< 30 minutes
11/19/2010	7:05:18 PM	3 HOLMAN LN	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0445299N	1	14	19:06	19:07	19:08	19:21	11/19/2010	7:45:53 PM	24	16	After Hours	< 30 minutes
11/19/2010	7:59:20 PM	19 PICKERING RD	GONIC	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0445301N	6	19	20:05	20:05	20:06	20:24	11/19/2010	8:45:45 PM	21	25	After Hours	< 30 minutes
11/22/2010	4:45:43 PM	78 CAROLAN AVE	HAMPTON	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0445470N	2	14	16:47	16:48	16:55	17:02	11/22/2010	5:54:48 PM	52	17	After Hours	< 30 minutes
11/23/2010	4:03:49 PM	690 CENTRAL AVE Apt. FL 3	DOVER	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0445565N	4	8	16:07	16:08	16:08	16:16	11/23/2010	4:42:45 PM	26	13	After Hours	< 30 minutes
11/29/2010	4:36:31 PM	190 ASHWORTH AVE	HAMPTON	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0445923N	4	10	16:40	16:41	16:43	16:51	11/29/2010	5:07:41 PM	16	15	After Hours	< 30 minutes
11/29/2010	8:09:20 PM	603 DENNETT ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0445935N	1	11	20:10	20:12	20:12	20:23	11/29/2010	8:45:59 PM	22	14	After Hours	< 30 minutes
12/1/2010	5:34:49 PM	9 WHITLEY RD Apt. 1	EXETER	NH	Kurt House	Michael Talis	5000	GAS LEAKS - SERVICE	WF0446201N	2	19	17:36	17:39	17:40	17:58	12/1/2010	6:15:49 PM	17	24	After Hours	< 30 minutes
12/1/2010	9:07:50 PM	12 HUBBARD RD	DOVER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0446206N	2	20	21:09	21:09	21:09	21:29	12/1/2010	9:45:32 PM	16	22	After Hours	< 30 minutes
12/3/2010	6:14:09 PM	0 TROUBLE CALL	NEWINGTON	NH	Kurt House	Jason Brooks	9100	LEAK OUTSIDE	WF0446390N	1	9	18:15	18:15	18:16	18:24	12/3/2010	7:38:09 PM	74	10	After Hours	< 30 minutes
12/6/2010	6:53:04 AM	905 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0446434N	1	23	6:54	6:56	6:57	7:19	12/6/2010	7:42:46 AM	23	26	After Hours	< 30 minutes
12/9/2010	3:13:41 AM	116 LEDGEWOOD DR Pst. BLD	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0446847N	2	0	3:15	3:19	3:19	3:19	12/9/2010	3:27:16 AM	8	6	After Hours	< 30 minutes
12/9/2010	6:40:38 PM	89 KINGS HWY	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0446956N	1	17	18:41	18:42	18:42	18:59	12/9/2010	7:30:54 PM	31	19	After Hours	< 30 minutes
12/10/2010	6:31:06 PM	147 S MAIN DOWN Apt. A	SEABROOK	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0447076N	1	17	18:32	18:33	18:33	18:50	12/10/2010	7:28:39 PM	38	19	After Hours	< 30 minutes
12/15/2010	4:55:12 PM	30 KINGS HWY Apt. 14	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0447786N	4	9	16:59	17:02	17:05	17:11	12/15/2010	5:30:56 PM	19	16	After Hours	< 30 minutes
12/16/2010	6:52:48 PM	160 PLAISTOW RD Apt. 14	PLAISTOW	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0447936N	1	0	18:53	18:54	18:54	18:54	12/16/2010	7:19:40 PM	25	2	After Hours	< 30 minutes
12/17/2010	6:31:20 PM	309 SPRINGBROOK CIR	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0448061N	2	16	18:34	18:34	18:34	18:50	12/17/2010	7:34:52 PM	44	19	After Hours	< 30 minutes
12/20/2010	4:01:41 PM	555 CENTRAL AVE	DOVER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0448216N	3	22	16:04	16:05	16:06	16:27	12/20/2010	5:45:59 PM	78	26	After Hours	< 30 minutes
12/21/2010	7:38:35 PM	384 WINNACUNNET RD Apt. MAIN	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0448336N	3	8	19:41	19:41	19:42	19:49	12/22/2010	12:17:21 AM	268	11	After Hours	< 30 minutes
12/22/2010	6:44:12 AM	24 VANDERPOOL DR Pst. LT16	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0448341N	1	13	6:45	6:55	6:55	7:08	12/22/2010	7:41:21 AM	33	24	After Hours	< 30 minutes
12/29/2010	4:20:01 PM	44 S MAIN ST	ROCHESTER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0448883N	1	7	16:21	16:24	16:24	16:31	12/29/2010	5:02:54 PM	31	11	After Hours	< 30 minutes
12/30/2010	4:09:17 PM	9 EPPING AVE	HAMPTON	NH	Troy Kimball	Michael Talis	5000	GAS LEAKS - SERVICE	WF0448959N	2	11	16:11	16:11	16:12	16:22	12/30/2010	4:43:19 PM	21	13	After Hours	< 30 minutes
12/30/2010	10:30:40 PM	0 TROUBLE CALL	PLAISTOW	NH	Troy Kimball	Mark Severens	9100	LEAK OUTSIDE	WF0448982N	3	18	22:33	22:33	22:35	22:51	12/31/2010	1:21:07 AM	150	21	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 94 (9% of total) for Weekend/Holiday Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Response Category	
1/1/2010	3:17:22 PM	43 LEONARD ST	ROCHESTER	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0415751N	1	23	15:18	15:22	15:23	15:45	1/1/2010	4:09:24 PM	24	28	Weekend/Holiday	< 30 minutes
1/2/2010	11:33:50 AM	56 DURHAM RD Apt. 60	DOVER	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0415766N	3	1	11:36	11:42	11:43	11:43	1/2/2010	12:18:42 PM	35	10	Weekend/Holiday	< 30 minutes
1/17/2010	7:01:31 PM	8 PINE RD	HAMPTON	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0416801N	3	10	19:04	19:12	19:12	19:22	1/17/2010	7:43:46 PM	21	21	Weekend/Holiday	< 30 minutes
1/23/2010	6:22:40 AM	206 CENTRAL AVE	DOVER	NH	Mark Goldstein	Mark Severens	9000	LEAK INSIDE	WF0417284N	1	1	6:23	6:23	6:24	6:24	1/23/2010	6:33:44 AM	9	2	Weekend/Holiday	< 30 minutes
1/23/2010	5:37:37 PM	64 BRIDGE ST	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0417305N	3	19	17:40	17:42	17:42	18:01	1/23/2010	6:31:43 PM	30	24	Weekend/Holiday	< 30 minutes
1/23/2010	7:44:26 PM	5 WALNUT ST Apt. HSE	ROCHESTER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0417308N	2	18	19:46	19:52	19:53	20:10	1/23/2010	11:22:00 PM	192	26	Weekend/Holiday	< 30 minutes
1/24/2010	2:18:28 PM	0 TROUBLE CALL	SALEM	NH	Troy Kimball	Mark Severens	9100	LEAK OUTSIDE	WF0417325N	6	17	14:24	14:25	14:25	14:42	1/24/2010	3:00:39 PM	18	24	Weekend/Holiday	< 30 minutes
1/24/2010	2:25:19 PM	15 AUGUSTA WAY	DOVER	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0417326N	3	15	14:28	14:32	14:32	14:47	1/24/2010	3:04:47 PM	17	22	Weekend/Holiday	< 30 minutes
1/30/2010	9:22:40 AM	33 SURREY RUN	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0417893N	1	11	9:23	9:24	9:25	9:35	1/30/2010	10:00:56 AM	25	13	Weekend/Holiday	< 30 minutes
1/30/2010	12:12:47 PM	75 WATERLOO CIR	DOVER	NH	Kevin Clifford	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0417904N	2	12	12:14	12:15	12:15	12:27	1/30/2010	12:46:34 PM	19	15	Weekend/Holiday	< 30 minutes

1/31/2010	12:20:16 PM	44 LAFAYETTE RD Apt. FERN Pst. 10	NORTH HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0417938N	5	1	12:25	12:33	12:34	12:34	1/31/2010	1:24:47 PM	50	14	Weekend/ Holiday	< 30 minutes
2/13/2010	11:49:45 AM	55 KINGS HWY	HAMPTON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0419116N	1	1	11:50	11:50	11:50	11:51	2/13/2010	12:30:33 PM	39	2	Weekend/ Holiday	< 30 minutes
2/20/2010	1:02:26 PM	50 ISAAC LUCAS CIR Apt. LOT Pst. 55	DOVER	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0419501N	5	12	13:07	13:08	13:08	13:20	2/20/2010	1:48:50 PM	28	18	Weekend/ Holiday	< 30 minutes
2/27/2010	1:17:44 PM	737 WOODBURY AVE	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0419987N	9	11	13:26	13:27	13:28	13:38	2/27/2010	2:07:47 PM	29	21	Weekend/ Holiday	< 30 minutes
2/27/2010	2:49:32 PM	81 ROCKINGHAM PK BLVD	SALEM	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0419994N	4	20	14:53	14:55	14:55	15:15	2/27/2010	3:45:01 PM	30	26	Weekend/ Holiday	< 30 minutes
2/27/2010	3:00:06 PM	0 TROUBLE CALL	DURHAM	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0419996N	5	25	15:05	15:05	15:08	15:30	2/27/2010	4:35:49 PM	65	30	Weekend/ Holiday	< 30 minutes
2/27/2010	9:04:22 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0420010N	2	18	21:06	21:07	21:08	21:25	2/27/2010	10:39:00 PM	74	21	Weekend/ Holiday	< 30 minutes
2/28/2010	12:21:11 PM	65 CAROLYN AVE	SEABROOK	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0420022N	4	15	12:25	12:25	12:27	12:40	2/28/2010	12:49:49 PM	9	19	Weekend/ Holiday	< 30 minutes
2/28/2010	12:49:55 PM	65 CAROLAN AVE	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0420024N	2	12	12:51	12:52	12:52	13:04	2/28/2010	1:29:29 PM	25	15	Weekend/ Holiday	< 30 minutes
2/28/2010	4:20:00 PM	27 COURT ST	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0420038N	2	9	16:22	16:27	16:29	16:36	2/28/2010	5:00:44 PM	24	16	Weekend/ Holiday	< 30 minutes
3/6/2010	10:42:11 AM	8 KIM LN	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0420454N	2	19	10:44	10:46	10:46	11:05	3/6/2010	11:52:17 AM	47	23	Weekend/ Holiday	< 30 minutes
3/7/2010	5:49:09 PM	39 FORTIER DR	ROCHESTER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0420474N	2	17	17:51	18:01	18:02	18:18	3/7/2010	6:31:42 PM	13	29	Weekend/ Holiday	< 30 minutes
3/27/2010	1:02:43 PM	867 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0421966N	2	24	13:04	13:04	13:05	13:28	3/27/2010	1:57:17 PM	29	26	Weekend/ Holiday	< 30 minutes
4/3/2010	8:33:09 AM	19 CASSILY LN	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0422686N	1	14	8:34	8:40	8:41	8:54	4/3/2010	9:29:18 AM	35	21	Weekend/ Holiday	< 30 minutes
4/10/2010	11:15:57 AM	115 RIVER RD	NEWINGTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0423315N	5	11	11:20	11:20	11:21	11:31	4/10/2010	11:55:54 AM	24	16	Weekend/ Holiday	< 30 minutes
4/10/2010	3:38:55 PM	117 FRANKLIN ST	SOMERSWORTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0423334N	5	9	15:43	15:52	15:52	16:01	4/10/2010	4:32:50 PM	31	23	Weekend/ Holiday	< 30 minutes
4/10/2010	8:38:19 PM	117 FRANKLIN ST	SOMERSWORTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0423342N	4	22	20:42	20:45	20:45	21:07	4/10/2010	9:47:49 PM	40	29	Weekend/ Holiday	< 30 minutes
4/17/2010	8:03:54 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0423961N	4	5	8:07	8:11	8:11	8:16	4/17/2010	9:22:10 AM	66	13	Weekend/ Holiday	< 30 minutes
4/17/2010	11:14:30 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0423977N	3	16	11:17	11:18	11:19	11:34	4/17/2010	11:59:16 AM	25	20	Weekend/ Holiday	< 30 minutes
4/18/2010	12:37:48 PM	6 FARMINGTON DR	DOVER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0424014N	4	22	12:41	12:43	12:46	13:05	4/18/2010	1:24:28 PM	19	28	Weekend/ Holiday	< 30 minutes
4/18/2010	2:44:23 PM	58 CHESTNUT ST Apt. B	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0424016N	2	20	14:46	14:50	14:50	15:10	4/18/2010	3:47:41 PM	37	26	Weekend/ Holiday	< 30 minutes
4/24/2010	3:40:19 PM	22 OCEAN BLVD	HAMPTON	NH	Kurt House	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0424714N	3	23	15:43	15:45	15:47	16:08	4/24/2010	4:15:24 PM	7	28	Weekend/ Holiday	< 30 minutes
5/2/2010	8:40:51 AM	31 NUDD AVE	HAMPTON	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0425656N	3	13	8:43	8:57	9:06	9:10	5/2/2010	9:28:56 AM	18	30	Weekend/ Holiday	< 30 minutes
5/2/2010	2:22:35 PM	16 PARK ST	ROCHESTER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0425665N	3	7	14:25	14:29	14:29	14:36	5/2/2010	3:23:36 PM	47	14	Weekend/ Holiday	< 30 minutes
5/8/2010	11:00:47 PM	14 ELLIOTT ST	HAMPTON	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0426354N	5	14	23:05	23:13	23:13	23:27	5/9/2010	12:04:21 AM	37	27	Weekend/ Holiday	< 30 minutes
5/15/2010	4:44:24 PM	2 JADY HILL CIR	EXETER	NH	John Wiley	Mark Severens	5000	GAS LEAKS - SERVICE	WF0427121N	6	19	16:50	16:52	16:52	17:11	5/15/2010	5:35:50 PM	24	27	Weekend/ Holiday	< 30 minutes
5/29/2010	11:31:45 AM	287 CABOT ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0428593N	2	4	11:33	11:38	11:38	11:42	5/29/2010	12:10:03 PM	28	11	Weekend/ Holiday	< 30 minutes
5/29/2010	8:18:42 PM	16 PARK ST	ROCHESTER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0428614N	3	9	20:21	20:23	20:23	20:32	5/29/2010	8:50:10 PM	18	14	Weekend/ Holiday	< 30 minutes
5/30/2010	7:09:33 PM	887 CENTRAL AVE Pst. B	DOVER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0428633N	1	0	19:10	19:11	19:11	19:11	5/30/2010	7:18:11 PM	7	2	Weekend/ Holiday	< 30 minutes
6/12/2010	5:38:23 PM	317 HANOVER ST Apt. 2FL	PORTSMOUTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF0429973N	2	20	17:40	17:44	17:44	18:04	6/12/2010	6:43:06 PM	39	26	Weekend/ Holiday	< 30 minutes
6/19/2010	3:36:02 PM	12 K ST	HAMPTON	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0430659N	1	24	15:37	15:42	15:42	16:06	6/19/2010	4:36:56 PM	30	30	Weekend/ Holiday	< 30 minutes
6/26/2010	4:40:38 AM	22 MARKET SQ	PORTSMOUTH	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0431447N	4	0	4:44	4:49	4:49	4:49	6/26/2010	4:56:50 AM	7	9	Weekend/ Holiday	< 30 minutes
6/27/2010	2:56:54 PM	75 PLEASANT ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0431480N	3	17	14:59	15:06	15:07	15:23	6/27/2010	3:59:10 PM	36	27	Weekend/ Holiday	< 30 minutes
7/17/2010	10:31:09 AM	13 PINE MEADOW DR	EXETER	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0433374N	1	20	10:32	10:39	10:40	10:59	7/17/2010	11:11:17 AM	12	28	Weekend/ Holiday	< 30 minutes
7/24/2010	4:54:36 PM	35 LEXINGTON ST	DOVER	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0434016N	2	22	16:56	17:00	17:01	17:22	7/24/2010	6:18:47 PM	56	28	Weekend/ Holiday	< 30 minutes
8/7/2010	9:52:32 AM	161 OLD DOVER RD Apt. HSE	ROCHESTER	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0435391N	3	12	9:55	10:00	10:00	10:12	8/7/2010	10:42:38 AM	30	20	Weekend/ Holiday	< 30 minutes
9/4/2010	1:12:46 PM	71 STILLWATER CIR	GONIC	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0437947N	3	15	13:15	13:17	13:17	13:32	9/4/2010	2:01:13 PM	29	20	Weekend/ Holiday	< 30 minutes
9/4/2010	3:09:50 PM	1219 MAPLEWOOD AVE Apt. 3FL	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	5000	GAS LEAKS - SERVICE	WF0437953N	3	21	15:12	15:13	15:14	15:34	9/4/2010	3:56:29 PM	22	25	Weekend/ Holiday	< 30 minutes
9/6/2010	9:57:41 AM	11 LANE CT	EXETER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0437969N	4	22	10:01	10:01	10:02	10:23	9/6/2010	10:56:20 AM	33	26	Weekend/ Holiday	< 30 minutes
9/11/2010	1:51:02 PM	67 MAIN ST Apt. A	EXETER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0438415N	2	26	13:53	13:55	13:56	14:21	9/11/2010	2:41:06 PM	20	30	Weekend/ Holiday	< 30 minutes

9/12/2010	10:35:08 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0438432N	3	18	10:38	10:39	10:39	10:57	9/12/2010	11:59:59 AM	62	22	Weekend/ Holiday	< 30 minutes
9/12/2010	1:05:55 PM	245 SPINNEY RD	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0438438N	2	6	13:07	13:08	13:08	13:14	9/12/2010	1:28:38 PM	14	9	Weekend/ Holiday	< 30 minutes
9/12/2010	10:38:29 PM	17 LINCOLN ST	ROCHESTER	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0438447N	2	13	22:40	22:48	22:48	23:01	9/12/2010	11:22:34 PM	21	23	Weekend/ Holiday	< 30 minutes
9/25/2010	12:56:25 PM	87 BROWN AVE	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0439724N	3	0	12:59	12:59	12:59	12:59	9/25/2010	1:17:09 PM	18	3	Weekend/ Holiday	< 30 minutes
10/2/2010	9:06:20 AM	0 ROCKINGHAM PARK BLVD Pst. WEST	SALEM	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0440469N	5	22	9:11	9:11	9:11	9:33	10/2/2010	10:03:13 AM	30	27	Weekend/ Holiday	< 30 minutes
10/2/2010	9:06:32 AM	46 SPRING ST	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0440470N	2	14	9:08	9:11	9:12	9:25	10/2/2010	9:47:19 AM	22	19	Weekend/ Holiday	< 30 minutes
10/2/2010	12:43:05 PM	23 HUBBARD RD	DOVER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0440475N	1	13	12:44	12:49	12:49	13:02	10/2/2010	1:27:31 PM	25	19	Weekend/ Holiday	< 30 minutes
10/3/2010	3:50:54 PM	67 MAIN ST Apt. A	EXETER	NH	John Wiley	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0440502N	3	15	15:53	15:59	15:59	16:14	10/3/2010	4:35:01 PM	21	24	Weekend/ Holiday	< 30 minutes
10/9/2010	3:30:47 PM	0 TROUBLE CALL	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0441292N	4	15	15:34	15:40	15:40	15:55	10/9/2010	4:11:35 PM	16	25	Weekend/ Holiday	< 30 minutes
10/10/2010	9:26:18 AM	35 MILL POND LN	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0441300N	4	15	9:30	9:30	9:30	9:45	10/10/2010	10:10:06 AM	25	19	Weekend/ Holiday	< 30 minutes
10/10/2010	2:03:29 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0441306N	2	12	14:05	14:07	14:08	14:19	10/10/2010	3:03:15 PM	44	16	Weekend/ Holiday	< 30 minutes
10/16/2010	10:20:35 AM	55 HAMPTON MDWS	HAMPTON	NH	Kurt House	Mark Severens	5000	GAS LEAKS - SERVICE	WF0442029N	7	18	10:27	10:27	10:28	10:45	10/16/2010	11:01:52 AM	16	25	Weekend/ Holiday	< 30 minutes
10/24/2010	1:45:52 PM	1133 WOODBURY AVE	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0442802N	4	17	13:49	13:52	13:53	14:09	10/24/2010	3:01:58 PM	52	24	Weekend/ Holiday	< 30 minutes
10/31/2010	9:42:41 AM	12 NOREAST LN	HAMPTON	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0443549N	4	7	9:46	9:46	9:48	9:53	10/31/2010	10:22:21 AM	29	11	Weekend/ Holiday	< 30 minutes
11/6/2010	8:27:30 AM	90 CENTRAL AVE	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0444283N	2	19	8:29	8:38	8:39	8:57	11/6/2010	9:39:14 AM	42	30	Weekend/ Holiday	< 30 minutes
11/6/2010	9:10:31 AM	501 CENTRAL AVE Apt. HSE	DOVER	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF0444286N	2	14	9:12	9:12	9:12	9:26	11/6/2010	10:02:23 AM	36	16	Weekend/ Holiday	< 30 minutes
11/6/2010	10:09:28 AM	499 CENTRAL AVE	DOVER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0444289N	1	0	10:10	10:11	10:11	10:11	11/6/2010	11:38:45 AM	87	2	Weekend/ Holiday	< 30 minutes
11/6/2010	1:05:19 PM	25 SEAVIEW AVE	HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0444296N	19	2	13:24	13:27	13:27	13:29	11/6/2010	2:14:20 PM	45	24	Weekend/ Holiday	< 30 minutes
11/11/2010	8:58:39 AM	175 FLEET ST	PORTSMOUTH	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0444674N	6	17	9:04	9:04	9:05	9:21	11/11/2010	10:03:33 AM	42	23	Weekend/ Holiday	< 30 minutes
11/11/2010	10:57:45 AM	17 INTERSTATE DR Pst. OFFC	SOMERSWORTH	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0444676N	3	20	11:00	11:01	11:01	11:21	11/11/2010	12:11:49 PM	50	24	Weekend/ Holiday	< 30 minutes
11/11/2010	12:26:57 PM	774 MIDDLE ST Apt. 1	PORTSMOUTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0444678N	2	21	12:28	12:33	12:34	12:54	11/11/2010	1:07:37 PM	13	28	Weekend/ Holiday	< 30 minutes
11/11/2010	2:04:55 PM	11 HICKEY ST Apt. 1	EAST ROCHESTER	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0444680N	1	28	14:06	14:06	14:34	14:34	11/11/2010	3:02:48 PM	28	30	Weekend/ Holiday	< 30 minutes
11/11/2010	6:35:15 PM	1 WIGWAM CIR	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0444683N	1	8	18:36	18:42	18:43	18:50	11/11/2010	7:47:50 PM	57	15	Weekend/ Holiday	< 30 minutes
11/13/2010	2:00:45 PM	159 S MAIN ST Apt. B Pst. B	SEABROOK	NH	Kurt House	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0444812N	3	10	14:03	14:12	14:12	14:22	11/13/2010	2:51:16 PM	29	22	Weekend/ Holiday	< 30 minutes
11/14/2010	12:50:00 AM	6 BROWN AVE	HAMPTON	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0444817N	1	16	0:51	0:54	0:55	1:10	11/14/2010	1:21:00 AM	11	20	Weekend/ Holiday	< 30 minutes
11/21/2010	2:14:38 PM	11 WATERLOO CIR	DOVER	NH	Reginald McQuate	William Jones	9000	LEAK INSIDE	WF0445355N	12	10	14:26	14:22	14:23	14:32	11/21/2010	2:41:51 PM	9	18	Weekend/ Holiday	< 30 minutes
11/21/2010	4:44:10 PM	9 HANCOCK ST	DOVER	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0445359N	2	22	16:46	16:47	16:49	17:09	11/21/2010	5:16:24 PM	7	25	Weekend/ Holiday	< 30 minutes
11/26/2010	10:59:32 AM	86 CHURCH ST Apt. 5	GONIC	NH	Mark Goldstein	Mark Severens	9100	LEAK OUTSIDE	WF0445685N	4	22	11:03	11:04	11:06	11:26	11/26/2010	11:55:49 AM	29	27	Weekend/ Holiday	< 30 minutes
11/26/2010	1:18:50 PM	248 BARTLETT ST	PORTSMOUTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0445687N	3	10	13:21	13:22	13:22	13:32	11/26/2010	3:08:25 PM	96	14	Weekend/ Holiday	< 30 minutes
11/27/2010	7:50:10 PM	30 FISHER ST Apt. 2	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0445724N	2	2	19:52	19:54	19:56	19:56	11/27/2010	8:10:14 PM	14	6	Weekend/ Holiday	< 30 minutes
12/4/2010	7:10:50 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF0446400N	4	10	7:14	7:20	7:21	7:30	12/4/2010	8:30:48 AM	60	20	Weekend/ Holiday	< 30 minutes
12/4/2010	11:42:22 AM	445 HIGH ST	SOMERSWORTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0446410N	1	23	11:43	11:44	11:44	12:07	12/4/2010	12:46:05 PM	39	25	Weekend/ Holiday	< 30 minutes
12/5/2010	12:23:55 PM	402 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0446428N	3	9	12:26	12:43	12:44	12:52	12/5/2010	1:34:07 PM	42	29	Weekend/ Holiday	< 30 minutes
12/5/2010	1:26:21 PM	820 STATE ST Apt. A	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0446429N	6	8	13:32	13:33	13:34	13:41	12/5/2010	2:12:27 PM	31	15	Weekend/ Holiday	< 30 minutes
12/12/2010	11:55:28 AM	28 WEARE RD	SEABROOK	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0447132N	2	13	11:57	12:01	12:02	12:14	12/12/2010	12:44:10 PM	30	19	Weekend/ Holiday	< 30 minutes
12/12/2010	2:56:35 PM	54 HOUGH ST	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0447134N	2	22	14:58	15:00	15:01	15:22	12/12/2010	4:00:12 PM	38	26	Weekend/ Holiday	< 30 minutes
12/18/2010	1:45:18 PM	9 SILVER BROOK RD	SALEM	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0448083N	2	26	13:47	13:48	13:48	14:14	12/18/2010	2:47:47 PM	33	29	Weekend/ Holiday	< 30 minutes
12/18/2010	3:36:03 PM	76 WOODLAND GRN	ROCHESTER	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0448085N	3	27	15:39	15:39	15:40	16:06	12/18/2010	4:33:02 PM	27	30	Weekend/ Holiday	< 30 minutes
12/24/2010	10:29:34 AM	15 OAK ST	EXETER	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0448548N	8	14	10:37	10:42	10:43	10:56	12/24/2010	11:41:38 AM	45	27	Weekend/ Holiday	< 30 minutes
12/24/2010	11:33:35 AM	24 VANDERPOOL DR Pst. LT16	HAMPTON	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0448549N	2	19	11:35	11:37	11:41	11:56	12/24/2010	12:33:34 PM	37	23	Weekend/ Holiday	< 30 minutes

12/26/2010	11:46:15 AM	43 CHESTNUT ST Apt. 1 FL	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0448574N	1	20	11:47	11:48	11:48	12:08	12/26/2010	12:32:51 PM	24	22	Weekend/ Holiday	< 30 minutes
12/26/2010	1:24:10 PM	7 LANCELOT CT Pst. 7	SALEM	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0448576N	1	9	13:25	13:33	13:35	13:42	12/26/2010	1:57:29 PM	15	18	Weekend/ Holiday	< 30 minutes
12/26/2010	5:06:47 PM	84 TIDEVIEW DR	DOVER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF0448578N	5	12	17:11	17:14	17:26	17:26	12/26/2010	5:49:09 PM	23	20	Weekend/ Holiday	< 30 minutes
12/31/2010	3:11:47 PM	1 PINE ST	ROCHESTER	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0448986N	2	7	15:13	15:19	15:19	15:26	12/31/2010	3:57:46 PM	31	15	Weekend/ Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 50 (5% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
1/22/2010	8:38:46 AM	10 PARKER ST Apt. 2	EXETER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0417147N	4	26	8:42	8:44	8:45	9:10	1/22/2010	9:30:58 AM	20	32	Regular Hours	31-45 minutes
1/22/2010	11:03:06 AM	32 HAMPSHIRE RD Pst. 1	SALEM	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0417197N	0	27	11:03	11:09	11:10	11:36	1/22/2010	12:33:33 PM	57	33	Regular Hours	31-45 minutes
2/2/2010	12:50:16 PM	122 EPPING RD Apt. LEFT	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0418179N	8	16	12:58	13:09	13:10	13:25	2/2/2010	1:44:27 PM	19	35	Regular Hours	31-45 minutes
2/11/2010	9:24:31 AM	57 LAFAYETTE RD	NORTH HAMPTON	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0418944N	2	38	9:26	9:26	9:28	10:04	2/11/2010	10:42:12 AM	38	40	Regular Hours	31-45 minutes
2/26/2010	11:06:30 AM	10 SILVER BROOK RD	SALEM	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0419892N	10	24	11:16	11:16	11:17	11:40	2/26/2010	11:50:55 AM	10	34	Regular Hours	31-45 minutes
3/24/2010	10:31:50 AM	16 PELHAM RD Pst. 2	SALEM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0421741N	6	25	10:37	10:38	10:40	11:03	3/24/2010	11:26:34 AM	23	32	Regular Hours	31-45 minutes
4/5/2010	11:52:09 AM	10 TOWER DR	HAMPTON	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0422810N	1	15	11:53	12:11	12:14	12:26	4/5/2010	12:41:15 PM	15	34	Regular Hours	31-45 minutes
4/7/2010	1:24:29 PM	11 HOMESTEAD CIR	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0423008N	3	17	13:27	13:41	13:43	13:58	4/7/2010	2:15:52 PM	17	34	Regular Hours	31-45 minutes
4/14/2010	8:24:53 AM	12 ECHO BROOK RD	GONIC	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0423669N	8	34	8:32	8:34	8:35	9:08	4/14/2010	9:25:17 AM	17	44	Regular Hours	31-45 minutes
4/14/2010	8:40:52 AM	87 VENTURE DR	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0423673N	2	28	8:42	8:49	8:49	9:17	4/14/2010	9:42:46 AM	25	37	Regular Hours	31-45 minutes
4/14/2010	9:34:58 AM	470 WINNACUNNET RD Apt. 3	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0423674N	3	24	9:37	9:44	9:45	10:08	4/14/2010	10:40:57 AM	32	34	Regular Hours	31-45 minutes
4/20/2010	10:58:47 AM	241 BARTLETT ST Apt. 1	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF0424102N	11	7	11:09	11:23	11:24	11:30	4/20/2010	11:49:54 AM	19	32	Regular Hours	31-45 minutes
5/3/2010	3:57:51 PM	356 EXETER RD Apt. MAIN	HAMPTON FALLS	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0425845N	3	19	16:00	16:10	16:11	16:29	5/3/2010	4:47:14 PM	18	32	Regular Hours	31-45 minutes
5/7/2010	11:00:14 AM	7 FOX HOLLOW LN	PLAISTOW	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0426240N	2	35	11:02	11:03	11:04	11:38	5/7/2010	12:10:28 PM	32	38	Regular Hours	31-45 minutes
5/17/2010	12:26:55 PM	6 SUMNER DR	DOVER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF0427185N	4	30	12:30	12:30	12:31	13:00	5/17/2010	1:14:54 PM	14	34	Regular Hours	31-45 minutes
5/26/2010	12:32:35 PM	345 OCEAN BLVD	HAMPTON	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0428244N	6	26	12:38	12:38	12:39	13:04	5/26/2010	1:26:30 PM	22	32	Regular Hours	31-45 minutes
6/1/2010	2:50:36 PM	8 WILLOW ST	SALEM	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0428783N	6	33	14:56	14:57	14:59	15:30	6/1/2010	3:50:44 PM	20	40	Regular Hours	31-45 minutes
6/3/2010	12:15:32 PM	2 RAYMOND DR	SEABROOK	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0429050N	1	39	12:16	12:17	12:17	12:56	6/3/2010	2:15:03 PM	79	41	Regular Hours	31-45 minutes
7/19/2010	10:34:38 AM	52 LITTLE RIVER RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0433446N	3	21	10:37	10:45	10:46	11:06	7/19/2010	11:24:59 AM	18	32	Regular Hours	31-45 minutes
8/12/2010	7:52:46 AM	10 AVON AVE Apt. #1	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0435759N	4	8	7:56	8:15	8:15	8:23	8/12/2010	10:31:00 AM	128	31	Regular Hours	31-45 minutes
8/12/2010	10:23:24 AM	18 HAMPTON RD Pst. 4	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0435782N	2	27	10:25	10:28	10:35	10:55	8/12/2010	11:09:25 AM	14	32	Regular Hours	31-45 minutes
8/19/2010	3:50:01 PM	50 OVERLOOK DR	ATKINSON	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF0436444N	2	38	15:52	15:52	15:53	16:30	8/19/2010	4:49:42 PM	19	40	Regular Hours	31-45 minutes
8/30/2010	7:55:08 AM	60 WOODLAND GRN Pst. 9	ROCHESTER	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0437296N	4	37	7:59	8:00	8:01	8:37	8/30/2010	8:55:31 AM	18	42	Regular Hours	31-45 minutes
9/2/2010	9:53:18 AM	41 COLUMBUS AVE	ROCHESTER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0437763N	2	12	9:55	10:14	10:15	10:26	9/2/2010	11:02:07 AM	36	33	Regular Hours	31-45 minutes
9/3/2010	3:42:11 PM	28 FOREST AVE	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0437910N	4	35	15:46	15:46	15:48	16:21	9/3/2010	6:57:55 PM	156	39	Regular Hours	31-45 minutes
9/13/2010	10:35:49 AM	223 FRONT ST	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0438519N	5	20	10:40	10:46	10:47	11:06	9/13/2010	11:27:49 AM	21	31	Regular Hours	31-45 minutes
9/13/2010	11:36:03 AM	5 SALLY SWEETS WAY Apt. 113 Pst. 1	SALEM	NH	Troy Kimball	John Ridge	9000	LEAK INSIDE	WF0438541N	1	25	11:37	11:51	11:54	12:16	9/13/2010	12:44:29 PM	28	40	Regular Hours	31-45 minutes
9/14/2010	1:24:50 PM	401 STATE ST	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9100	LEAK OUTSIDE	WF0438699N	14	28	13:38	13:40	13:40	14:08	9/14/2010	2:32:20 PM	24	44	Regular Hours	31-45 minutes
9/15/2010	9:33:23 AM	135 N MAIN ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0438751N	3	11	9:36	10:04	10:07	10:15	9/15/2010	11:17:51 AM	62	42	Regular Hours	31-45 minutes
9/16/2010	3:14:59 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0438942N	3	35	15:17	15:18	15:18	15:53	9/16/2010	6:50:29 PM	177	39	Regular Hours	31-45 minutes
9/22/2010	1:43:16 PM	6 NUGGET HILL RD	SALEM	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0439455N	1	42	13:44	13:44	13:47	14:26	9/22/2010	2:45:20 PM	19	43	Regular Hours	31-45 minutes
9/23/2010	8:13:24 AM	23 WESTERN AVE	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0439505N	2	29	8:15	8:19	8:20	8:48	9/23/2010	9:17:47 AM	29	35	Regular Hours	31-45 minutes
10/5/2010	8:31:31 AM	19 MECHANIC ST	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0440739N	6	27	8:37	8:38	8:39	9:05	10/5/2010	9:11:39 AM	6	34	Regular Hours	31-45 minutes

10/11/2010	1:51:33 PM	0 MILL RD Apt. HETZE Pst. DORM	DURHAM	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0441381N	5	32	13:56	13:58	13:59	14:30	10/11/2010	3:12:14 PM	42	39	Regular Hours	31-45 minutes
10/14/2010	3:51:00 PM	73 MAPLE ST Apt. 1 A	ROCHESTER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0441880N	2	36	15:53	15:55	16:17	16:31	10/14/2010	4:53:09 PM	22	40	Regular Hours	31-45 minutes
10/25/2010	8:35:40 AM	67 MAIN ST	SALEM	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0442825N	2	24	8:37	8:47	8:48	9:11	10/25/2010	9:55:28 AM	44	36	Regular Hours	31-45 minutes
10/25/2010	1:37:32 PM	62 DURHAM ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0442926N	1	37	13:38	13:42	13:43	14:19	10/25/2010	2:29:30 PM	10	42	Regular Hours	31-45 minutes
10/26/2010	9:07:03 AM	2 SILVIO DR	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0443026N	2	27	9:09	9:11	9:16	9:38	10/26/2010	9:50:41 AM	12	31	Regular Hours	31-45 minutes
11/2/2010	2:00:57 PM	48 PICKERING RD	GONIC	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0443834N	2	26	14:03	14:06	14:10	14:32	11/2/2010	3:02:54 PM	30	32	Regular Hours	31-45 minutes
11/5/2010	10:45:39 AM	50 GARRISON RD	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0444206N	2	6	10:47	11:12	11:13	11:18	11/5/2010	11:48:02 AM	30	33	Regular Hours	31-45 minutes
11/12/2010	10:13:54 AM	82 RAILROAD AVE Pst. APT 1	EXETER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0444716N	2	28	10:15	10:16	10:16	10:44	11/12/2010	11:12:04 AM	28	31	Regular Hours	31-45 minutes
11/15/2010	11:11:25 AM	8 PLEASANT ST	SALEM	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0444872N	1	30	11:12	11:12	11:12	11:42	11/15/2010	12:19:11 PM	37	31	Regular Hours	31-45 minutes
12/2/2010	11:21:48 AM	314 BARTLETT ST	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0446245N	9	22	11:30	11:34	11:34	11:56	12/2/2010	12:30:17 PM	34	35	Regular Hours	31-45 minutes
12/7/2010	9:50:11 AM	136 HIGH ST	EXETER	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF0446562N	2	42	9:52	9:53	9:53	10:35	12/7/2010	11:05:50 AM	30	45	Regular Hours	31-45 minutes
12/9/2010	10:29:05 AM	66 MADISON ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0446877N	2	17	10:31	10:45	10:45	11:02	12/9/2010	11:49:25 AM	47	33	Regular Hours	31-45 minutes
12/14/2010	12:42:08 PM	23 RICHMOND ST Apt. A	DOVER	NH	Mark Goldstein	Michael Talis	5000	GAS LEAKS - SERVICE	WF0447629N	5	26	12:47	12:47	12:53	13:13	12/14/2010	2:06:41 PM	53	31	Regular Hours	31-45 minutes
12/16/2010	8:17:45 AM	45 ALLEN STREET EXT Pst. 4	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0447799N	2	30	8:19	8:23	8:23	8:53	12/16/2010	9:39:59 AM	46	36	Regular Hours	31-45 minutes
12/28/2010	2:53:56 PM	44 S MAIN ST	ROCHESTER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0448790N	2	31	14:55	14:59	14:59	15:30	12/28/2010	3:48:09 PM	18	37	Regular Hours	31-45 minutes
12/30/2010	11:03:40 AM	58 PLAISTOW RD	PLAISTOW	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0448923N	4	32	11:07	11:07	11:08	11:39	12/30/2010	11:57:59 AM	18	36	Regular Hours	31-45 minutes
12/30/2010	3:23:22 PM	163 DEER ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0448956N	1	25	15:24	15:29	15:29	15:54	12/30/2010	4:37:25 PM	43	31	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 40 (4% of total) for After Hours:

Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category	
1/7/2010	5:49:11 PM	15 CULVER ST Apt. 22	PLAISTOW	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0416184N	1	39	17:50	17:53	17:53	18:32	1/7/2010	8:08:01 PM	96	43	After Hours	31-45 minutes
1/7/2010	7:40:27 PM	77 PARK ST Apt. 4	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0416189N	29	1	20:09	20:10	20:11	20:11	1/7/2010	8:12:38 PM	1	31	After Hours	31-45 minutes
1/8/2010	4:49:12 PM	140 TRI CITY PLZ	SOMERSWORTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0416297N	3	27	16:52	16:55	16:55	17:22	1/8/2010	6:06:43 PM	44	33	After Hours	31-45 minutes
1/22/2010	9:05:14 PM	161 WIBIRD ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0417282N	1	35	21:06	21:08	21:10	21:43	1/22/2010	10:26:07 PM	43	38	After Hours	31-45 minutes
1/28/2010	9:40:47 PM	1 WASHINGTON ST	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0417755N	1	29	21:41	21:50	21:50	22:19	1/28/2010	11:32:31 PM	73	39	After Hours	31-45 minutes
2/1/2010	4:51:29 PM	175 CABOT ST Apt. 1	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0418094N	10	23	17:01	17:06	17:08	17:29	2/1/2010	6:01:49 PM	32	38	After Hours	31-45 minutes
2/2/2010	2:45:13 AM	511 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0418107N	16	20	3:01	3:05	3:05	3:25	2/2/2010	3:50:55 AM	25	40	After Hours	31-45 minutes
2/2/2010	9:38:44 PM	8 RICHMOND ST	DOVER	NH	Kevin Ruel	Michael Talis	5000	GAS LEAKS - SERVICE	WF0418241N	1	33	21:39	21:45	21:45	22:18	2/2/2010	10:45:50 PM	27	40	After Hours	31-45 minutes
2/17/2010	8:06:09 PM	13 PLAISTOW RD Apt. #3	PLAISTOW	NH	Daniel Lafortune	Mark Severens	9100	LEAK OUTSIDE	WF0419333N	2	31	20:08	20:09	20:11	20:40	2/17/2010	9:12:19 PM	32	34	After Hours	31-45 minutes
3/4/2010	6:32:02 AM	479 RICHARDS AVE	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0420325N	1	34	6:33	6:36	6:39	7:10	3/4/2010	7:55:17 AM	45	38	After Hours	31-45 minutes
3/11/2010	3:51:50 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0420750N	4	35	3:55	4:00	4:00	4:35	3/11/2010	5:13:16 AM	38	44	After Hours	31-45 minutes
3/15/2010	1:31:17 AM	43 EPPING RD Apt. A	EXETER	NH	Kurt House	Mark Severens	9000	LEAK INSIDE	WF0420965N	5	33	1:36	1:42	1:42	2:15	3/15/2010	3:15:50 AM	60	44	After Hours	31-45 minutes
3/15/2010	11:35:29 PM	16 MACE RD	HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF0421081N	4	27	23:39	23:39	23:40	0:06	3/16/2010	12:39:57 AM	33	31	After Hours	31-45 minutes
4/8/2010	4:18:22 PM	60 SWEETHILL RD	PLAISTOW	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0423145N	2	40	16:20	16:22	16:26	17:02	4/8/2010	5:14:08 PM	12	44	After Hours	31-45 minutes
4/9/2010	4:43:19 PM	220 CASS ST	PORTSMOUTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0423295N	1	32	16:44	16:46	16:47	17:18	4/9/2010	6:49:42 PM	91	35	After Hours	31-45 minutes
4/30/2010	4:31:34 PM	90 FRONT ST	EXETER	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0425622N	5	28	16:36	16:38	16:41	17:06	4/30/2010	5:24:32 PM	18	35	After Hours	31-45 minutes
5/12/2010	5:55:45 PM	7 BLOSSOM RD	PLAISTOW	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0426832N	1	35	17:56	17:57	17:57	18:32	5/12/2010	6:44:49 PM	12	37	After Hours	31-45 minutes
5/12/2010	10:32:33 PM	139 SHERBURNE AVE	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0426843N	4	21	22:36	22:43	22:43	23:04	5/12/2010	11:30:32 PM	26	32	After Hours	31-45 minutes
5/14/2010	4:22:03 PM	95 MAIN ST Apt. 3	SOMERSWORTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0427084N	2	32	16:24	16:27	16:28	16:59	5/14/2010	5:38:02 PM	39	37	After Hours	31-45 minutes
5/24/2010	4:40:28 PM	73 MAPLE ST Apt. B Pst. REAR	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0427975N	4	34	16:44	16:45	16:46	17:19	5/24/2010	6:06:06 PM	47	39	After Hours	31-45 minutes

5/28/2010	7:27:32 PM	10 MENDUM AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0428584N	5	19	19:32	19:40	19:41	19:59	5/28/2010	8:02:48 PM	3	32	After Hours	31-45 minutes
6/21/2010	10:13:57 PM	345 HERITAGE AVE	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0430838N	3	23	22:16	22:22	22:23	22:45	6/21/2010	11:11:19 PM	26	32	After Hours	31-45 minutes
6/25/2010	9:49:07 PM	6 FLAT ROCK BRIDGE RD	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0431446N	1	26	21:50	21:57	21:58	22:23	6/25/2010	10:38:26 PM	15	34	After Hours	31-45 minutes
6/29/2010	5:46:32 PM	28 S BROADWAY	SALEM	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0431866N	2	40	17:48	17:50	17:51	18:30	6/29/2010	7:01:31 PM	31	44	After Hours	31-45 minutes
6/30/2010	6:35:08 PM	0 TROUBLE CALL	PORTSMOUTH	NH	David Perreault	Mark Severens	9100	LEAK OUTSIDE	WF0432006N	9	31	18:44	18:46	18:47	19:17	6/30/2010	7:46:42 PM	29	42	After Hours	31-45 minutes
7/28/2010	6:09:52 AM	176 DURHAM RD	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0434341N	2	24	6:11	6:25	6:26	6:49	7/28/2010	7:54:27 AM	65	40	After Hours	31-45 minutes
8/2/2010	9:05:30 PM	28 CHANDLER AVE Apt. 12	PLAISTOW	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0434959N	5	35	21:10	21:11	21:13	21:46	8/2/2010	10:00:17 PM	14	41	After Hours	31-45 minutes
8/19/2010	4:41:36 PM	62 BELLAMY RD	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0436448N	4	28	16:45	16:47	16:48	17:15	8/19/2010	5:47:26 PM	32	34	After Hours	31-45 minutes
8/30/2010	5:33:01 PM	14 THOMPSON LN	DURHAM	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0437479N	2	38	17:35	17:30	17:31	18:08	8/30/2010	7:17:18 PM	69	35	After Hours	31-45 minutes
9/20/2010	4:25:39 PM	6 H ST	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0439258N	5	27	16:30	16:30	16:31	16:57	9/20/2010	5:28:27 PM	31	32	After Hours	31-45 minutes
9/22/2010	3:47:48 AM	16 PORTLAND AVE Apt. 2-C	DOVER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0439388N	3	31	3:50	4:00	4:01	4:31	9/22/2010	4:49:58 AM	18	44	After Hours	31-45 minutes
10/8/2010	9:16:24 PM	17 KNIGHT ST Apt. A	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0441269N	2	26	21:18	21:24	21:25	21:50	10/8/2010	10:21:35 PM	31	34	After Hours	31-45 minutes
11/3/2010	4:58:32 PM	5 LANCELOT CT Pst. 5	SALEM	NH	Kurt House	Michael Talis	5000	GAS LEAKS - SERVICE	WF0443986N	1	42	16:59	17:00	17:00	17:42	11/3/2010	6:10:12 PM	28	44	After Hours	31-45 minutes
11/12/2010	4:40:20 PM	8 EASTERN AVE Apt. 4	ROCHESTER	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0444800N	4	29	16:44	16:44	16:44	17:13	11/12/2010	5:22:51 PM	9	33	After Hours	31-45 minutes
11/22/2010	4:02:18 PM	506 SPRINGBROOK CIR	PORTSMOUTH	NH	Troy Kimball	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF0445460N	5	27	16:07	16:08	16:08	16:35	11/22/2010	5:08:59 PM	33	33	After Hours	31-45 minutes
11/22/2010	4:25:49 PM	24 HAM ST	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0445462N	9	25	16:34	16:35	16:37	17:00	11/22/2010	5:42:22 PM	42	35	After Hours	31-45 minutes
11/24/2010	10:19:24 PM	80 MAIN ST Apt. B	EAST ROCHESTER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0445663N	11	23	22:30	22:37	22:37	23:00	11/24/2010	11:28:51 PM	28	41	After Hours	31-45 minutes
12/10/2010	8:27:26 PM	408 S BROADWAY	SALEM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0447083N	3	33	20:30	20:37	20:37	21:10	12/10/2010	10:06:43 PM	56	43	After Hours	31-45 minutes
12/29/2010	4:27:19 PM	294 LINCOLN AVE	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0448885N	1	38	16:28	16:29	16:30	17:07	12/29/2010	6:22:45 PM	75	40	After Hours	31-45 minutes
12/30/2010	5:17:56 PM	53 AUSTIN ST	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0448974N	4	31	17:21	17:21	17:23	17:52	12/30/2010	6:30:31 PM	38	35	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 68 (7% of total) for Weekend/Holiday Hours:

Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
1/1/2010	1:32:49 PM	1 AUBURN ST Apt. 7	PLAISTOW	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0415750N	3	32	13:35	13:38	13:39	14:10	1/1/2010	2:22:19 PM	12	38	Weekend/Holiday	31-45 minutes
1/2/2010	12:49:59 PM	21 DRAKES LNDG	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0415774N	3	29	12:52	13:03	13:04	13:32	1/2/2010	1:44:33 PM	12	43	Weekend/Holiday	31-45 minutes
1/10/2010	4:38:31 PM	25 E CONCORD ST Apt. #2	DOVER	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0416334N	2	33	16:40	16:47	16:47	17:20	1/10/2010	5:52:32 PM	32	42	Weekend/Holiday	31-45 minutes
1/16/2010	12:52:42 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0416790N	18	17	13:10	13:10	13:10	13:27	1/16/2010	1:49:57 PM	22	35	Weekend/Holiday	31-45 minutes
1/16/2010	3:33:19 PM	258 WINNACUNNET RD	HAMPTON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0416792N	1	39	15:34	15:34	15:35	16:13	1/16/2010	4:35:20 PM	22	40	Weekend/Holiday	31-45 minutes
1/23/2010	7:10:20 AM	38 THORWALD AVE	HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF0417285N	4	24	7:14	7:28	7:28	7:52	1/23/2010	7:59:40 AM	7	42	Weekend/Holiday	31-45 minutes
1/31/2010	11:14:50 AM	44 LAFAYETTE RD Apt. 12	NORTH HAMPTON	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0417935N	2	26	11:16	11:19	11:20	11:45	1/31/2010	12:34:31 PM	49	31	Weekend/Holiday	31-45 minutes
1/31/2010	5:17:43 PM	44 LAFAYETTE RD Pst. 8	NORTH HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0417944N	3	29	17:20	17:20	17:21	17:49	1/31/2010	6:19:30 PM	30	32	Weekend/Holiday	31-45 minutes
2/7/2010	4:09:21 PM	302 BARTLETT ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0418611N	1	35	16:10	16:15	16:15	16:50	2/7/2010	5:25:13 PM	35	41	Weekend/Holiday	31-45 minutes
2/21/2010	7:15:52 AM	1 ALUMNI DR Pst. GYM	HAMPTON	NH	Kurt House	Mark Severens	9100	LEAK OUTSIDE	WF0419517N	5	28	7:20	7:25	7:25	7:53	2/21/2010	8:22:20 AM	29	38	Weekend/Holiday	31-45 minutes
2/27/2010	9:04:31 AM	4 ADAMS CIR	DURHAM	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0419973N	2	26	9:06	9:09	9:09	9:35	2/27/2010	9:53:36 AM	18	31	Weekend/Holiday	31-45 minutes
2/27/2010	7:52:00 PM	410 DOVER POINT RD	DOVER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0420008N	1	25	19:53	20:03	20:03	20:28	2/27/2010	8:47:39 PM	19	36	Weekend/Holiday	31-45 minutes
2/27/2010	8:05:49 PM	5 GRANDVIEW TER	EXETER	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0420009N	4	20	20:09	20:24	20:27	20:44	2/27/2010	9:16:49 PM	32	39	Weekend/Holiday	31-45 minutes
3/6/2010	12:17:52 PM	401 STATE ST	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0420458N	2	14	12:19	12:37	12:37	12:51	3/6/2010	1:08:01 PM	17	34	Weekend/Holiday	31-45 minutes
3/6/2010	11:32:20 PM	119 N MAIN ST Apt. 4 Pst. FL 2	ROCHESTER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0420467N	2	23	23:34	23:41	23:41	0:04	3/7/2010	3:40:09 AM	216	32	Weekend/Holiday	31-45 minutes
3/13/2010	9:59:26 AM	66 STILLWATER CIR	GONIC	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0420930N	1	15	10:00	10:16	10:16	10:31	3/13/2010	11:20:27 AM	49	32	Weekend/Holiday	31-45 minutes
3/14/2010	12:07:47 PM	30 MAIN ST	PLAISTOW	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0420950N	2	35	12:09	12:10	12:10	12:45	3/14/2010	1:23:32 PM	38	38	Weekend/Holiday	31-45 minutes

Orders responded to in 31-45 minutes: 68 (7% of total) for Weekend/Holiday Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category	
3/27/2010	8:30:42 AM	23 THORWALD AVE	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9000	LEAK INSIDE	WF0421954N	4	25	8:34	8:38	8:42	9:03	3/27/2010	9:52:41 AM	49	33	Weekend/Holiday	31-45 minutes
3/27/2010	10:44:39 AM	8 DEERFIELD DR	DOVER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0421959N	4	29	10:48	10:49	10:49	11:18	3/27/2010	11:55:56 AM	37	34	Weekend/Holiday	31-45 minutes
4/3/2010	10:38:39 AM	19 LEONARD ST	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9100	LEAK OUTSIDE	WF0422694N	2	33	10:40	10:42	10:43	11:15	4/3/2010	11:34:21 AM	19	37	Weekend/Holiday	31-45 minutes
4/3/2010	8:07:11 PM	10 JANVRIN RD	HAMPTON	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0422714N	2	31	20:09	20:15	20:15	20:46	4/3/2010	9:12:21 PM	26	39	Weekend/Holiday	31-45 minutes
4/4/2010	3:59:18 PM	0 TROUBLE CALL	DOVER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0422720N	3	26	16:02	16:10	16:12	16:36	4/4/2010	5:26:54 PM	50	37	Weekend/Holiday	31-45 minutes
4/4/2010	3:59:18 PM	150 GULF RD	DOVER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0422721N	3	26	16:02	16:10	16:12	16:36	4/4/2010	5:26:54 PM	50	37	Weekend/Holiday	31-45 minutes
4/11/2010	6:42:50 PM	25 CHARTER ST	EXETER	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0423355N	3	38	18:45	18:47	18:48	19:25	4/11/2010	7:45:03 PM	20	43	Weekend/Holiday	31-45 minutes
4/17/2010	12:13:40 PM	17 BRAGG AVE	HAMPTON	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0423985N	3	29	12:16	12:21	12:21	12:50	4/17/2010	1:24:10 PM	34	37	Weekend/Holiday	31-45 minutes
5/29/2010	5:48:22 PM	70 WASHINGTON ST	SOMERSWORTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0428609N	3	33	17:51	18:00	18:00	18:33	5/29/2010	6:55:03 PM	22	45	Weekend/Holiday	31-45 minutes
5/30/2010	8:55:30 AM	254 NEW CASTLE AVE	PORTSMOUTH	NH	David Emerton	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0428615N	2	23	8:57	9:06	9:07	9:29	5/30/2010	9:53:16 AM	24	34	Weekend/Holiday	31-45 minutes
5/30/2010	9:21:41 AM	44 WIBIRD ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0428617N	34	4	9:55	9:55	9:56	9:59	5/30/2010	10:29:17 AM	30	38	Weekend/Holiday	31-45 minutes
6/6/2010	12:52:12 PM	11 CARROLL ST Apt. FL2 Pst. UP	EXETER	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF0429301N	3	18	12:55	13:05	13:05	13:23	6/6/2010	1:51:53 PM	28	31	Weekend/Holiday	31-45 minutes
6/12/2010	1:50:47 PM	23 PERKINS AVE	HAMPTON	NH	Daniel Lafortune	Mark Severens	9100	LEAK OUTSIDE	WF0429971N	17	18	14:07	14:08	14:08	14:26	6/12/2010	3:00:28 PM	34	36	Weekend/Holiday	31-45 minutes
6/13/2010	11:55:03 AM	49 PICKERING ST	PORTSMOUTH	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0429980N	2	35	11:57	12:00	12:01	12:35	6/13/2010	1:11:35 PM	36	40	Weekend/Holiday	31-45 minutes
6/27/2010	3:03:32 AM	9 FRONT ST	EXETER	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0431464N	2	17	3:05	3:18	3:19	3:35	6/27/2010	4:03:26 AM	28	32	Weekend/Holiday	31-45 minutes
6/27/2010	10:48:25 AM	50 BROOKSIDE DR Apt. M6	EXETER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0431470N	2	26	10:50	10:56	10:56	11:22	6/27/2010	11:53:30 AM	31	34	Weekend/Holiday	31-45 minutes
7/4/2010	6:39:10 PM	303 LOCUST ST	DOVER	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF0432271N	1	25	18:40	18:57	18:58	19:22	7/4/2010	7:56:13 PM	34	43	Weekend/Holiday	31-45 minutes
7/10/2010	3:31:32 PM	300 WOODBURY AVE	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF0432717N	3	41	15:34	15:35	15:40	16:16	7/10/2010	4:50:08 PM	34	45	Weekend/Holiday	31-45 minutes
7/25/2010	7:50:01 PM	71 KENSINGTON RD	PORTSMOUTH	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0434045N	3	32	19:53	19:58	20:06	20:30	7/25/2010	9:02:05 PM	32	40	Weekend/Holiday	31-45 minutes
8/14/2010	10:40:49 AM	41 BRIDLE PATH	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0435963N	3	33	10:43	10:51	10:52	11:24	8/14/2010	12:10:48 PM	46	44	Weekend/Holiday	31-45 minutes
8/29/2010	9:35:22 PM	390 PLYMOUTH ST	SEABROOK	NH	Kurt House	Mark Severens	9000	LEAK INSIDE	WF0437288N	3	35	21:38	21:45	21:45	22:20	8/29/2010	10:48:10 PM	28	45	Weekend/Holiday	31-45 minutes
9/18/2010	8:05:05 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0439056N	1	34	8:06	8:07	8:09	8:41	9/18/2010	9:00:00 AM	19	36	Weekend/Holiday	31-45 minutes
9/19/2010	7:04:48 AM	11 NASHUA ST	SEABROOK	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0439081N	1	30	7:05	7:15	7:15	7:45	9/19/2010	8:23:09 AM	38	41	Weekend/Holiday	31-45 minutes
9/19/2010	4:14:45 PM	10 ISLAND PATH	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0439086N	1	25	16:15	16:25	16:25	16:50	9/19/2010	5:11:42 PM	21	36	Weekend/Holiday	31-45 minutes
10/2/2010	12:54:05 PM	29 SPARHAWK ST	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0440477N	5	31	12:59	13:00	13:00	13:31	10/2/2010	1:54:25 PM	23	37	Weekend/Holiday	31-45 minutes
10/3/2010	10:08:52 AM	93 WALNUT ST	ROCHESTER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0440489N	2	19	10:10	10:20	10:20	10:39	10/3/2010	3:12:51 PM	273	31	Weekend/Holiday	31-45 minutes
10/3/2010	12:23:40 PM	182 LITTLE RIVER RD	HAMPTON	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0440490N	3	38	12:26	12:30	12:30	13:08	10/3/2010	1:33:01 PM	25	45	Weekend/Holiday	31-45 minutes
10/3/2010	1:44:52 PM	21 CONIFER CMN	DOVER	NH	Troy Kimball	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0440495N	10	35	13:54	13:54	13:55	14:29	10/3/2010	2:50:50 PM	21	45	Weekend/Holiday	31-45 minutes
10/17/2010	12:02:16 PM	2 FOX RD	HAMPTON	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0442052N	2	33	12:04	12:12	12:15	12:45	10/17/2010	12:56:33 PM	11	43	Weekend/Holiday	31-45 minutes
10/17/2010	3:21:55 PM	183 WINNACUNNET RD	HAMPTON	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF0442053N	3	29	15:24	15:29	15:30	15:58	10/17/2010	4:28:44 PM	30	37	Weekend/Holiday	31-45 minutes
10/17/2010	9:56:09 PM	14 PROSPECT ST	EXETER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0442056N	4	26	22:00	22:01	22:02	22:27	10/17/2010	11:10:03 PM	43	31	Weekend/Holiday	31-45 minutes
10/24/2010	1:40:52 PM	4 DOVER AVE	HAMPTON	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	WF0442801N	4	23	13:44	13:50	13:51	14:13	10/24/2010	2:55:43 PM	42	33	Weekend/Holiday	31-45 minutes
10/24/2010	1:55:16 PM	2 BRENTWOOD RD	EXETER	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0442804N	15	12	14:10	14:19	14:22	14:31	10/24/2010	2:48:22 PM	17	36	Weekend/Holiday	31-45 minutes
10/24/2010	7:25:18 PM	9 EASTERN AVE Apt. FL 1	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0442810N	2	16	19:27	19:50	19:50	20:06	10/24/2010	8:31:12 PM	25	41	Weekend/Holiday	31-45 minutes
10/30/2010	7:11:54 AM	532 HIGH ST	HAMPTON	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0443523N	5	33	7:16	7:23	7:23	7:56	10/30/2010	8:15:47 AM	19	45	Weekend/Holiday	31-45 minutes
11/6/2010	5:50:45 PM	44 FRANKLIN ST Apt. 1	SOMERSWORTH	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0444304N	4	24	17:54	17:57	17:58	18:21	11/6/2010	7:05:04 PM	44	31	Weekend/Holiday	31-45 minutes
11/7/2010	7:46:13 AM	15 COURT ST	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0444307N	4	26	7:50	7:52	7:53	8:18	11/7/2010	8:28:50 AM	10	32	Weekend/Holiday	31-45 minutes
11/20/2010	1:34:00 PM	2 RIVERWALK	HAMPTON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0445323N	3	31	13:37	13:38	13:40	14:09	11/20/2010	2:28:23 PM	19	35	Weekend/Holiday	31-45 minutes

Orders responded to in 31-45 minutes: 68 (7% of total) for Weekend/Holiday Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category	
11/21/2010	11:31:01 AM	10 AUTUMN WAY	SEABROOK	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	WF0445351N	3	29	11:34	11:42	11:43	12:11	11/21/2010	12:57:08 PM	46	40	Weekend/Holiday	31-45 minutes
11/25/2010	4:24:30 PM	30 PORTSMOUTH AVE Apt. 2ND F	EXETER	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF0445676N	1	23	16:25	16:35	16:35	16:58	11/25/2010	5:25:27 PM	27	34	Weekend/Holiday	31-45 minutes
12/4/2010	11:57:59 AM	52 DRAKES LNDG Apt. LOT Pst. 52	HAMPTON	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0446411N	2	17	11:59	12:11	12:11	12:28	12/4/2010	3:17:59 PM	169	31	Weekend/Holiday	31-45 minutes
12/11/2010	11:21:40 AM	10 OAK ST	GONIC	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0447109N	2	28	11:23	11:30	11:32	11:58	12/11/2010	1:49:35 PM	111	37	Weekend/Holiday	31-45 minutes
12/11/2010	5:34:52 PM	178 LAFAYETTE RD Apt. FL 2	SEABROOK	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0447120N	31	11	18:05	18:05	18:05	18:16	12/11/2010	7:06:55 PM	50	42	Weekend/Holiday	31-45 minutes
12/12/2010	6:52:30 PM	441 RICHARDS AVE	PORTSMOUTH	NH	Mark Goldstein	William Jones	9100	LEAK OUTSIDE	WF0447138N	8	28	19:00	19:06	19:34	19:34	12/12/2010	8:45:12 PM	71	42	Weekend/Holiday	31-45 minutes
12/18/2010	4:30:30 PM	2 ASHWOOD CT	ATKINSON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0448087N	8	22	16:38	16:42	16:42	17:04	12/18/2010	5:19:03 PM	15	34	Weekend/Holiday	31-45 minutes
12/19/2010	10:20:02 AM	8 MAY ST	ROCHESTER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0448099N	3	21	10:23	10:32	10:32	10:53	12/19/2010	11:05:22 AM	12	33	Weekend/Holiday	31-45 minutes
12/24/2010	8:43:08 PM	33 MADISON ST Apt. FL 2	PORTSMOUTH	NH	Mark Goldstein	William Jones	9100	LEAK OUTSIDE	WF0448551N	3	29	20:46	20:46	20:49	21:15	12/24/2010	10:20:30 PM	65	32	Weekend/Holiday	31-45 minutes
12/25/2010	12:49:05 PM	41 LAFAYETTE ST Apt. A	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0448554N	1	9	12:50	13:11	13:11	13:20	12/25/2010	2:15:56 PM	55	31	Weekend/Holiday	31-45 minutes
12/26/2010	11:16:45 AM	8 EAGLES NEST RDG	SALEM	NH	Troy Kimball	Mark Severens	9100	LEAK OUTSIDE	WF0448573N	25	20	11:41	11:41	11:42	12:01	12/26/2010	1:35:17 PM	94	45	Weekend/Holiday	31-45 minutes
12/31/2010	1:23:35 PM	59 CLUFF RD 87 Pst. 3	SALEM	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0448985N	2	33	13:25	13:33	13:33	14:06	12/31/2010	2:28:26 PM	22	43	Weekend/Holiday	31-45 minutes
12/31/2010	4:49:20 PM	103 CLUFF CROSSING RD	SALEM	NH	John Wiley	John Ridge	9100	LEAK OUTSIDE	WF0448989N	2	29	16:51	16:51	16:51	17:20	12/31/2010	5:27:31 PM	7	31	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 13 (1% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category	
3/5/2010	3:06:42 PM	9 NORTHEASTERN BLVD	SALEM	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0420422N	2	47	15:08	15:08	15:09	15:55	3/5/2010	4:29:19 PM	34	49	Regular Hours	46-60 minutes
5/17/2010	9:57:47 AM	25 PLEASANT ST	SOMERSWORTH	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF0427174N	10	41	10:07	10:08	10:10	10:49	5/17/2010	11:42:36 AM	53	52	Regular Hours	46-60 minutes
8/4/2010	9:43:13 AM	50 LIBERTY WAY	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0435099N	2	15	9:45	10:25	10:27	10:40	8/4/2010	11:20:28 AM	40	57	Regular Hours	46-60 minutes
9/7/2010	12:00:31 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9100	LEAK OUTSIDE	WF0438062N	5	44	12:05	12:16	13:00	13:00	9/7/2010	1:11:20 PM	11	60	Regular Hours	46-60 minutes
10/20/2010	12:05:21 PM	67 MAIN ST	SALEM	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0442432N	4	54	12:09	12:10	12:12	13:04	10/20/2010	2:05:05 PM	61	59	Regular Hours	46-60 minutes
10/26/2010	7:38:56 AM	67 MAIN ST	SALEM	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0443010N	2	52	7:40	7:41	7:42	8:33	10/26/2010	9:34:47 AM	61	55	Regular Hours	46-60 minutes
10/26/2010	9:45:41 AM	15 TAMARIND LN	EXETER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0443054N	21	24	10:06	10:07	10:08	10:31	10/26/2010	11:00:30 AM	29	46	Regular Hours	46-60 minutes
10/26/2010	9:47:00 AM	13 SCHOOL ST	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0443055N	50	2	10:37	10:37	10:38	10:39	10/26/2010	10:52:03 AM	13	52	Regular Hours	46-60 minutes
10/26/2010	10:06:15 AM	69 WESTSIDE DR	EXETER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0443061N	52	8	10:58	10:58	11:00	11:06	10/26/2010	11:38:09 AM	32	60	Regular Hours	46-60 minutes
11/2/2010	8:14:40 AM	0 TROUBLE CALL	SALEM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0443743N	2	48	8:16	8:17	8:17	9:05	11/2/2010	9:52:27 AM	47	51	Regular Hours	46-60 minutes
11/24/2010	3:50:40 PM	0 TROUBLE CALL	DOVER	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0445644N	13	36	16:03	16:04	16:37	16:40	11/24/2010	4:54:11 PM	14	50	Regular Hours	46-60 minutes
11/30/2010	11:01:38 AM	0 TROUBLE CALL	DOVER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0445991N	6	37	11:07	11:19	11:24	11:56	11/30/2010	12:20:50 PM	24	55	Regular Hours	46-60 minutes
12/28/2010	1:08:47 PM	134 NEWTON RD Apt. 13	PLAISTOW	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0448776N	5	46	13:13	13:14	13:14	14:00	12/28/2010	3:04:18 PM	64	52	Regular Hours	46-60 minutes
Orders responded to in 46-60 minutes: 11 (1% of total) for After Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category	
1/21/2010	9:41:14 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0417143N	3	46	21:44	21:48	21:49	22:34	1/21/2010	10:54:49 PM	20	53	After Hours	46-60 minutes
2/5/2010	3:53:48 AM	205 WINNACUNNET RD	HAMPTON	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0418455N	3	45	3:56	4:05	4:06	4:50	2/5/2010	5:01:27 AM	11	57	After Hours	46-60 minutes
3/1/2010	6:55:17 PM	11 TIFFANY ST	SALEM	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0420147N	8	41	19:03	19:04	19:04	19:45	3/1/2010	8:17:55 PM	32	50	After Hours	46-60 minutes
3/11/2010	9:39:30 PM	1 DONNA LN	HAMPTON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF0420834N	4	40	21:43	21:47	21:47	22:27	3/11/2010	10:51:56 PM	24	48	After Hours	46-60 minutes
3/25/2010	9:51:40 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0421888N	6	35	21:57	22:04	22:04	22:39	3/25/2010	11:25:31 PM	46	48	After Hours	46-60 minutes
3/26/2010	8:59:29 PM	59 MANNING ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0421946N	1	36	21:00	21:10	21:10	21:46	3/26/2010	10:02:32 PM	16	47	After Hours	46-60 minutes

Orders responded to in 31-45 minutes: 68 (7% of total) for Weekend/Holiday Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Response Category	
4/2/2010	5:32:13 AM	4 DEEPWOOD DR	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0422551N	6	26	5:38	5:52	5:52	6:18	4/2/2010	6:38:32 AM	20	46	After Hours	46-60 minutes
7/19/2010	11:53:04 PM	111 ORIENTAL GDNS	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0433594N	1	37	23:54	0:05	0:05	0:42	7/20/2010	1:05:40 AM	23	49	After Hours	46-60 minutes
7/21/2010	9:35:36 PM	14 WINGATE ST	HAMPTON	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0433825N	2	40	21:37	21:41	21:42	22:21	7/21/2010	10:45:34 PM	24	46	After Hours	46-60 minutes
9/30/2010	6:24:33 PM	855 ISLINGTON ST Apt. B-1	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF0440340N	4	43	18:28	18:30	18:30	19:13	9/30/2010	8:01:59 PM	48	49	After Hours	46-60 minutes
12/30/2010	5:31:06 PM	2800 LAFAYETTE RD Pst. 18	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0448976N	1	39	17:32	17:43	17:43	18:22	12/30/2010	6:48:28 PM	26	51	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 42 (4% of total) for Weekend/Holiday Hours:																					
1/1/2010	12:03:24 PM	120 BUCKMINSTER WAY	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0415749N	2	37	12:05	12:19	12:19	12:56	1/1/2010	1:37:13 PM	41	53	Weekend/Holiday	46-60 minutes
1/9/2010	12:44:27 PM	67 MAPLE ST	SOMERSWORTH	NH	Kevin Ruel	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0416321N	2	38	12:46	12:59	13:00	13:37	1/9/2010	2:03:40 PM	26	53	Weekend/Holiday	46-60 minutes
1/10/2010	11:23:40 AM	4 TIDEVIEW DR	DOVER	NH	Kevin Ruel	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0416330N	7	37	11:30	11:37	11:37	12:14	1/10/2010	12:29:59 PM	15	51	Weekend/Holiday	46-60 minutes
1/16/2010	11:21:10 AM	195 OCEAN BLVD	SEABROOK	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0416787N	2	44	11:23	11:26	11:26	12:10	1/16/2010	1:05:48 PM	55	49	Weekend/Holiday	46-60 minutes
1/16/2010	5:55:18 PM	8 LANE CT	EXETER	NH	Troy Kimball	Mark Severens	5000	GAS LEAKS - SERVICE	WF0416796N	4	34	17:59	18:17	18:17	18:51	1/16/2010	7:15:08 PM	24	56	Weekend/Holiday	46-60 minutes
1/17/2010	3:43:03 PM	59 MANNING ST	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0416798N	2	43	15:45	15:55	15:55	16:38	1/17/2010	4:52:18 PM	14	55	Weekend/Holiday	46-60 minutes
2/21/2010	12:04:25 PM	44 LANGDALE DR	HAMPTON	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0419521N	4	42	12:08	12:10	12:10	12:52	2/21/2010	1:21:14 PM	29	48	Weekend/Holiday	46-60 minutes
2/28/2010	4:39:05 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0420045N	8	38	16:47	16:49	16:49	17:27	2/28/2010	6:00:25 PM	33	48	Weekend/Holiday	46-60 minutes
3/13/2010	5:12:05 PM	19 JOSEPHINE DR	HAMPTON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0420937N	3	45	17:15	17:19	17:20	18:04	3/13/2010	6:25:08 PM	21	52	Weekend/Holiday	46-60 minutes
4/3/2010	8:50:44 AM	109 HENRY LAW AVE	DOVER	NH	Kurt House	Jason Brooks	9100	LEAK OUTSIDE	WF0422687N	2	44	8:52	9:01	9:01	9:45	4/3/2010	10:07:57 AM	22	55	Weekend/Holiday	46-60 minutes
4/10/2010	10:58:34 PM	712 EXETER RD	HAMPTON	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0423346N	3	43	23:01	23:04	23:06	23:47	4/11/2010	12:27:20 AM	40	49	Weekend/Holiday	46-60 minutes
4/11/2010	12:40:26 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0423350N	3	41	12:43	12:48	12:49	13:29	4/11/2010	1:56:19 PM	27	49	Weekend/Holiday	46-60 minutes
4/17/2010	8:49:25 PM	2470 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0424004N	2	37	20:51	21:02	21:03	21:39	4/17/2010	10:01:39 PM	22	50	Weekend/Holiday	46-60 minutes
5/2/2010	7:57:32 AM	1032 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0425655N	3	33	8:00	8:10	8:13	8:43	5/2/2010	9:02:21 AM	19	46	Weekend/Holiday	46-60 minutes
5/15/2010	11:42:09 AM	5 WHITTEN AVE Apt. CARO Pst. LE	HAMPTON	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF0427110N	2	46	11:44	11:48	11:51	12:34	5/15/2010	12:54:06 PM	20	52	Weekend/Holiday	46-60 minutes
5/31/2010	10:57:45 AM	3 FIFTH ST	HAMPTON	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF0428639N	1	49	10:58	10:59	10:59	11:48	5/31/2010	12:08:50 PM	20	51	Weekend/Holiday	46-60 minutes
5/31/2010	7:22:46 PM	14 VANDERPOOL DR	HAMPTON	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0428641N	3	44	19:25	19:26	19:26	20:10	5/31/2010	8:38:39 PM	28	48	Weekend/Holiday	46-60 minutes
7/4/2010	11:42:02 AM	116 SPINNAKER WAY	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0432268N	3	40	11:45	11:55	11:56	12:35	7/4/2010	1:02:46 PM	27	53	Weekend/Holiday	46-60 minutes
7/10/2010	10:48:54 AM	8 BOW ST	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF0432711N	3	47	10:51	10:58	11:05	11:45	7/10/2010	12:15:43 PM	30	57	Weekend/Holiday	46-60 minutes
7/11/2010	4:04:20 PM	26 SHEARWATER	PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0432730N	2	40	16:06	16:15	16:25	16:55	7/11/2010	5:45:23 PM	50	51	Weekend/Holiday	46-60 minutes
7/31/2010	2:30:07 PM	28 DOVER AVE	HAMPTON	NH	Troy Kimball	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0434772N	1	45	14:31	14:35	14:36	15:20	7/31/2010	3:33:17 PM	13	50	Weekend/Holiday	46-60 minutes
8/1/2010	1:25:55 PM	9 DIXON WAY	SEABROOK	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF0434791N	4	40	13:29	13:33	13:33	14:13	8/1/2010	3:41:31 PM	88	48	Weekend/Holiday	46-60 minutes
8/8/2010	10:17:45 AM	50 BROOKSIDE DR Apt. K5	EXETER	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0435398N	5	36	10:22	10:34	10:35	11:10	8/8/2010	11:44:48 AM	34	53	Weekend/Holiday	46-60 minutes
8/8/2010	3:28:47 PM	50 BROOKSIDE DR Apt. K5	EXETER	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF0435404N	6	40	15:34	15:38	15:39	16:18	8/8/2010	6:38:01 PM	140	50	Weekend/Holiday	46-60 minutes
8/14/2010	3:44:42 PM	61 MANNING ST	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF0435969N	2	42	15:46	15:56	15:56	16:38	8/14/2010	5:03:02 PM	25	54	Weekend/Holiday	46-60 minutes
8/15/2010	3:47:56 PM	10 HAMPTON FALLS RD	EXETER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0435978N	2	38	15:49	15:58	15:58	16:36	8/15/2010	4:54:59 PM	18	49	Weekend/Holiday	46-60 minutes
9/4/2010	9:26:15 PM	7 HIGHLAND AVE	HAMPTON	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0437960N	2	37	21:28	21:46	21:46	22:23	9/4/2010	11:09:42 PM	46	57	Weekend/Holiday	46-60 minutes
11/13/2010	10:26:54 AM	65 ATKINSON ST Apt. A	DOVER	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0444809N	4	25	10:30	10:55	10:55	11:20	11/13/2010	11:44:02 AM	24	54	Weekend/Holiday	46-60 minutes
11/14/2010	12:08:37 PM	172 SOUTH ST	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0444818N	6	38	12:14	12:18	12:18	12:56	11/14/2010	1:32:23 PM	36	48	Weekend/Holiday	46-60 minutes
11/14/2010	4:33:11 PM	50 BROOKSIDE DR Apt. L6	EXETER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0444820N	13	41	16:46	16:49	16:49	17:30	11/14/2010	6:14:13 PM	44	57	Weekend/Holiday	46-60 minutes

Orders responded to in 31-45 minutes: 68 (7% of total) for Weekend/Holiday Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
11/14/2010	4:42:40 AM	419 S BROADWAY Pst. 1	SALEM	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0444821N	4	50	16:46	16:47	16:48	17:37	11/14/2010	7:32:25 PM	115	55	Weekend/Holiday	46-60 minutes
11/20/2010	5:14:17 PM	2 ACADEMY AVE	HAMPTON	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0445342N	8	37	17:22	17:26	17:27	18:03	11/20/2010	6:22:20 PM	19	49	Weekend/Holiday	46-60 minutes
11/21/2010	1:18:56 PM	37 PROSPECT ST Apt. A	SOMERSWORTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0445352N	6	31	13:24	13:35	13:36	14:06	11/21/2010	3:03:39 PM	57	48	Weekend/Holiday	46-60 minutes
11/25/2010	10:21:52 AM	53 HUMPHREYS CT	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0445670N	2	38	10:23	10:31	10:31	11:09	11/25/2010	11:50:10 AM	41	48	Weekend/Holiday	46-60 minutes
11/28/2010	3:46:53 PM	46 COLUMBIA ST Apt. 6	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF0445734N	2	40	15:48	16:03	16:04	16:43	11/28/2010	5:41:51 PM	58	57	Weekend/Holiday	46-60 minutes
11/28/2010	5:52:50 PM	1 MEADOWOOD DR	EXETER	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF0445736N	4	53	17:56	17:59	17:59	18:52	11/28/2010	7:00:29 PM	8	60	Weekend/Holiday	46-60 minutes
12/4/2010	12:54:10 PM	100 N BROADWAY	SALEM	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0446414N	1	40	12:55	13:05	13:06	13:45	12/4/2010	2:19:18 PM	34	51	Weekend/Holiday	46-60 minutes
12/11/2010	4:00:06 PM	0 TROUBLE CALL	NEWINGTON	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF0447115N	4	36	16:04	16:13	16:13	16:49	12/11/2010	9:55:32 PM	306	49	Weekend/Holiday	46-60 minutes
12/11/2010	4:30:09 PM	101 KINGS HWY	HAMPTON	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF0447116N	8	39	16:38	16:42	16:43	17:21	12/11/2010	6:03:13 PM	42	51	Weekend/Holiday	46-60 minutes
12/18/2010	7:20:53 PM	105 BARTLETT ST	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF0448095N	2	34	19:22	19:39	19:39	20:13	12/18/2010	9:01:06 PM	48	53	Weekend/Holiday	46-60 minutes
12/19/2010	8:00:33 PM	3548 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF0448103N	4	43	20:04	20:12	20:13	20:55	12/19/2010	9:21:07 PM	26	55	Weekend/Holiday	46-60 minutes
12/31/2010	11:11:53 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0448983N	3	42	11:14	11:15	11:16	11:57	12/31/2010	12:20:01 PM	23	46	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 1 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
10/26/2010	9:51:57 AM	8 COLUMBUS AVE	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0443057N	62	12	10:53	10:53	10:57	11:05	10/26/2010	11:16:26 AM	11	74	Regular Hours	61-75 minutes
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 2 (0% of total) for Weekend/Holiday Hours:																					
1/10/2010	4:40:10 PM	59 CLUFF RD 39 Pst. 2	SALEM	NH	Daniel Lafortune	Jason Brooks	9100	LEAK OUTSIDE	WF0416335N	2	56	16:42	16:48	16:51	17:44	1/10/2010	6:16:11 PM	32	64	Weekend/Holiday	61-75 minutes
12/11/2010	5:31:43 PM	97 MILTON RD Apt. A	ROCHESTER	NH	Andrew Brown	Jason Brooks	9100	LEAK OUTSIDE	WF0447119N	54	7	18:25	18:38	18:38	18:45	12/12/2010	1:20:01 PM	1115	74	Weekend/Holiday	61-75 minutes
Orders responded to in > 75 minutes: 2 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category		
9/13/2010	10:53:26 AM	176 S MAIN ST	ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0438524N	46	31	11:39	11:39	11:40	12:10	9/13/2010	12:47:10 PM	37	77	Regular Hours	> 75 minutes
10/4/2010	10:50:49 AM	5 SALLY SWEETS WAY 242 Pst. 2	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0440587N	27	58	11:17	11:32	11:37	12:30	10/4/2010	12:54:20 PM	24	100	Regular Hours	> 75 minutes
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in > 75 minutes: 1 (0% of total) for Weekend/Holiday Hours:																					
7/10/2010	10:42:39 AM	11 COPPER BEECH RD	SALEM	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF0432709N	5	71	10:47	10:58	11:02	12:09	7/10/2010	12:30:17 PM	21	87	Weekend/Holiday	> 75 minutes

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	290	28%	15	225	36%	15	43	22%	15	22	11%
30	505	78%	30	327	89%	30	106	75%	30	72	45%

Emergency Response Times
work orders from 1/1/2011 to 11/30/2011

Orders responded to in < 30 minutes: 552 (54% of total) for Regular Hours:																					
Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category
1/10/2011	11:29:10 AM	11 FOURTH ST Pst. 3	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04496 27N	1	0	11:30	11:30	11:30	11:30	1/10/2011	11:47:06 AM	17	1	Regular Hours	< 30 minutes
1/20/2011	9:06:14 AM	5 PLAISTOW RD Apt. C-47 Pst. I	PLAISTOW	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04504 00N	1	2	9:07	9:08	9:09	9:10	1/20/2011	9:29:23 AM	19	4	Regular Hours	< 30 minutes
1/31/2011	8:33:39 AM	30 KINGS HWY Apt. 10	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04513 63N	1	2	8:34	8:35	8:36	8:37	1/31/2011	9:26:34 AM	49	4	Regular Hours	< 30 minutes
1/13/2011	11:00:20 AM	0 TROUBLE CALL	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04499 20N	3	1	11:03	11:04	11:05	11:05	1/13/2011	11:59:50 AM	54	5	Regular Hours	< 30 minutes
1/13/2011	3:52:15 PM	1 BRAGG AVE	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04499 58N	2	5	15:54	15:55	15:55	16:00	1/13/2011	4:07:59 PM	7	8	Regular Hours	< 30 minutes
1/20/2011	3:29:18 PM	45 DANIELLE LN	DOVER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04504 56N	2	2	15:31	15:35	15:37	15:37	1/20/2011	4:15:51 PM	38	8	Regular Hours	< 30 minutes
1/4/2011	9:06:55 AM	2 CHEVY CHASE RD	SEABROOK	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04491 36N	3	6	9:09	9:09	9:09	9:15	1/4/2011	9:37:50 AM	22	9	Regular Hours	< 30 minutes
1/7/2011	11:28:36 AM	46 PARK ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04495 18N	2	2	11:30	11:35	11:35	11:37	1/7/2011	11:54:30 AM	17	9	Regular Hours	< 30 minutes
1/10/2011	10:13:10 AM	0 TROUBLE CALL	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04496 17N	5	4	10:18	10:18	10:18	10:22	1/10/2011	11:30:06 AM	68	9	Regular Hours	< 30 minutes
1/12/2011	3:52:06 PM	70 ESKER RD Apt. A Pst. RT	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04498 82N	1	5	15:53	15:56	15:59	16:01	1/12/2011	4:24:22 PM	23	9	Regular Hours	< 30 minutes
1/12/2011	12:24:57 PM	15 CULVER ST Apt. 66	PLAISTOW	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04498 57N	2	7	12:26	12:27	12:27	12:34	1/12/2011	12:51:19 PM	17	10	Regular Hours	< 30 minutes
1/19/2011	9:01:57 AM	1 MERRILL IND DR Apt. 109 Pst. 15	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04502 88N	2	7	9:03	9:04	9:04	9:11	1/19/2011	9:41:40 AM	30	10	Regular Hours	< 30 minutes
1/5/2011	1:32:32 PM	0 TROUBLE CALL	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04493 22N	2	8	13:34	13:35	13:36	13:43	1/5/2011	3:33:02 PM	110	11	Regular Hours	< 30 minutes
1/3/2011	3:17:04 PM	833 OCEAN BLVD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04491 00N	1	11	15:18	15:18	15:18	15:29	1/3/2011	3:41:20 PM	12	12	Regular Hours	< 30 minutes
1/4/2011	11:13:41 AM	811 SPRINGBROOK CIR	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04491 60N	2	9	11:15	11:16	11:18	11:25	1/4/2011	11:36:39 AM	11	12	Regular Hours	< 30 minutes
1/19/2011	11:16:44 AM	187 CENTRAL AVE	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04503 12N	3	9	11:19	11:19	11:21	11:28	1/19/2011	11:54:20 AM	26	12	Regular Hours	< 30 minutes
1/17/2011	1:03:07 PM	32 ALEXANDER DR	HAMPTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04501 21N	0	11	13:03	13:05	13:12	13:16	1/17/2011	2:39:08 PM	83	13	Regular Hours	< 30 minutes
1/17/2011	2:51:33 PM	19 DUMAS AVE Apt. 2	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04501 39N	2	10	14:53	14:56	14:58	15:06	1/17/2011	3:37:22 PM	31	15	Regular Hours	< 30 minutes
1/31/2011	2:32:40 PM	5 BEACHWOOD CT Pst. #4	ATKINSON	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04514 27N	2	12	14:34	14:35	14:35	14:47	1/31/2011	3:21:08 PM	34	15	Regular Hours	< 30 minutes
1/3/2011	3:20:43 PM	84 WOODLAND GRN	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04491 03N	2	13	15:22	15:23	15:25	15:36	1/3/2011	4:27:49 PM	51	16	Regular Hours	< 30 minutes
1/7/2011	9:12:17 AM	19 BATCHELDER RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04494 89N	2	13	9:14	9:15	9:16	9:28	1/7/2011	9:50:33 AM	22	16	Regular Hours	< 30 minutes
1/14/2011	8:44:38 AM	4 LEONARD ST Apt. 4-B	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04499 78N	2	13	8:46	8:47	8:49	9:00	1/14/2011	9:27:17 AM	27	16	Regular Hours	< 30 minutes
1/24/2011	2:49:17 PM	216 AIRPORT DR	ROCHESTER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04507 74N	1	13	14:50	14:52	14:53	15:05	1/24/2011	5:47:29 PM	162	16	Regular Hours	< 30 minutes
1/25/2011	12:02:09 PM	580 LAFAYETTE RD Pst. 3	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04508 75N	1	11	12:03	12:07	12:09	12:18	1/25/2011	12:33:47 PM	15	16	Regular Hours	< 30 minutes
1/4/2011	12:02:58 PM	463 OCEAN BLVD Apt. 14 Pst. 3RD	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04491 74N	4	13	12:06	12:06	12:07	12:19	1/4/2011	12:38:07 PM	19	17	Regular Hours	< 30 minutes
1/19/2011	7:31:07 AM	13 SULLIVAN DR	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04502 78N	1	15	7:32	7:33	7:34	7:48	1/19/2011	8:12:32 AM	24	17	Regular Hours	< 30 minutes
1/5/2011	10:29:08 AM	5 ALUMNI DR	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04492 93N	3	15	10:32	10:32	10:34	10:47	1/5/2011	11:22:56 AM	35	18	Regular Hours	< 30 minutes

1/7/2011	1:52:17 PM	13 NEWFIELDS RD Apt. R Pst. WS GA	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04495 39N	2	14	13:54	13:56	13:57	14:10	1/7/2011	2:24:40 PM	14	18	Regular Hours	< 30 minutes
1/11/2011	3:31:17 PM	155 CABOT ST	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF04497 86N	1	17	15:32	15:32	15:33	15:49	1/11/2011	4:23:50 PM	34	18	Regular Hours	< 30 minutes
1/11/2011	11:45:09 AM	45 DANIELLE LN	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04497 43N	2	16	11:47	11:48	11:49	12:04	1/11/2011	12:46:23 PM	42	19	Regular Hours	< 30 minutes
1/19/2011	8:22:54 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04502 80N	1	16	8:23	8:25	8:25	8:41	1/19/2011	8:56:41 AM	15	19	Regular Hours	< 30 minutes
1/21/2011	9:16:53 AM	88 ASH ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04504 90N	3	12	9:19	9:23	9:26	9:35	1/21/2011	10:30:54 AM	55	19	Regular Hours	< 30 minutes
1/3/2011	1:57:57 PM	42 ISLAND PATH	HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF04490 89N	4	15	14:01	14:02	14:03	14:17	1/3/2011	2:39:05 PM	22	20	Regular Hours	< 30 minutes
1/20/2011	1:07:29 PM	454 WINNACUNNET RD Apt. 2	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04504 45N	2	18	13:09	13:09	13:11	13:27	1/20/2011	2:34:26 PM	67	20	Regular Hours	< 30 minutes
1/31/2011	11:24:31 AM	53 COTTONWOOD DR	DOVER	NH	David Perreault	Michael Talis	5000	GAS LEAKS - SERVICE	WF04514 01N	3	14	11:27	11:30	11:31	11:44	1/31/2011	12:18:14 PM	34	20	Regular Hours	< 30 minutes
1/11/2011	7:59:39 AM	54 HICKORY LN	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04497 02N	4	15	8:03	8:05	8:06	8:20	1/11/2011	8:57:39 AM	37	21	Regular Hours	< 30 minutes
1/12/2011	3:20:55 PM	5 LAWRENCE CT	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04498 77N	2	14	15:22	15:27	15:27	15:41	1/12/2011	3:59:33 PM	18	21	Regular Hours	< 30 minutes
1/24/2011	9:16:55 AM	155 PARROTT AVE Pst. JH	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04506 86N	2	18	9:18	9:19	9:19	9:37	1/24/2011	10:02:57 AM	25	21	Regular Hours	< 30 minutes
1/31/2011	3:33:47 PM	0 TROUBLE CALL	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04514 29N	2	18	15:35	15:36	15:36	15:54	1/31/2011	4:10:52 PM	16	21	Regular Hours	< 30 minutes
1/19/2011	10:46:59 AM	14 CARRIAGE DR Apt. 12 Pst. LOT	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04503 07N	2	18	10:48	10:50	10:54	11:08	1/19/2011	11:26:52 AM	18	22	Regular Hours	< 30 minutes
1/24/2011	10:10:46 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04507 15N	2	19	10:12	10:13	10:32	10:32	1/24/2011	10:33:59 AM	1	22	Regular Hours	< 30 minutes
1/5/2011	11:04:47 AM	215 COMMERCE WAY Apt. 1 Pst. -	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04492 97N	3	10	11:07	11:18	11:19	11:28	1/5/2011	11:56:52 AM	28	24	Regular Hours	< 30 minutes
1/25/2011	2:09:23 PM	2 INDUSTRIAL WAY	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04508 94N	1	22	14:10	14:11	14:12	14:33	1/25/2011	3:14:28 PM	41	24	Regular Hours	< 30 minutes
1/10/2011	3:38:24 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04496 70N	2	22	15:40	15:41	15:41	16:03	1/10/2011	4:40:41 PM	37	25	Regular Hours	< 30 minutes
1/24/2011	9:28:08 AM	100 S MAIN ST Apt. C Pst. 2ND	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04506 98N	2	22	9:30	9:31	9:33	9:53	1/24/2011	10:38:25 AM	45	25	Regular Hours	< 30 minutes
1/31/2011	3:26:29 PM	230 MILL RD	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04514 28N	1	23	15:27	15:28	15:29	15:51	1/31/2011	4:17:46 PM	26	25	Regular Hours	< 30 minutes
1/18/2011	9:26:56 AM	9 JADY HILL CIR	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04502 01N	2	20	9:28	9:32	9:34	9:52	1/18/2011	10:53:15 AM	61	26	Regular Hours	< 30 minutes
1/28/2011	2:27:37 PM	68 MANOR DR	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04512 50N	12	13	14:39	14:40	14:41	14:53	1/28/2011	3:22:22 PM	29	26	Regular Hours	< 30 minutes
1/31/2011	12:19:31 PM	3 WALNUT ST Apt. FL 1	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04514 07N	1	24	12:20	12:21	12:21	12:45	1/31/2011	1:17:26 PM	32	26	Regular Hours	< 30 minutes
1/19/2011	8:52:15 AM	40 MAIN ST	SALEM	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04502 86N	2	24	8:54	8:55	8:56	9:19	1/19/2011	9:53:44 AM	34	27	Regular Hours	< 30 minutes
1/24/2011	9:37:05 AM	9 WEEPING WILLOW DR	ROCHESTER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04507 08N	7	19	9:44	9:45	9:46	10:04	1/24/2011	10:33:31 AM	29	27	Regular Hours	< 30 minutes
1/19/2011	12:36:42 PM	6 BROOKSIDE DR Pst. 6	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04503 25N	1	21	12:37	12:43	12:44	13:04	1/19/2011	1:49:01 PM	45	28	Regular Hours	< 30 minutes
1/21/2011	10:35:50 AM	143 HAMPTON MDWS	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04505 12N	3	21	10:38	10:42	10:43	11:03	1/21/2011	11:38:27 AM	35	28	Regular Hours	< 30 minutes
1/25/2011	11:11:29 AM	3 CHESTNUT ST	ROCHESTER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04508 67N	2	22	11:13	11:17	11:20	11:39	1/25/2011	11:56:46 AM	17	28	Regular Hours	< 30 minutes

1/6/2011	1:26:45 PM	101 MAIN ST	EXETER	NH	Daniel Lafortune	Mark Severens	9100	LEAK OUTSIDE	WF04494 26N	4	25	13:30	13:31	13:32	13:56	1/6/2011	2:15:02 PM	19	30	Regular Hours	< 30 minutes
1/13/2011	1:55:23 PM	265 S BROADWAY	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04499 47N	4	23	13:59	14:02	14:03	14:25	1/13/2011	3:00:50 PM	35	30	Regular Hours	< 30 minutes
1/20/2011	10:11:16 AM	98 PORTSMOUTH AVE Apt. 1	EXETER	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF04504 14N	3	18	10:14	10:23	10:26	10:41	1/20/2011	10:56:17 AM	15	30	Regular Hours	< 30 minutes
1/24/2011	8:24:03 AM	100 PISCATAQUA DR	NEWINGTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04506 29N	4	25	8:28	8:29	8:30	8:54	1/24/2011	9:43:12 AM	49	30	Regular Hours	< 30 minutes
1/24/2011	2:39:34 PM	34 FOLLY MILL RD Apt. NEW Pst. FRONT	SEABROOK	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04507 72N	3	24	14:42	14:45	14:46	15:09	1/24/2011	3:37:25 PM	28	30	Regular Hours	< 30 minutes
2/1/2011	8:16:24 AM	131 COURT ST Pst. 10	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04514 71N	2	21	8:18	8:19	8:21	8:40	2/1/2011	8:58:53 AM	18	24	Regular Hours	< 30 minutes
2/1/2011	10:49:27 AM	19 OLD ROLLINSFORD RD	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04514 85N	2	21	10:51	10:51	10:51	11:12	2/1/2011	11:45:54 AM	33	23	Regular Hours	< 30 minutes
2/1/2011	1:02:12 PM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04514 96N	3	6	13:05	13:05	13:06	13:11	2/1/2011	1:52:32 PM	41	9	Regular Hours	< 30 minutes
2/1/2011	1:50:59 PM	175 CABOT ST Apt. 2 Pst. 2	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04515 02N	4	9	13:54	13:54	13:56	14:03	2/1/2011	3:21:30 PM	78	13	Regular Hours	< 30 minutes
2/2/2011	12:26:51 PM	123 MAIN ST Apt. A	SALEM	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF04515 71N	1	0	12:27	12:28	12:28	12:28	2/2/2011	12:46:40 PM	18	2	Regular Hours	< 30 minutes
2/3/2011	8:07:17 AM	112 CORPORATE DR	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04516 07N	2	15	8:09	8:12	8:13	8:27	2/3/2011	9:55:20 AM	88	20	Regular Hours	< 30 minutes
2/3/2011	8:50:10 AM	1 SALEM ST	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04516 08N	7	11	8:57	8:57	8:58	9:08	2/3/2011	9:54:45 AM	46	18	Regular Hours	< 30 minutes
2/3/2011	9:27:17 AM	240 N BROADWAY ST Pst. D	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04516 11N	3	24	9:30	9:30	9:30	9:54	2/3/2011	10:16:14 AM	22	27	Regular Hours	< 30 minutes
2/3/2011	11:04:52 AM	540 LAFAYETTE RD Pst. 2	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04516 24N	2	7	11:06	11:07	11:09	11:14	2/3/2011	11:38:20 AM	24	10	Regular Hours	< 30 minutes
2/3/2011	11:22:33 AM	3 ASHWOOD CT	ATKINSON	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF04516 28N	2	9	11:24	11:26	11:26	11:35	2/3/2011	12:49:34 PM	74	13	Regular Hours	< 30 minutes
2/3/2011	11:59:40 AM	23 REDDINGTON LNDG	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04516 31N	2	11	12:01	12:02	12:03	12:13	2/3/2011	12:40:41 PM	27	14	Regular Hours	< 30 minutes
2/3/2011	2:20:47 PM	1981 WOODBURY AVE	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04516 45N	2	6	14:22	14:22	14:22	14:28	2/3/2011	3:06:22 PM	38	8	Regular Hours	< 30 minutes
2/3/2011	2:38:19 PM	46 BROWN AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04516 47N	1	8	14:39	14:51	14:52	14:59	2/3/2011	3:15:10 PM	16	21	Regular Hours	< 30 minutes
2/3/2011	2:46:10 PM	156 N MAIN ST Apt. A	ROCHESTER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04516 48N	9	7	14:55	14:55	14:56	15:02	2/3/2011	3:46:12 PM	44	16	Regular Hours	< 30 minutes
2/3/2011	2:52:51 PM	46 SPRING ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04516 49N	5	12	14:57	14:58	14:58	15:10	2/3/2011	3:53:53 PM	43	18	Regular Hours	< 30 minutes
2/4/2011	7:08:51 AM	3 ASHWOOD CT	ATKINSON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04516 77N	6	20	7:14	7:14	7:15	7:34	2/4/2011	9:39:21 AM	125	26	Regular Hours	< 30 minutes
2/4/2011	10:33:56 AM	300 HERITAGE AVE Apt. 2	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04517 25N	4	11	10:37	10:38	10:38	10:49	2/4/2011	1:45:45 PM	176	16	Regular Hours	< 30 minutes
2/4/2011	10:54:20 AM	751 LAFAYETTE RD	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04517 30N	9	8	11:03	11:03	11:04	11:11	2/4/2011	12:21:52 PM	70	17	Regular Hours	< 30 minutes
2/4/2011	11:26:38 AM	511 CENTRAL AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04517 35N	5	21	11:31	11:31	11:32	11:52	2/4/2011	12:17:44 PM	25	26	Regular Hours	< 30 minutes
2/4/2011	12:27:03 PM	19 BATCHELDER RD	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04517 40N	4	10	12:31	12:32	12:34	12:42	2/4/2011	1:00:23 PM	18	15	Regular Hours	< 30 minutes
2/7/2011	7:58:04 AM	7 INDUSTRIAL PARK DR Pst. BACK	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04518 58N	2	26	8:00	8:02	8:04	8:28	2/7/2011	10:49:46 AM	141	30	Regular Hours	< 30 minutes
2/7/2011	8:48:28 AM	131 COURT ST Pst. 2	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04518 68N	3	18	8:51	8:52	8:54	9:10	2/7/2011	9:42:34 AM	32	22	Regular Hours	< 30 minutes
2/7/2011	9:42:58 AM	14 MOULTON RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04518 75N	2	22	9:44	9:44	9:45	10:06	2/7/2011	10:36:05 AM	30	24	Regular Hours	< 30 minutes

2/7/2011	10:09:59 AM	30 COURT ST	EXETER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04518 88N	2	24	10:11	10:12	10:34	10:36	2/7/2011	2:14:13 PM	218	27	Regular Hours	< 30 minutes
2/7/2011	11:56:17 AM	69 LAFAYETTE RD	NORTH HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04519 17N	2	11	11:58	12:04	12:07	12:15	2/7/2011	1:50:09 PM	95	19	Regular Hours	< 30 minutes
2/8/2011	10:13:17 AM	14 MOULTON RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04520 06N	2	17	10:15	10:23	10:26	10:40	2/8/2011	11:51:34 AM	71	27	Regular Hours	< 30 minutes
2/8/2011	10:21:38 AM	1303 WOODBURY AVE	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04520 07N	2	8	10:23	10:23	10:24	10:31	2/8/2011	11:12:45 AM	41	10	Regular Hours	< 30 minutes
2/8/2011	3:18:41 PM	73 WOODLAND GRN	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04520 54N	3	1	15:21	15:21	15:21	15:22	2/8/2011	4:18:31 PM	56	4	Regular Hours	< 30 minutes
2/9/2011	2:09:10 PM	142 FRONT ST Apt. A	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04521 28N	1	22	14:10	14:11	14:13	14:33	2/9/2011	3:05:07 PM	32	24	Regular Hours	< 30 minutes
2/10/2011	8:28:33 AM	130 PINE ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04521 79N	2	5	8:30	8:31	8:32	8:36	2/10/2011	9:17:09 AM	41	8	Regular Hours	< 30 minutes
2/10/2011	8:38:39 AM	100 WINNACUNNET RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04521 80N	1	7	8:39	8:41	8:43	8:48	2/10/2011	9:20:21 AM	32	10	Regular Hours	< 30 minutes
2/10/2011	8:53:50 AM	25 LAFAYETTE RD Apt. REAR	NORTH HAMPTON	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04521 81N	4	20	8:57	8:58	8:59	9:18	2/10/2011	9:41:18 AM	23	25	Regular Hours	< 30 minutes
2/10/2011	12:27:53 PM	33 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04522 10N	3	27	12:30	12:30	12:34	12:57	2/10/2011	1:42:44 PM	45	30	Regular Hours	< 30 minutes
2/11/2011	8:08:46 AM	58 MARKET ST	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04522 59N	1	17	8:09	8:10	8:10	8:27	2/11/2011	9:50:34 AM	83	19	Regular Hours	< 30 minutes
2/14/2011	11:26:31 AM	86 CAROLAN AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04524 10N	2	11	11:28	11:32	11:32	11:43	2/14/2011	12:10:26 PM	27	17	Regular Hours	< 30 minutes
2/14/2011	12:06:10 PM	68 LOCKE RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04524 23N	1	13	12:07	12:07	12:10	12:20	2/14/2011	1:20:44 PM	60	14	Regular Hours	< 30 minutes
2/15/2011	12:09:28 PM	8 NEWMARKET RD	DURHAM	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04525 43N	2	19	12:11	12:11	12:11	12:30	2/15/2011	1:02:29 PM	32	21	Regular Hours	< 30 minutes
2/15/2011	12:39:25 PM	63 ATLANTIC AVE	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04525 49N	1	5	12:41	12:54	12:56	12:59	2/15/2011	1:14:20 PM	15	20	Regular Hours	< 30 minutes
2/15/2011	1:39:30 PM	53 HAMPTON TOWNE EST	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04525 52N	2	22	13:41	13:45	13:47	14:07	2/15/2011	2:12:06 PM	5	28	Regular Hours	< 30 minutes
2/15/2011	2:07:08 PM	177 LOWER COLLINS ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04525 64N	2	22	14:09	14:10	14:12	14:32	2/15/2011	3:39:14 PM	67	25	Regular Hours	< 30 minutes
2/16/2011	9:10:15 AM	522 OCEAN BLVD Pst. REAR	HAMPTON	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04526 20N	0	10	9:10	9:11	9:11	9:21	2/16/2011	9:49:17 AM	28	11	Regular Hours	< 30 minutes
2/16/2011	9:59:23 AM	1650 WOODBURY AVE	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04526 29N	4	11	10:03	10:05	10:06	10:16	2/16/2011	10:34:21 AM	18	17	Regular Hours	< 30 minutes
2/16/2011	9:59:55 AM	29 ISAAC LUCAS CIR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04526 30N	4	10	10:03	10:04	10:04	10:14	2/16/2011	11:14:26 AM	60	15	Regular Hours	< 30 minutes
2/16/2011	1:05:13 PM	3 W PINE ST Apt. 18	PLAISTOW	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04526 57N	1	9	13:06	13:07	13:07	13:16	2/16/2011	1:52:21 PM	36	11	Regular Hours	< 30 minutes
2/17/2011	8:41:38 AM	6 FAIRVIEW DR	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04527 05N	4	11	8:45	8:46	8:47	8:57	2/17/2011	9:21:22 AM	24	16	Regular Hours	< 30 minutes
2/17/2011	9:10:02 AM	26 PROSPECT ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04527 10N	2	15	9:12	9:15	9:15	9:30	2/17/2011	10:08:27 AM	38	20	Regular Hours	< 30 minutes
2/17/2011	9:50:09 AM	462 WINNACUNNET RD Pst. HS2	HAMPTON	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04527 14N	1	7	9:51	9:53	9:55	10:00	2/17/2011	11:00:14 AM	60	10	Regular Hours	< 30 minutes
2/17/2011	10:34:02 AM	100 DOMAIN DR	STRATHAM	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04527 20N	3	2	10:37	10:38	10:39	10:40	2/17/2011	11:30:02 AM	50	6	Regular Hours	< 30 minutes
2/17/2011	1:36:47 PM	116 CHARLES ST Apt. B	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04527 39N	2	10	13:38	13:38	13:40	13:48	2/17/2011	2:15:27 PM	27	12	Regular Hours	< 30 minutes
2/18/2011	8:33:30 AM	13 MAPLE RIDGE RD Apt. 4	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04527 88N	2	23	8:35	8:37	8:38	9:00	2/18/2011	9:36:17 AM	36	27	Regular Hours	< 30 minutes
2/18/2011	9:20:00 AM	32 PINE MEADOWS DR	EXETER	NH	Mark Goldstein	Michael Talis	5000	GAS LEAKS - SERVICE	WF04527 97N	2	22	9:22	9:23	9:24	9:45	2/18/2011	10:40:28 AM	55	25	Regular Hours	< 30 minutes

2/18/2011	2:39:08 PM	33 LAFAYETTE RD Pst. 66	NORTH HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04528 43N	2	17	14:41	14:49	14:50	15:06	2/18/2011	5:21:07 PM	135	27	Regular Hours	< 30 minutes
2/22/2011	9:32:37 AM	18 IRONWOOD LN Apt. 16 D	ATKINSON	NH	Troy Kimball	prattm	9100	LEAK OUTSIDE	WF04530 25N	1	19	9:33	9:35	9:35	9:54	2/22/2011	11:58:49 AM	124	22	Regular Hours	< 30 minutes
2/22/2011	1:51:09 PM	616 PORTLAND ST Apt. 56	ROCHESTER	NH	Jeffrey Croteau	prattm	9000	LEAK INSIDE	WF04530 67N	3	12	13:54	13:56	13:57	14:08	2/22/2011	3:11:02 PM	63	17	Regular Hours	< 30 minutes
2/23/2011	2:32:12 PM	17 HOLLY LN	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF04531 65N	3	15	14:35	14:35	14:37	14:50	2/23/2011	3:34:42 PM	44	18	Regular Hours	< 30 minutes
2/24/2011	9:01:17 AM	99 LAFAYETTE RD	SEABROOK	NH	Daniel Lafortune	prattm	9000	LEAK INSIDE	WF04531 96N	2	17	9:03	9:03	9:07	9:20	2/24/2011	9:41:35 AM	21	19	Regular Hours	< 30 minutes
2/24/2011	10:33:04 AM	163 DEER ST	PORTSMOUTH	NH	Daniel Lafortune	prattm	9100	LEAK OUTSIDE	WF04532 20N	0	24	10:33	10:34	10:34	10:58	2/24/2011	11:46:22 AM	48	25	Regular Hours	< 30 minutes
2/24/2011	3:48:58 PM	54 LOCKE RD	HAMPTON	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04532 50N	4	13	15:52	15:52	15:52	16:05	2/24/2011	5:41:26 PM	96	17	Regular Hours	< 30 minutes
2/25/2011	7:42:06 AM	6 SEVENTH ST	HAMPTON	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF04532 77N	0	25	7:42	7:43	7:44	8:08	2/25/2011	8:40:29 AM	32	26	Regular Hours	< 30 minutes
2/25/2011	9:22:49 AM	39 DUMAS AVE Apt. 3	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04532 82N	1	26	9:23	9:24	9:26	9:50	2/25/2011	10:38:21 AM	48	28	Regular Hours	< 30 minutes
2/25/2011	10:43:19 AM	316 WATER ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04532 86N	2	27	10:45	10:45	10:48	11:12	2/25/2011	11:25:26 AM	13	29	Regular Hours	< 30 minutes
2/25/2011	10:46:39 AM	875 GREENLAND RD Apt. A1	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04532 87N	1	17	10:47	10:54	10:58	11:11	2/25/2011	12:02:11 PM	51	25	Regular Hours	< 30 minutes
2/25/2011	11:03:58 AM	931 OCEAN BLVD	HAMPTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04532 90N	3	25	11:06	11:06	11:07	11:31	2/25/2011	12:04:29 PM	33	28	Regular Hours	< 30 minutes
2/25/2011	12:06:29 PM	288 HANOVER ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04533 00N	3	0	12:09	12:20	12:20	12:20	2/25/2011	12:43:57 PM	23	14	Regular Hours	< 30 minutes
2/25/2011	12:33:15 PM	21 PORTSMOUTH AVE Apt. A	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04533 02N	1	6	12:34	12:34	12:35	12:40	2/25/2011	1:09:56 PM	29	7	Regular Hours	< 30 minutes
2/28/2011	8:10:54 AM	2 RIDGECREST DR	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04533 80N	2	20	8:12	8:18	8:19	8:38	2/28/2011	9:26:59 AM	48	28	Regular Hours	< 30 minutes
3/3/2011	1:21:59 PM	0 TROUBLE CALL	EXETER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04539 57N	4	17	13:25	13:25	13:26	13:42	3/3/2011	2:16:41 PM	34	21	Regular Hours	< 30 minutes
3/3/2011	1:22:11 PM	86 CAROLAN AVE	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04539 58N	1	14	13:23	13:28	13:29	13:42	3/3/2011	2:26:32 PM	44	20	Regular Hours	< 30 minutes
3/4/2011	11:48:29 AM	86 CAROLAN AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04540 63N	1	14	11:49	11:57	11:59	12:11	3/4/2011	12:24:33 PM	13	23	Regular Hours	< 30 minutes
3/7/2011	10:37:58 AM	1 WASHINGTON ST	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04541 65N	1	20	10:38	10:39	10:50	10:59	3/7/2011	11:37:03 AM	38	22	Regular Hours	< 30 minutes
3/7/2011	12:35:26 PM	27 FAIRFIELD DR	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04542 09N	3	13	12:38	12:38	12:39	12:51	3/7/2011	1:48:36 PM	57	16	Regular Hours	< 30 minutes
3/8/2011	10:01:33 AM	117 GOSLING RD Apt. A Pst. WHSE	NEWINGTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04542 71N	1	13	10:02	10:02	10:03	10:15	3/8/2011	10:59:19 AM	44	14	Regular Hours	< 30 minutes
3/8/2011	1:20:46 PM	38 MILL ST Apt. B	DOVER	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF04543 07N	1	13	13:21	13:22	13:22	13:35	3/8/2011	2:10:19 PM	35	15	Regular Hours	< 30 minutes
3/8/2011	1:47:31 PM	789 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04543 11N	1	17	13:48	13:48	13:50	14:05	3/8/2011	2:27:26 PM	22	18	Regular Hours	< 30 minutes
3/8/2011	2:29:28 PM	835 CENTRAL AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04543 17N	1	14	14:30	14:30	14:31	14:44	3/8/2011	3:31:38 PM	47	15	Regular Hours	< 30 minutes
3/9/2011	11:14:03 AM	21 PORTSMOUTH AVE Apt. A	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04543 80N	2	14	11:16	11:17	11:18	11:31	3/9/2011	11:56:15 AM	25	17	Regular Hours	< 30 minutes
3/10/2011	1:06:50 PM	67 SPINNAKER WAY	PORTSMOUTH	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF04544 93N	4	2	13:10	13:10	13:11	13:12	3/10/2011	1:31:55 PM	19	6	Regular Hours	< 30 minutes
3/14/2011	12:12:43 PM	23 GEREMONTY DR Apt. A	SALEM	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04547 19N	2	17	12:14	12:18	12:19	12:35	3/14/2011	1:20:22 PM	45	23	Regular Hours	< 30 minutes

3/14/2011	1:34:39 PM	10 FAIRVIEW DR	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	5000	GAS LEAKS - SERVICE	WF04547 24N	1	12	13:35	13:35	13:36	13:47	3/14/2011	2:30:18 PM	43	13	Regular Hours	< 30 minutes
3/14/2011	2:31:57 PM	76 WOODSTOCK ST	HAMPTON	NH	Daniel Lafortune	Jason Brooks	9100	LEAK OUTSIDE	WF04547 30N	3	23	14:34	14:34	14:35	14:57	3/14/2011	3:36:26 PM	39	26	Regular Hours	< 30 minutes
3/15/2011	12:54:24 PM	2 RAYMOND DR	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04548 14N	1	19	12:55	12:56	12:57	13:15	3/15/2011	1:35:01 PM	20	21	Regular Hours	< 30 minutes
3/17/2011	10:59:48 AM	179 LINCOLN AVE	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04549 82N	1	11	11:00	11:02	11:03	11:13	3/17/2011	12:18:12 PM	65	14	Regular Hours	< 30 minutes
3/17/2011	12:15:11 PM	95 BREWERY LN Apt. 10	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04550 02N	2	8	12:17	12:17	12:18	12:25	3/17/2011	1:46:04 PM	81	10	Regular Hours	< 30 minutes
3/17/2011	12:30:34 PM	27 THAYER RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF04550 05N	2	21	12:32	12:32	12:34	12:53	3/17/2011	1:17:06 PM	24	23	Regular Hours	< 30 minutes
3/18/2011	9:42:21 AM	209 LAFAYETTE RD	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04550 61N	1	9	9:43	9:51	9:51	10:00	3/18/2011	10:45:40 AM	45	18	Regular Hours	< 30 minutes
3/18/2011	11:25:28 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04550 74N	1	0	11:26	11:28	11:28	11:28	3/18/2011	11:30:09 AM	2	3	Regular Hours	< 30 minutes
3/21/2011	8:11:01 AM	6 COLUMBUS AVE	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04551 73N	3	23	8:14	8:15	8:15	8:38	3/21/2011	9:11:13 AM	33	27	Regular Hours	< 30 minutes
3/21/2011	8:32:01 AM	40 LONGMEADOW RD	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04551 76N	3	5	8:35	8:36	8:36	8:41	3/21/2011	9:01:53 AM	20	9	Regular Hours	< 30 minutes
3/21/2011	8:36:12 AM	8 HAMPTON RD	EXETER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04551 77N	2	18	8:38	8:39	8:40	8:57	3/21/2011	11:15:17 AM	138	21	Regular Hours	< 30 minutes
3/21/2011	9:14:03 AM	3 BROOKSIDE DR Pst. 3	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04551 90N	2	8	9:16	9:16	9:17	9:24	3/21/2011	9:31:53 AM	7	10	Regular Hours	< 30 minutes
3/21/2011	9:56:58 AM	255 WATER ST	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04552 03N	2	11	9:58	10:07	10:11	10:18	3/21/2011	10:57:10 AM	39	22	Regular Hours	< 30 minutes
3/21/2011	10:01:03 AM	1 FINE CHOCOLATE PL	STRATHAM	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04552 04N	2	5	10:03	10:05	10:05	10:10	3/21/2011	10:40:25 AM	30	9	Regular Hours	< 30 minutes
3/21/2011	10:11:48 AM	34 UNION ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04552 07N	2	16	10:13	10:20	10:20	10:36	3/21/2011	11:49:19 AM	73	25	Regular Hours	< 30 minutes
3/21/2011	11:09:31 AM	1 MIRONA RD	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04552 22N	1	4	11:10	11:11	11:11	11:15	3/21/2011	11:34:56 AM	19	6	Regular Hours	< 30 minutes
3/21/2011	12:33:47 PM	116 STARK AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04552 43N	2	11	12:35	12:35	12:36	12:46	3/21/2011	1:12:54 PM	26	13	Regular Hours	< 30 minutes
3/22/2011	8:00:15 AM	100 PORTSMOUTH AVE	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04553 08N	3	5	8:03	8:03	8:03	8:08	3/22/2011	8:49:09 AM	41	8	Regular Hours	< 30 minutes
3/23/2011	9:00:16 AM	1035 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04554 00N	2	6	9:02	9:02	9:03	9:08	3/23/2011	9:30:53 AM	22	8	Regular Hours	< 30 minutes
3/23/2011	10:31:23 AM	6 MADBURY RD	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04554 10N	1	21	10:32	10:35	10:37	10:56	3/23/2011	12:50:23 PM	114	25	Regular Hours	< 30 minutes
3/23/2011	10:44:29 AM	80 MAIN ST	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04554 11N	2	7	10:46	10:48	10:48	10:55	3/23/2011	11:30:40 AM	35	11	Regular Hours	< 30 minutes
3/23/2011	12:39:34 PM	516 HOOKSETT ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04554 28N	2	6	12:41	12:41	12:42	12:47	3/23/2011	1:15:01 PM	28	8	Regular Hours	< 30 minutes
3/23/2011	12:49:02 PM	46 BROWN AVE	HAMPTON	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04554 30N	1	6	12:50	12:57	12:57	13:03	3/23/2011	1:55:03 PM	52	14	Regular Hours	< 30 minutes
3/23/2011	12:52:01 PM	7 RIVERWALK	HAMPTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04554 31N	3	18	12:55	12:56	12:56	13:14	3/23/2011	1:39:38 PM	25	22	Regular Hours	< 30 minutes
3/23/2011	1:41:33 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04554 38N	1	0	13:42	13:47	13:47	13:47	3/23/2011	1:48:41 PM	1	6	Regular Hours	< 30 minutes
3/23/2011	2:43:27 PM	1 9TH ST Apt. 1	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04554 52N	0	0	14:43	14:51	14:51	14:51	3/23/2011	3:28:25 PM	37	8	Regular Hours	< 30 minutes

3/24/2011	12:42:06 PM	401 WINNACUNNET RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04555 28N	1	12	12:43	12:44	12:45	12:56	3/24/2011	1:41:42 PM	45	14	Regular Hours	< 30 minutes
3/24/2011	1:34:48 PM	28 PORTSMOUTH AVE	STRATHAM	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04555 36N	3	18	13:37	13:37	13:42	13:55	3/24/2011	2:11:50 PM	16	21	Regular Hours	< 30 minutes
3/25/2011	9:44:46 AM	15 OLD ROLLINSFORD RD Apt. 201 Pst. 2	DOVER	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF04556 06N	8	13	9:52	9:52	9:56	10:05	3/25/2011	10:56:54 AM	51	21	Regular Hours	< 30 minutes
3/25/2011	10:04:51 AM	17 WALNUT ST	ROCHESTER	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF04556 12N	3	9	10:07	10:08	10:08	10:17	3/25/2011	10:46:22 AM	29	13	Regular Hours	< 30 minutes
3/25/2011	10:10:22 AM	401 LAFAYETTE RD	HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF04556 13N	1	13	10:11	10:15	10:15	10:28	3/25/2011	10:35:53 AM	7	18	Regular Hours	< 30 minutes
3/25/2011	10:47:23 AM	1003 SOUTH ST	PORTSMOUTH	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF04556 20N	7	16	10:54	10:54	10:54	11:10	3/25/2011	12:58:44 PM	108	23	Regular Hours	< 30 minutes
3/25/2011	11:06:47 AM	30 KINGS HWY Apt. #8	HAMPTON	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF04556 24N	2	7	11:08	11:19	11:19	11:26	3/25/2011	11:45:15 AM	19	20	Regular Hours	< 30 minutes
3/25/2011	12:29:42 PM	80 MAIN ST	EXETER	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF04556 46N	8	16	12:37	12:38	12:39	12:54	3/25/2011	1:07:25 PM	13	25	Regular Hours	< 30 minutes
3/25/2011	3:21:11 PM	146 FRONT ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04556 69N	4	20	15:25	15:26	15:27	15:46	3/25/2011	3:57:08 PM	11	25	Regular Hours	< 30 minutes
3/28/2011	11:49:53 AM	11 FAIRCHILD DR	DURHAM	NH	David Perreault	David Martinage	5000	GAS LEAKS - SERVICE	WF04558 51N	2	14	11:51	11:56	11:59	12:10	3/28/2011	1:15:50 PM	65	21	Regular Hours	< 30 minutes
3/29/2011	9:11:07 AM	68 LOCKE RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04560 16N	2	14	9:13	9:14	9:15	9:28	3/29/2011	9:58:32 AM	30	17	Regular Hours	< 30 minutes
3/29/2011	10:06:56 AM	17 COLUMBIA CT	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04560 29N	3	9	10:09	10:10	10:12	10:19	3/29/2011	11:22:20 AM	63	13	Regular Hours	< 30 minutes
3/29/2011	12:21:13 PM	531 MANCHESTER ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04560 51N	1	14	12:22	12:27	12:27	12:41	3/29/2011	1:22:24 PM	41	20	Regular Hours	< 30 minutes
3/29/2011	12:28:23 PM	0 ROUTE 125	ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04560 54N	2	2	12:30	12:31	12:31	12:33	3/29/2011	2:28:20 PM	115	5	Regular Hours	< 30 minutes
3/29/2011	1:56:55 PM	471 CENTRAL AVE	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04560 76N	3	21	13:59	14:00	14:03	14:21	3/29/2011	2:48:45 PM	27	25	Regular Hours	< 30 minutes
3/29/2011	2:53:56 PM	235 OCEAN BLVD	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04560 83N	4	10	14:57	15:01	15:01	15:11	3/29/2011	3:55:08 PM	44	18	Regular Hours	< 30 minutes
3/29/2011	3:16:56 PM	30 HAMPTON MDWS	HAMPTON	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF04560 91N	1	28	15:17	15:18	15:18	15:46	3/29/2011	4:03:25 PM	17	30	Regular Hours	< 30 minutes
3/30/2011	10:24:27 AM	113 ESSEX AVE	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04561 68N	2	4	10:26	10:27	10:28	10:31	3/30/2011	10:55:16 AM	24	7	Regular Hours	< 30 minutes
3/30/2011	11:00:27 AM	249 N MAIN ST	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04561 71N	1	20	11:01	11:02	11:03	11:22	3/30/2011	12:11:19 PM	49	22	Regular Hours	< 30 minutes
3/30/2011	12:07:30 PM	26 FOOTBRIDGE LN	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04561 88N	5	10	12:12	12:13	12:14	12:23	3/30/2011	1:11:10 PM	48	16	Regular Hours	< 30 minutes
3/30/2011	1:20:46 PM	116 STARK AVE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04562 00N	3	18	13:23	13:23	13:24	13:41	3/30/2011	3:09:45 PM	88	21	Regular Hours	< 30 minutes
3/31/2011	7:36:25 AM	113 HIGH ST	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04562 51N	1	0	7:37	7:38	7:38	7:38	3/31/2011	10:23:29 AM	165	2	Regular Hours	< 30 minutes
3/31/2011	12:17:55 PM	35 BROADWAY	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04562 92N	3	8	12:20	12:22	12:23	12:30	3/31/2011	1:07:10 PM	37	13	Regular Hours	< 30 minutes
3/31/2011	12:55:31 PM	49 MAPLE ST Apt. 1 Pst. DOWN	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04563 03N	9	16	13:04	13:05	13:08	13:21	3/31/2011	2:08:40 PM	47	26	Regular Hours	< 30 minutes
3/31/2011	1:31:01 PM	0 TROUBLE CALL	NEWINGTON	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04563 05N	6	11	13:37	13:38	13:39	13:49	3/31/2011	2:35:51 PM	46	18	Regular Hours	< 30 minutes
3/31/2011	2:34:25 PM	11 GROVE ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04563 19N	1	16	14:35	14:36	14:37	14:52	3/31/2011	3:24:30 PM	32	18	Regular Hours	< 30 minutes
4/1/2011	2:23:19 PM	259 MAPLEWOOD AVE Pst. A5	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04564 69N	2	11	14:25	14:26	14:28	14:37	4/1/2011	3:05:01 PM	28	14	Regular Hours	< 30 minutes
4/4/2011	8:10:19 AM	37 HAMPTON TOWNE EST	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04565 73N	1	14	8:11	8:12	8:15	8:26	4/4/2011	8:39:46 AM	13	16	Regular Hours	< 30 minutes
4/4/2011	8:10:20 AM	90 DEARBORN AVE	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04565 74N	2	9	8:12	8:13	8:16	8:22	4/4/2011	8:57:35 AM	35	12	Regular Hours	< 30 minutes
4/4/2011	8:26:25 AM	6 LONGWOOD DR	HAMPTON	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04565 75N	4	16	8:30	8:32	8:32	8:48	4/4/2011	9:01:32 AM	13	22	Regular Hours	< 30 minutes

4/4/2011	9:17:44 AM	42 WATER ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04566 09N	4	22	9:21	9:21	9:26	9:43	4/4/2011	10:00:02 AM	17	26	Regular Hours	< 30 minutes
4/4/2011	11:14:44 AM	7 LANE CT	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04566 38N	3	14	11:17	11:17	11:18	11:31	4/4/2011	1:04:21 PM	93	17	Regular Hours	< 30 minutes
4/5/2011	9:08:34 AM	892 CENTRAL AVE Pst. D	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04567 27N	2	7	9:10	9:10	9:11	9:17	4/5/2011	10:24:00 AM	67	9	Regular Hours	< 30 minutes
4/5/2011	11:16:33 AM	66 MARCY ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04567 63N	3	7	11:19	11:25	11:25	11:32	4/5/2011	12:13:48 PM	41	16	Regular Hours	< 30 minutes
4/5/2011	12:12:38 PM	15 RIVERVIEW TER	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04567 83N	1	14	12:13	12:14	12:16	12:28	4/5/2011	12:51:03 PM	23	16	Regular Hours	< 30 minutes
4/5/2011	12:13:59 PM	60 MARCY ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04567 84N	1	1	12:14	12:14	12:15	12:15	4/5/2011	12:19:45 PM	4	2	Regular Hours	< 30 minutes
4/5/2011	12:35:37 PM	28 MAIN ST Apt. 5	EAST ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04567 86N	3	21	12:38	12:39	12:39	13:00	4/5/2011	2:10:21 PM	70	25	Regular Hours	< 30 minutes
4/6/2011	11:31:30 AM	0 TROUBLE CALL	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04569 34N	2	12	11:33	11:34	11:35	11:46	4/6/2011	12:06:23 PM	20	15	Regular Hours	< 30 minutes
4/6/2011	11:50:17 AM	12 OCEAN BLVD	SEABROOK	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04569 37N	1	7	11:51	11:52	11:52	11:59	4/6/2011	12:58:03 PM	59	9	Regular Hours	< 30 minutes
4/6/2011	12:07:27 PM	448 HIGH ST	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04569 42N	2	8	12:09	12:14	12:15	12:22	4/6/2011	12:54:49 PM	32	15	Regular Hours	< 30 minutes
4/7/2011	10:17:04 AM	143 MARKET ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04570 36N	2	10	10:19	10:19	10:20	10:29	4/7/2011	12:29:03 PM	120	12	Regular Hours	< 30 minutes
4/7/2011	1:16:20 PM	35 ISAAC LUCAS CIR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04570 68N	1	18	13:17	13:18	13:18	13:36	4/7/2011	2:10:18 PM	34	20	Regular Hours	< 30 minutes
4/7/2011	2:59:53 PM	743 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04570 91N	2	13	15:01	15:04	15:10	15:17	4/7/2011	3:56:51 PM	39	18	Regular Hours	< 30 minutes
4/8/2011	7:59:54 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04571 25N	1	8	8:00	8:01	8:02	8:09	4/8/2011	8:53:49 AM	44	10	Regular Hours	< 30 minutes
4/8/2011	9:42:03 AM	9 GEORGE ST	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04571 42N	2	14	9:44	9:44	9:44	9:58	4/8/2011	10:49:40 AM	51	16	Regular Hours	< 30 minutes
4/8/2011	9:56:21 AM	3 HOLLY LN	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04571 45N	1	5	9:57	9:58	9:59	10:03	4/8/2011	10:59:23 AM	56	7	Regular Hours	< 30 minutes
4/8/2011	12:33:18 PM	143 MARKET ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04571 76N	0	7	12:33	12:33	12:33	12:40	4/8/2011	2:24:31 PM	104	7	Regular Hours	< 30 minutes
4/11/2011	8:54:46 AM	205 WINNACUNNET RD	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04572 84N	1	6	8:55	8:59	9:00	9:05	4/11/2011	9:28:56 AM	23	11	Regular Hours	< 30 minutes
4/11/2011	9:46:14 AM	148 HAMPTON MDWS	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04573 00N	3	9	9:49	9:50	9:51	9:59	4/11/2011	10:42:08 AM	43	13	Regular Hours	< 30 minutes
4/11/2011	9:49:14 AM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04573 01N	2	14	9:51	9:51	9:53	10:05	4/11/2011	11:04:55 AM	59	16	Regular Hours	< 30 minutes
4/11/2011	10:02:10 AM	30 RIVER ST Apt. FRONT	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04573 08N	1	15	10:03	10:05	10:05	10:20	4/11/2011	10:43:25 AM	23	18	Regular Hours	< 30 minutes
4/11/2011	10:24:20 AM	52 OCEAN DR	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04573 14N	1	15	10:25	10:26	10:28	10:41	4/11/2011	10:59:27 AM	18	17	Regular Hours	< 30 minutes
4/12/2011	8:52:34 AM	3 CASS ST Apt. 4	EXETER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04575 12N	2	19	8:54	8:55	8:56	9:14	4/12/2011	9:41:38 AM	27	22	Regular Hours	< 30 minutes
4/12/2011	2:07:31 PM	127 FRANKLIN ST	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04575 72N	1	9	14:08	14:09	14:10	14:18	4/12/2011	2:40:32 PM	22	11	Regular Hours	< 30 minutes
4/13/2011	10:09:40 AM	61 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04576 53N	3	1	10:12	10:12	10:13	10:13	4/13/2011	10:49:58 AM	36	4	Regular Hours	< 30 minutes
4/14/2011	3:33:25 PM	16 ISAAC LUCAS CIR	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04578 42N	2	13	15:35	15:35	15:38	15:48	4/14/2011	4:32:14 PM	44	15	Regular Hours	< 30 minutes
4/15/2011	8:11:42 AM	333 MARCY ST Apt. BARN	PORTSMOUTH	NH	David Perreault	Michael Talis	5000	GAS LEAKS - SERVICE	WF04578 95N	1	0	8:12	8:20	8:20	8:20	4/15/2011	8:51:19 AM	31	9	Regular Hours	< 30 minutes
4/18/2011	10:29:37 AM	3 STERLING HILL LN Pst. 318	EXETER	NH	Daniel Lafortune	Jason Brooks	9000	LEAK INSIDE	WF04581 04N	2	8	10:31	10:32	10:32	10:40	4/18/2011	10:59:13 AM	19	11	Regular Hours	< 30 minutes
4/19/2011	9:28:22 AM	16 COPPER BEECH RD	SALEM	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04582 64N	2	19	9:30	9:35	9:35	9:54	4/19/2011	10:27:13 AM	33	26	Regular Hours	< 30 minutes

4/19/2011	10:27:05 AM	10 OLD LITTLEWORTH RD	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04582 84N	1	10	10:28	10:36	10:36	10:46	4/19/2011	11:05:19 AM	19	19	Regular Hours	< 30 minutes
4/20/2011	9:09:09 AM	249 INDIAN BROOK CMNS PUMPHS Pst. 6	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04583 89N	2	15	9:11	9:13	9:16	9:28	4/20/2011	9:59:36 AM	31	19	Regular Hours	< 30 minutes
4/20/2011	11:11:51 AM	45 STACKPOLE RD	SOMERSWORTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04584 29N	2	15	11:13	11:16	11:18	11:31	4/20/2011	12:05:39 PM	34	20	Regular Hours	< 30 minutes
4/20/2011	1:20:57 PM	7 TOFTREE LN	DOVER	NH	David Perreault	Jason Brooks	9000	LEAK INSIDE	WF04584 65N	2	23	13:22	13:22	13:24	13:45	4/20/2011	2:33:59 PM	48	25	Regular Hours	< 30 minutes
4/21/2011	7:00:49 AM	86 TIDEVIEW DR	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04585 36N	2	16	7:02	7:03	7:03	7:19	4/21/2011	8:11:34 AM	52	19	Regular Hours	< 30 minutes
4/21/2011	8:55:16 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04585 48N	2	6	8:57	8:58	8:59	9:04	4/21/2011	9:22:16 AM	18	9	Regular Hours	< 30 minutes
4/21/2011	9:36:37 AM	9 COMMERCIAL ALY	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04585 59N	2	8	9:38	9:42	9:44	9:50	4/21/2011	11:41:20 AM	111	14	Regular Hours	< 30 minutes
4/21/2011	10:25:53 AM	23 LINCOLN ST Apt. B	ROCHESTER	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF04585 80N	4	10	10:29	10:35	10:36	10:45	4/21/2011	11:09:14 AM	24	20	Regular Hours	< 30 minutes
4/21/2011	11:42:30 AM	13 COMMERCIAL ALY	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04585 89N	1	0	11:43	11:43	11:43	11:43	4/21/2011	11:48:19 AM	5	1	Regular Hours	< 30 minutes
4/22/2011	7:33:34 AM	3 THORNTON ST	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04586 77N	2	16	7:35	7:35	7:38	7:51	4/22/2011	8:36:57 AM	45	18	Regular Hours	< 30 minutes
4/22/2011	10:29:57 AM	148 HAMPTON MDWS	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04587 36N	4	10	10:33	10:34	10:35	10:44	4/22/2011	10:59:14 AM	15	15	Regular Hours	< 30 minutes
4/22/2011	11:02:44 AM	13 NEWBURY ST	SEABROOK	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04587 47N	6	5	11:08	11:11	11:12	11:16	4/22/2011	1:30:38 PM	134	14	Regular Hours	< 30 minutes
4/25/2011	7:01:06 AM	52 HANSON ST	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04588 65N	1	24	7:02	7:02	7:02	7:26	4/25/2011	8:04:17 AM	38	25	Regular Hours	< 30 minutes
4/25/2011	9:04:06 AM	234 LAFAYETTE RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04588 71N	1	10	9:05	9:11	9:13	9:21	4/25/2011	9:39:47 AM	18	17	Regular Hours	< 30 minutes
4/26/2011	10:34:36 AM	6 FAIRVIEW DR	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04591 38N	1	8	10:35	10:36	10:39	10:44	4/26/2011	10:59:10 AM	15	10	Regular Hours	< 30 minutes
4/28/2011	8:23:51 AM	24 HARBOR RD Pst. 13	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04594 49N	2	7	8:25	8:34	8:38	8:41	4/28/2011	9:12:51 AM	31	18	Regular Hours	< 30 minutes
4/28/2011	1:20:58 PM	1 PEBBLE HILL DR	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04595 15N	2	19	13:22	13:24	13:25	13:43	4/28/2011	2:29:39 PM	46	23	Regular Hours	< 30 minutes
4/29/2011	7:25:01 AM	11 PARKER ST Apt. 2	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04596 07N	1	3	7:26	7:27	7:27	7:30	4/29/2011	7:45:10 AM	15	5	Regular Hours	< 30 minutes
4/29/2011	11:08:31 AM	24 HARBOR RD Pst. 13	HAMPTON	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04596 70N	5	13	11:13	11:15	11:16	11:28	4/29/2011	11:48:35 AM	20	20	Regular Hours	< 30 minutes
4/29/2011	11:14:41 AM	5 WALNUT ST Apt. A	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04596 72N	2	18	11:16	11:16	11:20	11:34	4/29/2011	12:24:14 PM	50	20	Regular Hours	< 30 minutes
5/2/2011	9:38:29 AM	161 POST RD	GREENLAND	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04599 41N	1	13	9:39	9:40	9:41	9:53	5/2/2011	10:33:18 AM	40	15	Regular Hours	< 30 minutes
5/2/2011	11:44:34 AM	755 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04599 86N	2	21	11:46	11:46	11:47	12:07	5/2/2011	12:44:27 PM	37	23	Regular Hours	< 30 minutes
5/3/2011	8:47:26 AM	1024 LILAC LN Apt. BLDG	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04601 97N	4	17	8:51	8:51	8:52	9:08	5/3/2011	9:30:20 AM	22	21	Regular Hours	< 30 minutes
5/3/2011	9:02:10 AM	46 RIDGES CT	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04601 99N	1	8	9:03	9:04	9:05	9:12	5/3/2011	9:32:42 AM	20	10	Regular Hours	< 30 minutes
5/3/2011	10:42:03 AM	915 WOODBURY AVE	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04602 19N	2	7	10:44	10:46	10:47	10:53	5/3/2011	11:57:17 AM	64	11	Regular Hours	< 30 minutes
5/3/2011	11:05:35 AM	7 LEARY LN	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04602 28N	2	10	11:07	11:12	11:16	11:22	5/3/2011	12:05:13 PM	43	17	Regular Hours	< 30 minutes
5/3/2011	3:57:13 PM	59 BROCK ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04602 76N	1	6	15:58	15:58	15:58	16:04	5/3/2011	5:17:31 PM	73	7	Regular Hours	< 30 minutes
5/4/2011	11:03:31 AM	14 TAMMANY PARK	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04603 47N	3	3	11:06	11:08	11:09	11:11	5/4/2011	11:37:03 AM	26	8	Regular Hours	< 30 minutes
5/4/2011	11:20:18 AM	53 RUTLAND ST	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04603 51N	2	16	11:22	11:27	11:27	11:43	5/4/2011	12:32:25 PM	49	23	Regular Hours	< 30 minutes

5/4/2011	2:25:23 PM	893 LAFAYETTE RD	HAMPTON	NH	Mark Goldstein	David Martinage	5000	GAS LEAKS - SERVICE	WF04603 92N	1	28	14:26	14:26	14:54	14:54	5/4/2011	3:00:06 PM	6	29	Regular Hours	< 30 minutes
5/5/2011	12:56:20 PM	44 KINGS HWY	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04604 98N	2	0	12:58	12:59	12:59	12:59	5/5/2011	1:28:24 PM	29	3	Regular Hours	< 30 minutes
5/5/2011	3:15:46 PM	49 MAIN ST Apt. C	GONIC	NH	Kevin Clifford	David Martinage	5000	GAS LEAKS - SERVICE	WF04605 21N	2	14	15:17	15:18	15:19	15:32	5/5/2011	3:58:00 PM	26	17	Regular Hours	< 30 minutes
5/6/2011	8:12:34 AM	14 CULLEN WAY	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04605 77N	3	23	8:15	8:18	8:20	8:41	5/6/2011	9:23:58 AM	42	29	Regular Hours	< 30 minutes
5/6/2011	2:19:13 PM	150 W HIGH ST	SOMERSWORTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04607 28N	2	28	14:21	14:21	14:22	14:49	5/6/2011	2:58:56 PM	9	30	Regular Hours	< 30 minutes
5/9/2011	12:16:18 PM	219 W HIGH ST	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04609 49N	2	8	12:18	12:23	12:23	12:31	5/9/2011	1:17:00 PM	46	15	Regular Hours	< 30 minutes
5/10/2011	7:47:06 AM	219 W HIGH ST	SOMERSWORTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04611 01N	5	6	7:52	7:52	7:54	7:58	5/10/2011	8:08:32 AM	10	11	Regular Hours	< 30 minutes
5/10/2011	8:13:30 AM	18 MIDDLEBROOK RD	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04611 04N	2	11	8:15	8:16	8:16	8:27	5/10/2011	8:43:14 AM	16	14	Regular Hours	< 30 minutes
5/12/2011	7:48:22 AM	5 ALUMNI DR Apt. GY Pst. SYNER	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04614 01N	1	20	7:49	7:50	7:51	8:10	5/12/2011	8:24:52 AM	14	22	Regular Hours	< 30 minutes
5/13/2011	10:45:47 AM	36 TOFTREE LN	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF04615 94N	3	21	10:48	10:49	10:49	11:10	5/13/2011	11:24:40 AM	14	25	Regular Hours	< 30 minutes
5/17/2011	9:58:39 AM	50 BROOKSIDE DR Apt. 4 Pst. I	EXETER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04620 00N	2	11	10:00	10:07	10:08	10:18	5/17/2011	10:52:56 AM	34	20	Regular Hours	< 30 minutes
5/18/2011	3:49:42 PM	4 DOW AVE	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04622 51N	2	9	15:51	15:54	15:55	16:03	5/18/2011	4:19:51 PM	16	14	Regular Hours	< 30 minutes
5/20/2011	9:50:28 AM	25 BONAIR AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04624 60N	2	20	9:52	9:52	10:02	10:12	5/20/2011	10:51:55 AM	39	22	Regular Hours	< 30 minutes
5/20/2011	12:25:29 PM	93 VIOLA CIR	SEABROOK	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04625 32N	2	10	12:27	12:33	12:33	12:43	5/20/2011	1:07:45 PM	24	18	Regular Hours	< 30 minutes
5/25/2011	10:59:13 AM	0 TROUBLE CALL	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04630 93N	2	21	11:01	11:04	11:05	11:25	5/25/2011	12:32:29 PM	67	26	Regular Hours	< 30 minutes
5/26/2011	8:40:22 AM	50 HANSON ST	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04631 92N	2	11	8:42	8:42	8:44	8:53	5/26/2011	9:22:13 AM	29	13	Regular Hours	< 30 minutes
5/27/2011	10:41:25 AM	32 BEACH PLUM WAY	HAMPTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04633 62N	1	5	10:42	10:56	10:56	11:01	5/27/2011	11:16:17 AM	15	20	Regular Hours	< 30 minutes
5/31/2011	8:42:54 AM	94 LEAVITT RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04635 79N	2	20	8:44	8:45	8:49	9:05	5/31/2011	9:43:27 AM	38	23	Regular Hours	< 30 minutes
5/31/2011	10:22:33 AM	16 BRIDGE ST	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF04636 23N	1	16	10:23	10:24	10:24	10:40	5/31/2011	11:22:56 AM	42	18	Regular Hours	< 30 minutes
5/31/2011	10:48:38 AM	414 STATE ST Apt. #6	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04636 36N	1	11	10:49	10:45	10:56	10:56	5/31/2011	12:02:39 PM	66	8	Regular Hours	< 30 minutes
5/31/2011	12:28:57 PM	2 FIFTH ST	ROCHESTER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04636 73N	2	3	12:30	12:31	12:31	12:34	5/31/2011	12:48:26 PM	14	6	Regular Hours	< 30 minutes
5/31/2011	3:12:41 PM	3 THORNTON ST	HAMPTON	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF04637 57N	3	17	15:15	15:15	15:17	15:32	5/31/2011	3:50:01 PM	18	20	Regular Hours	< 30 minutes
6/1/2011	3:04:26 PM	0 TROUBLE CALL	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04639 88N	2	12	15:06	15:01	15:03	15:13	6/1/2011	4:14:05 PM	61	9	Regular Hours	< 30 minutes
6/2/2011	9:51:40 AM	32 MARKET ST Apt. B	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04640 40N	2	16	9:53	9:48	9:49	10:04	6/2/2011	11:45:09 AM	101	13	Regular Hours	< 30 minutes
6/2/2011	12:59:25 PM	85 SEABROOK VLG	SEABROOK	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04640 73N	1	17	13:00	13:03	13:05	13:20	6/2/2011	1:36:28 PM	16	21	Regular Hours	< 30 minutes
6/6/2011	8:54:59 AM	92 DUNVEGAN WOODS DR Apt. 92 Pst. 14	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04644 21N	2	10	8:56	8:56	8:57	9:06	6/6/2011	9:33:50 AM	27	12	Regular Hours	< 30 minutes
6/6/2011	9:17:27 AM	19 EPPING AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04644 27N	4	15	9:21	9:29	9:34	9:44	6/6/2011	10:09:14 AM	25	27	Regular Hours	< 30 minutes
6/6/2011	9:52:52 AM	233 CENTRAL AVE	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04644 36N	3	6	9:55	9:55	9:56	10:01	6/6/2011	10:50:28 AM	49	9	Regular Hours	< 30 minutes

6/6/2011	10:09:53 AM	19 EPPING AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04644 41N	1	0	10:10	10:11	10:11	10:11	6/6/2011	10:15:16 AM	4	2	Regular Hours	< 30 minutes
6/6/2011	11:05:12 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04644 59N	1	8	11:06	11:07	11:15	11:15	6/6/2011	12:24:44 PM	69	10	Regular Hours	< 30 minutes
6/6/2011	1:24:18 PM	170 COURT ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04645 95N	1	5	13:25	13:29	13:29	13:34	6/6/2011	2:03:47 PM	29	10	Regular Hours	< 30 minutes
6/6/2011	2:21:25 PM	0 TROUBLE CALL	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04646 17N	3	17	14:24	14:25	14:26	14:42	6/6/2011	3:02:50 PM	20	21	Regular Hours	< 30 minutes
6/6/2011	3:25:34 PM	215 S BROADWAY Apt. 1	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04646 35N	3	22	15:28	15:29	15:30	15:51	6/6/2011	4:21:56 PM	30	26	Regular Hours	< 30 minutes
6/7/2011	8:27:23 AM	587 UNION ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04647 22N	2	18	8:29	8:29	8:30	8:47	6/7/2011	9:04:44 AM	17	20	Regular Hours	< 30 minutes
6/7/2011	9:32:53 AM	15 ST ANDREWS CIR	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04647 39N	1	0	9:33	9:33	9:33	9:33	6/7/2011	9:55:27 AM	22	1	Regular Hours	< 30 minutes
6/7/2011	11:51:55 AM	470 S BROADWAY	SALEM	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04648 02N	1	7	11:52	11:53	11:54	12:00	6/7/2011	2:22:03 PM	142	9	Regular Hours	< 30 minutes
6/7/2011	12:11:17 PM	45 DANIELLE LN	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04648 05N	1	16	12:12	12:15	12:18	12:31	6/7/2011	12:58:34 PM	27	20	Regular Hours	< 30 minutes
6/7/2011	12:25:50 PM	20 NEWBURY ST	SEABROOK	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04648 10N	3	10	12:28	12:28	12:29	12:38	6/7/2011	12:52:38 PM	14	13	Regular Hours	< 30 minutes
6/8/2011	11:01:34 AM	295 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04649 32N	2	10	11:03	11:09	11:09	11:19	6/8/2011	11:30:50 AM	11	18	Regular Hours	< 30 minutes
6/9/2011	10:06:19 AM	92 BLUE HERON DR	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04650 72N	1	9	10:07	10:11	10:11	10:20	6/9/2011	10:43:36 AM	23	14	Regular Hours	< 30 minutes
6/9/2011	1:03:07 PM	29 FRANKLIN HTS	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04651 11N	1	23	13:04	13:04	13:08	13:27	6/9/2011	2:03:10 PM	36	24	Regular Hours	< 30 minutes
6/10/2011	11:46:14 AM	126 SPRING ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04653 03N	1	8	11:47	11:49	11:49	11:57	6/10/2011	12:54:18 PM	57	11	Regular Hours	< 30 minutes
6/13/2011	10:08:59 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04654 28N	2	-2	10:10	10:10	10:08	10:08	6/13/2011	11:36:20 AM	88	0	Regular Hours	< 30 minutes
6/14/2011	8:07:15 AM	68 LOCKE RD	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04656 13N	2	10	8:09	8:09	8:10	8:19	6/14/2011	8:51:43 AM	32	12	Regular Hours	< 30 minutes
6/14/2011	2:16:40 PM	12 CLEVELAND ST	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04657 09N	2	11	14:18	14:18	14:19	14:29	6/14/2011	2:50:09 PM	21	13	Regular Hours	< 30 minutes
6/15/2011	7:39:36 AM	51 HAYDEN CIR	HAMPTON	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF04657 66N	3	22	7:42	7:44	7:46	8:06	6/15/2011	8:38:24 AM	32	27	Regular Hours	< 30 minutes
6/15/2011	11:32:50 AM	1 GOVERNMENT WAY	SOMERSWORTH	NH	David Perreault	Jason Brooks	9100	LEAK OUTSIDE	WF04658 21N	2	16	11:34	11:37	11:38	11:53	6/15/2011	12:30:35 PM	37	21	Regular Hours	< 30 minutes
6/15/2011	1:43:33 PM	799 SOUTH ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF04658 38N	1	13	13:44	13:49	13:49	14:02	6/15/2011	2:28:08 PM	26	19	Regular Hours	< 30 minutes
6/15/2011	1:51:08 PM	65 WASHINGTON ST	SEABROOK	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04658 42N	2	16	13:53	13:54	13:54	14:10	6/15/2011	3:10:24 PM	60	19	Regular Hours	< 30 minutes
6/16/2011	8:58:57 AM	227 BRISTOL ST	SEABROOK	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04658 98N	2	7	9:00	9:03	9:05	9:10	6/16/2011	9:49:12 AM	39	12	Regular Hours	< 30 minutes
6/16/2011	9:24:57 AM	161 SOUTH ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04659 00N	2	8	9:26	9:27	9:29	9:35	6/16/2011	10:43:01 AM	68	11	Regular Hours	< 30 minutes
6/16/2011	3:43:25 PM	484 LINCOLN AVE	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04659 74N	1	9	15:44	15:44	15:45	15:53	6/16/2011	4:28:05 PM	35	10	Regular Hours	< 30 minutes
6/17/2011	1:00:30 PM	188 NORTH SHORE RD	HAMPTON	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04660 56N	1	10	13:01	13:02	13:03	13:12	6/17/2011	2:28:44 PM	76	12	Regular Hours	< 30 minutes
6/20/2011	9:08:34 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04661 30N	3	15	9:11	9:11	9:12	9:26	6/20/2011	10:41:21 AM	75	18	Regular Hours	< 30 minutes
6/20/2011	9:22:14 AM	581 LAFAYETTE RD	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04661 33N	1	6	9:23	9:24	9:25	9:30	6/20/2011	10:29:21 AM	59	8	Regular Hours	< 30 minutes

6/21/2011	8:11:29 AM	57 HILLSIDE DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04664 10N	2	10	8:13	8:14	8:17	8:24	6/21/2011	8:33:29 AM	9	13	Regular Hours	< 30 minutes
6/21/2011	8:49:03 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04664 17N	2	7	8:51	9:01	9:08	9:08	6/21/2011	9:25:12 AM	17	19	Regular Hours	< 30 minutes
6/21/2011	10:07:23 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04664 30N	3	15	10:10	10:12	10:12	10:27	6/21/2011	11:02:47 AM	35	20	Regular Hours	< 30 minutes
6/21/2011	10:13:59 AM	36 ACADEMY AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF04664 34N	3	6	10:16	10:16	10:17	10:22	6/21/2011	10:33:47 AM	11	9	Regular Hours	< 30 minutes
6/21/2011	11:28:11 AM	32 ACADEMY ST Apt. FL2-B	ROCHESTER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04664 77N	6	19	11:34	11:37	11:38	11:56	6/21/2011	12:26:45 PM	30	28	Regular Hours	< 30 minutes
6/21/2011	1:03:24 PM	225 WIBIRD ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04664 91N	2	9	13:05	13:09	13:11	13:18	6/21/2011	1:57:54 PM	39	15	Regular Hours	< 30 minutes
6/22/2011	11:22:00 AM	4 SALEM AVE	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04666 19N	1	21	11:23	11:27	11:28	11:48	6/22/2011	12:43:51 PM	55	26	Regular Hours	< 30 minutes
6/23/2011	7:58:48 AM	8 GARRISON AVE Apt. IEL Pst. SCHOF	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04667 24N	2	21	8:00	8:05	8:06	8:26	6/23/2011	9:03:36 AM	37	28	Regular Hours	< 30 minutes
6/23/2011	2:20:39 PM	90 FRONT ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04667 93N	1	10	14:21	14:22	14:23	14:32	6/23/2011	7:04:01 PM	272	12	Regular Hours	< 30 minutes
6/24/2011	11:52:18 AM	25 RIDGES CT	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04669 54N	1	8	11:53	11:54	11:56	12:02	6/24/2011	12:43:10 PM	41	10	Regular Hours	< 30 minutes
6/24/2011	12:55:09 PM	17 SUNSET DR	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04669 66N	2	12	12:57	12:59	13:00	13:11	6/24/2011	1:32:18 PM	21	16	Regular Hours	< 30 minutes
6/27/2011	8:51:10 AM	159 MIDDLE ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04670 68N	1	11	8:52	8:56	8:56	9:07	6/27/2011	9:35:37 AM	28	16	Regular Hours	< 30 minutes
6/28/2011	3:05:34 PM	28 FRANKLIN ST Apt. 1	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF04674 14N	1	6	15:06	15:07	15:07	15:13	6/28/2011	7:28:30 PM	255	8	Regular Hours	< 30 minutes
6/29/2011	8:21:21 AM	437 MARCY ST	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF04674 69N	1	9	8:22	8:22	8:23	8:31	6/29/2011	9:32:55 AM	61	10	Regular Hours	< 30 minutes
6/29/2011	8:35:07 AM	298 N MAIN ST	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04674 73N	1	17	8:36	8:37	8:38	8:54	6/29/2011	9:35:44 AM	41	19	Regular Hours	< 30 minutes
6/29/2011	12:05:32 PM	126 WIBIRD ST Apt. B	PORTSMOUTH	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF04675 33N	1	7	12:06	12:07	12:07	12:14	6/29/2011	1:25:21 PM	71	9	Regular Hours	< 30 minutes
6/29/2011	1:18:57 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF04675 48N	2	23	13:20	13:21	13:25	13:44	6/29/2011	2:32:36 PM	48	26	Regular Hours	< 30 minutes
6/29/2011	1:39:44 PM	0 TROUBLE CALL	HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04675 53N	2	0	13:42	13:42	13:42	13:42	6/29/2011	1:58:14 PM	16	3	Regular Hours	< 30 minutes
6/30/2011	10:25:21 AM	423 COURT ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04676 51N	1	2	10:26	10:26	10:26	10:28	6/30/2011	10:45:47 AM	17	3	Regular Hours	< 30 minutes
6/30/2011	11:49:33 AM	41 EPPING RD Pst. DOWN	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04676 68N	4	8	11:53	11:53	11:54	12:01	6/30/2011	12:28:56 PM	27	12	Regular Hours	< 30 minutes
6/30/2011	2:18:39 PM	192 WATER ST Apt. #8	EXETER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04677 00N	2	24	14:20	14:21	14:22	14:45	6/30/2011	3:17:24 PM	32	27	Regular Hours	< 30 minutes
7/1/2011	9:36:15 AM	68 MCDONOUGH ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04677 82N	2	10	9:38	9:42	9:44	9:52	7/1/2011	10:31:45 AM	39	16	Regular Hours	< 30 minutes
7/1/2011	3:00:28 PM	3 TOFTREE LN	DOVER	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF04678 86N	1	3	15:01	15:02	15:05	15:05	7/1/2011	3:09:30 PM	4	5	Regular Hours	< 30 minutes
7/5/2011	8:45:46 AM	63 FRANKLIN HTS	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF04679 69N	1	15	8:46	8:47	8:47	9:02	7/5/2011	10:28:23 AM	86	17	Regular Hours	< 30 minutes
7/5/2011	10:52:42 AM	80 STATE ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04679 95N	4	11	10:56	10:57	10:58	11:08	7/5/2011	11:31:40 AM	23	16	Regular Hours	< 30 minutes
7/6/2011	9:05:08 AM	82 CABOT ST Apt. 1	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04681 35N	1	9	9:06	9:09	9:10	9:18	7/6/2011	11:08:38 AM	110	13	Regular Hours	< 30 minutes
7/6/2011	9:19:22 AM	833 OCEAN BLVD	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04681 36N	1	15	9:20	9:21	9:23	9:36	7/6/2011	11:35:50 AM	119	17	Regular Hours	< 30 minutes

7/6/2011	9:47:25 AM	24 SUNNYBROOK DR	DOVER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04681 43N	2	12	9:49	9:58	9:59	10:10	7/6/2011	10:27:34 AM	17	23	Regular Hours	< 30 minutes
7/6/2011	1:56:43 PM	136 STATE ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04682 41N	1	7	13:57	14:02	14:03	14:09	7/6/2011	4:11:06 PM	122	13	Regular Hours	< 30 minutes
7/7/2011	9:14:11 AM	16 HIGHLAND AVE Apt. C	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04682 92N	2	14	9:16	9:17	9:17	9:31	7/7/2011	10:45:51 AM	74	17	Regular Hours	< 30 minutes
7/7/2011	9:28:07 AM	15 OLD ROLLINSFORD RD Apt. 3 Pst. 301	DOVER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04682 94N	3	8	9:31	9:32	9:32	9:40	7/7/2011	10:25:15 AM	45	12	Regular Hours	< 30 minutes
7/7/2011	2:41:15 PM	0 TROUBLE CALL	DURHAM	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04683 32N	3	11	14:44	14:44	14:45	14:55	7/7/2011	5:46:44 PM	171	14	Regular Hours	< 30 minutes
7/8/2011	10:09:17 AM	5 CHURCH ST Pst. 5	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04683 84N	7	4	10:16	10:16	10:17	10:20	7/8/2011	12:03:07 PM	103	11	Regular Hours	< 30 minutes
7/8/2011	11:01:20 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04683 92N	1	14	11:02	11:03	11:03	11:17	7/8/2011	2:12:02 PM	175	16	Regular Hours	< 30 minutes
7/8/2011	12:19:29 PM	610 MIDDLE RD	PORTSMOUTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04684 03N	1	12	12:20	12:20	12:20	12:32	7/8/2011	12:52:45 PM	20	13	Regular Hours	< 30 minutes
7/8/2011	12:45:10 PM	104 ORCHARD ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04684 25N	1	6	12:46	12:50	12:51	12:56	7/8/2011	1:13:51 PM	17	11	Regular Hours	< 30 minutes
7/8/2011	1:05:35 PM	24 ATKINSON ST Apt. FL 2	DOVER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04684 35N	2	7	13:07	13:07	13:08	13:14	7/8/2011	1:59:51 PM	45	9	Regular Hours	< 30 minutes
7/11/2011	2:26:21 PM	259 SOUTH ST	PORTSMOUTH	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04687 31N	1	8	14:27	14:27	14:29	14:35	7/11/2011	3:13:26 PM	38	9	Regular Hours	< 30 minutes
7/12/2011	7:53:50 AM	56 LAFAYETTE RD Pst. BACK	NORTH HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04687 75N	3	20	7:56	7:56	7:57	8:16	7/12/2011	8:49:38 AM	33	23	Regular Hours	< 30 minutes
7/12/2011	11:18:02 AM	9 FELLOWS LN	DURHAM	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04688 11N	1	14	11:19	11:20	11:20	11:34	7/12/2011	12:17:56 PM	43	16	Regular Hours	< 30 minutes
7/12/2011	12:42:52 PM	59 SHEAFE ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04688 28N	2	11	12:44	12:45	12:46	12:56	7/12/2011	1:33:46 PM	37	14	Regular Hours	< 30 minutes
7/13/2011	9:11:07 AM	2 ACADEMY AVE	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04689 56N	1	15	9:12	9:13	9:13	9:28	7/13/2011	10:00:36 AM	32	17	Regular Hours	< 30 minutes
7/13/2011	10:09:59 AM	402 THE HILL	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04689 71N	2	12	10:11	10:12	10:14	10:24	7/13/2011	11:19:39 AM	55	15	Regular Hours	< 30 minutes
7/13/2011	1:05:14 PM	1 MARSTON WAY	HAMPTON	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04690 17N	1	16	13:06	13:06	13:07	13:22	7/13/2011	1:59:07 PM	37	17	Regular Hours	< 30 minutes
7/14/2011	1:38:49 PM	1219 MAPLEWOOD AVE Apt. 3FL	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04691 09N	1	12	13:39	13:41	13:47	13:53	7/14/2011	2:20:31 PM	27	15	Regular Hours	< 30 minutes
7/14/2011	3:24:41 PM	6 POST RD	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04691 20N	2	15	15:26	15:28	15:31	15:43	7/14/2011	4:15:05 PM	32	19	Regular Hours	< 30 minutes
7/15/2011	10:22:40 AM	29 DANIELLE LN	DOVER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04692 08N	2	24	10:24	10:25	10:27	10:49	7/15/2011	12:18:59 PM	89	27	Regular Hours	< 30 minutes
7/18/2011	11:30:45 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04693 89N	2	10	11:32	11:33	11:33	11:43	7/18/2011	3:59:49 PM	256	13	Regular Hours	< 30 minutes
7/18/2011	11:48:33 AM	391 MILLER AVE	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04693 90N	1	13	11:49	11:56	11:56	12:09	7/18/2011	12:43:45 PM	34	21	Regular Hours	< 30 minutes
7/20/2011	8:53:32 AM	50 WILLOW LN	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04696 63N	4	13	8:57	8:59	9:01	9:12	7/20/2011	9:34:39 AM	22	19	Regular Hours	< 30 minutes
7/20/2011	10:05:14 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04696 85N	4	10	10:09	10:11	10:11	10:21	7/20/2011	11:11:26 AM	50	16	Regular Hours	< 30 minutes
7/20/2011	11:09:24 AM	63 S MAIN ST	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04696 96N	1	23	11:10	11:14	11:14	11:37	7/20/2011	12:01:19 PM	24	28	Regular Hours	< 30 minutes
7/20/2011	1:30:59 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04697 16N	3	8	13:33	13:33	13:34	13:41	7/20/2011	2:23:28 PM	42	11	Regular Hours	< 30 minutes
7/21/2011	10:02:38 AM	26 WALNUT ST	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04697 72N	3	17	10:05	10:06	10:07	10:23	7/21/2011	11:15:32 AM	52	21	Regular Hours	< 30 minutes

7/21/2011	2:19:21 PM	5 SALLY SWEETS WAY 145 Pst. 1	SALEM	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04698 12N	1	18	14:20	14:20	14:21	14:38	7/21/2011	3:11:10 PM	33	19	Regular Hours	< 30 minutes
7/22/2011	12:50:03 PM	32 STICKNEY TER	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04699 25N	2	18	12:52	12:53	12:55	13:11	7/22/2011	1:41:55 PM	30	21	Regular Hours	< 30 minutes
7/22/2011	1:38:45 PM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF04699 27N	5	20	13:43	13:45	13:45	14:05	7/22/2011	3:15:54 PM	70	27	Regular Hours	< 30 minutes
7/22/2011	2:28:44 PM	33 DEER ST Pst. 2A	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF04699 34N	2	10	14:30	14:31	14:32	14:41	7/22/2011	3:31:26 PM	50	13	Regular Hours	< 30 minutes
7/22/2011	3:05:33 PM	341 THAXTER RD	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04699 43N	3	21	15:08	15:14	15:14	15:35	7/22/2011	4:12:35 PM	37	30	Regular Hours	< 30 minutes
7/25/2011	10:04:58 AM	100 MARKET ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04700 14N	2	7	10:06	10:08	10:08	10:15	7/25/2011	10:44:33 AM	29	11	Regular Hours	< 30 minutes
7/25/2011	11:13:52 AM	112 FRANKLIN ST	SOMERSWORTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04701 01N	3	17	11:16	11:20	11:21	11:37	7/25/2011	11:50:01 AM	13	24	Regular Hours	< 30 minutes
7/25/2011	1:01:16 PM	435 LAFAYETTE RD	HAMPTON	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04701 47N	1	4	13:02	13:02	13:03	13:06	7/25/2011	1:35:23 PM	29	5	Regular Hours	< 30 minutes
7/26/2011	10:10:55 AM	22 PLEASANT VALLEY RD	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04702 28N	1	6	10:11	10:14	10:14	10:20	7/26/2011	11:00:26 AM	40	10	Regular Hours	< 30 minutes
7/26/2011	11:02:48 AM	21 RIVERVIEW TER Pst. &2C	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04702 42N	3	4	11:05	11:06	11:07	11:10	7/26/2011	11:27:29 AM	17	8	Regular Hours	< 30 minutes
7/27/2011	1:06:16 PM	64 MCDONOUGH ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04704 35N	1	8	13:07	13:14	13:17	13:22	7/27/2011	2:15:33 PM	53	16	Regular Hours	< 30 minutes
7/28/2011	12:41:15 PM	18 TOFTREE LN Apt. 43 Pst. LOT	DOVER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04705 48N	1	21	12:42	12:42	12:42	13:03	7/28/2011	1:28:22 PM	25	22	Regular Hours	< 30 minutes
7/28/2011	2:10:22 PM	98 HENRY LAW AVE Apt. 16	DOVER	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04705 62N	3	24	14:13	14:14	14:15	14:38	7/28/2011	3:15:34 PM	37	28	Regular Hours	< 30 minutes
7/29/2011	8:16:03 AM	6 POST RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04706 11N	1	10	8:17	8:17	8:18	8:27	7/29/2011	9:55:37 AM	88	11	Regular Hours	< 30 minutes
7/29/2011	12:20:12 PM	15 EASTERN AVE	ROCHESTER	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04706 61N	1	20	12:21	12:21	12:24	12:41	7/29/2011	1:06:53 PM	25	21	Regular Hours	< 30 minutes
8/1/2011	9:22:51 AM	113 HIGHLAND ST	EAST ROCHESTER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04708 62N	1	23	9:24	9:24	9:25	9:47	8/1/2011	10:35:16 AM	48	25	Regular Hours	< 30 minutes
8/1/2011	9:26:09 AM	15 SEWALL RD Apt. . Pst. .	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04708 63N	1	10	9:27	9:27	9:29	9:37	8/1/2011	11:13:14 AM	96	11	Regular Hours	< 30 minutes
8/1/2011	11:50:31 AM	5 ICE HOUSE LN	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04709 02N	2	13	11:52	11:52	12:00	12:05	8/1/2011	12:44:52 PM	39	15	Regular Hours	< 30 minutes
8/1/2011	12:35:54 PM	6 NORTHWAY CIR	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04709 42N	2	10	12:37	12:43	12:43	12:53	8/1/2011	1:30:41 PM	37	18	Regular Hours	< 30 minutes
8/2/2011	11:28:43 AM	33 FOLLY MILL RD	SEABROOK	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04710 67N	3	20	11:31	11:34	11:35	11:54	8/2/2011	12:16:52 PM	22	26	Regular Hours	< 30 minutes
8/2/2011	12:43:42 PM	98 ASHWORTH AVE Pst. REAR	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04710 76N	2	15	12:45	12:48	12:49	13:03	8/2/2011	3:22:43 PM	139	20	Regular Hours	< 30 minutes
8/2/2011	2:51:06 PM	46 COLUMBIA ST Apt. 2	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04711 05N	2	16	14:53	14:54	15:10	15:10	8/2/2011	3:26:08 PM	16	19	Regular Hours	< 30 minutes
8/3/2011	1:15:21 PM	0 TROUBLE CALL	DURHAM	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04711 78N	1	21	13:16	13:17	13:18	13:38	8/3/2011	2:09:38 PM	31	23	Regular Hours	< 30 minutes
8/4/2011	7:45:06 AM	42 SUZANNE DR	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04712 25N	1	10	7:46	7:46	7:46	7:56	8/4/2011	8:43:37 AM	47	11	Regular Hours	< 30 minutes
8/4/2011	8:24:22 AM	8 MAPLE AVE	PLAISTOW	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04712 30N	2	5	8:26	8:26	8:27	8:31	8/4/2011	9:16:41 AM	45	7	Regular Hours	< 30 minutes
8/4/2011	9:13:57 AM	21 CIELO DR	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04712 36N	3	9	9:16	9:17	9:17	9:26	8/4/2011	11:06:32 AM	100	13	Regular Hours	< 30 minutes
8/5/2011	9:25:46 AM	155 BORTHWICK AVE	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04713 49N	2	16	9:27	9:29	9:30	9:45	8/5/2011	10:10:01 AM	25	20	Regular Hours	< 30 minutes

8/5/2011	1:03:26 PM	79 COTTONWOOD DR	DOVER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04713 93N	0	14	13:03	13:05	13:06	13:19	8/5/2011	1:40:48 PM	21	16	Regular Hours	< 30 minutes
8/8/2011	10:21:13 AM	20 MIRONA RD	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04714 93N	1	10	10:22	10:22	10:22	10:32	8/8/2011	11:12:25 AM	40	11	Regular Hours	< 30 minutes
8/8/2011	1:31:48 PM	23 JOHNSON AVE	HAMPTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04715 99N	3	23	13:34	13:37	13:38	14:00	8/8/2011	2:59:56 PM	59	29	Regular Hours	< 30 minutes
8/8/2011	1:32:51 PM	2032 LAFAYETTE RD	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04716 00N	1	9	13:33	13:37	13:40	13:46	8/8/2011	2:22:09 PM	36	14	Regular Hours	< 30 minutes
8/9/2011	9:56:21 AM	2454 LAFAYETTE RD Apt. 217	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04717 41N	2	11	9:58	9:59	10:02	10:10	8/9/2011	11:40:24 AM	90	14	Regular Hours	< 30 minutes
8/9/2011	10:23:57 AM	54 MAIN ST	PLAISTOW	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04717 49N	2	25	10:25	10:25	10:25	10:50	8/9/2011	11:11:28 AM	21	27	Regular Hours	< 30 minutes
8/10/2011	8:45:36 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04718 77N	3	6	8:48	8:49	8:50	8:55	8/10/2011	3:28:51 PM	393	10	Regular Hours	< 30 minutes
8/10/2011	1:14:05 PM	41 CONIFER CMN	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04719 16N	3	13	13:17	13:17	13:18	13:30	8/10/2011	2:12:50 PM	42	16	Regular Hours	< 30 minutes
8/11/2011	7:48:38 AM	652 PORTLAND ST	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04719 56N	2	6	7:50	7:50	7:51	7:56	8/11/2011	8:27:58 AM	31	8	Regular Hours	< 30 minutes
8/11/2011	8:01:58 AM	3 GREENLEAF WOODS DR Apt. 202 Pst. MPLE	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04719 60N	2	6	8:03	8:04	8:04	8:10	8/11/2011	8:40:42 AM	30	9	Regular Hours	< 30 minutes
8/12/2011	10:09:43 AM	442 LAFAYETTE RD	HAMPTON	NH	Jeffrey Croteau	Michelle Pratte	9000	LEAK INSIDE	WF04720 58N	1	5	10:10	10:11	10:12	10:16	8/12/2011	10:46:11 AM	30	7	Regular Hours	< 30 minutes
8/15/2011	9:48:07 AM	147 PLAISTOW RD	PLAISTOW	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04722 38N	0	4	9:48	9:49	9:49	9:53	8/15/2011	10:26:39 AM	33	5	Regular Hours	< 30 minutes
8/15/2011	2:16:04 PM	235 LOCUST ST	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04722 92N	0	10	14:16	14:18	14:20	14:28	8/15/2011	2:43:39 PM	15	12	Regular Hours	< 30 minutes
8/16/2011	7:50:55 AM	10 CASS ST	EXETER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04723 71N	1	17	7:51	7:51	7:52	8:08	8/16/2011	9:52:20 AM	104	18	Regular Hours	< 30 minutes
8/16/2011	9:25:53 AM	16 N ST Pst. MSTR	HAMPTON	NH	Kevin Ruel	Michael Talis	5000	GAS LEAKS - SERVICE	WF04723 89N	4	11	9:29	9:36	9:37	9:47	8/16/2011	10:19:19 AM	32	22	Regular Hours	< 30 minutes
8/16/2011	10:50:52 AM	5 MARDEN WAY	DURHAM	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04724 11N	1	21	10:51	10:52	10:53	11:13	8/16/2011	11:39:44 AM	26	23	Regular Hours	< 30 minutes
8/17/2011	12:04:04 PM	419 S BROADWAY Apt. G Pst. 1	SALEM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF04725 70N	0	22	12:04	12:05	12:05	12:27	8/17/2011	1:31:12 PM	64	23	Regular Hours	< 30 minutes
8/18/2011	9:06:07 AM	35 DRAKESIDE RD	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04726 34N	2	8	9:08	9:09	9:10	9:17	8/18/2011	10:22:48 AM	65	11	Regular Hours	< 30 minutes
8/18/2011	2:47:24 PM	0 TROUBLE CALL	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04727 04N	1	16	14:48	14:58	15:00	15:14	8/18/2011	3:30:36 PM	16	27	Regular Hours	< 30 minutes
8/19/2011	12:39:24 PM	0 TROUBLE CALL	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04727 85N	5	19	12:44	12:44	12:47	13:03	8/19/2011	1:38:38 PM	35	24	Regular Hours	< 30 minutes
8/22/2011	12:30:40 PM	3 W GREEN ST	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04729 20N	4	9	12:34	12:46	12:47	12:55	8/22/2011	1:36:02 PM	41	25	Regular Hours	< 30 minutes
8/22/2011	3:55:13 PM	78 KINGS HWY Apt. A	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04729 62N	4	20	15:59	16:00	16:02	16:20	8/22/2011	4:23:09 PM	3	25	Regular Hours	< 30 minutes
8/23/2011	11:20:39 AM	5 STERLING HILL LN Apt. 517	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04730 24N	1	14	11:21	11:21	11:26	11:35	8/23/2011	12:22:53 PM	47	15	Regular Hours	< 30 minutes
8/24/2011	11:33:56 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04731 79N	3	10	11:36	11:38	11:48	11:48	8/24/2011	12:15:06 PM	27	15	Regular Hours	< 30 minutes
8/24/2011	2:51:55 PM	10 CAROLAN AVE	HAMPTON	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF04732 04N	6	23	14:57	14:58	15:00	15:21	8/24/2011	3:40:09 PM	19	30	Regular Hours	< 30 minutes
8/25/2011	8:51:26 AM	0 TROUBLE CALL	EXETER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04732 38N	2	23	8:53	8:53	8:56	9:16	8/25/2011	9:45:58 AM	29	25	Regular Hours	< 30 minutes

8/25/2011	10:48:39 AM	3 TOPPAN ST	HAMPTON	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04732 62N	3	21	10:51	10:52	10:53	11:13	8/25/2011	11:37:45 AM	24	25	Regular Hours	< 30 minutes
8/25/2011	12:28:09 PM	80 SILVER ST	DOVER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04732 77N	5	23	12:33	12:35	12:36	12:58	8/25/2011	1:40:59 PM	42	30	Regular Hours	< 30 minutes
8/25/2011	12:44:38 PM	37 HIGHLAND AVE Apt. A	HAMPTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04732 81N	3	23	12:47	12:47	12:48	13:10	8/25/2011	1:27:53 PM	17	26	Regular Hours	< 30 minutes
8/26/2011	2:06:45 PM	200 WEST RD	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04734 12N	1	2	14:07	14:09	14:09	14:11	8/26/2011	2:35:51 PM	24	5	Regular Hours	< 30 minutes
8/29/2011	9:28:19 AM	111 OCEAN DR	SEABROOK	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04735 30N	1	4	9:29	9:30	9:34	9:34	8/29/2011	9:53:10 AM	19	6	Regular Hours	< 30 minutes
8/29/2011	10:26:48 AM	90 WAKEFIELD ST	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04735 44N	1	9	10:27	10:29	10:31	10:38	8/29/2011	12:13:31 PM	95	12	Regular Hours	< 30 minutes
8/29/2011	3:46:04 PM	73 DEARBORN AVE	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04736 27N	1	12	15:47	15:47	15:48	15:59	8/29/2011	4:21:35 PM	22	13	Regular Hours	< 30 minutes
8/30/2011	8:52:06 AM	13 HIGH ST Apt. FL2	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04736 72N	0	6	8:52	8:59	9:02	9:05	8/30/2011	11:30:21 AM	145	13	Regular Hours	< 30 minutes
8/30/2011	1:10:37 PM	72 HIGH ST	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04737 26N	0	24	13:10	13:11	13:12	13:35	8/30/2011	2:01:38 PM	26	25	Regular Hours	< 30 minutes
8/31/2011	10:13:38 AM	41 STATION DR	DOVER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04738 14N	1	11	10:14	10:14	10:16	10:25	8/31/2011	11:04:22 AM	39	12	Regular Hours	< 30 minutes
8/31/2011	10:40:48 AM	153 HIGH ST	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04738 26N	0	7	10:40	10:41	10:43	10:48	8/31/2011	11:13:17 AM	25	8	Regular Hours	< 30 minutes
9/1/2011	7:43:43 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04739 14N	2	2	7:45	7:50	7:51	7:52	9/1/2011	8:35:19 AM	43	9	Regular Hours	< 30 minutes
9/1/2011	10:06:36 AM	19 FAIRWAY DR Apt. LOT Pst. 12	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04739 31N	3	12	10:09	10:13	10:14	10:25	9/1/2011	10:57:06 AM	32	19	Regular Hours	< 30 minutes
9/1/2011	2:23:02 PM	315 WIBIRD ST	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04739 78N	1	13	14:24	14:24	14:24	14:37	9/1/2011	3:04:25 PM	27	14	Regular Hours	< 30 minutes
9/2/2011	8:38:08 AM	24 MARCY ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04740 35N	2	14	8:40	8:40	8:42	8:54	9/2/2011	9:07:54 AM	13	16	Regular Hours	< 30 minutes
9/2/2011	9:25:24 AM	55 LAFAYETTE RD	NORTH HAMPTON	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF04740 44N	2	14	9:27	9:28	9:30	9:42	9/2/2011	10:55:46 AM	73	17	Regular Hours	< 30 minutes
9/2/2011	12:50:17 PM	12 RUTLAND ST	DOVER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF04740 80N	2	10	12:52	12:54	12:55	13:04	9/2/2011	1:39:03 PM	35	14	Regular Hours	< 30 minutes
9/6/2011	9:05:00 AM	105 BARTLETT ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04741 97N	2	2	9:07	9:09	9:09	9:11	9/6/2011	10:09:09 AM	58	6	Regular Hours	< 30 minutes
9/6/2011	9:54:38 AM	105 BARTLETT ST Apt. A	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04742 08N	1	12	9:55	9:57	10:09	10:09	9/6/2011	10:16:10 AM	7	15	Regular Hours	< 30 minutes
9/6/2011	11:40:19 AM	475 MARCY ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04742 27N	3	9	11:43	11:54	11:55	12:03	9/6/2011	12:34:16 PM	31	23	Regular Hours	< 30 minutes
9/7/2011	9:19:03 AM	28 PINE ST	EXETER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04743 72N	1	9	9:20	9:21	9:22	9:30	9/7/2011	10:24:29 AM	54	11	Regular Hours	< 30 minutes
9/8/2011	7:07:45 AM	204 MAIN ST	PLAISTOW	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04744 51N	4	18	7:11	7:12	7:13	7:30	9/8/2011	8:18:17 AM	48	23	Regular Hours	< 30 minutes
9/8/2011	9:52:00 AM	24 MARCY ST	PORTSMOUTH	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04744 67N	1	8	9:53	9:56	9:56	10:04	9/8/2011	10:19:17 AM	15	12	Regular Hours	< 30 minutes
9/8/2011	12:21:15 PM	495 CENTRAL AVE	DOVER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04744 90N	1	12	12:22	12:24	12:26	12:36	9/8/2011	1:00:12 PM	24	15	Regular Hours	< 30 minutes
9/9/2011	11:35:51 AM	128 PENHALLOW	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04745 78N	2	20	11:37	11:37	11:38	11:57	9/9/2011	12:00:30 PM	3	22	Regular Hours	< 30 minutes
9/12/2011	7:29:34 AM	321 DENNETT ST Apt. 1	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04746 60N	8	10	7:37	7:42	7:42	7:52	9/12/2011	8:36:11 AM	44	23	Regular Hours	< 30 minutes
9/12/2011	7:50:41 AM	337 PLEASANT ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04746 61N	3	24	7:53	7:53	7:54	8:17	9/12/2011	8:48:35 AM	31	27	Regular Hours	< 30 minutes

9/12/2011	8:30:00 AM	198 ISLINGTON ST Apt. SHOP Pst. BTY	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04746 65N	2	10	8:32	8:33	8:36	8:43	9/12/2011	9:47:54 AM	64	13	Regular Hours	< 30 minutes
9/12/2011	10:39:20 AM	401 STATE ST Pst. COMMO	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04746 99N	1	4	10:40	10:41	10:42	10:45	9/12/2011	11:43:14 AM	58	6	Regular Hours	< 30 minutes
9/12/2011	11:48:18 AM	10 JOSEPHINE DR	HAMPTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04748 00N	1	10	11:49	11:49	11:49	11:59	9/12/2011	12:58:06 PM	59	11	Regular Hours	< 30 minutes
9/13/2011	9:17:30 AM	50 HANSON ST	ROCHESTER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04748 89N	2	5	9:19	9:22	9:23	9:27	9/13/2011	10:09:01 AM	42	10	Regular Hours	< 30 minutes
9/13/2011	11:10:45 AM	13 SALTER ST Apt. PTS Pst. 3 A	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04749 20N	3	13	11:13	11:14	11:15	11:27	9/13/2011	12:33:42 PM	66	17	Regular Hours	< 30 minutes
9/14/2011	2:06:59 PM	7 BLUE HERON DR	PORTSMOUTH	NH	Jeffrey Croteau	John Ridge	9100	LEAK OUTSIDE	WF04750 65N	2	10	14:08	14:09	14:09	14:19	9/14/2011	4:27:51 PM	128	13	Regular Hours	< 30 minutes
9/15/2011	9:15:13 AM	15 FLAT ROCK BRIDGE RD	ROCHESTER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04751 16N	2	21	9:17	9:18	9:19	9:39	9/15/2011	10:04:27 AM	25	24	Regular Hours	< 30 minutes
9/15/2011	11:04:36 AM	15 TAMMANY PARK	DOVER	NH	David Perreault	William Jones	9100	LEAK OUTSIDE	WF04751 27N	7	9	11:11	11:12	11:13	11:21	9/15/2011	11:56:13 AM	35	17	Regular Hours	< 30 minutes
9/15/2011	11:59:27 AM	720 LAFAYETTE RD	SEABROOK	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04751 38N	2	18	12:01	12:03	12:03	12:21	9/15/2011	12:56:35 PM	35	22	Regular Hours	< 30 minutes
9/15/2011	12:26:59 PM	146 SPINNAKER WAY	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04751 40N	2	12	12:28	12:28	12:30	12:40	9/15/2011	1:31:50 PM	51	14	Regular Hours	< 30 minutes
9/15/2011	2:06:45 PM	4 ISLAND PATH Apt. FRONT Pst. ARNE	HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04751 62N	2	4	14:08	14:09	14:11	14:13	9/15/2011	3:15:16 PM	62	7	Regular Hours	< 30 minutes
9/16/2011	10:56:43 AM	100 INTERNATIONAL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04752 37N	4	13	11:00	11:01	11:02	11:14	9/16/2011	2:39:46 PM	205	18	Regular Hours	< 30 minutes
9/19/2011	8:39:40 AM	101 SHATTUCK WAY Pst. 3	NEWINGTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04754 00N	2	16	8:41	8:47	8:49	9:03	9/19/2011	10:34:34 AM	91	24	Regular Hours	< 30 minutes
9/19/2011	9:43:50 AM	17 SNOWS CT	DOVER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04754 25N	1	21	9:44	9:45	9:47	10:06	9/19/2011	10:46:27 AM	40	23	Regular Hours	< 30 minutes
9/19/2011	9:57:13 AM	42 PORTSMOUTH AVE Apt. 1	EXETER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04754 32N	1	17	9:58	9:59	10:00	10:16	9/19/2011	11:06:11 AM	50	19	Regular Hours	< 30 minutes
9/19/2011	1:34:39 PM	82 OSPREY DR	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04755 56N	2	20	13:36	13:38	13:39	13:58	9/19/2011	2:18:38 PM	20	24	Regular Hours	< 30 minutes
9/20/2011	3:17:17 PM	576 PORTLAND ST	ROCHESTER	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF04757 49N	1	23	15:18	15:18	15:18	15:41	9/20/2011	4:18:22 PM	37	24	Regular Hours	< 30 minutes
9/21/2011	7:58:17 AM	432 SIXTH ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04758 01N	1	10	7:59	8:01	8:03	8:11	9/21/2011	8:39:56 AM	28	13	Regular Hours	< 30 minutes
9/21/2011	9:47:36 AM	48 PICKERING RD	GONIC	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF04758 25N	3	4	9:50	9:51	9:52	9:55	9/21/2011	12:01:28 PM	126	8	Regular Hours	< 30 minutes
9/21/2011	10:27:25 AM	69 LAFAYETTE RD	NORTH HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04758 38N	2	13	10:29	10:29	10:30	10:42	9/21/2011	1:09:55 PM	147	15	Regular Hours	< 30 minutes
9/21/2011	10:42:49 AM	1 MILL ST	DOVER	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04758 44N	3	7	10:45	10:49	10:51	10:56	9/21/2011	11:32:27 AM	36	14	Regular Hours	< 30 minutes
9/22/2011	10:58:00 AM	39 NORMAN RD	SEABROOK	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04759 54N	1	10	10:59	11:04	11:06	11:14	9/22/2011	11:45:15 AM	31	16	Regular Hours	< 30 minutes
9/23/2011	1:25:26 PM	1 ADELLE DR	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04760 95N	2	7	13:27	13:28	13:32	13:35	9/23/2011	1:57:12 PM	22	10	Regular Hours	< 30 minutes
9/23/2011	2:36:48 PM	32 MADBURY RD	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04761 07N	3	11	14:39	14:41	14:42	14:52	9/23/2011	3:08:27 PM	16	16	Regular Hours	< 30 minutes
9/28/2011	8:30:26 AM	7 HIGHLAND ST	DOVER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04765 48N	2	17	8:32	8:33	8:36	8:50	9/28/2011	9:22:51 AM	32	20	Regular Hours	< 30 minutes
9/28/2011	10:49:53 AM	192 TILTON ST	SEABROOK	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04765 86N	1	25	10:50	10:51	10:52	11:16	9/28/2011	11:18:55 AM	2	27	Regular Hours	< 30 minutes
9/28/2011	12:08:19 PM	11 SILVER ST	ROCHESTER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04766 07N	1	21	12:09	12:10	12:12	12:31	9/28/2011	12:42:50 PM	11	23	Regular Hours	< 30 minutes
9/28/2011	3:30:22 PM	343 ATLANTIC AVE Pst. APT 1	SEABROOK	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF04766 46N	2	4	15:32	15:34	15:34	15:38	9/28/2011	3:55:50 PM	17	8	Regular Hours	< 30 minutes
9/29/2011	8:52:22 AM	401 STATE ST Pst. COMMO	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04766 99N	0	4	8:52	9:08	9:08	9:12	9/29/2011	10:13:01 AM	61	20	Regular Hours	< 30 minutes
9/29/2011	9:56:10 AM	80 BURKITT ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04767 18N	1	22	9:57	9:58	9:59	10:20	9/29/2011	11:07:52 AM	47	24	Regular Hours	< 30 minutes

9/29/2011	10:08:53 AM	41 ATKINSON ST Apt. A	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0476732N	2	6	10:10	10:11	10:14	10:17	9/29/2011	10:37:46 AM	20	9	Regular Hours	< 30 minutes
9/29/2011	11:14:15 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0476751N	1	17	11:15	11:17	11:21	11:34	9/29/2011	12:04:10 PM	30	20	Regular Hours	< 30 minutes
9/29/2011	2:22:22 PM	4 THOMSEN RD	HAMPTON	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0476790N	1	7	14:23	14:25	14:25	14:32	9/29/2011	3:17:34 PM	45	10	Regular Hours	< 30 minutes
10/3/2011	8:23:17 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0477033N	1	14	8:24	8:25	8:26	8:39	10/3/2011	8:48:11 AM	9	16	Regular Hours	< 30 minutes
10/3/2011	12:35:37 PM	84 ATLANTIC AVE	SEABROOK	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0477110N	0	10	12:35	12:36	12:37	12:46	10/3/2011	12:57:04 PM	11	11	Regular Hours	< 30 minutes
10/4/2011	11:02:26 AM	38 HICKORY LN	SOMERSWORTH	NH	Jeffrey Croteau	David Martinage	5000	GAS LEAKS - SERVICE	WF0477237N	2	11	11:04	11:04	11:05	11:15	10/4/2011	11:57:40 AM	42	13	Regular Hours	< 30 minutes
10/4/2011	1:38:37 PM	15 CULVER ST Apt. 1	PLAISTOW	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0477280N	1	8	13:39	13:40	13:40	13:48	10/4/2011	2:25:09 PM	37	10	Regular Hours	< 30 minutes
10/4/2011	2:05:03 PM	25 SYLVAN DR	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0477283N	1	18	14:06	14:07	14:08	14:25	10/4/2011	3:19:08 PM	54	20	Regular Hours	< 30 minutes
10/5/2011	9:44:51 AM	570 DENNETT ST	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0477343N	3	9	9:47	9:50	9:50	9:59	10/5/2011	10:17:30 AM	18	15	Regular Hours	< 30 minutes
10/5/2011	10:25:33 AM	220 NEW CASTLE AVE Apt. GARG	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0477351N	1	8	10:26	10:27	10:27	10:35	10/5/2011	11:09:40 AM	34	10	Regular Hours	< 30 minutes
10/5/2011	11:54:23 AM	4 CUTTS ST Apt. 3 Pst. UNIT	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0477371N	2	9	11:56	12:02	12:03	12:11	10/5/2011	12:24:16 PM	13	17	Regular Hours	< 30 minutes
10/5/2011	11:57:31 AM	205 WASHINGTON ST	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF0477373N	3	21	12:00	12:00	12:00	12:21	10/5/2011	1:08:07 PM	47	24	Regular Hours	< 30 minutes
10/5/2011	1:31:57 PM	30 GALE RD Apt. LT26	HAMPTON	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0477388N	7	14	13:38	13:40	13:41	13:54	10/5/2011	3:19:50 PM	85	23	Regular Hours	< 30 minutes
10/6/2011	9:52:45 AM	43 PEARL ST	HAMPTON	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF0477482N	2	6	9:54	9:55	9:57	10:01	10/6/2011	10:27:54 AM	26	9	Regular Hours	< 30 minutes
10/6/2011	10:56:26 AM	193 OCEAN BLVD	HAMPTON	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF0477509N	2	14	10:58	11:07	11:08	11:21	10/6/2011	12:05:02 PM	44	25	Regular Hours	< 30 minutes
10/6/2011	11:00:39 AM	6 FAIRVIEW DR	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0477510N	2	12	11:02	11:02	11:03	11:14	10/6/2011	11:22:42 AM	8	14	Regular Hours	< 30 minutes
10/6/2011	11:19:09 AM	45 SUZANNE DR	PORTSMOUTH	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF0477515N	0	18	11:19	11:21	11:23	11:39	10/6/2011	12:07:16 PM	28	20	Regular Hours	< 30 minutes
10/6/2011	12:25:05 PM	599 LAFAYETTE RD Pst. 13	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0477524N	2	9	12:27	12:28	12:29	12:37	10/6/2011	12:49:54 PM	12	12	Regular Hours	< 30 minutes
10/6/2011	12:27:14 PM	599 LAFAYETTE RD Pst. 15	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0477527N	1	22	12:28	12:28	12:50	12:50	10/6/2011	12:51:38 PM	1	23	Regular Hours	< 30 minutes
10/7/2011	9:14:14 AM	139 FLIGHTLINE AVE Apt. #A	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0477615N	1	11	9:15	9:17	9:17	9:28	10/7/2011	10:24:40 AM	56	14	Regular Hours	< 30 minutes
10/7/2011	10:16:28 AM	70 HERITAGE AVE Pst. 7	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0477635N	1	17	10:17	10:19	10:24	10:36	10/7/2011	11:04:09 AM	28	20	Regular Hours	< 30 minutes
10/7/2011	1:25:27 PM	55 HOLIDAY DR	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0477707N	2	14	13:27	13:30	13:30	13:44	10/7/2011	3:04:15 PM	80	19	Regular Hours	< 30 minutes
10/10/2011	9:28:11 AM	40 CONSTITUTION WAY	DOVER	NH	David Perreault	John Ridge	9000	LEAK INSIDE	WF0477826N	2	23	9:30	9:33	9:37	9:56	10/10/2011	10:23:11 AM	27	28	Regular Hours	< 30 minutes
10/10/2011	2:26:40 PM	6 HUNTER CT	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0477886N	2	5	14:28	14:28	14:29	14:33	10/10/2011	2:57:34 PM	24	7	Regular Hours	< 30 minutes
10/11/2011	9:08:58 AM	426 WINNACUNNET RD Pst. 1	HAMPTON	NH	emertond	David Martinage	9100	LEAK OUTSIDE	WF0477983N	2	8	9:10	9:14	9:14	9:22	10/11/2011	10:00:38 AM	38	14	Regular Hours	< 30 minutes
10/11/2011	9:59:27 AM	100 ROCHESTER HILL RD Apt. 1A	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0477993N	0	10	9:59	10:00	10:08	10:10	10/11/2011	10:35:28 AM	25	11	Regular Hours	< 30 minutes

10/11/2011	2:40:40 PM	17 HOBBS RD	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04780 66N	8	5	14:48	14:49	14:49	14:54	10/11/2011	3:25:11 PM	31	14	Regular Hours	< 30 minutes
10/12/2011	1:41:12 PM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04782 05N	0	0	13:41	13:42	13:42	13:42	10/12/2011	1:57:26 PM	15	1	Regular Hours	< 30 minutes
10/13/2011	10:09:30 AM	23 BOARS HEAD TER	HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04782 90N	2	13	10:12	10:12	10:13	10:25	10/13/2011	10:44:16 AM	19	16	Regular Hours	< 30 minutes
10/13/2011	11:38:45 AM	777 MIDDLE RD Apt. 66	PORTSMOUTH	NH	emertond	David Martinage	5000	GAS LEAKS - SERVICE	WF04783 16N	1	5	11:39	11:40	11:41	11:45	10/13/2011	12:17:34 PM	32	7	Regular Hours	< 30 minutes
10/13/2011	1:07:59 PM	2 SWEETBRIAR LN	ROCHESTER	NH	David Perreault	John Ridge	5000	GAS LEAKS - SERVICE	WF04783 41N	4	9	13:11	13:12	13:12	13:21	10/13/2011	1:47:31 PM	26	14	Regular Hours	< 30 minutes
10/13/2011	1:42:46 PM	539 WINNACUNNET RD Apt. A	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04783 43N	2	8	13:44	13:45	13:45	13:53	10/13/2011	2:06:16 PM	13	11	Regular Hours	< 30 minutes
10/14/2011	8:10:15 AM	100 ROCHESTER HILL RD Apt. 1A	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04784 05N	1	7	8:11	8:12	8:12	8:19	10/14/2011	9:34:30 AM	75	9	Regular Hours	< 30 minutes
10/14/2011	11:55:06 AM	101 SHATTUCK WAY Pst. 1	NEWINGTON	NH	emertond	David Martinage	9100	LEAK OUTSIDE	WF04784 69N	0	5	11:55	11:55	11:56	12:00	10/14/2011	12:31:25 PM	31	5	Regular Hours	< 30 minutes
10/14/2011	1:46:47 PM	171 OCEAN DR	SEABROOK	NH	Jeffrey Croteau	David Martinage	5000	GAS LEAKS - SERVICE	WF04785 01N	1	12	13:47	13:47	13:47	13:59	10/14/2011	2:36:02 PM	37	13	Regular Hours	< 30 minutes
10/14/2011	3:01:04 PM	855 ISLINGTON ST Apt. 214	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04785 11N	0	11	15:01	15:02	15:03	15:13	10/14/2011	3:30:39 PM	17	12	Regular Hours	< 30 minutes
10/17/2011	7:30:06 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04785 68N	1	12	7:31	7:32	7:32	7:44	10/17/2011	8:46:43 AM	62	14	Regular Hours	< 30 minutes
10/17/2011	9:01:16 AM	78 FRONT ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04785 79N	0	26	9:01	9:02	9:03	9:28	10/17/2011	9:55:18 AM	27	27	Regular Hours	< 30 minutes
10/17/2011	9:06:41 AM	7 HIGHLAND AVE	HAMPTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04785 84N	2	22	9:08	9:08	9:10	9:30	10/17/2011	10:25:33 AM	55	24	Regular Hours	< 30 minutes
10/17/2011	12:54:03 PM	892 CENTRAL AVE Apt. B	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04786 86N	1	20	12:55	12:57	12:57	13:17	10/17/2011	1:57:38 PM	40	23	Regular Hours	< 30 minutes
10/18/2011	7:09:15 AM	0 TROUBLE CALL	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04787 68N	1	6	7:10	7:11	7:12	7:17	10/18/2011	8:06:54 AM	49	8	Regular Hours	< 30 minutes
10/18/2011	7:49:53 AM	13 PINE MEADOW DR	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04787 73N	2	17	7:51	7:54	7:54	8:11	10/18/2011	8:23:20 AM	12	22	Regular Hours	< 30 minutes
10/18/2011	8:55:00 AM	0 TROUBLE CALL	GREENLAND	NH	emertond	Michael Talis	9100	LEAK OUTSIDE	WF04787 84N	1	16	8:56	8:57	8:59	9:13	10/18/2011	9:38:34 AM	25	18	Regular Hours	< 30 minutes
10/18/2011	9:35:24 AM	170 WEST RD Pst. 9	PORTSMOUTH	NH	emertond	Michael Talis	9000	LEAK INSIDE	WF04787 95N	1	14	9:36	9:36	9:40	9:50	10/18/2011	10:16:48 AM	26	15	Regular Hours	< 30 minutes
10/18/2011	9:40:19 AM	11 HILLSIDE DR	DOVER	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04787 99N	1	11	9:41	9:41	9:42	9:52	10/18/2011	10:44:34 AM	52	12	Regular Hours	< 30 minutes
10/18/2011	9:54:07 AM	20 FITTS FARM DR	DURHAM	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04788 01N	0	15	9:54	9:55	9:56	10:10	10/18/2011	10:43:04 AM	33	16	Regular Hours	< 30 minutes
10/18/2011	11:50:07 AM	45 SUZANNE DR	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04788 32N	4	13	11:54	11:56	11:56	12:09	10/18/2011	12:35:59 PM	26	19	Regular Hours	< 30 minutes
10/18/2011	1:34:39 PM	367 PORTLAND ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04788 64N	2	23	13:36	13:37	13:38	14:00	10/18/2011	2:20:27 PM	20	26	Regular Hours	< 30 minutes
10/18/2011	3:27:51 PM	855 ISLINGTON ST Apt. 214	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04788 87N	1	25	15:28	15:28	15:28	15:53	10/18/2011	4:52:17 PM	59	26	Regular Hours	< 30 minutes
10/19/2011	10:06:49 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04789 61N	1	13	10:07	10:07	10:08	10:20	10/19/2011	10:41:37 AM	21	14	Regular Hours	< 30 minutes
10/19/2011	1:42:08 PM	26 STOWECROFT DR	HAMPTON	NH	emertond	Michael Talis	5000	GAS LEAKS - SERVICE	WF04790 02N	1	9	13:43	13:44	13:44	13:53	10/19/2011	2:17:13 PM	24	11	Regular Hours	< 30 minutes
10/19/2011	2:32:41 PM	1 WASHINGTON ST	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04790 15N	1	13	14:33	14:34	14:43	14:47	10/19/2011	3:25:41 PM	38	15	Regular Hours	< 30 minutes
10/20/2011	8:28:47 AM	0 TROUBLE CALL	PORTSMOUTH	NH	emertond	Michael Talis	9100	LEAK OUTSIDE	WF04790 47N	3	7	8:31	8:32	8:33	8:39	10/20/2011	9:18:52 AM	39	11	Regular Hours	< 30 minutes

10/20/2011	10:30:27 AM	85 OCEAN RD	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04790 86N	1	8	10:31	10:33	10:34	10:41	10/20/2011	12:02:40 PM	81	11	Regular Hours	< 30 minutes
10/20/2011	12:31:17 PM	4 ROBIN LN	EXETER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04791 14N	1	10	12:32	12:33	12:34	12:43	10/20/2011	1:23:09 PM	40	12	Regular Hours	< 30 minutes
10/21/2011	7:26:51 AM	201 WASHINGTON ST Pst. 3	DOVER	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF04791 83N	1	14	7:27	7:28	7:28	7:42	10/21/2011	8:07:04 AM	25	16	Regular Hours	< 30 minutes
10/21/2011	12:49:39 PM	635 LINCOLN AVE	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04792 89N	0	7	12:49	12:50	12:51	12:57	10/21/2011	1:57:00 PM	60	8	Regular Hours	< 30 minutes
10/24/2011	12:30:00 PM	336 UNION ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04795 18N	1	4	12:31	12:48	12:48	12:52	10/24/2011	1:14:57 PM	22	22	Regular Hours	< 30 minutes
10/24/2011	1:41:39 PM	22 COLUMBIA ST	PORTSMOUTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04795 34N	0	12	13:41	13:42	13:45	13:54	10/24/2011	2:15:22 PM	21	13	Regular Hours	< 30 minutes
10/24/2011	2:24:25 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04795 42N	1	16	14:25	14:27	14:29	14:43	10/24/2011	3:26:10 PM	43	19	Regular Hours	< 30 minutes
10/25/2011	7:41:55 AM	107 OSPREY DR	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04796 09N	2	14	7:43	7:47	7:48	8:01	10/25/2011	8:29:19 AM	28	20	Regular Hours	< 30 minutes
10/25/2011	8:41:20 AM	6 COLUMBUS AVE	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04796 20N	0	2	8:41	8:42	8:42	8:44	10/25/2011	9:10:51 AM	26	3	Regular Hours	< 30 minutes
10/25/2011	10:07:22 AM	837 STATE ST Apt. 2	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04796 37N	0	9	10:07	10:08	10:08	10:17	10/25/2011	11:19:36 AM	62	10	Regular Hours	< 30 minutes
10/25/2011	10:19:07 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04796 41N	0	21	10:19	10:20	10:21	10:41	10/25/2011	11:27:50 AM	46	22	Regular Hours	< 30 minutes
10/25/2011	11:06:32 AM	15 OAK ST	PORTSMOUTH	NH	David Perreault	Mark Severens	5000	GAS LEAKS - SERVICE	WF04796 57N	6	13	11:12	11:16	11:20	11:29	10/25/2011	12:19:24 PM	50	23	Regular Hours	< 30 minutes
10/25/2011	11:19:38 AM	224 ROUTE 108 Pst. 1	SOMERSWORTH	NH	Mark Goldstein	Mark Severens	9100	LEAK OUTSIDE	WF04796 58N	0	7	11:19	11:20	11:27	11:27	10/25/2011	11:32:58 AM	5	8	Regular Hours	< 30 minutes
10/25/2011	11:54:04 AM	163 WATER ST Apt. C-2 Pst. #2	EXETER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04796 70N	0	21	11:54	11:55	11:57	12:16	10/25/2011	1:08:44 PM	52	22	Regular Hours	< 30 minutes
10/25/2011	12:39:42 PM	67 MAPLE ST Apt. 1	ROCHESTER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04797 00N	0	0	12:39	12:48	12:48	12:48	10/25/2011	1:00:40 PM	12	9	Regular Hours	< 30 minutes
10/25/2011	3:41:10 PM	15 SPRINGFIELD EST	ROCHESTER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04797 57N	2	12	15:43	15:43	15:44	15:55	10/25/2011	4:45:37 PM	50	14	Regular Hours	< 30 minutes
10/26/2011	9:05:52 AM	29 HIGHLAND ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04798 15N	1	9	9:06	9:14	9:18	9:23	10/26/2011	10:22:51 AM	59	18	Regular Hours	< 30 minutes
10/26/2011	9:53:48 AM	72 FRONT ST	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04798 41N	0	23	9:53	9:54	9:56	10:17	10/26/2011	11:33:03 AM	76	24	Regular Hours	< 30 minutes
10/26/2011	1:42:55 PM	75 ALBANY ST	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04799 07N	1	5	13:43	13:47	13:47	13:52	10/26/2011	2:45:40 PM	53	10	Regular Hours	< 30 minutes
10/26/2011	1:43:45 PM	773 PORTLAND ST	EAST ROCHESTER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04799 08N	1	25	13:45	13:45	13:45	14:10	10/26/2011	2:34:19 PM	24	27	Regular Hours	< 30 minutes
10/26/2011	3:22:09 PM	67 BOW ST Apt. 1	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04799 36N	1	10	15:23	15:24	15:27	15:34	10/26/2011	4:38:26 PM	64	12	Regular Hours	< 30 minutes
10/28/2011	11:08:26 AM	90 CENTRAL AVE	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04802 15N	1	9	11:09	11:10	11:11	11:19	10/28/2011	12:10:44 PM	51	11	Regular Hours	< 30 minutes
10/28/2011	12:08:44 PM	3 TWIN POND CIR	EXETER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04802 28N	1	6	12:09	12:14	12:16	12:20	10/28/2011	12:40:34 PM	20	12	Regular Hours	< 30 minutes
10/28/2011	3:05:22 PM	33 DEER ST Pst. 2A	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04802 75N	0	12	15:05	15:05	15:06	15:17	10/28/2011	3:52:36 PM	35	12	Regular Hours	< 30 minutes
10/31/2011	7:36:32 AM	126 MAST RD	DOVER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04804 24N	2	1	7:38	7:43	7:43	7:44	10/31/2011	8:31:31 AM	47	8	Regular Hours	< 30 minutes

10/31/2011	8:10:37 AM	550 PEVERLY HILL RD	PORTSMOUTH	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04804 31N	6	0	8:16	8:22	8:22	8:22	10/31/2011	8:48:06 AM	26	12	Regular Hours	< 30 minutes
10/31/2011	11:45:55 AM	39 SUMMER ST Apt. 1	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04804 88N	2	5	11:47	11:48	11:48	11:53	10/31/2011	12:26:47 PM	33	8	Regular Hours	< 30 minutes
10/31/2011	11:50:30 AM	221 KNOX MARSH RD Apt. E Pst. OFFIC	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04804 89N	2	12	11:52	12:02	12:02	12:14	10/31/2011	12:49:10 PM	35	24	Regular Hours	< 30 minutes
10/31/2011	1:21:01 PM	169 BLUE HERON DR	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04805 12N	2	6	13:23	13:24	13:25	13:30	10/31/2011	2:37:10 PM	67	9	Regular Hours	< 30 minutes
10/31/2011	1:40:44 PM	81 ROCHESTER HILL RD Apt. 2	ROCHESTER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04805 20N	2	24	13:42	13:42	13:44	14:06	10/31/2011	2:40:33 PM	34	26	Regular Hours	< 30 minutes
10/31/2011	2:55:24 PM	21 ELLIOT ST	EXETER	NH	David Perreault	Michelle Pratte	9000	LEAK INSIDE	WF04805 40N	2	8	14:57	14:57	15:05	15:05	10/31/2011	3:51:15 PM	46	10	Regular Hours	< 30 minutes
11/1/2011	8:16:41 AM	51 PENHALLOW ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04805 99N	2	6	8:18	8:20	8:20	8:26	11/1/2011	8:57:50 AM	31	10	Regular Hours	< 30 minutes
11/1/2011	8:21:15 AM	434 HIGH ST Pst. APT 1	HAMPTON	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04806 01N	0	10	8:21	8:26	8:30	8:36	11/1/2011	9:05:19 AM	29	15	Regular Hours	< 30 minutes
11/1/2011	8:36:10 AM	9 CLOVERDALE CIR	DOVER	NH	Kevin Clifford	David Martinage	5000	GAS LEAKS - SERVICE	WF04806 03N	1	10	8:37	8:38	8:38	8:48	11/1/2011	9:14:59 AM	26	12	Regular Hours	< 30 minutes
11/1/2011	9:16:20 AM	2 LAFAYETTE RD	NORTH HAMPTON	NH	Mark Goldstein	David Martinage	5000	GAS LEAKS - SERVICE	WF04806 18N	2	13	9:18	9:20	9:21	9:33	11/1/2011	10:18:03 AM	45	17	Regular Hours	< 30 minutes
11/1/2011	9:22:01 AM	1003 SOUTH ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04806 23N	1	9	9:23	9:23	9:27	9:32	11/1/2011	9:45:21 AM	13	10	Regular Hours	< 30 minutes
11/2/2011	8:44:27 AM	95 BURKITT ST	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04807 64N	1	10	8:45	8:45	8:46	8:55	11/2/2011	9:41:07 AM	46	11	Regular Hours	< 30 minutes
11/2/2011	10:42:18 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04807 89N	3	13	10:45	10:48	10:49	11:01	11/2/2011	11:40:54 AM	39	19	Regular Hours	< 30 minutes
11/2/2011	11:02:56 AM	7 CEDARVIEW LN	HAMPTON	NH	Mark Goldstein	David Martinage	5000	GAS LEAKS - SERVICE	WF04808 03N	2	17	11:04	11:13	11:13	11:30	11/2/2011	12:51:19 PM	81	28	Regular Hours	< 30 minutes
11/2/2011	11:15:26 AM	66 HAMPTON TOWNE EST	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04808 06N	2	16	11:17	11:24	11:24	11:40	11/2/2011	12:02:16 PM	22	25	Regular Hours	< 30 minutes
11/2/2011	2:26:12 PM	190 ASHWORTH AVE	HAMPTON	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04808 45N	0	13	14:26	14:29	14:30	14:42	11/2/2011	3:59:39 PM	77	16	Regular Hours	< 30 minutes
11/3/2011	9:22:02 AM	267 ROUTE 108	SOMERSWORTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04809 10N	0	7	9:22	9:23	9:24	9:30	11/3/2011	10:01:25 AM	31	8	Regular Hours	< 30 minutes
11/3/2011	9:41:38 AM	2468 LAFAYETTE RD Pst. #1	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04809 14N	1	15	9:42	9:42	9:43	9:57	11/3/2011	10:39:00 AM	42	16	Regular Hours	< 30 minutes
11/3/2011	10:06:08 AM	27 INTERNATIONAL DR Pst. 26	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04809 24N	4	2	10:10	10:10	10:12	10:12	11/3/2011	12:46:33 PM	154	6	Regular Hours	< 30 minutes
11/3/2011	10:21:44 AM	36 SEAVIEW AVE	HAMPTON	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04809 28N	3	18	10:24	10:25	10:25	10:43	11/3/2011	11:12:02 AM	29	22	Regular Hours	< 30 minutes
11/3/2011	2:05:53 PM	2 DEEPWOOD DR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04809 72N	2	9	14:07	14:07	14:08	14:16	11/3/2011	2:40:10 PM	24	11	Regular Hours	< 30 minutes
11/4/2011	9:22:29 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04810 57N	1	5	9:23	9:24	9:26	9:29	11/4/2011	11:40:32 AM	131	7	Regular Hours	< 30 minutes
11/4/2011	11:04:01 AM	38 SEWALL RD	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04810 81N	3	23	11:07	11:08	11:09	11:31	11/4/2011	11:41:38 AM	10	27	Regular Hours	< 30 minutes
11/4/2011	12:33:24 PM	99 BROAD ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04810 89N	0	9	12:33	12:35	12:36	12:44	11/4/2011	1:28:19 PM	44	11	Regular Hours	< 30 minutes
11/4/2011	3:17:53 PM	45 EPPING RD	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04811 28N	1	16	15:18	15:18	15:20	15:34	11/4/2011	4:38:40 PM	64	17	Regular Hours	< 30 minutes
11/7/2011	8:08:21 AM	803 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04812 23N	1	5	8:09	8:12	8:13	8:17	11/7/2011	9:56:38 AM	99	9	Regular Hours	< 30 minutes

11/7/2011	9:30:14 AM	3 FIFTEENTH ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04812 47N	1	3	9:31	9:32	9:33	9:35	11/7/2011	9:54:30 AM	19	5	Regular Hours	< 30 minutes
11/7/2011	9:56:41 AM	21 DRAKES LNDG	HAMPTON	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF04812 53N	1	15	9:57	9:58	10:04	10:13	11/7/2011	10:24:14 AM	11	17	Regular Hours	< 30 minutes
11/7/2011	11:48:57 AM	44 MAIN ST Apt. SPORT Pst. HAYDE	DURHAM	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04812 88N	2	1	11:50	11:50	11:50	11:51	11/7/2011	12:15:30 PM	24	3	Regular Hours	< 30 minutes
11/7/2011	2:15:08 PM	45 HAM ST Apt. B	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04813 16N	4	17	14:19	14:19	14:23	14:36	11/7/2011	2:50:59 PM	14	21	Regular Hours	< 30 minutes
11/8/2011	7:22:13 AM	0 TROUBLE CALL	SOMERSWORTH	NH	David Perreault	David Perreault	9100	LEAK OUTSIDE	WF04813 67N	0	17	7:22	7:26	7:26	7:43	11/8/2011	8:01:00 AM	18	21	Regular Hours	< 30 minutes
11/8/2011	7:52:30 AM	21 SHEARWATER DR	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04813 70N	2	14	7:54	7:55	7:56	8:09	11/8/2011	9:40:07 AM	91	17	Regular Hours	< 30 minutes
11/8/2011	9:26:16 AM	120 CENTRAL AVE	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04813 79N	1	14	9:27	9:28	9:29	9:42	11/8/2011	10:17:55 AM	35	16	Regular Hours	< 30 minutes
11/8/2011	9:57:31 AM	68 MCDONOUGH ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04813 90N	2	13	9:59	10:02	10:02	10:15	11/8/2011	11:04:43 AM	49	18	Regular Hours	< 30 minutes
11/8/2011	11:14:39 AM	74 CLUFF RD	SALEM	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04814 09N	1	19	11:15	11:16	11:18	11:35	11/8/2011	12:29:39 PM	54	21	Regular Hours	< 30 minutes
11/8/2011	3:09:28 PM	15 PROSPECT ST Apt. FL 2	SOMERSWORTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04814 47N	1	7	15:10	15:12	15:13	15:19	11/8/2011	3:51:25 PM	32	10	Regular Hours	< 30 minutes
11/8/2011	3:47:02 PM	9 EASTERN AVE	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF04814 57N	1	8	15:48	15:51	15:52	15:59	11/8/2011	4:19:10 PM	20	12	Regular Hours	< 30 minutes
11/9/2011	7:48:18 AM	32 INDUSTRIAL PARK	EXETER	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF04814 92N	1	7	7:49	7:50	7:50	7:57	11/9/2011	8:50:44 AM	53	9	Regular Hours	< 30 minutes
11/9/2011	11:08:26 AM	74 CLUFF RD	SALEM	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04815 29N	1	27	11:09	11:10	11:10	11:37	11/9/2011	12:21:53 PM	44	29	Regular Hours	< 30 minutes
11/9/2011	3:10:44 PM	1 LILAC LN	DOVER	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF04815 65N	2	24	15:12	15:13	15:13	15:37	11/9/2011	5:30:06 PM	113	27	Regular Hours	< 30 minutes
11/9/2011	3:29:37 PM	1850 WOODBURY AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04815 73N	0	13	15:29	15:30	15:31	15:43	11/9/2011	4:24:56 PM	41	14	Regular Hours	< 30 minutes
11/10/2011	7:20:47 AM	2 DEEPWOOD DR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04815 95N	4	11	7:24	7:25	7:25	7:36	11/10/2011	8:47:22 AM	71	16	Regular Hours	< 30 minutes
11/10/2011	9:45:58 AM	14 ACADEMY AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04816 09N	2	8	9:47	9:48	9:49	9:56	11/10/2011	10:07:12 AM	11	11	Regular Hours	< 30 minutes
11/10/2011	11:34:31 AM	680 EXETER RD	HAMPTON	NH	Daniel Lafortune	Scott Lacouture	9100	LEAK OUTSIDE	WF04816 26N	1	3	11:35	11:36	11:36	11:39	11/10/2011	12:00:02 PM	21	5	Regular Hours	< 30 minutes
11/10/2011	11:49:42 AM	1 WASHINGTON ST Pst. 404	DOVER	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF04816 31N	1	10	11:50	11:51	11:56	12:01	11/10/2011	12:36:24 PM	35	12	Regular Hours	< 30 minutes
11/10/2011	1:00:00 PM	750 EXETER RD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04816 43N	0	13	13:00	13:04	13:05	13:17	11/10/2011	1:48:22 PM	31	17	Regular Hours	< 30 minutes
11/10/2011	2:56:24 PM	61 JONES AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04816 63N	1	22	14:57	14:58	14:58	15:20	11/10/2011	3:52:55 PM	32	24	Regular Hours	< 30 minutes
11/14/2011	9:01:53 AM	71 BLUE HERON DR	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04817 77N	2	13	9:03	9:04	9:04	9:17	11/14/2011	9:35:22 AM	18	16	Regular Hours	< 30 minutes
11/14/2011	10:29:44 AM	92 PORTSMOUTH AVE Pst. 13	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04818 06N	0	18	10:29	10:31	10:32	10:49	11/14/2011	11:53:57 AM	64	20	Regular Hours	< 30 minutes
11/14/2011	12:03:04 PM	223 HIGH ST Apt. 4	SOMERSWORTH	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04818 41N	1	19	12:04	12:12	12:12	12:31	11/14/2011	1:16:39 PM	45	28	Regular Hours	< 30 minutes
11/14/2011	1:12:48 PM	2299 WOODBURY AVE Apt. #1 Pst. STOR	NEWINGTON	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04818 62N	2	12	13:14	13:16	13:17	13:28	11/14/2011	2:05:13 PM	37	16	Regular Hours	< 30 minutes
11/14/2011	3:14:21 PM	216 SPINNEY RD	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04819 03N	0	7	15:14	15:16	15:16	15:23	11/14/2011	3:51:08 PM	28	9	Regular Hours	< 30 minutes
11/15/2011	12:11:48 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04819 60N	2	10	12:13	12:13	12:13	12:23	11/15/2011	1:23:39 PM	60	12	Regular Hours	< 30 minutes

11/15/2011	12:16:50 PM	189 LINCOLN AVE Apt. APT3	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04819 62N	2	21	12:18	12:19	12:20	12:40	11/15/2011	12:54:04 PM	14	24	Regular Hours	< 30 minutes
11/16/2011	9:13:51 AM	72 WOODBURY AVE Apt. B	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04820 33N	2	8	9:15	9:21	9:22	9:29	11/16/2011	9:48:36 AM	19	16	Regular Hours	< 30 minutes
11/16/2011	9:41:00 AM	61 N MAIN ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04820 42N	0	15	9:41	9:42	9:44	9:57	11/16/2011	10:42:01 AM	45	16	Regular Hours	< 30 minutes
11/16/2011	2:10:43 PM	536 MARCY ST	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF04820 84N	1	25	14:11	14:13	14:16	14:38	11/16/2011	2:50:29 PM	12	28	Regular Hours	< 30 minutes
11/16/2011	3:53:20 PM	300 PORTSMOUTH AVE	SEABROOK	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04821 06N	1	23	15:54	15:55	15:57	16:18	11/16/2011	4:55:06 PM	37	25	Regular Hours	< 30 minutes
11/17/2011	12:29:28 PM	3 PHILIP ST	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04821 69N	1	14	12:30	12:31	12:32	12:45	11/17/2011	1:30:24 PM	45	16	Regular Hours	< 30 minutes
11/17/2011	2:48:47 PM	548 HIGH ST	HAMPTON	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF04822 04N	1	7	14:49	14:53	14:54	15:00	11/17/2011	3:13:54 PM	13	12	Regular Hours	< 30 minutes
11/21/2011	7:39:34 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04823 77N	1	6	7:40	7:40	7:41	7:46	11/21/2011	8:36:20 AM	50	7	Regular Hours	< 30 minutes
11/21/2011	9:00:47 AM	1 LOIS ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04823 96N	2	6	9:02	9:02	9:03	9:08	11/21/2011	9:24:53 AM	16	8	Regular Hours	< 30 minutes
11/21/2011	10:00:30 AM	10 FORUM CT Apt. 10	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04824 13N	1	23	10:01	10:02	10:03	10:25	11/21/2011	10:59:49 AM	34	25	Regular Hours	< 30 minutes
11/21/2011	10:26:27 AM	2200 WHITE CEDAR BLVD Pst. B	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04824 20N	2	13	10:28	10:28	10:29	10:41	11/21/2011	11:02:02 AM	21	15	Regular Hours	< 30 minutes
11/21/2011	11:22:26 AM	172 NORTHWEST ST Apt. 1	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	5000	GAS LEAKS - SERVICE	WF04824 36N	2	13	11:24	11:25	11:26	11:38	11/21/2011	12:01:12 PM	23	16	Regular Hours	< 30 minutes
11/21/2011	12:04:00 PM	39 SUMMER ST Apt. 1	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04824 50N	0	4	12:04	12:05	12:05	12:09	11/21/2011	1:04:12 PM	55	5	Regular Hours	< 30 minutes
11/21/2011	12:15:58 PM	54 WATERLOO CIR	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04824 52N	1	18	12:16	12:22	12:24	12:40	11/21/2011	1:25:19 PM	45	25	Regular Hours	< 30 minutes
11/21/2011	12:50:22 PM	21 SHEARWATER DR	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04824 53N	1	10	12:51	12:52	12:53	13:02	11/21/2011	2:24:21 PM	82	12	Regular Hours	< 30 minutes
11/21/2011	2:14:02 PM	379 HIGH ST	SOMERSWORTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF04824 69N	2	10	14:16	14:16	14:20	14:26	11/21/2011	3:04:40 PM	38	12	Regular Hours	< 30 minutes
11/22/2011	8:57:16 AM	42 PORTSMOUTH AVE Apt. 1	EXETER	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04825 39N	1	20	8:58	9:00	9:00	9:20	11/22/2011	9:38:25 AM	18	23	Regular Hours	< 30 minutes
11/22/2011	9:15:03 AM	14 WOODLAWN CIR	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04825 48N	1	27	9:16	9:17	9:17	9:44	11/22/2011	10:21:12 AM	37	29	Regular Hours	< 30 minutes
11/22/2011	9:24:22 AM	738 ISLINGTON ST Apt. #A-3	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04825 52N	2	17	9:26	9:31	9:33	9:48	11/22/2011	10:16:36 AM	28	24	Regular Hours	< 30 minutes
11/22/2011	9:26:08 AM	2 ACADEMY AVE	HAMPTON	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04825 53N	1	17	9:27	9:33	9:35	9:50	11/22/2011	10:16:46 AM	26	24	Regular Hours	< 30 minutes
11/22/2011	11:01:51 AM	3 CONCORD AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04825 76N	1	10	11:02	11:03	11:06	11:13	11/22/2011	11:55:48 AM	42	12	Regular Hours	< 30 minutes
11/22/2011	11:42:03 AM	150 GULF RD	DOVER	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF04825 85N	3	5	11:45	11:46	11:46	11:51	11/22/2011	12:24:19 PM	33	9	Regular Hours	< 30 minutes
11/22/2011	11:54:15 AM	19 KEEWAYDIN DR	SALEM	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04825 91N	2	6	11:56	11:57	11:57	12:03	11/22/2011	12:38:24 PM	35	9	Regular Hours	< 30 minutes
11/22/2011	1:44:21 PM	83 BROWN AVE Apt. DUP1 Pst. & 2	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04826 08N	2	18	13:46	13:47	13:48	14:05	11/22/2011	2:33:52 PM	28	21	Regular Hours	< 30 minutes
11/23/2011	10:59:59 AM	112 BOXWOOD LN	DOVER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04826 73N	1	12	11:00	11:01	11:04	11:13	11/23/2011	11:31:48 AM	18	14	Regular Hours	< 30 minutes
11/23/2011	11:02:14 AM	24 MARCY ST	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04826 75N	0	9	11:02	11:10	11:11	11:19	11/23/2011	11:36:10 AM	17	17	Regular Hours	< 30 minutes
11/23/2011	12:03:14 PM	2400 LAFAYETTE RD	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04826 84N	0	7	12:03	12:13	12:13	12:20	11/23/2011	12:37:01 PM	17	17	Regular Hours	< 30 minutes

11/28/2011	8:17:48 AM	223 HIGH ST Apt. 1	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0482816N	1	17	8:18	8:19	8:19	8:36	11/28/2011	9:15:47 AM	39	19	Regular Hours	< 30 minutes
11/28/2011	10:33:34 AM	24 ATKINSON ST Apt. FL 2	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0482871N	2	17	10:35	10:35	10:36	10:52	11/28/2011	11:29:49 AM	37	19	Regular Hours	< 30 minutes
11/28/2011	11:55:17 AM	278 LOWELL EXT	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0482906N	2	14	11:57	11:57	12:01	12:11	11/28/2011	12:30:04 PM	19	16	Regular Hours	< 30 minutes
11/28/2011	1:56:06 PM	445 PLEASANT ST Apt. #2	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0482932N	1	10	13:57	13:59	14:00	14:09	11/28/2011	2:30:59 PM	21	13	Regular Hours	< 30 minutes
11/28/2011	3:10:16 PM	233 CENTRAL AVE	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0482953N	5	20	15:15	15:19	15:19	15:39	11/28/2011	4:22:46 PM	43	29	Regular Hours	< 30 minutes
11/29/2011	8:27:49 AM	413 HIGH ST	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0483013N	2	12	8:29	8:29	8:30	8:41	11/29/2011	9:34:26 AM	53	14	Regular Hours	< 30 minutes
11/29/2011	8:33:25 AM	259 ROUTE 108	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0483015N	1	21	8:34	8:34	8:40	8:55	11/29/2011	9:44:14 AM	49	22	Regular Hours	< 30 minutes
11/29/2011	8:34:39 AM	8 SEAVIEW AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0483016N	1	16	8:35	8:36	8:39	8:52	11/29/2011	9:13:27 AM	21	18	Regular Hours	< 30 minutes
11/29/2011	11:08:11 AM	115 OLD DOVER RD	ROCHESTER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0483055N	1	19	11:09	11:14	11:17	11:33	11/29/2011	12:51:43 PM	78	25	Regular Hours	< 30 minutes
11/30/2011	8:35:39 AM	76 CONGRESS ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0483165N	1	12	8:37	8:38	8:50	8:50	11/30/2011	8:50:53 AM	0	15	Regular Hours	< 30 minutes
11/30/2011	8:39:12 AM	74 CONGRESS ST	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0483167N	2	6	8:41	8:45	8:51	8:51	11/30/2011	8:51:45 AM	0	12	Regular Hours	< 30 minutes
11/30/2011	8:52:39 AM	175 MIDDLE RD	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0483169N	1	0	8:53	8:58	8:58	8:58	11/30/2011	8:59:28 AM	1	6	Regular Hours	< 30 minutes
11/30/2011	8:53:17 AM	175 MIDDLE RD	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0483170N	1	1	8:54	8:58	8:59	8:59	11/30/2011	8:59:50 AM	0	6	Regular Hours	< 30 minutes
11/30/2011	9:04:36 AM	400 MIDDLE RD	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0483174N	2	0	9:06	9:07	9:07	9:07	11/30/2011	9:08:56 AM	1	3	Regular Hours	< 30 minutes
11/30/2011	10:16:55 AM	0 TROUBLE CALL	ROCHESTER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0483188N	2	6	10:18	10:19	10:25	10:25	11/30/2011	11:42:34 AM	77	9	Regular Hours	< 30 minutes
11/30/2011	2:56:56 PM	125 AVIATION AVE Apt. #RIG Pst. 4	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF0483258N	3	12	14:59	14:59	15:00	15:11	11/30/2011	3:50:21 PM	39	15	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 32 (23% of total) for After Hours:

1/3/2011	5:35:58 PM	21 MEADOWOOD DR	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0449116N	4	22	17:39	17:39	17:39	18:01	1/3/2011	6:24:07 PM	23	26	After Hours	< 30 minutes
1/3/2011	7:37:12 PM	55 HIGH ST	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0449124N	2	18	19:39	19:42	19:42	20:00	1/3/2011	8:08:14 PM	8	23	After Hours	< 30 minutes
1/4/2011	6:13:20 PM	115 FLIGHT LINE RD	PORTSMOUTH	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0449274N	1	23	18:14	18:19	18:20	18:42	1/4/2011	7:02:55 PM	20	29	After Hours	< 30 minutes
1/5/2011	6:00:31 PM	241 SAGAMORE AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0449390N	2	25	18:02	18:02	18:03	18:27	1/5/2011	6:43:39 PM	16	27	After Hours	< 30 minutes
1/5/2011	6:54:50 PM	71 HIGH ST Apt. W4 Pst. REAR	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0449392N	2	18	18:56	18:58	18:58	19:16	1/5/2011	7:39:15 PM	23	22	After Hours	< 30 minutes
1/6/2011	5:03:20 PM	136 STATE ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0449455N	2	25	17:05	17:07	17:07	17:32	1/6/2011	6:10:47 PM	38	29	After Hours	< 30 minutes
1/6/2011	6:08:42 PM	2299 WOODBURY AVE Apt. #1 Pst. STOR	NEWINGTON	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0449459N	1	20	18:09	18:10	18:14	18:30	1/6/2011	7:54:47 PM	84	22	After Hours	< 30 minutes
1/6/2011	8:09:20 PM	66 HAYDEN CIR	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF0449465N	3	7	20:12	20:13	20:13	20:20	1/6/2011	8:48:07 PM	28	11	After Hours	< 30 minutes
1/6/2011	9:40:16 PM	0 TROUBLE CALL	EXETER	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0449466N	4	15	21:44	21:45	21:45	22:00	1/6/2011	10:50:57 PM	50	20	After Hours	< 30 minutes
1/7/2011	6:17:22 PM	86 S SCHOOL ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0449560N	2	11	18:19	18:20	18:21	18:31	1/7/2011	6:42:14 PM	11	14	After Hours	< 30 minutes
1/10/2011	5:30:21 PM	46 CABOT ST Pst. B	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF0449687N	2	9	17:32	17:32	17:32	17:41	1/10/2011	6:26:49 PM	45	11	After Hours	< 30 minutes

1/11/2011	7:01:17 PM	3172 LAFAYETTE RD	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04498 13N	1	14	19:02	19:03	19:03	19:17	1/11/2011	7:50:43 PM	33	16	After Hours	< 30 minutes
1/11/2011	7:44:28 PM	7 S MILL ST Apt. 3	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04498 16N	3	13	19:47	19:47	19:50	20:00	1/11/2011	8:18:54 PM	18	16	After Hours	< 30 minutes
1/12/2011	6:01:06 PM	5 LAWRENCE CT	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04498 85N	1	4	18:02	18:05	18:06	18:09	1/12/2011	6:28:02 PM	19	8	After Hours	< 30 minutes
1/13/2011	5:08:52 PM	725 LAFAYETTE RD Pst. 5	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04499 64N	3	20	17:11	17:14	17:14	17:34	1/13/2011	6:01:24 PM	27	26	After Hours	< 30 minutes
1/14/2011	9:12:53 PM	14 CARRIAGE DR Apt. 12 Pst. LOT	EXETER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04500 57N	4	21	21:16	21:16	21:16	21:37	1/14/2011	9:53:11 PM	16	25	After Hours	< 30 minutes
1/17/2011	6:30:16 PM	82 PLEASANT ST Apt. 3	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF04501 56N	2	10	18:32	18:38	18:39	18:48	1/17/2011	7:30:22 PM	42	18	After Hours	< 30 minutes
1/19/2011	6:08:53 AM	724 EXETER RD	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04502 76N	3	21	6:11	6:15	6:16	6:36	1/19/2011	6:40:05 AM	4	28	After Hours	< 30 minutes
1/19/2011	9:11:32 PM	11 STILLWATER CIR	GONIC	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04503 91N	3	15	21:14	21:15	21:16	21:30	1/19/2011	9:43:26 PM	13	19	After Hours	< 30 minutes
1/20/2011	7:25:58 PM	5 BUCKMINSTER WAY Apt. LOT Pst. 23	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04504 74N	2	5	19:27	19:27	19:28	19:32	1/20/2011	8:40:15 PM	68	7	After Hours	< 30 minutes
1/21/2011	6:03:05 PM	8 COGGER ST	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04505 54N	1	18	18:04	18:04	18:05	18:22	1/21/2011	6:41:55 PM	19	19	After Hours	< 30 minutes
1/24/2011	5:07:28 PM	25 WATSON LN	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04507 99N	2	16	17:09	17:10	17:11	17:26	1/24/2011	5:49:45 PM	23	19	After Hours	< 30 minutes
1/25/2011	4:04:34 PM	105 BARTLETT ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04509 13N	1	23	16:05	16:08	16:08	16:31	1/25/2011	4:41:47 PM	10	27	After Hours	< 30 minutes
1/25/2011	5:58:27 PM	169 CASS ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04509 27N	4	8	18:02	18:13	18:16	18:21	1/25/2011	6:45:08 PM	24	23	After Hours	< 30 minutes
1/25/2011	7:09:51 PM	27 WALTON RD	SEABROOK	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04509 29N	2	5	19:11	19:19	19:19	19:24	1/25/2011	7:59:13 PM	35	15	After Hours	< 30 minutes
1/25/2011	7:13:53 PM	29 EPPING AVE	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04509 30N	4	23	19:17	19:19	19:20	19:42	1/25/2011	8:15:55 PM	33	29	After Hours	< 30 minutes
1/26/2011	5:46:56 PM	58 KINGS HWY	HAMPTON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04510 41N	2	11	17:48	17:49	17:50	18:00	1/26/2011	6:22:50 PM	22	14	After Hours	< 30 minutes
1/28/2011	5:38:03 PM	80 OXFORD AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04512 76N	2	18	17:40	17:44	17:45	18:02	1/28/2011	7:09:58 PM	67	24	After Hours	< 30 minutes
1/28/2011	10:28:31 PM	38 MAIN ST Apt. A	GONIC	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF04512 82N	8	7	22:36	22:37	22:37	22:44	1/28/2011	11:04:46 PM	20	16	After Hours	< 30 minutes
1/31/2011	6:15:52 PM	18 BELLAMY RD	DOVER	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF04514 45N	1	19	18:16	18:17	18:18	18:36	1/31/2011	7:26:19 PM	50	21	After Hours	< 30 minutes
1/31/2011	6:55:18 PM	115 MAIN ST Apt. 1-A	SALEM	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04514 48N	1	18	18:56	18:57	18:57	19:15	1/31/2011	8:54:43 PM	99	20	After Hours	< 30 minutes
1/31/2011	7:22:18 PM	400 HIGH ST Apt. 9	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04514 55N	1	22	19:23	19:24	19:24	19:46	1/31/2011	8:06:37 PM	20	24	After Hours	< 30 minutes
2/2/2011	5:13:34 PM	15 SANDSTONE WAY Apt. 16 Pst. 15 &	EXETER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04515 93N	2	26	17:15	17:16	17:17	17:42	2/2/2011	6:41:51 PM	59	29	After Hours	< 30 minutes
2/2/2011	7:31:53 PM	3 GILL ST Apt. 106 Pst. FRNT	EXETER	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF04515 97N	2	25	19:33	19:34	19:34	19:59	2/2/2011	8:43:33 PM	44	28	After Hours	< 30 minutes
2/3/2011	4:46:49 PM	40 STICKNEY TER	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04516 62N	3	27	16:49	16:49	16:50	17:16	2/3/2011	6:01:08 PM	45	30	After Hours	< 30 minutes
2/4/2011	4:46:44 PM	306 ALDRICH RD	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04517 80N	2	15	16:48	16:50	16:51	17:05	2/4/2011	5:18:22 PM	13	19	After Hours	< 30 minutes
2/4/2011	4:53:33 PM	21 HAMPTON RD	EXETER	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF04517 83N	1	27	16:54	16:54	16:55	17:21	2/4/2011	6:01:13 PM	40	28	After Hours	< 30 minutes
2/7/2011	6:40:11 PM	15 CULVER ST Apt. 8	PLAISTOW	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04519 72N	1	12	18:41	18:42	18:42	18:54	2/7/2011	7:15:14 PM	21	14	After Hours	< 30 minutes

2/7/2011	7:16:05 PM	1 JADY HILL CT	EXETER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04519 77N	4	22	19:20	19:20	19:22	19:42	2/7/2011	8:13:48 PM	31	26	After Hours	< 30 minutes
2/7/2011	8:06:19 PM	526 MANCHESTER ST	SEABROOK	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04519 82N	3	21	20:09	20:11	20:14	20:32	2/7/2011	8:46:14 PM	14	26	After Hours	< 30 minutes
2/8/2011	9:28:11 PM	6 FAIRVIEW DR	PORTSMOUTH	NH	Laurie Roussea u	David Martinage	9000	LEAK INSIDE	WF04520 73N	2	8	21:30	21:35	21:36	21:43	2/9/2011	12:14:01 AM	151	15	After Hours	< 30 minutes
2/11/2011	4:41:14 PM	50 WESTSIDE DR	EXETER	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04523 49N	4	20	16:45	16:45	16:45	17:05	2/11/2011	5:36:42 PM	31	24	After Hours	< 30 minutes
2/11/2011	4:56:56 PM	163 DEER ST	PORTSMOUTH	NH	Laurie Roussea u	David Martinage	9000	LEAK INSIDE	WF04523 50N	3	10	16:59	16:59	16:59	17:09	2/11/2011	5:40:30 PM	31	13	After Hours	< 30 minutes
2/11/2011	7:08:48 PM	214 WINNACUNNET RD	HAMPTON	NH	Laurie Roussea u	David Martinage	9000	LEAK INSIDE	WF04523 51N	2	19	19:10	19:10	19:11	19:29	2/11/2011	7:53:14 PM	24	21	After Hours	< 30 minutes
2/14/2011	2:35:55 AM	93 THAXTER RD	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF04523 84N	2	8	2:37	2:38	2:38	2:46	2/14/2011	3:09:02 AM	23	11	After Hours	< 30 minutes
2/15/2011	3:15:31 AM	3174 LAFAYETTE RD	PORTSMOUTH	NH	Mark Goldstein	Mark Severens	9000	LEAK INSIDE	WF04524 87N	1	0	3:16	3:16	3:16	3:16	2/15/2011	3:25:42 AM	9	1	After Hours	< 30 minutes
2/15/2011	3:17:51 AM	10 CHESTNUT ST Pst. POOL	EXETER	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF04524 88N	1	0	3:18	3:19	3:19	3:19	2/15/2011	3:23:08 AM	4	2	After Hours	< 30 minutes
2/16/2011	12:42:00 AM	8 BEACON ST Apt. B	SOMERSWORTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF04526 05N	0	21	0:42	0:42	0:42	1:03	2/16/2011	1:30:00 AM	27	21	After Hours	< 30 minutes
2/16/2011	5:56:49 PM	14 PIERCE ST Apt. #F Pst. F	DOVER	NH	Laurie Roussea u	David Martinage	9000	LEAK INSIDE	WF04526 89N	2	17	17:58	17:58	17:59	18:15	2/16/2011	6:38:17 PM	23	19	After Hours	< 30 minutes
2/17/2011	6:14:00 AM	14 KEEWAYDIN DR	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04526 95N	4	17	6:18	6:23	6:24	6:40	2/17/2011	7:34:09 AM	54	26	After Hours	< 30 minutes
2/17/2011	4:54:19 PM	139 FRANKLIN ST	SEABROOK	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04527 69N	1	27	16:55	16:57	16:57	17:24	2/17/2011	6:31:04 PM	67	30	After Hours	< 30 minutes
2/18/2011	6:39:23 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04528 61N	3	8	18:42	18:45	18:46	18:53	2/18/2011	7:23:18 PM	30	14	After Hours	< 30 minutes
2/21/2011	5:09:57 AM	179 EXETER RD	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF04529 07N	2	14	5:11	5:20	5:21	5:34	2/21/2011	7:13:41 AM	99	25	After Hours	< 30 minutes
2/21/2011	8:45:16 PM	15 CULVER ST Apt. 8	PLAISTOW	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF04529 87N	2	15	20:47	20:47	20:48	21:02	2/21/2011	9:44:22 PM	42	17	After Hours	< 30 minutes
2/23/2011	8:59:13 PM	55 LANGDON ST Apt. #3	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF04531 89N	2	10	21:01	21:04	21:04	21:14	2/23/2011	9:43:15 PM	29	15	After Hours	< 30 minutes
2/24/2011	5:05:51 PM	0 TROUBLE CALL	DURHAM	NH	Laurie Roussea u	Jason Brooks	9100	LEAK OUTSIDE	WF04532 62N	1	22	17:06	17:07	17:07	17:29	2/24/2011	9:08:08 PM	219	24	After Hours	< 30 minutes
2/24/2011	5:07:49 PM	418 SALMON FALLS RD Apt. A	ROCHESTER	NH	Laurie Roussea u	Jason Brooks	9100	LEAK OUTSIDE	WF04532 63N	9	19	17:16	17:17	17:17	17:36	2/24/2011	6:33:00 PM	57	29	After Hours	< 30 minutes
2/25/2011	5:22:12 PM	0 TROUBLE CALL	SALEM	NH	Kurt House	William Jones	9100	LEAK OUTSIDE	WF04533 40N	6	20	17:28	17:29	17:29	17:49	2/25/2011	6:13:47 PM	24	27	After Hours	< 30 minutes
2/28/2011	10:45:57 PM	15 CAPTAIN COOK WAY Pst. 4	PLAISTOW	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF04535 87N	1	24	22:46	22:47	22:47	23:11	3/1/2011	12:11:42 AM	60	26	After Hours	< 30 minutes
3/2/2011	5:27:57 AM	0 TROUBLE CALL	DOVER	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04537 73N	6	15	5:33	5:39	5:39	5:54	3/2/2011	8:17:37 AM	143	27	After Hours	< 30 minutes
3/2/2011	6:31:39 PM	62 MAPLE ST	DOVER	NH	Laurie Roussea u	Jason Brooks	9000	LEAK INSIDE	WF04538 99N	1	7	18:32	18:33	18:33	18:40	3/2/2011	7:18:14 PM	38	9	After Hours	< 30 minutes
3/3/2011	7:00:40 PM	29 ARBOR ST Apt. 4	EXETER	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF04539 85N	3	23	19:03	19:05	19:06	19:28	3/3/2011	7:43:12 PM	15	28	After Hours	< 30 minutes
3/4/2011	1:00:24 AM	98 HENRY LAW AVE Apt. 1	DOVER	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF04539 88N	5	20	1:05	1:07	1:07	1:27	3/4/2011	1:53:18 AM	26	27	After Hours	< 30 minutes
3/8/2011	1:47:25 AM	19 NEW YORK ST Apt. B	DOVER	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF04542 51N	2	25	1:49	1:50	1:50	2:15	3/8/2011	3:00:12 AM	45	28	After Hours	< 30 minutes

3/8/2011	6:10:58 PM	400 HIGH ST Apt. 9	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04543 45N	3	8	18:13	18:13	18:13	18:21	3/8/2011	7:31:33 PM	70	11	After Hours	< 30 minutes
3/16/2011	4:18:59 PM	309 WINNACUNNET RD Apt. LEFT	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04549 45N	2	9	16:20	16:21	16:22	16:30	3/16/2011	4:49:48 PM	19	12	After Hours	< 30 minutes
3/18/2011	5:36:00 PM	204 WASHINGTON ST	PORTSMOUTH	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04551 30N	1	13	17:37	17:37	17:37	17:50	3/18/2011	6:11:10 PM	21	14	After Hours	< 30 minutes
3/18/2011	9:44:16 PM	48 ASHWORTH AVE	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04551 35N	2	13	21:46	21:46	21:47	21:59	3/18/2011	10:20:51 PM	21	15	After Hours	< 30 minutes
3/21/2011	4:47:42 PM	155 CABOT ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04552 89N	2	13	16:49	16:50	16:51	17:03	3/21/2011	5:08:33 PM	5	16	After Hours	< 30 minutes
3/22/2011	6:03:21 PM	612 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04553 83N	1	25	18:04	18:05	18:05	18:30	3/22/2011	7:06:04 PM	36	27	After Hours	< 30 minutes
3/23/2011	4:02:17 PM	0 TROUBLE CALL	DOVER	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04554 59N	3	16	16:05	16:05	16:06	16:21	3/23/2011	5:23:18 PM	62	19	After Hours	< 30 minutes
3/23/2011	8:51:01 PM	0 TROUBLE CALL	STRATHAM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF04554 79N	0	27	20:51	20:52	20:52	21:19	3/23/2011	10:12:11 PM	53	28	After Hours	< 30 minutes
3/24/2011	5:20:47 PM	55 HOBBS RD	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04555 83N	1	13	17:21	17:22	17:23	17:35	3/24/2011	5:49:16 PM	14	15	After Hours	< 30 minutes
3/24/2011	5:59:15 PM	11 OVERLOOK DR Apt. 852 Pst. BLDG	ATKINSON	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04555 86N	0	16	17:59	18:01	18:01	18:17	3/24/2011	6:43:26 PM	26	18	After Hours	< 30 minutes
3/28/2011	6:48:25 PM	612 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04559 71N	1	15	18:49	18:50	18:50	19:05	3/28/2011	7:42:23 PM	37	17	After Hours	< 30 minutes
3/29/2011	4:38:07 PM	170 BLUE HERON DR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04561 18N	2	14	16:40	16:40	16:41	16:54	3/29/2011	5:11:11 PM	17	16	After Hours	< 30 minutes
3/30/2011	4:16:51 PM	61 MAPLE ST	DOVER	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04562 38N	3	22	16:19	16:22	16:23	16:44	3/30/2011	5:29:48 PM	45	28	After Hours	< 30 minutes
4/4/2011	5:54:12 PM	0 TROUBLE CALL	ROCHESTER	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04567 07N	1	5	17:55	17:55	17:56	18:00	4/4/2011	6:22:29 PM	22	6	After Hours	< 30 minutes
4/5/2011	4:34:28 PM	0 TROUBLE CALL	HAMPTON	NH	Laurie Roussea u	David Martinage	9000	LEAK INSIDE	WF04568 66N	4	19	16:38	16:39	16:39	16:58	4/5/2011	6:31:55 PM	93	24	After Hours	< 30 minutes
4/6/2011	9:09:39 PM	769 OCEAN BLVD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04570 21N	1	23	21:10	21:12	21:13	21:35	4/6/2011	9:55:40 PM	20	26	After Hours	< 30 minutes
4/7/2011	7:30:46 PM	9 WORTHEN RD	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04571 18N	3	17	19:33	19:33	19:33	19:50	4/7/2011	8:03:08 PM	13	20	After Hours	< 30 minutes
4/7/2011	9:46:25 PM	56 ESKER RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04571 21N	1	15	21:47	21:48	21:48	22:03	4/7/2011	10:32:57 PM	29	17	After Hours	< 30 minutes
4/7/2011	11:32:13 PM	15 TAMARIND LN	EXETER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF04571 22N	2	24	23:34	23:38	23:39	0:02	4/8/2011	12:17:53 AM	15	30	After Hours	< 30 minutes
4/8/2011	6:01:04 PM	0 TROUBLE CALL	NEWINGTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04572 48N	2	24	18:03	18:03	18:04	18:27	4/8/2011	7:59:31 PM	92	26	After Hours	< 30 minutes
4/12/2011	6:56:31 AM	68 OLD DOVER RD	ROCHESTER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04574 99N	3	12	6:59	6:59	7:02	7:11	4/12/2011	8:16:30 AM	65	15	After Hours	< 30 minutes
4/12/2011	4:16:52 PM	0 TROUBLE CALL	DOVER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04575 97N	2	21	16:18	16:19	16:20	16:40	4/12/2011	6:04:35 PM	84	24	After Hours	< 30 minutes
4/13/2011	6:32:57 PM	1 FLORAL AVE Apt. A	DOVER	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04577 28N	3	10	18:35	18:35	18:36	18:45	4/13/2011	7:17:01 PM	32	13	After Hours	< 30 minutes
4/18/2011	5:47:28 PM	63 CONSTITUTION WAY	DOVER	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04582 39N	2	23	17:49	17:50	17:51	18:13	4/18/2011	7:09:20 PM	56	26	After Hours	< 30 minutes
4/27/2011	4:26:49 PM	52 BROWN AVE	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04594 20N	2	1	16:28	16:29	16:29	16:30	4/27/2011	6:22:41 PM	112	4	After Hours	< 30 minutes
4/27/2011	7:45:45 PM	10 TOFTREE LN Apt. 39 Pst. LOT	DOVER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04594 33N	1	18	19:46	19:46	19:47	20:04	4/27/2011	9:07:51 PM	63	19	After Hours	< 30 minutes
4/27/2011	9:28:02 PM	88 UNION ST	PORTSMOUTH	NH	John Wiley	Mark Severens	5000	GAS LEAKS - SERVICE	WF04594 40N	3	27	21:31	21:31	21:32	21:58	4/27/2011	10:33:08 PM	35	30	After Hours	< 30 minutes

4/29/2011	5:02:39 PM	9 WHEELWRIGHT AVE	EXETER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04598 28N	1	12	17:03	17:04	17:04	17:16	4/29/2011	9:58:04 PM	282	14	After Hours	< 30 minutes
5/2/2011	4:09:41 PM	2 LEONARD ST Apt. 3-C	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04601 09N	2	20	16:11	16:12	16:12	16:32	5/2/2011	5:16:04 PM	44	23	After Hours	< 30 minutes
5/2/2011	4:35:30 PM	755 OCEAN BLVD	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04601 14N	1	19	16:36	16:37	16:37	16:56	5/2/2011	5:20:57 PM	24	21	After Hours	< 30 minutes
5/2/2011	5:02:42 PM	10 ECHO BROOK DR	GONIC	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04601 24N	2	14	17:04	17:13	17:16	17:27	5/2/2011	5:54:09 PM	27	25	After Hours	< 30 minutes
5/3/2011	4:36:07 PM	16 TRESTLE WAY	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04602 85N	4	19	16:40	16:45	16:45	17:04	5/3/2011	5:19:17 PM	15	28	After Hours	< 30 minutes
5/4/2011	4:12:44 PM	38 SILVER ST	ROCHESTER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04604 13N	2	11	16:14	16:15	16:17	16:26	5/4/2011	4:59:38 PM	33	14	After Hours	< 30 minutes
5/4/2011	5:13:07 PM	40 CHESTNUT ST Apt. 2B	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04604 20N	1	26	17:14	17:15	17:16	17:41	5/4/2011	5:59:58 PM	18	28	After Hours	< 30 minutes
5/9/2011	8:31:00 PM	909 ISLINGTON ST Pst. 1	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04610 23N	3	12	20:34	20:35	20:37	20:47	5/9/2011	9:16:08 PM	29	16	After Hours	< 30 minutes
5/10/2011	8:36:20 PM	20 CHARLES ST Apt. DEF Pst. GH	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04612 19N	1	9	20:37	20:38	20:38	20:47	5/10/2011	9:08:54 PM	21	11	After Hours	< 30 minutes
5/12/2011	6:07:04 AM	14 CIELO DR	DOVER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04613 95N	1	22	6:08	6:12	6:13	6:34	5/12/2011	6:52:32 AM	18	27	After Hours	< 30 minutes
5/12/2011	6:09:22 PM	75 BELKNAP ST Apt. 1	DOVER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04615 19N	2	9	18:11	18:11	18:12	18:20	5/12/2011	7:01:04 PM	41	11	After Hours	< 30 minutes
5/13/2011	5:37:42 PM	410 ROUTE 286 Pst. 1	SEABROOK	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04616 95N	2	16	17:39	17:39	17:40	17:55	5/13/2011	6:47:37 PM	52	18	After Hours	< 30 minutes
5/16/2011	6:34:59 PM	104 BLUE HERON DR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04619 49N	2	23	18:36	18:37	18:38	19:00	5/16/2011	7:21:52 PM	21	26	After Hours	< 30 minutes
5/17/2011	7:01:59 PM	364 CENTRAL AVE	DOVER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04621 41N	1	11	19:02	19:03	19:03	19:14	5/17/2011	7:51:29 PM	37	13	After Hours	< 30 minutes
5/19/2011	6:43:35 PM	34 SPRINGFIELD EST Apt. 34 Pst. 9	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04624 30N	3	13	18:46	18:47	18:47	19:00	5/19/2011	7:18:30 PM	18	17	After Hours	< 30 minutes
5/23/2011	9:48:45 PM	214 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04628 57N	1	27	21:49	21:50	21:53	22:17	5/23/2011	10:41:29 PM	24	29	After Hours	< 30 minutes
5/26/2011	4:08:15 PM	17 F ST	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04632 98N	1	12	16:09	16:09	16:10	16:21	5/26/2011	4:43:36 PM	22	13	After Hours	< 30 minutes
6/1/2011	4:51:29 PM	500 ROUTE 1 BYP	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04640 00N	1	17	16:52	16:54	16:54	17:11	6/1/2011	5:31:16 PM	20	20	After Hours	< 30 minutes
6/2/2011	4:01:40 PM	2 MAIN ST	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04641 47N	4	3	16:05	16:11	16:12	16:14	6/2/2011	4:48:32 PM	34	13	After Hours	< 30 minutes
6/2/2011	6:47:25 PM	17 ASPEN DR	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04641 67N	2	6	18:49	18:50	18:51	18:56	6/2/2011	7:30:31 PM	34	9	After Hours	< 30 minutes
6/6/2011	8:45:34 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04646 91N	2	19	20:47	20:48	20:50	21:07	6/6/2011	10:54:46 PM	107	22	After Hours	< 30 minutes
6/6/2011	9:41:42 PM	352 PORTLAND ST Apt. A	ROCHESTER	NH	David Perreault	Scott Lacouture	9100	LEAK OUTSIDE	WF04646 93N	2	6	21:43	21:40	21:41	21:46	6/6/2011	11:48:47 PM	122	5	After Hours	< 30 minutes
6/10/2011	5:38:17 PM	711 CENTRAL AVE Apt. 1	DOVER	NH	David Perreault	David Martinage	9000	LEAK INSIDE	WF04653 48N	7	22	17:45	17:45	17:45	18:07	6/10/2011	6:53:02 PM	46	29	After Hours	< 30 minutes
6/13/2011	4:19:55 PM	236 BRISTOL ST	SEABROOK	NH	John Wiley	Michael Talis	5000	GAS LEAKS - SERVICE	WF04655 13N	1	11	16:20	16:21	16:21	16:32	6/13/2011	4:45:27 PM	13	13	After Hours	< 30 minutes
6/14/2011	6:37:53 PM	2 BROOKSIDE DR Pst. 2	EXETER	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04657 55N	1	24	18:38	18:40	18:40	19:04	6/14/2011	7:20:30 PM	16	27	After Hours	< 30 minutes
6/14/2011	8:15:22 PM	17 WINTER ST Apt. APT 2	ROCHESTER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04657 58N	1	17	20:16	20:16	20:16	20:33	6/14/2011	9:25:54 PM	52	18	After Hours	< 30 minutes
6/15/2011	8:03:57 PM	9 SEVENTH ST	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04658 77N	2	17	20:05	20:08	20:09	20:25	6/15/2011	8:50:20 PM	25	22	After Hours	< 30 minutes

6/16/2011	9:48:20 PM	53 WIBIRD ST	PORTSMOUTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04659 99N	1	8	21:49	21:49	21:51	21:57	6/16/2011	10:14:40 PM	17	9	After Hours	< 30 minutes
6/20/2011	7:17:42 PM	3 DANIEL CT	ROCHESTER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF04663 77N	2	19	19:19	19:19	19:21	19:38	6/20/2011	7:52:40 PM	14	21	After Hours	< 30 minutes
6/21/2011	4:53:33 PM	3 DANIEL CT	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04665 49N	1	0	16:54	16:55	16:55	16:55	6/21/2011	5:00:39 PM	5	2	After Hours	< 30 minutes
6/21/2011	7:45:31 PM	267 ROUTE 108	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04665 64N	1	3	19:46	19:46	19:47	19:49	6/21/2011	8:46:48 PM	57	4	After Hours	< 30 minutes
6/23/2011	7:05:04 PM	6 LAWRENCE CT	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04668 48N	2	14	19:07	19:09	19:09	19:23	6/23/2011	7:52:02 PM	29	18	After Hours	< 30 minutes
6/24/2011	7:43:47 PM	76 BROADWAY Apt. 4	DOVER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF04670 28N	3	9	19:46	19:46	19:46	19:55	6/24/2011	8:20:45 PM	25	12	After Hours	< 30 minutes
6/24/2011	9:13:40 PM	90 WAKEFIELD ST	ROCHESTER	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF04670 31N	2	17	21:15	21:15	21:16	21:32	6/24/2011	10:52:39 PM	80	19	After Hours	< 30 minutes
6/27/2011	4:17:04 PM	86 KNOX MARSH RD Apt. HSE	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04672 70N	1	4	16:18	16:18	16:19	16:22	6/27/2011	4:56:00 PM	34	5	After Hours	< 30 minutes
6/28/2011	5:09:32 PM	42 NUDD AVE	HAMPTON	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04674 37N	2	27	17:11	17:12	17:12	17:39	6/28/2011	5:58:56 PM	19	30	After Hours	< 30 minutes
6/29/2011	6:23:27 PM	90 WAKEFIELD ST	ROCHESTER	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF04676 11N	2	20	18:25	18:25	18:26	18:45	6/29/2011	7:23:48 PM	38	22	After Hours	< 30 minutes
6/30/2011	8:25:06 PM	0 TROUBLE CALL	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF04677 56N	2	19	20:27	20:28	20:28	20:47	6/30/2011	9:23:11 PM	36	22	After Hours	< 30 minutes
6/30/2011	9:24:28 PM	22 N ST Apt. A Pst. REAR	HAMPTON	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF04677 58N	1	13	21:25	21:25	21:26	21:38	6/30/2011	10:13:09 PM	35	14	After Hours	< 30 minutes
7/8/2011	9:23:14 PM	1 SIMONDS RD	PORTSMOUTH	NH	David Perreault	Scott Lacouture	9000	LEAK INSIDE	WF04685 38N	2	8	21:25	21:25	21:26	21:33	7/8/2011	10:12:13 PM	39	10	After Hours	< 30 minutes
7/12/2011	12:03:02 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04687 71N	2	19	0:06	0:14	0:15	0:33	7/12/2011	1:23:28 AM	50	30	After Hours	< 30 minutes
7/12/2011	4:32:52 PM	11 GEORGE ST	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04689 19N	3	15	16:35	16:35	16:38	16:50	7/12/2011	5:32:59 PM	42	18	After Hours	< 30 minutes
7/13/2011	7:18:21 PM	197 HIGH ST	SOMERSWORTH	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF04690 67N	1	6	19:19	19:19	19:20	19:25	7/13/2011	7:34:52 PM	9	7	After Hours	< 30 minutes
7/14/2011	6:19:39 AM	40 COLUMBUS AVE	ROCHESTER	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF04690 70N	2	11	6:21	6:27	6:27	6:38	7/14/2011	8:15:57 AM	97	19	After Hours	< 30 minutes
7/14/2011	5:34:37 PM	63 LOWELL ST	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04691 42N	2	16	17:36	17:42	17:43	17:58	7/14/2011	6:34:26 PM	36	24	After Hours	< 30 minutes
7/19/2011	6:32:14 PM	15 ANCIENT HWY	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04696 49N	1	16	18:33	18:33	18:34	18:49	7/19/2011	7:05:01 PM	16	17	After Hours	< 30 minutes
7/21/2011	8:24:19 PM	48 WOODBURY AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04698 51N	1	16	20:25	20:26	20:29	20:42	7/21/2011	9:08:16 PM	26	18	After Hours	< 30 minutes
7/22/2011	8:37:37 PM	10 HARVARD ST	EXETER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04699 63N	1	5	20:38	20:38	20:39	20:43	7/22/2011	9:04:19 PM	21	6	After Hours	< 30 minutes
7/25/2011	6:44:57 PM	9 SEVENTH ST	HAMPTON	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04701 98N	3	10	18:47	18:48	18:48	18:58	7/25/2011	7:14:04 PM	16	14	After Hours	< 30 minutes
7/27/2011	6:24:13 PM	21 RIVERVIEW TER Pst. &2C	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04704 92N	3	12	18:27	18:29	18:30	18:41	7/27/2011	7:25:36 PM	44	17	After Hours	< 30 minutes
7/28/2011	6:38:49 PM	9 MECHANIC ST	DOVER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF04706 04N	2	13	18:40	18:46	18:47	18:59	7/28/2011	7:17:13 PM	18	21	After Hours	< 30 minutes
8/4/2011	6:19:02 PM	50 BROOKSIDE DR Apt. C4	EXETER	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF04713 41N	0	29	18:19	18:20	18:20	18:49	8/4/2011	7:14:10 PM	25	30	After Hours	< 30 minutes
8/9/2011	5:44:14 PM	156 OCEAN BLVD	SEABROOK	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04718 55N	2	10	17:46	17:50	17:50	18:00	8/9/2011	6:25:56 PM	25	16	After Hours	< 30 minutes
8/9/2011	6:30:36 PM	23 HARLANS WAY	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04718 60N	1	14	18:31	18:32	18:32	18:46	8/9/2011	7:31:00 PM	45	16	After Hours	< 30 minutes
8/15/2011	4:37:04 PM	16 SHERMAN ST	GONIC	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF04723 23N	0	13	16:37	16:38	16:38	16:51	8/15/2011	5:14:35 PM	23	14	After Hours	< 30 minutes

8/17/2011	7:16:08 PM	235 LOCUST ST	DOVER	NH	Laurie Roussea u	Scott Lacouture	9000	LEAK INSIDE	WF04726 25N	1	23	19:17	19:20	19:23	19:43	8/17/2011	8:06:32 PM	23	27	After Hours	< 30 minutes
8/18/2011	6:21:20 PM	3 CASS ST Apt. 2	EXETER	NH	Troy Kimball	Michael Talis	5000	GAS LEAKS - SERVICE	WF04727 29N	6	20	18:27	18:27	18:27	18:47	8/18/2011	7:03:20 PM	16	26	After Hours	< 30 minutes
8/18/2011	9:18:20 PM	8 LAFAYETTE ST Apt. A Pst. FL 2	ROCHESTER	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04727 33N	2	14	21:20	21:23	21:23	21:37	8/18/2011	9:58:15 PM	21	19	After Hours	< 30 minutes
8/18/2011	10:01:04 PM	15 WINGATE LN	DOVER	NH	Laurie Roussea u	Michael Talis	5000	GAS LEAKS - SERVICE	WF04727 34N	0	17	22:01	22:01	22:02	22:18	8/18/2011	10:52:39 PM	34	17	After Hours	< 30 minutes
8/18/2011	11:00:45 PM	26 COURT ST Pst. FL 4	EXETER	NH	John Wiley	William Jones	5000	GAS LEAKS - SERVICE	WF04727 35N	7	21	23:07	23:07	23:08	23:28	8/18/2011	11:54:01 PM	26	28	After Hours	< 30 minutes
8/19/2011	5:41:07 PM	35 DRAKESIDE RD	HAMPTON	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04728 31N	0	22	17:41	17:42	17:43	18:04	8/19/2011	6:21:04 PM	17	23	After Hours	< 30 minutes
8/29/2011	6:10:55 PM	5 CROWN POINT DR	DOVER	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04736 47N	2	14	18:12	18:12	18:13	18:26	8/29/2011	7:21:03 PM	55	16	After Hours	< 30 minutes
8/29/2011	10:01:45 PM	18 COTTONWOOD DR	DOVER	NH	Laurie Roussea u	William Jones	9100	LEAK OUTSIDE	WF04736 52N	3	17	22:04	22:04	22:04	22:21	8/29/2011	10:39:08 PM	18	20	After Hours	< 30 minutes
9/1/2011	4:34:22 PM	475 MARCY ST	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04740 10N	1	3	16:35	16:36	16:37	16:39	9/1/2011	5:08:01 PM	29	5	After Hours	< 30 minutes
9/2/2011	8:09:15 PM	19 HAMPTON MDWS	HAMPTON	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF04741 49N	5	6	20:14	20:15	20:15	20:21	9/2/2011	8:37:57 PM	16	12	After Hours	< 30 minutes
9/7/2011	4:44:37 PM	10 BURGUNDY DR	HAMPTON	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04744 38N	1	21	16:45	16:45	16:45	17:06	9/7/2011	5:33:03 PM	27	22	After Hours	< 30 minutes
9/7/2011	5:51:37 PM	252 WIBIRD ST	PORTSMOUTH	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04744 42N	3	25	17:54	17:55	17:56	18:20	9/7/2011	6:47:22 PM	27	29	After Hours	< 30 minutes
9/8/2011	4:02:41 PM	5 CEDARBROOK VLG Apt. C	ROCHESTER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04745 26N	1	16	16:03	16:03	16:05	16:19	9/8/2011	5:04:14 PM	45	17	After Hours	< 30 minutes
9/8/2011	8:37:31 PM	29 HILLSIDE DR	PORTSMOUTH	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04745 53N	1	14	20:38	20:50	20:51	21:04	9/8/2011	9:29:40 PM	25	27	After Hours	< 30 minutes
9/9/2011	8:45:36 PM	52 HANSON ST	ROCHESTER	NH	Laurie Roussea u	Michelle Pratte	9000	LEAK INSIDE	WF04746 38N	0	19	20:45	20:46	21:05	21:05	9/9/2011	9:17:30 PM	12	20	After Hours	< 30 minutes
9/12/2011	4:47:12 PM	484 LINCOLN AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04748 58N	0	9	16:47	16:48	16:48	16:57	9/12/2011	5:18:38 PM	21	10	After Hours	< 30 minutes
9/12/2011	6:15:36 PM	601 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04748 69N	1	6	18:16	18:17	18:18	18:23	9/12/2011	6:42:39 PM	19	8	After Hours	< 30 minutes
9/15/2011	6:58:53 PM	547 UNION ST	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF04752 04N	4	6	19:02	19:02	19:03	19:08	9/15/2011	7:20:31 PM	12	10	After Hours	< 30 minutes
9/16/2011	5:27:17 PM	39 SUMMER ST Apt. 2	PORTSMOUTH	NH	David Emerton	David Martinage	5000	GAS LEAKS - SERVICE	WF04753 33N	2	5	17:29	17:33	17:33	17:38	9/16/2011	5:50:58 PM	12	11	After Hours	< 30 minutes
9/16/2011	7:05:05 PM	82 OSPREY DR	PORTSMOUTH	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF04753 45N	1	15	19:06	19:07	19:17	19:22	9/16/2011	7:45:41 PM	23	17	After Hours	< 30 minutes
9/19/2011	8:34:23 PM	0 TROUBLE CALL	SEABROOK	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04756 24N	1	12	20:35	20:36	20:36	20:48	9/19/2011	8:57:40 PM	9	14	After Hours	< 30 minutes
9/22/2011	11:28:35 PM	2 ELM ST Apt. 1ST	DOVER	NH	Laurie Roussea u	Michelle Pratte	9000	LEAK INSIDE	WF04760 24N	0	1	23:28	23:48	23:49	23:49	9/23/2011	1:28:21 AM	99	21	After Hours	< 30 minutes
9/29/2011	10:10:24 PM	39 CHESTNUT ST Apt. B	ROCHESTER	NH	Laurie Roussea u	Scott Lacouture	9000	LEAK INSIDE	WF04768 46N	5	20	22:15	22:16	22:16	22:36	9/29/2011	11:35:17 PM	59	26	After Hours	< 30 minutes
10/3/2011	4:09:15 PM	33 DEER ST Pst. 2A	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF04771 58N	0	20	16:09	16:10	16:11	16:30	10/3/2011	5:31:14 PM	61	21	After Hours	< 30 minutes
10/5/2011	2:08:10 AM	0 TROUBLE CALL	DOVER	NH	Laurie Roussea u	Jason Brooks	9000	LEAK INSIDE	WF04773 25N	1	27	2:09	2:10	2:16	2:37	10/5/2011	2:51:56 AM	14	29	After Hours	< 30 minutes

10/7/2011	6:53:22 AM	9 GEORGE ST	DOVER	NH	Kevin Ruel	David Martinage	9100	LEAK OUTSIDE	WF04775 96N	2	21	6:55	6:56	6:57	7:17	10/7/2011	7:38:34 AM	21	24	After Hours	< 30 minutes
10/7/2011	5:01:55 PM	425 DOVER POINT RD	DOVER	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04777 56N	1	21	17:02	17:05	17:05	17:26	10/7/2011	5:47:10 PM	21	25	After Hours	< 30 minutes
10/7/2011	7:56:55 PM	120 MILL RD	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04777 67N	3	21	19:59	20:00	20:00	20:21	10/7/2011	9:19:59 PM	58	25	After Hours	< 30 minutes
10/7/2011	9:12:37 PM	55 HOLIDAY DR	PORTSMOUTH	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF04777 69N	1	23	21:13	21:14	21:20	21:37	10/7/2011	10:05:15 PM	28	25	After Hours	< 30 minutes
10/11/2011	5:14:15 PM	102 MADBURY RD	DURHAM	NH	Laurie Roussea u	Michael Talis	9000	LEAK INSIDE	WF04780 94N	0	17	17:14	17:20	17:20	17:37	10/11/2011	5:50:57 PM	13	23	After Hours	< 30 minutes
10/12/2011	4:24:28 PM	1 CIDER HILL RD	ROCHESTER	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04782 43N	3	13	16:27	16:37	16:38	16:50	10/12/2011	5:05:06 PM	15	26	After Hours	< 30 minutes
10/12/2011	4:38:13 PM	320 MIDDLE RD	DOVER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF04782 46N	0	9	16:38	16:44	16:45	16:53	10/12/2011	5:29:08 PM	36	15	After Hours	< 30 minutes
10/12/2011	9:09:13 PM	7 PLEASANT VALLEY RD	DOVER	NH	Laurie Roussea u	William Jones	9000	LEAK INSIDE	WF04782 65N	3	9	21:12	21:12	21:13	21:21	10/12/2011	10:29:25 PM	68	12	After Hours	< 30 minutes
10/13/2011	7:52:51 PM	539 WINNACUNNET RD Apt. A	HAMPTON	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04783 98N	4	11	19:56	19:57	19:57	20:08	10/13/2011	8:24:24 PM	16	16	After Hours	< 30 minutes
10/17/2011	4:10:11 PM	65 S MAIN ST	ROCHESTER	NH	Laurie Roussea u	David Martinage	9100	LEAK OUTSIDE	WF04787 50N	1	23	16:11	16:11	16:12	16:34	10/17/2011	4:53:57 PM	19	24	After Hours	< 30 minutes
10/18/2011	7:51:39 PM	4 CHARRON CIR Apt. 1	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04789 24N	2	13	19:53	19:53	19:54	20:06	10/18/2011	8:30:13 PM	24	15	After Hours	< 30 minutes
10/21/2011	4:31:47 PM	32 WEDGEWOOD RD	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04793 14N	2	25	16:33	16:33	16:33	16:58	10/21/2011	5:10:44 PM	12	27	After Hours	< 30 minutes
10/24/2011	4:19:48 PM	2 CLIFFORD ST	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04795 77N	2	12	16:21	16:21	16:22	16:33	10/24/2011	4:54:53 PM	21	14	After Hours	< 30 minutes
10/24/2011	6:03:44 PM	0 TROUBLE CALL	HAMPTON	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04795 98N	2	13	18:05	18:06	18:07	18:19	10/24/2011	6:59:42 PM	40	16	After Hours	< 30 minutes
10/24/2011	8:31:07 PM	53 DRAKES LNDG	HAMPTON	NH	Kurt House	David Martinage	9000	LEAK INSIDE	WF04796 03N	2	19	20:33	20:34	20:34	20:53	10/24/2011	9:54:36 PM	61	22	After Hours	< 30 minutes
10/24/2011	9:41:41 PM	417 WOODBURY AVE	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04796 06N	1	11	21:42	21:43	21:43	21:54	10/24/2011	10:49:44 PM	55	13	After Hours	< 30 minutes
10/24/2011	10:52:00 PM	126 WIBIRD ST Apt. A	PORTSMOUTH	NH	Kurt House	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF04796 07N	0	1	22:52	22:52	22:53	22:53	10/24/2011	10:54:02 PM	1	1	After Hours	< 30 minutes
10/25/2011	5:26:47 PM	13 HIGH ST Pst. FL 1	EXETER	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04797 75N	1	22	17:27	17:33	17:34	17:55	10/25/2011	6:09:42 PM	14	29	After Hours	< 30 minutes
10/25/2011	5:28:55 PM	267 BROAD ST	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04797 76N	2	8	17:30	17:31	17:34	17:39	10/25/2011	5:50:34 PM	11	11	After Hours	< 30 minutes
10/26/2011	5:18:12 PM	345 HERITAGE AVE	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04799 68N	0	12	17:18	17:21	17:22	17:33	10/26/2011	6:18:03 PM	45	15	After Hours	< 30 minutes
10/27/2011	9:18:08 PM	161 WIBIRD ST	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04801 44N	0	11	21:18	21:18	21:19	21:29	10/27/2011	10:01:43 PM	32	11	After Hours	< 30 minutes
10/28/2011	7:14:06 PM	23 FIELDSTONE CIR Apt. LT46	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04803 30N	2	18	19:16	19:19	19:19	19:37	10/28/2011	7:55:06 PM	18	23	After Hours	< 30 minutes
10/28/2011	8:06:09 PM	74 LILLIAN AVE	SEABROOK	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF04803 36N	1	27	20:07	20:08	20:09	20:35	10/28/2011	9:01:45 PM	26	29	After Hours	< 30 minutes
10/31/2011	6:52:40 PM	13 CAPTAIN COOK WAY Pst. 4	PLAISTOW	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04805 77N	1	9	18:53	18:53	18:54	19:02	10/31/2011	7:19:14 PM	17	10	After Hours	< 30 minutes
11/2/2011	6:11:00 PM	225 HERITAGE DR Apt. LFT Pst. 21	PORTSMOUTH	NH	Laurie Roussea u	Michael Talis	9100	LEAK OUTSIDE	WF04808 91N	0	22	18:11	18:12	18:12	18:34	11/2/2011	7:03:59 PM	29	23	After Hours	< 30 minutes
11/3/2011	5:10:39 PM	0 CHIEF FORTIER WAY Apt. 152 Pst. BLDG	NEWINGTON	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04810 18N	0	25	17:10	17:11	17:12	17:36	11/3/2011	6:57:32 PM	81	26	After Hours	< 30 minutes
11/4/2011	6:33:50 PM	27 WALTON RD	SEABROOK	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04811 55N	1	9	18:34	18:41	18:41	18:50	11/4/2011	7:06:48 PM	16	17	After Hours	< 30 minutes

11/7/2011	4:06:26 PM	13 FRANCIS DR	DOVER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0481335N	1	3	16:07	16:10	16:10	16:13	11/7/2011	4:37:59 PM	24	7	After Hours	< 30 minutes
11/7/2011	5:11:32 PM	73 STARK AVE	DOVER	NH	Laurie Rousseau	Michael Talis	9100	LEAK OUTSIDE	WF0481348N	2	9	17:13	17:16	17:16	17:25	11/7/2011	6:51:31 PM	86	14	After Hours	< 30 minutes
11/7/2011	6:19:24 PM	66 MADISON ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0481349N	0	7	18:19	18:20	18:20	18:27	11/7/2011	6:41:45 PM	14	8	After Hours	< 30 minutes
11/7/2011	7:18:07 PM	75 KENT ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0481354N	0	12	19:18	19:18	19:18	19:30	11/7/2011	7:57:26 PM	27	12	After Hours	< 30 minutes
11/10/2011	4:30:40 PM	188 SUMMER ST Apt. FRT Pst. LEFT	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0481674N	2	11	16:32	16:32	16:32	16:43	11/10/2011	5:10:51 PM	27	13	After Hours	< 30 minutes
11/14/2011	4:08:27 PM	383 MILLER AVE	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0481916N	1	6	16:09	16:09	16:11	16:15	11/14/2011	4:29:17 PM	14	7	After Hours	< 30 minutes
11/14/2011	5:29:01 PM	579 SAGAMORE AVE Apt. 2	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0481928N	0	7	17:29	17:30	17:30	17:37	11/14/2011	5:52:05 PM	15	8	After Hours	< 30 minutes
11/14/2011	5:30:25 PM	169 ASHWORTH AVE	HAMPTON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0481929N	2	24	17:32	17:34	17:34	17:58	11/14/2011	6:17:01 PM	19	28	After Hours	< 30 minutes
11/14/2011	5:49:01 PM	513 LILAC LN	DOVER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0481930N	0	6	17:49	17:50	17:50	17:56	11/14/2011	6:25:12 PM	29	7	After Hours	< 30 minutes
11/14/2011	7:49:09 PM	10 HIGH ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0481935N	3	13	19:52	19:52	19:53	20:05	11/14/2011	8:26:27 PM	21	16	After Hours	< 30 minutes
11/14/2011	10:08:26 PM	129 SPINNAKER WAY	PORTSMOUTH	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0481937N	1	26	22:09	22:09	22:09	22:35	11/14/2011	11:07:05 PM	32	27	After Hours	< 30 minutes
11/15/2011	4:09:54 PM	72 WOODBURY AVE Apt. B	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0482005N	3	20	16:12	16:12	16:12	16:32	11/15/2011	4:50:31 PM	18	23	After Hours	< 30 minutes
11/16/2011	7:39:11 PM	10 STONEBRIDGE DR	PLAISTOW	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0482120N	0	17	19:39	19:40	19:40	19:57	11/16/2011	8:20:39 PM	23	18	After Hours	< 30 minutes
11/18/2011	4:05:56 PM	862 LAFAYETTE RD	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0482315N	3	14	16:08	16:08	16:09	16:22	11/18/2011	4:31:36 PM	9	17	After Hours	< 30 minutes
11/18/2011	4:17:20 PM	11 LONGLEAF LN	SOMERSWORTH	NH	Laurie Rousseau	David Martinage	9100	LEAK OUTSIDE	WF0482317N	1	16	16:18	16:19	16:19	16:35	11/18/2011	4:45:52 PM	10	18	After Hours	< 30 minutes
11/18/2011	5:09:45 PM	31 GARDEN RD Apt. 1 Pst. UNIT	PLAISTOW	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0482322N	2	18	17:11	17:11	17:11	17:29	11/18/2011	5:52:55 PM	23	20	After Hours	< 30 minutes
11/21/2011	6:39:15 PM	52 MAST RD	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF0482528N	0	13	18:39	18:40	18:40	18:53	11/21/2011	7:20:09 PM	27	14	After Hours	< 30 minutes
11/23/2011	6:59:58 AM	69 MIDDLE RD	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0482654N	1	20	7:00	7:00	7:01	7:20	11/23/2011	8:02:29 AM	42	21	After Hours	< 30 minutes
11/28/2011	5:27:20 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0482995N	3	13	17:30	17:30	17:31	17:43	11/28/2011	7:08:22 PM	85	16	After Hours	< 30 minutes
11/29/2011	4:40:46 PM	43 WHIDDEN ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9100	LEAK OUTSIDE	WF0483129N	1	5	16:41	16:41	16:42	16:46	11/29/2011	5:06:31 PM	20	6	After Hours	< 30 minutes
11/29/2011	5:09:55 PM	129 SILVER ST	DOVER	NH	Daniel Lafortune	Mark Severens	9100	LEAK OUTSIDE	WF0483131N	2	10	17:11	17:12	17:13	17:22	11/29/2011	5:49:59 PM	27	13	After Hours	< 30 minutes
11/30/2011	7:00:10 PM	39 S MAIN ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0483280N	0	24	19:00	19:01	19:01	19:25	11/30/2011	7:54:16 PM	29	25	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 14 (10% of total) for Weekend/Holiday Hours:

1/1/2011	1:55:12 PM	0 TROUBLE CALL	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0449001N	9	9	14:04	14:04	14:05	14:13	1/1/2011	2:16:55 PM	3	18	Weekend /Holiday	< 30 minutes
1/2/2011	10:38:07 AM	13 OLD PARRISH WAY	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9100	LEAK OUTSIDE	WF0449023N	4	25	10:42	10:43	10:44	11:08	1/2/2011	11:22:01 AM	14	30	Weekend /Holiday	< 30 minutes
1/8/2011	3:32:33 AM	144 MAIN ST	SALEM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0449562N	4	10	3:36	3:38	3:38	3:48	1/8/2011	4:16:52 AM	28	16	Weekend /Holiday	< 30 minutes
1/8/2011	1:33:54 PM	6 RIVERWALK	HAMPTON	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0449565N	2	0	13:35	13:36	13:36	13:36	1/8/2011	1:38:33 PM	2	3	Weekend /Holiday	< 30 minutes
1/8/2011	2:27:28 PM	224 BROAD ST	PORTSMOUTH	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF0449567N	2	7	14:29	14:36	14:36	14:43	1/8/2011	3:43:40 PM	60	16	Weekend /Holiday	< 30 minutes

1/8/2011	3:13:40 PM	300 N BROADWAY	SALEM	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF04495 70N	4	20	15:17	15:17	15:18	15:37	1/8/2011	4:14:22 PM	37	24	Weekend /Holiday	< 30 minutes
1/9/2011	12:27:46 PM	42 EXETER RD	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04495 79N	2	17	12:29	12:32	12:32	12:49	1/9/2011	1:49:56 PM	60	22	Weekend /Holiday	< 30 minutes
1/9/2011	6:17:07 PM	135 MARKET ST	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF04495 85N	1	4	18:18	18:19	18:19	18:23	1/9/2011	6:45:52 PM	22	6	Weekend /Holiday	< 30 minutes
1/15/2011	11:56:00 AM	21 GLEN RD	HAMPTON	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF04500 69N	2	19	11:58	11:59	12:00	12:18	1/15/2011	12:41:48 PM	23	22	Weekend /Holiday	< 30 minutes
1/15/2011	2:42:53 PM	66 ALDRICH RD	PORTSMOUTH	NH	Mark Goldstein	William Jones	9100	LEAK OUTSIDE	WF04500 74N	2	23	14:44	14:47	14:47	15:10	1/15/2011	3:45:59 PM	35	28	Weekend /Holiday	< 30 minutes
1/22/2011	9:34:00 AM	3 WALNUT ST Apt. FL 1	ROCHESTER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF04505 64N	4	12	9:38	9:43	9:44	9:55	1/22/2011	10:44:22 AM	49	21	Weekend /Holiday	< 30 minutes
1/22/2011	5:22:31 PM	100 KINGS HWY	HAMPTON	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF04505 79N	2	10	17:24	17:28	17:29	17:38	1/22/2011	8:18:01 PM	160	16	Weekend /Holiday	< 30 minutes
1/23/2011	6:42:41 PM	21 CIFRE LN	PLAISTOW	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04506 00N	2	22	18:44	18:48	18:49	19:10	1/23/2011	7:29:44 PM	19	28	Weekend /Holiday	< 30 minutes
1/23/2011	8:16:56 PM	68 MAIN ST Pst. APT A	GONIC	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF04506 01N	2	0	20:18	20:22	20:22	20:22	1/23/2011	9:46:53 PM	84	6	Weekend /Holiday	< 30 minutes
1/29/2011	11:27:04 AM	46 BROWN AVE	HAMPTON	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF04512 95N	2	21	11:29	11:29	11:29	11:50	1/29/2011	12:03:56 PM	13	23	Weekend /Holiday	< 30 minutes
1/29/2011	11:45:01 AM	18 DOVER ST Apt. 1ST	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF04512 96N	3	24	11:48	11:49	11:50	12:13	1/29/2011	1:21:22 PM	68	28	Weekend /Holiday	< 30 minutes
1/29/2011	12:03:43 PM	415 HIGH ST Apt. 1	HAMPTON	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF04512 97N	2	8	12:05	12:05	12:05	12:13	1/29/2011	12:42:46 PM	29	10	Weekend /Holiday	< 30 minutes
1/29/2011	5:05:29 PM	3 BROOKSIDE DR Pst. 3	EXETER	NH	Troy Kimball	Scott Lacouture	9100	LEAK OUTSIDE	WF04513 22N	2	6	17:07	17:09	17:12	17:15	1/29/2011	5:24:06 PM	9	10	Weekend /Holiday	< 30 minutes
1/29/2011	10:24:37 PM	38 BRIDLE PATH	DOVER	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF04513 28N	2	9	22:26	22:27	22:28	22:36	1/29/2011	10:56:16 PM	20	12	Weekend /Holiday	< 30 minutes
1/30/2011	11:15:11 PM	20 DUNLIN WAY	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF04513 43N	1	10	23:16	23:17	23:19	23:27	1/31/2011	1:00:45 AM	93	12	Weekend /Holiday	< 30 minutes
2/5/2011	12:34:22 PM	0 TROUBLE CALL	HAMPTON	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF04518 09N	4	0	12:38	12:39	12:39	12:39	2/5/2011	1:09:21 PM	30	5	Weekend /Holiday	< 30 minutes
2/5/2011	1:13:29 PM	1 MERRILL IND DR Apt. 204 Pst. 11	HAMPTON	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF04518 13N	1	1	13:14	13:14	13:14	13:15	2/5/2011	1:20:41 PM	5	2	Weekend /Holiday	< 30 minutes
2/5/2011	1:14:40 PM	1 MERRILL IND DR Apt. 104 Pst. 7	HAMPTON	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF04518 14N	1	6	13:15	13:15	13:21	13:21	2/5/2011	1:34:40 PM	13	7	Weekend /Holiday	< 30 minutes
2/5/2011	2:23:03 PM	8 NATHANIEL WAY	EXETER	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF04518 17N	1	6	14:24	14:24	14:24	14:30	2/5/2011	2:49:48 PM	19	7	Weekend /Holiday	< 30 minutes
2/6/2011	8:42:19 AM	0 OLD PISCATAQUA RD	DURHAM	NH	Kevin Ruel	Jason Brooks	9100	LEAK OUTSIDE	WF04518 30N	1	4	8:43	8:44	8:44	8:48	2/6/2011	10:26:17 AM	98	6	Weekend /Holiday	< 30 minutes
2/6/2011	1:40:36 PM	4 SEAVER BROOK LN	PLAISTOW	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF04518 39N	2	1	13:42	13:42	13:43	13:43	2/6/2011	1:59:27 PM	16	3	Weekend /Holiday	< 30 minutes
2/6/2011	4:32:52 PM	43 MAPLE RIDGE RD	SEABROOK	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF04518 49N	2	21	16:34	16:34	16:35	16:55	2/6/2011	6:07:07 PM	72	23	Weekend /Holiday	< 30 minutes
2/12/2011	1:21:57 PM	103 LEDGE RD Pst. 3	SEABROOK	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04523 60N	2	13	13:23	13:27	13:28	13:40	2/12/2011	2:10:39 PM	30	19	Weekend /Holiday	< 30 minutes
2/13/2011	10:04:06 AM	86 CAROLAN AVE	HAMPTON	NH	Kurt House	William Jones	9000	LEAK INSIDE	WF04523 74N	1	19	10:05	10:06	10:06	10:25	2/13/2011	10:57:07 AM	32	21	Weekend /Holiday	< 30 minutes
2/13/2011	10:50:26 AM	30 PAGE ST	SOMERSWORTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF04523 75N	3	11	10:53	11:01	11:01	11:12	2/13/2011	11:24:15 AM	12	22	Weekend /Holiday	< 30 minutes
2/19/2011	3:22:05 PM	52 HAMPTON RD	EXETER	NH	John Wiley	Mark Severens	5000	GAS LEAKS - SERVICE	WF04528 84N	5	14	15:27	15:32	15:32	15:46	2/19/2011	4:10:57 PM	24	24	Weekend /Holiday	< 30 minutes
2/19/2011	9:58:59 PM	15 CULVER ST Apt. 8	PLAISTOW	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF04528 92N	2	4	22:00	22:02	22:03	22:06	2/19/2011	10:30:43 PM	24	8	Weekend /Holiday	< 30 minutes

2/20/2011	1:54:09 PM	436 CENTRAL AVE	DOVER	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF0452901N	2	9	13:56	13:56	13:57	14:05	2/20/2011	2:27:58 PM	22	11	Weekend /Holiday	< 30 minutes
2/20/2011	8:36:19 PM	8 WARD LN	HAMPTON	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0452905N	1	13	20:37	20:45	20:45	20:58	2/20/2011	9:18:40 PM	20	22	Weekend /Holiday	< 30 minutes
3/6/2011	9:34:43 AM	0 TROUBLE CALL	HAMPTON	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF0454128N	4	5	9:38	9:44	9:45	9:49	3/6/2011	10:17:55 AM	28	15	Weekend /Holiday	< 30 minutes
3/6/2011	2:01:18 PM	300 COURT ST Apt. 1	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0454137N	9	15	14:10	14:11	14:11	14:26	3/6/2011	2:42:49 PM	16	25	Weekend /Holiday	< 30 minutes
3/20/2011	1:52:12 PM	28 S PINE ST	DOVER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF0455166N	5	12	13:57	13:59	14:02	14:11	3/20/2011	3:19:17 PM	68	19	Weekend /Holiday	< 30 minutes
3/20/2011	9:14:04 PM	15 CULVER ST Apt. 19	PLAISTOW	NH	Kurt House	Scott Lacouture	9000	LEAK INSIDE	WF0455170N	1	10	21:15	21:16	21:16	21:26	3/20/2011	10:14:56 PM	48	12	Weekend /Holiday	< 30 minutes
3/26/2011	2:32:03 PM	38 PINE ST	EXETER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0455721N	1	19	14:33	14:33	14:34	14:52	3/26/2011	3:03:58 PM	11	20	Weekend /Holiday	< 30 minutes
4/2/2011	12:38:30 PM	126 STATE ST Pst. 8	PORTSMOUTH	NH	Troy Kimball	Scott Lacouture	9000	LEAK INSIDE	WF0456536N	3	19	12:41	12:41	12:41	13:00	4/2/2011	1:27:41 PM	27	22	Weekend /Holiday	< 30 minutes
4/9/2011	2:00:46 PM	4 KENT AVE	DOVER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0457266N	4	14	14:04	14:08	14:08	14:22	4/9/2011	3:11:48 PM	49	22	Weekend /Holiday	< 30 minutes
4/16/2011	11:40:32 AM	69 MIDDLE RD	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0458029N	4	22	11:44	11:45	11:45	12:07	4/16/2011	12:42:04 PM	35	27	Weekend /Holiday	< 30 minutes
4/16/2011	1:48:13 PM	398 HIGH ST Pst. A	SOMERSWORTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0458037N	3	26	13:51	13:51	13:52	14:17	4/16/2011	2:30:18 PM	13	29	Weekend /Holiday	< 30 minutes
4/30/2011	8:21:25 AM	1 HAMPTON MDWS	HAMPTON	NH	Troy Kimball	prattm	9000	LEAK INSIDE	WF0459849N	5	7	8:26	8:27	8:27	8:34	4/30/2011	8:53:22 AM	19	13	Weekend /Holiday	< 30 minutes
4/30/2011	10:35:28 AM	36 NUDD AVE	HAMPTON	NH	Troy Kimball	prattm	9100	LEAK OUTSIDE	WF0459859N	2	15	10:37	10:42	10:45	10:57	4/30/2011	11:07:30 AM	10	22	Weekend /Holiday	< 30 minutes
4/30/2011	12:07:49 PM	1 FELLOWS LN	DURHAM	NH	Mark Goldstein	prattm	9100	LEAK OUTSIDE	WF0459864N	2	16	12:09	12:14	12:14	12:30	4/30/2011	1:59:05 PM	89	23	Weekend /Holiday	< 30 minutes
5/8/2011	10:47:09 AM	111 PLAISTOW RD Apt. U-3	PLAISTOW	NH	Kurt House	Scott Lacouture	9100	LEAK OUTSIDE	WF0460810N	2	13	10:49	10:59	10:59	11:12	5/8/2011	11:49:28 AM	37	25	Weekend /Holiday	< 30 minutes
5/8/2011	6:38:25 PM	5 HEATON ST Apt. FL 2	ROCHESTER	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF0460813N	1	2	18:39	18:50	18:50	18:52	5/8/2011	7:01:17 PM	9	14	Weekend /Holiday	< 30 minutes
5/14/2011	1:21:17 PM	70 LAFAYETTE RD Apt. #4	NORTH HAMPTON	NH	Troy Kimball	Jason Brooks	9000	LEAK INSIDE	WF0461733N	2	24	13:23	13:25	13:26	13:49	5/14/2011	2:13:55 PM	24	28	Weekend /Holiday	< 30 minutes
5/21/2011	8:54:44 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0462626N	3	15	20:57	21:05	21:05	21:20	5/21/2011	10:08:03 PM	48	26	Weekend /Holiday	< 30 minutes
5/22/2011	2:24:31 PM	2 TWELFTH ST	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0462629N	2	8	14:26	14:33	14:34	14:41	5/22/2011	3:35:44 PM	54	17	Weekend /Holiday	< 30 minutes
5/22/2011	3:43:53 PM	285 WINNACUNNET RD Apt. #1	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0462630N	4	6	15:47	15:58	15:58	16:04	5/22/2011	4:20:08 PM	16	21	Weekend /Holiday	< 30 minutes
5/22/2011	7:06:31 PM	47 CHERRYWOOD DR	DOVER	NH	Jeffrey Croteau	Mark Severens	9000	LEAK INSIDE	WF0462633N	2	7	19:08	19:14	19:14	19:21	5/22/2011	7:59:01 PM	38	15	Weekend /Holiday	< 30 minutes
6/11/2011	7:48:36 AM	129 HIGH ST	EXETER	NH	John Wiley	Scott Lacouture	9000	LEAK INSIDE	WF0465360N	2	11	7:50	7:50	7:51	8:01	6/11/2011	8:35:25 AM	34	13	Weekend /Holiday	< 30 minutes
6/11/2011	8:30:48 AM	109 UNION ST	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0465361N	1	0	8:31	8:32	8:32	8:32	6/11/2011	9:44:50 AM	72	2	Weekend /Holiday	< 30 minutes
6/11/2011	7:39:59 PM	570 UNION ST	PORTSMOUTH	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF0465390N	2	23	19:41	19:42	19:43	20:05	6/11/2011	9:00:05 PM	55	26	Weekend /Holiday	< 30 minutes
6/18/2011	12:18:26 PM	20 PARTRIDGE GRN	ROCHESTER	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF0466112N	2	23	12:20	12:21	12:21	12:44	6/18/2011	1:14:24 PM	30	26	Weekend /Holiday	< 30 minutes
6/18/2011	9:44:33 PM	26 FRANKLIN HTS	ROCHESTER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0466119N	2	14	21:46	21:52	21:52	22:06	6/18/2011	10:32:31 PM	26	22	Weekend /Holiday	< 30 minutes
6/25/2011	6:44:52 AM	258 WINNACUNNET RD	HAMPTON	NH	John Wiley	William Jones	5000	GAS LEAKS - SERVICE	WF0467032N	5	21	6:49	6:50	6:51	7:11	6/25/2011	8:20:05 AM	69	27	Weekend /Holiday	< 30 minutes
6/25/2011	10:49:27 AM	22 NUDD AVE Apt. FRONT	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0467038N	4	12	10:53	10:54	10:55	11:06	6/25/2011	11:33:32 AM	27	17	Weekend /Holiday	< 30 minutes

6/25/2011	2:50:08 PM	18 COCHECO AVE	EAST ROCHESTER	NH	Kevin Ruel	William Jones	5000	GAS LEAKS - SERVICE	WF04670 48N	1	19	14:51	14:52	14:52	15:11	6/25/2011	3:37:30 PM	26	21	Weekend /Holiday	< 30 minutes
7/3/2011	6:15:16 PM	11 PARKER ST Apt. 2	EXETER	NH	Kurt House	prattm	5000	GAS LEAKS - SERVICE	WF04679 51N	1	18	18:16	18:23	18:23	18:41	7/3/2011	7:15:01 PM	34	26	Weekend /Holiday	< 30 minutes
7/9/2011	11:23:56 AM	96 COAKLEY RD	PORTSMOUTH	NH	Mark Goldstein	prattm	9000	LEAK INSIDE	WF04685 50N	1	25	11:24	11:25	11:26	11:50	7/9/2011	1:03:41 PM	73	27	Weekend /Holiday	< 30 minutes
7/24/2011	6:52:52 PM	82 CROSS ST	SALEM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF04699 84N	4	21	18:56	18:57	18:57	19:18	7/24/2011	7:46:38 PM	28	26	Weekend /Holiday	< 30 minutes
8/6/2011	10:13:36 AM	16 J ST Apt. 4	HAMPTON	NH	Troy Kimball	Mark Severens	9100	LEAK OUTSIDE	WF04714 47N	2	18	10:15	10:15	10:16	10:33	8/6/2011	11:51:51 AM	78	20	Weekend /Holiday	< 30 minutes
8/6/2011	11:52:16 AM	15 ARBOR ST Pst. 2	EXETER	NH	Troy Kimball	Mark Severens	9000	LEAK INSIDE	WF04714 53N	1	21	11:53	11:54	11:54	12:15	8/6/2011	12:30:52 PM	15	23	Weekend /Holiday	< 30 minutes
8/6/2011	2:47:50 PM	25 APPEVALE DR	DOVER	NH	Mark Goldstein	Mark Severens	9100	LEAK OUTSIDE	WF04714 58N	2	21	14:49	14:50	14:50	15:11	8/6/2011	3:52:18 PM	41	24	Weekend /Holiday	< 30 minutes
8/7/2011	8:46:25 PM	6 SILVER ST Pst. APT A	ROCHESTER	NH	Mark Goldstein	Michelle Pratte	9100	LEAK OUTSIDE	WF04714 65N	1	0	20:47	21:02	21:02	21:02	8/7/2011	9:31:04 PM	29	16	Weekend /Holiday	< 30 minutes
8/14/2011	8:50:39 AM	70 SILVER ST Apt. #1	DOVER	NH	Jeffrey Croteau	Michelle Pratte	9000	LEAK INSIDE	WF04722 12N	3	15	8:53	8:58	8:59	9:13	8/14/2011	9:51:32 AM	38	23	Weekend /Holiday	< 30 minutes
8/14/2011	9:40:25 AM	309 WATER ST	EXETER	NH	John Wiley	Michelle Pratte	9100	LEAK OUTSIDE	WF04722 13N	2	23	9:42	9:43	9:45	10:06	8/14/2011	10:29:52 AM	23	26	Weekend /Holiday	< 30 minutes
8/14/2011	5:48:05 PM	30 NEW YORK ST Apt. 1	DOVER	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF04722 14N	2	1	17:50	17:56	17:56	17:57	8/14/2011	6:26:37 PM	29	9	Weekend /Holiday	< 30 minutes
8/27/2011	6:34:08 PM	17 HARRIS AVE	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF04735 06N	4	4	18:38	18:41	18:42	18:45	8/27/2011	7:02:50 PM	17	11	Weekend /Holiday	< 30 minutes
8/28/2011	5:14:00 PM	43 RAILROAD AVE	SEABROOK	NH	Kurt House	Jason Brooks	9000	LEAK INSIDE	WF04735 20N	0	2	17:14	17:15	17:17	17:17	8/28/2011	5:24:06 PM	7	3	Weekend /Holiday	< 30 minutes
9/3/2011	9:02:58 AM	4 FOLSOM ST	EXETER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF04741 55N	3	13	9:05	9:05	9:06	9:18	9/3/2011	9:42:55 AM	24	16	Weekend /Holiday	< 30 minutes
9/3/2011	1:59:27 PM	5 PARTRIDGE LN	PLAISTOW	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF04741 65N	1	22	14:00	14:05	14:06	14:27	9/3/2011	2:50:22 PM	23	28	Weekend /Holiday	< 30 minutes
9/4/2011	12:15:49 PM	2 PHINNEY LN	EXETER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF04741 77N	2	18	12:17	12:27	12:27	12:45	9/4/2011	1:16:34 PM	31	30	Weekend /Holiday	< 30 minutes
9/5/2011	8:19:27 AM	10 THIRD ST	DOVER	NH	Mark Goldstein	Jason Brooks	9000	LEAK INSIDE	WF04741 79N	1	22	8:20	8:20	8:23	8:42	9/5/2011	9:55:38 AM	73	23	Weekend /Holiday	< 30 minutes
9/5/2011	9:10:39 AM	133 SOUTH RD	KENSINGTON	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF04741 81N	2	16	9:12	9:13	9:13	9:29	9/5/2011	9:58:35 AM	29	19	Weekend /Holiday	< 30 minutes
9/5/2011	4:23:12 PM	176 DURHAM RD	DOVER	NH	Mark Goldstein	Jason Brooks	9100	LEAK OUTSIDE	WF04741 83N	1	21	16:24	16:26	16:30	16:47	9/5/2011	5:55:36 PM	68	24	Weekend /Holiday	< 30 minutes
9/17/2011	10:14:28 AM	3548 LAFAYETTE RD	PORTSMOUTH	NH	David Emerton	Michelle Pratte	9100	LEAK OUTSIDE	WF04753 59N	0	28	10:14	10:14	10:23	10:42	9/17/2011	10:59:43 AM	17	28	Weekend /Holiday	< 30 minutes
9/17/2011	6:21:41 PM	47 MT VERNON ST	SOMERSWORTH	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF04753 83N	2	23	18:23	18:27	18:28	18:50	9/17/2011	7:29:01 PM	39	29	Weekend /Holiday	< 30 minutes
9/18/2011	1:08:49 PM	9 MADISON AVE Apt. A	ROCHESTER	NH	David Emerton	Michelle Pratte	9100	LEAK OUTSIDE	WF04753 86N	3	5	13:11	13:15	13:16	13:20	9/18/2011	1:38:13 PM	18	12	Weekend /Holiday	< 30 minutes
9/25/2011	10:29:20 AM	175 MT VERNON ST	DOVER	NH	Kevin Ruel	Scott Lacouture	9000	LEAK INSIDE	WF04761 77N	1	20	10:30	10:31	10:31	10:51	9/25/2011	11:09:38 AM	18	22	Weekend /Holiday	< 30 minutes
10/16/2011	2:44:35 PM	5 CEDARBROOK VLG Apt. C	ROCHESTER	NH	Laurie Rousseau	Mark Severens	9000	LEAK INSIDE	WF04785 61N	4	25	14:48	14:48	14:49	15:13	10/16/2011	4:45:59 PM	92	29	Weekend /Holiday	< 30 minutes
10/22/2011	9:27:13 AM	434 HIGH ST Pst. APT 1	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04793 42N	2	17	9:29	9:32	9:33	9:49	10/22/2011	10:39:07 AM	50	22	Weekend /Holiday	< 30 minutes

10/22/2011	12:35:18 PM	17 KINGS HWY	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04793 55N	1	24	12:36	12:36	12:38	13:00	10/22/2011	1:42:28 PM	42	25	Weekend /Holiday	< 30 minutes
10/23/2011	5:45:00 PM	7 MAPLE RIDGE RD Apt. 2 Pst. LFT	SEABROOK	NH	Kurt House	Scott Lacouture	5000	GAS LEAKS - SERVICE	WF04793 79N	0	15	17:45	17:45	17:49	18:00	10/23/2011	6:16:42 PM	16	15	Weekend /Holiday	< 30 minutes
10/29/2011	11:41:57 AM	90 CENTRAL AVE	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF04803 63N	1	20	11:42	11:50	11:50	12:10	10/29/2011	12:51:35 PM	41	29	Weekend /Holiday	< 30 minutes
10/29/2011	5:45:13 PM	77 HANOVER ST Apt. 7	PORTSMOUTH	NH	Jeffrey Croteau	Jason Brooks	9000	LEAK INSIDE	WF04803 89N	3	24	17:48	17:49	17:51	18:13	10/29/2011	7:30:16 PM	77	28	Weekend /Holiday	< 30 minutes
10/30/2011	1:04:38 PM	420 PLEASANT ST Apt. 5	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04804 00N	1	8	13:05	13:12	13:12	13:20	10/30/2011	1:41:03 PM	21	16	Weekend /Holiday	< 30 minutes
10/30/2011	2:21:29 PM	3 SANDERLING WAY	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04804 01N	1	13	14:22	14:24	14:25	14:37	10/30/2011	3:07:00 PM	30	16	Weekend /Holiday	< 30 minutes
10/30/2011	4:16:38 PM	100 ALBANY ST	PORTSMOUTH	NH	Laurie Rousseau	David Martinage	5000	GAS LEAKS - SERVICE	WF04804 06N	4	7	16:20	16:26	16:26	16:33	10/30/2011	4:46:12 PM	13	17	Weekend /Holiday	< 30 minutes
11/6/2011	11:40:14 AM	300 ROCKLAND ST	PORTSMOUTH	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF04812 08N	2	28	11:42	11:42	11:43	12:10	11/6/2011	12:36:26 PM	26	30	Weekend /Holiday	< 30 minutes
11/6/2011	4:19:06 PM	44 CONIFER CMN	DOVER	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF04812 11N	1	8	16:20	16:23	16:26	16:31	11/6/2011	5:11:22 PM	40	12	Weekend /Holiday	< 30 minutes
11/11/2011	2:36:27 PM	30 CROSS ST	SALEM	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF04816 92N	4	18	14:40	14:43	14:44	15:01	11/11/2011	3:34:58 PM	33	25	Weekend /Holiday	< 30 minutes
11/12/2011	10:03:33 AM	2 HIGH ST	ROCHESTER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF04817 15N	4	21	10:07	10:08	10:08	10:29	11/12/2011	10:52:12 AM	23	26	Weekend /Holiday	< 30 minutes
11/12/2011	11:52:25 AM	20 TENNYSON AVE	DOVER	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF04817 20N	2	8	11:54	11:55	11:56	12:03	11/12/2011	12:19:26 PM	16	11	Weekend /Holiday	< 30 minutes
11/13/2011	10:30:57 AM	45 LINCOLN AVE	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF04817 51N	3	5	10:33	10:33	10:34	10:38	11/13/2011	11:25:48 AM	47	8	Weekend /Holiday	< 30 minutes
11/13/2011	11:56:50 AM	0 TROUBLE CALL	DOVER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF04817 57N	2	15	11:58	11:59	11:59	12:14	11/13/2011	8:33:11 PM	499	18	Weekend /Holiday	< 30 minutes
11/13/2011	12:54:47 PM	0 TROUBLE CALL	GONIC	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF04817 59N	2	17	12:56	12:56	12:57	13:13	11/13/2011	3:59:32 PM	166	19	Weekend /Holiday	< 30 minutes
11/13/2011	1:20:11 PM	253 MAIN ST Apt. B	SOMERSWORTH	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF04817 61N	9	12	13:29	13:35	13:35	13:47	11/13/2011	2:27:11 PM	40	27	Weekend /Holiday	< 30 minutes
11/13/2011	3:52:31 PM	338 WASHINGTON ST	DOVER	NH	Jeffrey Bolstridge	William Jones	9100	LEAK OUTSIDE	WF04817 65N	5	12	15:57	16:02	16:03	16:14	11/13/2011	5:34:13 PM	80	22	Weekend /Holiday	< 30 minutes
11/13/2011	8:35:25 PM	145 LINCOLN AVE Pst. FL 1	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF04817 66N	0	20	20:35	20:36	20:36	20:56	11/13/2011	9:22:49 PM	26	21	Weekend /Holiday	< 30 minutes
11/19/2011	7:18:37 AM	298 MYRTLE AVE	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9100	LEAK OUTSIDE	WF04823 37N	1	10	7:20	7:20	7:21	7:30	11/19/2011	7:57:42 AM	27	12	Weekend /Holiday	< 30 minutes
11/20/2011	11:49:53 AM	4 APPLEVALE DR	DOVER	NH	Kevin Ruel	Mark Severens	5000	GAS LEAKS - SERVICE	WF04823 70N	3	10	11:52	11:52	11:53	12:02	11/20/2011	12:11:18 PM	9	13	Weekend /Holiday	< 30 minutes
11/24/2011	10:24:25 AM	507 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF04827 41N	1	15	10:25	10:26	10:26	10:41	11/24/2011	10:57:28 AM	16	17	Weekend /Holiday	< 30 minutes
11/25/2011	9:37:39 AM	402 THE HILL Apt. OFFIC	PORTSMOUTH	NH	Kevin Clifford	Michelle Pratte	9000	LEAK INSIDE	WF04827 52N	1	19	9:38	9:46	9:46	10:05	11/25/2011	10:45:29 AM	40	28	Weekend /Holiday	< 30 minutes
11/25/2011	10:12:33 AM	152 DENNETT ST Apt. A	PORTSMOUTH	NH	Daniel Lafortune	Michelle Pratte	9000	LEAK INSIDE	WF04827 54N	2	19	10:14	10:15	10:15	10:34	11/25/2011	11:22:39 AM	48	22	Weekend /Holiday	< 30 minutes
11/25/2011	11:39:23 AM	207 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	Michelle Pratte	9000	LEAK INSIDE	WF04827 58N	0	19	11:39	11:40	11:42	11:59	11/25/2011	12:14:15 PM	15	20	Weekend /Holiday	< 30 minutes
11/25/2011	12:55:08 PM	16 PHILIP ST	DOVER	NH	Daniel Lafortune	Michelle Pratte	9000	LEAK INSIDE	WF04827 59N	0	12	12:55	12:56	12:56	13:08	11/25/2011	1:38:34 PM	30	13	Weekend /Holiday	< 30 minutes
11/25/2011	1:43:19 PM	720 CENTRAL AVE Apt. DOWN	DOVER	NH	Daniel Lafortune	Michelle Pratte	9100	LEAK OUTSIDE	WF04827 60N	1	14	13:44	13:45	13:46	13:59	11/25/2011	2:21:32 PM	22	16	Weekend /Holiday	< 30 minutes

11/25/2011	3:22:55 PM	43 VERDUN AVE	PORTSMOUTH	NH	Kevin Clifford	Michelle Pratte	9100	LEAK OUTSIDE	WF04827 62N	2	14	15:24	15:31	15:32	15:45	11/25/2011	4:03:41 PM	18	23	Weekend /Holiday	< 30 minutes
11/26/2011	6:17:45 PM	52 MAST RD	DOVER	NH	Jeffrey Croteau	Scott Lacouture	9000	LEAK INSIDE	WF04827 93N	3	11	18:20	18:24	18:24	18:35	11/26/2011	7:24:14 PM	49	18	Weekend /Holiday	< 30 minutes
11/26/2011	9:15:15 PM	162 ROCKLAND ST Pst. APT1	PORTSMOUTH	NH	Jeffrey Croteau	Scott Lacouture	9000	LEAK INSIDE	WF04827 95N	0	20	21:15	21:18	21:18	21:38	11/26/2011	10:22:01 PM	44	23	Weekend /Holiday	< 30 minutes
11/27/2011	12:32:01 PM	60 HANSON ST	ROCHESTER	NH	Laurie Rousseau	Michelle Pratte	9100	LEAK OUTSIDE	WF04827 97N	0	28	12:32	12:33	12:34	13:01	11/27/2011	1:46:00 PM	45	29	Weekend /Holiday	< 30 minutes
11/27/2011	1:29:18 PM	25 PIERCE ST Apt. B	DOVER	NH	Laurie Rousseau	Michelle Pratte	9000	LEAK INSIDE	WF04827 98N	1	28	13:30	13:31	13:32	13:59	11/27/2011	2:45:00 PM	46	30	Weekend /Holiday	< 30 minutes
11/27/2011	1:51:49 PM	630 COLONIAL DR	PORTSMOUTH	NH	Laurie Rousseau	Michelle Pratte	9100	LEAK OUTSIDE	WF04827 99N	3	26	13:54	13:55	13:56	14:21	11/27/2011	3:00:00 PM	39	30	Weekend /Holiday	< 30 minutes
11/27/2011	3:25:36 PM	60 SILVER ST Apt. 2	DOVER	NH	Laurie Rousseau	Michelle Pratte	9000	LEAK INSIDE	WF04828 03N	2	27	15:27	15:27	15:28	15:54	11/27/2011	5:08:18 PM	74	29	Weekend /Holiday	< 30 minutes
11/27/2011	8:42:58 PM	1275 MAPLEWOOD AVE Apt. 42	PORTSMOUTH	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF04828 07N	2	8	20:44	20:45	20:46	20:53	11/27/2011	9:05:31 PM	12	11	Weekend /Holiday	< 30 minutes

Orders responded to in 31-45 minutes: 7 (5% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Reponse Category
1/7/2011	9:14:25 AM	151 SOUTH RD Apt. RT Pst. 107	KENSINGTON	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF04494 90N	5	29	9:19	9:26	9:28	9:55	1/7/2011	10:29:05 AM	34	41	Regular Hours	31-45 minutes
1/7/2011	9:31:52 AM	52 PARK ST Apt. 3	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF04494 96N	2	23	9:33	9:40	10:03	10:03	1/7/2011	10:28:10 AM	25	32	Regular Hours	31-45 minutes
1/12/2011	1:06:56 PM	32 CONIFER CMNS	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04498 65N	3	28	13:09	13:18	13:18	13:46	1/12/2011	2:31:01 PM	45	40	Regular Hours	31-45 minutes
1/13/2011	10:02:46 AM	27 SIXTH ST Pst. 1F	DOVER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04499 11N	3	28	10:05	10:09	10:13	10:37	1/13/2011	11:51:55 AM	74	35	Regular Hours	31-45 minutes
1/14/2011	3:51:08 PM	55 S BROADWAY Apt. 1 Pst. SUITE	SALEM	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04500 44N	1	37	15:52	15:56	15:56	16:33	1/14/2011	4:56:53 PM	23	42	Regular Hours	31-45 minutes
1/18/2011	8:09:41 AM	5 WALNUT ST Apt. A	ROCHESTER	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04501 73N	4	29	8:13	8:21	8:22	8:50	1/18/2011	10:20:07 AM	90	41	Regular Hours	31-45 minutes
1/18/2011	1:51:28 PM	0 TROUBLE CALL	SOMERSWORTH	NH	David Perreault	Michael Talis	9100	LEAK OUTSIDE	WF04502 48N	1	31	13:52	13:55	13:58	14:26	1/18/2011	3:21:10 PM	55	35	Regular Hours	31-45 minutes
2/1/2011	10:39:49 AM	0 TROUBLE CALL	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04514 84N	3	26	10:42	10:45	10:45	11:11	2/1/2011	11:24:50 AM	13	32	Regular Hours	31-45 minutes
2/8/2011	8:55:57 AM	11 INDUSTRIAL WAY	SALEM	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04519 91N	3	27	8:58	9:00	9:00	9:27	2/8/2011	9:48:52 AM	21	32	Regular Hours	31-45 minutes
2/8/2011	11:10:20 AM	449 COURT ST	PORTSMOUTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF04520 15N	11	15	11:21	11:26	11:27	11:41	2/8/2011	12:59:20 PM	78	31	Regular Hours	31-45 minutes
2/9/2011	12:10:31 PM	14 ARBOR ST	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04521 09N	2	25	12:12	12:16	12:17	12:41	2/9/2011	12:59:58 PM	18	31	Regular Hours	31-45 minutes
2/9/2011	1:07:36 PM	18 DOVER ST Apt. 1ST	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF04521 16N	1	28	13:08	13:10	13:12	13:38	2/9/2011	3:12:32 PM	94	31	Regular Hours	31-45 minutes
2/11/2011	2:19:22 PM	88 N BROADWAY	SALEM	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF04523 38N	2	34	14:21	14:21	14:25	14:55	2/11/2011	3:20:10 PM	25	36	Regular Hours	31-45 minutes
2/15/2011	9:23:14 AM	968 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF04525 08N	3	27	9:26	9:30	9:34	9:57	2/15/2011	10:37:04 AM	40	34	Regular Hours	31-45 minutes
2/24/2011	10:00:34 AM	137 PORTSMOUTH AVE Pst. B	EXETER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF04532 15N	19	16	10:19	10:19	10:19	10:35	2/24/2011	11:49:07 AM	74	35	Regular Hours	31-45 minutes
2/25/2011	2:13:56 PM	35 PARK ST	PORTSMOUTH	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF04533 14N	9	16	14:22	14:28	14:36	14:44	2/25/2011	2:58:21 PM	14	31	Regular Hours	31-45 minutes
3/8/2011	9:52:20 AM	195 FRONT ST Apt. B	EXETER	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF04542 70N	1	26	9:53	9:58	9:58	10:24	3/8/2011	10:45:17 AM	21	32	Regular Hours	31-45 minutes
3/25/2011	8:14:46 AM	59 BROCK ST	ROCHESTER	NH	David Emerton	Mark Severens	9000	LEAK INSIDE	WF04555 98N	7	26	8:21	8:28	8:28	8:54	3/25/2011	9:59:00 AM	65	40	Regular Hours	31-45 minutes

3/25/2011	11:58:43 AM	92 PORTSMOUTH AVE Pst. 1	EXETER	NH	Daniel Lafortune	Mark Severens	9000	LEAK INSIDE	WF0455636N	8	21	12:06	12:20	12:25	12:41	3/25/2011	1:04:52 PM	23	43	Regular Hours	31-45 minutes
3/28/2011	8:59:24 AM	19 OLD ROLLINSFORD RD	DOVER	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0455747N	9	21	9:08	9:11	9:12	9:32	3/28/2011	10:29:14 AM	57	33	Regular Hours	31-45 minutes
3/29/2011	10:54:16 AM	21 HEDMAN AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0456037N	7	18	11:01	11:08	11:10	11:26	3/29/2011	11:46:24 AM	20	32	Regular Hours	31-45 minutes
4/11/2011	3:58:43 PM	341 THAXTER RD	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF0457435N	3	40	16:01	16:02	16:02	16:42	4/11/2011	4:58:58 PM	16	44	Regular Hours	31-45 minutes
4/21/2011	3:35:34 PM	15 PROSPECT ST Apt. FL 2	SOMERSWORTH	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0458633N	3	28	15:38	15:42	15:43	16:10	4/21/2011	4:45:50 PM	35	35	Regular Hours	31-45 minutes
4/29/2011	9:54:49 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0459636N	2	33	9:56	9:57	10:02	10:30	4/29/2011	10:38:07 AM	8	36	Regular Hours	31-45 minutes
5/2/2011	2:37:05 PM	1 MILL ST	DOVER	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0460083N	11	19	14:48	14:49	14:50	15:08	5/2/2011	4:00:34 PM	52	31	Regular Hours	31-45 minutes
5/4/2011	1:39:23 PM	0 TROUBLE CALL	HAMPTON	NH	Mark Goldstein	Michael Talis	5000	GAS LEAKS - SERVICE	WF0460387N	5	18	13:44	13:53	13:55	14:11	5/4/2011	2:54:40 PM	43	32	Regular Hours	31-45 minutes
5/13/2011	3:15:21 PM	98 SUMMER ST	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0461678N	7	23	15:22	15:23	15:23	15:46	5/13/2011	4:25:01 PM	39	31	Regular Hours	31-45 minutes
5/31/2011	8:57:22 AM	50 HANSON ST	ROCHESTER	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0463585N	4	24	9:01	9:08	9:12	9:32	5/31/2011	10:41:03 AM	69	35	Regular Hours	31-45 minutes
5/31/2011	11:35:59 AM	77 FRANKLIN HTS	ROCHESTER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0463661N	3	24	11:38	11:43	11:43	12:07	5/31/2011	12:24:01 PM	17	32	Regular Hours	31-45 minutes
6/22/2011	2:04:53 PM	154 MAIN ST	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0466667N	2	29	14:06	14:06	14:07	14:35	6/22/2011	2:57:21 PM	22	31	Regular Hours	31-45 minutes
6/28/2011	9:31:36 AM	20 HUBBARD RD	DOVER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0467317N	3	26	9:34	9:36	9:38	10:02	6/28/2011	10:37:54 AM	35	31	Regular Hours	31-45 minutes
6/30/2011	12:21:41 PM	670 PORTLAND ST	ROCHESTER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0467673N	1	19	12:22	12:36	12:36	12:55	6/30/2011	1:28:12 PM	33	34	Regular Hours	31-45 minutes
7/12/2011	9:13:06 AM	820 STATE ST Apt. A	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0468777N	7	23	9:20	9:22	9:23	9:45	7/12/2011	9:56:56 AM	11	32	Regular Hours	31-45 minutes
7/18/2011	11:07:35 AM	557 HUDSON ST	SEABROOK	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0469384N	2	28	11:09	11:10	11:11	11:38	7/18/2011	1:34:42 PM	116	31	Regular Hours	31-45 minutes
7/19/2011	3:27:12 PM	89 FRONT ST	EXETER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0469625N	9	28	15:36	15:38	15:38	16:06	7/19/2011	4:19:55 PM	13	39	Regular Hours	31-45 minutes
8/2/2011	2:36:58 PM	10 WHEELWRIGHT AVE	EXETER	NH	Jeffrey Croteau	Michael Talis	9100	LEAK OUTSIDE	WF0471103N	6	24	14:42	14:43	15:22	15:07	8/2/2011	4:16:49 PM	69	31	Regular Hours	31-45 minutes
8/8/2011	10:16:06 AM	28 WEARE RD	SEABROOK	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF0471491N	1	19	10:17	10:41	10:42	11:00	8/8/2011	11:22:43 AM	22	44	Regular Hours	31-45 minutes
8/11/2011	12:43:45 PM	309 WATER ST	EXETER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0471994N	2	24	12:45	12:51	12:51	13:15	8/11/2011	2:12:33 PM	57	32	Regular Hours	31-45 minutes
9/1/2011	10:28:34 AM	50 HANSON ST	ROCHESTER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0473937N	1	30	10:29	10:29	10:30	10:59	9/1/2011	11:28:07 AM	29	31	Regular Hours	31-45 minutes
9/1/2011	2:43:09 PM	35 CORPORATE DR	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0473993N	9	21	14:52	14:54	14:55	15:15	9/1/2011	3:55:16 PM	40	32	Regular Hours	31-45 minutes
9/12/2011	8:38:27 AM	70 POST RD	GREENLAND	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0474668N	4	35	8:42	8:45	8:48	9:20	9/12/2011	9:24:52 AM	4	42	Regular Hours	31-45 minutes
9/12/2011	12:30:37 PM	71 HIGH ST Apt. W2 Pst. REAR	EXETER	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0474810N	1	29	12:31	12:32	12:33	13:01	9/12/2011	1:31:32 PM	30	31	Regular Hours	31-45 minutes
9/13/2011	1:18:49 PM	88 PORTSMOUTH AVE	EXETER	NH	David Emerton	David Martinage	9100	LEAK OUTSIDE	WF0474951N	2	29	13:20	13:20	13:21	13:49	9/13/2011	3:24:15 PM	95	31	Regular Hours	31-45 minutes
9/15/2011	9:58:16 AM	75 CENTRAL AVE	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0475123N	1	31	9:59	10:01	10:05	10:32	9/15/2011	11:10:32 AM	38	34	Regular Hours	31-45 minutes
9/15/2011	11:25:54 AM	16 OAK HILL DR	DOVER	NH	David Perreault	David Martinage	9100	LEAK OUTSIDE	WF0475131N	10	30	11:35	11:36	11:57	12:06	9/15/2011	12:54:19 PM	48	41	Regular Hours	31-45 minutes

9/20/2011	10:14:07 AM	15 CULVER ST Apt. 31	PLAISTOW	NH	David Perreault	Mark Severens	9100	LEAK OUTSIDE	WF0475678N	2	32	10:16	10:19	10:20	10:51	9/20/2011	11:31:52 AM	40	37	Regular Hours	31-45 minutes
9/21/2011	8:07:15 AM	1 QUALITY WAY	DOVER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0475803N	2	27	8:09	8:11	8:12	8:38	9/21/2011	9:14:09 AM	36	31	Regular Hours	31-45 minutes
9/21/2011	11:17:06 AM	230 MILL RD	HAMPTON	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0475853N	18	26	11:35	11:35	11:36	12:01	9/21/2011	12:40:55 PM	39	44	Regular Hours	31-45 minutes
9/22/2011	8:23:43 AM	0 TROUBLE CALL	DURHAM	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0475933N	2	21	8:25	8:35	8:35	8:56	9/22/2011	9:30:12 AM	34	33	Regular Hours	31-45 minutes
9/27/2011	10:14:01 AM	606 STATE ST Apt. B	PORTSMOUTH	NH	Kevin Ruel	Mark Severens	9000	LEAK INSIDE	WF0476448N	1	26	10:15	10:20	10:22	10:46	9/27/2011	11:07:54 AM	21	32	Regular Hours	31-45 minutes
10/6/2011	9:16:03 AM	33 DEER ST Pst. 2A	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0477471N	0	30	9:16	9:20	9:27	9:50	10/6/2011	10:08:47 AM	18	34	Regular Hours	31-45 minutes
10/6/2011	10:11:07 AM	15 CULVER ST Apt. 1	PLAISTOW	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0477494N	0	37	10:11	10:13	10:14	10:50	10/6/2011	11:34:12 AM	44	39	Regular Hours	31-45 minutes
10/7/2011	9:52:37 AM	43 PEARL ST	HAMPTON	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0477625N	14	18	10:06	10:11	10:12	10:29	10/7/2011	10:56:44 AM	27	37	Regular Hours	31-45 minutes
10/12/2011	1:27:16 PM	140 PORTSMOUTH AVE	EXETER	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0478201N	4	37	13:31	13:31	13:32	14:08	10/12/2011	2:32:29 PM	24	41	Regular Hours	31-45 minutes
10/13/2011	11:48:30 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0478321N	5	30	11:53	12:02	12:05	12:32	10/13/2011	1:05:39 PM	33	44	Regular Hours	31-45 minutes
10/18/2011	8:23:42 AM	119 PLAISTOW RD	PLAISTOW	NH	Daniel Lafortune	Michael Talis	9100	LEAK OUTSIDE	WF0478778N	2	40	8:25	8:28	8:29	9:08	10/18/2011	10:14:23 AM	66	45	Regular Hours	31-45 minutes
10/24/2011	2:36:52 PM	981 STATE ST	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	9100	LEAK OUTSIDE	WF0479544N	4	32	14:40	14:48	14:49	15:20	10/24/2011	3:39:17 PM	19	44	Regular Hours	31-45 minutes
10/26/2011	10:32:21 AM	0 TROUBLE CALL	DOVER	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0479849N	2	25	10:34	10:39	10:41	11:04	10/26/2011	11:34:34 AM	30	32	Regular Hours	31-45 minutes
10/26/2011	11:27:27 AM	112 STATE ST	PORTSMOUTH	NH	Mark Goldstein	John Ridge	9000	LEAK INSIDE	WF0479868N	2	40	11:29	11:30	11:32	12:10	10/26/2011	12:26:34 PM	16	43	Regular Hours	31-45 minutes
10/26/2011	3:00:41 PM	369 S BROADWAY Apt. 1-2 Pst. 1	SALEM	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF0479931N	1	33	15:01	15:01	15:01	15:34	10/26/2011	3:56:35 PM	22	34	Regular Hours	31-45 minutes
11/4/2011	3:56:22 PM	9 SPRINGFIELD EST Apt. 3	ROCHESTER	NH	Laurie Rousseau	Michael Talis	9000	LEAK INSIDE	WF0481136N	1	38	15:57	16:03	16:05	16:41	11/4/2011	5:41:49 PM	60	45	Regular Hours	31-45 minutes
11/7/2011	3:46:47 PM	187 HIGH ST	EXETER	NH	Troy Kimball	Michael Talis	9000	LEAK INSIDE	WF0481332N	1	27	15:47	15:51	15:51	16:18	11/7/2011	4:42:27 PM	24	32	Regular Hours	31-45 minutes
11/10/2011	10:08:29 AM	82 PORTSMOUTH AVE	EXETER	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0481612N	1	39	10:09	10:10	10:11	10:49	11/10/2011	12:24:26 PM	95	41	Regular Hours	31-45 minutes
11/10/2011	11:45:00 AM	60 LINCOLN AVE	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF0481629N	1	9	11:46	12:09	12:09	12:18	11/10/2011	12:50:13 PM	32	33	Regular Hours	31-45 minutes
11/21/2011	1:05:53 PM	133 HIGH ST Apt. A	SOMERSWORTH	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0482454N	3	29	13:08	13:08	13:09	13:37	11/21/2011	2:20:15 PM	43	32	Regular Hours	31-45 minutes
11/23/2011	10:22:53 AM	408 THE HILL Apt. 1FL Pst. OFFIC	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9000	LEAK INSIDE	WF0482667N	2	29	10:24	10:29	10:30	10:58	11/23/2011	11:20:08 AM	22	36	Regular Hours	31-45 minutes
11/29/2011	8:35:43 AM	4 WEST RD Pst. B	STRATHAM	NH	Mark Goldstein	David Martinage	9000	LEAK INSIDE	WF0483017N	5	26	8:40	8:50	8:51	9:16	11/29/2011	11:22:07 AM	126	41	Regular Hours	31-45 minutes
11/29/2011	8:50:59 AM	4 ENTERPRISE DR	SOMERSWORTH	NH	Kevin Clifford	David Martinage	9100	LEAK OUTSIDE	WF0483021N	1	43	8:51	8:52	9:35	9:35	11/29/2011	9:40:25 AM	5	45	Regular Hours	31-45 minutes
11/29/2011	9:53:34 AM	38 WILLARD AVE	PORTSMOUTH	NH	Mark Goldstein	David Martinage	9100	LEAK OUTSIDE	WF0483036N	1	11	9:54	10:19	10:30	10:30	11/29/2011	11:16:09 AM	46	37	Regular Hours	31-45 minutes

Orders responded to in 31-45 minutes: 7 (5% of total) for After Hours:

1/14/2011	11:12:27 PM	0 TROUBLE CALL	PLAISTOW	NH	John Wiley	Mark Severens	9100	LEAK OUTSIDE	WF0450058N	2	31	23:14	23:16	23:16	23:47	1/15/2011	12:06:15 AM	19	35	After Hours	31-45 minutes
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1/18/2011	6:57:41 AM	124 KENSINGTON RD	PORTSMOUTH	NH	Mark Goldstein	Michael Talis	9000	LEAK INSIDE	WF04501 66N	1	27	6:58	7:03	7:03	7:30	1/18/2011	8:06:31 AM	36	33	After Hours	31-45 minutes
1/19/2011	6:21:49 AM	0 TROUBLE CALL	EXETER	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF04502 77N	3	37	6:24	6:29	6:34	7:06	1/19/2011	7:34:23 AM	28	45	After Hours	31-45 minutes
1/19/2011	8:19:14 PM	140 MAPLEWOOD AVE	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04503 90N	4	27	20:23	20:23	20:24	20:50	1/19/2011	9:07:42 PM	17	31	After Hours	31-45 minutes
1/20/2011	4:23:13 PM	14 PROSPECT ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04504 63N	1	27	16:24	16:28	16:29	16:55	1/20/2011	5:30:21 PM	35	32	After Hours	31-45 minutes
1/24/2011	8:52:01 PM	18 HEMLOCK FRST	DOVER	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04508 16N	8	21	21:00	21:07	21:07	21:28	1/24/2011	9:47:27 PM	19	36	After Hours	31-45 minutes
1/25/2011	7:54:23 PM	419 DOVER POINT RD Apt. A	DOVER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04509 32N	3	28	19:57	20:02	20:02	20:30	1/25/2011	9:43:14 PM	73	36	After Hours	31-45 minutes
2/2/2011	4:46:11 PM	44 FRANKLIN ST	EXETER	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04515 84N	2	29	16:48	16:48	16:48	17:17	2/2/2011	6:13:34 PM	56	31	After Hours	31-45 minutes
2/3/2011	6:20:37 AM	0 TROUBLE CALL	NEWMARKET	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04516 02N	2	23	6:22	6:29	6:29	6:52	2/3/2011	7:03:12 AM	11	32	After Hours	31-45 minutes
2/3/2011	6:58:08 AM	5 ASHWOOD CT	ATKINSON	NH	Troy Kimball	David Martinage	9000	LEAK INSIDE	WF04516 03N	3	37	7:01	7:02	7:03	7:39	2/3/2011	8:01:23 AM	22	41	After Hours	31-45 minutes
2/3/2011	9:38:39 PM	16 KINGSTON RD Apt. #1	EXETER	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04516 70N	2	30	21:40	21:41	21:41	22:11	2/3/2011	10:45:33 PM	34	33	After Hours	31-45 minutes
2/10/2011	6:17:21 PM	160 PLAISTOW RD Apt. 19	PLAISTOW	NH	Kurt House	David Martinage	9100	LEAK OUTSIDE	WF04522 42N	2	32	18:19	18:23	18:23	18:55	2/10/2011	8:26:40 PM	91	38	After Hours	31-45 minutes
2/16/2011	11:25:23 PM	50 BROOKSIDE DR Apt. 6 Pst. I	EXETER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF04526 94N	2	31	23:27	23:35	23:35	0:06	2/17/2011	12:27:08 AM	21	41	After Hours	31-45 minutes
2/23/2011	6:40:17 AM	0 TROUBLE CALL	HAMPTON	NH	David Emerton	prattm	9100	LEAK OUTSIDE	WF04531 06N	3	39	6:43	6:46	6:47	7:25	2/23/2011	8:09:15 AM	44	45	After Hours	31-45 minutes
2/24/2011	7:43:19 PM	59 THIRD ST Apt. A	DOVER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04532 72N	6	32	19:49	19:53	19:53	20:25	2/24/2011	8:43:58 PM	18	42	After Hours	31-45 minutes
2/25/2011	2:04:29 AM	0 TROUBLE CALL	SOMERSWORTH	NH	Laurie Rousseau	Mark Severens	9100	LEAK OUTSIDE	WF04532 74N	2	38	2:06	2:07	2:10	2:45	2/25/2011	8:15:05 AM	330	41	After Hours	31-45 minutes
3/8/2011	6:33:49 PM	88 ASH ST	PORTSMOUTH	NH	John Wiley	David Martinage	9100	LEAK OUTSIDE	WF04543 46N	5	31	18:38	18:39	18:40	19:10	3/8/2011	7:53:29 PM	43	37	After Hours	31-45 minutes
4/1/2011	11:37:59 PM	122 MECHANIC ST	PORTSMOUTH	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF04565 17N	2	26	23:39	23:50	23:51	0:16	4/2/2011	2:00:44 AM	104	39	After Hours	31-45 minutes
4/18/2011	3:28:33 AM	135 OSPREY DR	PORTSMOUTH	NH	Laurie Rousseau	Mark Severens	5000	GAS LEAKS - SERVICE	WF04580 50N	3	27	3:31	3:36	4:03	4:03	4/18/2011	4:46:34 AM	43	35	After Hours	31-45 minutes
4/26/2011	4:12:57 PM	345 HERITAGE AVE	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04592 59N	2	32	16:14	16:15	16:16	16:47	4/26/2011	5:24:52 PM	37	35	After Hours	31-45 minutes
5/2/2011	5:36:22 PM	114 TIDEVIEW DR	DOVER	NH	Laurie Rousseau	David Martinage	9000	LEAK INSIDE	WF04601 31N	2	20	17:38	17:52	17:54	18:12	5/2/2011	7:28:02 PM	76	36	After Hours	31-45 minutes
5/6/2011	5:03:57 AM	400 N MAIN ST RTE 11	ROCHESTER	NH	Laurie Rousseau	prattm	9100	LEAK OUTSIDE	WF04605 43N	2	18	5:05	5:16	5:17	5:34	5/6/2011	7:10:28 AM	96	31	After Hours	31-45 minutes
6/7/2011	5:09:01 AM	43 BRIDLE PATH	DOVER	NH	Kevin Ruel	Scott Lacouture	9100	LEAK OUTSIDE	WF04647 01N	1	26	5:10	5:24	5:24	5:50	6/7/2011	6:05:42 AM	15	41	After Hours	31-45 minutes
6/20/2011	4:49:36 PM	209 CASS ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF04663 51N	1	31	16:50	16:51	16:52	17:22	6/20/2011	5:45:09 PM	23	33	After Hours	31-45 minutes
6/27/2011	6:00:41 PM	428 PLEASANT ST	PORTSMOUTH	NH	David Emerton	David Martinage	9000	LEAK INSIDE	WF04672 91N	4	29	18:04	18:12	18:13	18:41	6/27/2011	7:07:58 PM	26	41	After Hours	31-45 minutes
7/18/2011	8:19:50 PM	5 SALLY SWEETS WAY 145 Pst. 1	SALEM	NH	Kurt House	Michael Talis	9000	LEAK INSIDE	WF04694 85N	3	33	20:22	20:22	20:22	20:55	7/18/2011	9:36:32 PM	41	36	After Hours	31-45 minutes
7/22/2011	4:48:57 PM	44 DOVER POINT RD Apt. UNIT Pst. F	DOVER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04699 50N	3	31	16:51	16:51	16:55	17:22	7/22/2011	5:35:01 PM	13	34	After Hours	31-45 minutes
7/26/2011	4:30:47 PM	11 TOBEY ST	HAMPTON	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04703 35N	2	31	16:32	16:33	16:34	17:04	7/26/2011	5:27:19 PM	23	34	After Hours	31-45 minutes

7/27/2011	4:58:54 PM	42 WASHINGTON ST	EXETER	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04704 83N	3	29	17:01	17:01	17:01	17:30	7/27/2011	6:08:38 PM	38	32	After Hours	31-45 minutes
8/1/2011	9:52:41 PM	99 GATES ST	PORTSMOUTH	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF04710 24N	1	37	21:53	21:55	21:56	22:32	8/1/2011	11:00:37 PM	28	40	After Hours	31-45 minutes
8/3/2011	6:19:23 PM	37 ASHBROOK RD	EXETER	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04712 08N	1	40	18:20	18:21	18:21	19:01	8/3/2011	7:27:08 PM	26	42	After Hours	31-45 minutes
8/9/2011	11:05:48 PM	3 MARKET SQ Apt. 4	PORTSMOUTH	NH	Mark Goldstein	Mark Severens	9000	LEAK INSIDE	WF04718 70N	2	35	23:07	23:12	23:15	23:47	8/10/2011	12:30:04 AM	43	42	After Hours	31-45 minutes
8/23/2011	4:46:51 PM	148 HIGH ST	EXETER	NH	Troy Kimball	David Martinage	5000	GAS LEAKS - SERVICE	WF04731 41N	2	36	16:48	16:49	16:50	17:25	8/23/2011	5:44:39 PM	19	39	After Hours	31-45 minutes
8/31/2011	6:13:41 PM	213 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	David Martinage	9000	LEAK INSIDE	WF04739 02N	1	28	18:14	18:27	18:27	18:55	8/31/2011	7:10:27 PM	15	42	After Hours	31-45 minutes
9/1/2011	9:06:07 PM	40 COURT ST	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04740 31N	3	30	21:09	21:12	21:12	21:42	9/1/2011	10:10:15 PM	28	36	After Hours	31-45 minutes
9/9/2011	6:32:56 PM	16 SPRINGFIELD EST	ROCHESTER	NH	Jeffrey Croteau	Michelle Pratte	5000	GAS LEAKS - SERVICE	WF04746 32N	25	11	18:57	19:00	19:00	19:11	9/9/2011	8:06:54 PM	55	39	After Hours	31-45 minutes
9/19/2011	5:41:30 PM	57 WESTSIDE DR	EXETER	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF04756 18N	1	33	17:42	17:42	17:42	18:15	9/19/2011	6:39:47 PM	24	34	After Hours	31-45 minutes
9/20/2011	4:02:22 PM	7 PLEASANT ST	ROCHESTER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04757 67N	3	38	16:05	16:05	16:06	16:43	9/20/2011	5:32:27 PM	49	41	After Hours	31-45 minutes
9/20/2011	5:27:14 PM	6 DENISE ST	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF04757 81N	3	39	17:30	17:31	17:32	18:10	9/20/2011	7:01:48 PM	51	43	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 13 (9% of total) for Weekend/Holiday Hours:																					
1/1/2011	12:48:21 PM	2 HOLMAN LN	HAMPTON	NH	David Emerton	Scott Lacouture	9000	LEAK INSIDE	WF04489 93N	4	32	12:52	12:59	12:59	13:31	1/1/2011	2:01:38 PM	30	43	Weekend /Holiday	31-45 minutes
1/1/2011	1:44:04 PM	0 TROUBLE CALL	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04489 98N	2	26	13:46	13:50	13:50	14:16	1/1/2011	3:11:08 PM	55	32	Weekend /Holiday	31-45 minutes
1/1/2011	2:10:04 PM	58 PLAISTOW RD	PLAISTOW	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF04490 02N	1	36	14:11	14:11	14:17	14:47	1/1/2011	3:47:47 PM	60	37	Weekend /Holiday	31-45 minutes
1/1/2011	3:17:44 PM	24 VANDERPOOL DR Pst. LT16	HAMPTON	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF04490 03N	3	29	15:20	15:22	15:23	15:51	1/1/2011	4:42:09 PM	51	34	Weekend /Holiday	31-45 minutes
1/1/2011	4:27:24 PM	68 STATE ST Pst. COMMO	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04490 08N	11	29	16:38	16:39	16:42	17:08	1/1/2011	5:50:22 PM	42	41	Weekend /Holiday	31-45 minutes
1/1/2011	8:23:49 PM	4 RESERVOIR ST	DOVER	NH	Mark Goldstein	Michael Talis	9100	LEAK OUTSIDE	WF04490 15N	3	26	20:26	20:29	20:31	20:55	1/1/2011	9:49:24 PM	54	32	Weekend /Holiday	31-45 minutes
1/15/2011	7:46:37 AM	55 S BROADWAY Apt. 1 Pst. SUITE	SALEM	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF04500 59N	4	27	7:50	7:50	7:50	8:17	1/15/2011	8:45:00 AM	28	31	Weekend /Holiday	31-45 minutes
1/15/2011	9:54:26 AM	24 DRAKES LNDG	HAMPTON	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF04500 61N	8	32	10:02	10:03	10:03	10:35	1/15/2011	10:40:00 AM	5	41	Weekend /Holiday	31-45 minutes
1/16/2011	3:07:47 PM	15 AUGUSTA WAY	DOVER	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF04500 88N	6	30	15:13	15:18	15:19	15:48	1/16/2011	4:37:35 PM	49	41	Weekend /Holiday	31-45 minutes
1/22/2011	2:39:32 AM	123 PORTLAND AVE	DOVER	NH	Mark Goldstein	Scott Lacouture	9000	LEAK INSIDE	WF04505 60N	2	31	2:41	2:44	2:45	3:15	1/22/2011	4:15:49 AM	60	36	Weekend /Holiday	31-45 minutes
1/22/2011	5:47:06 PM	9 DUNLIN WAY	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04505 80N	3	34	17:50	17:56	17:56	18:30	1/22/2011	7:34:59 PM	64	43	Weekend /Holiday	31-45 minutes
1/23/2011	4:09:30 PM	136 STATE ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9000	LEAK INSIDE	WF04505 98N	6	21	16:15	16:21	16:22	16:42	1/23/2011	5:01:18 PM	19	33	Weekend /Holiday	31-45 minutes
1/29/2011	3:06:06 PM	212 SUMMER ST	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF04513 12N	1	32	15:07	15:08	15:08	15:40	1/29/2011	4:21:39 PM	41	34	Weekend /Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 2 (1% of total) for Regular Hours:

Order Taken		Address	Town	State	Serv. Tech	Dispatcher	Task	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed		Job Time	Response Time	Hour Class	Response Category
1/5/2011	7:32:58 AM	21 WALTON RD Apt. MAIN	SEABROOK	NH	Troy Kimball	David Martinage	9100	LEAK OUTSIDE	WF04492 77N	3	30	7:35	7:50	7:50	8:20	1/5/2011	8:49:11 AM	29	48	Regular Hours	46-60 minutes
1/18/2011	9:59:55 AM	599 OCEAN BLVD	HAMPTON	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF04502 08N	6	48	10:05	10:05	10:06	10:53	1/18/2011	11:17:18 AM	24	54	Regular Hours	46-60 minutes

Orders responded to in 46-60 minutes: 1 (1% of total) for After Hours:

1/13/2011	12:32:00 AM	57 ALBACORE WAY Apt. APT C	PORTSMOUTH	NH	Kevin Ruel	Jason Brooks	9000	LEAK INSIDE	WF04498 93N	2	48	0:34	0:43	0:43	1:31	1/13/2011	1:58:00 AM	27	59	After Hours	46-60 minutes
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Orders responded to in 46-60 minutes: 1 (1% of total) for Weekend/Holiday Hours:

1/8/2011	1:34:20 PM	300 N BROADWAY	SALEM	NH	Troy Kimball	Jason Brooks	9100	LEAK OUTSIDE	WF04495 66N	2	48	13:36	13:36	13:38	14:24	1/8/2011	3:02:28 PM	38	50	Weekend /Holiday	46-60 minutes
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Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:

<i>Order Taken</i>	<i>Address</i>	<i>Town</i>	<i>State</i>	<i>Serv. Tech</i>	<i>Dispatcher</i>	<i>Task</i>	<i>Task Desc.</i>	<i>Work Order</i>	<i>Held Time</i>	<i>Travel Time</i>	<i>Assigned</i>	<i>Accepted</i>	<i>En Route</i>	<i>On Site</i>	<i>Work Completed</i>	<i>Job Time</i>	<i>Response Time</i>	<i>Hour Class</i>	<i>Reponse Category</i>
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Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:**Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:****Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:**

<i>Order Taken</i>	<i>Address</i>	<i>Town</i>	<i>State</i>	<i>Serv. Tech</i>	<i>Dispatcher</i>	<i>Task</i>	<i>Task Desc.</i>	<i>Work Order</i>	<i>Held Time</i>	<i>Travel Time</i>	<i>Assigned</i>	<i>Accepted</i>	<i>En Route</i>	<i>On Site</i>	<i>Work Completed</i>	<i>Job Time</i>	<i>Response Time</i>	<i>Hour Class</i>	<i>Reponse Category</i>
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Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:**Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:**

ATTACHMENT RSK 5 p 1 of 1

	2009										2010										2011 YTD (11 mos)									
	NORMAL BUS HOURS			AFTER HOURS			WEEKEND & HOLIDAY				NORMAL BUS HOURS			AFTER HOURS			WEEKEND/HOLIDAY HOURS				NORMAL BUS HOURS			AFTER HOURS			WEEKEND/HOLIDAY HOURS			
	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.	GOAL	ACTUAL	DIFF.
January	Plus 60 Min		22		1	Y		0				0		0		0		1	Y			0		0		0		0		
	60 Minutes		4		24	1	Y	19	3	Y		0		9.5	1	Y	24	6	Y			2		38	1	Y	32	1	Y	
	45 Minutes		12		22	7	Y	17	3	Y		2		8.6	5	Y	22	8	-3			7		34	7	Y	29	13	Y	
	30 Minutes		48		20	16	-4	15	14	-1		33		8	4	-4	20	11	-9			59		32	32	Y	26	20	-6	
	Sub total		86		25			20		131		35		10			26			71		68		40			34			142
February	Plus 60 Min		0		1	Y		0				0		0		0		0				0		0			3			
	60 Minutes		0		21	0	Y	14	2	Y		0		14	1		15	2	Y			0		36	2	Y	31	4	-1	
	45 Minutes		6		19	5	Y	13	5	Y		3		13	4		13	5	Y			9		33	9	Y	28	12	-2	
	30 Minutes		45		18	16	-2	11	8	-3		38		12	10	-2	12	9	-3			66		30	27	-3	25	14	-11	
	Sub total		51		22			15		88		41		15			16			72		75		38			33			146
March	Plus 60 Min		1		0			1	Y			0		0		0		0				0		0			0			
	60 Minutes		0		22	2	Y	19	3	Y		1		19	4	Y	9.4	1	Y			3		66	0	Y	12	3	Y	
	45 Minutes		9		20	4	Y	17	5	-1		1		17	4	Y	8.4	6	Y			11		59	5	Y	11	5	-1	
	30 Minutes		50		18	17	-1	15	11	-4		50		16	12	-4	7.6	3	-5			87		55	64	Y	9.9	5	-5	
	Sub total		60		23			20		103		52		20			10			82		101		69			13			183
April	Plus 60 Min		0		0			1				0		0		0		0				0		0			0			
	60 Minutes		1		11	0	Y	6.6	1	-1		0		21	1	Y	18	4	Y			1		19	2	Y	13	1		
	45 Minutes		5		10	7	Y	5.9	1	-1		6		19	3	Y	16	6	-1			3		17	3	Y	12	6		
	30 Minutes		28		9.6	5	-5	5.3	4	-1		46		18	18	Y	14	9	-5			53		16	15	-1	11	7	-4	
	Sub total		34		12			7		53		52		22			19			93		57		20			14			91
May	Plus 60 Min		0		0			1	Y			0		0		0		0				0		0			0			
	60 Minutes		0		23	0	Y	13	1	Y		1		14	0	Y	13	4	Y			0		17	0	Y	11	0	Y	
	45 Minutes		4		21	3	Y	12	6	Y		4		13	5	Y	12	3	-2			5		15	2	Y	10	5	Y	
	30 Minutes		46		19	21	Y	11	6	-5		24		12	10	-2	11	7	-4			31		14	16	Y	9.1	7	-3	
	Sub total		50		24			14		88		29		15			14			58		36		18			12			66
June	Plus 60 Min		0		0			0				0		0		0		0				0		0			0			
	60 Minutes		0		12	0	Y	10	3	Y		0		15	0	Y	8.5	0	Y			0		25	1	Y	13	2	Y	
	45 Minutes		6		11	3	Y	9.2	1	-1		2		14	4	Y	7.6	5	-3			3		22	3	Y	12	4	Y	
	30 Minutes		51		10	10	Y	8.4	7	-1		48		13	12	-1	6.8	4	-3			54		21	22	Y	11	8	-3	
	Sub total		57		13			11		81		50		16			9			75		57		26			14			97
July	Plus 60 Min		0		0			0				0		0			1					0		0			1			
	60 Minutes		0		16	1	Y	5.6	3	Y		0		14	2	Y	9.4	4	-5			1		15	0	Y	8.5	3	-1	
	45 Minutes		3		15	4	Y	5	3	-2		1		13	1	Y	8.4	3	-6			3		14	4	Y	7.6	2	-3	
	30 Minutes		47		14	12	-2	4.6	0	-5		40		12	12	Y	7.6	2	-6			48		13	12	-1	6.8	3	-4	
	Sub total		50		17			6		73		41		15			10			66		52		16	Y		9			77
August	Plus 60 Min		0		0			0				0		0			0					0		0			0			
	60 Minutes		1		11	1	Y	6.6	0	Y		1		15	0	Y	7.5	5	-3			0		16	0	Y	13	2		
	45 Minutes		2		10	2	Y	5.9	3	Y		4		14	3	Y	6.7	2	-5			3		15	5	Y	12	3		
	30 Minutes		21		9.6	9	-1	5.3	4	-1		53		13	13	Y	6.1	1	-5			59		14	12	-2	11	9	-2	
	Sub total		24		12			7		43		58		16			8			82		62		17			14			93
September	Plus 60 Min		0		1	Y		0				1		0			0					1		0	Y		0			
	60 Minutes		1		21	1	Y	25	4	Y		1		13	1	Y	11	1	Y			1		13	1	Y	11	1	Y	
	45 Minutes		4		19	7	Y	23	8	Y		9		12	2	Y	10	3	Y			9		12	2	Y	10	3	Y	
	30 Minutes		42		18	13	-5	21	15	-6		46		11	11	Y	9.1	8	-1			46		11	11	Y	9.1	8	-1	
	Sub total		47		22			27		96		57		14			12			83		57		14			12			83
October	Plus 60 Min		0		1	Y		0				2		0			0					0		0			0			
	60 Minutes		0		18	2	Y	11	0	Y		5		18	0	Y	20	0	Y			0		38	3	Y	23	2	Y	
	45 Minutes		5		16	6	Y	10	4	Y		6		16	1	Y	18	11	Y			10		34	11	Y	20	13	Y	
	30 Minutes		63		15	10	-5	9.1	8	-1		65		15	18	Y	16	10	-6			81		32	26	-6	18	9	-9	
	Sub total		68		19			12		99		78		19			21			118		91		40			24			155
November	Plus 60 Min		0		0			0				0		0			1					0		0			0			
	60 Minutes		0		6.7	0	Y	12	3	Y		3		17	0	Y	28	9	Y			1		32	0	Y	43	6	Y	
	45 Minutes		3		6	2	Y	11	3	-1		4		15	5	Y	25	5	-5			9		29	9	Y	39	13	Y	
	30 Minutes		26		5.6	5	-1	9.9	7	-3		42		14	13	-1	23	15	-8			90		27	25	-2	35	27	Y	
	Sub total		29		7			13		49		49		18			30			97		100		34			46			180
December	Plus 60 Min		0		1			1	Y			0		0			1					0		0			0			
	60 Minutes		0		35	1	Y	22	1	Y		1		19	1	Y	30	6	Y			0		0			0			
	45 Minutes		5		32	12	Y	19	11	Y		8		17	3	Y	27	11	-2			0		0			0			
	30 Minutes		41		30	23	-7	17	10	-7		67		16	16	Y	24	14	-10			0		0			0			
	Sub total		46		37			23		106		76		20			32			128		0		0			0			0
YEAR			602		233			175				618		200			207					756		332			225			
					1010									1025										1313						

1 yellow represents those calls in which 60 minutes or more were recorded as response time

-1 red represents the number of calls each month that were missed that would have allowed the Company to achieve its goal for that Category

 green highlights the actual calls that came in during After Hours or Weekend/Holidays for 2009, 2010, 2011

ATTACHMENT RSK – 6

UNITIL DISCOVERY

RESPONSE 1-36

INCLUDES:

ATTACHMENTS 1

ATTACHMENTS 2

ATTACHMENTS 3

State of New Hampshire
Public Utilities Commission

Northern Utilities, Inc.
Docket No. DG 11-196
PUC Staff Information Requests – Set 1
Date Received: December 23, 2011 Date of Response: December 30, 2011
Witness: christopher LeBlanc

Data Request Staff 1-36:

Ref. LeBlanc Testimony, p. 12/26, lines 3-7 and p. 20/26, lines 7-15. Please provide copies of all training materials and manuals provided to first responders and any other field personnel responsible for leak investigation, grading and action.

Response:

Please reference the following:

Staff 1-34 Attachment 1 for Unitil's current O&M Procedures

Staff 1-36 Attachment 1 for a copy of Unitil's emergency first responder training materials.

Staff 1-36 Attachment 2 for a copy of the "Qualifying Exam for Performing as a First Responder to a Natural Gas Emergency"

Please note the Company is completing updates to O&M procedures for Leak Management, Leak Investigation, Leak Grading and action criteria. These new procedures will replace the existing O&M procedures provided in Staff Request 1-34 Attachment 1. The training and implementation of these procedures will occur in early Q-1 2012. A copy of these new procedures is provided as Staff 1-36 Attachment 3. The contents of this document will be formatted to adapt to our electronic procedural manuals.

Person Responsible: Christopher LeBlanc

Date: December 30, 2011

Emergency Response

"Protecting Public Safety"





- 1. Introduction**
- 2. Pre-test**
- 3. Properties of Natural Gas**
- 4. Avoiding The "Find & Fix" Syndrome**
- 5. Evaluating the Leak**
- 6. Priorities of an Emergency First Responder**
- 7. Leak Detection Equipment**
- 8. Table Top Exercises**
- 9. Emergency Response Protocols**
- 10. Required Leak Investigation Protocols**
- 11. Paper Work**
- 12. Field Audits**
- 13. Exam**



- 1. To understand the role of the Emergency First Responder**
- 2. To understand the proper leak investigation protocols**
- 3. To understand the proper actions to be taken when confronted with an emergency situation**
- 4. To understand the importance and proper documentation required for these investigations**



- 1) Upon arriving at an emergency in which an underground pipeline facility has been ruptured, your first concern is:**
 - a) Has an outage occurred?
 - b) Are the locate marks accurate?
 - c) Has the extent of the gas migration area been established?
 - d) Do we have the name of the excavator who damaged our facilities?



2) When an underground pipeline facility is damaged, one immediate concern is:

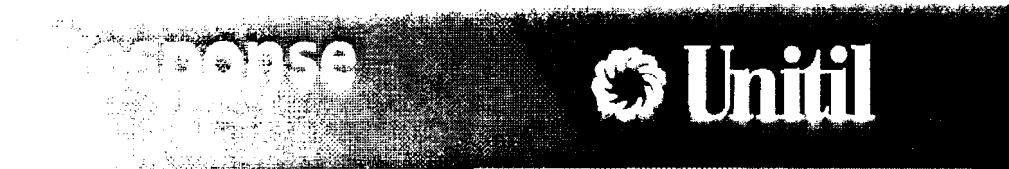
- a) Debris getting into the pipe
- b) Which method of repair will be needed
- c) Will the crew that is responding have the correct repair materials
- d) Has secondary damage occurred

Response

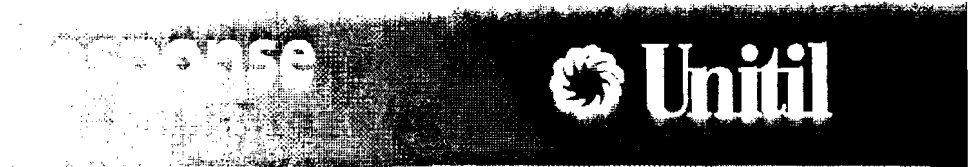


3) Emergency services (911) should be called to assist with:

- a) Evacuating occupants from buildings
- b) Moving people away from, and keeping them out of, the work area
- c) Traffic control
- d) All the above



- 4) The foremost concern we have when responding to a natural gas emergency is to protect life and property in that order.
- 5) Keep motorized vehicles a safe distance from blowing gas and be sure that fire extinguishers are positioned upwind of the affected area.



- 6) When evaluating a leak, a combustible gas indicator must be used.
- 7) A concern with gas leaking below ground is that it may migrate, thus entering buildings and other substructures.



- 8) If free air readings are detected with a combustible gas indicator in a building, evacuate the occupants immediately.

- 9) When a combustible gas indicator indicates that gas is migrating into a building, we must also eliminate sources of ignition .

- 10) We must constantly monitor the extent of gas migration area to determine if it has changed.

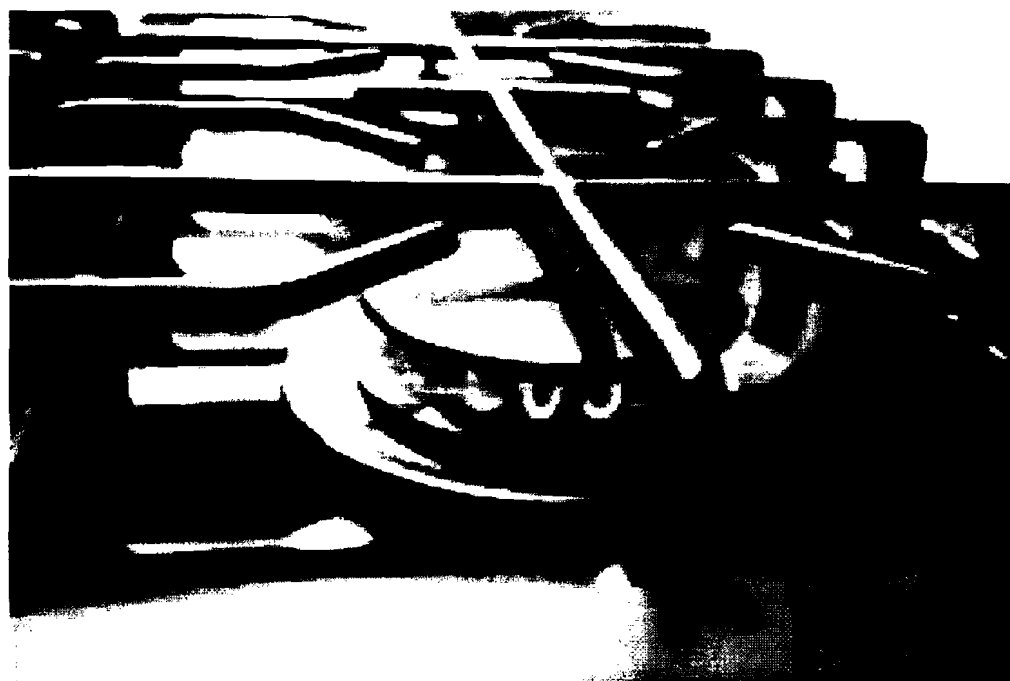


Properties of Natural Gas

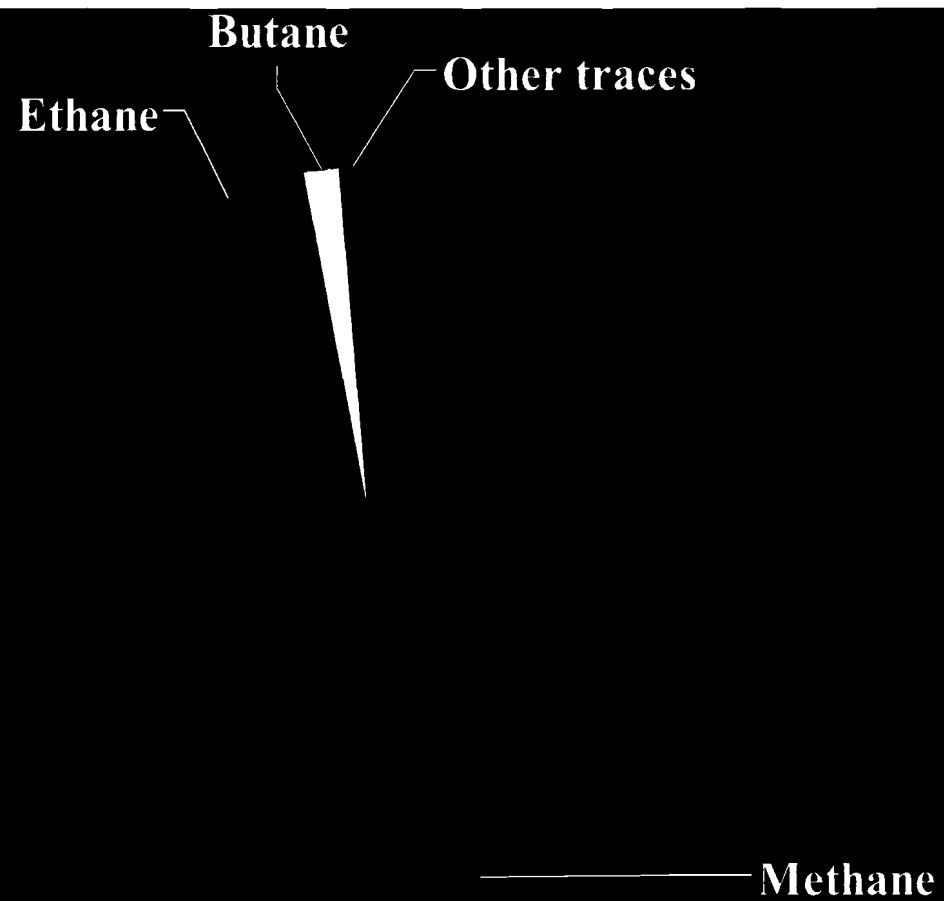
Gas



- Colorless
- Odorless
- Tasteless
- Non-Toxic
- Lighter than Air



Clean, Safe and Efficient



Question: What are Some Properties of Natural Gas That Affect its Behavior?



- **Lighter than air**
 - *Specific Gravity is .6*
- **Heavier than air**
 - *Specific Gravity of Propane is 1.5*
 - *Specific Gravity of Butane is 2.0*
- **Range of flammability 5% - 15%**
- **Leak pattern influenced by line pressure, soil type, leak size, depth of cover, soil compaction and frost, etc.**

Gas



Explosive Ranges

Gasoline

1.4%-7.5%

Propane

2.1%-10%

Natural Gas

5%-15%

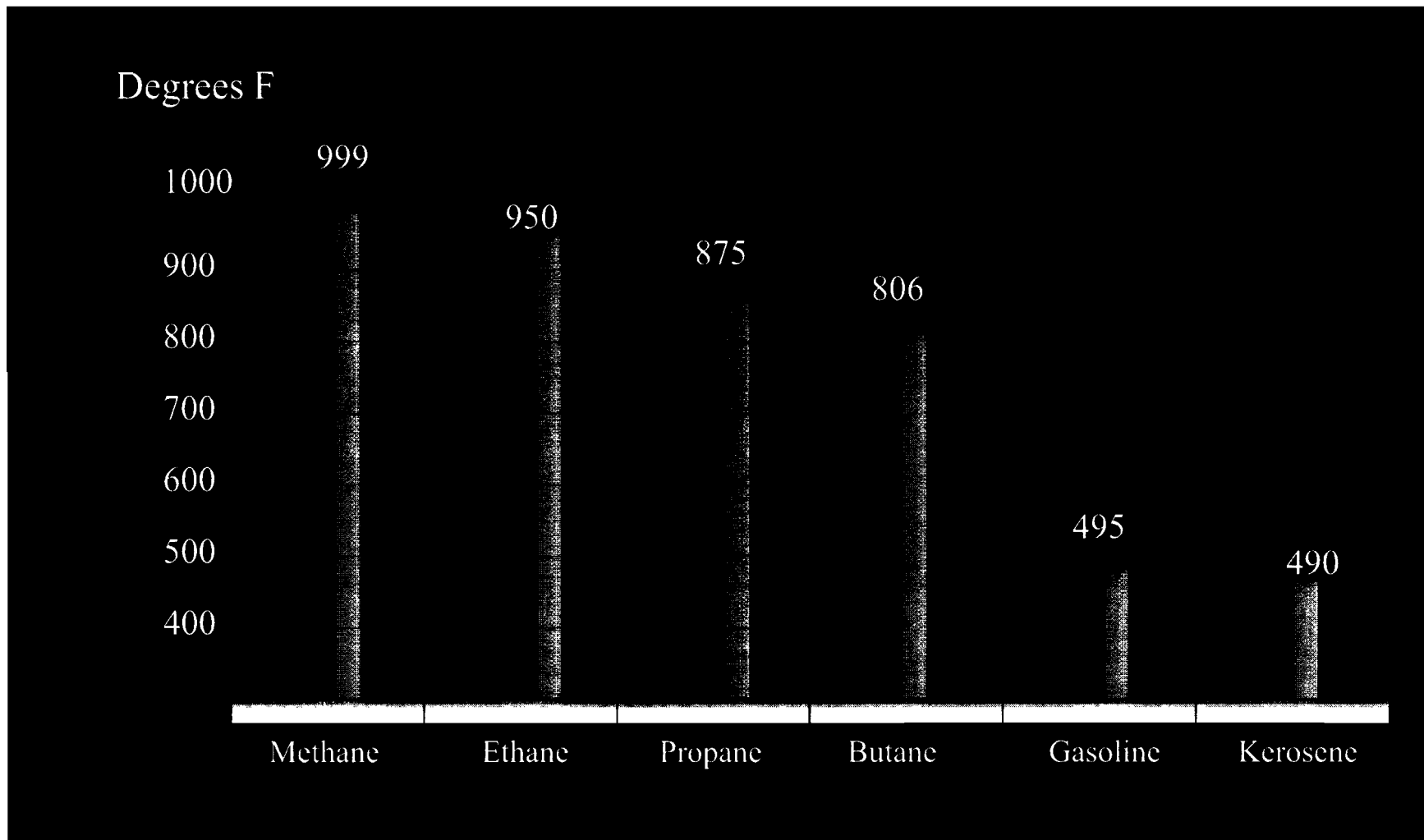
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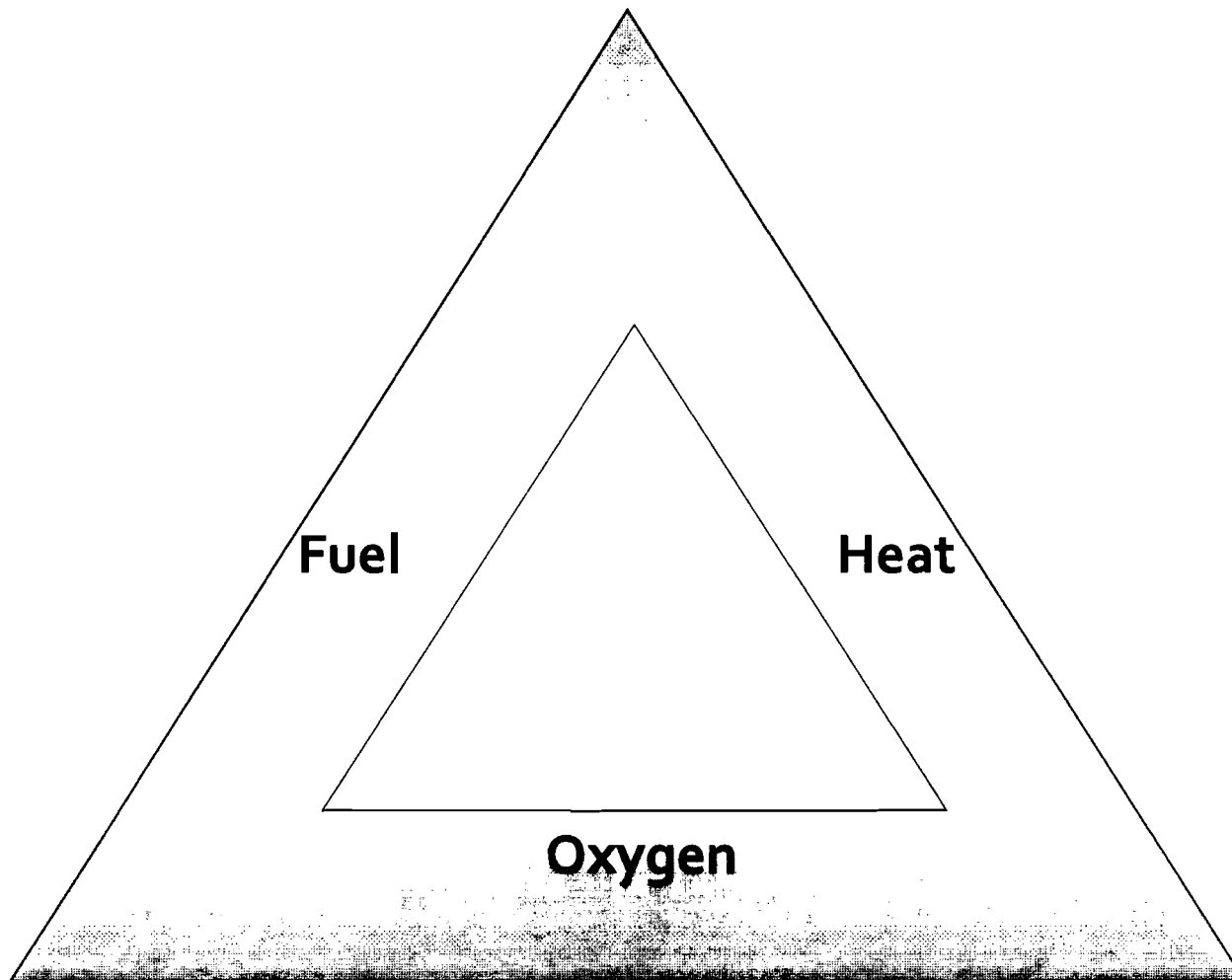
5%

10%

15%

20%





Natural Gas



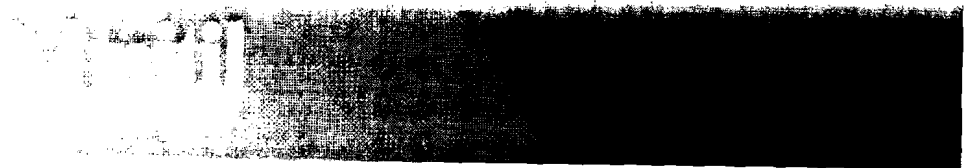
Possible Ignition Sources

- Light switches
- Doorbells
- Flashlights
- Ringing telephones
- Pilot lights
- Open flames
- Static electricity



The “Find and Fix” Syndrome

How to Avoid





What is the “Find & Fix” Syndrome?

Different town, different streets, different companies, but the same results..... An explosion occurs, 2 people injured or killed and the gas company was on site for over an hour trying to “find & fix” the leak.

The find and fix syndrome occurs when the emergency first responders “forget” their primary function and instead place their focus on finding and fixing leaks.

Emergency



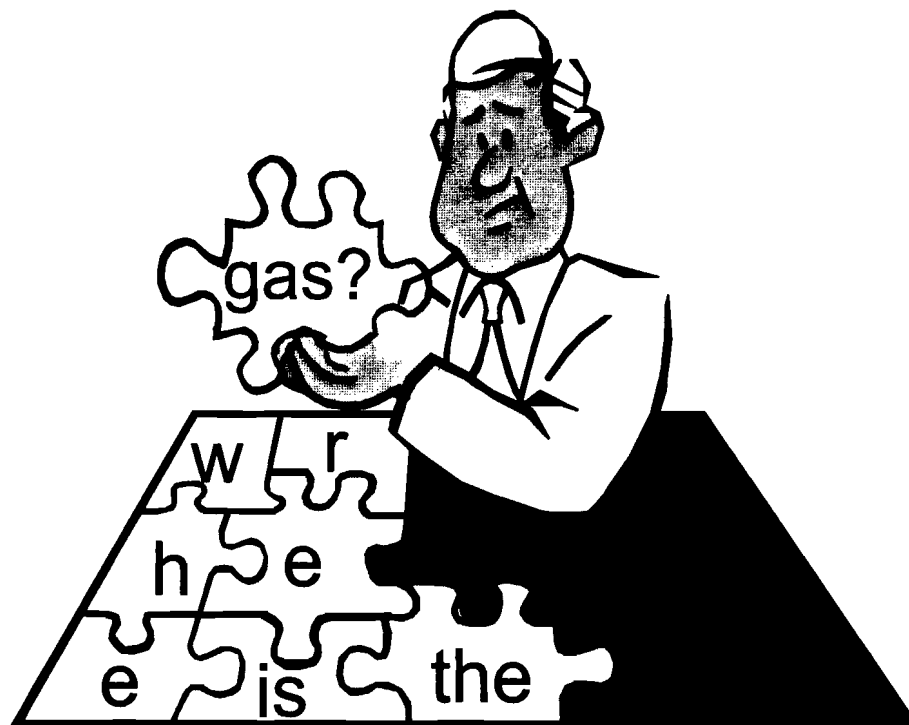
- What is the primary function of the Emergency First Responder?
- The main job of the Emergency First Responder is not finding and fixing leaks.
- The main job of first responders is protecting Public Safety.



- Emergency First Responders can avoid the “find & fix” syndrome by maintaining their focus on protecting public safety.
- Two acronyms will help with this focus and help in avoiding “Tunnel Vision”.
 1. W.H.E.R.E
 2. H.E.L.P.



Where is the gas?





- **Where is the gas?**
- **How much is there?**
- **Extent of the hazard (migration)**
- **Relation to structures and buildings.**
- **Evaluate/Evacuate**



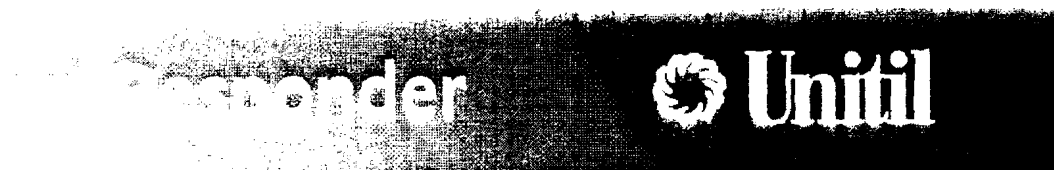
- **H-azard: Identify the hazard**
- **E-xtent: Assess the extent of the hazard**
- **L-ife: Protect life first (including your own)**
- **P-roperty: Protect property second**



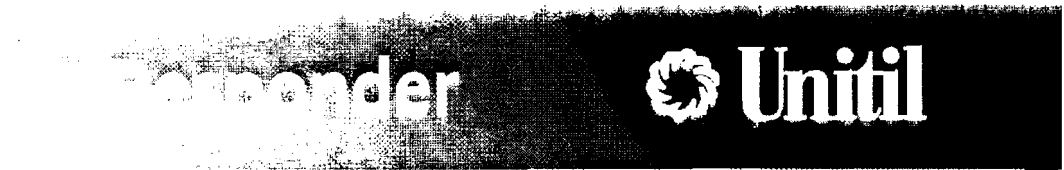
Priorities of an Emergency First Responder



- 1. Life**
- 2. Property**
- 3. Continuity of Service**

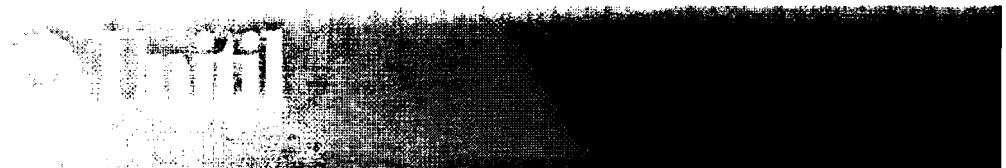


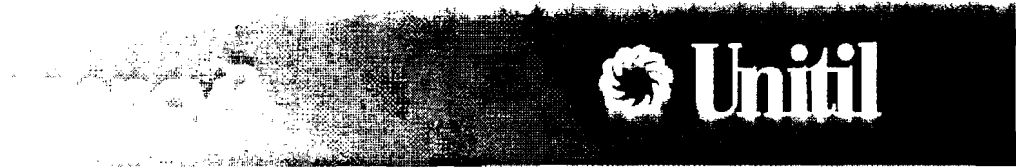
- Response to odor complaints is the most important job that any gas company employee performs.
- All odor complaints are considered to be hazardous leaks until proven otherwise.



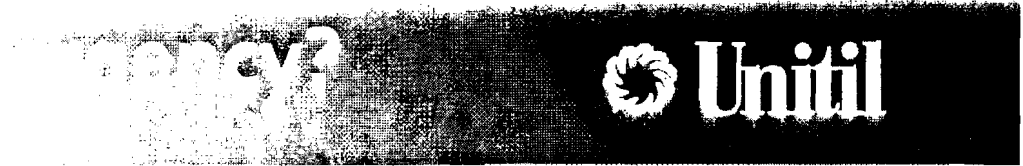
- **The First Responder to an odor complaint must proceed to the location with the expectation that the house, buildings, etc. have a dangerous level of gas, until it is proven, with instrumentation, that there is no danger!!!**

What is an Emergency?





- **Any Gas leak that endangers public safety**
- **Fire or Explosion**
- **Natural Disaster**
- **Unplanned interruption of gas supply**
- **Over pressure, under pressure or no pressure**



- **Class I leak**

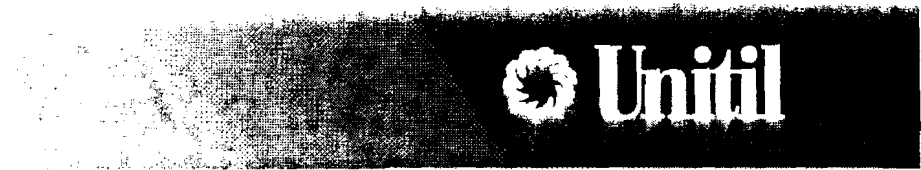
- Any gas reading in a building
- 20% LEL or 1% gas in atmosphere in a building
 - Time to evacuate
 - Call Fire Dept if needed to ventilate
- A reading of 60% LEL or 3% gas in a substructure not including a gas related structure
- In the opinion of company personnel



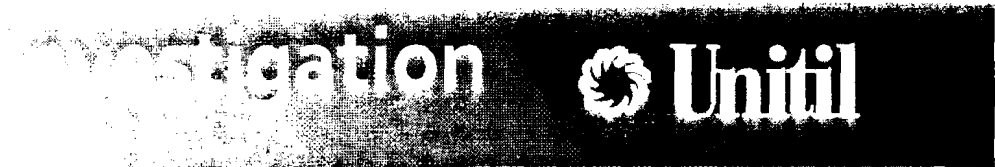
- Third Party Damages
- Meter Tampering
- Faulty Appliance Installation
- Natural Disaster
- Over Pressurizing system
- Under Pressurizing system
- Improper Marking of Facilities
- Poor Maintenance
- Poor Communication
- Improper Purging
- Fire (Not Gas Related)



Emergency Response Protocols



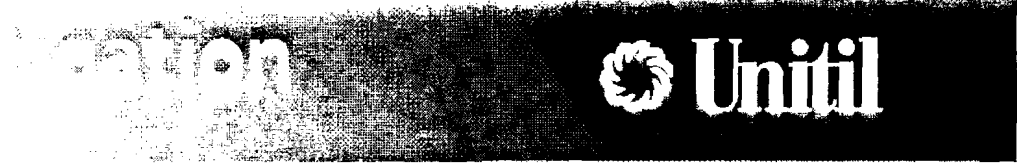
Inside Leak Investigation



- **Safety first**
 - This includes first responder
- **Approach all leak investigations as if they are a hazardous leak until proven otherwise**
- **Know when to evacuate**
 - Any gas in air readings
 - 20% LEL or 1% gas
- **Life, Property, Continuity of Service**



- **Verify the accuracy of the address to which you are responding**
- **Ensure CGI is turned on in a gas free environment**
- **Avoid sources of ignition**
 - Door Bells
 - Light Switches
 - Cell Phones

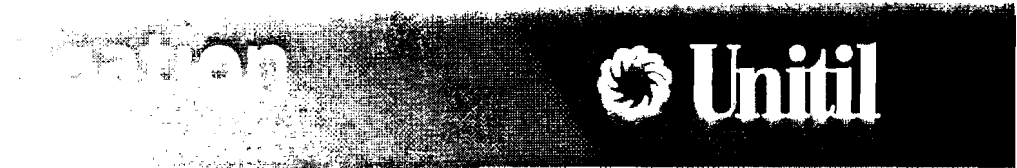


Prior to approaching the premises, the employee should:

- ✓ Turn on the combustible gas indicator, zero it in the free air and set the indicator to LEL (or 0-5%gas).
- ✓ Leave cell phones in the vehicle
- ✓ Use only flashlights that are intrinsically safe
- ✓ Knock Firmly – NEVER RING THE DOORBELL!

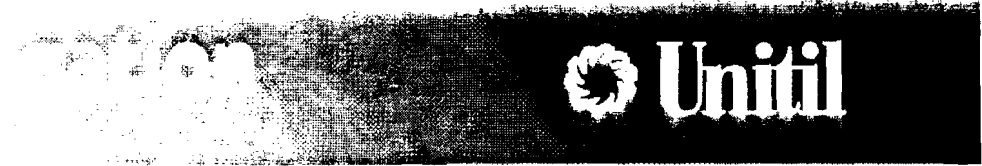


- **Sample readings near ceilings**
- **Check service entrance**
- **Check meter fits**
- **Sewers, drains, sumps, water services**



- **Evacuation**

- Ensure all people have exited the building
- If need be evacuate adjacent buildings
- Eliminate sources of ignition
 - Call Power Company
- Ventilate if practical
- Notify Dispatch
- Call Fire Department if needed
 - Fire Department can assist with evacuations and ventilation



- **Once the extent of the migration is determined, stand by until relieved by supervisor**
- **Prevent people from entering the safety zone**
- **Complete Documentation**



- Take free air samples with a CGI – be sure to take samples at ceiling height (*remember- natural gas is lighter than air*)
- Do not operate electrical switches
- Test at utility entrances with a CGI
- Check at any cracks in basement walls with a CGI
- Test floor drains with a CGI
- Test piping per P&P



- Cracks in Basement Floors and Walls (*gas may not always enter through a crack nearest the main or service*)
- Gas Service Entrances
- Service Entrance Side of Structure Parallel to the Wall Close to the building

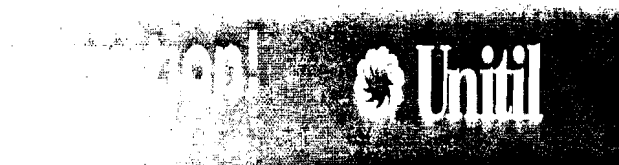


- **Determine if evacuation of the building is needed**
 - Determine if evacuation of adjacent buildings is needed
 - Determine if Fire Department is needed
 - Contact Gas Control or Supervisor or both for a distribution crew to respond

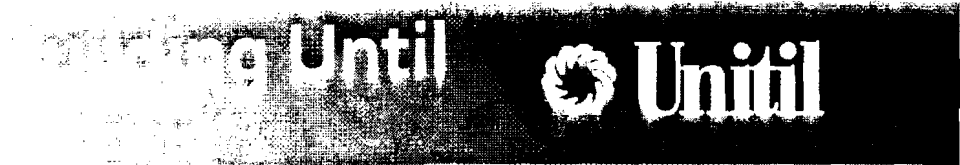


**If Any Reading of Gas in the Free Air is
Present:**

- **Evacuate the Occupants From the Premises
as Quickly as Possible and Leave the Door
Open as You and the Occupants Leave**



- **PROHIBIT:**
 - SMOKING
 - STRIKING OF MATCHES
 - TURNING ELECTRIC SWITCHES ON & OFF
 - USE OF TELEPHONES
 - OPENING and/or CLOSING WINDOWS



- **Gas is turned off**
- **Ignition sources have been eliminated**
 - *This may include having power company personnel turn electricity off from a remote location outside and away from the building (Emergency Generators)*
- **Has Phone Service been deactivated**
- **The premise has been ventilated**



- If gas is detected inside the building, corrective action must be taken immediately.
- The leakage is detected entering the building from an outside source, the investigation must immediately extend to the outside area around the building.
- Continue to monitor area to assure that changing conditions do not cause a hazardous situation in addition to what was detected in the original investigation.





Outside Leak Investigation



**Always Establish the Extent of the
Leak Migration
(WHERE is the gas)**

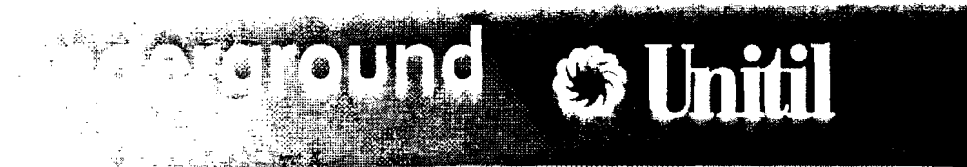


Use Bar-Hole Testing (subsurface readings)

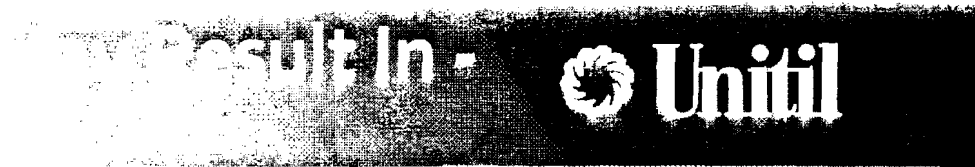
- **Service Line Taps**
- **Valve Boxes**
- **Both Sides of Driveways**
- **Ditch Crossings**
- **Street Intersections**
- **Curb Lines**
- **Foundations**



- Manholes
- Pedestals
- Transformer Boxes
- Telephone/Power Drop Line Markers
- Previous Locate Marks
- Ditch Lines
- Storm Sewer
- Water Boxes
- Be Observant - Especially if There Are No Overhead Utilities



- Establish the Extent of Migration - **if gas has migrated against a building, CGI tests must be made inside**
- Monitor **by Re-evaluating the migration area periodically to be certain the perimeter has not changed**
- And If Excavation Activities are Observed, Always Check for Secondary Damage...



- **Pullout of couplings**
- **Cracked fittings**
- **Cracked broken welds**
- **Delayed failures**
 - Dents
 - Gouges
 - Deformation
 - Stress or
 - Disturbing pipe supports







- **Cracks in Basement Floors and Walls (gas may not always enter through a crack nearest the main or service)**
- **Gas Service Entrances**
- **Service Entrance Side of Structure Parallel to the Wall Close to the building**

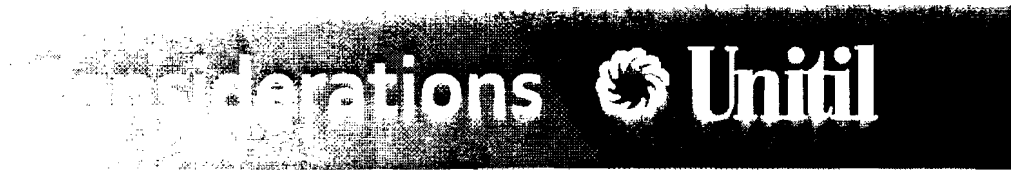


- **Opposite corners of the building**
- **Garage**
- **Along Service Line From Structure Toward Main**
- **Other Below-grade Utility Service Entrances**
- **Vicinity of the Curb Box**

Unitil



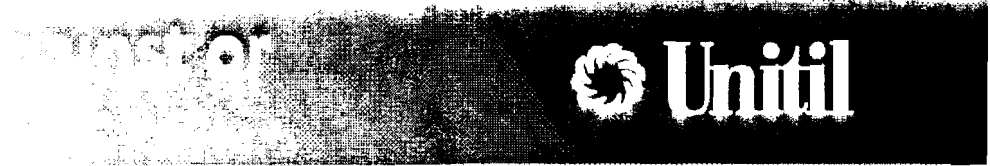
Turn Off the Curb Valve and/or the Meter Valve



- **Methane From Coal Mines, Landfills, Sewers, or Swamps (sample for laboratory analysis may be required)**
- **Gasoline or Other Hydrocarbons (use a charcoal filter to verify)**
- **Natural Gas From Wells or Other Pipelines**



- **Record Arrival Time & Report Significant Observations**
- **Notify Fire/Police Incident Commander That You Are From the Gas Company**
- **Ask Fire/Police for Help With Traffic Control**
- **Look for Dead Vegetation**
- **Use Your Sense of Smell**
- **Take CGI Readings (at Foundations, Utility Entrances, Manholes, Cracks, Drains, Openings in Basements or Slabs, Downspouts, Over Service Lines, Over Mains)**



- **If You Cannot Gain Entrance –**
 - Turn Gas Off at Meter and/or Curb
 - Call Emergency Services to Assist in Gaining Entrance to the Structure
 - Call Power Company to Turn Electricity Off From a Remote Location



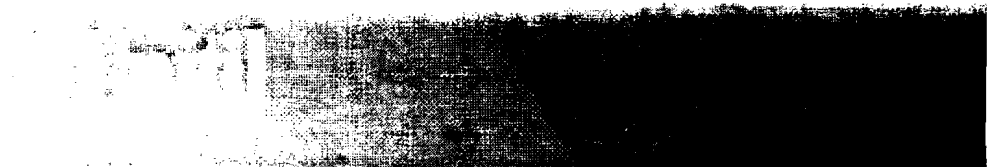
- **ESTABLISH THE GAS MIGRATION AREA**
- **DOCUMENT READINGS USING A CGI**



- Soil Type
- Moisture in the Soil
- Pressure in the Line
- Underground Voids
- Size of the Leak
- Frost
- Depth
- Surface Type
- Contour of the Landscape
- Other Utilities and Substructures

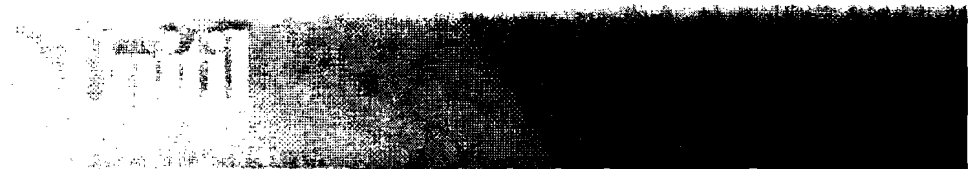
If Gas is Detected in any Substructure -

**Test Inside Buildings Served by or
Connected to the Substructure and
Along the Path of Migration**



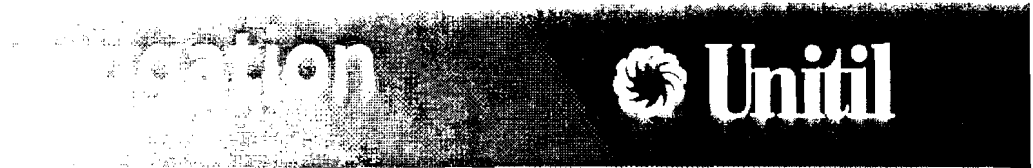
Continue to Monitor!

**Assess for Changing Conditions and
Hazards**





- **Call for Emergency Services if Necessary**
- **Continue to Assess the Situation**
- **Update Supervision and Gas Dispatch**
- **Get Help if Needed**
- **Direct Media Inquiries to the Communications Department**



- **Check all buildings in the area**
 - **Check inside all buildings**
 - **Determine need to evacuate**
 - **Check outside foundations of all buildings and adjacent buildings**
 - **All structures in either direction from the source of leakage should be checked until two consecutive buildings are verified to be free of gas**
- **Conditions dictate**
 - **Frost**
 - **Wall to Wall Paving**
 - **Telephone, electric conduit and manholes**

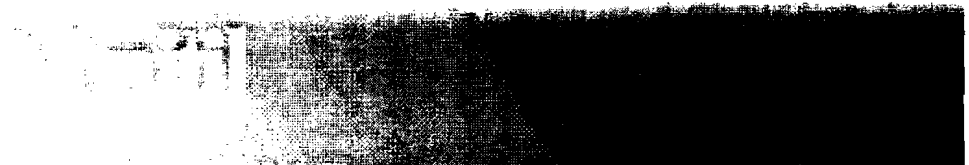


- **A mobile leak survey 500 feet in each direction is REQUIRED for every odor complaint outside!**
 - Must document where you mobiled
 - Use the PMD or the LMD



**An odor complaint call shall
be considered an Emergency
until *proven* otherwise.**

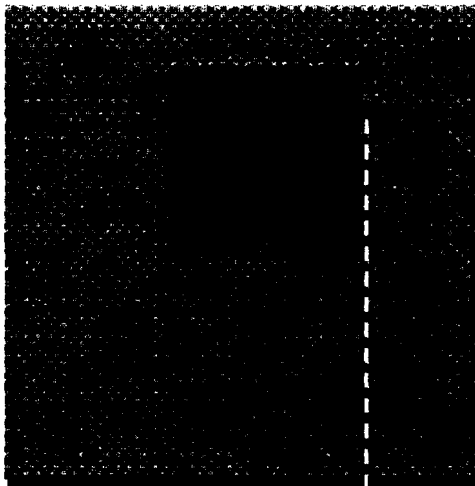
Table Top Emergency Exercises





You arrive and get a 20% LEL
(1% Gas/Air reading) in the
atmosphere, just as you enter
the front door.

What would you do?



Gas Meter

ASH STREET X

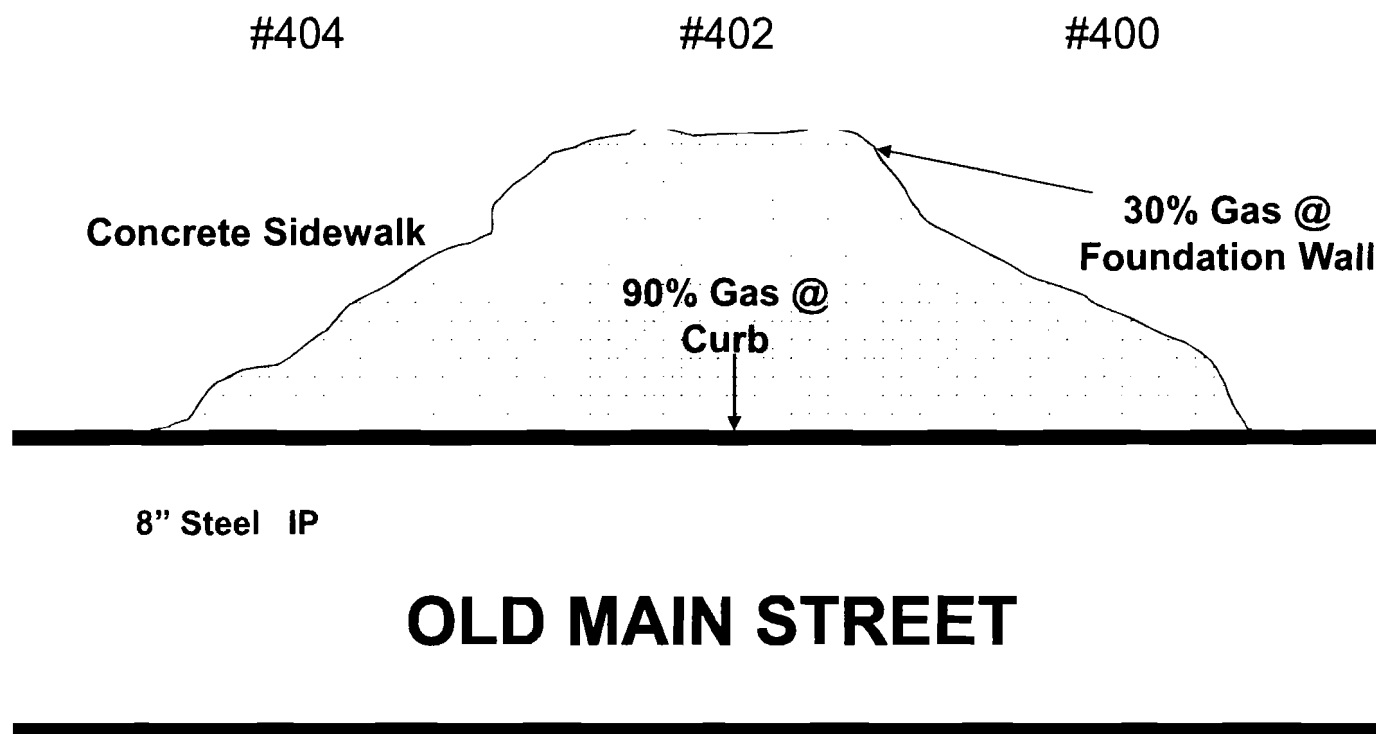
Sewer Ditch

4" Steel Main 35 PSI

contractor has snagged
the 1" steel service and
bowed it in the ditch. A
small hole was made in the
line and gas is blowing in the
ditch.



What would be your actions?





Gas Meter



PINE STREET



Dispatch reported to you that the homeowner has damaged a fuel line while moving the gas stove. You arrive and smell a very strong odor of gas as you approach the house.

What would be your actions?



CURB LINE

ASH STREET



20% Gas In Telephone Manhole

6" HP Gas Main



CURB LINE



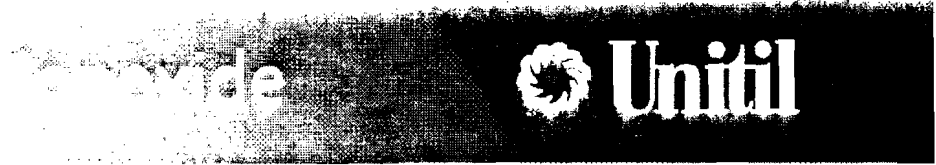
5 MPH Mobile Survey Required

ASH STREET

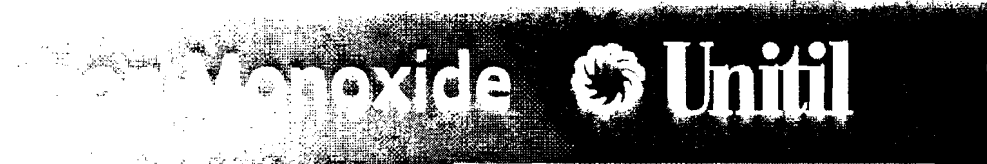




Carbon Monoxide



- **A CO Detector Must Be Used When Responding to an Odor Complaint in Order to Evaluate the Situation and Make a Determination on How to Protect the Occupants**



- **Non-irritating**
- **Highly Toxic**
- **Odorless (although Aldehydes – which have a distinct pungent odor – may be present)**
- **Colorless**
- **Tasteless**
- **Specific Gravity - .97 (almost as heavy as air - air is 1.0 – and CO will be evenly distributed from floor to ceiling)**



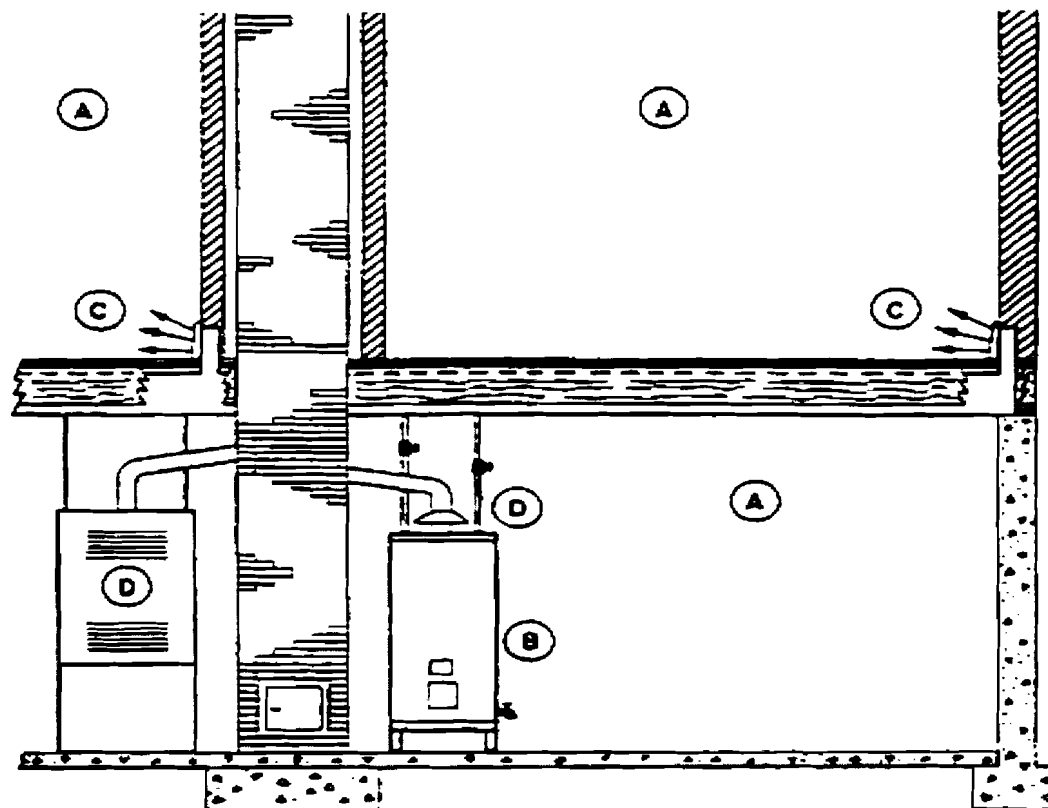
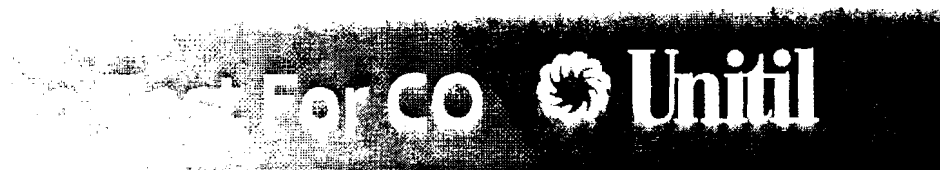
Carbon Monoxide Only Enters the Body Through the Respiratory System. It Combines With the Hemoglobin in the Blood to Exclude Oxygen. Therefore, It Acts to Reduce the Oxygen-Carrying Function of the Blood.



CO Concentration in Air		
Parts Per Million	Percent	Effects
9 ppm	0.0009%	The maximum allowable concentration for short-term exposure in a living area according to ASHRAE.
<u>35 ppm</u>	<u>0.0035%</u>	<u>The maximum allowable concentration for continuous exposure in any 8-hour period according to federal law. OSHA {22}</u>
200 ppm*	0.02%	Slight headache, tiredness, dizziness, and nausea after 2-3 hours.
400 ppm	0.04%	Frontal headaches within 1-2 hours, life-threatening after 3 hours, also maximum parts per million in flue gas according to EPA and AGA.
800 ppm	0.08%	Dizziness, nausea and convulsions with 45 minutes. Unconsciousness within 2 hours. Death within 2-3 hours.
1,600 ppm	0.16%	Headaches, dizziness and nausea within 20 minutes. Death within 1 hour.
3,200 ppm	0.32%	Headache, dizziness and nausea within 5-10 minutes. Death within 30 minutes.
6,400 ppm	0.64%	Headache, dizziness and nausea within 1-2 minutes. Death within 10-15 minutes.
12,800 ppm	1.28%	Death within 1-3 minutes.
* Maximum CO concentration for exposure at any time as prescribed by OSHA. Effects can vary significantly based on age, sex, weight, and overall state of health.		



- **Turn on the CO Tester and Zero the Instrument Outside in Fresh Air**
- **Conduct Tests in the Free Air Upon Entering the Building**
- **Observe For Other Indicators of CO Such as:**
 - Dying houseplants
 - Aldehyde odors
 - Condensation on cool surfaces such as walls may indicate the presence of flue products





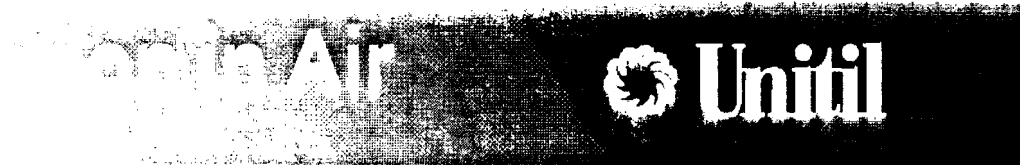
- If all of the readings throughout a residence are less than or equal to 10 ppm, AND the Vented Gas Appliances have been eliminated as a CO source, the CO readings will be considered to be within normal limits.
- Gas appliances may be eliminated as sources of the detected CO if CO readings near the equipment and from the supply air ductwork are no greater than those found throughout the rest of the house. CO is diluted as it mixes with the air within the building. CO concentrations near the source will be greater than the diluted readings taken in the ambient air.



- **Commercial buildings have many sources of CO not found in residences. Recognizing this, OSHA has established 35 ppm as the acceptable level for commercial buildings.**
- **Free Air Readings Less Than or Equal to 35 PPM in a Commercial Building And vented gas appliances have been eliminated as a CO source, the CO readings will be considered to be within normal limits**



CO Level in Ambient Air	Response
Any amount in the ambient air from a vented gas appliance	• Shut off and red-tag appliance (or correct problem).
Less than or equal to 10 ppm in a residence	• If vented gas appliances are eliminated as the source of the CO, this level will be considered within normal limits. ("Acceptable" level in a residence.)
Less than or equal to 35 ppm in a commercial building	• If vented gas appliances are eliminated as the source of the CO, this level will be considered within normal limits. ("Acceptable" level in a business.)
Above the "Acceptable" level, but less than 100 ppm	• Notify customer or building manager. • Continue with standard investigation according Company P&P.
Readings of 100 ppm to 200 ppm	• Minimize time spent in the building (maximum of 15 minutes) until levels are reduced. • Call for assistance if any question that help may be needed. • Shut off gas at the meter, curb, or at the equipment (if equipment can be accessed safely and quickly). • Turn thermostats "off" as you pass them. • Ventilate building. • Evacuate building unless CO levels drop immediately to less than 100 ppm. • Continue investigation when levels drop to below 100 ppm.
Readings above 201 ppm	• Do not stay inside the building for any reason. • Attempt to notify occupants to evacuate only while you are exiting. • Contact dispatcher and request assistance. Supervisor should be notified. • Request fire department, if needed. • Shut off gas outside at the meter or curb valve if possible. • Evacuate building—do not re-enter until levels are below 200 ppm. • Ventilate building—do not re-enter until levels are below 200 ppm. • Continue investigation according to Company P&P when levels drop to below 100 ppm.



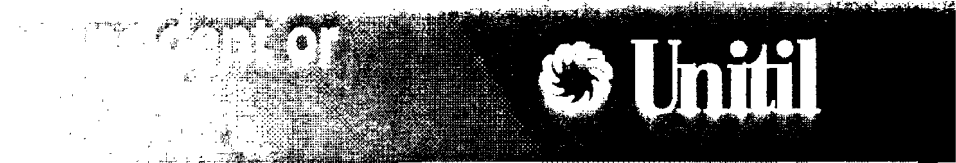
Co Level in Ambient Air	Response
Any amount in the ambient air from a vented gas appliance:	• Shut off and red-tag appliance (or correct problem)
Less than or equal to 10 ppm in a residence:	• If vented gas appliances are eliminated as the source of the Co, this level will be considered within normal limits. "Acceptable" level in a residence.



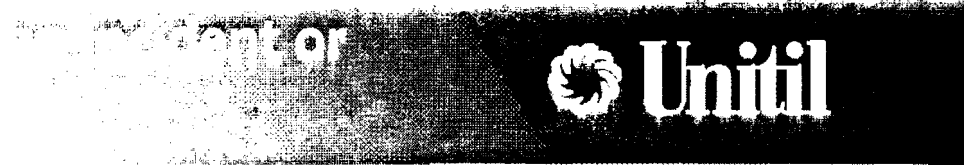
Co Level in Ambient Air	Response
Above the acceptable" level but less than 100 ppm:	• Notify customer or building manager • Continue with standard investigation according to Section 3.
Readings of 100 ppm to 200 ppm:	• Minimize time spent in building (Max of 15 minutes) until levels are reduced. • Call for assistance if any question that help may be needed. • Shut off gas at the meter, curb, or at the equipment (if equipment can be accessed safely and quickly). • Turn thermostats "off" as you pass them. • Ventilate building. • Evacuate building unless Co levels drop immediately to less than 100 ppm. • Continue investigation when levels drop to below 100 ppm.



C'o Level in Ambient Air	Response
Readings above 201 ppm:	• Do not stay inside for any reason. • Attempt to notify occupants to evacuate only while you are exiting. • Contact Dispatcher and request assistance. Supervisor should be notified. Request Fire Department if needed. • Shut off gas outside at the meter or curb valve if possible. • Evacuate building -- do not re-enter until levels are below 200 ppm. • Ventilate building -- do not re-enter until levels are below 200 ppm. • Continue investigation according to Section 3 when levels drop to below 100 ppm.



- **Has the first responder established the perimeter of the leakage area with a combustible gas indicator? Ask her/him what readings they obtained on the instrument. Did they initially perform their C.G.I. instrument tests on the LEL or 0%-5% scale? Have we bar tested over services? Mains? Along building foundations? Are there odors present?**
- **Have underground substructures been tested (sanitary and storm sewer manholes and inlets, telephone and electric conduits, water boxes, etc)? What are the readings? Do we have readings in consecutive substructures? If so, a grade 1 condition exists.**
- **Have we checked any buildings in or near the perimeter?**



- **What are the addresses of structures that we have checked so far? Document the times that we performed the checks, including any LEL or gas readings and the times.**
- **What are the free air readings in each of the buildings? Did we check at utility entrances to the building, cracks in the foundation, and floor drains?**
- **If LEL and/or gas readings are detected, be certain to have the tech record the readings and the times of each series of C.G.I. tests (it is suggested to mark each sample point so that relief personnel may continue the monitoring process accurately).**



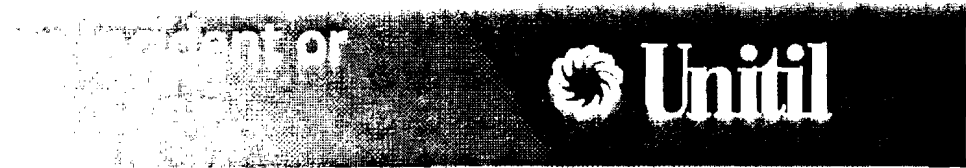
- Have we ruled out gasoline and other petroleum based products with a charcoal filter on the C.G.I.? Is the date on the charcoal filter still good? Do we have readings with the charcoal filter in place? If so, natural gas is present.
- If free air readings are present, has the building been evacuated? If so, has 911 been notified?
- Have ignition sources been eliminated (gas service turned off/power company/telephone companies notified to disconnect service)? Vehicles moved to the upwind position?
- Have fire extinguishers been strategically placed upwind near the leak source?



- **Have additional service techs been called in to assist?**
- **Have additional supervisors been called in to assist?**
- **Have you referred to the Emergency Manual?**
- **Have you notified your manager and apprised him or her on the situation?**
- **Has our regulatory Compliance department been notified and apprised of the situation?**
- **Are members of the media present? If so, document their affiliation.**



- **Have we notified our communications department and apprised them of the situation (report which members of the media are present)?**
- **Has a command post been established (specific place to meet with gas company and emergency services personnel to update one another)?**
- **Have you called for Leak Inspectors to assist in establishing and monitoring the perimeter? Remember, a HFI (hydrogen flame ionization) instrument can be used to look for leakage areas (HFIs MAY NOT BE USED INDOORS WHERE GAS MAY THOUGHT TO BE PRESENT AS THEY ARE NOT INTRINSICALLY SAFE!), but only a combustible gas indicator may be used to classify leakage areas.**



- Have our underground facilities been damaged? If so, have we notified engineering in order to identify critical valves if the need arises to shut down the pipeline segment?
- Have we notified emergency services (911) to assist us? (Fire and Police can control the perimeter and quickly react if ignition takes place.)
- Have we checked for secondary damage? Has a plant crew been called to make repairs?
- If an outage is possible, have you requested outage control sheets from the Gas Operations Integration Center?



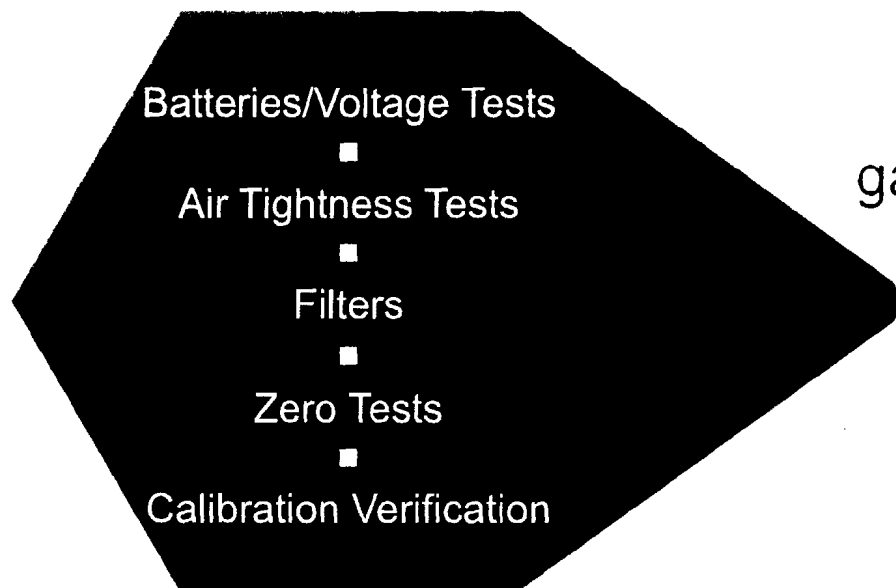
- If buildings have been evacuated, have they been taped off to prevent reentry?
- Have we been maintaining communication with emergency responders (fire, police)?
- Have you identified yourself to the incident commander and maintained the communication process?
- Verify that the perimeter is being monitored periodically. Has it changed? Do we have enough personnel on hand to monitor the situation?

Gas Indicators



Unitil

- **They Include: LMD, PMD, CGI AND FI**
 - LMD = Laser Methane Detector (Not Intrinsically Safe)
 - RMLD = Remote Methane Laser Detector
 - PMD = Portable Methane Detector
 - (Infrared Detection)
 - CGI = Catalytic and Thermal Conductive Sensors (Hot Wire Instruments) AND Semi-Conductor Sensors
 - Flame Ionization (Not Intrinsically Safe !)

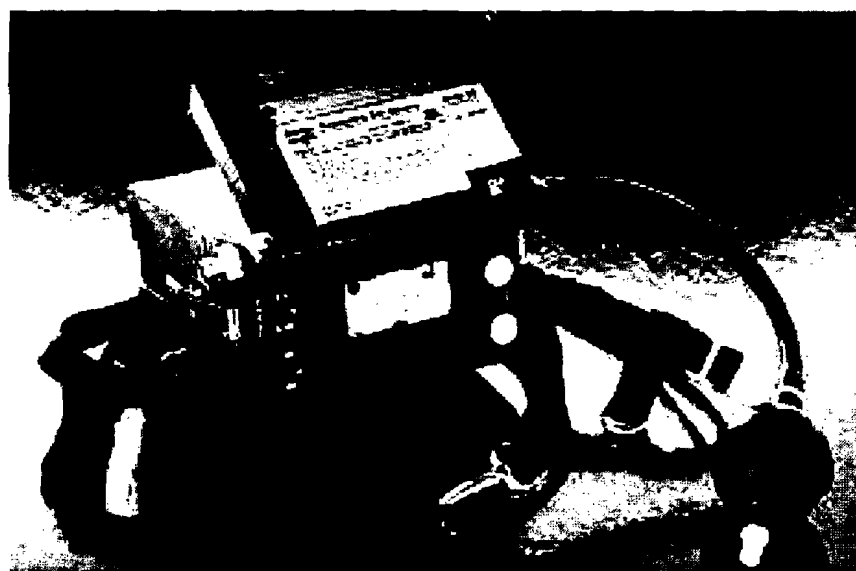


Treat your combustible
gas indicator with respect.

It could save
your life someday!

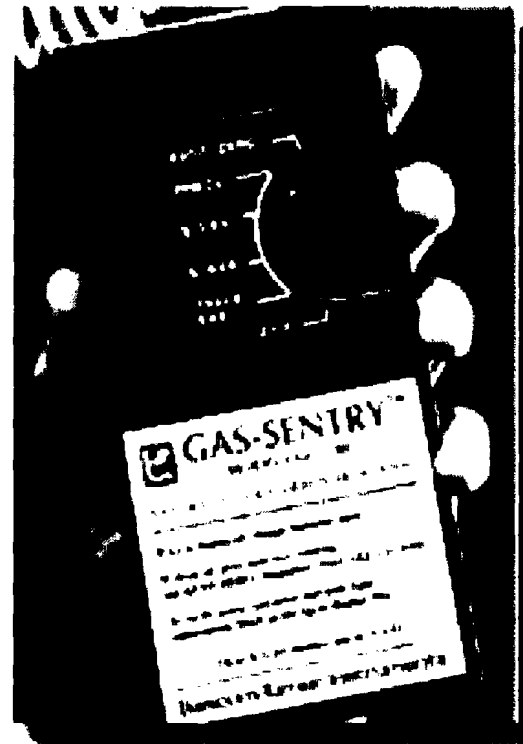


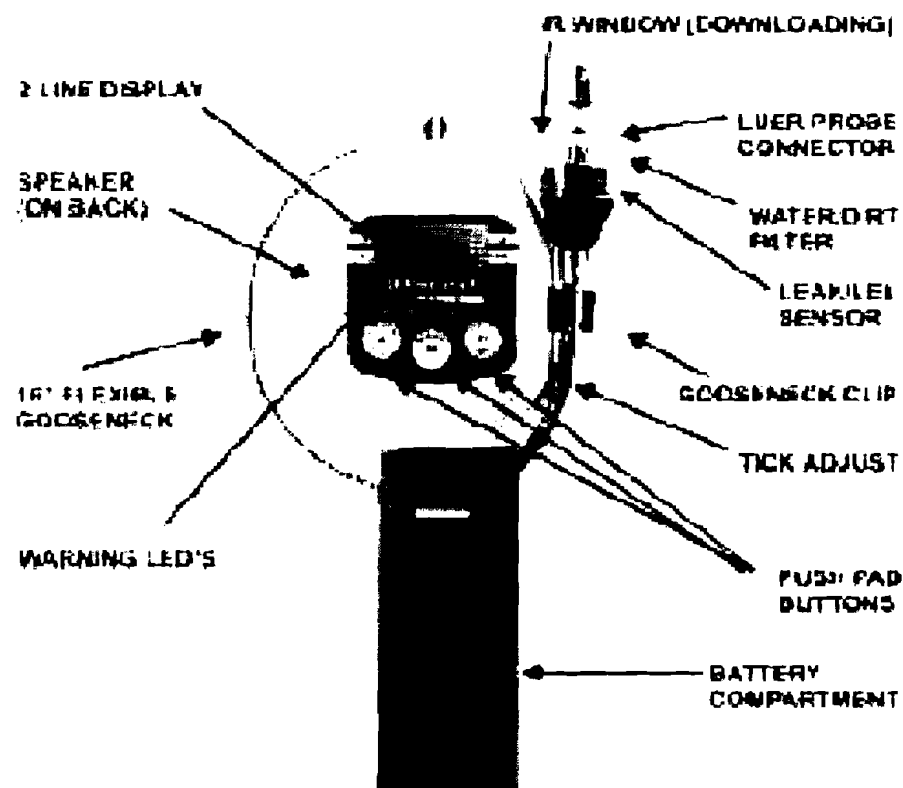
*Equipped with Catalytic and Thermal conductive Sensors
(Hot Wire)*

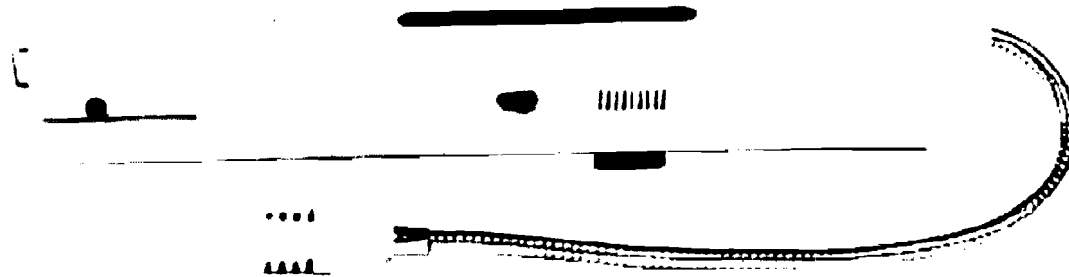




Semi-Conductor and Hot Wire



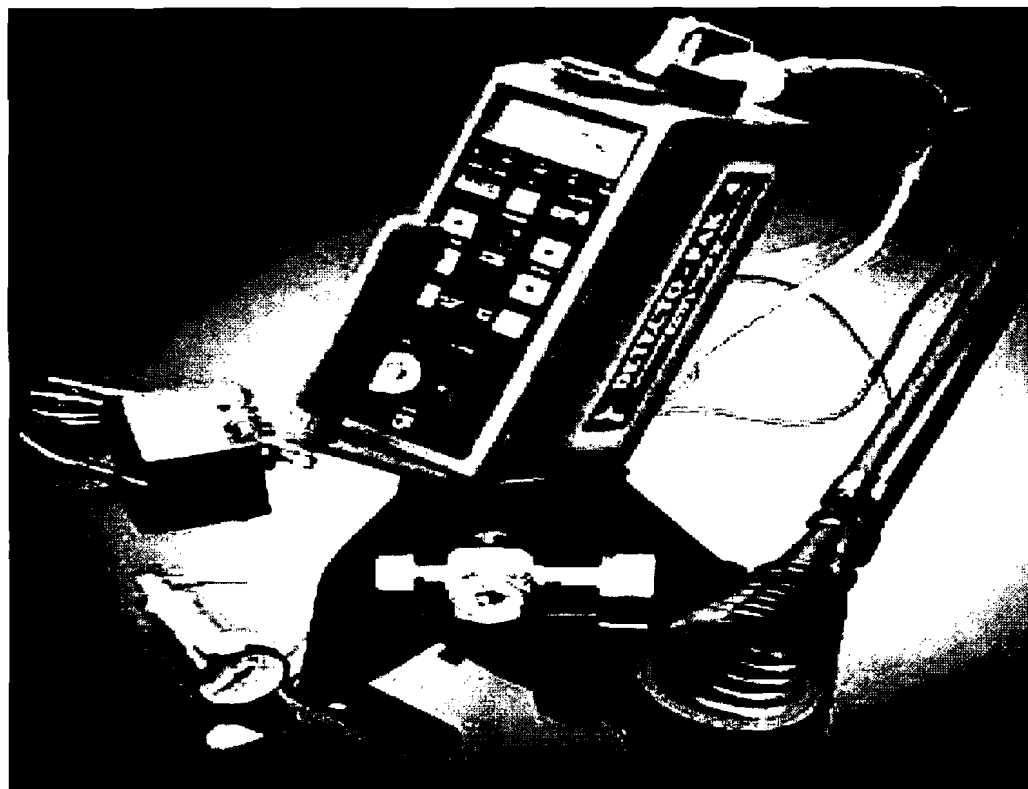




Gas Leak



Unitil

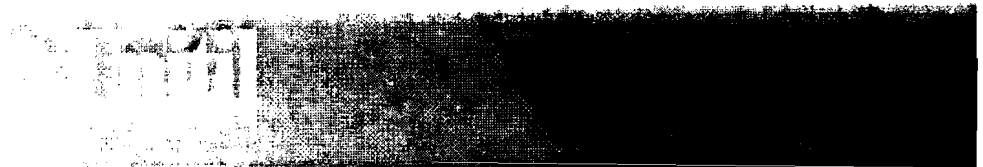




Follow Manufacturers Instructions

(For the equipment you are using)

Emergency Response More Than Just Find and Fix





- **Who's life is more important?**
 - First Responder or
 - Customers and Public



- **Observe**
- **Evaluate**
- **Take action**



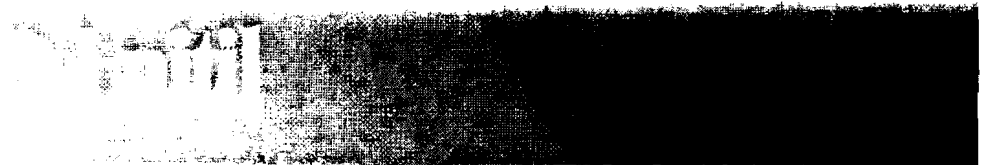
- Part of PPE
- Recently calibrated
- Battery charged
- Turned on in non-gaseous atmosphere



- Flashlight
- Wrench
- Soap can
- Location of gas meter
- Open mind

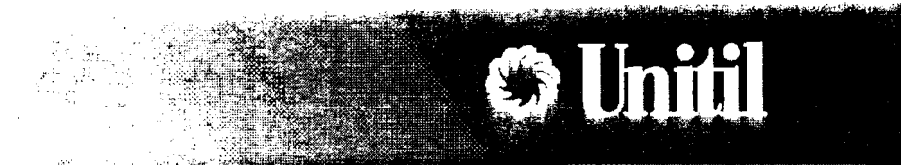
Documentation

If you don't document it didn't happen

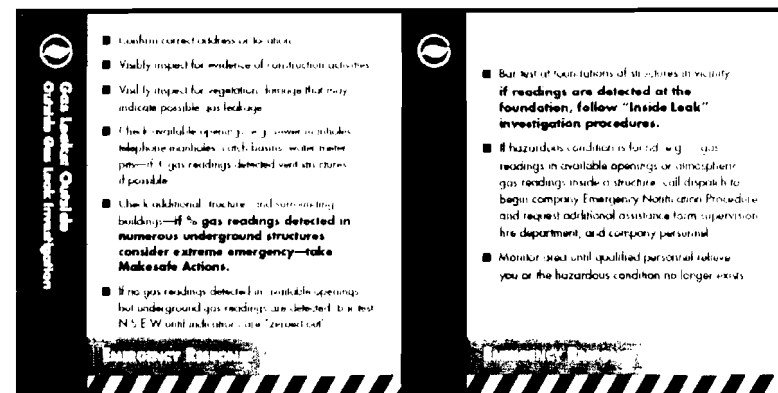




- **Ask caller – they know**
- **Don't assume anything**
- **There may be more than one leak**

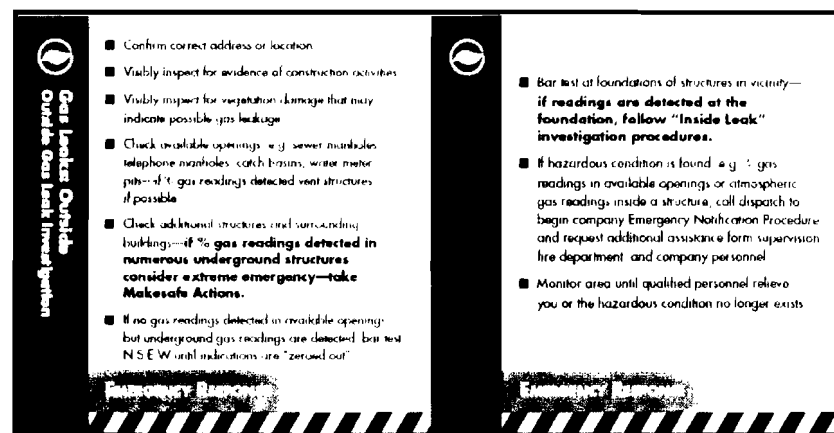


- Designed to assist first responders in following the necessary steps to evaluate hazardous situations
- Focus is on identifying hazards making the area safe i.e., MAKESAFE





- **Five Cards**
 - Gas Explosion
 - Outside Damage or "Dig In"
 - Inside Gas Leak Investigation
 - Outside Gas Leak Investigation (shown)
 - Carbon Monoxide Investigation





**If you're not sure...
ask for help**



Questions ?

Exam

Qualifying Exam for Performing as a First Responder to a Natural Gas Emergency

Instructor:	Name:	
	(please print)	
Company:	Signature:	
D.O.C.:	Location:	
Address:	Date:	

*Directions: Each of the incomplete statements listed below is followed by a list of responses.
Select the response, which most correctly completes each statement*

1. When responding to a reported natural gas emergency always verify the accuracy of the ____ of the site to which you are responding.
 - a. Location of the main connection
 - b. Address
 - c. Name of the occupant

2. When responding to a gas leak and odor call, it is considered acceptable to contact the occupants by ____.
 - a. Calling them on the phone
 - b. Ringing the door bell
 - c. Knocking on the door
 - d. Notify them by mail as to when the service call will be made

3. The equipment required to evaluate a gas odor call is a ____.
 - a. Flame ionization unit (FI)
 - b. Line Locator
 - c. Combustible gas indicator
 - d. Gas track

4. When performing a gas leak and odor investigation in a building, the initial air sampling should be done with a ____
 - a. Combustible gas indicator
 - b. Sniff test
 - c. Carbon monoxide detector
 - d. Oxygen level indicator

5. Flame ionization units are not intrinsically safe and should ____
 - a. Only be used to detect gasoline, propane, and butane
 - b. Be used to detect methane and ethane only
 - c. Not be used outdoors
 - d. Not be used in a hazardous atmosphere

6. Because natural gas is lighter than air, free air samples should be taken at ____ location when testing for the presence of natural gas in buildings.
 - a. Floor levels
 - b. Near windows
 - c. Ceiling height
 - d. Near doors

7. If gas is detected in a free air space, the first action to take is to ____ the occupants.
 - a. Inform
 - b. Evacuate
 - c. Organize
 - d. Question

8. To prevent possible ignition of gas when investigating a leak inside a building, you should not ____.
- a. Turn on the lights
 - b. Use the telephone
 - c. Open or close windows
 - d. All of the above
9. You should not re-enter a building where a leak in the free air has been detected until ____.
- a. The gas is turned off
 - b. Ignition sources are all eliminated
 - c. The premise has been ventilated
 - d. All of the above
10. The emergency responder must make a gas emergency situation safe. This includes ____ when gas is detected with the CGI inside the structure in the free air.
- a. Requesting additional assistance from the fire department and or police department
 - b. Keeping people away and eliminating ignition sources
 - c. Contact the power company to turn the electricity off outside the building
 - d. All of the above
11. If a gas leak is detected in the ground outside a building, you should ____ to determine if gas has migrated up to or against a building.
- a. Perform a soil analysis
 - b. Check the building for a basement to determine if gas is migrating into it
 - c. Establish the perimeter of the leakage area
 - d. Check for gas odor in the atmosphere by sniffing

12. As you continue investigating a gas leak outside a building, you should periodically ____ to ascertain any changes.
- a. Re-evaluate the migration of the leakage area
 - b. Check sewers and manholes
 - c. Check buildings for any changes
 - d. All of the above
13. Concentrating on finding and fixing the leak before public safety concerns are addressed is called.
- a. Hero complex
 - b. The "Find and Fix" syndrome
 - c. Attention to detail
14. Natural Gas is ____
- a. Odorless
 - b. Colorless
 - c. Tasteless
 - d. All of the above
15. If you have 3.5% gas in a sewer manhole this is considered a Class ____ leak.
- a. Class I
 - b. Class II priority 1
 - c. Class III
16. A Class I leak is considered an emergency and immediate corrective action should be taken.
- a. True
 - b. False

17. While Investigating an outside leak you have multiple buildings with gas readings in them, how many buildings should you check to complete your investigation.
- a. 6
 - b. Check buildings until you have 2 buildings gas free in all directions and a minimum of 6 buildings
 - c. Check buildings until you have buildings with no gas present
 - d. 12 buildings
 - e. All of the above
18. During an outside leak investigation it is REQUIRED to perform a mobile survey how many feet in each direction?
- a. 20 feet
 - b. Go to the next block
 - c. 500 feet in each direction and any adjacent street
 - d. It is not required
19. The equipment required to evaluate the situation to determine how to protect the customer from carbon monoxide poisoning is a ____
- a. Flame ionization unit
 - b. Combustible gas indicator
 - c. Carbon Monoxide Detector
 - d. Oxygen Deficiency Detector
20. During an outside leak investigation what is required before you clear the area?
- a. Call Dispatch
 - b. Notify Customer
 - c. Perform a mobile survey 500 feet in each direction
 - d. None of the above

21. You are called to an inside gas odor complaint and when you arrive you check the gas service entrance but what else should you check?
- a. Sewer entrance into basement
 - b. Perimeter drain
 - c. Water line entrance
 - d. Drain line leading to the outdoors
 - e. All of the above
22. What percentage of gas is determined to be hazardous inside a building?
- a. 0% LEL
 - b. 3% Gas in Air
 - c. 1% gas in air
 - d. Any gas reading on picked up on a combustible gas indicator
23. What classification is an indication of gas inside.
- a. Class 1 above ground hazardous leak
 - b. Class 2 Priority 1
 - c. Class 3
 - d. Fit Leak
24. You arrive at a third party damage to a 2" HP leak if the gas is screaming out of the hole in the pipe. You can smell gas all around, what are some of your first actions.
- a. Check migration area and evacuate people as needed
 - b. Call Dispatch and request the fire department respond
 - c. Do not let anyone in the perimeter of the gas migration area
 - d. All of the above

25. A contractor has pulled on a gas service with an inside meter, you arrive on scene and do not detect any gas leaking at the damage site. What should be some of your next actions?
- a. Determine if any damage has been done to the inside meter fit
 - b. Call Gas Control and have them call the fire department to respond if needed.
 - c. Gain access to the home and perform a full leak investigation inside and at the meter fit.
 - d. All of the above
26. How often should you CGI be calibrated?
- a. Every 30 days not to exceed 45
 - b. Never
 - c. Everyday
 - d. As needed
27. Reference the above question (#24)- You arrive and can not gain access to the home what should you do next?
- a. Have Gas Control call the fire department and then have the fire department gain access
 - b. Perform an outside leak investigation then leave
 - c. Nothing
28. You arrive at the scene of a third party damage where the contractor has pulled a 1-1/2" LP service and just kinked it. Explain in detail your first actions?
29. What paperwork is needed for an outside leak investigation?

30. When performing a leak survey and you find readings and have completed your investigation and determined that there is no threat to public safety you should.
- a. Complete all necessary paperwork and turn in with your daily work.
 - b. Notify gas control that you have cleared the scene and are available for another call
 - c. Notify the on call supervisor
 - d. Both a and b
31. Carbon Monoxide Gas is ____
- a. Odorless
 - b. Colorless
 - c. Tasteless
 - d. All of the above
32. Carbon Monoxide has a specific gravity of ____.
- a. 0.97
 - b. 0.60
 - c. 1.50
 - d. 2.01
33. In most situations, carbon monoxide will be distributed ____.
- a. More towards the ceiling of the room
 - b. Near the floor or in low lying areas
 - c. Fairly evenly from floor to ceiling
34. Carbon Monoxide can enter the body only through ____.
- a. Contact with the skin
 - b. The respiratory system
 - c. The digestive system
 - d. Direct contact with an opening in the skin

35. The effect of carbon monoxide poisoning on the human body is it ____.
- a. Increases the oxygen carrying function of the blood
 - b. Releases carbon dioxide into the blood stream
 - c. Acts to reduce the oxygen-carrying function of the blood
 - d. Causes the lungs to contract
36. The maximum allowable CO concentration for continuous exposure in any 8 hour period prescribed by OSHA is ____.
- a. 9 ppm
 - b. 35 ppm
 - c. 200 ppm
 - d. 800 ppm
37. When testing for carbon monoxide in the air, the emergency responder should turn on and ____ the tester before entering the building.
- a. Test
 - b. Turn off
 - c. Zero
38. Having eliminated gas appliances as a source of CO, normal limits of CO in a residence are considered to be less than or equal to ____.
- a. 10 ppm
 - b. 35 ppm
 - c. 200 ppm
 - d. 400 ppm

39. In the event a CO reading at any location within a building indicates a CO level between 101 ppm and 200ppm, under no circumstance shall a person spend more than _???_ consecutive minutes within the building until the CO levels are reduced.
- a. 30
 - b. 20
 - c. 15
 - d. 10
40. In the event the CO level in free air of any building is found to be 200 ppm or higher, a person shall _____.
- a. Shut off the gas to appliances
 - b. Ventilate the building
 - c. Exit the building immediately
 - d. Take the average of three readings to confirm

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1.0 General

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5.2.2 Indications

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5.3.1 Definition

5.3.2 Indications

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5.4 Below Ground Grade 2 Indications

5.4.1 Definition

5.4.2 Indications

5.4.3 Action Criteria

5.5 Below Ground Grade 3 Leak Indications

5.5.1 Definition

5.5.2 Indications

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6.0 Combustible Gas Indicators (CGIs)

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7.2 While Waiting for Distribution Department

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1.0 General

This procedure is a guide to performing an investigation of a leak indication. It is intended that this procedure be used as a general guide, and that personnel use good judgment considering all information available when responding, investigating, and classifying leaks.

(a) Any notification from an outside source (e.g. police or fire department, other utility, contractor or general public) reporting an odor, leak, explosion or fire, which may involve gas pipelines or other gas facilities, shall be considered potentially hazardous and shall be investigated promptly until proven otherwise with instrumentation. If the investigation reveals a leak, the leak should be graded and action taken in accordance with established procedures.

(b) In order to have a gas explosion, three elements are required: the right amount of a combustible gas and oxygen, and an ignition source. Eliminating any one of these elements will eliminate the possibility of an explosion.

(c) The procedure does not cover all conceivable situations and, therefore, investigating reported or suspected gas leaks requires the exercise of individual initiative and judgment based on an understanding of the problems involved.

(d) Based on (c) above, if the situation warrants, evacuate the area, prevent entry to the area by unauthorized persons, and re-route vehicular traffic. This could require the assistance of local police and fire departments.

Definitions

Barhole: is a hole that is made in the soil or paving for the specific purpose of testing the subsurface atmosphere with a CGI.

Soap Leakage Test: The application of a soap-water or other foam forming solution on exposed piping to determine the existence of a leak

Building: is any structure which is normally or occasionally entered by humans for business, residential or other purposes, and in which gas could accumulate.

Combustible Gas Indicator (CGI): is a device capable of detecting and measuring gas concentrations (of the gas being transported) in the atmosphere.

Confined Space: is any subsurface structure (e.g., vaults, tunnels, catch basins, or manholes) of sufficient size to accommodate a person, and in which gas could accumulate.

Continuous Action: Includes venting along with periodic monitoring and other such positive actions designed to mitigate the hazard while repairs are initiated and completed.

Follow-up Inspection: is an inspection performed, after a repair has been completed, to determine the effectiveness of the repair.

Gas Associated Substructure: is a device or facility utilized by an operator (e.g., a valve box, vault, test box or vented casing pipe) which is not intended for storing, transmitting or distributing gas.

L.E.L.: is the lower explosive limit of the gas being transported. Unitil considers 5% gas to be the lower explosive limit.

Natural Gas: is a mixture of gases, primarily methane that is lighter than air.

Pressure Drop Test: A test to determine if an isolated segment of pipeline loses pressure due to leakage.

Prompt-Action: is dispatching qualified personnel without delay for the purpose of evaluating and, where necessary, abating the existing or probable hazard.

Reading: is a repeatable deviation on a CGI or equivalent instrument, expressed in LEL. Where the reading is in an unvented confined space, consideration should be given to the rate of dissipation when the space is ventilated and the rate of accumulation when the space is resealed.

Shall: Indicates a mandatory requirement.

Should: Indicates a best practice and is the action that is expected to be performed as described unless there is a compelling reason not to do so with prior approval from the responsible manager.

Small Substructures (other than gas associated substructures): are any subsurface structures that are of insufficient size to accommodate a person (e.g., telephone and

electrical ducts and conduit or non-gas-associated valve and meter boxes), and in which gas could accumulate or migrate.

Surface Gas Detection Survey: A continuous sampling of the atmosphere at or near ground level for buried gas facilities and adjacent to above ground gas facilities with a gas detector system capable of detecting a concentration of 50 ppm gas in air.

Sub-Surface Gas Detection Survey: The sampling of the sub-surface atmosphere with a combustible gas indicator (CGI) or other industry accepted device capable of detecting 0.5 percent gas in air at the sampling point.

Tunnel: is a subsurface passageway large enough for a person to enter and in which gas could accumulate.

U.E.L: is the upper explosive limit of the gas being transported. Unitil considers 15% gas to be the upper explosive limit.

2.0 Discovery of a Leak Indication

A leak indication may be discovered in many ways, such as the following.

- (a) As the result of continuing surveillance (see Procedure 2-C).
- (b) As the result of a patrol or a leak survey (see Procedure 2-D).
- (c) By a telephone call from a customer or the public (e.g. odor complaint)

3.0 Leak Detection Methods

The following gas leakage detection methods may be employed, as applicable, for detecting the presence of gas or leakage:

- 3.1 Surface Gas Detection Survey
- 3.2 Sub-Surface Gas Detection Survey (including barhole surveys)
- 3.3 Soap Leakage Test
- 3.4 Pressure Drop Test

3.1 Surface Gas Detection Survey

Surface Gas Detection Survey: A continuous sampling of the atmosphere at or near ground level for buried gas facilities and adjacent to above ground gas facilities with a gas detector system capable of detecting a concentration of 50 ppm gas in air.

3.1.1 Equipment

The Equipment used to perform these surveys may be portable or mobile.

- (a) For buried piping, sampling of the atmosphere should, where practical, take place as close to ground surface as permitted by gas detector design, due to the potential for rapid diffusion of leaking gas to the atmosphere.
- (b) In areas where the piping is under pavement, samplings should also be at curb line(s), available ground surface openings (e.g., manholes, catch basins, sewer, power, and telephone duct openings, fire and traffic signal boxes, or cracks in the pavement or sidewalk) or other interfaces where the venting of gas is likely to occur.

- (c) For exposed piping, sampling should be adjacent to the piping.

3.1.2 Utilization

The survey should be conducted at speeds not to exceed 5 mph and that are slow enough to allow an adequate sample to be continuously obtained by placement of equipment intakes over the most logical venting locations, giving consideration to the location of gas facilities. Gas detector design or adverse conditions may limit the use of this survey method and technicians should be cognizant of these factors. Conditions that may affect the venting of subsurface gas leaks are:

- (a) Moisture. A high water table, tidal effects, or excessive moisture from rain may inhibit venting of the gas to atmosphere.
- (b) Frost. Where frost is present in the soil, leak diffusion patterns may change.
- (c) Ice and Snow Cover. Ice and snow cover may cause surface sealing, limiting the venting of gas to the atmosphere.
- (d) Wind. High or gusting winds may alter diffusion at the surface of the ground.
- (e) Underground conduit and sewer structures can provide unobstructed and interconnected (or exclusive) migration paths toward buildings. If readings are found in these structures, further investigation should follow. See section 4.6 below.
- (f) Wall-to-Wall paving or other impervious surface areas

3.2 Sub-Surface Gas Detection Survey

Sub-Surface Gas Detection Survey: The sampling of the sub-surface atmosphere with a combustible gas indicator (CGI) or other industry accepted device capable of detecting 0.5 percent gas in air at the sampling point.

3.2.1 Utilization

- (a) The area to be checked is determined by existing conditions such as frost, hills, conduits, sewers, drain lines, etc. At a minimum, check the buildings on either side and three buildings directly across the street from a structure which has a concentration of gas at the foundation wall. If any of the building checks show that gas is present, evacuate the building and continue investigating adjacent buildings until no gas is found.
- (b) The survey should be conducted by performing tests with a CGI in a series of available openings or barholes over, or adjacent to, the gas facility or both. The location of the gas facility and its proximity to buildings and other structures should be considered in the spacing of the sample points. Sampling points should be as close as possible to the main or pipeline, and never further than 15 feet laterally from the facility. Along the route of the main or pipeline, sampling points should be placed at half the distance between the pipeline and the nearest building wall, or at 30 feet, whichever is shorter, but, in no case need the spacing be less than 10 feet. The sampling pattern should include sample points adjacent to service taps, street intersections, and known branch connections, as well as over or adjacent to buried service lines and at the building walls.

- (c) Underground conduit and sewer structures can provide unobstructed and interconnected (or exclusive) migration paths toward buildings. If readings are found in these structures, further investigation should follow. See section 4.6 below.
- (d) Good judgment should be used to determine when available openings (e.g., manholes, vaults, or valve boxes) are sufficient in number to provide an adequate survey. If necessary, additional sample points (barholes) should be made.
- (e) Sampling points should be of sufficient depth to directly sample within the subsurface or substructure atmosphere and not be restricted by capping obstructions such as paving, concrete, soil moisture or frost or surface sealing by ice or water.
- (f) When placing barholes for testing, consideration should be given to barhole placement and depth to minimize the potential for damage to other underground facilities and possible injury to personnel conducting the investigation.

3.3 Soap Leakage Test

Soap Leakage Test: The application of a soap-water or other foam forming solution on exposed piping to determine the existence of a leak

- (a) The exposed piping systems should be reasonably cleaned and completely coated with the solution. Leaks are indicated by the presence of soaps.
- (b) This test method may be used for the following:
 - (1) Testing exposed aboveground portions of a system, such as meter set assemblies or exposed piping on bridge crossings.
 - (2) Testing a tie-in joint or leak repair which is not included in a pressure test.

3.4 Pressure Drop Test

Pressure Drop Test: A test to determine if an isolated segment of pipeline loses pressure due to leakage.

- (a) Facilities selected for a pressure drop test should first be isolated and then tested.
- (b) A pressure test conducted on facilities solely for the purpose of detecting leakage should be performed at a pressure equal to the operating pressure of the segment. A pressure test conducted for line qualification or uprating must be performed in accordance with procedures (See 2K Uprating)
- (c) The test medium shall conform to Company standards (e.g. air, nitrogen or natural gas)
- (d) The test duration should be of sufficient length to detect leakage. Unless approved by engineering these testing durations shall follow the guidelines established for commissioning new gas facilities. See 4J, Testing
- (e) Pressure drop tests should be used only to establish the presence or absence of a leak on a specifically isolated segment of a pipeline. Normally, this type of test will not provide a leak location. Therefore, facilities on which leakage is indicated may require further evaluation by another detection method in order that the leak may be located, evaluated, and graded.

4.0 Leak Investigation and Action Criteria

4.1 Scope

(a) Leak investigation and leak classification provide a means for determining the location, extent, and potential hazard of migrating gas. A leak investigation should be initiated to address a report of a possible leak indication. Leak indications may include the following:

- Odor Complaints
- Reports of dead or discolored vegetation
- Positive readings from leak detection equipment

(b) Leak indications may originate from the following:

- Scheduled leak surveys
- Line patrols
- Customer reports
- Reports from the general public

(c) Regardless of their origin, leak indications should be investigated promptly to identify any hazardous condition.

(d) In any leak investigation, an operator should presume that a Grade 1 or hazardous leak might exist.

(e) Only after completing the leak investigation should an operator determine an appropriate leak classification. Leak indications may be from sources other than natural gas.

(f) All leak investigations regardless of the findings shall be properly documented.

4.2 General

(a) If a leak investigation is initiated by an "inside" odor complaint, see 4.4 below.

(b) Where a leak indication appears to originate from buried piping, operator personnel should identify the extent of gas migration. If the migration pattern extends to nearby structures, the structures should be checked for the presence of combustible gases. Structures may include buildings, confined spaces, and other buried utilities. See 4.3 below.

(c) Personnel investigating a leak indication reported as either an "inside" or "outside" complaint should perform a visual check for the existence of other underground utilities in the area. If investigating "outside," see 4.3 below. Examples of other underground facilities in the area of suspected gas migration include the following:

- Customer-owned service lines
- Buried fuel lines
- Electric lines
- Telephone lines
- Television Cable
- Water or Sewer Lines

(d) Consider the potential for gas migration under fully paved areas, ground frost, or buildings.

4.3 Outside Leak Investigation

(a) If practical, contact the person who placed the call and ascertain the location and nature of the reported leak.

(b) Perform Subsurface Gas Detection Survey. See Section 3.2

(c) If a meter set is outside, observe its dial for unusual flow.

(d) Look for indications of construction activity, which might have caused damage to the operator's facilities. Examples are:

- Excavation
- Pavement patches
- Landscaping
- Fencing installation
- Directional drilling or boring activity
- Settling or subsidence

(e) Look for building additions that may have been constructed over natural gas service lines.

(f) Conditions permitting look for a pattern of vegetation damage that may indicate the presence of a leak.

(g) Check available openings in the area of a leak indication. These openings may include the following:

- Valve Boxes
- Catch Basins
- Manholes
- Vaults
- Pits
- Other openings that allow access to underground atmospheres.

(h) Review the Compliance Management System (CMS) for previously identified active leaks in the area (e.g. Grade 2 or Grade 3) and/or previous leak repair activity. Active leaks and changing like migration pattern changes should be evaluated when investigating leaks.

(i) Review the Company Geospatial Information System (GIS) and Compliance Management System to determine the operating pressure, pipe material(s) and other essential asset attributes useful during leak investigations.

(j) Conduct a mobile leak survey (surface gas detection survey) at a minimum of 500 feet in each direction to include all intersecting streets. This mobile survey shall be documented on the outside leak investigation form and submitted with the investigation report.

4.4 Inside Leak Investigation

4.4.1 Safety Precautions:

- (a) Only an intrinsically safe flashlight may be used.
- (b) Smoking or carrying lighted cigarettes, cigars, or pipes is not permitted. Lighting a match or lighter (i.e., open flames) is prohibited.
- (c) The doorbell shall not be used to announce your presence because it could be a source of ignition. Attempt to gain entry by knocking on the door. Immediately report "Can't Get In" to the supervisor. The supervisor should decide whether a new work order will be issued or that other pertinent action will be taken.

4.4.2 Entering the Premise

- (a) Generally, a leak detection instrument shall be used to probe the atmosphere of a building before entering the building.
- (b) Turn on the combustible gas indicator (CGI) in the outside gas free air, test batteries and zero instruments before entering the building to investigate the reported odor or gas leak.
- (c) Enter the building, identify yourself and close the door behind you so as not to dilute the inside air.
- (d) Do not turn on or turn off any electric light, switch, motor, or other appliance or equipment that could be a source of ignition. Advise occupants likewise, if practicable.

4.4.3 Determining Existing Conditions

After entry, conduct a combustible gas indicator (CGI) test at ceiling level to determine existing conditions. Follow the procedure for the given result:

- (a) Positive Gas in Air CGI reading (Hazardous Leak)
- (b) No Positive Gas in Air CGI Reading – Leak Exists
- (c) Negative CGI reading

(a) Positive Gas in Air CGI Reading (Hazardous Leak)

If a hazardous leak exists, as defined as a positive combustible gas indicator (CGI) reading then do the following:

- (1) For positive gas readings of 20 % LEL (1% gas in air) the first responder shall evacuate the building of all occupants. Follow the procedure for evacuation in section 3.1 of Procedure 2-T, Emergency Actions.

3.1 Evacuation procedure

- (1) Immediately leave the building with all occupants through the entrance you had just entered and close the doors behind you.
- (2) Notify the dispatcher of the existing conditions as soon as circumstances will permit. Whenever a building must be evacuated, instruct the dispatcher to notify the Supervisor, Fire Department and/or Police Department. Request that other utilities (electric & telephone) be disconnected.

- (3) Turn off the gas to the premises by the safest and fastest method (e.g., curb valve, meter valve, main valve, and pipe squeeze-off tool). Do not enter the building to do so.
- (4) If possible, ventilate the premises without jeopardizing safety.
- (5) Standby outside the premises and prevent any person from entering the area until it is safe to do so.

(2) As soon as the area is secure, check and monitor adjacent buildings for gas. The area to be checked is determined by existing conditions such as frost, hills, conduits, sewers, drain lines, etc. At a minimum, check the buildings on either side and three buildings directly across the street from a structure which has a concentration of gas at the foundation wall. If any of the building checks show that gas is present, evacuate the building and continue investigating adjacent buildings until no gas is found. In congested areas the investigation should extend further away from the point of the known emergency.

(3) If gas is present in multiple buildings and the source cannot be readily identified and immediately repaired contact dispatch immediately to request a Supervisor, additional field personnel and to notify the local fire department.

(b) No Positive CGI Reading – Leak Exists

If an inside leak does exist, but there are no positive gas in air readings from the combustible gas indicator (CGI):

(1) Attempt to isolate the fitting or appliance that the leak is coming from. Red Tag any non-jurisdictional piping and appliance and ensure that the gas is off (see Red Tag procedure). If the piping, fitting or appliance cannot be isolated then the first responder shall turn the gas off by the safest and fastest method (e.g., curb valve, meter valve, main valve, pipe squeeze-off tool) possible.

Note: Evacuation of a building shall be considered any time a concentration of gas exists in the open atmosphere inside the building and/or at the discretion of the first responder in the interest of public safety. If evacuation is necessary, refer to Section 3.1 of 2-T, Emergency Actions.

- (2) Check all entrances of the gas service, water service, sewer, underground electric and all wall openings with the combustible gas indicator (CGI).
- (3) If the leak is inside, attempt to locate the source and repair it. Shut off the gas service, meter or appliance if the leak cannot be repaired.
- (4) If an outside leak is indicated by a positive gas reading, open the cellar windows to prevent a negative pressure within the cellar. Shut off the service valve, meter valves, or appliance valves. Proceed to the top floor of the building and test for gas. Ventilate by opening windows, as required, and work your way back down to the first floor.
- (5) Notify the dispatcher of the existing conditions as soon as circumstances will permit.

(6) Check and monitor adjacent buildings for gas. The area to be checked is determined by existing conditions such as frost, hills, conduits, sewers, drain lines, etc. At a minimum, check the buildings on either side and three buildings directly across the street from a structure which has a concentration of gas at the foundation wall. If any of the building checks show that gas is present, evacuate the building and continue investigating adjacent buildings until no gas is found. In congested areas the investigation should extend further away from the point of the known emergency.

(c) Negative CGI reading

If upon your initial entrance into the building the combustible gas indicator (CGI) reading is negative:

- (1) Question the customer (if practical) as to the location of the reported odor.
- (2) If the leak is not found in the reported location, continue the investigation without interruption until the leak is found and repaired or it is determined that there is no leak. After any repair, check to be sure no other leaks are present.
- (3) All procedures and precautions previously outlined apply as necessary while investigating the source of the odor or gas leak.
- (4) If a leak cannot be repaired, do not leave the scene or location until relieved by the supervisor. Continue checking buildings in the area at regular intervals until there is no longer any danger of an incident.

4.4.4 Other Considerations

- (a) Consider that an odor may originate from some source other than natural gas, such as gasoline, cleaning fluids, or other substances. If gasoline, cleaning fluid, or other screening odors are present in a building, it shall be assumed that such odors are either flammable or toxic and consideration shall be given to turning off the gas at the service line and to venting the building completely. Smoking or carrying lighted cigarettes, cigars, or pipes is not permitted. Lighting any match or lighter (i.e., open flames) is prohibited.
- (b) Consider that gas might be migrating into a building from the outside. If this is a possibility, perform a leak detection survey around the outside perimeter of the building. This should be done whether or not entry to the building was achieved. (See Section 3.2.1 above)
- (c) If gas is found outside the building, other nearby buildings should be checked to determine whether there is a presence of gas inside. (See Section 3.2.1 above)

4.5 Completing the Investigation

- (a) Inform the customer, if available, of pertinent actions taken.
- (b) Document the arrival and departure time, combustible gas indicator test results, conditions found, actions taken and any other pertinent information necessary to complete the necessary leak investigation report and work order.

4.6 Gas Detected in Underground Vaults or Conduits

(a) Underground conduits (e.g., electric, telephone, cable) or sewer and drain structures (e.g., storm, sanitary, catch basins, vent boxes) can provide unobstructed and interconnected (or exclusive) migration paths for gas. Therefore, if readings are found in these types of structures, the responder should conduct successive checks of all interconnecting manholes until zero readings are found.

(b) Buildings should also be checked to determine if interconnecting conduits are entering buildings and possibly providing migration of gas to the inside of the building. The investigation may require coverage of numerous blocks and buildings to achieve proper results.

(c) To determine which manholes are “interconnected,” the technician should perform a visual survey of available openings, noting similarly identified manhole covers.

After identifying all successive manholes with positive readings and the clear manholes at the ends, all gas facilities between the clear manholes should be considered to be within the area of migration and should be investigated.

(d) Due to prevailing air flow within conduit systems, it is not unusual for gas leaks to be closer to manholes with zero readings than those with positive readings.

(e) Ventilate all manholes. This should reduce readings in manholes that are farther from the leak source.

(f) Notify a supervisor immediately for gas readings in two consecutive interconnected subsurface structures.

4.7 Broken Main or Service Line

(a) Upon arrival, determine the nature and extent of the emergency. If a large volume of gas is escaping, see Procedure 2-T, Emergency Actions, Section 6.0. If a hazardous condition exists, evacuate affected buildings and clear the area where the pipeline is broken (see Procedure 2-T, Emergency Actions, Section 3.1 for evacuation procedures).

(b) Notify Dispatch to call the local Fire Department and/or Police Department. If the Fire Department and/or Police Department are already at the scene, coordinate the evacuation with them, if such evacuation is necessary.

(c) Check all surrounding buildings for the presence of gas. In congested areas, the investigation should extend further away from the point of the known emergency. (See Section 4.4.3 above)

(d) If not already dispatched, request assistance from the Distribution Supervisor. Distribution shall contribute to the decision as to whether a segment of pipeline must be shut down. Distribution crews shall follow operating and maintenance procedures for repairing broken pipelines and stand by at the scene after repairs are completed until relieved.

(e) If a substantial number of customers will be affected by the leakage, or control thereof, evaluate the extent of the shutdown and identify street names and numbers. Notify Dispatch. (See Procedure 2-T, Emergency Actions, Section 8.0)

(f) Gas will not be restored to the affected area until all gas service lines have been shut off at the gas service or curb valve. The Outage Management System which is located in

the Compliance Management System (CMS) should be used during outages. (See Procedure 2-T, Emergency Actions, Section 8.0)

(g) Upon completion of repairs, service will be restored to customers on an individual basis. If a customer is not home, the gas will be left off and notification left for the customer advising them to call for restoration of their gas service. (See Procedure 2-T, Emergency Actions, Section 8.0)

(h) When the leak investigation is completed, notify Dispatch.

4.8 Pinpointing

Pinpointing is the process of tracing a detected gas leak to its source. It should follow an orderly systematic process that uses the following procedures to minimize excavation.

(a) The migration of gas should be determined by establishing the outer boundaries of the indications. This will define the area in which the leak will normally be located. These tests should be made with a CGI without expending excessive effort providing sample points.

(b) In an urban environment, sampling is recommended at available openings (e.g., manholes, valve boxes) in the area. Testing such structures provides advantages in determining migration when pinpointing a leak, such as the following:

- (1) Identifying the spread through efficient use of existing structures, thus minimizing barholes.
- (2) Reducing the risk of damaging other utilities during the investigation.
- (3) Expediting the investigation

(c) Foreign facilities in the area of search should be identified. The responder should look for evidence of recent construction activities that could have contributed to the leakage. Gas may also migrate and vent along a trench or bore hole provided for other facilities. Leaks could occur at the intersection of the foreign facility and the gas pipeline. Particular attention should be given to these intersections.

(d) Evenly spaced bar or test holes should be used over the gas line suspected to be leaking. All barholes should be of equal depth and diameter (and down to the pipe depth where necessary) and all CGI readings should be taken at an equal depth in order to obtain consistent and worthwhile readings. Using only the highest sustained readings, the gas can be traced to its source by identifying the test holes with the highest readings.

(e) Frequently, high readings are found in more than one barhole and additional techniques are necessary to determine which reading is closest to the probable source. Many of the barhole readings will normally decline over a period of time but it may be desirable to dissipate excess gas from the underground locations to hasten this process. Evaluation methods should be used with caution to avoid distorting the venting patterns.

(f) Once underground leakage has been identified, additional holes and deeper holes should be probed to more closely bracket the area. For example, test holes may be spaced

six feet apart initially and then the six foot spacing between the two highest test holes might be probed with additional test holes, with spacing as close as twelve inches.

(g) Additional tests include taking CGI readings at the top of a barhole or using manometer or soap forming solution to determine which barhole has the greatest positive flow. Other indications are dust particles blowing from the barholes, the sound of gas coming from the barhole or the feel of gas flow on a sensitive skin surface. On occasion, sunlight diffraction can be observed as the gas vents to the atmosphere.

(h) When gas is found in an underground conduit, testing at available openings may be used to isolate the source in addition to the techniques previously mentioned. Many times the leak is found at the intersection of the foreign conduit and a gas line. Particular attention should be given to these locations.

(i) Testing at available openings may be used to isolate the source in addition to the techniques previously mentioned. Many times the leak is found at the intersection of the foreign conduit and a gas line. Particular attention should be given to these locations.

(j) Pinpointing a leak entering an underground conduit, sewer, or drain may require the investigation to extend to the first subsurface structure, in each direction, which has no readings.

(k) When the pattern of the CGI readings has stabilized, the barhole with the highest reading will usually pinpoint the gas leak.

(l) The responder should test with soap forming solution where piping has been exposed, particularly to locate smaller leaks.

5.0 Leak Grading and Action Criteria (2D)

5.1 General

5.2 Below Ground Grade 1 Leak Indications

5.3 Below Ground Grade 2, Priority 1 Leak Indications

5.4 Below Ground Grade 2 Indications

5.5 Below Ground Grade 3 Leak Indications

5.6 Above Ground Leaks

5.1 General

5.1.1 Use of Judgment

5.1.2 Establishing the Perimeter

5.1.3 Downgrading a Leak Indication

5.1.4 Assigning Leak Grades

5.1.1 Use of Judgment

The material in this section is presented as a guideline. The judgment of the operator personnel at the scene is of primary importance in determining the grade assigned to a leak and the action criteria to be used.

5.1.2 Establishing the Gas Migration Area

- (a) When evaluating a gas leak indication, the initial step is to determine the extent of the gas migration area.
- (b) When the gas migration area extends to a building wall, the investigation should continue into the building.

5.1.3 Downgrading a Leak Indication

- (a) Generally, Grade 1 and 2 leaks cannot be downgraded without a physical repair being made. Under special circumstances, in Massachusetts and New Hampshire only, a request for downgrade can be submitted to the Manager, Gas Compliance, for consideration. A documented study will be conducted and, if the request is accepted, a record of this study shall be retained by the Manager, Gas Compliance. In Maine no leak shall be downgraded without a physical repair made.
- (b) The objective of Unitil's leak management program is to repair and clear leaks from the distribution system. However, leaks with physical repairs can be downgraded with prior approval from the Distribution Manager. Location, pressure, material, leak history and scheduled replacement should be the determining factors utilized for evaluation and consideration.

5.1.4 Assigning Leak Grades

Leak grades shall be assigned based on an evaluation of the location and/or magnitude of a leak to establish the leak repair priority. The same criteria used for initial leak grading shall be applied when reevaluating leaks.

5.2 Below Ground Grade 1 Leak Indications

5.2.1 Definition

5.2.2 Indications

5.2.3 Action Criteria

5.2.1 Definition

A *Grade 1 leak indication* is one that represents an existing or probable hazard to persons or property, and requires *prompt action*, immediate repair, and/or *continuous action* until conditions are no longer hazardous.

5.2.2 Indications

Following are leak indications that would be classified as Grade 1:

- (a) A leak which, in the judgment of the person performing the leak evaluation at the scene, is serious enough to warrant immediate action such as:

- Strong odor of gas
- Extensive migration pattern
- Customer complaint

- (b) Escaping gas that creates a serious operating problem or hazard, such as the possibility of ignition.

- (c) Escaping gas that has ignited unintentionally.
 - (d) An indication of gas which has migrated into or under a building, or into a tunnel.
 - (e) A leak indication within five (5) feet of the outside wall of a building or where it is reasonable to anticipate that gas would readily migrate to an outside wall of a building.
 - (f) A leak indication of 70% *LEL* (*lower explosive level*) (3.5% gas in air), or greater, in an enclosed space.
 - (g) A leak indication of 70% *LEL* (3.5% gas in air), or greater, in a small substructure (other than a gas associated substructure) such as a manhole, conduit, or catch basin.
- Note: If the enclosed space is located within fifty (50) from an outside wall of a building the most stringent leak readings must be used for the classification.
- (h) A leak indication in consecutive interconnected substructures, such as manholes or catch basins.
 - (i) A leak that can be seen, heard, or felt, and which is in a location that may endanger the general public or property.

5.2.3 Action Criteria

- (a) Grade I leak indications require:

- (1) Prompt action to protect life and property, and
- (2) Continuous action until the condition is no longer hazardous; and
- (3) A physical repair made, except as stipulated in Section 5.1.3.

- (b) Prompt action, in some instances, may include one or more of the following

- (1) Implementation of the Emergency Response Plan. (See Gas Emergency Response Plan)
- (2) Evacuating premises (Refer to Section 3.1 of 2-T Emergency Actions)
- (3) Blocking off an area
- (4) Rerouting traffic
- (5) Eliminating sources of ignition
- (6) Venting the area by:
 - Removing manhole covers,
 - Bar-holing,
 - Installing vent holes, or
 - Other means.
- (7) Stopping the flow of gas by closing valves or other means
- (8) Notifying police and fire departments. In Maine, Unitil shall immediately notify the fire department of the community in which the Grade 1 leak found to exist in its pipeline system. [ME Puc 420.4C]
- (9) Repairing the pipe. Refer to 2-P, Pipeline and Leak Repair

(10) Replacing the pipe

(c) For outside leak orders near a building where the source of the leak cannot be determined, a bar hole survey should be conducted around the perimeter of the building, over the service, and over the main in the vicinity of the building. Refer to Section for Pinpointing in 2-P, Pipeline and Leak Repair.

5.3 Below Ground Grade 2, Priority 1 Leak Indications

5.3.1 Definition

5.3.2 Indications

5.3.3 Action Criteria

5.3.1. Definition

A *Grade 2 Priority 1* is a leak that is recognized as being non-hazardous at the time of detection, but justifies scheduled repair or removal within (10) working days after the necessary state, city, or town permits are obtained and the statutory notification requirements are met. (In Maine Grade 2 Priority 1 leak repairs shall be completed within 30 days of detection of any leak)

5.3.2 Indications

The following leak indications would be classified as Grade 2, Priority 1 Leak:

(a) Any reading between five (5) and fifteen (15) feet from the outside wall of a building

(b) A sustained gas reading of greater than 70% LEL (3.5% gas in air) between fifteen (15) and thirty (30) feet from the outside wall of a building.

(c) A sustained reading of less than 70% LEL (3.5% gas in air) but greater or equal to 50% LEL (2.5% gas in air), or greater under a sidewalk in a wall-to-wall paved area that does not qualify as a Grade 1 leak

(d) A sustained reading of 100% LEL (5% gas in air), or greater, under a street in a wall-to-wall paved area that has a significant (greater than fifty (50) linear feet) gas migration and does not qualify as a Grade 1 leak

(e) With a sustained reading less than 70% LEL (3.5% gas in air) but greater or equal to 50% LEL (2.5% gas in air) in small substructures (other than gas associated substructures) from which gas would likely migrate creating a probable future hazard

Note: If the enclosed space is located within fifty (50) from an outside wall of a building the most stringent leak readings for that specific area must be used for the classification (e.g. a leak reading within an enclosed space located within five (5) feet from a building wall will always be classified as a Grade 1 leak)

(f) With a sustained reading between 20% LEL (1% gas in air) and 70% LEL (3.5% gas in air) in a confined space

(g) With a reading of 70% LEL (3.5% gas in air), but greater or equal to 50% LEL (2.5% gas in air) or greater, in gas associated substructures; and which, in the judgment of operating personnel at the scene, is of sufficient magnitude to justify scheduled repair.

(h) Any leak that in the judgment of gas pipeline company personnel at the scene is of sufficient magnitude to justify scheduled repair.

(i) In Maine, a reading on a pipeline operating at 30% SMYS, or greater, in a class 3 or 4 location, which does not qualify as a grade 1 leak.

5.3.3 Action Criteria (Grade 2, Priority 1)

Should be for scheduled repair or removal within (10) working days after the necessary state, city, or town permits are obtained and the statutory notification requirements are met. (In Maine Grade 2 Priority 1 leak repairs shall be completed within 30 days of detection of any leak)

Refer to Section 2-P, Pipeline and Leak Repair.

5.4 Below Ground, Grade 2 Leak Indications

5.4.1 Definition

Grade 2 leak indication is one that is recognized as being non-hazardous at the time of detection, but justifies scheduled repair or removal within 6 months or prior to the end of the year, (whichever is less) based on probable future hazard.

5.4.2 Indications

The following leak indications would be classified as a Grade 2 Leak:

- (a) Any sustained gas reading of less than 70% LEL (3.5% gas in air) between fifteen (15) and thirty (30) feet from the outside wall of a building.
- (b) A sustained reading of less than 50% LEL (2.5% gas in air) but greater or equal to 30% LEL (1.5% gas in air), or greater under a sidewalk in a wall-to-wall paved area that does not qualify as a Grade 1 leak
- (c) With a sustained reading less than 50% LEL 2.5% gas in air) but greater or equal to 30% LEL (1.5% gas in air) in small substructures (other than gas associated substructures) from which gas would likely migrate creating a probable future hazard
- (d) With a sustained reading of less than 20% LEL (1% gas in air) in a confined space and which, in the judgment of operating personnel at the scene, is of sufficient magnitude to justify scheduled repair
- (e) With a sustained reading of less than 50% LEL (2.5% gas in air) or greater, in gas associated substructures; and which, in the judgment of operating personnel at the scene, is of sufficient magnitude to justify scheduled repair.

Note: If the enclosed space is located within fifty (50) from an outside wall of a building the most stringent leak readings for that specific area must be used for the classification (e.g. a leak reading within an enclosed space located within five (5) feet from a building wall will always be classified as a Grade 1 leak)

(f) Any leak that in the judgment of gas pipeline company personnel at the scene is of sufficient magnitude to justify scheduled repair.

(g) A leak indication which, in the judgment of the person performing the evaluation:

- (1) Would become potentially hazardous if left unrepaired until the next scheduled evaluation; or
 - (2) Is of sufficient magnitude to justify scheduled repair.
- (h) A leak indication, which in the judgment of an appropriate field supervisor, might develop into a Class 1 leak should changes occur, such as:
- (1) Frost penetration.
 - (2) Paving installation or repairs.
 - (3) Severe drying or compaction of the soil.
 - (4) Construction in the area.
 - (5) Increase in the normal operating pressure in the pipeline.
 - (6) The amount and migration of gas
- (i) Sustained CGI barhole readings in:
- (1) An area of wall-to-wall pavement, or
 - (2) On both sides of a street or corners of an intersection.
- (j) A leak indication that leakage has spread to both sides of a driveway and/or is migrating along the driveway towards a building.
- (k) A leak indication that gas in the ground is adversely affecting the growth of trees, shrubs, or significant portions of lawn.

5.4.3 Action Criteria

(a) Deadlines.

In Massachusetts and Maine, Grade 2 leaks should be repaired, removed, or cleared within six months or before the end of the calendar year, whichever comes first.

In New Hampshire, Grade 2 leaks shall be repaired, removed, or cleared within 6 months or before the end of the calendar year from the date the leak was classified. [NH Puc 505.04]

Refer to 2-P, Pipeline and Leak Repair

(b) Priority

In determining the repair priority, the following criteria may be considered:

- (1) Amount and migration of gas.
 - (2) Proximity of gas to buildings and subsurface structures.
 - (3) Extent of pavement.
 - (4) Soil type, and soil conditions, such as frost cap, moisture, and natural venting.
- (c) Frozen ground or Adverse Soil Conditions.

A Grade 2 leak which, under frozen or other adverse soil conditions, would readily migrate to the outside wall of a building should be repaired or removed prior to the ground freezing or prior to the occurrence of other adverse soil conditions.

(d) Re-evaluation.

A Grade 2 leak shall be re-evaluated at a minimum interval of every (30) days until the leak is repaired. More frequent evaluation may be warranted by the location and magnitude of the leakage condition.

(e) Variation.

Grade 2 leaks vary greatly in degree of potential hazard, which affects scheduling for their repair or elimination. When the leak is discovered, pertinent conditions at the location of a leak shall be brought to the attention of the individual responsible for scheduling the repair. Many Grade 2 leaks, because of their location and magnitude, can be scheduled for routine repair with consideration for periodic reevaluation, as necessary

5.5 Below Ground Grade 3 Leak Indications

5.5.1 Definition

5.5.2 Indications

5.5.3 Action Criteria

5.5.1 Definition

A *Grade 3 leak indication* is one that is non-hazardous at the time of detection, and can be reasonably expected to remain non-hazardous.

5.5.2 Indications

The following leak indications would be classified as a Grade 3 Leak:

- (a) A leak indication of less than 70% LEL (3.5% gas in air) in small gas associated substructures, such as gas valve boxes.
- (b) A leak indication under a street in an area without wall-to-wall paving where it is unlikely the gas could migrate to the outside wall of a building.
- (c) A leak indication of less than 20% LEL (1% gas in air) in a confined space.

5.5.3 Action Criteria

Grade 3 leak indications should be reevaluated during the next scheduled survey, or within 12 months of the date reported, whichever occurs first, until the leak is re-graded, repaired, or otherwise no longer results in a reading.

In Maine Grade 3 leak indications shall be surveyed and re-evaluated at least once every 180 days from the date of discovery, until the leak is repaired.

In Maine a grade 3 leak shall be repaired within 24 months of its detection, unless the leak is located within an approved main replacement program area in which case the time for repair may be extended to the scheduled replacement.

Refer to 2-P, Pipeline and Leak Repair

5.6 Above Ground Leaks

(a) A hazardous above ground leak is an unintentional escape of gas from above ground piping or related gas facilities that require immediate make-safe action, because:

(1) On outside piping it can be seen, heard or felt (e.g. causes the blowing off of leak detection soap); and is in a location that may endanger the general public or property (e.g. requires an immediate evacuation to protect public safety).

(2) On inside piping it can be seen, heard or felt (e.g. causes the blowing - off of leak detection soap) and/or has sustained positive gas readings as indicated by a C.G.I.

(b) An above ground leak is reportable when it is hazardous based on the criteria defined above and the source of the leak is identified as jurisdictional piping. Documentation for hazardous above ground leaks should follow the same protocol as below ground leaks.

(c) Minor escapes of gas (non-hazardous releases) at threads on sound piping or at fittings that are detectable only with instruments in direct proximity or that give only slight indications with leak soap are not reportable leaks if they could be eliminated by lubrication, adjustment or tightening, even if the repair methodology is the reconstruction or replacement of parts. These leaks will be categorized as "Fit Leaks" and documented as such.

6.0 Combustible Gas Indicators (CGIs)

A Combustible Gas Indicator (CGI) shall be used to determine whether an explosive atmosphere is present. It is the Service technician responsibility to insure that his/her combustible gas indicator is in operating condition at all times.

Operation and maintenance of CGI units will be per manufacturer instructions and recommendations. Refer to Section 2-V Equipment Maintenance and Calibration

7.0 Emergency Standby Procedure

7.1 General

(a) The first responder will stand by at the scene of a leak investigation to insure that safe conditions are maintained and to assist the Distribution Department until properly released. The name of the supervisor or designee releasing the first responder will be noted on the Work Order.

(b) The responsible service supervisor is to be notified by the service technician via dispatch whenever the stand-by is to be of a long duration.

(c) Readings obtained with the combustible gas indicator will be recorded on the Leak Investigation documentation, giving percentage of LEL or percentage of gas. Proper documentation will be maintained for each building that was investigated. Be sure to include each time the building was checked and the readings found.

7.2 While Waiting for the Distribution Department

(a) While waiting for assistance from the Distribution Department, the first responder will check for indications of a gas leak using a combustible gas indicator in all buildings, water boxes, catch basins, and manholes to the extent of the gas migration area, in both directions, on both sides of the street beyond the last location where gas was detected.

(b) If the condition warrants, ventilate. If manholes must be ventilated, don't leave them unguarded. Report all such openings to the Distribution Department upon their arrival. The first responder will brief the Distribution Department personnel of the action already taken and assist them in the investigation of the leak.

78.3 Extended Standby

(a) When a first responder is assigned to standby on a street leak, the first responder should not underestimate the importance of their responsibilities. Their duty is to protect the public and the Company's interest. The first responder is not to issue any statements to the press or any other parties not affiliated with the Company.

(b) While standing by, the first responder will continually check all buildings in the affected area and make sure that the ventilation is adequate. Occupants of the buildings are to be instructed not to close any windows or doors which were opened for ventilation.

(c) If a build-up of gas occurs in a building, immediately notify the Distribution Supervisor / Customer Service Dispatch. The building may have to be evacuated to insure the safety of its occupants. This is extremely important if the building offers little means of ventilating.

(d) The first responder will gather all pertinent data regarding access to buildings, availability of keys, telephone numbers, number of apartments in the buildings, stores and the location of any gas equipment. All such information will be recorded on the Leak Investigation documentation.

(e) After the street leak has been repaired, the first responder will check to be sure that gas is not still seeping into the building. The first responder will close all ventilation sources and continue to check for a thirty (30) minute period using the combustible gas indicator. If there is no evidence of a gas build-up, he will secure all doors or windows, which were opened for ventilation, restore all service to the customer by relighting all gas appliances that were shut off, and return all electrical switches to their normal positions. Record all pertinent data on the Leak Investigation documentation.

(f) If the first responder at the scene is relieved, the original responder will brief the oncoming personnel of the situation, giving them the Leak Investigation documentation and pointing out any special arrangements or conditions recorded thereon. The oncoming personnel will be taken into all the buildings to show them the affected areas where the gas is entering and inform them of the procedure being used to ventilate. The first responder being relieved will complete Leak Investigation documentation by recording their name and stating that he/she has passed on the work orders with the addresses of the buildings involved to the relief person.

State of New Hampshire
Public Utilities Commission

Northern Utilities, Inc.
Docket No. DG 11-196

PUC Staff Information Requests – Set 1

Date Received: December 23, 2011 Date of Response: December 30, 2011

Witnesses: Christopher LeBlanc and Mel Ciulla

Data Request Staff 1-30:

Ref. Ciulla Testimony, p. 20/22, lines 19-22 and p. 21/22, lines 1-2. Please provide any studies, analyses, and memoranda to support your conclusion that it would be necessary to implement shift coverage 24 hours per day, 7 days per week, in three coverage areas, to ensure each response standard is met each month. Please include copies of any studies or analyses that considered alternative steps toward achieve compliance with the emergency response standards.

Response:

Reference response to Staff 1-2, Staff 1-3, Staff 1-24.

We are not aware of any alternative steps that would allow Northern to achieve compliance with the emergency response standards.

Person Responsible: Christopher LeBlanc
and Mel Ciulla

Date: December 30, 2011

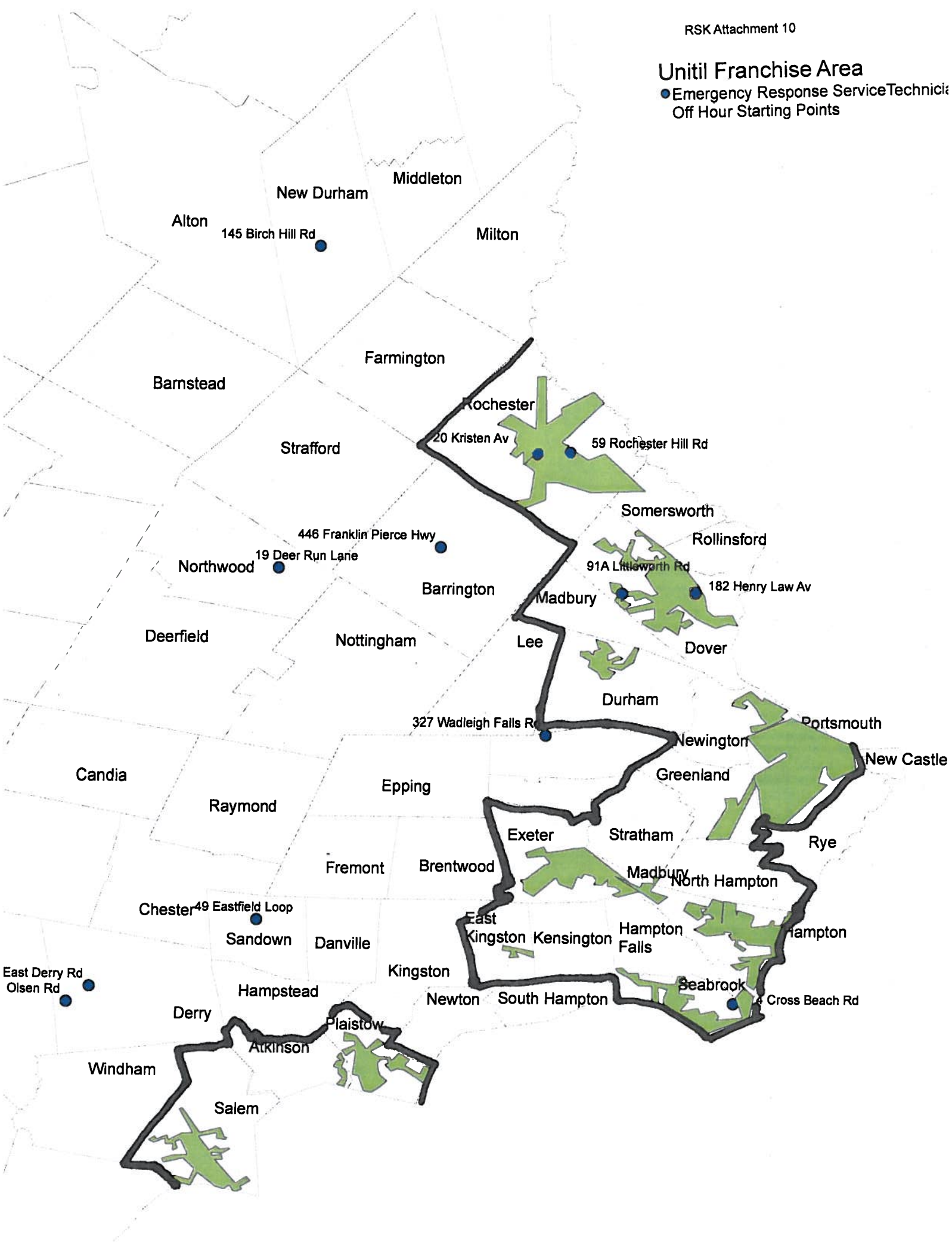
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Confidential Document
provided separately

Company Response to Staff 1-42
Pages 98-108/143
(Philip Sher Training Materials: Emergency Response Plans)

Unitil Franchise Area

- Emergency Response Service Technician Off Hour Starting Points



EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 121477 **First Name:** John **Last:** Wiley
Title: Serv Tech Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/25/10	02/24/13
NGA-020B	Investigating leak/odor complaints	1	02/25/10	02/24/13

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 121665 **First Name:** Kevin **Last:** Ruel
Title: **Lead Serv** Lead Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 122027 **First Name:** Jeffrey **Last:** Bolstridge
Title: Mechanic Mechanic Electrician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 122136 **First Name:** Andrew **Last:** Brown
Title: ~~Instrument~~ Instrument Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 Unitil/Fitchburg Gas & Electric

Employee ID: 123055 **First Name:** Eric **Last:** Lewis
Title: Dist Oper Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3055 **First Name:**David **Last:** Apkarian
Title: **Project Lead** Project Leader **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/22/10	02/21/13

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3057 **First Name:** Kurt **Last:** House
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14
NGA-020B	Investigating leak/odor complaints	1	06/22/09	06/22/12

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3058 **First Name:** Troy **Last:** Kimball
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14
NGA-020B	Investigating leak/odor complaints	1	06/22/09	06/22/12

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3060 **First Name:** Jeff **Last:** Croteau
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/25/10	02/24/13
NGA-020B	Investigating leak/odor complaints	1	10/19/09	10/18/12

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3061 **First Name:** Mark **Last:** Dimeco Jr.
Title: Dist Oper Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	10/19/09	10/18/12

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 3063 **First Name:** Gregory **Last:** Chaput
Title: Dist Oper Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/25/10	02/24/13

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 4038 **First Name:** James **Last:** Connors
Title: GasDisTec Gas Distribution Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** ME
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	01/10/11	01/09/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 470822 **First Name:** Joseph **Last:** Fitzpatrick
Title: Supervisor, Supervisor, Distribution **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472684 **First Name:** David **Last:** Perreault
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472717 **First Name:** Nicholas **Last:** Trush
Title: ~~Instrument~~ Instrument Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472720 **First Name:** Jeffrey **Last:** Sawyer
Title: Lead Dist Lead Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472725 **First Name:**Reginald **Last:** McQuate
Title: Dist Oper Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472729 **First Name:** Daniel **Last:** Lafortune
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472743 **First Name:**Arnold **Last:** Brown
Title: **Lead Dist** Lead Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472745 **First Name:** Kevin **Last:** Clifford
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	04/14/11	04/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472747 **First Name:** Michael **Last:** Hebert
Title: Lead Dist Lead Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472803 **First Name:** David **Last:** Weinand
Title: ~~Instrument~~ Instrument Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472870 **First Name:**David **Last:** Emerton
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472877 **First Name:** Mark **Last:** Goldstein
Title: Serv Tech Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472878 **First Name:** Christopher **Last:** Silver
Title: **Lead Dist** Lead Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/14/11	03/13/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 472988 **First Name:** Robert **Last:** Lundergan
Title: Supervisor, Supervisor, Meter & Service **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 473676 **First Name:** Philip **Last:** Johnson
Title: **Construction** Construction Supervisor **Phone:** (603) 436-0310
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/16/11	03/15/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 473831 **First Name:** Myron **Last:** Gilman
Title: Dist Oper Distribution Operator **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/23/09	02/23/12

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 474136 **First Name:** Robert **Last:** Allen
Title: Corrosion Sup Corrosion Supervisor **Phone:** (603) 436-0310
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/25/10	02/24/13

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 474193 **First Name:** Laurie **Last:** Rousseau
Title: **Serv Tech** Service Technician **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/25/10	02/24/13

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: 7857 **First Name:**Edward **Last:** Connors
Title: **Manager, Gas** Manager, Gas Compliance **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	02/22/10	02/21/13

12/21/11 **Unitil/Fitchburg Gas & Electric**

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union:

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	04/11/11	04/10/14

EMPLOYEE QUALIFICATIONS

12/21/11 **Unitil/Fitchburg Gas & Electric**

Employee ID: UNI-003 **First Name:** Richard **Last:** Ahlin
Title: **Supervisor,** Supervisor, Systems Operations **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/15/11	03/14/14

EMPLOYEE QUALIFICATIONS

12/21/11 Unitil/Fitchburg Gas & Electric

Employee ID: uni053 **First Name:** Roger **Last:** Barham
Title: Sr Gas Eng Sr. Gas Engineer **Phone:**
Company: Unitil/Fitchburg Gas & Electric
District: Portsmouth **State:** NH
Supervisory:
union:

QUALIFICATIONS

<u>Task ID</u>	<u>Name</u>	<u>Revision</u>	<u>Date</u>	<u>Next Date</u>
NGA-020A	Investigating leak/odor complaints	1	03/25/11	03/24/14
NGA-020B	Investigating leak/odor complaints	1	03/25/11	03/24/14

Summary

Total Employees On This Report: 34

Total Qualifications On This Report: 39